

# PHA Plans

## Streamlined 5-Year/Annual Version

U.S. Department of Housing and  
Urban Development  
Office of Public and Indian Housing

OMB No. 2577-0226  
(exp 08/31/2009)

---

This information collection is authorized by Section 511 of the Quality Housing and Work Responsibility Act, which added a new section 5A to the U.S. Housing Act of 1937 that introduced 5-year and annual PHA Plans. The full PHA plan provides a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission and strategies for serving the needs of low-income and very low-income families. This form allows eligible PHAs to make a streamlined annual Plan submission to HUD consistent with HUD's efforts to provide regulatory relief to certain PHAs. Public reporting burden for this information collection is estimated to average 11.7 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. HUD may not collect this information and respondents are not required to complete this form, unless it displays a currently valid OMB Control Number.

**Privacy Act Notice.** The United States Department of Housing and Urban Development, Federal Housing Administration, is authorized to solicit the information requested in this form by virtue of Title 12, U.S. Code, Section 1701 et seq., and regulations promulgated thereunder at Title 12, Code of Federal Regulations. Information in PHA plans is publicly available.

---

## Streamlined 5-Year Plan for Fiscal Years

### 2005 - 2009

## Streamlined Annual Plan for Fiscal Year 2007

**NOTE: This PHA Plan template (HUD-50075-SA) is to be completed in accordance with instructions contained in previous Notices PIH 99-33 (HA), 99-51 (HA), 2000-22 (HA), 2000-36 (HA), 2000-43 (HA), 2001-4 (HA), 2001-26 (HA), 2003-7 (HA), and any related notices HUD may subsequently issue. Full reporting for each component listed in the streamlined Annual Plan submitted with the 5-year plan is required.**

## Streamlined Five-Year PHA Plan Agency Identification

**PHA Name:** County of Maui

**PHA Number:** HI004

**PHA Fiscal Year Beginning:** 07/2007

**PHA Programs Administered:**

- Public Housing and Section 8**     
  **Section 8 Only**     
  **Public Housing Only**  
 Number of public housing units:     
 Number of S8 units:     
 Number of public housing units:  
 Number of S8 units:

**PHA Consortia: (check box if submitting a joint PHA Plan and complete table)**

Participating PHAs	PHA Code	Program(s) Included in the Consortium	Programs Not in the Consortium	# of Units Each Program
Participating PHA 1:				
Participating PHA 2:				
Participating PHA 3:				

**Public Access to Information**

Information regarding any activities outlined in this plan can be obtained by contacting:  
 (select all that apply)

- Main administrative office of the PHA
- PHA development management offices
- PHA local offices

**Display Locations For PHA Plans and Supporting Documents**

The PHA Plans and attachments (if any) are available for public inspection at: (select all that apply)

- Main administrative office of the PHA
- PHA development management offices
- PHA local offices
- Main administrative office of the local government
- Main administrative office of the County government
- Main administrative office of the State government
- Public library
- PHA website
- Other (list below)

PHA Housing Division office. The final version of the Agency Plan, with attachments and supporting documents, is available for public inspection at the County of Maui's Housing Division office at 86 West Kamehameha Avenue, Kahului, Maui, Hawaii.

PHA Plan Supporting Documents are available for inspection at: (select all that apply)

- Main business office of the PHA
- PHA development management offices
- Other (list below)  
PHA Housing Division office.

## TABLE OF CONTENTS

	Page No.
5-Year PHA Plan	5
Annual PHA Plan	8
Statement of Housing Needs	9
Statement of Financial Resources	13
PHA Policies Governing Eligibility, Selection, and Admissions	14
PHA Rent Determination Policies	22
Capital Improvement Needs	26
Demolition and Disposition	27
Section 8 Tenant Based Assistance Homeownership Program	27
Civil Rights Certifications	29
Additional Information	29
Project-Based Voucher Program	34
List of Supporting Documents Available for Review	35
Capital Fund Program	38

## ATTACHMENTS

- Attachment A – Executive Summary
- Attachment B – Mission Statement
- Attachment C – PHA Management Organizational Chart
- Attachment D – 5-Year Strategy Statement of Progress
- Attachment E – Section 8 Administrative Plan
- Attachment F – Informal Review Procedure
- Attachment G – Membership of the Resident Advisory Board
- Attachment H - Section 8 Homeownership and Project-Based Vouchers

## Streamlined Five-Year PHA Plan PHA FISCAL YEARS 2005 - 2009 [24 CFR Part 903.12]

### A. Mission

State the PHA's mission for serving the needs of low-income, very low income, and extremely low-income families in the PHA's jurisdiction. (select one of the choices below)

The mission of the PHA is the same as that of the Department of Housing and Urban Development: To promote adequate and affordable housing, economic opportunity and a suitable living environment free from discrimination.

The PHA's mission is: (state mission here)

To be a contributing partner with lower income persons and families by assisting them in securing decent, safe, and affordable housing that will enhance their self-esteem and contribute to their success in meeting life's many challenges.

To promote adequate and affordable housing, economic opportunity, and a suitable living environment free from discrimination.

### B. Goals

The goals and objectives listed below are derived from HUD's strategic Goals and Objectives and those emphasized in recent legislation. PHAs may select any of these goals and objectives as their own, or identify other goals and/or objectives. Whether selecting the HUD-suggested objectives or their own, **PHAs ARE STRONGLY ENCOURAGED TO IDENTIFY QUANTIFIABLE MEASURES OF SUCCESS IN REACHING THEIR OBJECTIVES OVER THE COURSE OF THE 5 YEARS.** (Quantifiable measures would include targets such as: numbers of families served or PHAs scores achieved.) PHAs should identify these measures in the spaces to the right of or below the stated objectives.

**HUD Strategic Goal: Increase the availability of decent, safe, and affordable housing.**

PHA Goal: Expand the supply of assisted housing  
Objectives:

Apply for additional rental vouchers:

Reduce public housing vacancies:

Leverage private or other public funds to create additional housing opportunities:

Acquire or build units or developments

Other (list below)

Develop affordable ownership and rental housing units through partnerships with the private sector.

PHA Goal: Improve the quality of assisted housing  
Objectives:

Improve public housing management: (PHAS score)

Improve voucher management: (SEMAP score)

Increase customer satisfaction:

- Concentrate on efforts to improve specific management functions:  
(list; e.g., public housing finance; voucher unit inspections)
- Renovate or modernize public housing units:
- Demolish or dispose of obsolete public housing:
- Provide replacement public housing:
- Provide replacement vouchers:
- Other: (list below)  
Develop and adopt an equitable affordable housing policy and an effective means of monitoring affordable housing conditions that have been imposed by the County of Maui.

**X** PHA Goal: Increase assisted housing choices

Objectives:

- Provide voucher mobility counseling:
- Conduct outreach efforts to potential voucher landlords
- Increase voucher payment standards
- Implement voucher homeownership program:
- Implement public housing or other homeownership programs:
- Implement public housing site-based waiting lists:
- Convert public housing to vouchers:
- Other: (list below)  
Implement a Project-Based Voucher Program to expand the housing choices for program participants and increase the available inventory of housing units for program participants.

**HUD Strategic Goal: Improve community quality of life and economic vitality**

**X** PHA Goal: Provide an improved living environment

Objectives:

- Implement measures to deconcentrate poverty by bringing higher income public housing households into lower income developments:
- Implement measures to promote income mixing in public housing by assuring access for lower income families into higher income developments:
- Implement public housing security improvements:
- Designate developments or buildings for particular resident groups (elderly, persons with disabilities)
- Other: (list below)

Increase the housing opportunities for low and moderate income residents by forming partnerships to:

1. Develop long-term affordable rental housing units,
2. Increase the availability of homeownership opportunities for residents, and
3. Develop special needs housing with appropriate support services.

Enter into joint ventures, partnerships, and other business arrangements with private sector entities.

**HUD Strategic Goal: Promote self-sufficiency and asset development of families and individuals**

- PHA Goal: Promote self-sufficiency and asset development of assisted households  
Objectives:
  - Increase the number and percentage of employed persons in assisted families:
  - Provide or attract supportive services to improve assistance recipients' employability:
  - Provide or attract supportive services to increase independence for the elderly or families with disabilities.
  - Other: (list below)  
Increase the availability of homeownership opportunities for residents.

**HUD Strategic Goal: Ensure Equal Opportunity in Housing for all Americans**

- PHA Goal: Ensure equal opportunity and affirmatively further fair housing  
Objectives:
  - Undertake affirmative measures to ensure access to assisted housing regardless of race, color, religion national origin, sex, familial status, and disability:
  - Undertake affirmative measures to provide a suitable living environment for families living in assisted housing, regardless of race, color, religion national origin, sex, familial status, and disability:
  - Undertake affirmative measures to ensure accessible housing to persons with all varieties of disabilities regardless of unit size required:
  - Other: (list below)  
Develop and implement more effective ways to improve and expand our services to the public.

**Other PHA Goals and Objectives: (list below)**

## **Streamlined Annual PHA Plan**

### **PHA Fiscal Year 2007**

[24 CFR Part 903.12(b)]

### **Table of Contents**

Provide the following table of contents for the streamlined Annual Plan submitted with the Five-Year Plan, including all streamlined plan components, and additional requirements, together with the list of supporting documents available for public inspection.

#### **A. ANNUAL STREAMLINED PHA PLAN COMPONENTS**

- 1. Housing Needs
- 2. Financial Resources
- 3. Policies on Eligibility, Selection and Admissions
- 4. Rent Determination Policies
- 5. Capital Improvements Needs
- 6. Demolition and Disposition
- 7. Homeownership
- 8. Civil Rights Certifications (included with PHA Certifications of Compliance)
- 9. Additional Information
  - a. PHA Progress on Meeting 5-Year Mission and Goals
  - b. Criteria for Substantial Deviations and Significant Amendments
  - c. Other Information Requested by HUD
    - d. Resident Advisory Board Membership and Consultation Process
    - e. Resident Membership on the PHA Governing Board
    - f. PHA Statement of Consistency with Consolidated Plan
    - g. (Reserved)
- 10. Project-Based Voucher Program
- 11. Supporting Documents Available for Review
- 12. FY 20\_\_ Capital Fund Program and Capital Fund Program Replacement Housing Factor, Annual Statement/Performance and Evaluation Report
- 13. Capital Fund Program 5-Year Action Plan
- 14. Other (List below, providing name for each item)
  - Mission Statement, PHA Management Organizational Chart, Section 8
  - Administrative Plan, Informal Review Procedure

#### **B. SEPARATE HARD COPY SUBMISSIONS TO LOCAL HUD FIELD OFFICE**

**Form HUD-50077, PHA Certifications of Compliance with the PHA Plans and Related Regulations: Board Resolution to Accompany the Standard Annual, Standard Five-Year, and Streamlined Five-Year/Annual Plans;**

**Certification by State or Local Official of PHA Plan Consistency with Consolidated Plan.**

For PHAs APPLYING FOR CAPITAL FUND PROGRAM (CFP) GRANTS:

**Form HUD-50070, Certification for a Drug-Free Workplace;**

**Form HUD-50071, Certification of Payments to Influence Federal Transactions;**

**Form SF-LLL & SF-LLLa, Disclosure of Lobbying Activities.**



**Executive Summary (optional)**

[903.7(r)]. If desired, provide a brief overview of the contents of the streamlined 5-Year/Annual Plan.

See Attachment “A” for the Executive Summary.

**1. Statement of Housing Needs** [24 CFR Part 903.12 (b), 903.7(a)]

**A. Housing Needs of Families on the Public Housing and Section 8 Tenant- Based Assistance Waiting Lists**

State the housing needs of the families on the PHA’s waiting list/s. **Complete one table for each type of PHA-wide waiting list administered by the PHA.** PHAs may provide separate tables for site-based or sub-jurisdictional public housing waiting lists at their option.

Housing Needs of Families on the PHA’s Waiting Lists			
Waiting list type: (select one)			
<input checked="" type="checkbox"/> Section 8 tenant-based assistance			
<input type="checkbox"/> Public Housing			
<input type="checkbox"/> Combined Section 8 and Public Housing			
<input type="checkbox"/> Public Housing Site-Based or sub-jurisdictional waiting list (optional)			
If used, identify which development/subjurisdiction:			
	# of families	% of total families	Annual Turnover
Waiting list total	1,606		570
Extremely low income <=30% AMI	877	54.6%	
Very low income (>30% but <=50% AMI)	729	45.4%	
Low income (>50% but <80% AMI)	-0-	-0-	
Families with children	941	58.6%	
Elderly families	101	6.3%	
Families with Disabilities	328	20.4%	
Race/ethnicity White	642	40.0%	
Race/ethnicity Pacific Islander	615	38.3%	
Race/ethnicity Asian	287	17.9%	
Race/ethnicity Other	61	3.8%	
Characteristics by Bedroom Size (Public Housing Only)			
1BR			
2 BR			
3 BR			
4 BR			
5 BR			
5+ BR			

Is the waiting list closed (select one)? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes
If yes:
How long has it been closed (# of months)?
Does the PHA expect to reopen the list in the PHA Plan year? <input type="checkbox"/> No <input type="checkbox"/> Yes
Does the PHA permit specific categories of families onto the waiting list, even if generally closed?
<input type="checkbox"/> No <input type="checkbox"/> Yes

## B. Strategy for Addressing Needs

Provide a brief description of the PHA's strategy for addressing the housing needs of families on the PHA's public housing and Section 8 waiting lists **IN THE UPCOMING YEAR**, and the Agency's reasons for choosing this strategy.

The waiting list for the Section 8 Housing Choice Voucher Program for the County of Maui reflects the vast unmet need for housing assistance with the County. The majority of families on the waiting list have extremely low incomes, and many contain at least one elderly or disabled member. These families face severe barriers to finding and keeping non-subsidized housing. The County of Maui will endeavor to increase the number of families receiving rental assistance to those who are elderly, disabled, and homeless. The County of Maui will also focus on improving the quality and delivery of services of the Section 8 Housing Choice Voucher Program.

### (1) Strategies

**Need: Shortage of affordable housing for all eligible populations**

#### **Strategy 1. Maximize the number of affordable units available to the PHA within its current resources by:**

Select all that apply

- Employ effective maintenance and management policies to minimize the number of public housing units off-line
- Reduce turnover time for vacated public housing units
- Reduce time to renovate public housing units
- Seek replacement of public housing units lost to the inventory through mixed finance development
- Seek replacement of public housing units lost to the inventory through section 8 replacement housing resources
- Maintain or increase section 8 lease-up rates by establishing payment standards that will enable families to rent throughout the jurisdiction
- Undertake measures to ensure access to affordable housing among families assisted by the PHA, regardless of unit size required
- Maintain or increase section 8 lease-up rates by marketing the program to owners, particularly those outside of areas of minority and poverty concentration
- Maintain or increase section 8 lease-up rates by effectively screening Section 8 applicants to increase owner acceptance of program
- Participate in the Consolidated Plan development process to ensure coordination with broader community strategies
- Other (list below)
  - Implementing the Homeownership option and Project-Basing Section 8 Vouchers.

#### **Strategy 2: Increase the number of affordable housing units by:**

Select all that apply

- Apply for additional section 8 units should they become available
- Leverage affordable housing resources in the community through the creation of mixed - finance housing
- Pursue housing resources other than public housing or Section 8 tenant-based assistance.
- Other: (list below)

**Need: Specific Family Types: Families at or below 30% of median**

**Strategy 1: Target available assistance to families at or below 30 % of AMI**

Select all that apply

- Exceed HUD federal targeting requirements for families at or below 30% of AMI in public housing
- Exceed HUD federal targeting requirements for families at or below 30% of AMI in tenant-based section 8 assistance
- Employ admissions preferences aimed at families with economic hardships
- Adopt rent policies to support and encourage work
- Other: (list below)

**Need: Specific Family Types: Families at or below 50% of median**

**Strategy 1: Target available assistance to families at or below 50% of AMI**

Select all that apply

- Employ admissions preferences aimed at families who are working
- Adopt rent policies to support and encourage work
- Other: (list below)

**Need: Specific Family Types: The Elderly**

**Strategy 1: Target available assistance to the elderly:**

Select all that apply

- Seek designation of public housing for the elderly
- Apply for special-purpose vouchers targeted to the elderly, should they become available
- Other: (list below)

**Need: Specific Family Types: Families with Disabilities**

**Strategy 1: Target available assistance to Families with Disabilities:**

Select all that apply

- Seek designation of public housing for families with disabilities
- Carry out the modifications needed in public housing based on the section 504 Needs Assessment for Public Housing
- Apply for special-purpose vouchers targeted to families with disabilities, should they become available
- Affirmatively market to local non-profit agencies that assist families with disabilities
- Other: (list below)

**Need: Specific Family Types: Races or ethnicities with disproportionate housing needs**

**Strategy 1: Increase awareness of PHA resources among families of races and ethnicities with disproportionate needs:**

Select if applicable

- Affirmatively market to races/ethnicities shown to have disproportionate housing needs
- Other: (list below)

**Strategy 2: Conduct activities to affirmatively further fair housing**

Select all that apply

- Counsel section 8 tenants as to location of units outside of areas of poverty or minority concentration and assist them to locate those units
- Market the section 8 program to owners outside of areas of poverty /minority concentrations
- Other: (list below)

**Other Housing Needs & Strategies: (list needs and strategies below)**

**(2) Reasons for Selecting Strategies**

Of the factors listed below, select all that influenced the PHA's selection of the strategies it will pursue:

- Funding constraints
- Staffing constraints
- Limited availability of sites for assisted housing
- Extent to which particular housing needs are met by other organizations in the community
- Evidence of housing needs as demonstrated in the Consolidated Plan and other information available to the PHA
- Influence of the housing market on PHA programs
- Community priorities regarding housing assistance
- Results of consultation with local or state government
- Results of consultation with residents and the Resident Advisory Board
- Results of consultation with advocacy groups
- Other: (list below)

## 2. Statement of Financial Resources

[24 CFR Part 903.12 (b), 903.7 (c)]

List on the following table the financial resources that are anticipated to be available to the PHA for the support of Federal public housing and tenant-based Section 8 assistance programs administered by the PHA during the Plan year. Note: the table assumes that Federal public housing or tenant based Section 8 assistance grant funds are expended on eligible purposes; therefore, uses of these funds need not be stated. For other funds, indicate the use for those funds as one of the following categories: public housing operations, public housing capital improvements, public housing safety/security, public housing supportive services, Section 8 tenant-based assistance, Section 8 supportive services or other.

<b>Financial Resources: Planned Sources and Uses</b>		
<b>Sources</b>	<b>Planned \$</b>	<b>Planned Uses</b>
<b>1. Federal Grants (FY 20__ grants)</b>		
a) Public Housing Operating Fund		
a) Public Housing Capital Fund		
a) HOPE VI Revitalization		
a) HOPE VI Demolition		
a) Annual Contributions for Section 8 Tenant-Based Assistance	\$ 15,275,712	
a) Resident Opportunity and Self-Sufficiency Grants		
a) Community Development Block Grant	2,085,716	
a) HOME	995,755	
Other Federal Grants (list below)		
<b>2. Prior Year Federal Grants (unobligated funds only) (list below)</b>		
<b>3. Public Housing Dwelling Rental Income</b>		
<b>4. Other income (list below)</b>		
<b>4. Non-federal sources (list below)</b>		
<b>Total resources</b>	<b>\$18,357,183</b>	

### **3. PHA Policies Governing Eligibility, Selection, and Admissions**

[24 CFR Part 903.12 (b), 903.7 (b)]

#### **A. Public Housing N/A**

Exemptions: PHAs that do not administer public housing are not required to complete subcomponent 3A.

##### **(1) Eligibility**

a. When does the PHA verify eligibility for admission to public housing? (select all that apply)

- When families are within a certain number of being offered a unit: (state number)
- When families are within a certain time of being offered a unit: (state time)
- Other: (describe)

b. Which non-income (screening) factors does the PHA use to establish eligibility for admission to public housing (select all that apply)?

- Criminal or Drug-related activity
- Rental history
- Housekeeping
- Other (describe)

c.  Yes  No: Does the PHA request criminal records from local law enforcement agencies for screening purposes?

d.  Yes  No: Does the PHA request criminal records from State law enforcement agencies for screening purposes?

e.  Yes  No: Does the PHA access FBI criminal records from the FBI for screening purposes? (either directly or through an NCIC-authorized source)

##### **(2) Waiting List Organization**

a. Which methods does the PHA plan to use to organize its public housing waiting list (select all that apply)

- Community-wide list
- Sub-jurisdictional lists
- Site-based waiting lists
- Other (describe)

b. Where may interested persons apply for admission to public housing?

- PHA main administrative office
- PHA development site management office
- Other (list below)

c. Site-Based Waiting Lists-Previous Year

1. Has the PHA operated one or more site-based waiting lists in the previous year? If yes, complete the following table; if not skip to d.

Site-Based Waiting Lists				
Development Information: (Name, number, location)	Date Initiated	Initial mix of Racial, Ethnic or Disability Demographics	Current mix of Racial, Ethnic or Disability Demographics since Initiation of SBWL	Percent change between initial and current mix of Racial, Ethnic, or Disability demographics

2. What is the number of site based waiting list developments to which families may apply at one time? \_\_\_\_

3. How many unit offers may an applicant turn down before being removed from the site-based waiting list? \_\_\_\_

4.  Yes  No: Is the PHA the subject of any pending fair housing complaint by HUD or any court order or settlement agreement? If yes, describe the order, agreement or complaint and describe how use of a site-based waiting list will not violate or be inconsistent with the order, agreement or complaint below:

d. Site-Based Waiting Lists – Coming Year

If the PHA plans to operate one or more site-based waiting lists in the coming year, answer each of the following questions; if not, skip to subsection (3) **Assignment**

1. How many site-based waiting lists will the PHA operate in the coming year?

2.  Yes  No: Are any or all of the PHA’s site-based waiting lists new for the upcoming year (that is, they are not part of a previously-HUD-approved site based waiting list plan)?  
 If yes, how many lists?

3.  Yes  No: May families be on more than one list simultaneously  
 If yes, how many lists?

4. Where can interested persons obtain more information about and sign up to be on the site-based waiting lists (select all that apply)?

- PHA main administrative office
- All PHA development management offices
- Management offices at developments with site-based waiting lists
- At the development to which they would like to apply
- Other (list below)

**(3) Assignment**

a. How many vacant unit choices are applicants ordinarily given before they fall to the bottom of or are removed from the waiting list? (select one)

- One
- Two
- Three or More

b.  Yes  No: Is this policy consistent across all waiting list types?

c. If answer to b is no, list variations for any other than the primary public housing waiting list/s for the PHA:

**(4) Admissions Preferences**

a. Income targeting:

- Yes  No: Does the PHA plan to exceed the federal targeting requirements by targeting more than 40% of all new admissions to public housing to families at or below 30% of median area income?

b. Transfer policies:

In what circumstances will transfers take precedence over new admissions? (list below)

- Emergencies
- Over-housed
- Under-housed
- Medical justification
- Administrative reasons determined by the PHA (e.g., to permit modernization work)
- Resident choice: (state circumstances below)
- Other: (list below)

c. Preferences

1.  Yes  No: Has the PHA established preferences for admission to public housing (other than date and time of application)? (If "no" is selected, skip to subsection **(5) Occupancy**)

2. Which of the following admission preferences does the PHA plan to employ in the coming year? (select all that apply from either former Federal preferences or other preferences)

Former Federal preferences:

- Involuntary Displacement (Disaster, Government Action, Action of Housing Owner, Inaccessibility, Property Disposition)
- Victims of domestic violence



- Substandard housing
- Homelessness
- High rent burden (rent is > 50 percent of income)

Other preferences: (select below)

- Working families and those unable to work because of age or disability
- Veterans and veterans' families
- Residents who live and/or work in the jurisdiction
- Those enrolled currently in educational, training, or upward mobility programs
- Households that contribute to meeting income goals (broad range of incomes)
- Households that contribute to meeting income requirements (targeting)
- Those previously enrolled in educational, training, or upward mobility programs
- Victims of reprisals or hate crimes
- Other preference(s) (list below)

3. If the PHA will employ admissions preferences, please prioritize by placing a "1" in the space that represents your first priority, a "2" in the box representing your second priority, and so on. If you give equal weight to one or more of these choices (either through an absolute hierarchy or through a point system), place the same number next to each. That means you can use "1" more than once, "2" more than once, etc.

- Date and Time

Former Federal preferences:

- Involuntary Displacement (Disaster, Government Action, Action of Housing Owner, Inaccessibility, Property Disposition)
- Victims of domestic violence
- Substandard housing
- Homelessness
- High rent burden

Other preferences (select all that apply)

- Working families and those unable to work because of age or disability
- Veterans and veterans' families
- Residents who live and/or work in the jurisdiction
- Those enrolled currently in educational, training, or upward mobility programs
- Households that contribute to meeting income goals (broad range of incomes)
- Households that contribute to meeting income requirements (targeting)
- Those previously enrolled in educational, training, or upward mobility programs
- Victims of reprisals or hate crimes
- Other preference(s) (list below)

4. Relationship of preferences to income targeting requirements:

- The PHA applies preferences within income tiers
- Not applicable: the pool of applicant families ensures that the PHA will meet income targeting requirements

**(5) Occupancy**

a. What reference materials can applicants and residents use to obtain information about the rules of occupancy of public housing (select all that apply)

- The PHA-resident lease
- The PHA's Admissions and (Continued) Occupancy policy
- PHA briefing seminars or written materials
- Other source (list)

b. How often must residents notify the PHA of changes in family composition? (select all that apply)

- At an annual reexamination and lease renewal
- Any time family composition changes
- At family request for revision
- Other (list)

**(6) Deconcentration and Income Mixing**

a.  Yes  No: Does the PHA have any general occupancy (family) public housing developments covered by the deconcentration rule? If no, this section is complete. If yes, continue to the next question.

b.  Yes  No: Do any of these covered developments have average incomes above or below 85% to 115% of the average incomes of all such developments? If no, this section is complete. If yes, list these developments on the following table:

<b>Deconcentration Policy for Covered Developments</b>			
<b>Development Name</b>	<b>Number of Units</b>	<b>Explanation (if any) [see step 4 at §903.2(c)(1)(iv)]</b>	<b>Deconcentration policy (if no explanation) [see step 5 at §903.2(c)(1)(v)]</b>

**B. Section 8**

Exemptions: PHAs that do not administer section 8 are not required to complete sub-component 3B.  
**Unless otherwise specified, all questions in this section apply only to the tenant-based section 8 assistance program (vouchers, and until completely merged into the voucher program, certificates).**

**(1) Eligibility**

a. What is the extent of screening conducted by the PHA? (select all that apply)

- Criminal or drug-related activity only to the extent required by law or regulation
- Criminal and drug-related activity, more extensively than required by law or regulation
- More general screening than criminal and drug-related activity (list factors):
- Other (list below)

b.  Yes  No: Does the PHA request criminal records from local law enforcement agencies for screening purposes?

c.  Yes  No: Does the PHA request criminal records from State law enforcement agencies for screening purposes?

d.  Yes  No: Does the PHA access FBI criminal records from the FBI for screening purposes? (either directly or through an NCIC-authorized source)

e. Indicate what kinds of information you share with prospective landlords? (select all that apply)

- Criminal or drug-related activity
- Other (describe below)

1. The family's current and prior addresses.
2. The name and address of the landlord at the family's current and prior addresses.
3. Upon request by the Owner, the County of Maui will share any factual or third-party written information relevant to the history of, or ability to, comply with the lease or any history of drug trafficking.

### **(2) Waiting List Organization**

a. With which of the following program waiting lists is the section 8 tenant-based assistance waiting list merged? (select all that apply)

- None
- Federal public housing
- Federal moderate rehabilitation
- Federal project-based certificate program
- Other federal or local program (list below)

b. Where may interested persons apply for admission to section 8 tenant-based assistance? (select all that apply)

- PHA main administrative office
- Other (list below)  
PHA Housing Division office.

### **(3) Search Time**

a.  Yes  No: Does the PHA give extensions on standard 60-day period to search for a unit? If yes, state circumstances below:

1. Due to the high rental prices and the scarcity of units available for rent at any given time in Maui County, an automatic extension of 60 days is given to all voucher holders.
2. Large families.
3. Families containing a person with a disability.
4. Other case-by-case considerations.

#### **(4) Admissions Preferences**

##### a. Income targeting

- Yes  No: Does the PHA plan to exceed the federal targeting requirements by targeting more than 75% of all new admissions to the section 8 program to families at or below 30% of median area income?

##### b. Preferences

1.  Yes  No: Has the PHA established preferences for admission to section 8 tenant-based assistance? (other than date and time of application) (if no, skip to subcomponent **(5) Special purpose section 8 assistance programs**)

2. Which of the following admission preferences does the PHA plan to employ in the coming year? (select all that apply from either former Federal preferences or other preferences)

##### Former Federal preferences

- Involuntary Displacement (Disaster, Government Action, Action of Housing Owner, Inaccessibility, Property Disposition)
- Victims of domestic violence
- Substandard housing
- Homelessness
- High rent burden (rent is > 50 percent of income)

##### Other preferences (select all that apply)

- Working families and those unable to work because of age or disability
- Veterans and veterans' families
- Residents who live and/or work in your jurisdiction
- Those enrolled currently in educational, training, or upward mobility programs
- Households that contribute to meeting income goals (broad range of incomes)
- Households that contribute to meeting income requirements (targeting)
- Those previously enrolled in educational, training, or upward mobility programs
- Victims of reprisals or hate crimes

##### Other preference(s) (list below)

1. Involuntary Displacement – County of Maui government action, Federally-declared disaster.

3. If the PHA will employ admissions preferences, please prioritize by placing a “1” in the space that represents your first priority, a “2” in the box representing your second priority, and so on. If you give equal weight to one or more of these choices (either through an absolute hierarchy or through a point system), place the same number next to each. That means you can use “1” more than once, “2” more than once, etc.

**2** Date and Time

Former Federal preferences:

- Involuntary Displacement (Disaster, Government Action, Action of Housing Owner, Inaccessibility, Property Disposition)
- Victims of domestic violence
- Substandard housing
- Homelessness
- High rent burden

Other preferences (select all that apply)

- Working families and those unable to work because of age or disability
- Veterans and veterans’ families
- Residents who live and/or work in your jurisdiction
- Those enrolled currently in educational, training, or upward mobility programs
- Households that contribute to meeting income goals (broad range of incomes)
- Households that contribute to meeting income requirements (targeting)
- Those previously enrolled in educational, training, or upward mobility programs
- Victims of reprisals or hate crimes

**1** Other preference(s) (list below)

Involuntary Displacement – County of Maui government action, Federally-declared disaster.

4. Among applicants on the waiting list with equal preference status, how are applicants selected? (select one)

- X** Date and time of application
- Drawing (lottery) or other random choice technique

5. If the PHA plans to employ preferences for “residents who live and/or work in the jurisdiction” (select one)

- This preference has previously been reviewed and approved by HUD
- The PHA requests approval for this preference through this PHA Plan

6. Relationship of preferences to income targeting requirements: (select one)

- The PHA applies preferences within income tiers
- X** Not applicable: the pool of applicant families ensures that the PHA will meet income targeting requirements

**(5) Special Purpose Section 8 Assistance Programs**

a. In which documents or other reference materials are the policies governing eligibility, selection, and admissions to any special-purpose section 8 program administered by the PHA contained? (select all that apply)

- The Section 8 Administrative Plan
- Briefing sessions and written materials
- Other (list below)

b. How does the PHA announce the availability of any special-purpose section 8 programs to the public?

- Through published notices
- Other (list below)

**4. PHA Rent Determination Policies**

[24 CFR Part 903.12(b), 903.7(d)]

**A. Public Housing N/A**

Exemptions: PHAs that do not administer public housing are not required to complete sub-component 4A.

