## **PHA Plans** Streamlined 5-Year/Annual Version

#### **U.S. Department of Housing and Urban Development** Office of Public and Indian Housing

This information collection is authorized by Section 511 of the Quality Housing and Work Responsibility Act, which added a new section 5A to the U.S. Housing Act of 1937 that introduced 5-year and annual PHA Plans. The full PHA plan provides a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission and strategies for serving the needs of low-income and very low-income families. This form allows eligible PHAs to make a streamlined annual Plan submission to HUD consistent with HUD's efforts to provide regulatory relief to certain PHAs. Public reporting burden for this information collection is estimated to average 11.7 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. HUD may not collect this information and respondents are not required to complete this form, unless it displays a currently valid OMB Control Number.

**Privacy Act Notice.** The United States Department of Housing and Urban Development, Federal Housing Administration, is authorized to solicit the information requested in this form by virtue of Title 12, U.S. Code, Section 1701 et seq., and regulations promulgated thereunder at Title 12, Code of Federal Regulations. Information in PHA plans is publicly available.

## Streamlined 5-Year Plan for Fiscal Years 2005 - 2009 Streamlined Annual Plan for Fiscal Year 2005

NOTE: This PHA Plan template (HUD-50075-SA) is to be completed in accordance with instructions contained in previous Notices PIH 99-33 (HA), 99-51 (HA), 2000-22 (HA), 2000-36 (HA), 2000-43 (HA), 2001-4 (HA), 2001-26 (HA), 2003-7 (HA), and any related notices HUD may subsequently issue. Full reporting for each component listed in the streamlined Annual Plan submitted with the 5-year plan is required.

## Streamlined Five-Year PHA Plan Agency Identification

## PHA Name: Lakewood Housing Authority

PHA Number: CO049

## PHA Fiscal Year Beginning: 01/2005

### **PHA Programs Administered**:

X Public Housing and Section 8 Number of public housing units: 159 Number of S8 units: 1251 Section 8 Only Number of S8 units: **Public Housing Only** Number of public housing units:

#### **PHA Consortia:** (check box if submitting a joint PHA Plan and complete table)

Participating PHAs	PHA Code	Program(s) Included in the Consortium	Programs Not in the Consortium	# of Units Each Program
Participating PHA 1:				
Participating PHA 2:				
Participating PHA 3:				

### **Public Access to Information**

Information regarding any activities outlined in this plan can be obtained by contacting: (select all that apply)

- X Main administrative office of the PHA
  - PHA development management offices
  - PHA local offices

## **Display Locations For PHA Plans and Supporting Documents**

The PHA Plans and attachments (if any) are available for public inspection at: (select all that apply)

- X Main administrative office of the PHA
- PHA development management offices
- PHA local offices
  - Main administrative office of the local government
  - Main administrative office of the County government

] Main administrative office of the State government

- Public library
- PHA website
- Other (list below)

PHA Plan Supporting Documents are available for inspection at: (select all that apply)

Main business office of the PHA

Х	

- PHA development management offices
- Other (list below)

## Streamlined Five-Year PHA Plan PHA FISCAL YEARS 2005 - 2009

[24 CFR Part 903.12]

### A. Mission

State the PHA's mission for serving the needs of low-income, very low income, and extremely low-income families in the PHA's jurisdiction. (select one of the choices below)

- The mission of the PHA is the same as that of the Department of Housing and Urban Development: To promote adequate and affordable housing, economic opportunity and a suitable living environment free from discrimination.
- X The PHA's mission is: The mission of the Lakewood Housing Authority is to provide an Opportunity for a healthy, affordable, decent and safe living environment for the people of the Lakewood community.

## **B.** Goals

The goals and objectives listed below are derived from HUD's strategic Goals and Objectives and those emphasized in recent legislation. PHAs may select any of these goals and objectives as their own, or identify other goals and/or objectives. Whether selecting the HUD-suggested objectives or their own, PHAs ARE STRONGLY ENCOURAGED TO IDENTIFY QUANTIFIABLE MEASURES OF SUCCESS IN REACHING THEIR OBJECTIVES OVER THE COURSE OF THE 5 YEARS. (Quantifiable measures would include targets such as: numbers of families served or PHAS scores achieved.) PHAs should identify these measures in the spaces to the right of or below the stated objectives.

#### HUD Strategic Goal: Increase the availability of decent, safe, and affordable housing.

- X PHA Goal: Expand the supply of assisted housing Objectives:
  - X Apply for additional rental vouchers:
  - Reduce public housing vacancies:
  - X Leverage private or other public funds to create additional housing opportunities:
  - X Acquire or build units or developments
  - X Other: Preserve Lakewood Housing stock and reduce neighborhood blight
- X PHA Goal: Improve the quality of assisted housing

#### Objectives:

- Improve public housing management: (PHAS score)
- Improve voucher management: (SEMAP score)
- Increase customer satisfaction:
- Concentrate on efforts to improve specific management functions:
  - (list; e.g., public housing finance; voucher unit inspections)
- X Renovate or modernize public housing units:
- Demolish or dispose of obsolete public housing:
- X Provide replacement public housing:

- X Provide replacement vouchers:
- Other: (list below)
- X PHA Goal: Increase assisted housing choices Objectives:
  - X Provide voucher mobility counseling:
  - X Conduct outreach efforts to potential voucher landlords
  - Increase voucher payment standards
  - X Implement voucher homeownership program:
  - Implement public housing or other homeownership programs:
  - Implement public housing site-based waiting lists:
  - X Convert public housing to vouchers:
  - Other: (list below)

#### HUD Strategic Goal: Improve community quality of life and economic vitality

- X PHA Goal: Provide an improved living environment
  - Objectives:
  - X Implement measures to deconcentrate poverty by bringing higher income public housing households into lower income developments:
  - Implement measures to promote income mixing in public housing by assuring access for lower income families into higher income developments:
  - Implement public housing security improvements:
  - Designate developments or buildings for particular resident groups (elderly, persons with disabilities)
  - Other: (list below)

## HUD Strategic Goal: Promote self-sufficiency and asset development of families and individuals

- X PHA Goal: Promote self-sufficiency and asset development of assisted households Objectives:
  - X Increase the number and percentage of employed persons in assisted families:
  - X Provide or attract supportive services to improve assistance recipients' employability:
  - Provide or attract supportive services to increase independence for the elderly or families with disabilities.
  - Other: (list below)

#### HUD Strategic Goal: Ensure Equal Opportunity in Housing for all Americans

Х	PHA Goal:	Ensure equal opportunity and affirmatively further fair he	ousing
	<b>Objectives:</b>		

- X Undertake affirmative measures to ensure access to assisted housing regardless of race, color, religion national origin, sex, familial status, and disability:
- X Undertake affirmative measures to provide a suitable living environment for families living in assisted housing, regardless of race, color, religion national origin, sex, familial status, and disability:
- Undertake affirmative measures to ensure accessible housing to persons with all varieties of disabilities regardless of unit size required:
- Other: (list below)

#### **Other PHA Goals and Objectives: (list below)**

## **Streamlined Annual PHA Plan** PHA Fiscal Year 2005

[24 CFR Part 903.12(b)]

### **Table of Contents**

Provide the following table of contents for the streamlined Annual Plan submitted with the Five-Year Plan, including all streamlined plan components, and additional requirements, together with the list of supporting documents available for public inspection.

#### **ANNUAL STREAMLINED PHA PLAN COMPONENTS** A.

- Х 1. Housing Needs
- Х 2. Financial Resources
- Х 3. Policies on Eligibility, Selection and Admissions
- 4. Rent Determination Policies Х
- Х 5. Capital Improvements Needs
- 6. Demolition and Disposition
- Х 7. Homeownership
- Х 8. Civil Rights Certifications (included with PHA Certifications of Compliance)
- Х 9. Additional Information
  - a. PHA Progress on Meeting 5-Year Mission and Goals
  - b. Criteria for Substantial Deviations and Significant Amendments
  - c. Other Information Requested by HUD
    - i. Resident Advisory Board Membership and Consultation Process
    - ii. Resident Membership on the PHA Governing Board
    - iii. PHA Statement of Consistency with Consolidated Plan
    - iv. (Reserved)
- Х 10. Project-Based Voucher Program
- Х 11. Supporting Documents Available for Review
- Х 12. FY 2005 Capital Fund Program and Capital Fund Program Replacement Housing Factor, Annual Statement/Performance and Evaluation Report
- 13. Capital Fund Program 5-Year Action Plan Х
- 14. Other (List below, providing name for each item)

#### B. SEPARATE HARD COPY SUBMISSIONS TO LOCAL HUD FIELD OFFICE

**Form HUD-50077**, *PHA Certifications of Compliance with the PHA Plans and Related Regulations: Board Resolution to Accompany the Standard Annual, Standard Five Year, and* 

Streamlined Five-Year/Annual Plans;

Certification by State or Local Official of PHA Plan Consistency with Consolidated Plan. For PHAs APPLYING FOR CAPITAL FUND PROGRAM (CFP) GRANTS:

Form HUD-50070, Certification for a Drug-Free Workplace;

Form HUD-50071, Certification of Payments to Influence Federal Transactions;

Form SF-LLL & SF-LLLa, Disclosure of Lobbying Activities.

### **Executive Summary**

[903.7(r)]. If desired, provide a brief overview of the contents of the streamlined 5-Year/Annual Plan.

The Lakewood Housing Authority has prepared this Agency Plan in compliance with Section 511 of the Quality Housing and Work Responsibility Act of 1998 and the ensuing HUD requirements.

We have adopted the following mission statement to guide the activities of the Lakewood Housing Authority.

#### To provide an opportunity for a healthy, affordable, decent and safe living environment for the people of the Lakewood community.

We have also adopted the following goals and objectives for the next five (5) years:

- 1. To increase the affordable housing opportunities for low-to-moderate income households.
- 2. To help preserve Lakewood's housing stock and reduce neighborhood blight.
- 3. To provide support services which allow residents receiving rental subsidies to reach their full potential towards self-sufficiency and become fully integrated into the Lakewood community.
- 4. To provide and encourage services and activities which strengthen families, neighborhoods and the community.
- 5. To seek opportunities which will help the Lakewood Housing Authority become a financially self-sustaining Agency.

Our Annual Plan is based on the premises that if we accomplish our goals and objectives, we will be working towards the achievement of our mission.

The plans, statements, budget summary, policies, etc., set forth in the Annual Plan all lead towards the accomplishment of our goals and objectives. Taken as a whole, they outline a comprehensive approach towards our goals and objectives and are consistent with the Consolidated Plan. Here are just a few highlights of our Annual Plan:

- The plan includes local preferences for those displaced by government action; for those who are working or are in an education or training program (seniors and people with disabilities automatically get this preference); and for those who live or work in the City of Lakewood.
- The plan includes an aggressive screening policy for public housing to ensure to the best of our ability that new admissions will be good neighbors. In our Section 8 program, we are screening applicants to the fullest extent allowable while not taking away the ultimate responsibility from the landlord. Our screening practices will meet all fair housing requirements.

- We have established a minimum rent of \$50.00 for the Section 8 Housing Choice Voucher program
- We have established a method for establishing flat rents for our Public Housing units.
- We are going to utilize 90-100% of the published Fair Market Rents as our payment standard for the Section 8 program.
- We have conducted the required initial assessments for the conversion of LHA public housing units and determined that conversion would be feasible.
- We have also conducted the required deconcentration income analysis for public housing units.
- We have established a Section 8 Home Ownership program for qualified Section 8 program participants.

## **<u>1. Statement of Housing Needs</u>** [24 CFR Part 903.12 (b), 903.7(a)]

#### A. Housing Needs of Families on the Public Housing and Section 8 Tenant- Based Assistance Waiting Lists

State the housing needs of the families on the PHA's waiting list/s. Complete one table for each type of PHA-wide waiting list administered by the PHA. PHAs may provide separate tables for site-based or sub-jurisdictional public housing waiting lists at their option.

Housing Needs of Families on the PHA's Waiting Lists					
Waiting list type: (select one)	*				
	Section 8 tenant-based assistance				
Public Housing					
X Combined Section 8 and	Ŭ				
Public Housing Site-Ba					
If used, identify which	h development/subjuris				
	# of families	% of total families	Annual Turnover		
Waiting list total	709				
Extremely low income <=30% AMI	596	84%			
Very low income (>30% but <=50% AMI)	106	15%			
Low income (>50% but <80% AMI)	7	1%			
Families with children	501	71%			
Elderly families	26	4%			
Families with Disabilities	72	10%			
White/Hispanic	292	41.2%			
White/Non Hispanic	229	32.3%			
Black/Hispanic	2	0.3%			
Black/Non Hispanic	126	17.8%			
Native American/Hispanic	30	4.2%			
Native American/Non Hispanic	11	1.6%			
Asian/Hispanic	0	0%			

Housing Needs of Families on the PHA's Waiting Lists				
Asian/Non Hispanic	21	3.0%		
Hawaiian/Hispanic	0	0%		
Hawaiian/Non Hispanic	2	0.3%		
Multiracial/Hispanic	2	0.3%		
Multiracial/Non Hispanic	5	0.7%		
Characteristics by Bedroom				
Size (Public Housing Only)				
1BR	0	0%		
2 BR	343	72.7%		
3 BR	106	22.5%		
4 BR	23	4.9%		
5 BR	0	0%		
5+ BR	0	0%		
Is the waiting list closed (select	one)? 🗌 No X Y	es		
If yes:	, <u> </u>			
How long has it been cl	osed (# of months)?	10 months		
Does the PHA expect to	reopen the list in the	e PHA Plan year? 🗌 No	o X Yes	
1	1	•	list, even if generally closed?	
No X Yes	C	e e		

#### **B.** Strategy for Addressing Needs

Provide a brief description of the PHA's strategy for addressing the housing needs of families on the PHA's public housing and Section 8 waiting lists **IN THE UPCOMING YEAR**, and the Agency's reasons for choosing this strategy.