**(1) Income Based Rent Policies**

Describe the PHA's income based rent setting policy/ies for public housing using, including discretionary (that is, not required by statute or regulation) income disregards and exclusions, in the appropriate spaces below.

a. Use of discretionary policies: (select one of the following two)

- The PHA will not employ any discretionary rent-setting policies for income-based rent in public housing. Income-based rents are set at the higher of 30% of adjusted monthly income, 10% of unadjusted monthly income, the welfare rent, or minimum rent (less HUD mandatory deductions and exclusions). (If selected, skip to sub-component (2))
- The PHA employs discretionary policies for determining income-based rent (If selected, continue to question b.)

b. Minimum Rent

1. What amount best reflects the PHA's minimum rent? (select one)

- \$0
- \$1-\$25
- \$26-\$50

2.  Yes  No: Has the PHA adopted any discretionary minimum rent hardship exemption policies?

3. If yes to question 2, list these policies below:

c. Rents set at less than 30% of adjusted income

1.  Yes  No: Does the PHA plan to charge rents at a fixed amount or percentage less than 30% of adjusted income?
2. If yes to above, list the amounts or percentages charged and the circumstances under which these will be used below:

d. Which of the discretionary (optional) deductions and/or exclusions policies does the PHA plan to employ (select all that apply)

- For the earned income of a previously unemployed household member
- For increases in earned income
- Fixed amount (other than general rent-setting policy)  
If yes, state amount/s and circumstances below:
- Fixed percentage (other than general rent-setting policy)  
If yes, state percentage/s and circumstances below:
- For household heads
- For other family members
- For transportation expenses
- For the non-reimbursed medical expenses of non-disabled or non-elderly families
- Other (describe below)

e. Ceiling rents

1. Do you have ceiling rents? (rents set at a level lower than 30% of adjusted income) (select one)
- Yes for all developments
- Yes but only for some developments
- No
2. For which kinds of developments are ceiling rents in place? (select all that apply)
- For all developments
- For all general occupancy developments (not elderly or disabled or elderly only)
- For specified general occupancy developments
- For certain parts of developments; e.g., the high-rise portion
- For certain size units; e.g., larger bedroom sizes
- Other (list below)
3. Select the space or spaces that best describe how you arrive at ceiling rents (select all that apply)

- Market comparability study
- Fair market rents (FMR)
- 95<sup>th</sup> percentile rents
- 75 percent of operating costs
- 100 percent of operating costs for general occupancy (family) developments
- Operating costs plus debt service
- The "rental value" of the unit
- Other (list below)

f. Rent re-determinations:

1. Between income reexaminations, how often must tenants report changes in income or family composition to the PHA such that the changes result in an adjustment to rent? (select all that apply)

- Never
- At family option
- Any time the family experiences an income increase
- Any time a family experiences an income increase above a threshold amount or percentage: (if selected, specify threshold)\_\_\_\_\_
- Other (list below)

g.  Yes  No: Does the PHA plan to implement individual savings accounts for residents (ISAs) as an alternative to the required 12 month disallowance of earned income and phasing in of rent increases in the next year?

**(2) Flat Rents**

a. In setting the market-based flat rents, what sources of information did the PHA use to establish comparability? (select all that apply.)

- The section 8 rent reasonableness study of comparable housing
- Survey of rents listed in local newspaper
- Survey of similar unassisted units in the neighborhood
- Other (list/describe below)

**B. Section 8 Tenant-Based Assistance**

Exemptions: PHAs that do not administer Section 8 tenant-based assistance are not required to complete sub-component 4B. **Unless otherwise specified, all questions in this section apply only to the tenant-based section 8 assistance program (vouchers, and until completely merged into the voucher program, certificates).**

**(1) Payment Standards**

Describe the voucher payment standards and policies.

a. What is the PHA's payment standard? (select the category that best describes your standard)

- At or above 90% but below 100% of FMR
- 100% of FMR



- Above 100% but at or below 110% of FMR
  - Above 110% of FMR (if HUD approved; describe circumstances below)
- b. If the payment standard is lower than FMR, why has the PHA selected this standard? (select all that apply)
- FMRs are adequate to ensure success among assisted families in the PHA's segment of the FMR area
  - The PHA has chosen to serve additional families by lowering the payment standard
  - Reflects market or submarket
  - Other (list below)
- c. If the payment standard is higher than FMR, why has the PHA chosen this level? (select all that apply)
- FMRs are not adequate to ensure success among assisted families in the PHA's segment of the FMR area
  - Reflects market or submarket
  - To increase housing options for families
  - Other (list below)
- d. How often are payment standards reevaluated for adequacy? (select one)
- Annually
  - Other (list below)
- e. What factors will the PHA consider in its assessment of the adequacy of its payment standard? (select all that apply)
- Success rates of assisted families
  - Rent burdens of assisted families
  - Other (list below)
    - 1. Prevailing rental market rates.
    - 2. Market vacancy rates.
    - 3. Size and quality of units leased under the program.

**(2) Minimum Rent**

- a. What amount best reflects the PHA's minimum rent? (select one)
- \$0
  - \$1-\$25
  - \$26-\$50
- b.  Yes  No: Has the PHA adopted any discretionary minimum rent hardship exemption policies? (if yes, list below)

## **5. Capital Improvement Needs      N/A**

[24 CFR Part 903.12(b), 903.7 (g)]

Exemptions from Component 5: Section 8 only PHAs are not required to complete this component and may skip to Component 6.

### **A. Capital Fund Activities**

Exemptions from sub-component 5A: PHAs that will not participate in the Capital Fund Program may skip to component 5B. All other PHAs must complete 5A as instructed.

#### **(1) Capital Fund Program**

- a.  Yes  No      Does the PHA plan to participate in the Capital Fund Program in the upcoming year? If yes, complete items 12 and 13 of this template (Capital Fund Program tables). If no, skip to B.
- b.  Yes  No:      Does the PHA propose to use any portion of its CFP funds to repay debt incurred to finance capital improvements? If so, the PHA must identify in its annual and 5-year capital plans the development(s) where such improvements will be made and show both how the proceeds of the financing will be used and the amount of the annual payments required to service the debt. (Note that separate HUD approval is required for such financing activities.).

### **B. HOPE VI and Public Housing Development and Replacement Activities (Non-Capital Fund)**

Applicability of sub-component 5B: All PHAs administering public housing. Identify any approved HOPE VI and/or public housing development or replacement activities not described in the Capital Fund Program Annual Statement.

#### **(1) Hope VI Revitalization**

- a.  Yes  No:      Has the PHA received a HOPE VI revitalization grant? (if no, skip to next component; if yes, provide responses to questions on chart below for each grant, copying and completing as many times as necessary)
- b.      Status of HOPE VI revitalization grant (complete one set of questions for each grant)  
Development name:  
Development (project) number:  
Status of grant: (select the statement that best describes the current status)
- Revitalization Plan under development
  - Revitalization Plan submitted, pending approval
  - Revitalization Plan approved

Activities pursuant to an approved Revitalization Plan underway

c.  Yes  No: Does the PHA plan to apply for a HOPE VI Revitalization grant in the Plan year? If yes, list development name/s below:

d.  Yes  No: Will the PHA be engaging in any mixed-finance development activities for public housing in the Plan year? If yes, list developments or activities below:

e.  Yes  No: Will the PHA be conducting any other public housing development or replacement activities not discussed in the Capital Fund Program Annual Statement? If yes, list developments or activities below:

**6. Demolition and Disposition N/A**

[24 CFR Part 903.12(b), 903.7 (h)]

Applicability of component 6: Section 8 only PHAs are not required to complete this section.

a.  Yes  No: Does the PHA plan to conduct any demolition or disposition activities (pursuant to section 18 or 24 (Hope VI) of the U.S. Housing Act of 1937 (42 U.S.C. 1437p) or Section 202/Section 33 (Mandatory Conversion) in the plan Fiscal Year? (If “No”, skip to component 7; if “yes”, complete one activity description for each development on the following chart.)

<b>Demolition/Disposition Activity Description</b>
1a. Development name:
1b. Development (project) number:
2. Activity type: Demolition <input type="checkbox"/> Disposition <input type="checkbox"/>
3. Application status (select one) Approved <input type="checkbox"/> Submitted, pending approval <input type="checkbox"/> Planned application <input type="checkbox"/>
4. Date application approved, submitted, or planned for submission: (DD/MM/YY)
5. Number of units affected:
6. Coverage of action (select one) <input type="checkbox"/> Part of the development <input type="checkbox"/> Total development
7. Timeline for activity: a. Actual or projected start date of activity: b. Projected end date of activity:

**7. Section 8 Tenant Based Assistance--Section 8(y) Homeownership Program**

[24 CFR Part 903.12(b), 903.7(k)(1)(i)]

- (1)  Yes  No: Does the PHA plan to administer a Section 8 Homeownership program pursuant to Section 8(y) of the U.S.H.A. of 1937, as implemented by 24 CFR part 982 ? (If “No”, skip to the next component; if “yes”, complete each program description below (copy and complete questions for each program identified.)

## (2) Program Description

### a. Size of Program

- Yes  No: Will the PHA limit the number of families participating in the Section 8 homeownership option?

If the answer to the question above was yes, what is the maximum number of participants this fiscal year? 512 (when program is implemented) (35% of the total Section 8 Voucher Program administered by the County of Maui during any fiscal year, provided that disabled families shall not be subject to the 35% limit)

### b. PHA-established eligibility criteria

- Yes  No: Will the PHA’s program have eligibility criteria for participation in its Section 8 Homeownership Option program in addition to HUD criteria? If yes, list criteria below:

Eligible applicants for the County of Maui’s Section 8 Homeownership Program must have completed an initial Section 8 lease term and the first annual reexamination in the Section 8 Housing Choice Voucher Program and may not owe the County of Maui or any other Housing Authority an outstanding debt. Nothing in this provision will preclude Section 8 participants that have completed an initial term and annual reexamination in another jurisdiction from participating in the Section 8 Homeownership Program.

### c. What actions will the PHA undertake to implement the program this year (list)?

1. Have the Administrative rules and procedures for the Homeownership Program approved, conduct a public hearing, implement the program.

## (3) Capacity of the PHA to Administer a Section 8 Homeownership Program

The PHA has demonstrated its capacity to administer the program by (select all that apply):

- Establishing a minimum homeowner downpayment requirement of at least 3 percent of purchase price and requiring that at least 1 percent of the purchase price comes from the family’s resources.
- Requiring that financing for purchase of a home under its Section 8 homeownership will be provided, insured or guaranteed by the state or Federal government; comply with secondary mortgage market underwriting requirements; or comply with generally accepted private sector underwriting standards.

- c.  Partnering with a qualified agency or agencies to administer the program (list name(s) and years of experience below).
- d.  Demonstrating that it has other relevant experience (list experience below).

## **8. Civil Rights Certifications**

[24 CFR Part 903.12 (b), 903.7 (o)]

Civil rights certifications are included in the *PHA Plan Certifications of Compliance with the PHA Plans and Related Regulations: Board Resolution to Accompany the Standard Annual, Standard Five-Year, and Streamlined Five-Year/Annual Plans*, which is submitted to the Field Office in hard copy—see Table of Contents.

## **9. Additional Information**

[24 CFR Part 903.12 (b), 903.7 (r)]

### **A. PHA Progress in Meeting the Mission and Goals Described in the 5-Year Plan**

*(Provide a statement of the PHA's progress against the goals and objectives established in the previous 5-Year Plan for the period FY 2005 - 2009.)*

See Attachment "D"

## **B. Criteria for Substantial Deviations and Significant Amendments**

### **(1) Amendment and Deviation Definitions**

24 CFR Part 903.7(r)

PHAs are required to define and adopt their own standards of substantial deviation from the 5-year Plan and Significant Amendment to the Annual Plan. The definition of significant amendment is important because it defines when the PHA will subject a change to the policies or activities described in the Annual Plan to full public hearing and HUD review before implementation.

#### a. Substantial Deviation from the 5-Year Plan

The basic criteria the County of Maui will use for determining a "Substantial Deviation" from its 5-year Plan will be as follows:

1. Any changes to the County's admission policies for the Department of Housing and Urban Development's (HUD's) Section 8 Program;
2. Any changes to the County's organization of the Section 8 Program's waiting list; and
3. Any additions of new programs within the Section 8 Program, such as Project-basing and Homeownership Programs.

#### b. Significant Amendment or Modification to the Annual Plan

The basic criteria the County of Maui will use for determining a "Significant Amendment or Modification" to its Annual Plan will be as follows:

1. Any changes to the County's admission policies for the Department of Housing and Urban Development's (HUD's) Section 8 Program;
2. Any changes to the County's organization of the Section 8 Program's waiting list; and
3. Any additions of new programs within the Section 8 Program, such as Project-basing and Homeownership programs.

An exception to the above definitions will be made for any of the above that are adopted to reflect changes in HUD regulatory requirements.

### **C. Other Information**

[24 CFR Part 903.13, 903.15]

#### **(1) Resident Advisory Board Recommendations**

- a.  Yes  No: Did the PHA receive any comments on the PHA Plan from the Resident Advisory Board/s?

If yes, provide the comments below:

- b. In what manner did the PHA address those comments? (select all that apply)

Considered comments, but determined that no changes to the PHA Plan were necessary.

The PHA changed portions of the PHA Plan in response to comments  
List changes below:

Other: (list below)

#### **(2) Resident Membership on PHA Governing Board**

The governing board of each PHA is required to have at least one member who is directly assisted by the PHA, unless the PHA meets certain exemption criteria. Regulations governing the resident board member are found at 24 CFR Part 964, Subpart E.

- a. Does the PHA governing board include at least one member who is directly assisted by the PHA this year?

Yes  No:

If yes, complete the following:

Name of Resident Member of the PHA Governing Board:

Method of Selection:

Appointment

**The term of appointment is (include the date term expires):**

- Election by Residents (if checked, complete next section--Description of Resident Election Process)

**Description of Resident Election Process**

Nomination of candidates for place on the ballot: (select all that apply)

- Candidates were nominated by resident and assisted family organizations  
 Candidates could be nominated by any adult recipient of PHA assistance  
 Self-nomination: Candidates registered with the PHA and requested a place on ballot  
 Other: (describe)

Eligible candidates: (select one)

- Any recipient of PHA assistance  
 Any head of household receiving PHA assistance  
 Any adult recipient of PHA assistance  
 Any adult member of a resident or assisted family organization  
 Other (list)

Eligible voters: (select all that apply)

- All adult recipients of PHA assistance (public housing and section 8 tenant-based assistance)  
 Representatives of all PHA resident and assisted family organizations  
 Other (list)

b. If the PHA governing board does not have at least one member who is directly assisted by the PHA, why not?

- The PHA is located in a State that requires the members of a governing board to be salaried and serve on a full time basis  
 The PHA has less than 300 public housing units, has provided reasonable notice to the resident advisory board of the opportunity to serve on the governing board, and has not been notified by any resident of their interest to participate in the Board.  
 Other (explain):

Date of next term expiration of a governing board member:

Name and title of appointing official(s) for governing board (indicate appointing official for the next available position):

**(3) PHA Statement of Consistency with the Consolidated Plan**

[24 CFR Part 903.15]

For each applicable Consolidated Plan, make the following statement (copy questions as many times as necessary).

**Consolidated Plan jurisdiction: (provide name here)**

a. The PHA has taken the following steps to ensure consistency of this PHA Plan with the Consolidated Plan for the jurisdiction: (select all that apply):

- The PHA has based its statement of needs of families on its waiting list on the needs expressed in the Consolidated Plan/s.
- The PHA has participated in any consultation process organized and offered by the Consolidated Plan agency in the development of the Consolidated Plan.
- The PHA has consulted with the Consolidated Plan agency during the development of this PHA Plan.
- Activities to be undertaken by the PHA in the coming year are consistent with the initiatives contained in the Consolidated Plan. (list below)

1. Increase homeownership opportunities for potential buyers who lack downpayment/closing costs.
2. Increase homeownership opportunities by addressing the lack of affordable, for sale inventory.
3. Promote decent affordable housing for special needs populations.
4. Promote decent affordable housing to address the shortage of affordable rental units for low-mod families.
5. Strengthen communities by addressing the shortage of rental units available to support the homeless with transitional housing needs.
6. Embrace high standards of ethics, management and accountability and ensure appropriate, efficient, and effective use of funds.

Other: (list below)

b. The Consolidated Plan of the jurisdiction supports the PHA Plan with the following actions and commitments: (describe below)

1. To increase the available stock of affordable rental units for elderly persons whose total household income is 80% or less of the annual median income for Maui County (particularly those with incomes below 50% of median).
2. To provide support and technical assistance to facilitate the development of special needs housing with appropriate supportive systems, for low- and moderate income persons with disabilities (including physical impairments, developmental disabilities, mental illness, and HIV/AIDS).
3. To increase the available stock of affordable rental units for small families (2-4 persons) whose household income is 80% or less of the annual median income for Maui County (particularly those with incomes below 50% of median).
4. To increase the available stock of affordable rental units for large families (4 or more persons) whose household income is 80% or less of the annual



median income for Maui County (particularly those with incomes below 50% of median).

In the County of Maui Consolidated Plan, the primary objective for all projects/ programs developed to address the foregoing priority housing needs will be to provide permanent housing units for the targeted populations at a cost equal to or less than 30% of the total household income.

5. To provide annual Fair Housing training for department, division, and line personnel that are involved in housing activities.
6. To sponsor a Fair Housing seminar annually for property managers, realtors, landlords, housing managers, housing specialists, tenants, and the general public interested in learning about Fair Housing laws.
7. To conduct Fair Housing/Landlord-Tenant Code workshops for “Mom & Pop” landlords.
8. To participate with the State and other counties in producing a Fair Housing video that will be used for training, education, and outreach.
9. To obtain or produce a Fair Housing training video in Filipino (Ilocano, Tagalog) and Spanish language.
10. To promote Fair Housing through the arrangement with the local cable station to broadcast the 30 second fair housing television Public Service Announcement (PSA) and arrangements with the local radio stations to broadcast the Fair Housing radio PSA.
11. To conduct Fair Housing/Landlord-Tenant Code training sessions for Limited English Proficiency (LEP) persons in cooperation with agencies/ organizations that provide services to immigrants.
12. To participate with the State and other counties in updating the Fair Housing Analysis of Impediment (AI) Study that was completed in August, 2003.
13. To develop a Maui County Fair Housing website.
14. To increase the inventory of affordable rental units for low- and moderate-income elderly by constructing new rental units on Maui for low- and moderate income elderly residents to be maintained as affordable (defined as shelter cost-to-income ratio of 30% or less) permanent rental housing with appropriate supportive services, and by supporting and cooperating with private and public initiatives to increase the supply of affordable,

permanent rental housing units for low- and moderate-income elderly residents in Maui County (i.e. tax and fee exemptions, land exchanges, technical assistance, support of funding applications, etc.).

15. To support the development of special needs housing for low- and moderate-income persons with disabilities by constructing new rental units for low- and moderate-income persons with disabilities (including physical impairment, developmental disability, mental illness, and HIV/AIDS) to be maintained as affordable (defined as shelter cost-to-income ratio of 30% or less) permanent rental housing with appropriate supportive services, and by supporting and cooperating with private or public initiatives to increase the supply of special needs rental housing for low- and moderate-income persons with disabilities to be maintained as affordable (defined as shelter cost-to-income ratio of 30% or less) permanent rental housing with appropriate supportive services. The type of support provided by the County will include tax and/or fee exemptions, land exchanges, technical assistance, support of funding applications, and any other support deemed appropriate to facilitating such development.
16. To provide limited homebuyers assistance to low- and moderate-income households in Maui County by supporting and cooperating with private and public initiatives to expand home ownership opportunities for low- and moderate-income residents of Maui County (i.e. tax and fee exemptions, land exchanges, technical assistance, support of funding applications, etc.).
17. To increase the inventory of affordable rental units for low- and moderate-income households by supporting and cooperating with private and public initiatives to increase the supply of affordable rental housing for low- and moderate-income families in Maui County (i.e. tax and fee exemptions, land exchanges, technical assistance, support of funding applications, etc.).

**(4) (Reserved)**

Use this section to provide any additional information requested by HUD.

**10. Project-Based Voucher Program**

- a.  Yes  No: Does the PHA plan to “project-base” any tenant-based Section 8 vouchers in the coming year? If yes, answer the following questions.
- a.  Yes  No: Are there circumstances indicating that the project basing of the units, rather than tenant-basing of the same amount of assistance is an appropriate option?

If yes, check which circumstances apply:

- Low utilization rate for vouchers due to lack of suitable rental units
- Access to neighborhoods outside of high poverty areas
- Other (describe below:)

The shortage of affordable rental units within the County of Maui makes it necessary to induce property owners to construct, upgrade, and make available standard rental housing stock to lower income families at rents within the Section 8 Program's established limits and to maximize housing choice for low-income families who have been traditionally limited in the location of housing that they could afford. Further, project-basing of units will discourage the concentration of low-income households in any one area and encourage the creation of additional housing resources for low-income households integrated throughout the community. Whenever feasible, the projects selected for the project-based program will be in areas with lower concentrations of poverty.

- a. Indicate the number of units and general location of units (e.g. eligible census tracts or smaller areas within eligible census tracts):

The number of project-based units that will be made available for the Project-Based Assistance (PBA) Program will be up to 20% of the total funding available under the Annual Contributions Contract (ACC) for tenant-based assistance.

Projects within all census tracts of the County of Maui will be considered eligible for participation in the PBA Program.

### 11. List of Supporting Documents Available for Review for Streamlined Five-Year/ Annual PHA Plans

PHAs are to indicate which documents are available for public review by placing a mark in the "Applicable & On Display" column in the appropriate rows. All listed documents must be on display if applicable to the program activities conducted by the PHA.

List of Supporting Documents Available for Review		
Applicable & On Display	Supporting Document	Related Plan Component
X	<i>PHA Certifications of Compliance with the PHA Plans and Related Regulations and Board Resolution to Accompany the Standard Annual, Standard Five-Year, and Streamlined Five-Year/Annual Plans.</i>	Standard 5 Year and Annual Plans; streamlined 5 Year Plans
X	State/Local Government Certification of Consistency with the Consolidated Plan.	5 Year Plans
X	Fair Housing Documentation Supporting Fair Housing Certifications: Records reflecting that the PHA has examined its programs or proposed programs, identified any impediments to fair housing choice in those programs, addressed or is	5 Year and Annual Plans

Applicable & On Display	Supporting Document	Related Plan Component
	addressing those impediments in a reasonable fashion in view of the resources available, and worked or is working with local jurisdictions to implement any of the jurisdictions' initiatives to affirmatively further fair housing that require the PHA's involvement.	
X	Housing Needs Statement of the Consolidated Plan for the jurisdiction(s) in which the PHA is located and any additional backup data to support statement of housing needs for families on the PHA's public housing and Section 8 tenant-based waiting lists.	Annual Plan: Housing Needs
	Most recent board-approved operating budget for the public housing program	Annual Plan: Financial Resources
	Public Housing Admissions and (Continued) Occupancy Policy (A&O/ACOP), which includes the Tenant Selection and Assignment Plan [TSAP] and the Site-Based Waiting List Procedure.	Annual Plan: Eligibility, Selection, and Admissions Policies
	Any policy governing occupancy of Police Officers and Over-Income Tenants in Public Housing. <input type="checkbox"/> Check here if included in the public housing A&O Policy.	Annual Plan: Eligibility, Selection, and Admissions Policies
X	Section 8 Administrative Plan	Annual Plan: Eligibility, Selection, and Admissions Policies
	Public housing rent determination policies, including the method for setting public housing flat rents. <input type="checkbox"/> Check here if included in the public housing A & O Policy.	Annual Plan: Rent Determination
	Schedule of flat rents offered at each public housing development. <input type="checkbox"/> Check here if included in the public housing A & O Policy.	Annual Plan: Rent Determination
X	Section 8 rent determination (payment standard) policies (if included in plan, not necessary as a supporting document) and written analysis of Section 8 payment standard policies. <input type="checkbox"/> Check here if included in Section 8 Administrative Plan.	Annual Plan: Rent Determination
	Public housing management and maintenance policy documents, including policies for the prevention or eradication of pest infestation (including cockroach infestation).	Annual Plan: Operations and Maintenance
	Results of latest Public Housing Assessment System (PHAS) Assessment (or other applicable assessment).	Annual Plan: Management and Operations
	Follow-up Plan to Results of the PHAS Resident Satisfaction Survey (if necessary)	Annual Plan: Operations and Maintenance and Community Service & Self-Sufficiency
X	Results of latest Section 8 Management Assessment System (SEMAP)	Annual Plan: Management and Operations
X	Any policies governing any Section 8 special housing types <input type="checkbox"/> check here if included in Section 8 Administrative Plan - No special housing types at present	Annual Plan: Operations and Maintenance
	Consortium agreement(s).	Annual Plan: Agency Identification and Operations/ Management
	Public housing grievance procedures <input type="checkbox"/> Check here if included in the public housing A & O Policy.	Annual Plan: Grievance Procedures
X	Section 8 informal review and hearing procedures. <input type="checkbox"/> Check here if included in Section 8 Administrative Plan.	Annual Plan: Grievance Procedures
	The Capital Fund/Comprehensive Grant Program Annual Statement /Performance and Evaluation Report for any active grant year.	Annual Plan: Capital Needs
	Most recent CIAP Budget/Progress Report (HUD 52825) for any active CIAP grants.	Annual Plan: Capital Needs

Applicable & On Display	Supporting Document	Related Plan Component
	Approved HOPE VI applications or, if more recent, approved or submitted HOPE VI Revitalization Plans, or any other approved proposal for development of public housing.	Annual Plan: Capital Needs
	Self-evaluation, Needs Assessment and Transition Plan required by regulations implementing Section 504 of the Rehabilitation Act and the Americans with Disabilities Act. See PIH Notice 99-52 (HA).	Annual Plan: Capital Needs
	Approved or submitted applications for demolition and/or disposition of public housing.	Annual Plan: Demolition and Disposition
	Approved or submitted applications for designation of public housing (Designated Housing Plans).	Annual Plan: Designation of Public Housing
	Approved or submitted assessments of reasonable revitalization of public housing and approved or submitted conversion plans prepared pursuant to section 202 of the 1996 HUD Appropriations Act, Section 22 of the US Housing Act of 1937, or Section 33 of the US Housing Act of 1937.	Annual Plan: Conversion of Public Housing
	Documentation for required Initial Assessment and any additional information required by HUD for Voluntary Conversion.	Annual Plan: Voluntary Conversion of Public Housing
	Approved or submitted public housing homeownership programs/plans.	Annual Plan: Homeownership
X	Policies governing any Section 8 Homeownership program (Section _____ of the Section 8 Administrative Plan) - Not yet implemented	Annual Plan: Homeownership
	Public Housing Community Service Policy/Programs <input type="checkbox"/> Check here if included in Public Housing A & O Policy	Annual Plan: Community Service & Self-Sufficiency
X	Cooperative agreement between the PHA and the TANF agency and between the PHA and local employment and training service agencies. None at present	Annual Plan: Community Service & Self-Sufficiency
X	FSS Action Plan(s) for public housing and/or Section 8.	Annual Plan: Community Service & Self-Sufficiency
	Section 3 documentation required by 24 CFR Part 135, Subpart E for public housing.	Annual Plan: Community Service & Self-Sufficiency
	Most recent self-sufficiency (ED/SS, TOP or ROSS or other resident services grant) grant program reports for public housing.	Annual Plan: Community Service & Self-Sufficiency
	Policy on Ownership of Pets in Public Housing Family Developments (as required by regulation at 24 CFR Part 960, Subpart G). <input type="checkbox"/> Check here if included in the public housing A & O Policy.	Pet Policy
X	The results of the most recent fiscal year audit of the PHA conducted under the Single Audit Act as implemented by OMB Circular A-133, the results of that audit and the PHA's response to any findings.	Annual Plan: Annual Audit
	Consortium agreement(s), if a consortium administers PHA programs.	Joint PHA Plan for Consortia
	Consortia Joint PHA Plans ONLY: Certification that consortium agreement is in compliance with 24 CFR Part 943 pursuant to an opinion of counsel on file and available for inspection	Joint PHA Plan for Consortia
	Other supporting documents (optional). List individually.	(Specify as needed)

**12. Capital Fund Program and Capital Fund Program Replacement Housing Factor Annual Statement/Performance and Evaluation Report**

Annual Statement/Performance and Evaluation Report Capital Fund Program and Capital Fund Program Replacement Housing Factor (CFP/CFPRHF) Part I: Summary					
PHA Name:		Grant Type and Number Capital Fund Program Grant No: Replacement Housing Factor Grant No:			Federal FY of Grant:
<input type="checkbox"/> Original Annual Statement <input type="checkbox"/> Reserve for Disasters/ Emergencies <input type="checkbox"/> Revised Annual Statement (revision no: ) <input type="checkbox"/> Performance and Evaluation Report for Period Ending: <input type="checkbox"/> Final Performance and Evaluation Report					
Line	Summary by Development Account	Total Estimated Cost		Total Actual Cost	
		Original	Revised	Obligated	Expended
1	Total non-CFP Funds				
2	1406 Operations				
3	1408 Management Improvements				
4	1410 Administration				
5	1411 Audit				
6	1415 Liquidated Damages				
7	1430 Fees and Costs				
8	1440 Site Acquisition				
9	1450 Site Improvement				
10	1460 Dwelling Structures				
11	1465.1 Dwelling Equipment—Nonexpendable				
12	1470 Nondwelling Structures				
13	1475 Nondwelling Equipment				
14	1485 Demolition				
15	1490 Replacement Reserve				
16	1492 Moving to Work Demonstration				
17	1495.1 Relocation Costs				
18	1499 Development Activities				
19	1501 Collateralization or Debt Service				
20	1502 Contingency				
21	Amount of Annual Grant: (sum of lines 2 – 20)				
22	Amount of line 21 Related to LBP Activities				
23	Amount of line 21 Related to Section 504 compliance				
24	Amount of line 21 Related to Security – Soft Costs				
25	Amount of Line 21 Related to Security – Hard Costs				

## 12. Capital Fund Program and Capital Fund Program Replacement Housing Factor Annual Statement/Performance and Evaluation Report

		Original	Revised	Obligated	Expended
26	Amount of line 21 Related to Energy Conservation Measures				

<b>Annual Statement/Performance and Evaluation Report                      Capital Fund Program and Capital Fund Program Replacement Housing Factor (CFP/CFPRHF)                      Part II: Supporting Pages</b>									
PHA Name:				<b>Grant Type and Number</b> Capital Fund Program Grant No: Replacement Housing Factor Grant No:				<b>Federal FY of Grant:</b>	
Development Number Name/HA-Wide Activities	General Description of Major Work Categories	Dev. Acct No.	Quantity	Total Estimated Cost		Total Actual Cost		Status of Work	
				Original	Revised	Funds Obligated	Funds Expended		

**12. Capital Fund Program and Capital Fund Program Replacement Housing Factor Annual Statement/Performance and Evaluation Report**

--	--	--	--	--	--	--	--	--



**13. Capital Fund Program Five-Year Action Plan**

<p><b>Annual Statement/Performance and Evaluation Report</b>  <b>Capital Fund Program and Capital Fund Program Replacement Housing Factor (CFP/CFPRHF)</b>  <b>Part III: Implementation Schedule</b></p>							
PHA Name:			<b>Grant Type and Number</b> Capital Fund Program No: Replacement Housing Factor No:				<b>Federal FY of Grant:</b>
Development Number Name/HA-Wide Activities	All Fund Obligated (Quarter Ending Date)			All Funds Expended (Quarter Ending Date)			Reasons for Revised Target Dates
	Original	Revised	Actual	Original	Revised	Actual	

### 13. Capital Fund Program Five-Year Action Plan

<b>Capital Fund Program Five-Year Action Plan</b>					
<b>Part I: Summary</b>					
PHA Name			<input type="checkbox"/> <b>Original 5-Year Plan</b> <input type="checkbox"/> <b>Revision No:</b>		
Development Number/Name/HA-Wide	Year 1	Work Statement for Year 2 FFY Grant: PHA FY:	Work Statement for Year 3 FFY Grant: PHA FY:	Work Statement for Year 4 FFY Grant: PHA FY:	Work Statement for Year 5 FFY Grant: PHA FY:
	Annual Statement				
CFP Funds Listed for 5-year planning					
Replacement Housing Factor Funds					

### 13. Capital Fund Program Five-Year Action Plan

Capital Fund Program Five-Year Action Plan						
Part II: Supporting Pages—Work Activities						
Activities for Year 1	Activities for Year : ____ FFY Grant: PHA FY:			Activities for Year: ____ FFY Grant: PHA FY:		
	Development Name/Number	Major Work Categories	Estimated Cost	Development Name/Number	Major Work Categories	Estimated Cost
See Annual Statement						
Total CFP Estimated Cost			\$			\$

**13. Capital Fund Program Five-Year Action Plan**

<b>Capital Fund Program Five-Year Action Plan</b>					
<b>Part II: Supporting Pages—Work Activities</b>					
Activities for Year : ____ FFY Grant: PHA FY:			Activities for Year: ____ FFY Grant: PHA FY:		
<b>Development Name/Number</b>	<b>Major Work Categories</b>	<b>Estimated Cost</b>	<b>Development Name/Number</b>	<b>Major Work Categories</b>	<b>Estimated Cost</b>
Total CFP Estimated Cost		\$			\$

## EXECUTIVE SUMMARY

---

The County of Maui has prepared this Agency Plan in compliance with Section 511 of the Quality Housing and Work Responsibility Act of 1998 and the ensuing HUD requirements.

We have adopted the following mission statement to guide the activities of the County of Maui:

To be a contributing partner with lower income persons and families by assisting them in securing decent, safe, and affordable housing that will enhance their self-esteem and contribute toward their success in meeting life's many challenges.

We have also adopted the following goals and objectives for the next five years.

**HUD Strategic Goal:** Increase the availability of decent, safe, and affordable housing.

County of Maui Goal: Expand the supply of assisted housing

Objectives: Apply for additional rental vouchers.

Develop affordable ownership and rental housing units through partnerships with the private sector.

County of Maui Goal: Improve the quality of assisted housing

Objectives: Improve the County of Maui's Section 8 Management Assessment Program (SEMAP) score for voucher management. Note: The County of Maui presently has a SEMAP rating of Standard.

Increase customer satisfaction by streamlining the process of administering the rental assistance program and providing exemplary service to landlords and eligible families.

Develop and adopt an equitable affordable housing policy and an effective means of monitoring affordable housing conditions that have been imposed by the County of Maui.

County of Maui Goal: Increase assisted housing choices

Objectives: Provide voucher mobility counseling.

Conduct outreach efforts to potential voucher landlords.

**HUD Strategic Goal:** Improve community quality of life and economic vitality

County of Maui Goal: Provide an improved living environment

Objectives: Increase the housing opportunities for low and moderate income residents by forming partnerships to 1) develop long-term affordable rental housing units, 2) increase the availability of homeownership opportunities for residents, and 3) develop special needs housing with appropriate support services.

Enter into joint ventures, partnerships, and other business arrangements with private sector entities.

**HUD Strategic Goal:** Promote self-sufficiency and asset development of families and individuals

County of Maui Goal: Promote self-sufficiency and asset development of assisted households.

Objectives: Provide or attract supportive services to increase independence for the elderly or families with disabilities.

Increase the availability of homeownership opportunities for residents.

**HUD Strategic Goal:** Ensure Equal Opportunity in Housing for all Americans

County of Maui Goal: Ensure equal opportunity and affirmatively further fair housing

Objectives: Undertake affirmative measures to ensure access to assisted housing regardless of race, color, religion, national origin, sex, familial status, and disability.

Undertake affirmative measures to provide a suitable living environment for families living in assisted housing, regardless of race, color, religion, national origin, sex, familial status, and disability.

Undertake affirmative measures to ensure accessible housing to persons with all varieties of disabilities regardless of unit size required.

Develop and implement more effective ways to improve and expand our services to the public.

The County of Maui's Annual Plan is based on the premise that if we accomplish our goals and objectives we will be working towards the achievement of our mission.

The plans, statements, budget summary, policies, etc. set forth in the Annual Plan all lead towards the accomplishment of our goals and objectives. Taken as a whole, they outline a comprehensive approach towards our goals and objectives and are consistent with the Consolidated Plan.

## **MISSION STATEMENT**

The mission of the County of Maui is to be a contributing partner with lower income persons and families by assisting them in securing decent, safe, and affordable housing that will enhance their self-esteem and contribute to their success in meeting life's many challenges.

The County of Maui will endeavor to promote adequate, affordable housing, economic opportunity, and a suitable living environment for the families we serve, without discrimination.

We are committed to providing quality, affordable housing in a safe environment. Through partnerships with our residents and other groups we will provide opportunities for those we serve to become self-sufficient.

We will strive to provide quality, affordable housing and services in an efficient and creative manner.

The mission shall be accomplished by a fiscally responsible, creative organization committed to excellence in public service.

## **GOALS AND OBJECTIVES**

### **MANAGEMENT ISSUES:**

#### **Goals:**

1. Manage the County of Maui's existing rental assistance program in an efficient and effective manner thereby qualifying as at least a standard performer.
2. Manage the County of Maui in a manner that results in full compliance with applicable statutes and regulations as defined by program audit findings.



**Objectives:**

1. To obtain a Section 8 Management Assessment Program (SEMAP) rating of High Performer from HUD.
2. The County of Maui shall make their Section 8 rental assistance program more marketable to the community as evidenced by an increase in landlord participation in the program and one where landlords will call the Housing Division office with units available for rent.
3. The County of Maui shall maintain a budget utilization rate of at least 98% for the year.
4. The County of Maui shall promote a motivating work environment with a capable and efficient team of employees to operate as a customer-friendly and fiscally prudent leader in the affordable housing industry.

**TENANT-BASED HOUSING ISSUES:**

**Goals:**

1. Manage the County of Maui's tenant-based program in an efficient and effective manner thereby qualifying as at least a standard performer under SEMAP.
2. Expand the range and quality of housing choices available to participants in the County of Maui's tenant-based assistance program.

**Objectives:**

1. The County of Maui shall maintain a budget utilization rate of at least 98% in its tenant-based program.
2. The County of Maui shall maintain the amount of time it takes to inspect a new unit (5 business days or less) at all times.
3. The County of Maui shall implement an aggressive outreach program to attract at least 25 new landlords to participate in its program each year.

## **EQUAL OPPORTUNITY ISSUES:**

### **Goals:**

1. Use the tenant-based assistance program to expand housing opportunities beyond areas of traditional low-income and minority concentration.
2. Operate the County of Maui in full compliance with all Equal Opportunity laws and regulations.
3. The County of Maui shall ensure equal treatment of all applicants, residents, tenant-based participants, employees, and vendors.

### **Objectives:**

1. The County of Maui shall promote to and assist minority populations in applying for and taking advantage of the tenant-based rental assistance program.
2. The County of Maui shall expand housing opportunities for the its disabled residents by applying for funding specifically targeted for the disabled.

## **FISCAL RESPONSIBILITY ISSUES:**

### **Goal:**

1. Ensure full compliance with all applicable standards and regulations including government generally accepted accounting practices.

### **Objectives:**

1. The County of Maui shall operate so that income exceeds expenses every year.
2. The County of Maui shall maintain its current level of per unit operating costs for three years despite inflation.

## **PHA Management Organizational Chart**

Mayor, County of Maui: Charmaine Tavares

Director of Housing and Human Concerns: Vanessa A. Medeiros

Housing Administrator: Edwin T. Okubo

Assistant Housing Administrator: Herman T. Andaya

Housing Program Specialist IV (Section 8 Program Supervisor): Milton T. Ito

Assistant Housing Supervisor: Joy K. Helle

Housing Program Specialist IV: Stephanie D. Franco

Housing Program Compliance Specialist: Kim S. Nemoto

Housing Program Specialist III: Cynthia M. McCarthy

Housing Program Specialist III: Irwin T. Yamamoto

Housing Specialist: Daphne M. Okamoto

Housing Specialist: Terrence K. Wong

Housing Specialist: Marilyn M. Oura

Accountant: Vacant position

Housing Technician: Robin T. Fukagawa

Housing Inspector: Jeffrey H. Javier

Housing Inspector: Beverly W. Hiranaga

Housing Quality Standards Inspector: Stephen P. Grogan

Supervising Clerk: Luana L. Kele

Clerk III: Donna A. Nunes

Clerk III: Marilyn K. Wallace

Housing Clerk: Joy D. Cordero

Housing Clerk: Tehani K. Pascual

Housing Clerk: Jill H. Sato

Housing Clerk: Cora B. Constantino

Clerk Typist III: Ethel S. Yogi

## **5-Year Strategy Statement of Progress**

**County of Maui Strategic Goal: To apply for additional rental vouchers and develop affordable ownership and rental housing units through partnerships with the private sector.**

Fair share vouchers were not available during fiscal year 2006. The County of Maui has continuously pursued developing partnerships with the private sector to develop affordable ownership and rental housing units within the County. At the present time, more than 3,400 affordable housing units are in the process of being created and expected to be completed by 2008:

- 216 affordable units in Spencer Homes' 412-unit project in Waikapu currently under construction
  - 63 affordable units completed as of March, 2007
- 225-unit Hale Mua Project in Waiehu
- 1,000 Hawaiian Homestead properties in Kula and Waiehu
- 62-unit affordable apartment complex for Senior citizens - Lokelani Hale
  - Completed in 2006
- 112-unit affordable senior housing project in South Maui - Hale Mahaolu Ehiku
- 400-unit Stanford Carr rental project - Piihana
- 404-unit dormitory for Maui Community College
- 52-unit West Maui Breakers project
  - Completed
- 255-unit Maui Lani mixed use project
- 456-unit Pulelehua project by Maui Land & Pineapple
- 117-unit Kahana Ridge project
  - Partially completed
- 126-unit Kehalani Gardens project
  - Completed

**County of Maui Strategic Goal: To improve the quality of assisted housing.**

The County of Maui has taken steps in improving its voucher management under the Section 8 Housing Choice Voucher Program. The County has a designated Compliance Specialist who reviews staff work for compliance with HUD requirements and agency policies. The Compliance Specialist also monitors the agency's compliance with SEMAP requirements. The County of Maui performs quality control inspections for a minimum of 5% of its assisted units to ensure its units meet HUD's housing quality standards. The County of Maui is currently in the process of implementing a system that would allow landlords to advertise their available units (at no cost) on the internet. The information would be available to everyone who has access to a computer. The system will simplify searching and expand the opportunities to locate suitable units for participant families.

**County of Maui Strategic Goal: To increase assisted housing choices.**

The County of Maui has kept its voucher payment standards at the 110% level so that families in the Section 8 Program can be competitive with non-assisted families in the open market. The County of Maui is in the process of implementing a Homeownership Program and a Project-Based Voucher Program to increase housing options for Section 8 families and to increase the available inventory of housing units for program participants.

**County of Maui Strategic Goal: To provide an improved living environment.**

The County of Maui is continuing its efforts to develop long-term affordable rental housing units through partnerships with the private sector. The County of Maui is also in the final stages of implementing a Homeownership Program in its Section 8 Housing Choice Voucher Program. Homeownership opportunities within the County of Maui has dramatically increased over the past year. The County of Maui is also continuing its efforts in developing special needs housing with appropriate support services.

**County of Maui Strategic Goal: To promote self-sufficiency and asset development of assisted households**

The County of Maui currently has 30 families participating in the Family Self-Sufficiency (FSS) Program. Three families graduated in 2006 and 23 of the 30 currently participating families (77%) have an FSS Escrow Account balance. The County of Maui is also in the process of implementing a Homeownership Program.

**County of Maui Strategic Goal: To ensure equal opportunity and affirmatively further fair housing.**

The County of Maui continues to improve the distribution of information to Maui County residents who contact the Housing Division requesting fair housing information. The County of Maui has a Fair Housing Officer who has coordinated several workshops on Fair Housing and accessibility standards. The County of Maui incorporates fair housing and equal opportunity training on a regular basis into its annual training. The County of Maui distributes fair housing brochures to all of its Section 8 participant families and to all others who request them, to assist renters and voucher holders in knowing what their rights are.

**COUNTY OF MAUI**

**TITLE MC-07  
DEPARTMENT OF HOUSING AND HUMAN CONCERNS  
SUBTITLE I  
HOUSING DIVISION  
CHAPTER 3**

**PROCEDURES FOR THE SECTION 8 (EXISTING)  
RENTAL ASSISTANCE CERTIFICATE AND  
VOUCHER PROGRAMS**

**(SECTION 8 ADMINISTRATIVE PLAN)**

**JULY, 2000**

**ATTACHMENT "E"**

**SECTION 8 ADMINISTRATIVE PLAN TABLE OF CONTENTS**

---

<b>SUBCHAPTER 1 STATEMENT OF POLICIES AND OBJECTIVES</b>		
§07-3-1	TITLE .....	1
§07-3-2	AUTHORITY .....	1
§07-3-3	PURPOSE OF THE PLAN .....	1
§07-3-4	STATEMENT OF LOCAL OBJECTIVES .....	2
§07-3-5	RULES AND REGULATIONS .....	3
§07-3-6	REFERENCE .....	3
<b>SUBCHAPTER 2 FORMAT OF RULES; PUBLIC INFORMATION AND INSPECTION</b>		
§07-3-7	FORMAT OF RULES .....	3
§07-3-8	INFORMATION .....	4
§07-3-9	COPIES OF RULES .....	4
<b>SUBCHAPTER 3 ADOPTION, AMENDMENT OR REPEAL OF RULES</b>		
§07-3-10	PETITION .....	4
§07-3-11	SUBMISSION .....	4
§07-3-12	DISPOSITION OF PETITION .....	4
<b>SUBCHAPTER 4 DECLARATORY RULINGS BY AGENCY</b>		
§07-3-13	PETITION .....	5
§07-3-14	SUBMISSION OF PETITION .....	5
§07-3-15	REFUSAL TO ISSUE DECLARATORY RULING .....	5
§07-3-16	REFERRAL TO OTHER AGENCIES .....	6
§07-3-17	NOTIFICATION OF PETITIONER .....	6
§07-3-18	STATUS OF ORDERS .....	6
<b>SUBCHAPTER 5 ABOUT THE AUTHORITY</b>		
§07-3-19	ORGANIZATIONAL SETUP .....	6
§07-3-20	DESCRIPTION OF PROGRAMS OFFERED .....	8
§07-3-21	LEGAL JURISDICTION .....	8
<b>SUBCHAPTER 6 EQUAL OPPORTUNITY</b>		

§07-3-22	FAIR HOUSING .....	8
§07-3-23	REASONABLE ACCOMMODATION .....	9
§07-3-24	COMMUNICATION .....	9
§07-3-25	QUESTIONS TO ASK IN GRANTING THE ACCOMMODATION .....	9
§07-3-26	SERVICES FOR NON-ENGLISH SPEAKING APPLICANTS AND PARTICIPANTS .....	10
§07-3-27	FAMILY/OWNER OUTREACH .....	11
§07-3-28	RIGHT TO PRIVACY .....	11
§07-3-29	REQUIRED POSTINGS .....	12

**SUBCHAPTER 7 COUNTY OF MAUI/OWNER RESPONSIBILITIES;  
OBLIGATIONS OF THE FAMILY**

§07-3-30	COUNTY OF MAUI RESPONSIBILITIES .....	12
§07-3-31	OWNER RESPONSIBILITIES .....	14
§07-3-32	OBLIGATIONS OF THE PARTICIPANT .....	15

**SUBCHAPTER 8 ELIGIBILITY FOR ADMISSION**

§07-3-33	INTRODUCTION .....	18
§07-3-34	ELIGIBILITY CRITERIA .....	18

**SUBCHAPTER 9 MANAGING THE WAITING LIST**

§07-3-35	OPENING AND CLOSING THE WAITING LIST .....	22
§07-3-36	TAKING APPLICATIONS .....	22
§07-3-37	ORGANIZATION OF THE WAITING LIST .....	23
§07-3-38	FAMILIES NEARING THE TOP OF THE WAITING LIST .....	24
§07-3-39	MISSED APPOINTMENTS .....	24
§07-3-40	PURGING THE WAITING LIST .....	24
§07-3-41	REMOVAL OF APPLICANTS FROM THE WAITING LIST .....	25
§07-3-42	GROUND FOR DENIAL .....	25
§07-3-43	NOTIFICATION OF NEGATIVE ACTIONS .....	26
§07-3-44	INFORMAL REVIEW .....	27

**SUBCHAPTER 10 SELECTING FAMILIES FROM THE WAITING LIST**

§07-3-45	WAITING LIST ADMISSIONS AND SPECIAL ADMISSIONS .....	27
§07-3-46	PREFERENCES .....	27
§07-3-47	SELECTION FROM THE WAITING LIST .....	28

**SUBCHAPTER 11 ASSIGNMENT OF BEDROOM SIZES (SUBSIDY STANDARDS); VOUCHER ISSUANCE; LEASE APPROVAL**



§07-3-48	GUIDELINES .....	28
§07-3-49	BRIEFING .....	30
§07-3-50	PACKET .....	31
§07-3-51	ISSUANCE OF VOUCHER; REQUEST FOR APPROVAL OF TENANCY ..	32
§07-3-52	TERM OF THE VOUCHER .....	33
§07-3-53	APPROVAL TO LEASE A UNIT .....	34
§07-3-54	COUNTY OF MAUI DISAPPROVAL OF OWNER .....	35
§07-3-55	INELIGIBLE/ELIGIBLE HOUSING .....	35
§07-3-56	SECURITY DEPOSIT .....	36

**SUBCHAPTER 12 MOVES WITH CONTINUED ASSISTANCE**

§07-3-57	ISSUANCE OF A NEW VOUCHER .....	37
§07-3-58	WHEN A FAMILY MAY MOVE .....	37
§07-3-59	PROCEDURES REGARDING FAMILY MOVES .....	38

**SUBCHAPTER 13 PORTABILITY**

§07-3-60	GENERAL POLICIES OF THE COUNTY OF MAUI HOUSING DIVISION .	39
§07-3-61	INCOME ELIGIBILITY .....	39
§07-3-62	PORTABILITY: ADMINISTRATION BY RECEIVING PHA .....	39
§07-3-63	PORTABILITY PROCEDURES .....	40

**SUBCHAPTER 14 DETERMINATION OF FAMILY INCOME**

§07-3-64	INCOME, EXCLUSIONS FROM INCOME, DEDUCTIONS FROM INCOME	42
§07-3-65	INCOME .....	42
§07-3-66	EXCLUSIONS FROM INCOME .....	44
§07-3-67	DEDUCTIONS FROM ANNUAL INCOME .....	47

**SUBCHAPTER 15 VERIFICATION**

§07-3-68	OVERVIEW .....	48
§07-3-69	ACCEPTABLE METHODS OF VERIFICATION .....	48
§07-3-70	TYPES OF VERIFICATION .....	49
§07-3-71	VERIFICATION OF CITIZENSHIP OR ELIGIBLE NONCITIZEN STATUS .	51
§07-3-72	VERIFICATION OF SOCIAL SECURITY NUMBERS .....	52
§07-3-73	TIMING OF VERIFICATION .....	53
§07-3-74	FREQUENCY OF OBTAINING VERIFICATION .....	53

**SUBCHAPTER 16 RENT AND HOUSING ASSISTANCE PAYMENT**

§07-3-75	GENERAL .....	53
----------	---------------	----

§07-3-76	RENT REASONABLENESS .....	54
§07-3-77	COMPARABILITY .....	54
§07-3-78	MAXIMUM SUBSIDY .....	55
§07-3-79	SETTING THE PAYMENT STANDARD .....	55
§07-3-80	SELECTING THE CORRECT PAYMENT STANDARD FOR A FAMILY ...	55
§07-3-81	AREA EXCEPTION RENTS .....	56
§07-3-82	ASSISTANCE AND RENT FORMULAS .....	57
§07-3-83	UTILITY ALLOWANCE .....	59
§07-3-84	DISTRIBUTION OF HOUSING ASSISTANCE PAYMENT .....	60
§07-3-85	CHANGE OF OWNERSHIP .....	61

**SUBCHAPTER 17 INSPECTION POLICIES, HOUSING QUALITY  
STANDARDS, AND DAMAGE CLAIMS**

§07-3-86	GENERAL .....	61
§07-3-87	TYPES OF INSPECTIONS .....	61
§07-3-88	OWNER AND FAMILY RESPONSIBILITY .....	62
§07-3-89	HOUSING QUALITY STANDARDS (HQS) 24 CFR 982.401 .....	63
§07-3-90	TIME FRAMES AND CORRECTIONS OF HQS FAIL ITEMS .....	74
§07-3-91	EMERGENCY FAIL ITEMS .....	75
§07-3-92	ABATEMENT .....	76

**SUBCHAPTER 18 OWNER CLAIMS FOR DAMAGES, UNPAID RENT, AND  
VACANCY LOSS AND PARTICIPANT'S ENSUING  
RESPONSIBILITIES**

§07-3-93	GENERAL .....	77
§07-3-94	OWNER CLAIMS FOR PRE-OCTOBER 2, 1995 UNITS .....	77
§07-3-95	PARTICIPANT RESPONSIBILITIES .....	78

**SUBCHAPTER 19 RECERTIFICATION**

§07-3-96	ANNUAL REEXAMINATION .....	78
§07-3-97	EFFECTIVE DATE OF RENT CHANGES FOR ANNUAL RECERTIFICATIONS .....	79
§07-3-98	MISSED APPOINTMENTS .....	79
§07-3-99	INTERIM REEXAMINATIONS .....	79
§07-3-100	SPECIAL REEXAMINATIONS .....	81
§07-3-101	EFFECTIVE DATE OF RENT CHANGES DUE TO INTERIM OR SPECIAL REEXAMINATIONS .....	81

**SUBCHAPTER 20 TERMINATION OF ASSISTANCE TO THE FAMILY BY  
THE COUNTY OF MAUI**

§07-3-102	BASIS FOR TERMINATION .....	82
-----------	-----------------------------	----

---

**SUBCHAPTER 21 COMPLAINTS, INFORMAL REVIEWS FOR APPLICANTS,  
INFORMAL HEARINGS FOR PARTICIPANTS**

§07-3-103	COMPLAINTS .....	83
§07-3-104	INFORMAL REVIEW FOR THE APPLICANT .....	84
§07-3-105	INFORMAL HEARINGS FOR PARTICIPANTS .....	86

**SUBCHAPTER 22 TERMINATION OF THE LEASE AND CONTRACT**

§07-3-106	GENERAL .....	91
§07-3-107	TERMINATION OF THE LEASE .....	91
§07-3-108	TERMINATION OF THE CONTRACT .....	93

**SUBCHAPTER 23 GLOSSARY**

§07-3-112	GLOSSARY TERMS .....	95
§07-3-113	ACRONYMS .....	108

**SECTION 8 ADMINISTRATIVE PLAN**

**SUBCHAPTER 1**  
**STATEMENT OF POLICIES AND OBJECTIVES**

**§07-3-1        TITLE**

The rules and regulations in this Article shall be known as the “Rules of Procedure for the Section 8 (Existing) Housing Assistance Certificate and Voucher Programs, County of Maui, Department of Housing and Human Concerns”.

**§07-3-2        AUTHORITY**

The rules herein are established pursuant to the provisions of the Charter of the County of Maui, the Maui County Code and Chapters 91 and 92 of the Hawaii Revised Statutes.

**§07-3-3        PURPOSE OF THE PLAN**

The Section 8 Program was enacted as part of the Housing and Community Development Act of 1974 which recodified the U.S. Housing Act of 1937 (the Act) and included Section 8 as a substitute for the Section 23 Leased Housing Program. The Act has been amended from time to time and its requirements, as they apply to the Section 8 (Existing) Rental Assistance Certificate and Voucher Programs, are described in and implemented through this Administrative Plan.

- (1) Administration of the Section 8 Rental Assistance Program, and the functions and responsibilities of the County of Maui (hereinafter referred to as the Public Housing Authority (PHA)) staff, shall be in compliance with the PHA’s Personnel Policy, its Equal Housing Opportunity Plan, and HUD’s Section 8 Regulations and Existing Operations/Procedures Handbook (7420.7) where applicable, as well as all Federal, State and local Fair Housing Laws and Regulations.
- (2) The overall plan for the Section 8 Rental Assistance Program is designed to achieve four major objectives:
  - (A) To provide improved living conditions for very-low-income families while maintaining their rent payments at an affordable level.
  - (B) To promote freedom of housing choice and spatial deconcentration of very-low-income and minority families.
  - (C) To provide decent, safe and sanitary housing for eligible participants.
  - (D) To provide an incentive to private property owners to rent to very-low-income families by offering timely assistance payments and protection against unpaid rent, damages, and any other applicable special claims, such as vacancy loss.

- (3) The purpose of the Administrative Plan is to establish policies for carrying out the Section 8 Certificate and Voucher Programs in a manner which is consistent with HUD requirements but which are not a mere restatement of HUD-mandated policies and procedures.
- (4) The Plan covers both admission and continued participation in these programs. Policies are the same for both programs, unless otherwise noted.
- (5) Changes to the Plan will be approved by the Director of Housing and Human Concerns and the Department of Housing and Urban Development (HUD).
- (6) The PHA is responsible for complying with all subsequent changes in HUD regulations pertaining to these programs. If such changes conflict with this Plan, HUD regulations will have precedence.

**§07-3-4      STATEMENT OF LOCAL OBJECTIVES**

There is an undeniable need for very-low-income housing assistance within the jurisdiction of the PHA, as evidenced by the waiting lists for various housing programs and projects. The Section 8 staff at the PHA is charged with meeting these needs through housing assistance programs available from the U.S. Department of Housing and Urban Development.

There is also a need for decent, safe and sanitary housing units available for program participants. It is our objective to be a contributing partner with lower income persons and families by assisting them in securing decent, safe, sanitary and affordable housing that will enhance their self-esteem and contribute toward their success in meeting life's many challenges.

The following are the present goals and objectives of the PHA:

- (1) Goal: Expand the supply of assisted housing.  
Objective: Apply for additional rental vouchers.
- (2) Goal: Improve the quality of assisted housing.  
Objective: Improve Voucher management.  
Increase customer satisfaction by streamlining the process of administering the rental assistance program and providing exemplary service to landlords and eligible families.
- (3) Goal: Increase assisted housing choices.  
Objective: Provide voucher mobility counseling  
Conduct outreach efforts to potential voucher landlords.
- (4) Goal: Promote self-sufficiency and asset development of families  
Objective: Provide or attract supportive services to increase independence for the elderly or families with disabilities.

In establishing our goals, the PHA also has given special consideration to the likely availability of existing housing. By setting attainable goals, the PHA hopes to achieve them

by the nature of the goals themselves. Not overburdening the market, not forcing the program, but providing a vehicle for those who have a need and those who have the units to come together in a manner beneficial to each.

The strategy is to achieve the attainable goals in the simplest manner possible, at the least expense, while complying with the Section 8 requirements and regulations.

**§07-3-5      RULES AND REGULATIONS**

All issues not addressed in this document related to tenants and participants are governed by HUD Handbook 7420.7, where applicable, Federal regulations, HUD Memos and Notices, and guidelines or other applicable law.

**§07-3-6      REFERENCE**

The County of Maui is referred to as “PHA” or “Housing Authority” throughout this document.

**SUBCHAPTER 2  
FORMAT OF RULES;  
PUBLIC INFORMATION AND INSPECTION**

**§07-3-7      FORMAT OF RULES**

The format of these rules is based on the Hawaii Administrative Rules Drafting Manual, second edition (1984).

**§07-3-8      INFORMATION**

The public may obtain information on matters within the jurisdiction of the Housing Division relating to the Section 8 (Existing) Housing Assistance Payments Program by inquiring in person, during regular business hours at the Housing Division, Department of Housing and Human Concerns, 86 West Kamehameha Avenue, Kahului, Maui, Hawaii 96732 or by submitting a written request to said office.

**§07-3-9      COPIES OF RULES**

Copies of compilations of rules and supplements thereto are available to the public at a price

to be determined by the Housing Division to cover publication and mailing costs.

### **SUBCHAPTER 3**

#### **ADOPTION, AMENDMENT OR REPEAL OF RULES**

##### **§07-3-10     PETITION**

Any interested person may petition the agency requesting the adoption, amendment or repeal of a rule of the Agency.

##### **§07-3-11     SUBMISSION**

The petition shall be submitted in five (5) copies to the Agency and shall include the following:

- (1) The name, address and telephone number of the petitioner;
- (2) A statement of the nature of the petitioner's interest(s);
- (3) A draft of the substance of the proposed rule or amendment or a designation of the provision sought to be repealed; and
- (4) An explicit statement of the reasons in support of the proposed rule, amendment or repeal.

##### **§07-3-12     DISPOSITION OF PETITION**

The Agency shall within thirty (30) days after the submission of the petition either deny the petition in writing, stating its reasons for such denial, or initiate proceedings in accordance with Section 91-3, Hawaii Revised Statutes for the adoption, amendment or repeal of the rule.

### **SUBCHAPTER 4**

#### **DECLARATORY RULINGS BY AGENCY**

##### **§07-3-13     PETITION**

Any interested person may petition the Director of the Department of Housing and Human Concerns for a declaratory order as to the applicability of any statute or ordinance relating to the Agency, or of any rule or order of the Agency.

**§07-3-14      SUBMISSION OF PETITION**

The petition shall be submitted in five (5) copies to the Agency. It shall contain:

- (1) The name, address and telephone number of the petitioner;
- (2) A statement of the nature of petitioner's interest, including reasons for the submission of the petition;
- (3) A designation of the specific provision, rule or order in question;
- (4) A complete statement of facts;
- (5) A statement of the position or contention of the petitioner; and
- (6) A memorandum of authorities, containing a full disclosure of the reasons, including any legal authorities, in support of such position or contention.

**§07-3-15      REFUSAL TO ISSUE DECLARATORY RULING**

The Director of the Department of Housing and Human Concerns may for good cause refuse to issue a declaratory ruling. Without limiting the generality of the foregoing, the Agency may so refuse where:

- (1) The question is speculative or purely hypothetical and does not involve existing fact, or facts which can reasonably be expected to exist in the near future; or
- (2) The petitioner's interest is not of the type which would give him/her standing to maintain an action if he/she were to seek judicial relief; or
- (3) The issuance of the declaratory ruling may adversely affect the interest of the County of Maui, the Agency or any of their officers or employees in any litigation which is pending or any that can reasonably be expected to arise;
- (4) The matter is not within the jurisdiction of the Agency.

**§07-3-16      REFERRAL TO OTHER AGENCIES**

Where any question of law is involved, the Agency shall refer the matter to the Corporation Counsel or his agent or assigns. The Agency may also obtain the assistance of other agencies, where necessary or desirable.

**§07-3-17      NOTIFICATION OF PETITIONER**

Upon the disposition of his/her petition, the petitioner shall be promptly informed thereof by the Director of the Department of Housing and Human Concerns.

**§07-3-18      STATUS OF ORDERS**



Orders disposing of petitions shall have the same status as other Agency orders. Orders shall be applicable only to the fact situation alleged in the petition or set for in the order. They shall not be applicable to different fact situations or where additional facts not considered in the order exist.

## **SUBCHAPTER 5**

### **ABOUT THE AUTHORITY**

The PHA was established in 1905 pursuant to State legislation. On February 23, 1977, the PHA entered into an Annual Contributions Contract with HUD and received its first allocation of Section 8 Certificate units.

#### **§07-3-19      ORGANIZATIONAL SETUP**

Under the direction of the Director of Housing and Human Concerns of the County of Maui, the Section 8 Program's day-to-day operations are administered by staff of the PHA. The PHA's Chief Executive Officer is the Mayor.

The PHA's Housing Division is responsible for administering the Section 8 Rental Assistance Programs beginning with responding to HUD's Notice of Fund Availability (NOFA), through identifying owners and families eligible to participate in the program, to termination of participation of owners and families.

The PHA receives input from the Housing Assistance Plan/Comprehensive Housing Assistance Strategy Plan which provides the guidelines for development of the PHA's objectives.

The Housing Division is charged with the full responsibility of administering the various housing rent subsidy programs designed to provide rental assistance to qualified families in privately owned dwelling units.

Activities of the Housing Division include:

- Program descriptions
- Initial marketing and outreach
- Applicant eligibility/ineligibility determinations
- Applicant preference determinations
- Initial certifications
- Providing notifications to applicants
- Issuing Vouchers
- Conducting individual and group briefings
- Monitoring the success of Voucher holders in locating suitable housing

Processing requests for lease approval  
Conducting dwelling unit inspections  
Negotiating rents and preparing contract and lease documents  
Maintaining active leases and contracts during the year  
Completing annual recertifications of tenant income  
Conducting annual Housing Quality Standards (HQS) inspections of units  
Assist families in the renegotiation of rents  
Resolving tenant and landlord disputes  
Conducting move-out inspections when necessary  
Reviewing and processing special claims  
Conducting informal reviews and hearings  
Coordinating/Preparing funding applications  
Having input into and preparing budgets, financial reports, policies, procedures, goals, objectives and standards  
Controlling and monitoring program allocations  
Preparing correspondence

The organization of the Section 8 staff of the Housing Division is as follows:

- (1) The Section 8 operations are specialized and staff are assigned to perform such duties as intake, outreach to owners and families, eligibility, leasing and contracting, inspections, and income verification, including reexaminations and computations of tenant rent.
- (2) The Section 8 staff utilizes a case management system. Each caseworker is assigned a caseload by contract numbers. The Section 8 staff picks up the case from initial application/eligibility/briefing/lease-up and continues through the processing from there. Inspections are performed by the Housing Inspectors, who are also Section 8 staff.