#### (1) Strategies

#### Need: Shortage of affordable housing for all eligible populations

## Strategy 1. Maximize the number of affordable units available to the PHA within its current resources by:

Select all that apply

- X Employ effective maintenance and management policies to minimize the number of public housing units off-line
- Reduce turnover time for vacated public housing units
- X Reduce time to renovate public housing units
- X Seek replacement of public housing units lost to the inventory through mixed finance development
- X Seek replacement of public housing units lost to the inventory through section 8 replacement housing resources
- X Maintain or increase section 8 lease-up rates by establishing payment standards that will enable families to rent throughout the jurisdiction
- X Undertake measures to ensure access to affordable housing among families assisted by the PHA, regardless of unit size required
- X Maintain or increase section 8 lease-up rates by marketing the program to owners, particularly those outside of areas of minority and poverty concentration

- X Maintain or increase section 8 lease-up rates by effectively screening Section 8 applicants to increase owner acceptance of program
- X Participate in the Consolidated Plan development process to ensure coordination with broader community strategies
- Other (list below)

#### Strategy 2: Increase the number of affordable housing units by:

Select all that apply

- X Apply for additional section 8 units should they become available
- X Leverage affordable housing resources in the community through the creation of mixed finance housing
- X Pursue housing resources other than public housing or Section 8 tenant-based assistance.
- Other: (list below)

#### Need: Specific Family Types: Families at or below 30% of median

#### **Strategy 1: Target available assistance to families at or below 30 % of AMI** Select all that apply

- Exceed HUD federal targeting requirements for families at or below 30% of AMI in public housing
- Exceed HUD federal targeting requirements for families at or below 30% of AMI in tenant-based section 8 assistance
- Employ admissions preferences aimed at families with economic hardships
- X Adopt rent policies to support and encourage work
- Other: (list below)

#### Need: Specific Family Types: Families at or below 50% of median

#### **Strategy 1: Target available assistance to families at or below 50% of AMI** Select all that apply

- X Employ admissions preferences aimed at families who are working
- X Adopt rent policies to support and encourage work
- Other: (list below)

#### Need: Specific Family Types: The Elderly

#### Strategy 1: Target available assistance to the elderly:

Select all that apply

- Seek designation of public housing for the elderly
- X Apply for special-purpose vouchers targeted to the elderly, should they become available
  - Other: (list below)

#### Need: Specific Family Types: Families with Disabilities

#### **Strategy 1: Target available assistance to Families with Disabilities:**

Select all that apply

- Seek designation of public housing for families with disabilities
- X Carry out the modifications needed in public housing based on the section 504 Needs Assessment for Public Housing
- Apply for special-purpose vouchers targeted to families with disabilities, should they become available
- X Affirmatively market to local non-profit agencies that assist families with disabilities
- X Other: Maintain 50 vouchers specifically for disabled families

#### Need: Specific Family Types: Races or ethnicities with disproportionate housing needs

## Strategy 1: Increase awareness of PHA resources among families of races and ethnicities with disproportionate needs:

Select if applicable

X Affirmatively market to races/ethnicities shown to have disproportionate housing needsOther: (list below)

#### **Strategy 2: Conduct activities to affirmatively further fair housing**

Select all that apply

- X Counsel section 8 tenants as to location of units outside of areas of poverty or minority concentration and assist them to locate those units
- X Market the section 8 program to owners outside of areas of poverty /minority concentrations
- X Other: Host Fair Housing Seminars for landlords

#### Other Housing Needs & Strategies: (list needs and strategies below)

#### (2) Reasons for Selecting Strategies

Of the factors listed below, select all that influenced the PHA's selection of the strategies it will pursue:

- X Funding constraints
- **Staffing constraints**
- Limited availability of sites for assisted housing
- X Extent to which particular housing needs are met by other organizations in the community
- X Evidence of housing needs as demonstrated in the Consolidated Plan and other information available to the PHA
- Influence of the housing market on PHA programs
- Community priorities regarding housing assistance

- X Results of consultation with local or state government
- X Results of consultation with residents and the Resident Advisory Board
  - Results of consultation with advocacy groups
    - Other: (list below)

## 2. Statement of Financial Resources

#### [24 CFR Part 903.12 (b), 903.7 (c)]

List on the following table the financial resources that are anticipated to be available to the PHA for the support of Federal public housing and tenant based Section 8 assistance programs administered by the PHA during the Plan year. Note: the table assumes that Federal public housing or tenant based Section 8 assistance grant funds are expended on eligible purposes; therefore, uses of these funds need not be stated. For other funds, indicate the use for those funds as one of the following categories: public housing operations, public housing capital improvements, public housing safety/security, public housing supportive services, Section 8 tenant-based assistance, Section 8 supportive services or other.

Financial Resources: Planned Sources and Uses					
Sources Planned \$ Planned Uses					
1. Federal Grants (FY 2004 grants)	287,309				
a) Public Housing Operating Fund	300,000				
b) Public Housing Capital Fund					
c) HOPE VI Revitalization					
d) HOPE VI Demolition					
e) Annual Contributions for Section 8 Tenant- Based Assistance	11,358,151				
<ul> <li>f) Resident Opportunity and Self-Sufficiency Grants</li> </ul>					
g) Community Development Block Grant	118,591				
h) HOME	350,000				
Other Federal Grants (list below)					
DRUG	51,350				
2. Prior Year Federal Grants (unobligated funds only) (list below)					
3. Public Housing Dwelling Rental Income	465,152				
4. Other income (list below)					
Interest	7,829				
4. Non-federal sources (list below)					
Total resources	12,938,382				

## 3. PHA Policies Governing Eligibility, Selection, and Admissions

[24 CFR Part 903.12 (b), 903.7 (b)]

## A. Public Housing

Exemptions: PHAs that do not administer public housing are not required to complete subcomponent 3A.

#### (1) Eligibility

a. When does the PHA verify eligibility for admission to public housing? (select all that apply)

- When families are within a certain number of being offered a unit: (state number)
- When families are within a certain time of being offered a unit: (state time)
- X Other: When families are approaching the top of the waiting list
- b. Which non-income (screening) factors does the PHA use to establish eligibility for admission to public housing (select all that apply)?
- X Criminal or Drug-related activity
- X Rental history
- X Housekeeping
- Other (describe)
- c. X Yes No: Does the PHA request criminal records from local law enforcement agencies for screening purposes?
- d. X Yes No: Does the PHA request criminal records from State law enforcement agencies for screening purposes?
- e. Yes X No: Does the PHA access FBI criminal records from the FBI for screening purposes? (either directly or through an NCIC-authorized source)

#### (2)Waiting List Organization

- a. Which methods does the PHA plan to use to organize its public housing waiting list (select all that apply)
- X Community-wide list
  - Sub-jurisdictional lists
    - Site-based waiting lists
  - Other (describe)
- b. Where may interested persons apply for admission to public housing?
- X PHA main administrative office
  - PHA development site management office
    - Other (list below)
- c. Site-Based Waiting Lists-Previous Year
  - 1. Has the PHA operated one or more site-based waiting lists in the previous year? If yes, complete the following table; if not skip to d.

Site-Based Waiting Lists				
<b>Development</b> <b>Information</b> : (Name, number, location)	Date Initiated	Initial mix of Racial, Ethnic or Disability Demographics	Current mix of Racial, Ethnic or Disability Demographics since Initiation of SBWL	Percent change between initial and current mix of Racial, Ethnic, or Disability demographics

2. What is the number of site based waiting list developments to which families may apply at one time? \_\_\_\_

3. How many unit offers may an applicant turn down before being removed from the sitebased waiting list? \_\_\_\_

4. Yes No: Is the PHA the subject of any pending fair housing complaint by HUD or any court order or settlement agreement? If yes, describe the order, agreement or complaint and describe how use of a site-based waiting list will not violate or be inconsistent with the order, agreement or complaint below:

d. Site-Based Waiting Lists – Coming Year

If the PHA plans to operate one or more site-based waiting lists in the coming year, answer each of the following questions; if not, skip to subsection (3) Assignment

- 1. How many site-based waiting lists will the PHA operate in the coming year?
- 2. Yes No: Are any or all of the PHA's site-based waiting lists new for the upcoming year (that is, they are not part of a previously-HUD-approved site based waiting list plan)?
   If yes, how many lists?
- 3. Yes No: May families be on more than one list simultaneously If yes, how many lists?

4. Where can interested persons obtain more information about and sign up to be on the sitebased waiting lists (select all that apply)?



- PHA main administrative office
- All PHA development management offices
- Management offices at developments with site-based waiting lists
- At the development to which they would like to apply

Other (list below)

#### (3) Assignment

a. How many vacant unit choices are applicants ordinarily given before they fall to the bottom of or are removed from the waiting list? (select one)

X	One
	Two

Three or More

- b. X Yes 🗌 No: Is this policy consistent across all waiting list types?
- c. If answer to b is no, list variations for any other than the primary public housing waiting list/s for the PHA:

#### (4) Admissions Preferences

a. Income targeting:

Yes X No: Does the PHA plan to exceed the federal targeting requirements by targeting more than 40% of all new admissions to public housing to families at or below 30% of median area income?

b. Transfer policies:

In what circumstances will transfers take precedence over new admissions? (list below)

- X Emergencies
- X Over-housed
- X Under-housed
- X Medical justification
- X Administrative reasons determined by the PHA (e.g., to permit modernization work)
- Resident choice: (state circumstances below)
- X Other: Displaced by Government Action
- c. Preferences

1. X Yes No: Has the PHA established preferences for admission to public housing (other than date and time of application)? (If "no" is selected, skip to subsection (5) Occupancy)

2. Which of the following admission preferences does the PHA plan to employ in the coming year? (select all that apply from either former Federal preferences or other preferences)

Former Federal preferences:

- Involuntary Displacement (Disaster, Government Action, Action of Housing Owner, Inaccessibility, Property Disposition)
- Victims of domestic violence
- Substandard housing
- Homelessness
- High rent burden (rent is > 50 percent of income)

Other preferences: (select below)

- X Working families and those unable to work because of age or disability
- Veterans and veterans' families
- X Residents who live and/or work in the jurisdiction
- X Those enrolled currently in educational, training, or upward mobility programs
- X Households that contribute to meeting income goals (broad range of incomes)
- X Households that contribute to meeting income requirements (targeting)
- Those previously enrolled in educational, training, or upward mobility programs
- Victims of reprisals or hate crimes
- X Other preference(s): Displaced by Government Action

3. If the PHA will employ admissions preferences, please prioritize by placing a "1" in the space that represents your first priority, a "2" in the box representing your second priority, and so on. If you give equal weight to one or more of these choices (either through an absolute hierarchy or through a point system), place the same number next to each. That means you can use "1" more than once, "2" more than once, etc.

#### 4 Date and Time

Former Federal preferences:

- Involuntary Displacement (Disaster, Government Action, Action of Housing Owner, Inaccessibility, Property Disposition)
- Victims of domestic violence
- Substandard housing
- Homelessness
- High rent burden

Other preferences (select all that apply)

- 2 Working families and those unable to work because of age or disability
- Veterans and veterans' families
- 3 Residents who live and/or work in the jurisdiction
- 2 Those enrolled currently in educational, training, or upward mobility programs
- Households that contribute to meeting income goals (broad range of incomes)
- Households that contribute to meeting income requirements (targeting)
- Those previously enrolled in educational, training, or upward mobility programs
- Victims of reprisals or hate crimes

1 Other preference(s): Displaced by Government Action

4. Relationship of preferences to income targeting requirements:

- The PHA applies preferences within income tiers
- X Not applicable: the pool of applicant families ensures that the PHA will meet income targeting requirements

#### (5) Occupancy

- a. What reference materials can applicants and residents use to obtain information about the rules of occupancy of public housing (select all that apply)
- X The PHA-resident lease
- X The PHA's Admissions and (Continued) Occupancy policy
- X PHA briefing seminars or written materials
- Other source (list)
- b. How often must residents notify the PHA of changes in family composition? (select all that apply)
- At an annual reexamination and lease renewal
- X Any time family composition changes
  - At family request for revision
    - Other (list)

#### (6) Deconcentration and Income Mixing

- a. X Yes No: Does the PHA have any general occupancy (family) public housing developments covered by the deconcentration rule? If no, this section is complete. If yes, continue to the next question.
- b. X Yes No: Do any of these covered developments have average incomes above or below 85% to 115% of the average incomes of all such developments? If no, this section is complete. If yes, list these developments on the following table:

	Deconcentration Policy for Covered Developments			
Development Name	Number of Units	Explanation (if any) [see step 4 at §903.2(c)(1)(iv)]	Deconcentration policy (if no explanation) [see step 5 at §903.2(c)(1)(v)]	
CO06P049003	26	The units consist of 24 three bedroom townhomes and two wheelchair accessible units. Seven of the units are vacant due to modernization, negatively impacting the average rent.		