**§07-3-20      DESCRIPTION OF PROGRAMS OFFERED**

The PHA administers the following programs:

Section 8 Housing Choice Voucher Program  
Section 8 Welfare-to Work Voucher Program  
Family Self-Sufficiency (FSS) Program

**§07-3-21      LEGAL JURISDICTION**

The islands of Maui, Molokai, Lanai, and Kahoolawe and all other islands lying within three nautical miles off the shores thereof and the waters adjacent thereto, except that portion of the island of Molokai known as Kalaupapa, Kalaweo and Waikolu, and commonly known and designated as the Kalaupapa Settlement.

## **SUBCHAPTER 6**

### **EQUAL OPPORTUNITY**

#### **§07-3-22      FAIR HOUSING**

It is the policy of the County of Maui to comply fully with all Federal, State, and local nondiscrimination laws; the Americans With Disabilities Act; and the U. S. Department of Housing and Urban Development regulations governing Fair Housing and Equal Opportunity.

No person shall, on the ground of race, color, sex, religion, national or ethnic origin, familial status, or disability be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under the County of Maui housing programs.

To further its commitment to full compliance with applicable Civil Rights laws, the County of Maui will provide Federal/State/local information to applicants for and participants in the Section 8 Housing Program regarding discrimination and any recourse available to them if they believe they may be victims of discrimination. Such information will be made available with the application, and all applicable Fair Housing Information and Discrimination Complaint Forms will be made available at the County of Maui's Housing Division office. In addition, all written information and advertisements will contain the appropriate Equal Opportunity language and logo.

The County of Maui will assist any family that believes they have suffered illegal discrimination by providing them copies of the housing discrimination form. The County of Maui will also assist them in completing the form, if requested, and will provide them with the address of the nearest HUD Office of Fair Housing and Equal Opportunity.

#### **§07-3-23      REASONABLE ACCOMMODATION**

Sometimes people with disabilities may need a reasonable accommodation in order to take full advantage of the County of Maui housing programs and related services. When such accommodations are granted they do not confer special treatment or advantage for the person with a disability; rather, they make the program fully accessible to them in a way that would otherwise not be possible due to their disability. This policy clarifies how people can request accommodations and the guidelines the County of Maui will follow in determining whether it is reasonable to provide a requested accommodation. Because disabilities are not always apparent, the County of Maui will ensure that all applicants/participants are aware of the opportunity to request reasonable accommodations.

#### **§07-3-24      COMMUNICATION**

Notifications of reexamination, inspection, appointment, or eviction will include information

about requesting a reasonable accommodation. Any notification requesting action by the participant will include information about requesting a reasonable accommodation. All decisions granting or denying requests will be in writing.

**§07-3-25      QUESTIONS TO ASK IN GRANTING THE ACCOMMODATION**

- A. Is the requestor a person with disabilities? For this purpose the definition of disabilities is different than the definition used for admission. The Fair Housing definition used for this purpose is:

A person with a physical or mental impairment that substantially limits one or more major life activities, has a record of such impairment, or is regarded as having such an impairment. (The disability may not be apparent to others, i.e., a heart condition).

If the disability is apparent or already documented, the answer to this question is yes. It is possible that the disability for which the accommodation is being requested is a disability other than the apparent disability. If the disability is not apparent or documented, the County of Maui will obtain verification that the person is a person with a disability.

- B. Is the requested accommodation related to the disability? If it is apparent that the request is related to the apparent or documented disability, the answer to this question is yes. If it is not apparent, the County of Maui will obtain documentation that the requested accommodation is needed due to the disability. The County of Maui will not inquire as to the nature of the disability.

- C. Is the requested accommodation reasonable? In order to be determined reasonable, the accommodation must meet two criteria:

1. Would the accommodation constitute a fundamental alteration? The County of Maui's business is housing. If the request would alter the fundamental business that the County of Maui conducts, that would not be reasonable.
2. Would the requested accommodation create an undue financial hardship or administrative burden? Frequently the requested accommodation costs little or nothing. If the cost would be an undue burden, the County of Maui may request a meeting with the individual to investigate and consider equally effective alternatives.

Generally the individual knows best what they need; however, the County of Maui retains the right to be shown how the requested accommodation enables the individual to access or use the County of Maui's programs or services.

If more than one accommodation is equally effective in providing access to the County of Maui's programs and services, the County of Maui retains the right to select the most efficient or economic choice.

The cost necessary to carry out approved requests will be borne by the County of Maui if there is no one else willing to pay for the modifications. If another party pays for the modification, the County of Maui will seek to have the same entity pay for any restoration costs.

If the participant requests, as a reasonable accommodation, that he or she be permitted to make physical modifications to their dwelling unit, at their own expense, the request should be made to the property owner/manager. The County of Maui does not have responsibility for the owner's unit and does not have responsibility to make the unit accessible.

Any request for an accommodation that would enable a participant to materially violate family obligations will not be approved.

**§07-3-26      SERVICES FOR NON-ENGLISH SPEAKING APPLICANTS AND PARTICIPANTS**

The County of Maui will endeavor to have bilingual staff or access to people who speak languages other than English to assist non-English speaking families. The following languages will be covered:

Filipino.

**§07-3-27      FAMILY/OWNER OUTREACH**

The County of Maui will publicize the availability and nature of the Section 8 Program for extremely low-income, very low and low-income families in a newspaper of general circulation, minority media, and by other suitable means.

To reach persons, who cannot or do not read newspapers, the County of Maui will distribute fact sheets to the broadcasting media and initiate personal contacts with community service personnel. The County of Maui will also try to utilize public service announcements.

The County of Maui will communicate the status of program availability to other service providers in the community and advise them of housing eligibility factors and guidelines so that they can make proper referral of their clients to the program.

When requested, the County of Maui will hold briefings for owners who participate in or who are seeking information about the Section 8 Program. If and when possible, owners and managers participating in the Section 8 Program will participate in making this presentation. The briefing is intended to:

- A. Explain how the program works;
- B. Explain how the program benefits owners;
- C. Explain owners' responsibilities under the program. Emphasis is placed on quality screening and ways the County of Maui helps owners do better screening; and
- D. Provide an opportunity for owners to ask questions, obtain written materials, and meet the County of Maui's Housing Division staff.

The County of Maui will particularly encourage owners of suitable units located outside of low-income or minority concentration to attend.

**§07-3-28      RIGHT TO PRIVACY**

All adult members of both applicant and participant households are required to sign HUD Form 9886, *Authorization for Release of Information and Privacy Act Notice*. The *Authorization for Release of Information and Privacy Act Notice* states how family information will be released and includes the *Federal Privacy Act Statement*.

Any request for applicant or participant information will not be released unless there is a signed release of information request from the applicant or participant.

**§07-3-29      REQUIRED POSTINGS**

The County of Maui Housing Division will post in each of its offices in a conspicuous place and at a height easily read by all persons including persons with mobility disabilities, the following information:

- A. Notice as to whether the waiting list is open or closed
- B. Income Limits for Admission
- C. Informal Review and Informal Hearing Procedures
- D. Fair Housing Poster
- E. Equal Opportunity in Employment Poster

**SUBCHAPTER 7**

**COUNTY OF MAUI/OWNER RESPONSIBILITIES;**

## **OBLIGATIONS OF THE FAMILY**

This Section outlines the responsibilities and obligations of the County of Maui, the Section 8 Owners/Landlords, and the participating families.

### **§07-3-30      COUNTY OF MAUI RESPONSIBILITIES**

- A. The County of Maui will comply with the consolidated ACC, the application, HUD regulations and other requirements, and the County of Maui Section 8 Administrative Plan.
  
- B. In administering the program, the County of Maui must:
  - 1. Publish and disseminate information about the availability and nature of housing assistance under the program;
  - 2. Explain the program to owners and families;
  - 3. Seek expanded opportunities for assisted families to locate housing outside areas of poverty or racial concentration;
  - 4. Encourage owners to make units available for leasing in the program, including owners of suitable units located outside areas of poverty or racial concentration;
  - 5. Affirmatively further fair housing goals and comply with equal opportunity requirements;
  - 6. Make efforts to help disabled persons find satisfactory housing;
  - 7. Receive applications from families, determine eligibility, maintain the waiting list, select applicants, issue a voucher to each selected family, and provide housing information to families selected;
  - 8. Determine who can live in the assisted unit at admission and during the family's participation in the program;
  - 9. Obtain and verify evidence of citizenship and eligible immigration status in accordance with 24 CFR part 5;
  - 10. Review the family's request for approval of the tenancy and the owner/landlord lease, including the HUD prescribed tenancy addendum;
  - 11. Inspect the unit before the assisted occupancy begins and at least annually during the assisted tenancy;

12. Determine the amount of the housing assistance payment for a family;
13. Determine the maximum rent to the owner and whether the rent is reasonable;
14. Make timely housing assistance payments to an owner in accordance with the HAP contract;
15. Examine family income, size and composition at admission and during the family's participation in the program. The examination includes verification of income and other family information;
16. Establish and adjust the County of Maui's utility allowance;
17. Administer and enforce the housing assistance payments contract with an owner, including taking appropriate action as determined by the County of Maui Housing Division, if the owner defaults (e.g., HQS violation);
18. Determine whether to terminate assistance to a participant family for violation of family obligations;
19. Conduct informal reviews of certain County of Maui Housing Division decisions concerning applicants for participation in the program;
20. Conduct informal hearings on certain County of Maui Housing Division decisions concerning participant families;
21. Provide sound financial management of the program, including engaging an independent public accountant to conduct audits; and
22. Administer a Family Self-Sufficiency (FSS) program.

**§07-3-31      OWNER RESPONSIBILITIES**

- A. The owner is responsible for performing all of the owner's obligations under the HAP contract and the lease.
- B. The owner is responsible for:
  1. Performing all management and rental functions for the assisted unit, including selecting a voucher holder to lease the unit, and deciding if the family is suitable for tenancy of the unit.



2. Maintaining the unit in accordance with HQS, including performance of ordinary and extraordinary maintenance.
  3. Complying with equal opportunity requirements.
  4. Preparing and furnishing to the County of Maui information required under the HAP contract.
  5. Collecting from the family:
    - a. Any security deposit required under the lease.
    - b. The tenant contribution (the part of rent to owner not covered by the housing assistance payment.
    - c. Any charges for unit damage by the family.
  6. Enforcing tenant obligations under the lease.
  7. Paying for utilities and services (unless paid by the family under the lease.)
- C. For provisions on modifications to a dwelling unit occupied or to be occupied by a person with disabilities see 24 CFR 100.203.

**§07-3-32      OBLIGATIONS OF THE PARTICIPANT**

This Section states the obligations of a participant family under the program.

- A. Supplying required information.
1. The family must supply any information that the County of Maui or HUD determines is necessary in the administration of the program, including submission of required evidence of citizenship or eligible immigration status. Information includes any requested certification, release or other documentation.
  2. The family must supply any information requested by the County of Maui Housing Division or HUD for use in a regularly scheduled reexamination or interim reexamination of family income and composition in accordance with HUD requirements.
  3. The family must disclose and verify Social Security Numbers and must sign and submit consent forms for obtaining information.

4. Any information supplied by the family must be true and complete.

B. HQS breach caused by the Family

The family is responsible for any HQS breach caused by the family or its guests.

C. Allowing the County of Maui's Unit Inspection

The family must allow the County of Maui to inspect the unit at reasonable times and after at least 2 days notice.

D. Violation of Lease

The family may not commit any serious or repeated violation of the lease.

E. Family Notice of Move or Lease Termination

The family must notify the County of Maui and the owner before the family moves out of the unit or terminates the lease by a notice to the owner.

F. Owner Eviction Notice

The family must promptly give the County of Maui a copy of any owner eviction notice it receives.

G. Use and Occupancy of the Unit

1. The family must use the assisted unit for a residence by the family. The unit must be the family's only residence.
2. The County of Maui must approve the composition of the assisted family residing in the unit. The family must promptly inform the County of Maui of the birth, adoption or court-awarded custody of a child. The family must request approval from the County of Maui to add any other family member as an occupant of the unit. No other person (i.e., no one but members of the assisted family) may reside in the unit (except for a foster child/foster adult or live-in aide as provided in paragraph (4) of this Section).
3. The family must promptly notify the County of Maui if any family member

no longer resides in the unit.

4. If the County of Maui has given approval, a foster child/foster adult or a live-in aide may reside in the unit. The County of Maui has the discretion to adopt reasonable policies concerning residence by a foster child/foster adult or a live-in aide and defining when the County of Maui's consent may be given or denied.
5. Members of the household may engage in legal profit making activities in the unit, but only if such activities are incidental to primary use of the unit for residence by members of the family. Any business uses of the unit must comply with zoning requirements and the affected household member must obtain all appropriate licenses.
6. The family must not sublease or let the unit.
7. The family must not assign the lease or transfer the unit.

#### H. Absence from the Unit

The family must supply any information or certification requested by the County of Maui to verify that the family is living in the unit, or relating to family absence from the unit, including any County of Maui requested information or certification on the purposes of family absences. The family must cooperate with the County of Maui for this purpose. The family must promptly notify the County of Maui of its absence from the unit.

Absence means that no member of the family is residing in the unit. The family may be absent from the unit for up to 30 days. The family must request permission from the County of Maui for absences exceeding 30 days. The County of Maui will make a determination within 5 business days of the request. An authorized absence may not exceed 180 days. Any family absent for more than 30 days without authorization will be terminated from the program.

Authorized absences may include, but are not limited to:

1. Prolonged hospitalization
2. Absences beyond the control of the family (i.e., death in the family, other family member illness)
3. Other absences that are deemed necessary by the County of Maui Housing Division

I. Interest in the Unit

The family may not own or have any interest in the unit (except for owners of manufactured housing renting the manufactured home space).

J. Fraud and Other Program Violation

The members of the family must not commit fraud, bribery, or any other corrupt or criminal act in connection with the programs.

K. Crime by Family Members

The members of the family may not engage in drug-related criminal activity or other violent criminal activity.

L. Other Housing Assistance

An assisted family, or members of the family, may not receive Section 8 tenant-based assistance while receiving another housing subsidy, for the same unit or for a different unit, under any duplicative (as determined by HUD or in accordance with HUD requirements) Federal, State or local housing assistance program.

## **SUBCHAPTER 8**

### **ELIGIBILITY FOR ADMISSION**

#### **§07-3-33 INTRODUCTION**

There are five eligibility requirements for admission to the Section 8 Program -- qualifies as a family, has an income within the income limits, meets citizenship/eligible immigrant criteria, provides documentation of Social Security Numbers, and signs consent authorization documents. In addition to the eligibility criteria, families must also meet the County of Maui's screening criteria in order to be admitted to the Section 8 Program.

#### **§07-3-34 ELIGIBILITY CRITERIA**

A. Family status.

1. **A family with or without children.** Such a family is defined as a group of people related by blood, marriage, adoption or affinity that lives together in a stable family relationship.

- a. Children temporarily absent from the home due to placement in foster care are considered family members.
- b. Unborn children and children in the process of being adopted are considered family members for purposes of determining bedroom size, but are not considered family members for determining income limit.

2. An **elderly family**, which is:

- a. A family whose head, spouse, or sole member is a person who is at least 62 years of age;
- b. Two or more persons who are at least 62 years of age living together; or
- c. One or more persons who are at least 62 years of age living with one or more live-in aides

3. A **disabled family**, which is:

- a. A family whose head, spouse, or sole member is a person with disabilities;
- b. Two or more persons with disabilities living together; or
- c. One or more persons with disabilities living with one or more live-in aides.

4. A **displaced family** is a family in which each member, or whose sole member, has been displaced by governmental action, or whose dwelling has been extensively damaged or destroyed as a result of a disaster declared or otherwise formally recognized pursuant to Federal disaster relief laws.

5. A **remaining member of a tenant family**.

6. A **single person** who is not an elderly or displaced person, or a person with disabilities, or the remaining member of a tenant family.

B. Income eligibility

1. To be eligible to receive assistance a family shall, at the time the family initially receives assistance under the Section 8 program shall be a low-income family that is:
  - a. A very low-income family;
  - b. A low-income family continuously assisted under the 1937 Housing Act
2. Income limits apply only at admission and are not applicable for continued occupancy; however, as income rises the assistance will decrease.
3. The applicable income limit for issuance of a voucher is the highest income limit for the family size for areas within the County of Maui's jurisdiction. The applicable income limit for admission to the program is the income limit for the area in which the family is initially assisted in the program. The family may only use the voucher to rent a unit in an area where the family is income eligible at admission to the program.
4. Families who are moving into the County of Maui's jurisdiction under portability and have the status of applicant rather than of participant at their initial housing authority, must meet the income limit for the area where they were initially assisted under the program.
5. Families who are moving into the County of Maui's jurisdiction under portability and are already program participants at their initial housing authority do not have to meet the income eligibility requirement for the County of Maui program.
6. Income limit restrictions do not apply to families transferring units within the County of Maui's Section 8 Program.

C. Citizenship/Eligible Immigrant status

To be eligible each member of the family must be a citizen, national, or a noncitizen who has eligible immigration status under one of the categories set forth in Section 214 of the Housing and Community Development Act of 1980 (see 42 U.S.C. 1436a(a)).

Family eligibility for assistance.

1. A family shall not be eligible for assistance unless every member of the family residing in the unit is determined to have eligible status, with the

exception noted below.

2. Despite the ineligibility of one or more family members, a mixed family may be eligible for one of three types of assistance. (See §07-3-82 for calculating rents under the noncitizen rule).
3. A family without any eligible members and receiving assistance on June 19, 1995 may be eligible for temporary deferral of termination of assistance.

D. Social Security Number Documentation

To be eligible, all family members 6 years of age and older must provide a Social Security Number or certify that they do not have one.

E. Signing Consent Forms

1. In order to be eligible each member of the family who is at least 18 years of age, and each family head and spouse regardless of age, shall sign one or more consent forms.
2. The consent form must contain, at a minimum, the following:
  - a. A provision authorizing HUD and the County of Maui to obtain from State Wage Information Collection Agencies (SWICAs) any information or materials necessary to complete or verify the application for participation or for eligibility for continued occupancy;
  - b. A provision authorizing HUD or the County of Maui to verify with previous or current employers income information pertinent to the family's eligibility for or level of assistance;
  - c. A provision authorizing HUD to request income information from the IRS and the SSA for the sole purpose of verifying income information pertinent to the family's eligibility or level of benefits; and
  - d. A statement that the authorization to release the information requested by the consent form expires 15 months after the date the consent form is signed.

F. Suitability for tenancy. The County of Maui determines eligibility for participation and may also conduct criminal background checks on all adult household members, including live-in aides. The County of Maui will deny assistance to a family because of drug-related criminal activity or violent criminal activity by family members. This

check will be made through state or local law enforcement or court records in those cases where the household member has lived in the local jurisdiction. If the individual has lived outside the local area. The County of Maui may contact law enforcement agencies where the individual had lived or request a check through the FBI's National Crime Information Center (NCIC).

The County of Maui may also check with the State sex offender registration program and will ban for life any individual who is registered as a lifetime sex offender.

Additional screening is the responsibility of the owner. Upon the request of a prospective owner, the County of Maui will provide any factual information or third party written information they have relevant to a voucher holder's history of, or ability to, comply with material standard lease terms or any history of drug trafficking.

## **SUBCHAPTER 9**

### **MANAGING THE WAITING LIST**

#### **§07-3-35      OPENING AND CLOSING THE WAITING LIST**

Opening of the waiting list will be announced via public notice that applications for Section 8 will again be accepted. The public notice will state where, when, and how to apply. The notice will be published in a local newspaper of general circulation, and also by any available minority media. The public notice will state any limitations to who may apply.

The notice will include the Fair Housing logo and slogan and otherwise be in compliance with Fair Housing requirements.

Closing of the waiting list will be announced via public notice. The public notice will state the date the waiting list will be closed. The public notice will be published in a local newspaper of general circulation, and also by any available minority media.

#### **§07-3-36      TAKING APPLICATIONS**

Families wishing to apply for the Section 8 Program will be required to complete an application for housing assistance. Applications will be accepted during regular business hours at:



Housing Division, Department of Housing and Human Concerns, County of Maui, 86 West Kamehameha Avenue, Kahului, Maui, Hawaii 96732

Applications are taken to compile a waiting list. Due to the demand for Section 8 assistance in the County of Maui's jurisdiction, the County of Maui may take applications on an open enrollment basis, depending on the length of the waiting list.

When the waiting list is open, completed applications will be accepted from all applicants. The County of Maui will later verify the information in the applications relevant to the applicant's eligibility, admission, and level of benefit.

Applications may be made in person at the Housing Division, Department of Housing and Human Concerns, County of Maui, 86 West Kamehameha Avenue, Kahului, Maui, Hawaii 96732 on Mondays through Fridays between the hours of 7:45 a.m. and 4:30 p.m. except on holidays. Applications will be mailed to interested families upon request.

The completed application will be dated and time stamped upon its return to the County of Maui Housing Division..

Persons with disabilities who require a reasonable accommodation in completing an application may call the County of Maui Housing Division to make special arrangements to complete their application. A Telecommunication Device for the Deaf (TDD) is available for the deaf. The TDD telephone number is (808) 270-7971.

The application process will involve two phases. The first phase is the initial application for housing assistance or the pre-application. The pre-application requires the family to provide limited basic information including name, address, phone number, family composition and family unit size, racial or ethnic designation of the head of household, income category, and information establishing any preferences to which they may be entitled. This first phase results in the family's placement on the waiting list.

Upon receipt of the families pre-application, the County of Maui Housing Division will make a preliminary determination of eligibility. The County of Maui Housing Division will notify the family in writing of the date and time of placement on the waiting list and the approximate amount of time before housing assistance may be offered. If the County of Maui Housing Division determines the family to be ineligible, the notice will state the reasons therefore and offer the family the opportunity of an informal review of this determination.

An applicant may at any time report changes in their applicant status including changes in family composition, income, or preference factors. The County of Maui will annotate the applicant's file and will update their place on the waiting list. Confirmation of the changes will be confirmed with the family in writing.

The second phase is the final determination of eligibility, referred to as the full application. The full application takes place when the family nears the top of the waiting list. The County of Maui will ensure that verification of all preferences, eligibility, suitability selection factors are current in order to determine the family's final eligibility for admission into the Section 8 Program.

**§07-3-37      ORGANIZATION OF THE WAITING LIST**

The waiting list will be maintained in accordance with the following guidelines:

- A.     The application will be a permanent file;
- B.     All applications will be maintained in order of preference and then in order of date and time of application;
- C.     Any contact between the County of Maui Housing Division and the applicant will be documented in the applicant file.

Note: The waiting list cannot be maintained by bedroom size under current HUD regulations.

**§07-3-38      FAMILIES NEARING THE TOP OF THE WAITING LIST**

When a family is ready to be offered assistance, the family will be invited to an interview and the verification process will begin. It is at this point in time that the family's waiting list preference (if any preference categories are in place at that time) will be verified. If the family no longer qualifies to be near the top of the list, the family's name will be returned to the appropriate spot on the waiting list. The County of Maui must notify the family in writing of this determination, and give the family the opportunity for an informal review.

Once the preference has been verified the family will complete a full application, present Social Security Number information, citizenship/eligible immigrant information, and sign the Consent for Release of Information forms.

**§07-3-39      MISSED APPOINTMENTS**

All applicants who fail to keep a scheduled appointment in accordance with the paragraph below will be sent a notice of denial.

The County of Maui Housing Division will allow the family to reschedule appointments for good cause. Generally, no more than one opportunity will be given to reschedule without good cause, and no more than two opportunities for good cause. When a good cause exists, the County of Maui will work closely with the family to find a more suitable time. Applicants will be offered the right to an informal review before being removed from the waiting list.

**§07-3-40      PURGING THE WAITING LIST**

The County of Maui will update and purge its waiting list at least bi-ennially to ensure that the pool of applicants reasonably represents interested families. Purging also enables the County of Maui to update the information regarding address, family composition, income category and preferences.

**§07-3-41      REMOVAL OF APPLICANTS FROM THE WAITING LIST**

The County of Maui will not remove an applicant's name from the waiting list unless:

- A. The applicant requests that the name be removed;
- B. The applicant fails to respond to a written request for information or a request to declare their continued interest in the program or misses scheduled appointments; or
- C. The applicant does not meet either the eligibility or screening criteria for the program.

**§07-3-42      GROUND FOR DENIAL**

The County of Maui will deny assistance to applicants who:

- A. Do not meet any one or more of the eligibility criteria;
- B. Do not supply information or documentation required by the application process;
- C. Fail to respond to a written request for information or a request to declare their continued interest in the program;
- D. Fail to complete any aspect of the application or lease-up process;
- E. Have a history of criminal activity by any household member involving crimes of physical violence against persons or property, and any other criminal activity

including drug-related criminal activity that would adversely affect the health, safety, or well being of other tenants or staff, or cause damage to the property.

- F. Currently owes rent or other amounts to any housing authority in connection with the public housing or Section 8 Programs.
- G. Have committed fraud, bribery, or any other corruption in connection with any Federal housing assistance program, including the intentional misrepresentation of information related to their housing application or benefits derived there from;
- H. Have a family member who was evicted from assisted housing within five years of the projected date of admission because of drug-related criminal activity involving the illegal manufacture, sale, distribution, or possession with the intent to manufacture, sell, distribute a controlled substance as defined in Section 102 of the Controlled Substances Act, 21 U.S.C. 802;
- I. Have a family member who is illegally using a controlled substance or abuses alcohol. The County of Maui may waive this requirement if:
  - 1. The person demonstrates to the County of Maui Housing Division's satisfaction that the person is no longer engaging in drug-related criminal activity or abuse of alcohol;
  - 2. The person has successfully completed a supervised drug or alcohol rehabilitation program;
  - 3. The person has otherwise been rehabilitated successfully; or
  - 4. The person is participating in a supervised drug or alcohol rehabilitation program.
- J. Have engaged in or threatened abusive or violent behavior towards any County of Maui Housing Division staff;
- K. Have a family household member who has been terminated from the Housing Choice Voucher Program during the last three years;
- L. Have a family member who has been convicted of manufacturing or producing methamphetamine (speed) (Denied for life);
- M. Have a family member with a lifetime registration under a State sex offender registration program (Denied for life).

**§07-3-43      NOTIFICATION OF NEGATIVE ACTIONS**

Any applicant whose name is being removed from the waiting list will be notified by the County of Maui Housing Division, in writing, that they have ten (10) calendar days, from the date of the written correspondence, to present mitigating circumstances or request an informal review. The letter will also indicate that their name will be removed from the waiting list if they fail to respond within the time frame specified. The County of Maui's system of removing applicants' names from the waiting list will not violate the rights of persons with disabilities. If an applicant's failure to respond to a request for information or updates was caused by the applicant's disability, the County of Maui will provide a reasonable accommodation. If the applicant indicates that they did not respond due to a disability, the County of Maui Housing Division will verify that there is in fact a disability and that the accommodation they are requesting is necessary based on the disability. An example of a reasonable accommodation would be to reinstate the applicant on the waiting list based on the date and time of the original application.

**§07-3-44      INFORMAL REVIEW**

If the County of Maui Housing Division determines that an applicant does not meet the criteria for receiving Section 8 assistance, the County of Maui will promptly provide the applicant with written notice of the determination. The notice must contain a brief statement of the reason(s) for the decision, and state that the applicant may request an informal review of the decision within 10 calendar days of the denial. The County of Maui will describe how to obtain the informal review. The informal review process is described in Section 16.2 of this Plan.

**SUBCHAPTER 10**  
**SELECTING FAMILIES FROM THE WAITING LIST**

**§07-3-45      WAITING LIST ADMISSIONS AND SPECIAL ADMISSIONS**

The County of Maui Housing Division may admit an applicant for participation in the program either as a special admission or as a waiting list admission.

If HUD awards funding that is targeted for families with specific characteristics or families living in specific units, the County of Maui will use the assistance for those families and special admissions from the waiting list will be made for those targeted families .

**§07-3-46      PREFERENCES**

The County of Maui will select families based on the following preferences:

- A.     Displaced person(s): Individuals or families displaced within the past 6 months or are about to be displaced by County of Maui government action or whose dwelling has been extensively damaged or destroyed as a result of a disaster declared or otherwise formally recognized pursuant to Federal disaster relief laws, except that such action shall not include displacement for cause. The preference must be approved by the Director of Housing and Human Concerns of the County of Maui.
  
- B.     All other applicants who do not meet the definitions in the above preference category.

**§07-3-47      SELECTION FROM THE WAITING LIST**

Based on the above preference, all families in preference A will be offered housing before any other family on the waiting list.

The date and time of application will be utilized to determine the sequence within the above-prescribed categories.

Notwithstanding the above, families who are elderly, disabled, or displaced will be offered housing before other single persons.

Notwithstanding the above, if necessary to meet the statutory requirement that 75% of newly admitted families in any fiscal year be families who are extremely low-income, the County of Maui retains the right to skip higher income families on the waiting to reach extremely low-income families. This measure will only be taken if it appears the goal will not otherwise be met. To ensure this goal is met, the County of Maui will monitor incomes of newly admitted families and the income of the families on the waiting list.

If there are not enough extremely low-income families on the waiting list we will conduct outreach on a non-discriminatory basis to attract extremely low-income families to reach the statutory requirement.

## SUBCHAPTER 11

### ASSIGNMENT OF BEDROOM SIZES (SUBSIDY STANDARDS);

#### VOUCHER ISSUANCE; LEASE APPROVAL

**§07-3-48      GUIDELINES**

The County of Maui will issue a voucher for a particular bedroom size – the bedroom size is a factor in determining the family’s level of assistance. The following guidelines will determine each family’s unit size without overcrowding or over-housing:

Number of Bedrooms	Number of Persons	
	Minimum	Maximum
0	1	1
1	1	2
2	2	4
3	3	6
4	4	8

These standards are based on the assumption that each bedroom will accommodate no more than two (2) persons.

In determining bedroom size, the County of Maui Housing Division will include the presence of children to be born to a pregnant woman, children who are in the process of being adopted, children whose custody is being obtained, children who are temporarily away at school or temporarily in foster-care.

Bedroom size will also be determined using the following guidelines:

- A. Children of the same sex will not be required to share a bedroom.

- B. Persons of different generations, persons of the opposite sex (other than spouses/significant others), and unrelated adults, should have separate bedrooms.
- C. Adults and children will not be required to share a bedroom.
- D. Foster—adults and children will not be required to share a bedroom with family members and will be included in determining unit size.
- E. Live-in aides will generally be provided a separate bedroom.
- F. Persons with verifiable medical needs or other extenuating circumstances could be provided a larger bedroom size.
- G. Space will not be provided for a family member who will be absent most of the time, such as a member who is away in the military.
- H. Units will be assigned so that a minimum of one person will occupy each bedroom.
- I. Families will not be required to use rooms other than bedrooms for sleeping purposes in the bedroom size determination.

The County of Maui Housing Division will grant exceptions to normal occupancy standards when a family requests a larger size than the guidelines allow and documents a medical, relationship, age, sex, health or handicap of family members, or other individual circumstances that necessitates a larger bedroom size.

Special circumstances may dictate a larger unit size where children of the same sex have more than ten years of age difference.

The family unit size will be determined by the County of Maui in accordance with the above guidelines and will determine the maximum rent subsidy for the family. However, the family may select a unit that may be larger or smaller than the family unit size. If the family selects a smaller unit, the payment standard for the smaller size will be used to calculate the subsidy. If the family selects a larger size, the payment standard for the family unit size will determine the maximum subsidy.

**§07-3-49      BRIEFING**

When the County of Maui selects a family from the waiting list, the family will be invited to attend a briefing explaining how the program works. In order to receive a voucher the family is required to attend the briefing. This briefing may be conducted over the telephone when necessary at the discretion of the County of Maui Housing Division. If the family cannot attend the originally scheduled briefing, they may attend a later session. If the family



fails to attend two briefings without good cause, they will be denied admission.

If an applicant with a disability requires auxiliary aids to gain full benefit from the briefing, the County of Maui will furnish such aids where doing so would not result in a fundamental alteration of the nature of the program or in an undue financial or administrative burden. In determining the most suitable auxiliary aid, the County of Maui will give primary consideration to the requests of the applicant. Families unable to attend a briefing due to a disability may request a reasonable accommodation such as having the briefing presented at an alternate location.

The briefing will cover at least the following subjects:

- A. A description of how the program works;
- B. Family and owner responsibilities;
- C. Where the family may rent a unit, including inside and outside the County of Maui's jurisdiction;
- D. Types of eligible housing;
- E. For families qualified to lease a unit outside the County of Maui's jurisdiction under portability, an explanation of how portability works;
- F. An explanation of the advantages of living in an area that does not have a high concentration of poor families; and
- G. An explanation that the family share of rent may not exceed 40% of the family's monthly adjusted income.

**§07-3-50      PACKET**

During the briefing, the County of Maui Housing Division will give the family a packet covering at least the following subjects:

- A. The term of the voucher and the County of Maui Housing Division's policy on extensions and suspensions of the term. The packet will include information on how to request an extension and forms for requesting extensions;
- B. How the County of Maui determines the housing assistance payment and total tenant payment for the family;
- C. Information on the payment standard, exception payment standard rent areas, and the utility allowance schedule;

- D. How the County of Maui determines the maximum rent for an assisted unit;
- E. Where the family may lease a unit. For families qualified to lease outside the County of Maui's jurisdiction, the packet includes an explanation of how portability works;
- F. The HUD-required tenancy addendum that provides the language that must be included in any assisted lease, and a sample contract;
- G. The request for approval of the tenancy form and an explanation of how to request County of Maui Housing Division approval of a unit;
- H. A statement of the County of Maui Housing Division's policy on providing information to prospective owners, whereby the County of Maui may provide prospective owners with the family's current and prior addresses and the names and addresses of the landlords for those addresses. Upon request, the County of Maui will also supply any factual information or third party verification relating to the applicant's history as a tenant or their ability to comply with material standard lease terms or any history of drug trafficking, drug-related criminal activity or any violent criminal activity;
- I. The County of Maui's subsidy standards, including when the County of Maui will consider granting exceptions to the standards;
- J. The HUD brochure on how to select a unit ("A Good Place to Live");
- K. The HUD-required lead-based paint brochure;
- L. Information on Federal, State, and local equal opportunity laws; the brochure "Fair Housing: It's Your Right;" and a copy of the housing discrimination complaint form;
- M. A list of landlords or other parties known to the County of Maui Housing Division who may be willing to lease a unit to the family or help the family find a unit;
- N. The family's obligations under the program;
- O. The grounds upon which the County of Maui Housing Division may terminate assistance because of the family's action or inaction;
- P. County of Maui Housing Division informal hearing procedures, including when the County of Maui is required to provide the opportunity for an informal hearing, and information on how to request a hearing; and
- Q. The County of Maui owner information brochure. This brochure can be given by the applicant to a prospective owner to help explain the program.

**§07-3-51      ISSUANCE OF VOUCHER; REQUEST FOR APPROVAL OF TENANCY**

Beginning October 1, 1999, the County of Maui will issue only vouchers. Treatment of previously issued certificates and vouchers will be dealt with as outlined in Subchapter 23, Transition to the New Housing Choice Voucher Program.

Once all family information has been verified, their eligibility determined, their subsidy calculated, and they have attended the family briefing, the County of Maui Housing Division will issue the voucher. At this point the family begins their search for a unit.

When the family finds a unit that the owner is willing to lease under the program, the family and the owner will complete and sign a proposed lease, the HUD required tenancy addendum and the request for approval of the tenancy form. The family will submit the proposed lease and the request form to the County of Maui Housing Division during the term of the voucher (owner and family may also use a standard lease provided by the County of Maui Housing Division). The County of Maui will review the request, the lease, and the HUD required tenancy addendum and make an initial determination of approval of tenancy. The County of Maui may assist the family in negotiating changes that may be required for the tenancy to be approvable. Once it appears the tenancy may be approvable, the County of Maui Housing Division will schedule an appointment to inspect the unit within 15 days after the receipt of inspection request from the family and owner. The 15 day period is suspended during any period the unit is unavailable for inspection. The County of Maui will promptly notify the owner and the family whether the unit and tenancy are approvable.

During the initial stage of qualifying the unit, the County of Maui will provide the prospective owner with information regarding the program. Information will include County of Maui and owner responsibilities for screening and other essential program elements. The County of Maui will provide the owner with the family's current and prior address as shown in the County of Maui Housing Division records along with the name and address (if known) of the landlords for those addresses.

Additional screening is the responsibility of the owner. Upon request by a prospective owner, the County of Maui will provide any factual information or third party written information they have relevant to a voucher holder's history of, or ability to, comply with standard material lease terms.

**§07-3-52      TERM OF THE VOUCHER**

The initial term of the voucher will be 60 days and will be stated on the Housing Choice Voucher.

The County of Maui Housing Division may grant one or more extensions of the term, but the initial term plus any extensions will not exceed 120 calendar days from the initial date

of issuance unless specifically approved by the program supervisor or his/her superiors. To obtain an extension (within the 120 calendar days period), the family must make a request in writing prior to the expiration date. A statement of the efforts the family has made to find a unit must accompany the request. A sample extension request form and a form for recording their search efforts will be included in the family's briefing packet. If the family documents their efforts and additional time can reasonably be expected to result in success, the County of Maui will grant the length of request sought by the family or 60 days, whichever is less and not more than 120 total days on the voucher.

If the family includes a person with disabilities and the family requires an extension due to the disability, the County of Maui will grant an extension allowing the family the full 120 days search time. If the County of Maui determines that additional search time would be a reasonable accommodation, the County of Maui will consider the request.

Upon submittal of a completed request for approval of tenancy form, the County of Maui Housing Division may suspend the term of the voucher. The term may be in suspension until the date the County of Maui provides notice that the request has been approved or denied. This policy allows families the full term (60 days, or more with extensions) to find a unit, if needed, and not penalizing them for the period during which the County of Maui is taking action on their request. A family may submit a second request for approval of tenancy before the County of Maui finalizes action on the first request. In this case the suspension, if made, will last from the date of the first submittal through the County of Maui's action on the second submittal. No more than two requests will be concurrently considered.

**§07-3-53      APPROVAL TO LEASE A UNIT**

The County of Maui will approve a lease if all of the following conditions are met:

- A.     The unit is eligible;
- B.     The unit is inspected by the County of Maui Housing Division and passes HQS;
- C.     The lease is approvable and includes the language of the tenancy addendum;
- D.     The rent to owner is reasonable;
- E.     The family's share of rent does not exceed 40% of their monthly adjusted income;
- F.     The owner has not been found to be debarred, suspended, or subject to a limited denial of participation by HUD or the County of Maui; and
- G.     The family continues to meet all eligibility and screening criteria.

If tenancy approval is denied, the County of Maui will advise the owner and the family in writing and advise them also of any actions they could take that would enable the County of Maui to approve the tenancy.

The lease term may begin only after all of the following conditions are met:

- A. The unit passes the County of Maui Housing Division's HQS inspection;
- B. The family's share of rent does not exceed 40% of their monthly adjusted income;
- C. The landlord and tenant sign the lease to include the HUD required addendum; and
- D. The County of Maui Housing Division approves the leasing of the unit.

The County of Maui will prepare the Housing Assistance Payments (HAP) Contract when the unit is approved for tenancy. Generally, the landlord will execute the contract, simultaneously with the signing of the lease and the HUD required tenancy addendum. Housing assistance to the owner will not commence until the HAP Contract is executed.

**§07-3-54      COUNTY OF MAUI DISAPPROVAL OF OWNER**

The County of Maui will deny participation by an owner at the direction of HUD. The County of Maui will also deny the owner's participation for any of the following reasons:

- A. The owner has violated any obligations under a Section 8 Housing Assistance Payments Contract;
- B. The owner has committed fraud, bribery, or any other corrupt or criminal act in connection with any Federal housing program;
- C. The owner has engaged in drug-related criminal activity or any violent criminal activity;
- D. The owner has a history or practice of non-compliance with HQS for units leased under Section 8 or with applicable housing standards for units leased with project-based Section 8 assistance or leased under any other Federal housing program;
- E. The owner has a history or practice of renting units that fail to meet State or local codes; or
- F. The owner has not paid State or local real estate taxes, fines, or assessments.
- G. The owner refuses (or has a history of refusing) to evict families for drug-related or

violent criminal activity, or for activity that threatens the health, safety or right of peaceful enjoyment of the premises by tenants or residences by neighbors.

- H. Other conflicts of interest under Federal, State, or local law.

**§07-3-55      INELIGIBLE/ELIGIBLE HOUSING**

The following types of housing cannot be assisted under the Section 8 Tenant-Based Program:

- A. A public housing or Indian housing unit;
- B. A unit receiving project-based assistance under a Section 8 Program;
- C. Nursing homes, board and care homes, or facilities providing continual psychiatric, medical or nursing services;
- D. College or other school dormitories;
- E. Units on the grounds of penal, reformatory, medical, mental, and similar public or private institutions;
- F. A unit occupied by its owner. This restriction does not apply to cooperatives or to assistance on behalf of a manufactured home owner leasing a manufactured home space; and
- G. A unit receiving any duplicative Federal, State, or local housing subsidy. This does not prohibit renting a unit that has a reduced rent because of a tax credit.

The County of Maui will not approve a lease for any of the following special housing types, except as a reasonable accommodation for a family with disabilities:

- A. Congregate housing
- B. Group homes
- C. Shared housing
- D. Cooperative housing
- E. Single room occupancy housing

The County of Maui will approve leases for the following housing types:

- A. Single family dwellings
- B. Apartments/condominiums
- C. Duplexes

**§07-3-56      SECURITY DEPOSIT**

The owner may collect a security deposit from the tenant in an amount not in excess of one month's rent and not in excess of amounts charged by the owner to unassisted tenants.

When the tenant moves out of the dwelling unit, the owner, subject to State or local law, may use the security deposit, including any interest on the deposit, in accordance with the lease, as reimbursement for any unpaid rent payable by the tenant, damages to the unit or for other amounts the tenant owes under the lease.

The owner must give the tenant a written list of all items charged against the security deposit and the amount of each item. After deducting the amount, if any, used to reimburse the owner, the owner must refund promptly the full amount of the unused balance to the tenant.

If the security deposit is not sufficient to cover amounts the tenant owes under the lease, the owner may seek to collect the balance from the tenant.

## **SUBCHAPTER 12**

### **MOVES WITH CONTINUED ASSISTANCE**

**§07-3-57      ISSUANCE OF A NEW VOUCHER**

Participating families are allowed to move to another unit after the initial 12 months has expired, if the landlord and the participant have mutually agreed to terminate the lease, or if the County of Maui has terminated the HAP contract. The County of Maui will issue the family a new voucher if the family does not owe the County of Maui or any other Housing Authority money, has not violated a Family Obligation, and if the County of Maui has sufficient funding for continued assistance.

**§07-3-58      WHEN A FAMILY MAY MOVE**

For families already participating in the Certificate and Voucher Program, the County of Maui Housing Division will allow the family to move to a new unit if:

- A. The assisted lease for the old unit has terminated;
- B. The owner has given the tenant a notice to vacate, has commenced an action to evict the tenant, or has obtained a court judgment or other process allowing the owner to evict the tenant; or
- C. The tenant has given notice of lease termination (if the tenant has a right to terminate the lease on notice to the owner).

**§07-3-59      PROCEDURES REGARDING FAMILY MOVES**

Families considering transferring to a new unit will be scheduled to attend a mover's briefing. All families who are moving, including any families moving into or out of the County of Maui's jurisdiction, will be required to attend a mover's briefing prior to the County of Maui entering a new HAP contract on their behalf.

This briefing is intended to provide the following:

- A. A refresher on program requirements and the family's responsibilities. Emphasis will be on giving proper notice and meeting all lease requirements such as leaving the unit in good condition;
- B. Information about finding suitable housing and the advantages of moving to an area that does not have a high concentration of poor families;
- C. Payment standards and the utility allowance schedule;
- D. An explanation that the family share of rent may not exceed 40% of the family's monthly adjusted income;
- E. Portability requirements and opportunities;
- F. An explanation and copies of the forms required to initiate and complete the move; and
- G. All forms and brochures provided to applicants at the initial briefing.

This briefing may be conducted over the telephone.

Families are required to give proper written notice of their intent to terminate the lease. In



accordance with HUD regulations, no notice requirement may exceed 60 days. During the initial term, families may not end the lease unless they and the owner mutually agree to end the lease. If the family moves from the unit before the initial term of the lease ends without the owner's and the County of Maui Housing Division's approval, it will be considered a serious lease violation and subject the family to termination from the program.

The family is required to give the County of Maui a copy of the notice to terminate the lease at the same time as it gives the notice to the landlord. A family's failure to provide a copy of the lease termination notice to the County of Maui will be considered a violation of Family Obligations and may cause the family to be terminated from the program.

## **SUBCHAPTER 13**

### **PORTABILITY**

#### **§07-3-60      GENERAL POLICIES OF THE COUNTY OF MAUI HOUSING DIVISION**

A family whose head or spouse has a domicile (legal residence) or works in the jurisdiction of the County of Maui at the time the family first submits its application for participation in the program to the County of Maui may lease a unit anywhere in the jurisdiction of the County of Maui or outside the County of Maui's jurisdiction as long as there is another entity operating a tenant-based Section 8 program covering the location of the proposed unit.

If the head or spouse of the assisted family does not have a legal residence or work in the jurisdiction of the County of Maui at the time of its application, the family will not have any right to lease a unit outside of the County of Maui's jurisdiction for a 12-month period beginning when the family is first admitted to the program. During this period, the family may only lease a unit located in the jurisdiction of the County of Maui.

Families may only move to a jurisdiction where a Section 8 Program is being administered.

If a family has moved out of their assisted unit in violation of the lease, the County of Maui will not issue a voucher, and will terminate assistance in compliance with Subchapter 22, Termination of the Lease and Contract.

#### **§07-3-61      INCOME ELIGIBILITY**

- A. Admission. A family must be income-eligible in the area where the family first leases a unit with assistance in the Voucher Program.
- B. If a portable family is already a participant in the Initial Housing Authority's

Voucher Program, income eligibility is not re-determined.

**§07-3-62**      **PORTABILITY: ADMINISTRATION BY RECEIVING HOUSING AUTHORITY**

- A.      When a family utilizes portability to move to an area outside the Initial Housing Authority jurisdiction, another Housing Authority (the Receiving Housing Authority) must administer assistance for the family if that Housing Authority has a tenant-based program covering the area where the unit is located.
  
- B.      A Housing Authority with jurisdiction in the area where the family wants to lease a unit must issue the family a voucher. If there is more than one such housing authority, the Initial Housing Authority may choose which housing authority shall become the Receiving Housing Authority.

**§07-3-63**      **PORTABILITY PROCEDURES**

- A.      When the County of Maui is the Initial Housing Authority:
  - 1.      The County of Maui Housing Division will brief the family on the process that must take place to exercise portability. The family will be required to attend an applicant or mover's briefing.
  - 2.      The County of Maui will determine whether the family is income-eligible in the area where the family wants to lease a unit (if applicable).
  - 3.      The County of Maui will advise the family how to contact and request assistance from the Receiving Housing Authority.
  - 4.      The County of Maui will, within ten (10) calendar days, notify the Receiving Housing Authority to expect the family.
  - 5.      The County of Maui will immediately mail to the Receiving Housing Authority the most recent HUD Form 50058 (Family Report) for the family, and related verification information.
  
- B.      When the County of Maui is the Receiving Housing Authority:
  - 1.      When the portable family requests assistance from the County of Maui, the County of Maui will within ten (10) calendar days inform the Initial Housing

Authority whether it will bill the Initial Housing Authority for assistance on behalf of the portable family, or absorb the family into its own program. When the County of Maui receives a portable family, the family will be absorbed if funds are available and a voucher will be issued.

2. The County of Maui will issue a voucher to the family. The term of the voucher will not expire before the expiration date of any Initial Housing Authority's voucher. The County of Maui will determine whether to extend the voucher term. The family must submit a request for tenancy approval to the County of Maui during the term of the County of Maui's voucher.
3. The County of Maui will determine the family unit size for the portable family. The family unit size is determined in accordance with the County of Maui's subsidy standards.
4. The County of Maui will within ten (10) calendar days notify the Initial Housing Authority if the family has leased an eligible unit under the program, or if the family fails to submit a request for tenancy approval for an eligible unit within the term of the voucher.
5. If the County of Maui opts to conduct a new reexamination, the County of Maui will not delay issuing the family a voucher or otherwise delay approval of a unit unless the re-certification is necessary to determine income eligibility.
6. In order to provide tenant-based assistance for portable families, the County of Maui will perform all Housing Authority program functions, such as reexaminations of family income and composition. At any time, either the Initial Housing Authority or the County of Maui may make a determination to deny or terminate assistance to the family in accordance with 24 CFR 982.552.

C. Absorption by the County of Maui

1. If funding is available under the consolidated ACC for the County of Maui's Voucher Program when the portable family is received, the County of Maui will absorb the family into its Voucher Program. After absorption, the family is assisted with funds available under the consolidated ACC for the County of Maui's Tenant-Based Program.

D. Portability Billing

1. To cover assistance for a portable family, the Receiving Housing Authority may bill the Initial Housing Authority for housing assistance payments and

administrative fees. The billing procedure will be as follows:

- a. As the Initial Housing Authority, the County of Maui will promptly reimburse the Receiving Housing Authority for the full amount of the housing assistance payments made by the Receiving Housing Authority for the portable family. The amount of the housing assistance payment for a portable family in the Receiving Housing Authority's program is determined in the same manner as for other families in the Receiving Housing Authority's program.
- b. The Initial Housing Authority will promptly reimburse the Receiving Housing Authority for 80% of the Initial Housing Authority's ongoing administrative fee for each unit month that the family receives assistance under the tenant-based programs and is assisted by the Receiving Housing Authority. If both Housing Authorities agree, we may negotiate a different amount of reimbursement.

E. When a Portable Family Moves

When a portable family moves out of the tenant-based program of a Receiving Housing Authority that has not absorbed the family, the Housing Authority in the new jurisdiction to which the family moves becomes the Receiving Housing Authority, and the first Receiving Housing Authority is no longer required to provide assistance for the family.

## **SUBCHAPTER 14**

### **DETERMINATION OF FAMILY INCOME**

#### **§07-3-64 INCOME, EXCLUSIONS FROM INCOME, DEDUCTIONS FROM INCOME**

To determine annual income, the County of Maui counts the income of all family members, excluding the types and sources of income that are specifically excluded. Once the annual income is determined, the County of Maui subtracts out all allowable deductions (allowances) as the next step in determining the Total Tenant Payment.

**§07-3-65**      **INCOME**

- A. Annual income means all amounts, monetary or not, that:
1. Go to (or on behalf of) the family head or spouse (even if temporarily absent) or to any other family member, or
  2. Are anticipated to be received from a source outside the family during the 12-month period following admission or annual reexamination effective date; and
  3. Are not specifically excluded from annual income.
- B. Annual income includes, but is not limited to:
1. The full amount, before any payroll deductions, of wages and salaries, overtime pay, commissions, fees, tips and bonuses, and other compensation for personal services.
  2. The net income from the operation of a business or profession. Expenditures for business expansion or amortization of capital indebtedness are not used as deductions in determining net income. An allowance for depreciation of assets used in a business or profession may be deducted, based on straight-line depreciation, as provided in Internal Revenue Service regulations. Any withdrawal of cash or assets from the operation of a business or profession is included in income, except to the extent the withdrawal is reimbursement of cash or assets invested in the operation by the family.
  3. Interest, dividends, and other net income of any kind from real or personal property. Expenditures for amortization of capital indebtedness are not used as deductions in determining net income. An allowance for depreciation of assets used in a business or profession may be deducted, based on straight-line depreciation, as provided in Internal Revenue Service regulations. Any withdrawal of cash or assets from an investment is included in income, except to the extent the withdrawal is reimbursement of cash or assets invested by the family. Where the family has net family assets in excess of \$5,000, annual income includes the greater of the actual income derived from all net family assets or a percentage of the value of such assets based on the current passbook savings rate, as determined by HUD.
  4. The full amount of periodic amounts received from Social Security, annuities, insurance policies, retirement funds, pensions, disability or death benefits, and other similar types of periodic receipts, including a lump-sum amount or prospective monthly amounts for the delayed start of a periodic amount. (However, deferred periodic amounts from supplemental security

income and Social Security benefits that are received in a lump sum amount or in prospective monthly amounts are excluded.)

5. Payments in lieu of earnings, such as unemployment and disability compensation, worker's compensation and severance pay. (However, lump sum additions such as insurance payments from worker's compensation are excluded.)
6. Welfare assistance.
  - a. If the amount of welfare is reduced due to an act of fraud by a family member or because of any family member's failure to comply with requirements to participate in an economic self-sufficiency program or work activity, the amount of rent required to be paid by the family will not be decreased. In such cases, the amount of income attributable to the family will include what the family would have received had they complied with the welfare requirements and/or had not committed an act of fraud.
  - b. If the amount of welfare assistance is reduced as a result of a lifetime time limit, the reduced amount is the amount that shall be counted.
7. Periodic and determinable allowances, such as alimony and child support payments, and regular contributions or gifts received from organizations or from persons not residing in the dwelling.
8. All regular pay, special pay, and allowances of a member of the Armed Forces. (Special pay to a member exposed to hostile fire is excluded.)

**§07-3-66      EXCLUSIONS FROM INCOME**

Annual income does not include the following:

- A. Income from employment of children (including foster children) under the age of 18 years;
- B. Payments received for the care of foster children or foster adults (usually persons with disabilities, unrelated to the tenant family, who are unable to live alone);
- C. Lump-sum additions to family assets, such as inheritances, insurance payments (including payments under health and accident insurance and worker's compensation), capital gains and settlement for personal or property losses;

- D. Amounts received by the family that is specifically for, or in reimbursement of, the cost of medical expenses for any family member;
- E. Income of a live-in aide;
- F. The full amount of student financial assistance paid directly to the student or to the educational institution;
- G. The special pay to a family member serving in the Armed Forces who is exposed to hostile fire;
- H. The amounts received from the following programs:
  - 1. Amounts received under training programs funded by HUD;
  - 2. Amounts received by a person with a disability that are disregarded for a limited time for purposes of Supplemental Security Income eligibility and benefits because they are set aside for use under a Plan to Attain Self-Sufficiency (PASS);
  - 3. Amounts received by a participant in other publicly assisted programs that are specifically for or in reimbursement of out-of-pocket expenses incurred (special equipment, clothing, transportation, child care, etc.) and that are made solely to allow participation in a specific program;
  - 4. Amounts received under a resident service stipend. A resident service stipend is a modest amount (not to exceed \$200 per month) received by a resident for performing a service for the Housing Authority or owner, on a part-time basis, that enhances the quality of life in the development. Such services may include, but are not limited to, fire patrol, hall monitoring, lawn maintenance, and resident initiative coordination. No resident may receive more than one such stipend during the same period of time;
  - 5. Incremental earnings and benefits resulting to any family member from participation in qualifying State or local employment training programs (including training programs not affiliated with a local government) and training of a family member as resident management staff. Amounts excluded by this provision must be received under employment training programs with clearly defined goals and objectives and are excluded only for the period during which the family member participates in the employment training program;
  - 6. Temporary, nonrecurring, or sporadic income (including gifts);

7. Reparation payments paid by a foreign government pursuant to claims filed under the laws of that government by persons who were persecuted during the Nazi era;
8. Earnings in excess of \$480 for each full-time student 18 years old or older (excluding the head of household and spouse);
9. Adoption assistance payments in excess of \$480 per adopted child;
10. Deferred periodic amounts from Supplemental Security Income and Social Security benefits that are received in a lump sum amount or in prospective monthly amounts;
11. Amounts received by the family in the form of refunds or rebates under State or local law for property taxes paid on the dwelling unit;
12. Amounts paid by a State agency to a family with a member who has a developmental disability and is living at home to offset the cost of services and equipment needed to keep the developmentally disabled family member at home; or
13. Amounts specifically excluded by any other Federal statute from consideration as income for purposes of determining eligibility or benefits.

These exclusions include:

- a. The value of the allotment of food stamps
- b. Payments to volunteers under the Domestic Volunteer Services Act of 1973
- c. Payments received under the Alaska Native Claims Settlement Act
- d. Income from submarginal land of the U.S. that is held in trust for certain Indian tribes
- e. Payments made under HHS's Low-Income Energy Assistance Program
- f. Payments received under the Job Training Partnership Act
- g. Income from the disposition of funds of the Grand River Band of Ottawa Indians
- h. The first \$2000 per capita received from judgment funds awarded for



certain Indian claims

- i. Amount of scholarships awarded under Title IV including Work-Study
- j. Payments received under the Older Americans Act of 1965
- k. Payments from Agent Orange Settlement
- l. Payments received under the Maine Indian Claims Act
- m. The value of child care under the Child Care and Development Block Grant Act of 1990
- n. Earned income tax credit refund payments
- o. Payments for living expenses under the AmeriCorps Program

**§07-3-67      DEDUCTIONS FROM ANNUAL INCOME**

The following deductions will be made from annual income:

- A. \$480 for each dependent
- B. \$400 for any elderly family or disabled family
- C. For any family that is not an elderly or disabled family but has a member (other than the head or spouse) who is a person with a disability, disability assistance expenses in excess of 3% of annual income. This allowance may not exceed the employment income received by family members who are 18 years of age or older as a result of the assistance to the person with disabilities.
- D. For any elderly or disabled family:
  - 1. That has no disability assistance expenses, an allowance for medical expenses equal to the amount by which the medical expenses exceed 3% of annual income;
  - 2. That has disability expenses greater than or equal to 3% of annual income, an allowance for disability assistance expenses computed in accordance with paragraph C, plus an allowance for medical expenses that equal the family's medical expenses;

3. That has disability assistance expenses that are less than 3% of annual income, an allowance for combined disability assistance expenses and medical expenses that is equal to the total of these expenses less 3% of annual income.

E. Child care expenses.

## **SUBCHAPTER 15**

### **VERIFICATION**

#### **§07-3-68 OVERVIEW**

The County of Maui will verify information related to waiting list preferences, eligibility, admission and level of benefits prior to admission. Periodically during occupancy, items related to eligibility and rent determination shall also be reviewed and verified. Income, assets, and expenses will be verified, as well as disability status, need for a live-in aide and other reasonable accommodations, full time student status of family members 18 years of age and older, Social Security Numbers, citizenship/eligible non-citizen status. Age and relationship will only be verified in those instances where needed to make a determination of level of assistance.

#### **§07-3-69 ACCEPTABLE METHODS OF VERIFICATION**

Age, relationship, U.S. citizenship, and Social Security Numbers will generally be verified with documentation provided by the family. For citizenship, the family's certification will be accepted. (Or for citizenship documentation such as listed below will be required.) Verification of these items will include photocopies of the Social Security cards and other documents presented by the family, the INS SAVE approval code, and forms signed by the family.

Other information will be verified by third party verification. This type of verification includes written documentation (with forms sent directly to and received directly from a source, not passed through the hands of the family). This verification may also be direct contact with the source, in person or by telephone. It may also be a report generated by a request from the County of Maui or automatically by another government agency, i.e. the Social Security Administration. Verification forms and reports received will be contained in the applicant/tenant file. Oral third party documentation will include the same information as if the documentation had been written, i.e. name date of contact, amount received, etc.

When third party verification cannot be obtained, the County of Maui will accept documentation received from the applicant/participant. Hand-carried documentation will be accepted if the County of Maui has been unable to obtain third party verification within a reasonable period of time. Originals or photocopies of the documents provided by the family

will be maintained in the file.

When neither third party verification nor hand-carried verification can be obtained, the County of Maui will accept a notarized statement signed by the head, spouse or co-head. Such documents will be maintained in the file.

**§07-3-70      TYPES OF VERIFICATION**

The chart below outlines the factors that may be verified and gives common examples of the verification that will be sought. To obtain written third party verification, the County of Maui will send a request form to the source along with a release form signed by the applicant/participant via first class mail.

Verification Requirements for Individual Items		
Item to Be Verified	3 <sup>rd</sup> party verification	Hand-carried verification
<b>General Eligibility Items</b>		
Social Security Number	Letter from Social Security, electronic reports	Social Security card
Citizenship	N/A	Signed certification, voter's registration card, birth certificate, etc.
Eligible immigration status	INS SAVE confirmation #	INS card
Disability	Letter from medical professional, SSI, etc	Proof of SSI or Social Security disability payments
Full time student status (if >18)	Letter from school	For high school students, any document evidencing enrollment
Need for a live-in aide	Letter from doctor or other professional knowledgeable of condition	N/A
Child care costs	Letter from care provider	Bills and receipts
Disability assistance expenses	Letters from suppliers, care givers, etc.	Bills and records of payment

<b>Verification Requirements for Individual Items</b>		
<b>Item to Be Verified</b>	<b>3<sup>rd</sup> party verification</b>	<b>Hand-carried verification</b>
Medical expenses	Letters from providers, prescription record from pharmacy, medical professional's letter stating assistance or a companion animal is needed	Bills, receipts, records of payment, dates of trips, mileage log, receipts for fares and tolls
<b>Value of and Income from Assets</b>		
Savings, checking accounts	Letter from institution	Passbook, most current statements
CDS, bonds, etc	Letter from institution	Tax return, information brochure from institution, the CD, the bond
Stocks	Letter from broker or holding company	Stock or most current statement, price in newspaper or through Internet
Real property	Letter from tax office, assessment, etc.	Property tax statement (for current value), assessment, records or income and expenses, tax return
Personal property	Assessment, bluebook, etc	Receipt for purchase, other evidence of worth
Cash value of life insurance policies	Letter from insurance company	Current statement
Assets disposed of for less than fair market value	N/A	Original receipt and receipt at disposition, other evidence of worth
<b>Income</b>		
Earned income	Letter from employer	Multiple pay stubs
Self-employed	N/A	Tax return from prior year, books of accounts
Regular gifts and contributions	Letter from source, letter from organization receiving gift (i.e., if grandmother pays day care provider, the day care provider could so state)	Bank deposits, other similar evidence

Verification Requirements for Individual Items		
Item to Be Verified	3 <sup>rd</sup> party verification	Hand-carried verification
Alimony/child support	Court order, letter from source, letter from Human Services	Record of deposits, divorce decree
Periodic payments (i.e., social security, welfare, pensions, workers' comp, unemployment)	Letter or electronic reports from the source	Award letter, letter announcing change in amount of future payments
Training program participation	Letter from program provider indicating <ul style="list-style-type: none"> <li>- whether enrolled</li> <li>- whether training is HUD-funded</li> <li>- whether State or local program</li> <li>- whether it is employment training</li> <li>- whether payments are for out-of-pocket expenses incurred in order to participate in a program</li> </ul>	N/A

**§07-3-71      VERIFICATION OF CITIZENSHIP OR ELIGIBLE NONCITIZEN STATUS**

The citizenship/ eligible non-citizen status of each family member regardless of age must be determined.

Prior to being admitted, or at the first reexamination, all citizens and nationals will be required to sign a declaration under penalty of perjury. (They will be required to show proof of their status by such means as Social Security card, birth certificate, military ID or military DD 214 Form.)

Prior to being admitted or at the first reexamination, all eligible non-citizens who are 62 years of age or older will be required to sign a declaration under penalty of perjury. They will also be required to show proof of age.

Prior to being admitted or at the first reexamination, all eligible non-citizens must sign a declaration of their status and a verification consent form and provide their original INS documentation. The County of Maui will make a copy of the individual's INS documentation and place the copy in the file. The County of Maui also will verify their status through the

INS SAVE system. If the INS SAVE system cannot confirm eligibility, the County of Maui will mail information to the INS so a manual check can be made of INS records.

Family members who do not claim to be citizens, nationals or eligible non-citizens, or whose status cannot be confirmed, must be listed on a statement of non-eligible members and the list must be signed by the head of the household.