### **B. Section 8**

Exemptions: PHAs that do not administer section 8 are not required to complete sub-component 3B. Unless otherwise specified, all questions in this section apply only to the tenant-based section 8 assistance program (vouchers, and until completely merged into the voucher program, certificates).

#### (1) Eligibility

a. What is the extent of screening conducted by the PHA? (select all that apply)

- X Criminal or drug-related activity only to the extent required by law or regulation
  - Criminal and drug-related activity, more extensively than required by law or regulation
    - More general screening than criminal and drug-related activity (list factors):
  - Other (list below)
- b. X Yes No: Does the PHA request criminal records from local law enforcement agencies for screening purposes?
- c. X Yes No: Does the PHA request criminal records from State law enforcement agencies for screening purposes?
- d. Yes X No: Does the PHA access FBI criminal records from the FBI for screening purposes? (either directly or through an NCIC-authorized source)
- e. Indicate what kinds of information you share with prospective landlords? (select all that apply)
- X Criminal or drug-related activity
- X Other: Name and address of current/former landlord

#### (2) Waiting List Organization

- a. With which of the following program waiting lists is the section 8 tenant-based assistance waiting list merged? (select all that apply)
- X None
- X Federal public housing
- Federal moderate rehabilitation
  - Federal project-based certificate program
  - Other federal or local program (list below)
- b. Where may interested persons apply for admission to section 8 tenant-based assistance? (select all that apply)
- X PHA main administrative office
- Other (list below)

#### (3) Search Time

a. X Yes No: Does the PHA give extensions on standard 60-day period to search for a unit? If yes, state circumstances below: Hard to House and disabled families

#### (4) Admissions Preferences

a. Income targeting

- Yes X No: Does the PHA plan to exceed the federal targeting requirements by targeting more than 75% of all new admissions to the section 8 program to families at or below 30% of median area income?
- b. Preferences
- 1. X Yes No: Has the PHA established preferences for admission to section 8 tenantbased assistance? (other than date and time of application) (if no, skip to subcomponent (5) Special purpose section 8 assistance programs)

2. Which of the following admission preferences does the PHA plan to employ in the coming year? (select all that apply from either former Federal preferences or other preferences)

Former Federal preferences

- Involuntary Displacement (Disaster, Government Action, Action of Housing Owner, Inaccessibility, Property Disposition)
- Victims of domestic violence
- Substandard housing
- Homelessness
- ] High rent burden (rent is > 50 percent of income)

Other preferences (select all that apply)

- X Working families and those unable to work because of age or disability
- Veterans and veterans' families
- X Residents who live and/or work in your jurisdiction
- X Those enrolled currently in educational, training, or upward mobility programs
- Households that contribute to meeting income goals (broad range of incomes)
- Households that contribute to meeting income requirements (targeting)
- Those previously enrolled in educational, training, or upward mobility programs
- Victims of reprisals or hate crimes
- X Other preference(s): Displaced by Government Action

3. If the PHA will employ admissions preferences, please prioritize by placing a "1" in the space that represents your first priority, a "2" in the box representing your second priority, and so on. If you give equal weight to one or more of these choices (either through an absolute hierarchy or through a point system), place the same number next to each. That means you can use "1" more than once, "2" more than once, etc.

4 Date and Time

Former Federal preferences:

- Involuntary Displacement (Disaster, Government Action, Action of Housing Owner, Inaccessibility, Property Disposition)
- Victims of domestic violence
- Substandard housing
- Homelessness
- High rent burden

Other preferences (select all that apply)

- 2 Working families and those unable to work because of age or disability
- Veterans and veterans' families
- 3 Residents who live and/or work in your jurisdiction
- 2 Those enrolled currently in educational, training, or upward mobility programs
- Households that contribute to meeting income goals (broad range of incomes)
- Households that contribute to meeting income requirements (targeting)
- Those previously enrolled in educational, training, or upward mobility programs
- Victims of reprisals or hate crimes
- 1 Other preference(s): Displaced by Government Action

4. Among applicants on the waiting list with equal preference status, how are applicants selected? (select one)

- X Date and time of application
- Drawing (lottery) or other random choice technique
- 5. If the PHA plans to employ preferences for "residents who live and/or work in the jurisdiction" (select one)
- X This preference has previously been reviewed and approved by HUD
  - ] The PHA requests approval for this preference through this PHA Plan
- 6. Relationship of preferences to income targeting requirements: (select one)
- The PHA applies preferences within income tiers
- X Not applicable: the pool of applicant families ensures that the PHA will meet income targeting requirements

#### (5) Special Purpose Section 8 Assistance Programs

- a. In which documents or other reference materials are the policies governing eligibility, selection, and admissions to any special-purpose section 8 program administered by the PHA contained? (select all that apply)
- X The Section 8 Administrative Plan
  - Briefing sessions and written materials
    - Other (list below)

- b. How does the PHA announce the availability of any special-purpose section 8 programs to the public?
- X Through published notices
  - Other (list below)

### 4. PHA Rent Determination Policies

[24 CFR Part 903.12(b), 903.7(d)]

## A. Public Housing

Exemptions: PHAs that do not administer public housing are not required to complete sub-component 4A.

#### (1) Income Based Rent Policies

Describe the PHA's income based rent setting policy/ies for public housing using, including discretionary (that is, not required by statute or regulation) income disregards and exclusions, in the appropriate spaces below.

- a. Use of discretionary policies: (select one of the following two)
- X The PHA will <u>not employ</u> any discretionary rent-setting policies for income-based rent in public housing. Income-based rents are set at the higher of 30% of adjusted monthly income, 10% of unadjusted monthly income, the welfare rent, or minimum rent (less HUD mandatory deductions and exclusions). (If selected, skip to sub-component (2))
- The PHA <u>employs</u> discretionary policies for determining income-based rent (If selected, continue to question b.)
- b. Minimum Rent
- 1. What amount best reflects the PHA's minimum rent? (select one)

Х	\$0
	\$1-\$25
	\$26-\$50

- 2. Yes X No: Has the PHA adopted any discretionary minimum rent hardship exemption policies?
- 3. If yes to question 2, list these policies below:
- c. Rents set at less than 30% of adjusted income
- 1. Yes No: Does the PHA plan to charge rents at a fixed amount or percentage less than 30% of adjusted income?

- 2. If yes to above, list the amounts or percentages charged and the circumstances under which these will be used below:
- d. Which of the discretionary (optional) deductions and/or exclusions policies does the PHA plan to employ (select all that apply)
  - For the earned income of a previously unemployed household member
  - For increases in earned income
  - Fixed amount (other than general rent-setting policy)
    - If yes, state amount/s and circumstances below:
  - Fixed percentage (other than general rent-setting policy) If yes, state percentage/s and circumstances below:
- For household heads
   For other family members
   For transportation expenses
   For the non-reimbursed medical expenses of non-disabled or non-elderly families
   Other (describe below)
- e. Ceiling rents
- 1. Do you have ceiling rents? (rents set at a level lower than 30% of adjusted income) (select one)



- Yes for all developments
- Yes but only for some developments
- X No
- 2. For which kinds of developments are ceiling rents in place? (select all that apply)

For all developments

- For all general occupancy developments (not elderly or disabled or elderly only)
- For specified general occupancy developments
- For certain parts of developments; e.g., the high-rise portion
- For certain size units; e.g., larger bedroom sizes
- Other (list below)
- 3. Select the space or spaces that best describe how you arrive at ceiling rents (select all that apply)

- Market comparability study
- Fair market rents (FMR)
- 95<sup>th</sup> percentile rents
- 75 percent of operating costs

100 percent of operating costs for general occupancy (family) developments
 Operating costs plus debt service
 The "rental value" of the unit
 Other (list below)

f. Rent re-determinations:

1. Between income reexaminations, how often must tenants report changes in income or family composition to the PHA such that the changes result in an adjustment to rent? (select all that apply)

- Never
- At family option
- X Any time the family experiences an income increase
- Any time a family experiences an income increase above a threshold amount or percentage: (if selected, specify threshold)\_\_\_\_\_
  - ] Other (list below)

g.  $\Box$  Yes X No: Does the PHA plan to implement individual savings accounts for residents (ISAs) as an alternative to the required 12 month disallowance of earned income and phasing in of rent increases in the next year?

#### (2) Flat Rents

a. In setting the market-based flat rents, what sources of information did the PHA use to establish comparability? (select all that apply.)

- X The section 8 rent reasonableness study of comparable housing
- X Survey of rents listed in local newspaper
- X Survey of similar unassisted units in the neighborhood
- Other (list/describe below)

#### **B.** Section 8 Tenant-Based Assistance

Exemptions: PHAs that do not administer Section 8 tenant-based assistance are not required to complete subcomponent 4B. Unless otherwise specified, all questions in this section apply only to the tenant-based section 8 assistance program (vouchers, and until completely merged into the voucher program, certificates).

#### (1) Payment Standards

Describe the voucher payment standards and policies.

a. What is the PHA's payment standard? (select the category that best describes your standard)

- X At or above 90% but below100% of FMR
  - 100% of FMR
    - Above 100% but at or below 110% of FMR
    - Above 110% of FMR (if HUD approved; describe circumstances below)

- b. If the payment standard is lower than FMR, why has the PHA selected this standard? (select all that apply)
  - FMRs are adequate to ensure success among assisted families in the PHA's segment of the FMR area
- The PHA has chosen to serve additional families by lowering the payment standard
- X Reflects market or submarket
- Other (list below)

- c. If the payment standard is higher than FMR, why has the PHA chosen this level? (select all that apply)
- FMRs are not adequate to ensure success among assisted families in the PHA's segment of the FMR area
- Reflects market or submarket
- To increase housing options for families
- Other (list below)
- d. How often are payment standards reevaluated for adequacy? (select one)
- Annually
- X Other: At least annually
- e. What factors will the PHA consider in its assessment of the adequacy of its payment standard? (select all that apply)
- X Success rates of assisted families
- X Rent burdens of assisted families
- X Other: Rental market for standard housing

#### (2) Minimum Rent

a. What amount best reflects the PHA's minimum rent? (select one)

- \$0
- \$1-\$25
- X \$26-\$50
- b. Yes X No: Has the PHA adopted any discretionary minimum rent hardship exemption policies? (if yes, list below)

## 5. Capital Improvement Needs

[24 CFR Part 903.12(b), 903.7 (g)]

Exemptions from Component 5: Section 8 only PHAs are not required to complete this component and may skip to Component 6.

## A. Capital Fund Activities

Exemptions from sub-component 5A: PHAs that will not participate in the Capital Fund Program may skip to component 5B. All other PHAs must complete 5A as instructed.

#### (1) Capital Fund Program

- a. X Yes No Does the PHA plan to participate in the Capital Fund Program in the upcoming year? If yes, complete items 12 and 13 of this template (Capital Fund Program tables). If no, skip to B.
- b. Yes X No: Does the PHA propose to use any portion of its CFP funds to repay debt incurred to finance capital improvements? If so, the PHA must identify in its annual and 5-year capital plans the development(s) where such improvements will be made and show both how the proceeds of the financing will be used and the amount of the annual payments required to service the debt. (Note that separate HUD approval is required for such financing activities.).

# **B.** HOPE VI and Public Housing Development and Replacement Activities (Non-Capital Fund)

Applicability of sub-component 5B: All PHAs administering public housing. Identify any approved HOPE VI and/or public housing development or replacement activities not described in the Capital Fund Program Annual Statement.

#### (1) Hope VI Revitalization

a. 🗌 Yes X No:	Has the PHA received a HOPE VI revitalization grant? (if no, skip to next component; if yes, provide responses to questions on chart below for each grant, copying and completing as many times as necessary)
b.	Status of HOPE VI revitalization grant (complete one set of questions for each grant) Development name: Development (project) number: Status of grant: (select the statement that best describes the current status) Revitalization Plan under development Revitalization Plan submitted, pending approval Revitalization Plan approved Activities pursuant to an approved Revitalization Plan underway
c. 🗌 Yes X No:	Does the PHA plan to apply for a HOPE VI Revitalization grant in the Plan year? If yes, list development name/s below:

- d. Yes X No: Will the PHA be engaging in any mixed-finance development activities for public housing in the Plan year? If yes, list developments or activities below:
- e. Yes X No: Will the PHA be conducting any other public housing development or replacement activities not discussed in the Capital Fund Program Annual Statement? If yes, list developments or activities below:

## 6. Demolition and Disposition

[24 CFR Part 903.12(b), 903.7 (h)]

Applicability of component 6: Section 8 only PHAs are not required to complete this section.

a. Yes X No: Does the PHA plan to conduct any demolition or disposition activities (pursuant to section 18 or 24 (Hope VI)of the U.S. Housing Act of 1937 (42 U.S.C. 1437p) or Section 202/Section 33 (Mandatory Conversion) in the plan Fiscal Year? (If "No", skip to component 7; if "yes", complete one activity description for each development on the following chart.)