Non-citizen students on student visas, though in the country legally, are not eligible to be admitted to the Section 8 Program.

Any family member who does not choose to declare their status must be listed on the statement of non-eligible members.

If no family member is determined to be eligible under this Section, the family's admission will be denied.

The family's assistance will not be denied, delayed, reduced or terminated because of a delay in the process of determining eligible status under this Section, except to the extent that the delay is caused by the family.

If the County of Maui determines that a family member has knowingly permitted an ineligible non-citizen (other than any ineligible non-citizens listed on the lease) to permanently reside in their Section 8 unit, the family's assistance will be terminated. Such family will not be eligible to be readmitted to Section 8 for a period of 24 months from the date of termination.

#### **§07-3-72      VERIFICATION OF SOCIAL SECURITY NUMBERS**

Prior to admission, each family member who has a Social Security Number and who is at least six years of age must provide verification of his or her Social Security Number. New family members at least six years of age must provide this verification prior to being added to the lease. Children in assisted households must provide this verification at the first regular reexamination after turning six.

The best verification of the Social Security Number is the original Social Security card. If the card is not available, the County of Maui will accept letters from Social Security that establish and state the number. Documentation from other governmental agencies will also be accepted that establish and state the number. Driver's license, military ID, passports, or other official documents that establish and state the number are also acceptable.

If an individual states that they do not have a Social Security Number they will be required to sign a statement to this effect. The County of Maui will not require any individual who

does not have a Social Security Number to obtain a Social Security Number.

If a member of an applicant family indicates they have a Social Security Number, but cannot readily verify it, the family cannot be assisted until verification is provided.

If a member of a tenant family indicates they have a Social Security Number, but cannot readily verify it, they shall be asked to certify to this fact and shall up to 60 days to provide the verification. If the individual is at least 62 years of age, they will be given 120 days to provide the verification. If the individual fails to provide the verification within the time allowed, the family will be denied assistance or will have their assistance terminated.

**§07-3-73      TIMING OF VERIFICATION**

Verification must be dated within 120 days of certification or reexamination. If the verification is older than this, the source will be contacted and asked to provide information regarding any changes.

When an interim reexamination is conducted, the County of Maui Housing Division will require to be verified and updated only those elements reported to have changed.

**§07-3-74      FREQUENCY OF OBTAINING VERIFICATION**

For each family member, citizenship/eligible non-citizen status will be verified only once. This verification will be obtained prior to admission. If the status of any family member was not determined prior to admission, verification of their status will be obtained at the next regular reexamination. Prior to a new member joining the family, their status will be verified.

For each family member age 6 and above, verification of Social Security Number will be obtained only once. This verification will be accomplished prior to admission. When a family member who did not have a Social Security Number at admission receives a Social Security Number, that number will be verified at the next regular reexamination. Likewise, when a child turns six, their verification will be obtained at the next regular reexamination.

**SUBCHAPTER 16**

**RENT AND HOUSING ASSISTANCE PAYMENT**

**§07-3-75      GENERAL**

After October 1, 1999, the County of Maui Housing Division has issued only vouchers to applicants, movers, and families entering the jurisdiction through portability. Certificates that were held were continued to be honored until the transition of the merger of the Section 8 Certificate and Voucher programs as was outlined in 24 CFR 982.502 was complete.

**§07-3-76      RENT REASONABLENESS**

The County of Maui will not approve an initial rent or a rent increase in any of the tenant-based programs without determining that the rent amount is reasonable. Reasonableness is determined prior to the initial lease and at the following times:

- A.     Before any increase in rent to owner is approved;
- B.     If 60 days before the contract anniversary date there is a 5% decrease in the published FMR as compared to the previous FMR; and
- C.     If the County of Maui or HUD directs that reasonableness be re-determined.

**§07-3-77      COMPARABILITY**

In making a rent reasonableness determination, the County of Maui Housing Division will compare the rent for the unit to the rent of comparable units in the same or comparable neighborhoods. The County of Maui Housing Division will consider the location, quality, size, number of bedrooms, age, amenities, housing services, maintenance and utilities of the unit and the comparable units.

The County of Maui Housing Division will maintain current survey information on rental units in the jurisdiction. The County of Maui Housing Division will also obtain from landlord associations and management firms the value of the array of amenities.

Where specific comparable units are not available, the County of Maui Housing Division will establish minimum base rent amounts for the unit type and bedroom size. To the base, the County of Maui Housing Division will be able to add or subtract a dollar value for each characteristic and amenity of a proposed unit to arrive at a determination of rent reasonableness..

Owners are invited to submit information to the survey at any time. Owners may review the determination made on their unit and may submit additional information or make improvements to the unit that will enable the County of Maui Housing Division to establish a higher value.

The owner must certify the rents charged for other units. By accepting the housing



assistance payment each month the owner is certifying that the rent to owner is not more than the rent charged by the owner for comparable unassisted units on/in the premises.

**§07-3-78      MAXIMUM SUBSIDY**

The Fair Market Rent (FMR) published by HUD or the exception payment standard rent (requested by the County of Maui and approved by HUD) determines the maximum subsidy for a family.

For the Housing Choice Voucher Program, the maximum payment standard will be 110% of the FMR without prior approval from HUD, or the exception payment standard approved by HUD.

For a voucher tenancy in an insured or non-insured 236 project, a 515 project of the Rural Development Administration, or a Section 221(d)(3) below market interest rate project, the payment standard may not exceed the basic rent charged including the cost of tenant-paid utilities.

**§07-3-79      SETTING THE PAYMENT STANDARD**

HUD requires that the payment standard be set by the County of Maui at between 90 and 110% of the FMR. The County of Maui will review its determination of the payment standard annually after publication of the FMRs. The County of Maui will consider vacancy rates and rents in the market area, size and quality of units leased under the program, rents for units leased under the program, success rates of voucher holders in finding units, and the percentage of annual income families are paying for rent under the Voucher Program. If it is determined that success rates will suffer or that families are having to rent low quality units or pay over 40% of income for rent, the payment standard may be raised to the level judged necessary to alleviate these hardships.

Payment standards will not be raised solely to allow the renting of luxury quality units.

If success levels are projected to be extremely high and rents are projected to be at or below 30% of income, the County of Maui will reduce the payment standard. Payment standards for each bedroom size are evaluated separately so that the payment standard for one bedroom size may increase or decrease while another remains unchanged. The County of Maui may consider adjusting payment standards at times other than the annual review when circumstances warrant.

**§07-3-80      SELECTING THE CORRECT PAYMENT STANDARD FOR A FAMILY**

- A. For the voucher tenancy, the payment standard for a family is the lower of:
  - 1. The payment standard for the family unit size; or
  - 2. The payment standard for the unit size rented by the family.
- B. If the unit rented by a family is located in an exception rent area, the Housing Authority will use the appropriate payment standard for the exception rent area.
- C. During the HAP contract term for a unit, the amount of the payment standard for a family is the higher of:
  - 1. The initial payment standard (at the beginning of the lease term) minus any amount by which the initial rent to owner exceeds the current rent to owner; or
  - 2. The payment standard as determined at the most recent regular reexamination of family income and composition effective after the beginning of the HAP contract term.
- D. At the next annual reexamination following a change in family size or composition during the HAP contract term and for any reexamination thereafter, paragraph C above does not apply.
- E. If there is a change in family unit size resulting from a change in family size or composition, the new family unit size will be considered when determining the payment standard at the next annual reexamination.

**§07-3-81      AREA EXCEPTION RENTS**

In order to help families find housing outside areas of high poverty or when voucher holders are having trouble finding housing for lease under the program, the County of Maui may request that HUD approve an exception payment standard rent for certain areas within its jurisdiction. The areas may be of any size, though generally not smaller than a census tract. The County of Maui may request one such exception payment standard area or many. Exception payment standard rent authority may be requested for all or some unit sizes, or for all or some unit types.

When an exception payment standard rent has been approved and the FMR increases, the exception rent remains unchanged until such time as the County of Maui requests and HUD approves a higher exception payment standard rent. If the FMR decreases, the exception

payment standard rent authority automatically expires.

**§07-3-82      ASSISTANCE AND RENT FORMULAS**

A.    Total Tenant Payment

The total tenant payment is equal to the highest of:

1.     10% of monthly income
2.     30% of adjusted monthly income
3.     Minimum rent
4.     The welfare rent (if applicable)

Plus any rent above the payment standard.

B.    Minimum Rent.

The County of Maui has set the minimum rent as \$ 25.00. However, if the family requests a hardship exemption, the County of Maui may suspend the minimum rent for the family beginning the month following the family's hardship request. The suspension will continue until the County of Maui can determine whether hardship exists and whether the hardship is of a temporary or long-term nature. During suspension, the family will not be required to pay a minimum rent and the Housing Assistance Payment will be increased accordingly.

1.     A hardship exists in the following circumstances:
  - a.     When the family has lost eligibility for or is awaiting an eligibility determination for a Federal, State or local assistance program;
  - b.     When the family would be evicted as a result of the imposition of the minimum rent requirement;
  - c.     When the income of the family has decreased because of changed circumstances, including loss of employment;
  - d.     When the family has an increase in expenses because of changed circumstances, for medical costs, childcare, transportation, education, or similar items;

e. When a death has occurred in the family.

2. No hardship. If the County of Maui Housing Division determines there is no qualifying hardship, the minimum rent will be reinstated, including requiring back payment of minimum rent to the County of Maui for the time of suspension.
3. Temporary hardship. If the County of Maui Housing Division determines that there is a qualifying hardship but that it is of a temporary nature, the minimum rent will not be imposed for a period of 90 days from the date of the family's request. At the end of the 90-day period, the minimum rent will be imposed retroactively to the time of suspension. The County of Maui will offer a reasonable repayment agreement for any minimum rent back payment paid by the County of Maui on the family's behalf during the period of suspension.
4. Long-term hardship. If the County of Maui Housing Division determines there is a long-term hardship, the family will be exempt from the minimum rent requirement until the hardship no longer exists.
5. Appeals. The family may use the informal hearing procedure to appeal the County of Maui Housing Division's determination regarding the hardship. No escrow deposit will be required in order to access the informal hearing procedures.

C. Section 8 Merged Vouchers

1. The payment standard is set by the County of Maui Housing Division between 90% and 110% of the FMR or higher or lower with HUD approval.
2. The participant pays the greater of the Total Tenant Payment or the minimum rent, plus the amount by which the gross rent exceeds the payment standard.
3. No participant when initially receiving tenant-based assistance on a unit shall pay more than 40% of their monthly-adjusted income.

D. Rent for Families under the Noncitizen Rule

A mixed family will receive full continuation of assistance if all of the following conditions are met:

1. The family was receiving assistance on June 19, 1995;
2. The family was granted continuation of assistance before November 29, 1996;
3. The family's head or spouse has eligible immigration status; and
4. The family does not include any person who does not have eligible status other than the head of household, the spouse of the head of household, any parent of the head or spouse, or any child (under the age of 18) of the head or spouse.

If a mixed family qualifies for prorated assistance but decides not to accept it, or if the family has no eligible members, the family may be eligible for temporary deferral of termination of assistance to permit the family additional time for the orderly transition of some or all of its members to locate other affordable housing. Under this provision the family receives full assistance. If assistance is granted under this provision prior to November 29, 1996, it may last no longer than three years. If granted after that date, the maximum period of time for assistance under the provision is 18 months. The County of Maui will grant each family a period of 6 months to find suitable affordable housing. If the family cannot find suitable affordable housing, the County of Maui will consider providing additional search periods up to the maximum time allowable.

The family's assistance is prorated in the following manner:

1. Find the prorated housing assistance payment (HAP) by dividing the HAP by the total number of family members, and then multiplying the result by the number of eligible family members.
2. Obtain the prorated family share by subtracting the prorated HAP from the gross rent (contract rent plus utility allowance).
3. The prorated tenant rent equals the prorated family share minus the full utility allowance.

### **§07-3-83      UTILITY ALLOWANCE**

The County of Maui Housing Division maintains a utility allowance schedule for all tenant-paid utilities (except telephone), for cost of tenant-supplied refrigerators and ranges, and for other tenant-paid housing services (e.g., trash collection (disposal of waste and refuse)).

The utility allowance schedule is determined based on the typical cost of utilities and services paid by households that occupy housing of similar size and type in the same locality. In developing the schedule, the County of Maui uses normal patterns of consumption for the community as a whole and current utility rates.

The County of Maui Housing Division reviews the utility allowance schedule annually and revises any allowance for a utility category if there has been a change of 10% or more in the utility rate since the last time the utility allowance schedule was revised. The County of Maui Housing Division maintains information supporting the annual review of utility allowances and any revisions made in its utility allowance schedule. Participants may review this information at any time by making an appointment with the County of Maui Housing Division.

The County of Maui uses the appropriate utility allowance for the size of dwelling unit actually leased by the family (rather than the family unit size as determined under the County of Maui subsidy standards).

At each reexamination, the County of Maui applies the utility allowance from the most current utility allowance schedule.

The County of Maui will approve a request for a utility allowance that is higher than the applicable amount on the utility allowance schedule if a higher utility allowance is needed as a reasonable accommodation to make the program accessible to and usable by the family member with a disability.

The utility allowance will be subtracted from the family's share to determine the amount of the Tenant Rent. The Tenant Rent is the amount the family owes each month to the owner. The amount of the utility allowance is then still available to the family to pay the cost of their utilities. Any utility cost above the allowance is the responsibility of the tenant. Any savings resulting from utility costs below the amount of the allowance belong to the tenant.

#### **§07-3-84      DISTRIBUTION OF HOUSING ASSISTANCE PAYMENT**

The County of Maui pays the owner the lesser of the housing assistance payment or the rent to owner. If payments are not made when due, the owner may charge the County of Maui a late payment, agreed to in the Contract and in accordance with generally accepted practices in the County of Maui's jurisdiction.

#### **§07-3-85      CHANGE OF OWNERSHIP**

The County of Maui requires a written request by the owner who executed the HAP contract in order to make changes regarding who is to receive the County of Maui's rent payment or the address as to where the rent payment should be sent.

In addition, the County of Maui requires a written request from the new owner to process a change of ownership. The following documents must accompany the written request:

A. Deed to property, Mortgage documents, Agreement of Sale documents, Real Property

Tax Assessment card, Escrow closing documents, etc. showing ownership of property; and

- B. Tax Identification Number or Social Security Number.

New owners will also be required to execute IRS form W-9. The County of Maui may withhold the rent payment until the taxpayer identification number is received.

## **SUBCHAPTER 17**

### **INSPECTION POLICIES, HOUSING QUALITY STANDARDS, AND DAMAGE CLAIMS**

#### **§07-3-86      GENERAL**

The County of Maui will inspect all units to ensure that they meet Housing Quality Standards (HQS). No unit will be initially placed on the Section 8 Existing Program unless the HQS is met. Units will be inspected at least annually, and at other times as needed, to determine if the units meet HQS.

The County of Maui Housing Division must be allowed to inspect the dwelling unit at reasonable times with reasonable notice. The family and owner will be notified of the inspection appointment by telephone or first class mail. If the family cannot be at home for the scheduled inspection appointment, the family must call and reschedule the inspection or make arrangements to enable the County of Maui Housing Division to enter the unit and complete the inspection.

If the family misses the scheduled inspection and fails to reschedule the inspection, the County of Maui Housing Division will only schedule one more inspection. If the family misses two inspections, the County of Maui Housing Division will consider the family to have violated a Family Obligation and their assistance may be terminated.

#### **§07-3-87      TYPES OF INSPECTIONS**

There are seven types of inspections the County of Maui Housing Division will perform:

- A. Initial Inspection - An inspection that must take place to insure that the unit passes HQS before assistance can begin.
- B. Annual Inspection - An inspection to determine that the unit continues to meet HQS.

- C. Complaint Inspection - An inspection caused by the County of Maui receiving a complaint on the unit by anyone.
- D. Special Inspection - An inspection caused by a third party, i.e. HUD, needing to view the unit.
- E. Emergency - An inspection that takes place in the event of a perceived emergency. These will take precedence over all other inspections.
- F. Move Out Inspection (if applicable) - An inspection required for units in service before October 2, 1995 and the owner is making a claim for damages, and optional after that date. These inspections document the condition of the unit at the time of the move-out.
- G. Quality Control Inspection - Supervisory inspections on at least 5% of the total number of units that were under lease during the previous fiscal year.

**§07-3-88 OWNER AND FAMILY RESPONSIBILITY**

- A. Owner Responsibility for HQS
  - 1. The owner must maintain the unit in accordance with HQS.
  - 2. If the owner fails to maintain the dwelling unit in accordance with HQS, the County of Maui will take prompt action to enforce the owner obligations. The County of Maui's remedies for such breach of the HQS include termination, suspension or reduction of housing assistance payments and termination of the HAP contract.
  - 3. The County of Maui will not make any housing assistance payments for a dwelling unit that fails to meet the HQS, unless the owner corrects the defect within the period specified by the County of Maui and the County of Maui verifies the correction. If a defect is life threatening, the owner must correct the defect within no more than 24 hours. For other defects the owner must correct the defect within no more than 30 calendar days (or any County of Maui approved extension).
  - 4. The owner is not responsible for a breach of the HQS that is not caused by the owner, and for which the family is responsible. Furthermore, the County of Maui may terminate assistance to a family because of the HQS breach caused by the family.
- B. Family Responsibility for HQS



1. The family is responsible for a breach of the HQS that is caused by any of the following:
  - a. The family fails to pay for any utilities that the owner is not required to pay for, but which are to be paid by the tenant;
  - b. The family fails to provide and maintain any appliances that the owner is not required to provide, but which are to be provided by the tenant; or
  - c. Any member of the household or a guest damages the dwelling unit or premises (damage beyond ordinary wear and tear).
2. If an HQS breach caused by the family is life threatening, the family must correct the defect within no more than 24 hours. For other family-caused defects, the family must correct the defect within no more than 30 calendar days (or any County of Maui approved extension).
3. If the family has caused a breach of the HQS, the County of Maui will take prompt and vigorous action to enforce the family obligations. The County of Maui may terminate assistance for the family in accordance with 24 CFR 982.552.

**§07-3-89      HOUSING QUALITY STANDARDS (HQS) 24 CFR 982.401**

This Section states performance and acceptability criteria for these key aspects of the following housing quality standards:

A. Sanitary Facilities

1. Performance Requirements

The dwelling unit must include sanitary facilities located in the unit. The sanitary facilities must be in proper operating condition and adequate for personal cleanliness and the disposal of human waste. The sanitary facilities must be usable in privacy.

2. Acceptability Criteria

- a. The bathroom must be located in a separate private room and have a flush toilet in proper operating condition.
- b. The dwelling unit must have a fixed basin in proper operating condition, with a sink trap and hot and cold running water.

- c. The dwelling unit must have a shower or a tub in proper operating condition with hot and cold running water.
- d. The facilities must utilize an approvable public or private disposal system (including a locally approvable septic system).

B. Food Preparation and Refuse Disposal

1. Performance Requirements

- a. The dwelling unit must have suitable space and equipment to store, prepare, and serve foods in a sanitary manner.
- b. There must be adequate facilities and services for the sanitary disposal of food wastes and refuse, including facilities for temporary storage where necessary (e.g., garbage cans).

2. Acceptability Criteria

- a. The dwelling unit must have an oven, a stove or range, and a refrigerator of appropriate size for the family. All of the equipment must be in proper operating condition. Either the owner or the family may supply the equipment. A microwave oven may be substituted for a tenant-supplied oven. A microwave oven may be substituted for an owner-supplied oven if the tenant agrees and microwave ovens are furnished instead of an oven to both subsidized and unsubsidized tenants in the building or premises.
- b. The dwelling unit must have a kitchen sink in proper operating condition, with a sink trap and hot and cold running water. The sink must drain into an approvable public or private system.
- c. The dwelling unit must have space for the storage, preparation, and serving of food.
- d. There must be facilities and services for the sanitary disposal of food waste and refuse, including temporary storage facilities where necessary (e.g., garbage cans).

C. Space and security

- 1. Performance Requirement - The dwelling unit must provide adequate space

and security for the family.

2. Acceptability Criteria

- a. At a minimum, the dwelling unit must have a living room, a kitchen area, and a bathroom.
- b. The dwelling unit must have at least one bedroom or living/ sleeping room for each two persons. Children of opposite sex, other than very young children, may not be required to occupy the same bedroom or living/sleeping room.
- c. Dwelling unit windows that are accessible from the outside, such as basement, first floor, and fire escape windows, must be lockable (such as window units with sash pins or sash locks, and combination windows with latches). Windows that are nailed shut are acceptable only if these windows are not needed for ventilation or as an alternate exit in case of fire.
- d. The exterior doors of the dwelling unit must be lockable. Exterior doors are doors by which someone can enter or exit the dwelling unit.

D. Thermal Environment

1. Performance Requirement

The dwelling unit must have and be capable of maintaining a thermal environment healthy for the human body.

2. Acceptability Criteria

- a. There must be a safe system for heating the dwelling unit (if necessary, and a safe cooling system, where present). The system must be in proper operating condition. The system must be able to provide adequate heat (and cooling, if applicable), either directly or indirectly, to each room, in order to assure a healthy living environment appropriate to the climate.
- b. The dwelling unit must not contain unvented room heaters that burn gas, oil, or kerosene. Electric heaters are acceptable.

E. Illumination and Electricity

1. Performance Requirement

Each room must have adequate natural or artificial illumination to permit normal indoor activities and to support the health and safety of occupants. The dwelling unit must have sufficient electrical sources so occupants can use essential electrical appliances. The electrical fixtures and wiring must ensure safety from fire.

2. Acceptability Criteria

- a. There must be at least one window in the living room and in each sleeping room.
- b. The kitchen area and the bathroom must have a permanent ceiling or wall light fixture in proper operating condition. The kitchen area must also have at least one electrical outlet in proper operating condition.
- c. The living room and each bedroom must have at least two electrical outlets in proper operating condition. Permanent overhead or wall-mounted light fixtures may count as one of the required electrical outlets.

F. Structure and Materials

1. Performance Requirement

The dwelling unit must be structurally sound. The structure must not present any threat to the health and safety of the occupants and must protect the occupants from the environment.

2. Acceptability Criteria

- a. Ceilings, walls, and floors must not have any serious defects such as severe bulging or leaning, large holes, loose surface materials, severe buckling, missing parts, or other serious damage.
- b. The roof must be structurally sound and weather tight.
- c. The exterior wall structure and surface must not have any serious defects such as serious leaning, buckling, sagging, large holes, or defects that may result in air infiltration or vermin infestation.
- d. The condition and equipment of interior and exterior stairs, halls, porches, walkways, etc., must not present a danger of tripping and falling. For example, broken or missing steps or loose boards are unacceptable.

- e. Elevators, if present, must be working and safe.

## G. Interior Air Quality

### 1. Performance Requirement

The dwelling unit must be free of pollutants in the air at levels that threaten the health of the occupants.

### 2. Acceptability Criteria

- a. The dwelling unit must be free from dangerous levels of air pollution from carbon monoxide, sewer gas, fuel gas, dust, and other harmful pollutants.
- b. There must be adequate air circulation in the dwelling unit.
- c. Bathroom areas must have one window that can be opened or other adequate exhaust ventilation.
- d. Any room used for sleeping must have at least one window. If the window is designed to be opened, the window must be openable.

## H. Water Supply

### 1. Performance Requirements

The water supply must be free from contamination.

### 2. Acceptability Criteria

The dwelling unit must be served by an approvable public or private water supply that is sanitary and free from contamination.

## I. Lead-based Paint

### 1. Definitions

- a. Chewable surface: Protruding painted surfaces up to five feet from

the floor or ground that are readily accessible to children under six years of age; for example, protruding corners, window sills and frames, doors and frames, and other protruding woodwork.

- b. Component: An element of a residential structure identified by type and location, such as a bedroom wall, an exterior window sill, a baseboard in a living room, a kitchen floor, an interior window sill in a bathroom, a porch floor, stair treads in a common stairwell, or an exterior wall.
- c. Defective paint surface: A surface on which the paint is cracking, scaling, chipping, peeling, or loose.
- d. Elevated blood level (EBL): Excessive absorption of lead. Excessive absorption is a confirmed concentration of lead in whole blood of 20 ug/dl (micrograms of lead per deciliter) for a single test or of 15-19 ug/dl in two consecutive tests 3-4 months apart.
- e. HEPA: A high efficiency particle accumulator as used in lead abatement vacuum cleaners.
- f. Lead-based paint: A paint surface, whether or not defective, identified as having a lead content greater than or equal to 1 milligram per centimeter squared ( $\text{mg}/\text{cm}^2$ ), or 0.5 % by weight or 5000 parts per million (PPM).

## 2. Performance Requirements

- a. The purpose of this paragraph of this Section is to implement Section 302 of the Lead-Based Paint Poisoning Prevention Act, 42 U.S.C. 4822, by establishing procedures to eliminate as far as practicable the hazards of lead-based paint poisoning for units assisted under this part. This paragraph is issued under 24 CFR 35.24(b)(4) and supersedes, for all housing to which it applies, the requirements of subpart C of 24 CFR part 35.
- b. The requirements of this paragraph of this Section do not apply to 0-bedroom units, units that are certified by a qualified inspector to be free of lead-based paint, or units designated exclusively for the elderly. The requirements of subpart A of 24 CFR part 35 apply to all units constructed prior to 1978 covered by a HAP contract under part 982.

- c. If a dwelling unit constructed before 1978 is occupied by a family that includes a child under the age of six years, the initial and each periodic inspection (as required under this part), must include a visual inspection for defective paint surfaces. If defective paint surfaces are found, such surfaces must be treated in accordance with paragraph k of this Section.
- d. The County of Maui may exempt from such treatment defective paint surfaces that are found in a report by a qualified lead-based paint inspector not to be lead-based paint, as defined in paragraph 1(f) of this Section. For purposes of this Section, a qualified lead-based paint inspector is a State or local health or housing agency, a lead-based paint inspector certified or regulated by a State or local health or housing agency, or an organization recognized by HUD.
- e. Treatment of defective paint surfaces required under this Section must be completed within 30 calendar days of the County of Maui's notification to the owner. When weather conditions prevent treatment of the defective paint conditions on exterior surfaces within the 30-day period, treatment as required by paragraph k of this Section may be delayed for a reasonable time.
- f. The requirements in this paragraph apply to:
  - i. All painted interior surfaces within the unit (including ceilings but excluding furniture);
  - ii. The entrance and hallway providing access to a unit in a multi-unit building; and
  - iii. Exterior surfaces up to five feet from the floor or ground that are readily accessible to children under six years of age (including walls, stairs, decks, porches, railings, windows and doors, but excluding outbuildings such as garages and sheds).
- g. In addition to the requirements of paragraph c of this Section, for a dwelling unit constructed before 1978 that is occupied by a family with a child under the age of six years with an identified EBL condition, the initial and each periodic inspection (as required under this part) must include a test for lead-based paint on chewable surfaces. Testing is not required if previous testing of chewable surfaces is negative for lead-based paint or if the chewable surfaces

have already been treated.

- h. Testing must be conducted by a State or local health or housing agency, an inspector certified or regulated by a State or local health or housing agency, or an organization recognized by HUD. Lead content must be tested by using an X-ray fluorescence analyzer (XRF) or by laboratory analysis of paint samples. Where lead-based paint on chewable surfaces is identified, treatment of the paint surface in accordance with paragraph k of this Section is required, and treatment shall be completed within the time limits in paragraph c of this Section.
- i. The requirements in paragraph g of this Section apply to all protruding painted surfaces up to five feet from the floor or ground that are readily accessible to children under six years of age:
  - i. Within the unit;
  - ii. The entrance and hallway providing access to a unit in a multi-unit building; and
  - iii. Exterior surfaces (including walls, stairs, decks, porches, railings, windows and doors, but excluding outbuildings such as garages and sheds).
- j. In lieu of the procedures set forth in paragraph g of this Section, the County of Maui may, at its discretion, waive the testing requirement and require the owner to treat all interior and exterior chewable surfaces in accordance with the methods set out in paragraph k of this Section.
- k. Treatment of defective paint surfaces and chewable surfaces must consist of covering or removal of the paint in accordance with the following requirements:
  - i. A defective paint surface shall be treated if the total area of defective paint on a component is:
    - (1) More than 10 square feet on an exterior wall;
    - (2) More than 2 square feet on an interior or exterior component with a large surface area, excluding exterior walls and including, but not limited to,



ceilings, floors, doors, and interior walls;

- (3) More than 10% of the total surface area on an interior or exterior component with a small surface area, including, but not limited to, windowsills, baseboards and trim.
  - ii. Acceptable methods of treatment are the following: removal by wet scraping, wet sanding, chemical stripping on or off site, replacing painted components, scraping with infra-red or coil type heat gun with temperatures below 1100 degrees, HEPA vacuum sanding, HEPA vacuum needle gun, contained hydroblasting or high pressure wash with HEPA vacuum, and abrasive sandblasting with HEPA vacuum. Surfaces must be covered with durable materials with joint edges sealed and caulked as needed to prevent the escape of lead contaminated dust.
  - iii. Prohibited methods of removal are the following: open flame burning or torching, machine sanding or grinding without a HEPA exhaust, uncontained hydroblasting or high pressure wash, and dry scraping except around electrical outlets or except when treating defective paint spots no more than two square feet in any one interior room or space (hallway, pantry, etc.) or totaling no more than twenty square feet on exterior surfaces.
  - iv. During exterior treatment soil and playground equipment must be protected from contamination.
  - v. All treatment procedures must be concluded with a thorough cleaning of all surfaces in the room or area of treatment to remove fine dust particles. Cleanup must be accomplished by wet washing surfaces with a lead solubilizing detergent such as trisodium phosphate or an equivalent solution.
  - vi. Waste and debris must be disposed of in accordance with all applicable Federal, State, and local laws.
- I. The owner must take appropriate action to protect residents and their belongings from hazards associated with treatment procedures. Residents must not enter spaces undergoing treatment until cleanup is completed. Personal belongings that are in work areas must be relocated or otherwise protected from contamination.

- m. Prior to execution of the HAP contract, the owner must inform the County of Maui Housing Division and the family of any knowledge of the presence of lead-based paint on the surfaces of the residential unit.
- n. The County of Maui must attempt to obtain annually from local health agencies the names and addresses of children with identified EBLs and must annually match this information with the names and addresses of participants under this part. If a match occurs, the County of Maui must determine whether local health officials have tested the unit for lead-based paint. If the unit has lead-based paint, the County of Maui must require the owner to treat the lead-based paint. If the owner does not complete the corrective actions required by this Section, the family must be issued a certificate or voucher to move.
- o. The County of Maui Housing Division will keep a copy of each inspection report for at least three years. If a dwelling unit requires testing, or if the dwelling unit requires treatment of chewable surfaces based on the testing, the County of Maui Housing Division will keep the test results indefinitely and, if applicable, the owner certification and treatment. The records must indicate which chewable surfaces in the dwelling units have been tested and which chewable surfaces were tested or tested and treated in accordance with the standards prescribed in this Section, such chewable surfaces do not have to be tested or treated at any subsequent time.
- p. The dwelling unit must be able to be used and maintained without unauthorized use of other private properties. The building must provide an alternate means of exit in case of fire (such as fire stairs or egress through windows).

J. Access

1. Performance Requirements

The dwelling unit must be able to be used and maintained without unauthorized use of other private properties. The building must provide an alternate means of exit in case of fire (such as fire stairs or egress through windows).

K. Site and Neighborhood

1. Performance Requirements

The site and neighborhood must be reasonably free from disturbing noises and reverberations and other dangers to the health, safety, and general welfare of the occupants.

2. Acceptability Criteria

The site and neighborhood may not be subject to serious adverse environmental conditions, natural or manmade, such as dangerous walks or steps; instability; flooding, poor drainage, septic tank back-ups or sewage hazards; mudslides; abnormal air pollution, smoke or dust; excessive noise, vibration or vehicular traffic; excessive accumulations of trash; vermin or rodent infestation; or fire hazards.

L. Sanitary Condition

1. Performance Requirements

The dwelling unit and its equipment must be in sanitary condition.

2. Acceptability Criteria

The dwelling unit and its equipment must be free of vermin and rodent infestation.