Demolition/Disposition Activity Description			
1a. Development name:			
1b. Development (project) number:			
2. Activity type: Demolition			
Disposition			
3. Application status (select one)			
Approved			
Submitted, pending approval			
Planned application			
4. Date application approved, submitted, or planned for submission: (DD/MM/YY)			
5. Number of units affected:			
6. Coverage of action (select one)			
Part of the development			
Total development			
7. Timeline for activity:			
a. Actual or projected start date of activity:			
b. Projected end date of activity:			

## 7. Section 8 Tenant Based Assistance--Section 8(y) Homeownership Program

[24 CFR Part 903.12(b), 903.7(k)(1)(i)]

(1) X Yes No: Does the PHA plan to administer a Section 8 Homeownership program pursuant to Section 8(y) of the U.S.H.A. of 1937, as implemented by 24 CFR part 982 ? (If "No", skip to the next component; if "yes", complete each program description below (copy and complete questions for each program identified.)

#### (2) **Program Description**

- a. Size of Program
- X Yes No: Will the PHA limit the number of families participating in the Section 8 homeownership option?

If the answer to the question above was yes, what is the maximum number of participants this fiscal year? 25

- b. PHA established eligibility criteria
- X Yes No: Will the PHA's program have eligibility criteria for participation in its Section 8 Homeownership Option program in addition to HUD criteria? If yes, list criteria below: Higher minimum income standards except for disabled families
- c. What actions will the PHA undertake to implement the program this year (list)?

#### (3) Capacity of the PHA to Administer a Section 8 Homeownership Program

The PHA has demonstrated its capacity to administer the program by (select all that apply): a. X Establishing a minimum homeowner downpayment requirement of at least 3 percent of purchase price and requiring that at least 1 percent of the purchase price comes from the family's resources.

b. X Requiring that financing for purchase of a home under its Section 8 homeownership will be provided, insured or guaranteed by the state or Federal government; comply with secondary mortgage market underwriting requirements; or comply with generally accepted private sector underwriting standards.

c. X Partnering with a qualified agency or agencies to administer the program, list name(s) and years of experience: STRIDE, 13 years

d. X Demonstrating that it has other relevant experience: STRIDE provides Self Sufficiency Counseling. Since 1991 STRIDE has helped more than 500 families.

### 8. Civil Rights Certifications

[24 CFR Part 903.12 (b), 903.7 (o)]

Civil rights certifications are included in the PHA Plan Certifications of Compliance with the PHA Plans and Related Regulations: Board Resolution to Accompany the Standard Annual, Standard Five-Year, and Streamlined Five-Year/Annual Plans, which is submitted to the Field Office in hard copy—see Table of Contents.

## **9. Additional Information** [24 CFR Part 903.12 (b), 903.7 (r)]

## A. PHA Progress in Meeting the Mission and Goals Described in the 5-Year Plan

Summary of progress in meeting the goals and objectives from 1999-2004

#### Strategic Goal #1

To increase affordable housing opportunities for low-to-moderate income households.

- In 1999, 746 families participated in the Section 8 Rental Assistance Program. The Authority currently has a total of 1,251 Section 8 Housing Choice Voucher, an increase of over 40%.
- An Affordable Housing Division was created in 2001 significantly increasing acquisition and development activities, which include leveraging housing resources in the community to increase the number of affordable housing units by over 700 units.
- Willow Glen, a 70-unit tax credit development, replaced Vance Terrace, a 50-unit elderly building.
- Implementation of the Section 8 Homeownership Program.

#### Strategic Goal #2

To help preserve Lakewood housing stock and to reduce neighborhood blight.

Capital Funds received from HUD have resulted in the modernization of 92% of • LHA's housing stock.

#### Strategic Goal #3

To provide support services that allows residents receiving rental subsidies to reach their full potential toward self-sufficiency and to become fully integrated into the Lakewood Community.

- The Department of Housing and Family Services was created in August 2000 enhancing service delivery to low and moderate-income families in Lakewood.
- Significant expansion of the Family Self-Sufficiency services to include:
  - Administration of the Resident Opportunity Self-Sufficiency Program (ROSS)
  - Family Self-Sufficiency Program
  - Creation of the e-Assist Program whereby families can access services via the computer

#### Strategic Goal #4

To provide and encourage services and activities that strengthen families, neighborhoods and the community through such programs as the:

- Community Involvement Program
- Recreation, Education and Activities Program for Children living in public housing (REACH)
- After-school tutoring program

The Lakewood Housing Authority produces an annual report each year, which is sent to the Department of Housing and Urban Development and made available to the public.

## **B.** Criteria for Substantial Deviations and Significant Amendments

#### (1) Amendment and Deviation Definitions

#### 24 CFR Part 903.7(r)

PHAs are required to define and adopt their own standards of substantial deviation from the 5-year Plan and Significant Amendment to the Annual Plan. The definition of significant amendment is important because it defines when the PHA will subject a change to the policies or activities described in the Annual Plan to full public hearing and HUD review before implementation.

- Substantial Deviation from the 5-Year Plan
- Significant Amendment or Modification to the Annual Plan

Definition of a "substantial deviation" and "significant amendment or modification":

- A material change in the policies regarding the manner in which tenant rents are calculated.
- A material change in the admissions policies regarding the selection of applicants from or organization of the waiting list.
- Any change regarding demolition, disposition or designation, homeownership programs or conversion activities no previously identified in the Agency Plan.

## C. Other Information

[24 CFR Part 903.13, 903.15]

#### (1) Resident Advisory Board Recommendations

a. X Yes No: Did the PHA receive any comments on the PHA Plan from the Resident Advisory Board/s?

If yes, provide the comments below:

#### Resident Advisory Board Meeting, July 29, 2003, 5:30 p.m. - Comments

- One resident sated that it has been one year since they have been on the program and they have not problems.
- Another resident stated maintenance has been great. They're always there.
- The seeds and fertilizer are not cheap and it's sometimes hard to buy those things to keep up the yard.
- Where could a *Children Playing* sign be obtained because sometimes people speed down their street near Alameda High School. (Referred to City of Lakewood Street Maintenance.)
- Another resident commented that they would like their street paved. (Referred to City of Lakewood Street Maintenance.)
- LHA is doing a great job.
- Another commenter stated that the cement for driveway flakes up at 6525 West Cedar Place.
- The same commenter stated that everything has been done well but he would have someone look over the work of some of the contractors.
- One commenter stated everything I thought of last year was taken care of this year. Lakewood Housing is really concerned.

End of Comments

b. In what manner did the PHA address those comments? (select all that apply)

- X Considered comments, but determined that no changes to the PHA Plan were necessary.
- The PHA changed portions of the PHA Plan in response to comments List changes below:

Other: (list below)

#### (2) Resident Membership on PHA Governing Board

The governing board of each PHA is required to have at least one member who is directly assisted by the PHA, unless the PHA meets certain exemption criteria. Regulations governing the resident board member are found at 24 CFR Part 964, Subpart E.

a. Does the PHA governing board include at least one member who is directly assisted by the PHA this year?

X Yes No:

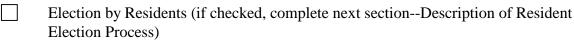
If yes, complete the following:

Name of Resident Member of the PHA Governing Board: Minoo Poorteymoor

Method of Selection:

X Appointment

The term of appointment is (include the date term expires): 03/25/2003 – 09/30/2004 Currently filling unexpired term



#### **Description of Resident Election Process**

Nomination of candidates for place on the ballot: (select all that apply)

- Candidates were nominated by resident and assisted family organizations
- Candidates could be nominated by any adult recipient of PHA assistance
- Self-nomination: Candidates registered with the PHA and requested a place on ballot
- Other: (describe)

Eligible candidates: (select one)

- Any recipient of PHA assistance
- Any head of household receiving PHA assistance
- Any adult recipient of PHA assistance
- Any adult member of a resident or assisted family organization
- Other (list)

Eligible voters: (select all that apply)

- All adult recipients of PHA assistance (public housing and section 8 tenant-based assistance)
- Representatives of all PHA resident and assisted family organizations

Other (list)

b. If the PHA governing board does not have at least one member who is directly assisted by the PHA, why not?

- The PHA is located in a State that requires the members of a governing board to be salaried and serve on a full time basis
- The PHA has less than 300 public housing units, has provided reasonable notice to the resident advisory board of the opportunity to serve on the governing board, and has not been notified by any resident of their interest to participate in the Board.
- Other (explain):

Date of next term expiration of a governing board member: 09/30/2004

Name and title of appointing official(s) for governing board (indicate appointing official for the next available position): Lakewood City Council

#### (3) PHA Statement of Consistency with the Consolidated Plan

[24 CFR Part 903.15] For each applicable Consolidated Plan, make the following statement (copy questions as many times as necessary).

#### Consolidated Plan jurisdiction: City of Lakewood, Colorado

a. The PHA has taken the following steps to ensure consistency of this PHA Plan with the Consolidated Plan for the jurisdiction: (select all that apply):

- X The PHA has based its statement of needs of families on its waiting list on the needs expressed in the Consolidated Plan/s.
- X The PHA has participated in any consultation process organized and offered by the Consolidated Plan agency in the development of the Consolidated Plan.
- X The PHA has consulted with the Consolidated Plan agency during the development of this PHA Plan.
- X Activities to be undertaken by the PHA in the coming year are consistent with the initiatives contained in the Consolidated Plan. (list below)
- Other: (list below)

b. The Consolidated Plan of the jurisdiction supports the PHA Plan with the following actions and commitments:

- Affordable Rental Assistance Development
- HOME Funds
- Homeownership Assistance
- Reservation of 15% of annual HOME grant for Community Housing Development Organizations (CHDOs)
- Self Sufficiency Support

#### (4) (Reserved)

Use this section to provide any additional information requested by HUD.

## **<u>10. Project-Based Voucher Program</u>**

- a. X Yes No: Does the PHA plan to "project-base" any tenant-based Section 8 vouchers in the coming year? If yes, answer the following questions.
- b. X Yes No: Are there circumstances indicating that the project basing of the units, rather than tenant-basing of the same amount of assistance is an appropriate option?

If yes, check which circumstances apply:

- Low utilization rate for vouchers due to lack of suitable rental units
- Access to neighborhoods outside of high poverty areas
- X Other: To support affordable rental housing including development and modernization
- c. Indicate the number of units and general location of units (e.g. eligible census tracts or smaller areas within eligible census tracts): Not to exceed 20% of Section 8 HCV inventory

# **11.** List of Supporting Documents Available for Review for Streamlined Five-Year/ Annual PHA Plans

PHAs are to indicate which documents are available for public review by placing a mark in the "Applicable & On Display" column in the appropriate rows. All listed documents must be on display if applicable to the program activities conducted by the PHA.

List of Supporting Documents Available for Review			
Applicable	Supporting Document	<b>Related Plan Component</b>	
&			
On Display			
	PHA Certifications of Compliance with the PHA Plans and Related Regulations	Standard 5 Year and	
Х	and Board Resolution to Accompany the Standard Annual, Standard Five-Year,	Annual Plans; streamlined	
	and Streamlined Five-Year/Annual Plans.	5 Year Plans	
Х	State/Local Government Certification of Consistency with the Consolidated Plan.	5 Year Plans	
	Fair Housing Documentation Supporting Fair Housing Certifications: Records	5 Year and Annual Plans	
Х	reflecting that the PHA has examined its programs or proposed programs, identified		

Applicable	List of Supporting Documents Available for Review	Polotod Plan Common
Applicable &	Supporting Document	Related Plan Componen
On Display		
on Display	any impediments to fair housing choice in those programs, addressed or is	
	addressing those impediments in a reasonable fashion in view of the resources	
	available, and worked or is working with local jurisdictions to implement any of the	
	jurisdictions' initiatives to affirmatively further fair housing that require the PHA's	
	involvement.	
	Housing Needs Statement of the Consolidated Plan for the jurisdiction(s) in which	Annual Plan:
Х	the PHA is located and any additional backup data to support statement of housing	Housing Needs
	needs for families on the PHA's public housing and Section 8 tenant-based waiting	
	lists.	
	Most recent board-approved operating budget for the public housing program	Annual Plan:
Х		Financial Resources
	Public Housing Admissions and (Continued) Occupancy Policy (A&O/ACOP),	Annual Plan: Eligibility,
Х	which includes the Tenant Selection and Assignment Plan [TSAP] and the Site-	Selection, and Admission
	Based Waiting List Procedure.	Policies
37	Any policy governing occupancy of Police Officers and Over-Income Tenants in	Annual Plan: Eligibility
Х	Public Housing. X Check here if included in the public housing A&O Policy.	Selection, and Admission
V		Policies
Х	Section 8 Administrative Plan	Annual Plan: Eligibility
		Selection, and Admission
		Policies
v	Public housing rent determination policies, including the method for setting public	Annual Plan: Rent
Х	housing flat rents. X Check here if included in the public housing A & O Policy.	Determination
Х	Schedule of flat rents offered at each public housing development.	Annual Plan: Rent Determination
Λ	X Check here if included in the public housing A & O Policy. Section 8 rent determination (payment standard) policies (if included in plan, not	Annual Plan: Rent
Х	necessary as a supporting document) and written analysis of Section 8 payment	Determination
Λ	standard policies.	Determination
	X Check here if included in Section 8 Administrative Plan.	
	Public housing management and maintenance policy documents, including policies	Annual Plan: Operations
Х	for the prevention or eradication of pest infestation (including cockroach	and Maintenance
21	infestation).	and Maintenance
	Results of latest Public Housing Assessment System (PHAS) Assessment (or other	Annual Plan: Manageme
Х	applicable assessment).	and Operations
	Follow-up Plan to Results of the PHAS Resident Satisfaction Survey (if necessary)	Annual Plan: Operations
		and Maintenance and
		Community Service &
		Self-Sufficiency
Х	Results of latest Section 8 Management Assessment System (SEMAP)	Annual Plan: Manageme
		and Operations
Х	Any policies governing any Section 8 special housing types	Annual Plan: Operations
	X check here if included in Section 8 Administrative Plan	and Maintenance
	Consortium agreement(s).	Annual Plan: Agency
		Identification and
		Operations/ Management
Х	Public housing grievance procedures	Annual Plan: Grievance
	X Check here if included in the public housing A & O Policy.	Procedures
Х	Section 8 informal review and hearing procedures.	Annual Plan: Grievance
	X Check here if included in Section 8 Administrative Plan.	Procedures
Х	The Capital Fund/Comprehensive Grant Program Annual Statement /Performance	Annual Plan: Capital
	and Evaluation Report for any active grant year.	Needs
Х	Most recent CIAP Budget/Progress Report (HUD 52825) for any active CIAP	Annual Plan: Capital
	grants.	Needs
	Approved HOPE VI applications or, if more recent, approved or submitted HOPE	Annual Plan: Capital
	VI Revitalization Plans, or any other approved proposal for development of public	Needs
	housing.	

	List of Supporting Documents Available for Review			
Applicable	Supporting Document	Related Plan Component		
& 0 D:				
On Display				
Х	Self-evaluation, Needs Assessment and Transition Plan required by regulations	Annual Plan: Capital		
	implementing Section 504 of the Rehabilitation Act and the Americans with	Needs		
	Disabilities Act. See PIH Notice 99-52 (HA).			
	Approved or submitted applications for demolition and/or disposition of public	Annual Plan: Demolition		
	housing.	and Disposition		
	Approved or submitted applications for designation of public housing (Designated	Annual Plan: Designation		
	Housing Plans).	of Public Housing		
	Approved or submitted assessments of reasonable revitalization of public housing	Annual Plan: Conversion		
	and approved or submitted conversion plans prepared pursuant to section 202 of the	of Public Housing		
	1996 HUD Appropriations Act, Section 22 of the US Housing Act of 1937, or			
X	Section 33 of the US Housing Act of 1937.	Annual Dian X 1 (		
Х	Documentation for required Initial Assessment and any additional information	Annual Plan: Voluntary		
	required by HUD for Voluntary Conversion.	Conversion of Public		
		Housing		
	Approved or submitted public housing homeownership programs/plans.	Annual Plan:		
37		Homeownership		
Х	Policies governing any Section 8 Homeownership program	Annual Plan:		
	(Section 23 of the Section 8 Administrative Plan)	Homeownership		
Х	Public Housing Community Service Policy/Programs	Annual Plan: Community		
V	X Check here if included in Public Housing A & O Policy	Service & Self-Sufficiency		
Х	Cooperative agreement between the PHA and the TANF agency and between the	Annual Plan: Community		
V	PHA and local employment and training service agencies.	Service & Self-Sufficiency		
Х	FSS Action Plan(s) for public housing and/or Section 8.	Annual Plan: Community		
Х		Service & Self-Sufficiency		
А	Section 3 documentation required by 24 CFR Part 135, Subpart E for public	Annual Plan: Community Service & Self-Sufficiency		
X X	housing.			
	Most recent self-sufficiency (ED/SS, TOP or ROSS or other resident services grant) grant program reports for public housing.	Annual Plan: Community Service & Self-Sufficiency		
	Policy on Ownership of Pets in Public Housing Family Developments (as required			
	by regulation at 24 CFR Part 960, Subpart G).	Pet Policy		
	X Check here if included in the public housing A & O Policy.			
X	The results of the most recent fiscal year audit of the PHA conducted under the	Annual Plan: Annual		
Λ	Single Audit Act as implemented by OMB Circular A-133, the results of that audit	Annual Plan: Annual Audit		
	and the PHA's response to any findings.	Audit		
	Consortium agreement(s), if a consortium administers PHA programs.	Joint PHA Plan for		
	Consortium agreement(s), it a consortium administers i fra programs.	Consortia		
	Consortia Joint PHA Plans ONLY: Certification that consortium agreement is in	Joint PHA Plan for		
	compliance with 24 CFR Part 943 pursuant to an opinion of counsel on file and	Consortia		
	available for inspection	Consolua		
	*	(Specify as peeded)		
	Other supporting documents (optional). List individually.	(Specify as needed)		

# **<u>12.</u>** Capital Fund Program and Capital Fund Program Replacement Housing Factor Annual Statement/Performance and Evaluation Report

Annu	Annual Statement/Performance and Evaluation Report							
Capit	Capital Fund Program and Capital Fund Program Replacement Housing Factor (CFP/CFPRHF) Part I: Summary							
	ame: LAKEWOOD HOUSING AUTHORITY	Grant Type and Number Capital Fund Program Gran Replacement Housing Fact	Federal FY of Grant: 2005					
X Ori	ginal Annual Statement 🗌 Reserve for Disasters/ Eme	rgencies 🗌 Revised Annu	al Statement (revision	no: )	•			
Per	Performance and Evaluation Report for Period Ending:      Final Performance and Evaluation Report							
Line	Summary by Development Account	Total Estin	mated Cost	Total Ac	Actual Cost			
		Original	Revised	Obligated	Expended			
1	Total non-CFP Funds							
2	1406 Operations	100,000						
3	1408 Management Improvements							
4	1410 Administration							
5	1411 Audit							
6	1415 Liquidated Damages							
7	1430 Fees and Costs							
8	1440 Site Acquisition							
9	1450 Site Improvement	25,000						
10	1460 Dwelling Structures	192,000						
11	1465.1 Dwelling Equipment—Nonexpendable	10,000						
12	1470 Nondwelling Structures							
13	1475 Nondwelling Equipment							
14	1485 Demolition							
15	1490 Replacement Reserve							
16	1492 Moving to Work Demonstration							
17	1495.1 Relocation Costs							
18	1499 Development Activities							
19	1501 Collaterization or Debt Service							
20	1502 Contingency	327,000						
21	Amount of Annual Grant: (sum of lines 2 – 20)							
22	Amount of line 21 Related to LBP Activities							
23	Amount of line 21 Related to Section 504 compliance							
24	Amount of line 21 Related to Security - Soft Costs							
25	Amount of Line 21 Related to Security - Hard Costs							
26	Amount of line 21 Related to Energy Conservation Measures							

# **<u>12.</u>** Capital Fund Program and Capital Fund Program Replacement Housing Factor Annual Statement/Performance and Evaluation Report

Annual Statement/Performance and Evaluation Report Capital Fund Program and Capital Fund Program Replacement Housing Factor (CFP/CFPRHF) Part II: Supporting Pages								
PHA Name: LAKE AUTHORITY	Grant Type and Number Capital Fund Program Grant No: Replacement Housing Factor Grant No:				Federal FY of Grant: 2005			
Development Number Name/HA-Wide Activities	General Description of Major Work Categories	Dev. Acct No.	Quantity	Total Es Co		Total Actual Cost		Status of Work
				Original	Revised	Funds Obligated	Funds Expended	
CO06PO49-003	Window replacement	1460	54	30,000				
CO06PO49-003	Exterior & interior door replacement	1460	171	51,000				
CO06PO49-003	Complete bathroom replacement	1460	16	32,400				
CO06PO49-003	Complete kitchen replacement	1460	9	45,000				
CO06PO49-003	Hardwood flooring re-finish	1460	9	15,000				
CO06PO49-003	Interior finish, wood trim, stair treads	1460	9	12,000				
CO06PO49-003	Interior finish, paint, stain	1460	9	10,600				
CO06PO49-003	New linoleum, kitchen & baths	1460	9	22,000				
CO06PO49-003	Dwelling equipment, non-expendable	1465.1	10 pr	10,000				

## Annual Statement/Performance and Evaluation Report Capital Fund Program and Capital Fund Program Replacement Housing Factor (CFP/CFPRHF) Part III: Implementation Schedule

Turt III. Implem							
			Type and Nur	nber	Federal FY of Grant: 2005		
LAKEWOOD HOUSING AUTHORITY			al Fund Progra				
	0		cement Housin	-			
Development Number					ll Funds Expended	Reasons for Revised Target Dates	
Name/HA-Wide				(Q	uarter Ending Date		
Activities							
	Original	Revised	Actual	Original	Revised	Actual	
Operations	11/01/05			11/01/06			
CO06PO49-003	11/01/05			11/01/06			

Capital Fund Program Five-Y	ear Action	n Plan			
Part I: Summary					
PHA Lakewood Housing Authority				X Original 5-Year Plan Revision No:	
Development Number/Name/HA- Year 1 Wide		Work Statement for Year 2 FFY Grant: 2006 PHA FY: 2006	Work Statement for Year 3 FFY Grant: 2007 PHA FY: 2007	Work Statement for Year 4 FFY Grant: 2008 PHA FY: 2008	Work Statement for Year 5 FFY Grant: 2009 PHA FY: 2009
	Annual Statement				
CO06P049/PHA WIDE		100,000	100,000	100,000	100,000
CO06P049-003		227,000			
CO06P049-008, 009			227,000		
CO06P049-011				227,000	
CO06P049-012					227,000
CFP Funds Listed for 5-year planning		327,000	327,000	327,000	327,000
Replacement Housing Factor Funds					

0						
	Activities for Year : 2006FFY Grant:2006PHA FY:2006		Activities for Year: 2007 FFY Grant: 2007 PHA FY: 2007			
Development Name/Number	Major Work Categories	Estimated Cost	Development Name/Number	Major Work Categories	Estimated Cost	
PHAWID E	Operations	100,000.00	PHA WIDE	Operations	100,000.00	
CO06P049-003	Window replacement	15,000.00	CO06P049-008, 009	Window Replacement	25,000.00	
	Exterior concrete porches	77,600.00		Exterior siding, gutters, paint	28,500.00	
	Exterior & interior door replacement	32,400.00		Exterior & interior door replacement	46,000.00	
	Complete bathroom replacement	32,400.00		Complete bathroom replacement	36,900.00	
	Complete kitchen replacement	15,000.00		Complete kitchen replacement	42,000.00	
	Hardwood flooring re-finish	12,000.00		Hardwood flooring re-finish	12,000.00	
	Interior finish, wood trim, stair treads	10,600.00		Interior finish, wood trim, stair treads	9,000.00	
	Interior finish, paint, stain	22,000.00		Interior finish, paint, stain	10,600.00	
	New linoleum, kitchen & bathrooms	10,000.00		New linoleum, kitchen and bathrooms	19,000.00	
				Dwelling equipment, nonexpendable	7,000.00	
		#225 000 CC			\$327,000.00	
	Development Name/Number PHAWID E CO06P049-003	FFY Grant:       2006         PHA FY:       2006         Major Work Categories         Name/Number       Major Work Categories         PHAWID E       Operations         C006P049-003       Window replacement         Exterior concrete porches       Exterior & interior door         replacement       Complete bathroom         Complete bathroom       replacement         Complete kitchen       replacement         Interior finish, wood trim, stair treads       Interior finish, paint, stain         New linoleum, kitchen & bathrooms       bathrooms         Interior finish, paint, stain       New linoleum, kitchen & bathrooms	porting Pages—Work Activities         Activities for Year : 2006         FFY Grant:       2006         PHA FY:       2006         Development       Major Work Categories       Estimated Cost         PHAWID E       Operations       100,000.00         CO06P049-003       Window replacement       15,000.00         Exterior concrete porches       77,600.00         Exterior & interior door replacement       32,400.00         Complete bathroom replacement       32,400.00         Complete kitchen replacement       15,000.00         Interior finish, wood flooring re-finish       12,000.00         Interior finish, paint, stain       22,000.00         Natir treads       10,000.00         New linoleum, kitchen & bathrooms       10,000.00	morting Pages—Work Activities         Activities for Year : 2006       FFY Grant: 2006         FFY Grant:       2006         Development       Major Work Categories       Estimated       Development         Name/Number       Major Work Categories       Cost       Name/Number         PHA WID E       Operations       100,000.00       PHA WIDE         CO06P049-003       Window replacement       15,000.00       CO06P049-008,009         Exterior concrete porches       77,600.00       CO06P049-008,009         Exterior & interior door       32,400.00       replacement         Complete bathroom       32,400.00       replacement         Complete bathroom       32,400.00       replacement         Hardwood flooring re-finish       12,000.00       Interior finish, wood trim, stair treads         Interior finish, paint, stain       22,000.00       Interior finish, paint, stain	porting Pages—Work Activities           Activities for Year : 2006 FFY Grant: 2006 PHA FY: 2006         Activities for Year: 2007 FFY Grant: 2007 PHA FY: 2007           Development Name/Number         Major Work Categories         Estimated Cost         Development Name/Number         Major Work Categories           PHAWID E         Operations         100,000.00         PHA WIDE         Operations           C006P049-003         Window replacement         15,000.00         CO06P049-008,009         Window Replacement           Exterior concrete porches         77,600.00         Exterior siding, gutters, paint           Exterior & interior door replacement         32,400.00         Exterior & interior door replacement           Complete kitchen replacement         15,000.00         Complete kitchen replacement         Complete kitchen replacement           Hardwood flooring re-finish         12,000.00         Hardwood flooring re-finish         stair treads           Interior finish, wood trim, stair treads         10,000.00         Interior finish, wood trim, stair treads         stair treads           Interior finish, paint, stain         22,000.00         Interior finish, paint, stain         nonexpendable           New linoleum, kitchen & bathrooms         10,000.00         New linoleum, kitchen and bathrooms         New linoleum, kitchen and bathrooms	