M. Smoke Detectors

1. Performance Requirements

a. Except as provided in paragraph b below of this Section, each dwelling unit must have at least one battery-operated or hard-wired smoke detector, in proper operating condition, on each level of the dwelling unit, including basements but excepting crawl spaces and unfinished attics. Smoke detectors must be installed in accordance with and meet the requirements of the National Fire Protection Association Standard (NFPA) 74 (or its successor standards). If the dwelling unit is occupied by any hearing-impaired person, smoke detectors must have an alarm system, designed for hearing-impaired persons as specified in NFPA 74 (or successor standards).

b. For units assisted prior to April 24, 1993, owners who installed battery-operated or hard-wired smoke detectors prior to April 24,

1993, in compliance with HUD's smoke detector requirements, including the regulations published on July 30, 1992, (57 FR 33846), will not be required subsequently to comply with any additional requirements mandated by NFPA 74 (i.e., the owner would not be required to install a smoke detector in a basement not used for living purposes, nor would the owner be required to change the location of the smoke detectors that have already been installed on the other floors of the unit).

**§07-3-90      TIME FRAMES AND CORRECTIONS OF HQS FAIL ITEMS**

**A.      Correcting Initial HQS Fail Items**

The County of Maui will schedule a timely inspection of the unit on the date the owner indicates that the unit will be ready for inspection, or as soon as possible thereafter (within 15 calendar days) upon receipt of a Request for Tenancy Approval. The owner and participant will be notified in writing of the results of the inspection. If the unit fails HQS again, the owner and the participant will be advised to notify the County of Maui to reschedule a re-inspection when the repairs have been properly completed.

On an initial inspection, the owner will be given up to 30 days to correct the items noted as failed, depending on the extent of the repairs that are required to be made. No unit will be placed in the program until the unit meets the HQS requirements.

**B.      HQS Fail Items for Units under Contract**

The owner or participant will be given time to correct the failed items cited on the inspection report for a unit already under contract. If the failed items endanger the family's health or safety (using the emergency item list below), the owner or participant will be given 24 hours to correct the violations. For less serious failures, the owner or participant will be given up to 30 days to correct the failed item(s) (or any County of Maui approved extension).

If the owner fails to correct the HQS failed items after proper notification has been given, the County of Maui will abate payment and terminate the contract in accordance with §07-3-92 and §07-3-108.

If the participant fails to correct the HQS failed items that are family-caused after proper notification has been given, the County of Maui will terminate assistance for the family in accordance with Sections §07-3-88 and §07-3-108.

C. Time Frames for Corrections

1. Emergency repair items must be abated within 24 hours.
2. Repair of refrigerators, range and oven, or a major plumbing fixture supplied by the owner must be abated within 72 hours.
3. Non-emergency items must be completed within 10 days of the initial inspection.
4. For major repairs, the owner will have up to 30 days to complete.

D. Extensions

At the sole discretion of the County of Maui Housing Division, extensions may be granted to permit an owner to complete repairs if the owner has made a good faith effort to initiate repairs. If repairs are not completed within 60 days after the initial inspection date, the County of Maui will abate the rent and cancel the HAP contract for owner noncompliance. Appropriate extensions will be granted for extenuating circumstances, for example, if a severe weather condition exists for such items as exterior painting and outside concrete work for porches, steps, and sidewalks.

**§07-3-91      EMERGENCY FAIL ITEMS**

The following items are to be considered examples of emergency items that need to be abated within 24 hours:

- A. No hot or cold water
- B. No electricity
- C. Inability to maintain adequate heat
- D. Major plumbing leak
- E. Natural gas leak
- F. Broken lock(s) on first floor doors or windows
- G. Broken windows that unduly allow weather elements into the unit
- H. Electrical outlet smoking or sparking
- I. Exposed electrical wires which could result in shock or fire

- J. Unusable toilet when only one toilet is present in the unit
- K. Security risks such as broken doors or windows that would allow intrusion
- L. Other conditions which pose an immediate threat to health or safety

**§07-3-92      ABATEMENT**

When a unit fails to meet HQS and the owner has been given an opportunity to correct the deficiencies, but has failed to do so within in the required time frame, the rent for the dwelling unit will be abated.

The abatement will continue until the HAP contract is terminated. If the deficiencies are corrected, the County of Maui will end the abatement the day the unit passes inspection. Rent will resume that day.

For tenant caused HQS deficiencies, the owner will not be held accountable and the rent will not be abated. The tenant is held to the same standard and time frames for correction of deficiencies as owners. If repairs are not completed by the deadline, the County of Maui will send a notice of termination to both the tenant and the owner. The tenant will be given the opportunity to request an informal hearing.

**SUBCHAPTER 18**  
**OWNER CLAIMS FOR DAMAGES, UNPAID RENT, AND**  
**VACANCY LOSS AND PARTICIPANT’S ENSUING**  
**RESPONSIBILITIES**

**§07-3-93      GENERAL**

This Section only applies to HAP contracts in effect before October 2, 1995. Certificates have a provision for damages, unpaid rent, and vacancy loss. Vouchers have a provision for damages and unpaid rent. No vacancy loss is paid on vouchers. No Damage Claims will be processed unless the County of Maui has performed a move-out inspection. Either the tenant

or the owner can request the move-out inspection. Ultimately, it is the owner's responsibility to request the move-out inspection if he/she believes there may be a claim.

Damage claims are limited in the following manner:

- A. In the Certificate Program, owners are allowed to claim up to two (2) months contract rent minus greater of the security deposit collected or the security deposit that should have been collected under the lease.
- B. In the Voucher Program, owners are allowed to claim up to one (1) month contract rent minus greater of the security deposit collected or the security deposit that should have been collected under the lease. There will be no payment for vacancy losses under the Voucher Program.
- C. No damage claims will be paid under either program for contracts effective on or after October 2, 1995.

**§07-3-94      OWNER CLAIMS FOR PRE-OCTOBER 2, 1995 UNITS**

In accordance with the HAP contract, owners can make special claims for damages, unpaid rent, and vacancy loss (vacancy loss can not be claimed for vouchers) after the tenant has vacated or a proper eviction proceeding has been conducted.

Owner claims for damages, unpaid rent, and vacancy loss are reviewed for accuracy and completeness. Claims are then compared to the move-in and move-out inspections to determine if an actual claim is warranted. No claim will be paid for normal wear and tear. Unpaid utility bills are not an eligible claim item.

The County of Maui will make payments to owners for approved claims. It should be noted that the tenant is ultimately responsible for any damages, unpaid rent, and vacancy loss paid to the owner and will be held responsible to repay the County of Maui to remain eligible for the Section 8 Program.

Actual bills and receipts for repairs, materials, and labor must support claims for damages. The County of Maui will develop a list of reasonable costs and charges for items routinely included on damage claims. This list will be used as a guide.

Owners can claim unpaid rent owned by the tenant up to the date of HAP termination.

In the Certificate Program, owners can claim for a vacancy loss as outlined in the HAP contract. In order to claim a vacancy loss, the owner must notify the County of Maui immediately upon learning of the vacancy or suspected vacancy. The owner must make a good faith effort to rent the unit as quickly as possible to another renter.

All claims and supporting documentation under this Section must be submitted to the County of Maui within thirty (30) days of the move-out inspection. Any claims made beyond the 30 days must be approved by the County of Maui Housing Division. Any reimbursement shall be applied first towards any unpaid rent. No reimbursement may be claimed for unpaid rent for the period after the family vacates.

**§07-3-95      PARTICIPANT RESPONSIBILITIES**

If a damage claim or unpaid rent claim has been paid to an owner, the participant is responsible for repaying the amount to the County of Maui. This shall be done by either paying the full amount due immediately upon the County of Maui requesting it or through a Repayment Agreement that is approved by the County of Maui.

If the participant is not current on any Repayment Agreements or has unpaid claims on more than one unit, the participant may be terminated from the program. The participant retains the right to request an informal hearing should this occur.

**SUBCHAPTER 19**  
**RECERTIFICATION**

**§07-3-96      ANNUAL REEXAMINATION**

At least annually the County of Maui Housing Division will conduct a reexamination of family income and circumstances. The results of the reexamination determine (1) the rent the family will pay, and (2) whether the family subsidy is correct based on the family unit size.

The County of Maui Housing Division will send a notification letter to the family letting them know that it is time for their annual reexamination and scheduling an appointment. The letter includes forms for the family to complete in preparation for the interview. The letter includes instructions permitting the family to reschedule the interview if necessary. The letter tells families who may need to make alternate arrangements due to a disability that they may contact staff to request an accommodation of their needs.

During the interview, the family will provide all information regarding income, assets, expenses, and other information necessary to determine the family's share of rent. The family will sign the HUD consent form and other consent forms that later will be mailed to the sources that will verify the family circumstances.

Upon receipt of verification, the County of Maui will determine the family's annual income and will calculate their family share.



**§07-3-97 EFFECTIVE DATE OF RENT CHANGES FOR ANNUAL REEXAMINATIONS**

The new family share will generally be effective upon the anniversary date.

If the rent determination is delayed due to a reason beyond the control of the family, then any rent increase will be effective the first of the month after the month in which the family receives a 30 day notice of the amount. If the new rent is a reduction and the delay is beyond the control of the family, the reduction will be effective as scheduled on the anniversary date.

If the family caused the delay, then any increase will be effective on the anniversary date. Any reduction will be effective the first of the month after the rent amount is determined.

**§07-3-98 MISSED APPOINTMENTS**

If the family fails to respond to the letter and fails to attend the interview, a second letter will be mailed. The second letter will advise of a new time and date for the interview, allowing for the same considerations for rescheduling and accommodation as above. The letter will also advise that failure by the family to attend the second scheduled interview will result in the County of Maui taking action to terminate the family's assistance.

**§07-3-99 INTERIM REEXAMINATIONS**

During an interim reexamination, only the information affected by the changes being reported will be reviewed and verified.

Families are required to report all increases in income or decreases in allowable expenses between annual reexaminations.

Families are required to report the following changes to the County of Maui Housing Division between regular reexaminations. These changes will trigger an interim reexamination.

- A. Any increases in income
- B. Any decreases in allowable expenses
- C. A member has been added to the family through birth or adoption or court-awarded custody.
- D. A household member is leaving or has left the family unit.
- E. A request is being made for a household member to be added to the family unit.

F. Family break-up

In circumstances of a family break-up, the County of Maui will make a determination of which family member will retain the certificate or voucher, taking into consideration the following factors:

1. To whom the certificate or voucher was issued.
2. The interest of minor children or of ill, elderly, or disabled family members.
3. Whether the assistance should remain with the family members remaining in the unit.
4. Whether family members were forced to leave the unit as a result of actual or threatened physical violence by a spouse or other member(s) of the household.

If a court determines the disposition of property between members of the assisted family in a divorce or separation under a settlement of judicial decree, the County of Maui will be bound by the court's determination of which family members continue to receive assistance in the program.

Because of the number of possible different circumstances in which a determination will have to be made, the County of Maui will make determinations on a case by case basis.

The County of Maui will issue a determination within 10 calendar days of the request for a determination. The family member requesting the determination may request an informal hearing in compliance with the informal hearings in §07-3-105.

In order to add a household member other than through birth or adoption (including a live-in aide) the family must request that the new member be added to the lease. Before adding the new member to the lease, the individual must complete an application form stating their income, assets, and all other information required of an applicant. The individual must provide their Social Security Number if they have one, and must verify their citizenship/eligible immigrant status (Their housing will not be delayed due to delays in verifying eligible immigrant status other than delays caused by the family). The new family member will go through the screening process similar to the process for applicants. The County of Maui will determine the eligibility of the individual before allowing them to be added to the lease. If the individual is found to be ineligible or does not pass the screening criteria, they will be advised in writing and given the opportunity for an informal review. If they are found to be eligible and do pass the screening criteria, the County of Maui will grant approval to add their name to the lease. At the same time, the family's annual income will be recalculated taking into account the income and circumstances of the new family member.

The effective date of the new rent will be in accordance with §07-3-101.

Families are not required to, but may at any time, request an interim reexamination based on a decrease in income, an increase in allowable expenses, or other changes in family circumstances. Upon such request, the County of Maui will take timely action to process the interim reexamination and recalculate the family share.

**§07-3-100     SPECIAL REEXAMINATIONS**

If a family's income is too unstable to project for 12 months, including families that temporarily have no income or have a temporary decrease in income, the County of Maui may schedule special reexaminations every 60 days (or longer) until the income stabilizes and an annual income can be determined.

**§07-3-101     EFFECTIVE DATE OF RENT CHANGES DUE TO INTERIM OR SPECIAL REEXAMINATIONS**

Unless there is a delay in reexamination processing caused by the family, any rent increase will be effective the first of the second month after the month in which the family receives notice of the new rent amount. If the family causes a delay, then the rent increase will be effective on the date it would have been effective had the process not been delayed (even if this means a retroactive increase).

If the new rent is a reduction and any delay is beyond the control of the family, the reduction will be effective the first of the month after the interim reexamination should have been completed.

If the new rent is a reduction and the family caused the delay or did not report the change in a timely manner, the change will be effective the first of the month after the rent amount is determined.

**SUBCHAPTER 20**  
**TERMINATION OF ASSISTANCE TO THE FAMILY BY**  
**THE COUNTY OF MAUI**

**§07-3-102     BASIS FOR TERMINATION**

The County of Maui may at any time terminate program assistance for a participant because of any of the following actions or inaction by the household:

- A. If the family violates any family obligations under the program.
- B. If a family member fails to sign and submit consent forms.
- C. If a family fails to establish citizenship or eligible immigrant status and is not eligible for or does not elect continuation of assistance, pro-ration of assistance, or temporary deferral of assistance. If the County of Maui determines that a family member has knowingly permitted an ineligible noncitizen (other than any ineligible noncitizens listed on the lease) to permanently reside in their Section 8 unit, the family's assistance will be terminated. Such family will not be eligible to be readmitted to Section 8 for a period of 24 months from the date of termination.
- D. If any member of the family has ever been evicted from public housing.
- E. If the County of Maui has ever terminated assistance under the Certificate or Voucher Program for any member of the family.
- F. If any member of the family commits drug-related criminal activity, or violent criminal activity.
- G. If any member of the family commits fraud, bribery or any other corrupt or criminal act in connection with any Federal housing program.
- H. If the family currently owes rent or other amounts to the County of Maui or to another Housing Authority in connection with Section 8 or public housing assistance under the 1937 Act.
- I. If the family has not reimbursed any Housing Authority for amounts paid to an owner under a HAP contract for rent, damages to the unit, or other amounts owed by the family under the lease.
- J. If the family breaches an agreement with a Housing Authority to pay amounts owed to the Housing Authority, or amounts paid to an owner by a Housing Authority. (The County of Maui, at its discretion, may offer a family the opportunity to enter an agreement to pay amounts owed to a Housing Authority or amounts paid to an owner by a Housing Authority. The County of Maui may prescribe the terms of the agreement.)
- K. If a family participating in the FSS program fails to comply, without good cause, with the family's FSS contract of participation.
- L. If the family has engaged in or threatened abusive or violent behavior toward County

of Maui Housing Division personnel.

- M. If any household member is subject to a lifetime registration requirement under a State sex offender registration program.
- N. If a household member's illegal use (or pattern of illegal use) of a controlled substance, or whose abuse (or pattern of abuse) of alcohol, is determined by the County of Maui Housing Division to interfere with the health, safety, or right to peaceful enjoyment of the premises by other residents.

## **SUBCHAPTER 21**

### **COMPLAINTS, INFORMAL REVIEWS FOR APPLICANTS, INFORMAL HEARINGS FOR PARTICIPANTS**

#### **§07-3-103     COMPLAINTS**

The County of Maui will investigate and respond to complaints by participant families, owners, and the general public. The County of Maui may require that complaints other than HQS violations be put in writing. Anonymous complaints are investigated whenever possible.

#### **§07-3-104     INFORMAL REVIEW FOR THE APPLICANT**

- A. Informal Review for the Applicant

The County of Maui will give an applicant for participation in the Section 8 Existing Program prompt notice of a decision denying assistance to the applicant. The notice will contain a brief statement of the reasons for the County of Maui decision. The notice will state that the applicant may request an informal review within 10 calendar days of the denial and will describe how to obtain the informal review.

- B. When an Informal Review is not Required

The County of Maui will not provide the applicant an opportunity for an informal review for any of the following reasons:

1. A determination of the family unit size under the County of Maui subsidy standards.
2. A County of Maui determination not to approve an extension or suspension

of a certificate or voucher term.

3. A County of Maui determination not to grant approval to lease a unit under the program or to approve a proposed lease.
4. A County of Maui determination that a unit selected by the applicant is not in compliance with HQS.
5. A County of Maui determination that the unit is not in accordance with HQS because of family size or composition.
6. General policy issues or class grievances.
7. Discretionary administrative determinations by the County of Maui.

C. Informal Review Process

The County of Maui will give an applicant an opportunity for an informal review of the County of Maui decision denying assistance to the applicant. The procedure is as follows:

1. The review will be conducted by any person or persons designated by the County of Maui Housing Division other than the person who made or approved the decision under review or a subordinate of this person.
2. The applicant will be given an opportunity to present written or oral objections to the County of Maui Housing Division decision.
3. The County of Maui Housing Division will notify the applicant of the County of Maui Housing Division decision after the informal review within 14 calendar days. The notification will include a brief statement of the reasons for the final decision.

D. Considering Circumstances

In deciding whether to terminate assistance because of action or inaction by members of the family, the County of Maui may consider all of the circumstances in each case, including the seriousness of the case, the extent of participation or culpability of individual family members, and the effects of denial or termination of assistance on other family members who were not involved in the action or failure.

The County of Maui may impose, as a condition of continued assistance for other family members, a requirement that family members who participated in or were culpable for the action or failure will not reside in the unit. The County of Maui may permit the other members of a participant family to continue receiving assistance.

If the County of Maui seeks to terminate assistance because of illegal use, or possession for personal use, of a controlled substance, or pattern of abuse of alcohol, such use or possession or pattern of abuse must have occurred within one year before the date that the County of Maui provides notice to the family of the County of Maui determination to deny or terminate assistance. In determining whether to terminate assistance for these reasons the County of Maui will consider evidence of whether the household member:

1. Has successfully completed a supervised drug or alcohol rehabilitation program (as applicable) and is no longer engaging in the illegal use of a controlled substance or abuse of alcohol;
2. Has otherwise been rehabilitated successfully and is no longer engaging in the illegal use of a controlled substance or abuse of alcohol; or
3. Is participating in a supervised drug or alcohol rehabilitation program and is no longer engaging in the illegal use of a controlled substance or abuse of alcohol.

E. Informal Review Procedures for Denial of Assistance on the Basis of Ineligible Immigration Status

The applicant family may request that the County of Maui provide for an informal review after the family has notification of the INS decision on appeal, or in lieu of request of appeal to the INS. This request must be made by the applicant family within 30 days of receipt of the *Notice of Denial or Termination of Assistance*, or within 30 days of receipt of the INS appeal decision.

For applicant families, the Informal Review Process above will be utilized with the exception that the applicant family will have up to 30 days of receipt of the *Notice of Denial or Termination of Assistance*, or of the INS appeal decision to request the review.

**§07-3-105 INFORMAL HEARINGS FOR PARTICIPANTS**

A. When a Hearing is Required

1. The County of Maui will give a participant family an opportunity for an informal hearing to consider whether the following County of Maui decisions relating to the individual circumstances of a participant family are in accordance with the law, HUD regulations, and County of Maui Housing Division policies:

- a. A determination of the family's annual or adjusted income, and the use of such income to compute the housing assistance payment.
  - b. A determination of the appropriate utility allowance (if any) for tenant-paid utilities from the County of Maui utility allowance schedule.
  - c. A determination of the family unit size under the County of Maui subsidy standards.
  - d. Denial of a request for an exception from the standards.
  - e. A determination to terminate assistance for a participant family because of the family's action or failure to act.
  - f. A determination to terminate assistance because the participant family has been absent from the assisted unit for longer than the maximum period permitted under the County of Maui policy and HUD rules.
2. In cases described in §07-3-105(A)(1)(d), (e), and (f), of this Section, the County of Maui will give the opportunity for an informal hearing before the County of Maui terminates housing assistance payments for the family under an outstanding HAP contract.

**B. When a Hearing is not Required**

The County of Maui will not provide a participant family an opportunity for an informal hearing for any of the following reasons:

1. Discretionary administrative determinations by the County of Maui Housing Division.
2. General policy issues or class grievances.
3. Establishment of the County of Maui schedule of utility allowances for families in the program.
4. A County of Maui Housing Division determination not to approve an extension or suspension of a certificate or voucher term.
5. A County of Maui determination not to approve a unit or lease.



6. A County of Maui determination that an assisted unit is not in compliance with HQS. (However, the County of Maui will provide the opportunity for an informal hearing for a decision to terminate assistance for a breach of the HQS caused by the family.)
7. A County of Maui determination that the unit is not in accordance with HQS because of the family size.
8. A determination by the County of Maui to exercise or not exercise any right or remedy against the owner under a HAP contract.

C. Notice to the Family

1. In the cases described in §07-3-105(A)(1)(a), (b), and (c), of this Section, the County of Maui will notify the family that the family may ask for an explanation of the basis of the County of Maui's determination, and that if the family does not agree with the determination, the family may request an informal hearing on the decision.
2. In the cases described in §07-3-105(A)(1)(d), (e), and (f), of this Section, the County of Maui will give the family prompt written notice that the family may request a hearing within 10 calendar days of the notification. The notice will:
  - a. Contain a brief statement of the reasons for the decision; and
  - b. State that if the family does not agree with the decision, the family may request an informal hearing on the decision within 10 calendar days of the notification.

D. Hearing Procedures

The County of Maui Housing Division and participants will adhere to the following procedures:

1. Discovery
  - a. The family will be given the opportunity to examine before the hearing any County of Maui documents that are directly relevant to the hearing. The family will be allowed to copy any such document at the family's expense. If the County of Maui does not make the document(s) available for examination on request of the family, the

County of Maui may not rely on the document at the hearing.

- b. The County of Maui will be given the opportunity to examine, at the County of Maui's Housing Division office before the hearing, any family documents that are directly relevant to the hearing. The County of Maui will be allowed to copy any such document at the County of Maui's expense. If the family does not make the document(s) available for examination on request of the County of Maui, the family may not rely on the document at the hearing.

Note: The term **document** includes records and regulations.

2. Representation of the Family

At its own expense, a lawyer or other representative may represent the family.

3. Hearing Officer

- a. The hearing will be conducted by any person or persons designated by the County of Maui Housing Division, other than a person who made or approved the decision under review or a subordinate of this person.
- b. The person who conducts the hearing will regulate the conduct of the hearing in accordance with the County of Maui Housing Division hearing procedures.

4. Evidence

The County of Maui and the family must have the opportunity to present evidence and may question any witnesses. Evidence may be considered without regard to admissibility under the rules of evidence applicable to judicial proceedings.

5. Issuance of Decision

The person who conducts the hearing must issue a written decision within 14 calendar days from the date of the hearing, stating briefly the reasons for the decision. Factual determinations relating to the individual circumstances of the family shall be based on a preponderance of the evidence presented at the hearing.

6. Effect of the Decision

The County of Maui Housing Division is not bound by a hearing decision:

- a. Concerning a matter for which the County of Maui Housing Division is not required to provide an opportunity for an informal hearing under this Section, or that otherwise exceeds the authority of the person conducting the hearing under the County of Maui Housing Division hearing procedures.
- b. Contrary to HUD regulations or requirements, or otherwise contrary to Federal, State, or local law.
- c. If the County of Maui Housing Division determines that it is not bound by a hearing decision, the County of Maui Housing Division will notify the family within 14 calendar days of the determination, and of the reasons for the determination.

E. Considering Circumstances

In deciding whether to terminate assistance because of action or inaction by members of the family, the County of Maui may consider all of the circumstances in each case, including the seriousness of the case, the extent of participation or culpability of individual family members, and the effects of denial or termination of assistance on other family members who were not involved in the action or failure.

The County of Maui may impose, as a condition of continued assistance for other family members, a requirement that family members who participated in or were culpable for the action or failure will not reside in the unit. The County of Maui may permit the other members of a participant family to continue receiving assistance.

If the County of Maui seeks to terminate assistance because of illegal use, or possession for personal use, of a controlled substance, or pattern of abuse of alcohol, such use or possession or pattern of abuse must have occurred within one year before the date that the County of Maui provides notice to the family of the County of Maui's determination to deny or terminate assistance. In determining whether to terminate assistance for these reasons, the County of Maui will consider evidence of whether the household member:

1. Has successfully completed a supervised drug or alcohol rehabilitation program (as applicable) and is no longer engaging in the illegal use of a controlled substance or abuse of alcohol;
2. Has otherwise been rehabilitated successfully and is no longer engaging in the illegal use of a controlled substance or abuse of alcohol; or

3. Is participating in a supervised drug or alcohol rehabilitation program and is no longer engaging in the illegal use of a controlled substance or abuse of alcohol.
- F. Informal Hearing Procedures for Denial of Assistance on the Basis of Ineligible Immigration Status

The participant family may request that the County of Maui provide for an informal hearing after the family has notification of the INS decision on appeal, or in lieu of request of appeal to the INS. This request must be made by the participant family within 30 days of receipt of the *Notice of Denial or Termination of Assistance*, or within 30 days of receipt of the INS appeal decision.

For the participant families, the Informal Hearing Process above will be utilized with the exception that the participant family will have up to 30 days of receipt of the *Notice of Denial or Termination of Assistance*, or of the INS appeal decision.

## **SUBCHAPTER 22**

### **TERMINATION OF THE LEASE AND CONTRACT**

#### **§07-3-106    GENERAL**

The term of the lease and the term of the HAP contract are the same. They begin on the same date and they end on the same date. The lease may be terminated by the owner, by the tenant, or by the mutual agreement of both. The owner may only terminate the contract by terminating the lease. The HAP contract may be terminated by the County of Maui. Under some circumstances the contract automatically terminates.

#### **§07-3-107    TERMINATION OF THE LEASE**

1. By the family

The family may terminate the lease without cause upon proper written notice to the owner and to the County of Maui after the initial term of the lease. The length of the notice that is required is stated in the lease (28 days).

2. By the owner

- a. The owner may terminate the lease during its lease term on the following grounds:
  - i. Serious or repeated violations of the terms or conditions of the lease;
  - ii. Violation of Federal, State, or local law that impose obligations on the tenant in connection with the occupancy or use of the unit and its premises;
  - iii. Criminal activity by the household, a guest, or another person under the control of the household that threatens the health, safety, or right to peaceful enjoyment of the premises by other persons residing in the immediate vicinity of the premises;
  - iv. Any drug-related criminal activity on or near the premises;
  - v. Other good cause. Other good cause may include, but is not limited to:
    - (1) Failure by the family to accept the offer of a new lease;
    - (2) Family history of disturbances of neighbors or destruction of property, or living or housekeeping habits resulting in damage to the property or unit;
    - (3) The owner's desire to utilize the unit for personal or family use or for a purpose other than use as a residential rental unit;
    - (4) A business or economic reason such as sale of the property, renovation of the unit, desire to rent at a higher rental amount.
- b. During the initial term of the lease, the owner may not terminate tenancy for other good cause unless the reason is because of something the household did or failed to do.
- c. The owner may only evict the tenant by instituting court action. The owner must give the County of Maui Housing Division a copy of any owner eviction notice to the tenant at the same time that the owner gives the notice to the tenant.

- d. The owner may terminate the contract at the end of the initial lease term or any extension of the lease term without cause by providing notice to the family that the lease term will not be renewed.
- e. The owner may terminate the lease without cause upon proper written notice to the family and to the County of Maui after the initial term of the lease. The length of the notice that is required is 45 days. The family may vacate the unit at any time during the 45 days and their rent shall be prorated accordingly.

3. Termination of the Lease by mutual agreement

The family and the owner may at any time mutually agree to terminate the lease.

**§07-3-108      TERMINATION OF THE CONTRACT**

1. Automatic termination of the Contract

- a. If the County of Maui terminates assistance to the family, the contract terminates automatically.
- b. If the family moves out of the unit, the contract terminates automatically.
- c. The contract terminates automatically 180 calendar days after the last housing assistance payment to the owner.

2. Termination of the contract by the owner

The owner may only terminate tenancy in accordance with lease and State and local law.

3. Termination of the HAP contract by the County of Maui

The County of Maui may terminate the HAP contract because:

- a. The County of Maui has terminated assistance to the family.
- b. The unit does not meet HQS space standards because of an increase in family size or change in family composition.

- c. The unit is larger than appropriate for the family size or composition under the regular Certificate Program.
- d. When the family breaks up and the County of Maui determines that the family members who move from the unit will continue to receive the assistance.
- e. The County of Maui determines that there is insufficient funding in their contract with HUD to support continued assistance for families in the program.
- f. The owner has breached the contract in any of the following ways:
  - i. If the owner has violated any obligation under the HAP contract for the dwelling unit, including the owner's obligation to maintain the unit in accordance with the HQS.
  - ii. If the owner has violated any obligation under any other housing assistance payments contract under Section 8 of the 1937.
  - iii. If the owner has committed fraud, bribery, or any other corrupt or criminal act in connection with any Federal housing program.
  - iv. For projects with mortgages insured by HUD or loans made by HUD, if the owner has failed to comply with the regulations for the applicable mortgage insurance or loan program, with the mortgage or mortgage note, or with the regulatory agreement;
  - v. If the owner has engaged in drug trafficking.

4. Final HAP payment to owner

The HAP payment stops when the lease terminates. The owner may keep the payment for the month in which the family moves out. If the owner has begun eviction proceedings and the family continues to occupy the unit, the Housing Authority will continue to make payments until the owner obtains a judgment or the family moves.

## SUBCHAPTER 24

### GLOSSARY

#### §07-3-112 GLOSSARY TERMS

**1937 Housing Act:** The United States Housing Act of 1937 [42 U.S.C. 1437 et seq.)

**Absorption:** In portability, the point at which a receiving housing authority stops billing the initial housing authority for assistance on behalf of a portable family. [24 CFR 982.4]

**Adjusted Annual Income:** The amount of household income, after deductions for specified allowances, on which tenant rent is based.

**Administrative fee:** Fee paid by HUD to the housing authority for the administration of the program.

**Administrative Plan:** The plan that describes housing authority policies for the administration of the tenant-based programs.

**Admission:** The point when the family becomes a participant in the program. In a tenant-based program, the date used for this purpose is the effective date of the first HAP Contract for a family (first day of initial lease term).

**Adult:** A household member who is 18 years or older or who is the head of the household, or spouse, or co-head.

**Allowances:** Amounts deducted from the household's annual income in determining adjusted annual income (the income amount used in the rent calculation). Allowances are given for elderly families, dependents, medical expenses for elderly families, disability expenses, and child care expenses for children under 13 years of age. Other allowance can be given at the discretion of the housing authority.

**Amortization Payment:** In a manufactured home space rental: The monthly debt service payment



by the family to amortize the purchase price of the manufactured home.

**Annual Contributions Contract (ACC):** The written contract between HUD and a housing authority under which HUD agrees to provide funding for a program under the 1937 Act, and the housing authority agrees to comply with HUD requirements for the program.

**Annual Income:** All amounts, monetary or not, that:

- a. Go to (or on behalf of) the family head or spouse (even if temporarily absent) or to any other family member, or
- b. Are anticipated to be received from a source outside the family during the 12-month period following admission or annual reexamination effective date; and
- c. Are not specifically excluded from Annual Income.
- d. Annual Income also includes amounts derived (during the 12-month period) from assets to which any member of the family has access.

**Applicant (applicant family):** A family that has applied for admission to a program but is not yet a participant in the program.

**Assets:** see net family assets.

**Asset Income:** Income received from assets held by household members. If assets total more than \$5,000, income from the assets is "imputed" and the greater of actual asset income and imputed asset income is counted in annual income.

**Assisted lease (lease):** A written agreement between an owner and a family for the leasing of a dwelling unit to the family. The lease establishes the conditions for occupancy of the dwelling unit by a family with housing assistance payments under a HAP contract between the owner and the housing authority.

**Certificate:** A document issued by a housing authority to a family selected for admission to the Certificate Program. The certificate describes the program and the procedures for housing authority approval of a unit selected by the family. The certificate also states the obligations of the family under the program.

**Certification:** The examination of a household's income, expenses, and family composition to determine the household's eligibility for program participation and to calculate the household's rent for the following 12 months.

**Child:** For purposes of citizenship regulations, a member of the family other than the family head or spouse who is under 18 years of age.