	Activities for Year: 2008			Activities for Year: 2009	
	FFY Grant: 2008			FFY Grant: 2009	
Development	PHA FY:         2008           Major Work Categories	Estimated Cost	Development	PHA FY:         2009           Major Work Categories	Estimated Cost
Name/Number	Orantiana	100.000.00	Name/Number	Organitiana	100,000,00
PHA WIDE	Operations	100,000.00	PHA WIDE	Operations	100,000.00
CO06P049-011	Window replacement	25,000.00	CO06P049-012	Window replacement	25,000.00
	Exterior siding, gutters, paint	28,500.00		Exterior siding, gutters, paint	28,500.00
	Exterior & interior door replacement	46,000.00		Exterior concrete, porches	46,000.00
	Complete bathroom replacement	36,900.00		Exterior & interior door replacement	36,900.00
	Complete kitchen replacement	42,000.00		Complete bathroom replacement	42,000.00
	Hardwood flooring re-finish	12,000.00		Complete kitchen replacement	12,000.00
	Interior finish, wood trim, stair treads	9,000.00		Hardwood flooring re-finish	9,000.00
	Interior finish, paint, stain	10,600.00		Interior finish, wood trim, stair treads	10,600.00
	New linoleum, kitchen & bathrooms	19,000.00		Interior finish, paint, stain	19,000.00
	Dwelling equipment, nonexpendable	7,000.00		Dwelling equipment, nonexpendable	7,000.00
Total (	CFP Estimated Cost	\$327,000.00			\$327,000.00

# ACOP TABLE OF CONTENTS

- **1.0 FAIR HOUSING 1**
- 2.0 REASONABLE ACCOMMODATION 1
- 2.1 COMMUNICATION 2
- 2.2 QUESTIONS TO ASK IN GRANTING THE ACCOMMODATION 2
- 3.0 SERVICES FOR NON-ENGLISH SPEAKING APPLICANTS AND RESIDENTS 4
- 4.0 FAMILY OUTREACH 4
- 5.0 RIGHT TO PRIVACY 4
- 6.0 REQUIRED POSTINGS 5
- 7.0 TAKING APPLICATIONS 5
- 8.0 ELIGIBILITY FOR ADMISSION 7
- 8.1 INTRODUCTION 7
- 8.2 ELIGIBILITY CRITERIA 7
- 8.3 SUITABILITY 11
- 8.4 GROUNDS FOR DENIAL 13
- 8.5 INFORMAL REVIEW 17
- 8.6 APPLICANT DISCLOSURE OF INFORMATION 18
- 9.0 MANAGING THE WAITING LIST 19
- 9.1 OPENINGAND CLOSING THE WAITING LIST 19
- 9.2 ORGANIZATION OF THE WAITING LIST 19
- 9.3 FAMILIES NEARING THE TOP OF THE WAITING LIST 19
- 9.4 RIGHTS OF REFUSAL 20
- 9.5 PURGING THE WAITING LIST 21

- 9.6 REMOVAL OF APPLICANTS FROM THE WAITING LIST 21
- 9.7 MISSED APPOINTMENTS 21
- 9.8 NOTIFICATION OF NEGATIVE ACTIONS 22
- 10.0 TENANT SELECTION AND ASSIGNMENT PLAN 22
- **10.1 PREFERENCES 22**
- 10.2 ASSIGNMENT OF BEDROOM SIZES 24
- 10.3 SELECTION FROM THE WAITING LIST 26
- **10.4 DECONCENTRATION POLICY 27**
- 10.5 DECONCENTRATION INCENTIVES 27
- 10.6 OFFER OF A UNIT 27
- **10.7 REJECTION OF UNIT28**
- **10.8 ACCEPTANCE OF UNIT 28**
- 11.0 INCOME, EXCLUSIONS, AND DEDUCTIONS FROM INCOME 29
- 11.1 INCOME 30
- 11.2 ANNUAL INCOME 34
- 11.3 DEDUCTIONS FROM ANNUAL INCOME 39
- 11.4 RECEIPT OF A LETTER OR NOTICE FROM HUD CONCERNING INCOME 39
- 11.5 COOPERATING WITH WELFARE AGENCIES 40
- 11.6 COOPERATING WITH LAW ENFORCEMENT AGENCIES 40
- 12.0 VERIFICATION 41
- 12.1 ACCEPTABLE METHODS OF VERIFICATION 42
- **12.2 TYPES OF VERIFICATION 44**
- 12.3 VERIFICATION OF CITIZENSHIP OR ELIGIBLE NONCITIZEN STATUS 46
- **12.4 VERIFICATION OF SOCIAL SECURITY NUMBERS 48**

- 12.5 TIMING OF VERIFICATION 48
- 12.6 FREQUENCY OF OBTAINING VERIFICATION 48
- 13.0 DETERMINATION OF TOTAL TENANT PAYMENT AND TENANT RENT 49
- 13.1FAMILY CHOICE49
- **13.2 THE INCOME METHOD 50**
- 13.3 MINIMUM RENT 50
- 13.4 THE FLAT RENT 52
- 13.5 CEILING RENT 52
- **13.6 RENT FOR FAMILIES UNDER THE NONCITIZEN RULE 52**
- 13.7 UTILITY ALLOWANCE 53
- 13.8 PAYING RENT 54
- 14.0 COMMUNITY SERVICE 54
- 14.1 GENERAL 54
- **14.2 EXEMPTIONS 55**
- 14.3 NOTIFICATION OF THE REQUIREMENT 56
- 14.4 VOLUNTEER OPPORTUNITIES 56
- 14.5 THE PROCESS 57
- 14.6 NOTIFICATION OF NON-COMPLIANCE WITH COMMUNITY SERVICE REQUIREMENT 58
- 14.7 **OPPORTUNITY FOR CURE58**
- 14.8 PROHIBITION AGAINST REPLACEMENT OF AGENCY EMPLOYEES 58
- **15.0 RECERTIFICATIONS 59**
- 15.1 GENERAL 59
- 15.2 MISSED APPOINTMENTS 59
- 15.3 FLAT RENTS 59

- **15.4 THE INCOME METHOD** 61
- 15.5 EFFECTIVE DATE OF RENT CHANGES FOR ANNUAL REEXAMINATIONS 61
- 15.6 INTERIM REEXAMINATIONS 62
- 15.7 SPECIAL REEXAMINATIONS 63
- 15.8 EFFECTIVE DATE OF RENT CHANGES DUE TO INTERIM OR SPECIAL REEXAMINATIONS 63
- 15.9 HOUSING AUTHORITY MISTAKES IN CALCULATING RENT 64
- 16.0 UNIT TRANSFERS 64
- **16.1 OBJECTIVES OF THE TRANSFER POLICY 64**
- 16.2 CATEGORIES OF TRANSFERS 65
- 16.3 DOCUMENTATION 65
- 16.4 INCENTIVE TRANSFERS 65
- 16.5 PROCESSING TRANSFERS 66
- 16.6 COST OF THE FAMILY'S MOVE 67
- 16.7 TENANTS IN GOOD STANDING 68
- 16.8 TRANSFER REQUESTS 68
- 16.9 RIGHT OF THE Lakewood HOUSING AUTHORITY IN TRANSFER POLICY 68
- 17.0 INSPECTIONS 68
- **17.1 MOVE-IN INSPECTIONS 69**
- **17.2 ANNUAL INSPECTIONS** 69
- **17.3 PREVENTATIVE MAINTENANCE INSPECTIONS 69**
- **17.4 SPECIAL INSPECTIONS** 69
- 17.5 HOUSEKEEPING INSPECTIONS 69
- **17.6 NOTICE OF INSPECTION 69**
- **17.7 EMERGENCY INSPECTIONS 69**

- 17.8 PRE-MOVE-OUT INSPECTIONS 69
- **17.9 MOVE-OUT INSPECTIONS 69**
- **18.0 PET POLICY 69**
- 18.1 EXCLUSIONS 69
- **18.2 PETS IN PUBLIC HOUSING** 69
- **18.3 APPROVAL** 71
- 18.4 TYPES AND NUMBER OF PETS 71
- 18.5 INOCULATIONS 72
- **18.6 PET DEPOSIT 72**
- **18.7 FINANCIAL OBLIGATION OF RESIDENTS 73**
- **18.8 NUISANCE OR THREAT TO HEALTH OR SAFETY 73**
- 18.9 DESIGNATION OF PET AREAS 73
- **18.10 MISCELLANEOUS RULES 74**
- 18.11 VISITING PETS 75
- 18.12 REMOVAL OF PETS 75
- **19.0 REPAYMENT AGREEMENTS** 75
- 20.0 TERMINATION 76
- **20.1 TERMINATION BY TENANT** 76
- **20.2 TERMINATION BY THE HOUSING AUTHORITY 76**
- 20.4 ABANDONMENT 79
- 20.5 RETURN OF SECURITY DEPOSIT 79
- 21.0 SUPPORT FOR OUR ARMED FORCES 79
- 22.0 ANTI-FRAUD POLICY 80
- **23.0 PUBLIC HOUSING GRIEVANCE PROCEDURE** 81
- 23.1 RIGHT TO A HEARING 81
- 23.2 DEFINITIONS 81

- 23.3 PROCEDURES PRIOR TO A HEARING 82
- 23.4 PROCEDURES TO OBTAIN A HEARING 82
- 23.4.1 REQUEST FOR A HEARING 82
- **23.4.2 SELECTION OF A HEARING OFFICER** 83
- 23.4.3 FAILURE TO REQUEST A HEARING 83
- 23.4.4 HEARING PREREQUISITE 83
- 23.4.5 ESCROW DEPOSIT 83
- 23.4.6 SCHEDULING OF HEARINGS 84
- **23.5 PROCEDURES GOVERNING THE HEARING** 84
- 23.6 INFORMAL HEARING PROCEDURES FOR DENIAL ON THE BASIS OF INELIGIBLE IMMIGRATION 85
- 23.7 DECISION OF THE HEARING OFFICER 85
- 24.0 CONDUCTING BUSINESS IN ACCORDANCE WITH CORE VALUES AND ETHICAL STANDARDS 86
- 24.1 PURPOSE 86
- 24.2 CONFLICT OF INTEREST 86
- 24.3 PROHIBITION OF SOLICITATION OR ACCEPTANCE OF GIFTS 87
- 24.4 HOUSING AUTHORITY ADMINISTRATIVE AND DISCIPLINARY REMEDIES FOR VIOLATION OF THE HOUSING AUTHORITY CODE OF CONDUCT 87
- GLOSSARY 88
- ACRONYMS 103

# ADMISSIONS AND CONTINUED OCCUPANCY POLICY

This Admissions and Continued Occupancy Policy defines the Lakewood Housing Authority's policies for the operation of the Public Housing Program, incorporating Federal, State and local law. If there is any conflict between this policy and laws or regulations, the laws and regulations will prevail.

## **1.0 FAIR HOUSING**

It is the policy of the Lakewood Housing Authority to fully comply with all Federal, State and local nondiscrimination laws; the Americans with Disabilities Act; and the U. S. Department of Housing and Urban Development regulations governing Fair Housing and Equal Opportunity. The Lakewood Housing Authority shall affirmatively further fair housing in the administration of its public housing program.

No person shall, on the grounds of race, color, sex, religion, national or ethnic origin, familial status, or disability, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under the Lakewood Housing Authority's programs.

To further its commitment to full compliance with applicable Civil Rights laws, the Lakewood Housing Authority will provide Federal/State/local information to applicants/tenants of the Public Housing Program regarding discrimination and any recourse available to them if they believe they may be victims of discrimination. Such information will be made available with the application, and all applicable Fair Housing Information and Discrimination Complaint Forms will be made available at the Lakewood Housing Authority office. In addition, all written information and advertisements will contain the appropriate Equal Opportunity language and logo.

The Lakewood Housing Authority will assist any family that believes they have suffered illegal discrimination by providing the family with copies of the appropriate housing discrimination forms. The Lakewood Housing Authority will also assist them in completing the forms if requested, and will provide them with the address of the nearest HUD office of Fair Housing and Equal Opportunity.

# 2.0 REASONABLE ACCOMMODATION

Sometimes people with disabilities may need a reasonable accommodation in order to take full advantage of the Lakewood Housing Authority housing programs and related services. When such accommodations are granted, they do not confer special treatment or advantage for the person with a disability; rather, they make the program accessible to them in a way that would otherwise not be possible due to their disability. This policy clarifies how people can request accommodations and the guidelines the Lakewood Housing Authority will follow in determining whether it is reasonable to provide a requested accommodation. Because disabilities are not always apparent, the Lakewood Housing Authority will ensure that all applicants/tenants are aware of the opportunity to request reasonable accommodations.

## 2.1 COMMUNICATION

Anyone requesting an application will also receive a copy of the Lakewood Housing Authority's Reasonable Accommodation policy.

Notifications of reexamination, inspection, an appointment, or eviction will include information about

requesting a reasonable accommodation. Any notification requesting action by the tenant will include information about requesting a reasonable accommodation.

All decisions granting or denying requests for reasonable accommodations will be in writing.

## 2.2 QUESTIONS TO ASK IN GRANTING THE ACCOMMODATION

A. Is the requestor a person with disabilities? For this purpose the definition of person with disabilities is different than the definition used for admission. The Fair Housing definition used for this purpose is:

A person with a physical or mental impairment that substantially limits one or more major life activities, has a record of such an impairment, or is regarded as having such an impairment. (The disability may not be apparent to others, i.e., a heart condition.)

If the disability is apparent or already documented, the answer to this question is yes. It is possible that the disability for which the accommodation is being requested is a disability other than the apparent disability. If the disability is not apparent or documented, the Lakewood Housing Authority will obtain verification that the person requesting the accommodation is a person with a disability.

B. Is the requested accommodation related to the disability? If it is apparent that the request is related to the apparent or documented disability, the answer to this question is yes. If it is not apparent, the Lakewood Housing Authority will obtain

documentation that the requested accommodation is needed due to the disability. The Lakewood Housing Authority will not inquire as to the nature of the disability.

- C. Is the requested accommodation reasonable? In order to be determined reasonable, the accommodation must meet two criteria:
  - 1. Would the accommodation constitute a fundamental alteration? The Lakewood Housing Authority's business is housing. If the request would alter the fundamental business that the Lakewood Housing Authority conducts, that would not be reasonable. For instance, the Lakewood Housing Authority would deny a request to have the Lakewood Housing Authority do grocery shopping for a person with disabilities.
  - 2. Would the requested accommodation create an undue hardship? Frequently the requested accommodation costs little or nothing. If the cost would be an undue burden, the Lakewood Housing Authority may request a meeting with the individual to investigate and consider equally effective alternatives.
- D. Generally the individual knows best what it is he or she needs; however, the Lakewood Housing Authority retains the right to be shown how the requested accommodation enables the individual to access or use the Lakewood Housing Authority's programs or services.

If more than one accommodation is equally effective in providing access to the Lakewood Housing Authority's programs and services, the Lakewood Housing Authority retains the right to select the most efficient or economic choice.

The cost necessary to carry out approved requests, including requests for physical modifications, will be borne by the Lakewood Housing Authority if there is no one else willing to pay for the modifications. If another party pays for the modification, the Lakewood Housing Authority will seek to have the same entity pay for any restoration costs.

If the tenant requests as a reasonable accommodation that they be permitted to make physical modifications at their own expense, the Lakewood Housing Authority will generally approve such request if it does not violate codes or affect the structural integrity of the unit.

Any request for an accommodation that would enable a tenant to materially violate essential lease terms will not be approved, i.e., allowing nonpayment of rent, destruction of property, disturbing the peaceful enjoyment of others, etc.

# 3.0 SERVICES FOR NON-ENGLISH SPEAKING APPLICANTS AND RESIDENTS

All applicants that appear to be experiencing difficulties communicating in English will be asked if they need to communicate in a language other than English (including sign language or Braille). Their needs will be accommodated as much as possible. If another family member or a friend can translate, this option will be utilized to the maximum degree possible. The Lakewood Housing Authority will endeavor to have bilingual staff or access to people who speak languages other than English.

Revised

## 4.0 FAMILY OUTREACH

The Lakewood Housing Authority will publicize the availability and nature of the Public Housing Program for extremely low-income, very low and low-income families in a newspaper of general circulation, minority media, and by other suitable means.

To reach people who cannot or do not read the newspapers, the Lakewood Housing Authority will distribute fact sheets to the broadcasting media and initiate personal contacts with members of the news media and community service personnel. The Lakewood Housing Authority will also try to utilize public service announcements.

The Lakewood Housing Authority will communicate the status of housing availability to other service providers in the community and inform them of housing eligibility factors and guidelines so they can make proper referrals for the Public Housing Program.

The objective of this effort is to develop a waiting list that is representative of our low-income community. A particular emphasis will be placed on attracting eligible individuals and families least likely to apply for public housing.

# 5.0 RIGHT TO PRIVACY

All adult members of both applicant and tenant households are required to annually sign HUD Form 9886, Authorization for Release of Information and Privacy Act Notice. The Authorization for Release of Information and Privacy Act Notice states how family information will be released and includes the Federal Privacy Act Statement.

Any request for applicant or tenant information will not be released unless there is a signed release of information request from the applicant or tenant.

# 6.0 REQUIRED POSTINGS

In each of its offices, the Lakewood Housing Authority will post, in a conspicuous place and at a height easily read by all persons including persons with mobility disabilities, the following information:

- A. Statement of Policies and Procedures governing Admission and Continued Occupancy
- B. Notice of the status of the waiting list (opened or closed)
- C. A listing of all the developments by name, address, number of units, units designed with special accommodations, address of all project offices, office hours, telephone numbers, TDD numbers, and Resident Facilities and operation hours
- D. Income Limits for Admission
- E. Excess Utility Charges
- F. Utility Allowance Schedule

- G. Current Schedule of Routine Maintenance Charges
- H. Dwelling Lease
- I. Grievance Procedure
- J. Fair Housing Poster
- K. Equal Opportunity in Employment Poster
- L. Any current Lakewood Housing Authority Notices

## 7.0 TAKING APPLICATIONS

Families wishing to apply for housing assistance programs will be required to complete an application for the Lakewood Housing Authority's combined waiting list. Applications will be accepted during regular business hours at the main office of the Lakewood Housing Authority located at 480 South Allison Parkway, Lakewood, Colorado 80226-3127.

Applications are taken to compile a waiting list. Due to the demand for housing in the Lakewood Housing Authority jurisdiction, the Lakewood Housing Authority may take applications on an open enrollment basis, depending on the length of the waiting list.

When the waiting list is open, completed pre-applications will be accepted from all applicants. The Lakewood Housing Authority will later verify the information in the applications relevant to the applicant's eligibility, admission and level of benefit.

Applications may be made in person at the office of the Lakewood Housing Authority on the days and times specified in the announcement. Applications will be mailed to interested families upon request.

The completed application will be dated and time stamped upon its return to the Lakewood Housing Authority.

Applicants will be advised that they will be placed on the Housing Authority's combined waiting list. This waiting list serves the Public Housing and tenant-based Section 8 assistance. Applicants will be offered the first form of assistance that becomes available, either a Public Housing unit or a Section 8 Housing Choice Voucher. Once an applicant accepts an offer of assistance, a Public Housing unit or a Section 8 Housing Choice Voucher, their application will be removed from the waiting list.

Persons with disabilities who require a reasonable accommodation in completing an application may call the Lakewood Housing Authority to make special arrangements. A Telecommunication Device for the Deaf (TDD) is available for the deaf. The TDD telephone number is **303-987-7599.** 

The application process will involve two phases. The first phase is the initial application for housing assistance or the pre-application. The pre-application requires the family to provide limited basic information (i.e. family composition, income, etc.) establishing any preferences to which they may be entitled. This first phase results in an apparently eligible family's placement on the waiting list.

Upon receipt of the family's pre-application, the Lakewood Housing Authority will make a preliminary determination of eligibility. If the Lakewood Housing Authority determines the family to be ineligible, the

notice will state the reasons therefore and will offer the family the opportunity of an informal review of the determination.

The applicant may at any time report changes in their applicant status including changes in family composition, income, or preference factors. The Lakewood Housing Authority will annotate the applicant's file and will update their place on the waiting list.

The second phase is the final determination of eligibility, referred to as the full application. The full application takes place when the family nears the top of the waiting list. The Lakewood Housing Authority will ensure that verification of all preferences, eligibility, suitability and selection factors are current (less than 90 calendar days old) in order to determine the family's final eligibility for admission into the Public Housing Program.

## 8.0 ELIGIBILITY FOR ADMISSION

## 8.1 INTRODUCTION

There are five eligibility requirements for admission to public housing: qualifies as a family, has an income within the income limits, meets citizenship/eligible immigrant criteria, provides documentation of Social Security numbers, and signs consent authorization documents. In addition to the eligibility criteria, families must also meet the Lakewood Housing Authority screening criteria in order to be admitted to public housing.

## 8.2 ELIGIBILITY CRITERIA

- A. Family Status
  - 1. A **family with or without children**. Such a family is defined as a group of people related by blood, marriage, adoption or affinity that live together in a stable family relationship.
    - a. Children temporarily absent from the home due to placement in foster care are considered family members.
    - b. Unborn children and children in the process of being adopted are considered family members for the purpose of determining bedroom size but are not considered family members for determining income limit.
  - 2. An **elderly family**, which is:
    - a. A family whose head, spouse, or sole member is a person who is at least 62 years of age;
    - b. Two or more persons who are at least 62 years of age living together; or
    - c. One or more persons who are at least 62 years of age living with one or more live-in aides.
  - 3. A near-elderly family, which is:

- a. A family whose head, spouse, or sole member is a person who is at least 50 years of age but below the age of 62;
- b. Two or more persons, who are at least 50 years of age but below the age of 62, living together; or
- c. One or more persons, who are at least 50 years of age but below the age of 62, living with one or more live-in aides.
- 4. A **disabled family**, which is:
  - a. A family whose head, spouse, or sole member is a person with disabilities;
  - b. Two or more persons with disabilities living together; or
  - c. One or more persons with disabilities living with one or more live-in aides.

For purposes of qualifying for low-income housing, does not include a person whose disability is based solely on any drug or alcohol dependence.

5. A **displaced family**, which is a family in which each member, or whose sole member, has been displaced by governmental action, or whose dwelling has been extensively damaged or destroyed as a result of a disaster declared or otherwise formally recognized pursuant to Federal disaster relief laws.

#### 6. A remaining member of a tenant family.

7. A **single person** who is not an elderly or displaced person, a person with disabilities, or the remaining member of a tenant family.

#### B. Income Eligibility

- 1. To be eligible for admission to developments or scattered-site units, the family's annual income must be within the low-income limit set by HUD. This means the family income cannot exceed 80 percent of the median income for the area.
- 2. Income limits apply only at admission and are not applicable for continued occupancy.
- 3. A family may not be admitted to the public housing program from another assisted housing program (e.g., tenant-based Section 8) or from a public housing program operated by another housing authority without meeting the income requirements of the Lakewood Housing Authority.
- 4. If the Lakewood Housing Authority acquires a property for federal public housing purposes, the families living there must have incomes within the low-income limit in order to be eligible to remain as public housing residents.
- 5. Income limit restrictions do not apply to families transferring within our Public Housing Program.

Revised

- 6. The Lakewood Housing Authority may allow police officers who would not otherwise be eligible for occupancy in public housing to reside in a public housing dwelling unit. Such occupancy must be needed to increase security for public housing residents. Their rent shall at least equal the cost of operating the public housing unit.
- 7. If there are no eligible families on the waiting list and the Lakewood Housing Authority has published a 30 calendar day notice of available units in at least one newspaper of general circulation, families above the applicable income limit may be housed. They must vacate the unit if an eligible family applies.
- C. Citizenship/Eligibility Status

To be eligible for public housing each member of the family must be a citizen, national, or a noncitizen who has eligible immigration status under one of the categories set forth in Section 214 of the Housing and Community Development Act of 1980 (see 42 U.S.C. 1436a(a)) or a citizen of the Republic of Marshall Islands, the Federated States of Micronesia, or the Republic of Palau. However, people in the last category are not entitled to housing assistance in preference to any United States citizen or national resident within Guam.