**Child care expenses:** Amounts anticipated to be paid by the family for the care of children under 13 years of age during the period for which annual income is computed, but only where such care is necessary to enable a family member to actively seek employment, be gainfully employed, or to further his or her education and only to the extent such amounts are not reimbursed. The amount deducted shall reflect reasonable charges for child care. In the case of childcare necessary to permit employment, the amount deducted shall not exceed the amount of employment income that is included in annual income.

**Citizen:** A citizen or national of the United States.

**Common space:** In shared housing: Space available for use by the assisted family and other occupants of the unit.

**Congregate housing:** Housing for elderly or persons with disabilities that meets the HQS for congregate housing.

**Consent form:** Any consent form approved by HUD to be signed by assistance applicants and participants for the purpose of obtaining income information from employers and SWICAs, return information from the Social Security Administration, and return information for unearned income from the Internal Revenue Service. The consent forms may authorize the collection of other information from assistance applicants or participant to determine eligibility or level of benefits.

**Contiguous MSA:** In portability, an MSA that shares a common boundary with the MSA in which the jurisdiction of the initial housing authority is located.

**Continuously assisted:** An applicant is continuously assisted under the 1937 Housing Act if the family is already receiving assistance under any 1937 Housing Act program when the family is admitted to the Voucher Program.

**Cooperative:** Housing owned by a non-profit corporation or association, and where a member of the corporation or association has the right to reside in a particular apartment, and to participate in management of the housing.

**Domicile:** The legal residence of the household head or spouse as determined in accordance with State and local law.

**Decent, safe, and sanitary:** Housing is decent, safe, and sanitary if it satisfies the applicable housing quality standards.

**Department:** The Department of Housing and Urban Development.

**Dependent:** A member of the family (except foster children and foster adults) other than the family head or spouse, who is under 18 years of age, or is a person with a disability, or is a full-time student.

**Disability assistance expenses:** Reasonable expenses that are anticipated, during the period for which annual income is computed, for attendant care and auxiliary apparatus for a disabled family member and that are necessary to enable a family member (including the disabled member) to be employed, provided that the expenses are neither paid to a member of the family nor reimbursed by an outside source.

**Disabled family:** A family whose head, spouse, or sole member is a person with disabilities; or two or more persons with disabilities living together; or one or more persons with disabilities living with one or more live-in aides.

**Disabled person:** See "person with disabilities."

**Displaced family:** A family in which each member, or whose sole member, is a person displaced by governmental action (such as urban renewal), or a person whose dwelling has been extensively damaged or destroyed as a result of a disaster declared or otherwise formally recognized pursuant to Federal disaster relief laws.

**Displaced person:** A person displaced by governmental action (such as urban renewal), or a person whose dwelling has been extensively damaged or destroyed as a result of a disaster declared or otherwise formally recognized pursuant to Federal disaster relief laws.

**Drug related criminal activity:** Illegal use or personal use of a controlled substance, and the illegal manufacture, sale, distribution, use or possession with intent to manufacture, sell, distribute or use, of a controlled substance.

**Drug trafficking:** The illegal manufacture, sale, or distribution, or the possession with intent to manufacture, sell, or distribute, of a controlled substance.

**Elderly family:** A family whose head, spouse, or sole member is a person who is at least 62 years of age; or two or more persons who are at least 62 years of age living together; or one or more persons who are at least 62 years of age living with one or more live-in aides.

**Elderly person:** A person who is at least 62 years of age.

**Evidence of citizenship or eligible status:** The documents that must be submitted to evidence citizenship or eligible immigration status.

**Exception rent:** An amount that exceeds the published fair market rent.

**Extremely low-income families:** Those families whose incomes do not exceed 30% of the median income for the area, as determined by the Secretary with adjustments for smaller and larger families.

**Fair Housing Act:** Title VIII of the Civil Rights Act of 1968, as amended by the Fair Housing Amendments Act of 1988 (42 U.S.C. 3601 et seq.).

**Fair market rent (FMR):** The rent, including the cost of utilities (except telephone), as established by HUD for units of varying sizes (by number of bedrooms), that must be paid in the housing market area to rent privately owned, existing, decent, safe and sanitary rental housing of modest (non-luxury) nature with suitable amenities. FMRs are published periodically in the Federal Register.

**Family** includes but is not limited to:

- a. A family with or without children (the temporary absence of a child from the home due to placement in foster care shall not be considered in determining family composition and family size);
- b. An elderly family;
- c. A near-elderly family;
- d. A disabled family;
- e. A displaced family;
- f. The remaining member of a tenant family; and
- g. A single person who is not an elderly or displaced person, or a person with disabilities, or the remaining member of a tenant family.

**Family members:** include all household members except live-in aides, foster children and foster adults. All family members permanently reside in the unit, though they may be temporarily absent. All family members are listed on the HUD-50058.

**Family self-sufficiency program (FSS program):** The program established by a housing authority to promote self-sufficiency of assisted families, including the coordination of supportive services (42 U.S.C. 1437u).

**Family share:** The portion of rent and utilities paid by the family.

**Family unit size:** The appropriate number of bedrooms for a family as determined by the housing authority under the housing authority's subsidy standards.

**50058 Form:** The HUD form that Housing Authority's are required to complete for each assisted household in public housing to record information used in the certification and re-certification process, and, at the option of the housing authority, for interim reexaminations.

**FMR/exception rent limit:** The Section 8 existing housing fair market rent published by HUD

headquarters, or any exception rent. For a tenancy in the Voucher Program, the housing authority may adopt a payment standard up to the FMR/exception rent limit.

**Full-time student:** A person who is carrying a subject load that is considered full-time for day students under the standards and practices of the educational institution attended. An educational institution includes a vocational school with a diploma or Certificate Program, as well as an institution offering a college degree.

**Gross rent:** The sum of the rent to the owner plus any utilities.

**Group Home:** A dwelling unit that is licensed by a State as a group home for the exclusive residential use of two to twelve persons who are elderly or persons with disabilities (including any live-in aide).

**Head of household:** The adult member of the family who is the head of the household for purposes of determining income eligibility and rent.

**Household members:** include all individuals who reside or will reside in the unit and who are listed on the lease, including live-in aides, foster children and foster adults.

**Housing Assistance Payment (HAP):** The monthly assistance by a housing authority, which includes (1) a payment to the owner for rent to the owner under the family's lease, and (2) an additional payment to the family if the total assistance payment exceeds the rent to owner.

**Housing quality standards (HQS):** The HUD minimum quality standards for housing assisted under the Section 8 program.

**Housing voucher:** A document issued by a housing authority to a family selected for admission to the Voucher Program. This document describes the program and the procedures for housing authority approval of a unit selected by the family. The voucher also states the obligations of the family under the program.

**Housing voucher holder:** A family that has an unexpired housing voucher.

**Imputed income:** For households with net family assets of more than \$5,000, the amount calculated by multiplying net family assets by a HUD-specified percentage. If imputed income is more than actual income from assets, the imputed amount is used in determining annual income.

**Income category:** Designates a family's income range. There are three categories: low income, very low income and extremely low-income.

**Incremental income:** The increased portion of income between the total amount of welfare and earnings of a family member prior to enrollment in a training program and welfare and earnings of

the family member after enrollment in the training program. All other amounts, increases and decreases, are treated in the usual manner in determining annual income.

**Initial Housing Authority:** In portability, both: (1) a housing authority that originally selected a family that later decides to move out of the jurisdiction of the selecting housing authority; and (2) a housing authority that absorbed a family that later decides to move out of the jurisdiction of the absorbing housing authority.

**Initial payment standard:** The payment standard at the beginning of the HAP contract term.

**Initial rent to owner:** The rent to owner at the beginning of the initial lease term.

**Interim (examination):** A reexamination of a household's income, expenses, and household status conducted between the annual recertifications when a change in a household's circumstances warrant such a reexamination.

**Jurisdiction:** The area in which the housing authority has authority under State and local law to administer the program.

**Lease:** A written agreement between an owner and tenant for the leasing of a dwelling unit to the tenant. The lease establishes the conditions for occupancy of the dwelling unit by a family with housing assistance payments under a HAP Contract between the owner and the housing authority.

**Live-in aide:** A person who resides with one or more elderly persons, or near-elderly persons, or persons with disabilities, and who:

- a. Is determined to be essential to the care and well-being of the persons;
- b. Is not obligated for the support of the persons; and
- c. Would not be living in the unit except to provide the necessary supportive services.

**Low-income families:** Those families whose incomes do not exceed 80% of the median income for the area, as determined by the Secretary with adjustments for smaller and larger families. *[1937Act]*

**Manufactured home:** A manufactured structure that is built on a permanent chassis, is designed for use as a principal place of residence, and meets the HQS.

**Manufacture home space:** In manufactured home space rental: A space leased by an owner to a family. A manufactured home owned and occupied by the family is located on the space.

**Medical expenses:** Medical expenses, including medical insurance premiums, that are anticipated during the period for which annual income is computed, and that are not covered by insurance.

**Mixed family:** A family whose members include those with citizenship or eligible immigration status, and those without citizenship or eligible immigration status.

**Moderate rehabilitation:** Rehabilitation involving a minimum expenditure of \$1000 for a unit, including its prorated share of work to be accomplished on common areas or systems, to:

- a. upgrade to decent, safe and sanitary condition to comply with the Housing Quality Standards or other standards approved by HUD, from a condition below these standards (improvements being of a modest nature and other than routine maintenance); or
- b. repair or replace major building systems or components in danger of failure.

**Monthly adjusted income:** One twelfth of adjusted income.

**Monthly income:** One twelfth of annual income.

**Mutual housing** is included in the definition of "cooperative".

**National:** A person who owes permanent allegiance to the United States, for example, as a result of birth in a United States territory or possession.

**Net family assets:**

- a. Net cash value after deducting reasonable costs that would be incurred in disposing of real property, savings, stocks, bonds, and other forms of capital investment, excluding interests in Indian trust land and excluding equity accounts in HUD home ownership programs. The value of necessary items of personal property such as furniture and automobiles shall be excluded.
- b. In cases where a trust fund has been established and the trust is not revocable by, or under the control of, any member of the family or household, the value of the trust fund will not be considered an asset so long as the fund continues to be held in trust. Any income distributed from the trust fund shall be counted when determining annual income.
- c. In determining net family assets, housing authorities or owners, as applicable, shall include the value of any business or family assets disposed of by an applicant or tenant for less than fair market value (including a disposition in trust, but not in a foreclosure or bankruptcy sale) during the two years preceding the date of application for the program or reexamination, as applicable, in excess of the consideration received therefor. In the case of a disposition as part of a separation or divorce settlement, the disposition will not be considered to be for less than fair market value if the applicant or tenant receives important consideration not measurable in dollar terms.

**Noncitizen:** A person who is neither a citizen nor national of the United States.

**Notice Of Funding Availability (NOFA):** For budget authority that HUD distributes by competitive process, the Federal Register document that invites applications for funding. This document explains how to apply for assistance, and the criteria for awarding the funding.

**Occupancy standards:** The standards that the housing authority establishes for determining the appropriate number of bedrooms needed to house families of different sizes or composition.

**Owner:** Any person or entity, including a cooperative, having the legal right to lease or sublease existing housing.

**Participant (participant family):** A family that has been admitted to the housing authority's program and is currently assisted in the program. The family becomes a participant on the effective date of the first HAP contract executed by the housing authority for the family (first day of initial lease).

**Payment standard:** In a voucher tenancy, the maximum monthly assistance payment for a family (before deducting the total tenant payment by family contribution). For a voucher tenancy, the housing authority sets a payment standard in the range from 90% to 110% of the current FMR.

**Person with disabilities:** A person who:

- a. Has a disability as defined in Section 223 of the Social Security Act,

"Inability to engage in any substantial, gainful activity by reason of any medically determinable physical or mental impairment that can be expected to result in death or that has lasted or can be expected to last for a continuous period of not less than 12 months, or

In the case of an individual who attained the age of 55 and is blind and unable by reason of such blindness to engage in substantial, gainful activity requiring skills or ability comparable to those of any gainful activity in which he has previously engaged with some regularity and over a substantial period of time."

- b. Is determined, pursuant to regulations issued by the Secretary, to have a physical, mental, or emotional impairment that:

- (1) is expected to be of long-continued and indefinite duration,

- (2) substantially impedes his or her ability to live independently, and

- (3) is of such a nature that such ability could be improved by more suitable housing conditions, or

- c. Has a developmental disability as defined in Section 102(7) of the of the Developmental Disabilities Assistance and Bill of Rights Act.

"Severe chronic disability that:



- (1) is attributable to a mental or physical impairment or combination of mental and physical impairments;
- (2) is manifested before the person attains age 22;
- (3) is likely to continue indefinitely;
- (4) results in substantial functional limitation in three or more of the following areas of major life activity: (1) self care, (2) receptive and responsive language, (3) learning, (4) mobility, (e) self-direction, (6) capacity for independent living, and (7) economic self-sufficiency; and
- (5) reflects the person's need for a combination and sequence of special, interdisciplinary, or generic care, treatment, or other services that are of lifelong or extended duration and are individually planned and coordinated."

This definition does not exclude persons who have the disease of acquired immunodeficiency syndrome or any conditions arising from the etiologic agent for acquired immunodeficiency syndrome.

No individual shall be considered to be a person with disabilities for purposes of eligibility solely based on any drug or alcohol dependence.

**Portability:** Renting a dwelling unit with Section 8 tenant-based assistance outside the jurisdiction of the initial housing authority.

**Premises:** The building or complex in which the dwelling unit is located, including common areas and grounds.

**Private space:** In shared housing: The portion of a contract unit that is for the exclusive use of an assisted family.

**Preservation:** This program encourages owners of eligible multifamily housing projects to preserve low-income housing affordability and availability while reducing the long-term cost of providing rental assistance. The program offers several approaches to restructuring the debt of properties developed with project-based Section 8 assistance whose HAP contracts are about to expire.

**Proration of assistance:** The reduction in a family's housing assistance payment to reflect the proportion of family members in a mixed family who are eligible for assistance.

**Public Housing Agency:** A State, county, municipality or other governmental entity or public body (or agency or instrumentality thereof) authorized to engage in or assist in the development or operation of low-income housing.

**Reasonable rent:** A rent to owner that is not more than charged: (a) for comparable units in the private unassisted market; and (b) for a comparable unassisted unit in the premises.

**Receiving Housing Authority:** In portability, a housing authority that receives a family selected for participation in the tenant-based program of another housing authority. The receiving housing authority issues a certificate or voucher, and provides program assistance to the family.

**Re-certification:** A reexamination of a household's income, expenses, and family composition to determine the household's rent for the following 12 months.

**Remaining member of a tenant family:** A member of the family listed on the lease who continues to live in an assisted household after all other family members have left.

**Rent to owner:** The monthly rent payable to the owner under the lease. Rent to owner covers payment for any housing services, maintenance, and utilities that the owner is required to provide and pay for.

**Set-up charges:** In a manufactured home space rental, charges payable by the family for assembly, skirting and anchoring the manufactured home.

**Shared housing:** A unit occupied by two or more families. The unit consists of both common space for shared use by the occupants of the unit and separate private space for each assisted family.

**Shelter Allowance:** That portion of a welfare benefit (e.g., TANF) that the welfare agency designates to be used for rent and utilities.

**Single person:** Someone living alone or intending to live alone who does not qualify as an elderly person, a person with disabilities, a displaced person, or the remaining member of a tenant family.

**Single room occupancy housing (SRO):** A unit for occupancy by a single eligible individual capable of independent living that contains no sanitary facilities or food preparation facilities, or contains either, but not both, types of facilities.

**Special admission:** Admission of an applicant that is not on the housing authority waiting list, or without considering the applicant's waiting list position.

**Special housing types:** Special housing types include: SRO housing, congregate housing, group homes, shared housing, cooperatives (including mutual housing), and manufactured homes (including manufactured home space rental).

**State Wage Information Collection Agency (SWICA):** The State agency receiving quarterly wage reports from employers in the State, or an alternative system that has been determined by the Secretary of Labor to be as effective and timely in providing employment-related income and eligibility information.

**Statement of family responsibility:** An agreement in the form prescribed by HUD, between the housing authority and a Family to be assisted under the Moderate Rehabilitation Program, stating the obligations and responsibilities of the family.

**Subsidy standards:** Standards established by a housing authority to determine the appropriate number of bedrooms and amount of subsidy for families of different sizes and compositions.

**Suspension:** Stopping the clock on the term of a family's certificate or voucher, for such period as determined by the housing authority, from the time when the family submits a request for housing authority approval to lease a unit, until the time when the housing authority approves or denies the request. Also referred to as tolling.

**Tenant:** The person or persons (other than a live-in aide) who executes the lease as lessee of the dwelling unit.

**Tenant rent:** The amount payable monthly by the family as rent to the owner minus any utility allowance.

**Third-party (verification):** Oral or written confirmation of a household's income, expenses, or household composition provided by a source outside the household, such as an employer, doctor, school official, etc.

**Tolling:** see suspension.

**Total tenant payment (TTP):**

(1) Total tenant payment is the amount calculated under Section 3(a)(1) of the 1937 Act. which is the higher of :

30% of the family's monthly adjusted income;

10% of the family's monthly income;

Minimum rent; or

if the family is receiving payments for welfare assistance from a public agency and a part of such payments, adjusted in accordance with the family's actual housing costs, is specifically designated by such agency to meet the family's housing costs, the portion of such payments which is so designated.

If the family's welfare assistance is ratably reduced from the standard of need by applying a percentage, the amount calculated under Section 3(a)(1) shall be the amount resulting from one application of the percentage.

**Utility allowance:** If the cost of utilities (except telephone) and other housing services for an assisted unit is not included in the tenant rent but is the responsibility of the family occupying the unit, an amount equal to the estimate made or approved by a housing authority or HUD of the monthly cost of a reasonable consumption of such utilities and other services for the unit by an energy-conservative household of modest circumstances consistent with the requirements of a safe, sanitary, and healthful living environment.

**Utility reimbursement:** The amount, if any, by which the utility allowance for the unit, if applicable, exceeds the total tenant payment for the family occupying the unit.

**Verification:**

- a. The process of obtaining statements from individuals who can attest to the accuracy of the amounts of income, expenses, or household member status (e.g., employers, public assistance agency staff, doctors).

The three types of verification are:

- (1) Third-party verification, either written or oral, obtained from employers, public assistance agencies, schools, etc.)
- (2) Documentation, such as a copy of a birth certificate or bank statement
- (3) Family certification or declaration (only used when third-party or documentation verification is not available)

**Very low-income families:** Low-income families whose incomes do not exceed 50% of the median family income for the area, as determined by the Secretary with adjustments for smaller and larger families. *[1937 Act]*

**Violent criminal activity:** Any illegal criminal activity that has as one of its elements the use, attempted use, or threatened use of physical force against the person or property of another.

**Voucher (rental voucher):** A document issued by a housing authority to a family selected for admission to the Housing Choice Voucher Program. This document describes the program and the procedures for housing authority approval of a unit selected by the family and states the obligations of the family under the program.

**Voucher holder:** A family holding a voucher with unexpired search time.

**Waiting list admission:** An admission from the housing authority waiting list. *[24 CFR 982.4]*

**Welfare assistance.** Welfare or other payments to families or individuals, based on need, that are

made under programs funded by Federal, State or local governments. [24 CFR 5.603(d)]

**Welfare rent:** In "as-paid" welfare programs, the amount of the welfare benefit designated for shelter and utilities.

### §07-3-113 ACRONYMS

ACC	Annual Contributions Contract
CACC	Consolidated Annual Contributions Contract
CFR	Code of Federal Regulations
FMR	Fair Market Rent
FSS	Family Self Sufficiency (program)
HA	Housing Authority
HAP	Housing Assistance Payment
HCDA	Housing and Community Development Act
HQS	Housing Quality Standards
HUD	Department of Housing and Urban Development
INS	(U.S.) Immigration and Naturalization Service
NAHA	(Cranston-Gonzalez) National Affordable Housing Act
NOFA	Notice of Funding Availability
OMB	(U.S.) Office of Management and Budget
PBC	Project-Based Certificate (program)
QHWRA	Quality Housing and Work Responsibility Act of 1998
PHA	Public Housing Agency
TTP	Total Tenant Payment

# **TENANT-BASED INFORMAL REVIEW PROCEDURE**

---

The County of Maui Housing Division will investigate and respond to complaints by participant families, owners, and the general public. The County of Maui may require that complaints other than HQS violations be put in writing. Anonymous complaints are investigated whenever possible.

## **1.0 INFORMAL REVIEW FOR THE APPLICANT**

### **A. Informal Review for the Applicant**

The County of Maui will give an applicant for participation in the Section 8 Housing Choice Voucher Program prompt notice of a decision denying assistance to the applicant. The notice will contain a brief statement of the reasons for the County of Maui decision. The notice will state that the applicant may request an informal review within 10 calendar days of the denial and will describe how to obtain the informal review.

### **B. When an Informal Review is not Required**

The County of Maui will not provide the applicant an opportunity for an informal review for any of the following reasons:

1. A determination of the family unit size under the County of Maui subsidy standards.
2. A County of Maui determination not to approve an extension or suspension of a certificate or voucher term.
3. A County of Maui determination not to grant approval to lease a unit under the program or to approve a proposed lease.
4. A County of Maui determination that a unit selected by the applicant is not in compliance with HQS.

5. A County of Maui determination that the unit is not in accordance with HQS because of family size or composition.
6. General policy issues or class grievances.
7. Discretionary administrative determinations by the County of Maui.

C. Informal Review Process

The County of Maui will give an applicant an opportunity for an informal review of the County of Maui decision denying assistance to the applicant. The procedure is as follows:

1. The review will be conducted by any person or persons designated by the County of Maui Housing Division other than the person who made or approved the decision under review or a subordinate of this person.
2. The applicant will be given an opportunity to present written or oral objections to the County of Maui Housing Division decision.
3. The County of Maui Housing Division will notify the applicant of the County of Maui Housing Division decision after the informal review within 14 calendar days. The notification will include a brief statement of the reasons for the final decision.

D. Considering Circumstances

In deciding whether to terminate assistance because of action or inaction by members of the family, the County of Maui may consider all of the circumstances in each case, including the seriousness of the case, the extent of participation or culpability of individual family members, and the effects of denial or termination of assistance on other family members who were not involved in the action or failure.

The County of Maui may impose, as a condition of continued assistance for other family members, a requirement that family members who participated in or were culpable for the action or failure will not reside in the unit. The County of Maui may permit the other members of a participant family to continue receiving assistance.

If the County of Maui seeks to terminate assistance because of illegal use, or possession for personal use, of a controlled substance, or pattern of abuse of alcohol, such use or possession or pattern of abuse must have occurred within one year before the date that the County of Maui provides notice to the family of the County of Maui determination to deny or terminate assistance. In determining whether to terminate assistance for these reasons the County of Maui will consider evidence of whether the household member:

1. Has successfully completed a supervised drug or alcohol rehabilitation program (as applicable) and is no longer engaging in the illegal use of a controlled substance or abuse of alcohol;
  2. Has otherwise been rehabilitated successfully and is no longer engaging in the illegal use of a controlled substance or abuse of alcohol; or
  3. Is participating in a supervised drug or alcohol rehabilitation program and is no longer engaging in the illegal use of a controlled substance or abuse of alcohol.
- E. Informal Review Procedures for Denial of Assistance on the Basis of Ineligible Immigration Status:
1. The applicant family may request that the County of Maui provide for an informal review after the family has notification of the INS decision on appeal, or in lieu of request of appeal to the INS. This request must be made by the applicant family within 30 days of receipt of the *Notice of Denial or Termination of Assistance*, or within 30 days of receipt of the INS appeal decision.

For applicant families, the Informal Review Process above will be utilized with the exception that the applicant family will have up to 30 days of receipt of the *Notice of Denial or Termination of Assistance*, or of the INS appeal decision to request the review.

## **2.0 INFORMAL HEARINGS FOR PARTICIPANTS**

### A. When a Hearing is Required

1. The County of Maui will give a participant family an opportunity for an informal hearing to consider whether the following County of Maui decisions relating to the individual circumstances of a participant family are in accordance with the law, HUD regulations, and County of Maui policies:
  - a. A determination of the family's annual or adjusted income, and the use of such income to compute the housing assistance payment.
  - b. A determination of the appropriate utility allowance (if any) for tenant-paid utilities from the County of Maui utility allowance schedule.
  - c. A determination of the family unit size under the County of Maui subsidy standards.
  - d. A determination that a Certificate Program family is residing in a unit



with a larger number of bedrooms than appropriate for the family unit size under the County of Maui subsidy standards, or the County of Maui determination to deny the family's request for an exception from the standards.

- e. A determination to terminate assistance for a participant family because of the family's action or failure to act.
  - f. A determination to terminate assistance because the participant family has been absent from the assisted unit for longer than the maximum period permitted under the County of Maui policy and HUD rules.
2. In cases described in paragraphs 2.0(A)(1)(d), (e), and (f), of this section, the County of Maui will give the opportunity for an informal hearing before the County of Maui terminates housing assistance payments for the family under an outstanding HAP contract.

B. When a Hearing is not Required

The County of Maui will not provide a participant family an opportunity for an informal hearing for any of the following reasons:

- 1. Discretionary administrative determinations by the County of Maui.
- 2. General policy issues or class grievances.
- 3. Establishment of the County of Maui schedule of utility allowances for families in the program.
- 4. A County of Maui determination not to approve an extension or suspension of a certificate or voucher term.
- 5. A County of Maui determination not to approve a unit or lease.
- 6. A County of Maui determination that an assisted unit is not in compliance with HQS. (However, the County of Maui will provide the opportunity for an informal hearing for a decision to terminate assistance for a breach of the HQS caused by the family.)
- 7. A County of Maui determination that the unit is not in accordance with HQS because of the family size.
- 8. A determination by the County of Maui to exercise or not exercise any right or remedy against the owner under a HAP contract.

C. Notice to the Family

1. In the cases described in paragraphs 2.0(A)(1)(a), (b), and (c), of this section, the County of Maui will notify the family that the family may ask for an explanation of the basis of the County of Maui's determination, and that if the family does not agree with the determination, the family may request an informal hearing on the decision.
2. In the cases described in paragraphs 2.0(A)(1)(d), (e), and (f), of this section, the County of Maui will give the family prompt written notice that the family may request a hearing within 10 calendar days of the notification. The notice will:
  - a. Contain a brief statement of the reasons for the decision; and
  - b. State this if the family does not agree with the decision, the family may request an informal hearing on the decision within 10 calendar days of the notification.

D. Hearing Procedures

The County of Maui and participants will adhere to the following procedures:

1. Discovery
  - a. The family will be given the opportunity to examine before the hearing any County of Maui documents that are directly relevant to the hearing. The family will be allowed to copy any such document at the family's expense. If the County of Maui does not make the document(s) available for examination on request of the family, the County of Maui may not rely on the document at the hearing.
  - b. The County of Maui will be given the opportunity to examine, at the County of Maui's Housing Division offices before the hearing, any family documents that are directly relevant to the hearing. The County of Maui will be allowed to copy any such document at the County of Maui's expense. If the family does not make the document(s) available for examination on request of the County of Maui, the family may not rely on the document at the hearing.

Note: The term **document** includes records and regulations.

2. Representation of the Family

At its own expense, a lawyer or other representative may represent the family.

3. Hearing Officer

- a. The hearing will be conducted by any person or persons designated by the County of Maui Housing Division, other than a person who made or approved the decision under review or a subordinate of this person.
- b. The person who conducts the hearing will regulate the conduct of the hearing in accordance with the County of Maui Housing Division hearing procedures.

4. Evidence

The County of Maui and the family must have the opportunity to present evidence and may question any witnesses. Evidence may be considered without regard to admissibility under the rules of evidence applicable to judicial proceedings.

5. Issuance of Decision

The person who conducts the hearing must issue a written decision within 14 calendar days from the date of the hearing, stating briefly the reasons for the decision. Factual determinations relating to the individual circumstances of the family shall be based on a preponderance of the evidence presented at the hearing.

6. Effect of the Decision

The County of Maui Housing Division is not bound by a hearing decision:

- a. Concerning a matter for which the County of Maui Housing Division is not required to provide an opportunity for an informal hearing under this section, or that otherwise exceeds the authority of the person conducting the hearing under the County of Maui Housing Division hearing procedures.
- b. Contrary to HUD regulations or requirements, or otherwise contrary to Federal, State, or local law.
- c. If the County of Maui Housing Division determines that it is not bound by a hearing decision, the County of Maui Housing Division will notify the family within 14 calendar days of the determination, and of the reasons for the determination.

E. Considering Circumstances

In deciding whether to terminate assistance because of action or inaction by members of the family, the County of Maui may consider all of the circumstances in each case, including the seriousness of the case, the extent of participation or culpability of individual family members, and the effects of denial or termination of assistance on other family members who were not involved in the action or failure.

The County of Maui may impose, as a condition of continued assistance for other family members, a requirement that family members who participated in or were culpable for the action or failure will not reside in the unit. The County of Maui may permit the other members of a participant family to continue receiving assistance.

If the County of Maui seeks to terminate assistance because of illegal use, or possession for personal use, of a controlled substance, or pattern of abuse of alcohol, such use or possession or pattern of abuse must have occurred within one year before the date that the County of Maui provides notice to the family of the County of Maui determination to deny or terminate assistance. In determining whether to terminate assistance for these reasons the County of Maui will consider evidence of whether the household member:

1. Has successfully completed a supervised drug or alcohol rehabilitation program (as applicable) and is no longer engaging in the illegal use of a controlled substance or abuse of alcohol;
2. Has otherwise been rehabilitated successfully and is no longer engaging in the illegal use of a controlled substance or abuse of alcohol; or
3. Is participating in a supervised drug or alcohol rehabilitation program and is no longer engaging in the illegal use of a controlled substance or abuse of alcohol.

F. Informal Hearing Procedures for Denial of Assistance on the Basis of Ineligible Immigration Status

The participant family may request that the County of Maui provide for an informal hearing after the family has notification of the INS decision on appeal, or in lieu of request of appeal to the INS. This request must be made by the participant family within 30 days of receipt of the *Notice of Denial or Termination of Assistance*, or within 30 days of receipt of the INS appeal decision.

For the participant families, the Informal Hearing Process above will be utilized with the exception that the participant family will have up to 30 days of receipt of the *Notice of Denial or Termination of INS Decision*, or of the INS appeal decision..

## **Membership of the Resident Advisory Board**

The members of the County of Maui's Resident Advisory Board are:

Ms. Rose Gardener  
2695 S. Kihei Road, #2-107  
Kihei, Hawaii 96753

Ms. Patricia Means  
334 Lokelani Place  
Pukalani, Hawaii 96768

Mr. Alan Siegel  
2135 S. Kihei Road, #203  
Kihei, Hawaii 96753

Ms. Magalli Boggio  
212 Kupuna Street  
Kihei, Hawaii 96753

## **Section 8 PHA Homeownership and Project-Based Vouchers**

The County of Maui is in the process of implementing a Section 8 Homeownership Program to enable families to purchase their own home. For many Americans, homeownership is part of the American Dream. More Americans own homes today than ever before. While the national homeownership rate is near 68%, the homeownership rate in Hawaii, including the County of Maui, is a little over 55%. The County of Maui believes that the Homeownership Program will encourage participants to become more self-sufficient and improve their income, thereby making more Section 8 vouchers available to other families in need.

The County of Maui projects that it will assist 5 participant families in purchasing their own homes during the first year of the Homeownership Program. The County believes that with active partnership building and effective use of available community resources, it will be able to develop a strong Section 8 Homeownership Program that will successfully move more lower-income families into stable and permanent housing.

The County also plans to implement a Project-Based Voucher Program to expand the housing choices for program participants and increase the available inventory of housing units for program participants. The County plans to Project-base approximately 200-250 units over the next 2-4 years. Approximately 50 - 75 of these units are expected to be in the West Maui (Lahaina) area and 150 - 175 units in the Central Maui (Wailuku/Kahului) area on the island of Maui. Project-basing of the assistance for this number of units, rather than tenant-basing of the same amount of assistance is an appropriate option for the County of Maui because the supply of units for tenant-based assistance at this time is extremely limited and project-basing in these locations is needed to assure the availability of units for the next 5 to 10 years.

The Homeownership Program and the Project-basing of units under the Section 8 Rental Assistance Program is consistent with our Consolidated and PHA Plans.