Family eligibility for assistance.

- a. A family shall not be eligible for assistance unless at least one member of the family residing in the unit is determined to have eligible status, with the exception noted below.
- b. Despite the ineligibility of one or more family members, a mixed family may be eligible for one of three types of assistance (See Section 13.6 for calculating rents under the non-citizen rule).
- c. A family without any eligible members and receiving assistance on June 19, 1995, may be eligible for temporary deferral of termination of assistance.
- D. Social Security Number Documentation

To be eligible, all family members must provide a Social Security number or certify that they do not have one. Adults must certify for minors.

E. Signing Consent Forms

In order to be eligible, each member of the family who is at least 18 years of age, and each family head and spouse regardless of age, shall sign one or more consent forms.

- 1. The consent form must contain, at a minimum, the following:
  - a. A provision authorizing HUD or the Lakewood Housing Authority to obtain from State Wage Information Collection Agencies (SWICAs) any information or materials necessary to complete or verify the application for participation or for eligibility for continued occupancy;

- b. A provision authorizing HUD or the Lakewood Housing Authority to verify with previous or current employers or other sources of income information pertinent to the family's eligibility for or level of assistance;
- c. A provision authorizing HUD to request income information from the IRS and the SSA for the sole purpose of verifying income information pertinent to the family's eligibility or level of benefits;
- d. A statement allowing the Lakewood Housing Authority permission to access the applicant's criminal record with any and all police and/or law enforcement agencies, and
- e. A statement that the authorization to release the information requested by the consent form expires 15 months after the date the consent form is signed.

#### 8.3 SUITABILITY

- A. Applicant families will be evaluated to determine whether, based on their recent behavior, such behavior could reasonably be expected to result in compliance with the public housing lease. The Lakewood Housing Authority will look at past conduct as an indicator of future conduct. Emphasis will be placed on whether a family's admission could reasonably be expected to have a detrimental effect on the development environment, other tenants, Lakewood Housing Authority employees, or other people residing in the immediate vicinity of the property. Otherwise eligible families will be denied admission if they fail to meet the suitability criteria.
- B. The Lakewood Housing Authority will consider objective and reasonable aspects of the family's background, including the following:
  - 1. History of meeting financial obligations, especially rent and any utility payments;
  - 2. Ability to maintain (or with assistance would have the ability to maintain) their housing in a decent and safe condition based on living or housekeeping habits and whether such habits could adversely affect the health, safety, or welfare of other tenants;
  - 3. History of criminal activity by any household member involving crimes of physical violence against persons or property and any other criminal activity including drug-related criminal activity that would adversely affect the health, safety, or well being of other tenants or staff or cause damage to the property;
  - 4. History of disturbing neighbors or destruction of property;
  - 5. Having committed fraud in connection with any Federal housing assistance program, including the intentional misrepresentation of information related to their housing application or benefits derived there from; and
  - 6. History of abusing alcohol in a way that may interfere with the health, safety, or right to peaceful enjoyment by others.
- C. The Lakewood Housing Authority will ask applicants to provide information demonstrating their

Revised

ability to comply with the essential elements of the lease. The Lakewood Housing Authority will verify the information provided. Such verification may include but may not be limited to the following:

- 1. A credit check of the head, spouse, co-head, and any other adult family members;
- 2. A rental history check of all adult family members;
- 3. A criminal background check on all adult household members, including live-in aides. This check will be made through State or local law enforcement or court records in those cases where the household member has lived in the local jurisdiction for the last three years. Where the individual has lived outside the local area, the Lakewood Housing Authority may contact law enforcement agencies where the individual had lived or request a check through the FBI's National Crime Information Center (NCIC). This criminal background check will proceed after each adult household member has signed a consent form designed by the Lakewood Housing Authority.

The information received as a result of the criminal background check shall be used solely for screening, lease enforcement and eviction purposes. The information derived from the criminal background check shall be shared only with employees of the Lakewood Housing Authority who have a job-related need to have access to the information. The information shall be maintained confidentially, not misused or improperly disseminated, and destroyed once the purpose(s) for which it was requested has been accomplished and the period for filing a challenge to the Lakewood Housing Authority's action has expired without a challenge or final disposition of any litigation has occurred;

- 4. A home visit. The home visit provides the opportunity for the family to demonstrate their ability to maintain their home in a safe and sanitary manner. This inspection considers cleanliness and care of rooms, appliances, and appurtenances. The inspection may also consider any evidence of criminal activity; and
- 5. A check of the State's lifetime sex offender registration program for each adult household member, including live-in aides. No household with an individual registered under a State sex offender registration will be admitted to public housing. The Lakewood Housing Authority will check with our State registry and if the applicant has resided in another State(s), with that State(s)'s list.

If an applicant is about to be denied housing based on either the criminal check or the sex offender registration program, the applicant will be informed of this fact and given an opportunity to dispute the accuracy of the information before the denial or eviction occurs.

#### 8.4 GROUNDS FOR DENIAL

The Lakewood Housing Authority is not required or obligated to assist families where applicants or members of the applicant's household:

- A. Do not meet any one or more of the eligibility criteria;
- B. Do not supply information or documentation required by the application process;

- C. Have failed to respond to a written request for information or a request to declare their continued interest in the program;
- D. Have a history of not meeting financial obligations, especially rent;
- E. Do not have the ability to maintain (with assistance) their housing in a decent and safe condition where such habits could adversely affect the health, safety, or welfare of other tenants;
- F. Have a history of criminal activity by any household member involving crimes of physical violence against persons or property and any other criminal activity including drug-related criminal activity that would adversely affect the health, safety, or well being of other tenants or staff or cause damage to the property. A household member having a history of criminal activity must meet the following criteria for their eligibility for assistance to be considered:
  - 1. A person who has engaged in violent criminal activity is not eligible for the Public Housing program until five (5) years from the date he/she has successfully completed his/her sentence and/or probationary term.
    - a. A person who has been convicted of violent criminal activity but who has successfully completed his/her sentence and/or probation <u>more</u> than five (5) years prior to the date of application for the Public Housing program may be considered for a Public Housing unit through the screening process.
    - b. A person may also be denied for the Public Housing program if he/she/has engaged in violent criminal activity even if he/she has not been convicted or prosecuted for said conduct.
  - 2. A person who has engaged in drug-related criminal activity or alcohol abuse is not eligible for the Public Housing program until five (5) years from the date that the person has successfully completed an approved and certified drug or alcohol rehabilitation program and has successfully completed any sentence or probationary period resulting from said drug-related criminal activity at least five (5) years prior to date of his/her application for the Public Housing program.
    - a. A person who has engaged in drug-related criminal activity but who has successfully completed an approved and certified drug or alcohol rehabilitation program and has successfully completed his/her sentence and/or probation (if applicable) more than five (5) years prior to the date of application for the Public Housing program may be considered through the screening process.
    - b. A person whose drug-related criminal activity was limited to illegal use or possession for personal use of a controlled substance, and such activity was more than one (1) year prior to the date of application for the Public Housing program, may be considered through the screening process with the completion of a successful drug rehabilitation program.
  - 3. A person who has been evicted from housing assistance under the U.S. Housing Act because of drug-related criminal activity is not eligible for the Public Housing program for five (5) years from the date of the eviction.
  - 4. A person who has a felony/misdemeanor charge(s) or conviction(s) that does not involve

crimes of physical violence against persons or property or drug-related criminal activity, may be considered for Public Housing assistance through the screening process on a case-by-case basis.

- G. Have a history of disturbing neighbors or destruction of property;
- H. Currently owes rent or other amounts to any housing authority in connection with their public housing or Section 8 programs;
- I. Have committed fraud, bribery or any other corruption in connection with any Federal housing assistance program, including the intentional misrepresentation of information related to their housing application or benefits derived there from;
- J. Were evicted from federally assisted housing within the past five (5) years because of drug-related criminal activity. The five (5) year limit is based on the date of such eviction, not the date the crime was committed.

However, the Lakewood Housing Authority may admit the household if the PHA determines:

- 1. The evicted household member who engaged in drug-related criminal activity has successfully completed a supervised drug rehabilitation program approved by the Lakewood Housing Authority; or
- 2. The circumstances leading to the eviction no longer exist (for example, the criminal household member is imprisoned or has died).
- K. Are currently engaging in the illegal use of a controlled substance. For purposes of this section, a member is "currently engaged in" the criminal activity if the person has engaged in this behavior recently enough to justify a reasonable belief that the behavior is current;
- L. The Lakewood Housing Authority determines that it has reasonable cause to believe that a household member's illegal use or pattern of illegal use of a drug may threaten the health, safety, or right to peaceful enjoyment of the premises by other residents;
- M. The Lakewood Housing Authority determines that it has reasonable cause to believe that a household member's abuse or pattern of abuse of alcohol may threaten the health, safety, or right to peaceful enjoyment of the premises by other residents;

With respect to criminal activity described in paragraphs J, K, L, and M of this Section, Lakewood Housing Authority may require an applicant to exclude a household member in order to be admitted to public housing where that household member has participated in or been culpable for actions described in paragraphs J, K, L, and M that warrants denial.

- N. Have engaged in or threatened abusive or violent behavior towards any Lakewood Housing Authority staff member or resident;
- O. Fugitive felons, parole violators, and persons fleeing to avoid prosecution or custody or confinement after conviction for a crime, or attempt to commit a crime, that is a felony under the laws of the place from which the individual flees;
- P. Denied for Life: If any family member has been convicted of manufacturing or producing

methamphetamine (speed) in a public housing development, in a Section 8 assisted property, or on the premises of other federally assisted housing;

- Q. **Denied for Life:** Has a lifetime registration under a State sex offender registration program.
- R. **Denied for Life:** Applicant who have a history of criminal activity involving crimes such as arson, murder, attempted murder, homicide, criminally negligent homicide, kidnaping, manslaughter, rape, sexual assault, sexual abuse or felony crimes against children.

In determining whether to deny admission for illegal drug use by a household member who is no longer engaging in such abuse, or for abuse or a pattern of abuse of alcohol by a household member who is no longer engaging in such abuse, the Lakewood Housing Authority may consider whether such household member:

- 1. Is participating in a supervised drug or alcohol rehabilitation program;
- 2. Has successfully completed a supervised drug or alcohol rehabilitation program; or
- 3. Has otherwise been successfully rehabilitated.

For this purpose, Lakewood Housing Authority will require the applicant to submit evidence of the household member's current participation in, or successful completion of, a supervised drug or alcohol rehabilitation program or evidence of otherwise having been rehabilitated successfully.

Before the Lakewood Housing Authority denies admission to the Lakewood Housing Authority's public housing program on the basis of a criminal record, the Lakewood Housing Authority must notify the household of the proposed action and must provide the person with the criminal record (i.e., a child) and the applicant (head of household) with a copy of the criminal record and an opportunity to dispute the accuracy and relevance of that record. The applicant will have **10 calendar days** to dispute the accuracy and relevance of the record in writing. If the Lakewood Housing Authority does not receive the dispute within the allotted time, the applicant will be denied.

## 8.5 INFORMAL REVIEW

A. If the Lakewood Housing Authority determines that an applicant does not meet the criteria for receiving public housing assistance, the Lakewood Housing Authority will promptly provide the applicant with written notice of the determination. The notice must contain a brief statement of the reason(s) for the decision and state that the applicant may request in writing an informal review of the decision within **10 business days** of the denial. The Lakewood Housing Authority will describe how to obtain the informal review.

The informal review may be conducted by any person designated by the Lakewood Housing Authority, other than a person who made or approved the decision under review or subordinate of this person. The applicant must be given the opportunity to present written or oral objections to the Lakewood Housing Authority's decision. The Lakewood Housing Authority must notify the applicant of the final decision within **14 calendar days** after the informal review, including a brief statement of the reasons for the final decision.

B. The applicant may request that the Lakewood Housing Authority provide for an Informal Hearing after the family has notification of an INS decision on their citizenship status on appeal, or in lieu of request of appeal to the INS. This request must be made by the applicant within **30 calendar** 

**days** of receipt of the Notice of Denial or Termination of Assistance, or within **30 calendar days** of receipt of the INS appeal decision.

For the applicants, the Informal Hearing Process above will be utilized with the exception that the applicant will have up to **30 calendar days** of receipt of the Notice of Denial or Termination of Assistance, or of the INS appeal decision.

#### 8.6 APPLICANT DISCLOSURE OF INFORMATION

If an applicant for publicly-assisted housing falls under either of the categories set forth in 8.4 Sections F(1), F(2) or F(3), he/she must meet all other criteria for the applicable publicly-assisted housing program and provide full and complete information to the Lakewood Housing Authority and complete all forms required by the regular admission process and, in addition thereto, must submit a request to the Assisted Housing Supervisor for a favorable consideration of his/her application. Said request shall be in a form to be provided by Lakewood Housing Authority and shall require the applicant to disclose the following:

- A. The nature and extent of any drug-related criminal activity in which he/she has been involved including the manufacture, sale or distribution or possession with intent to manufacture, sell or distribute a controlled substance as defined in 102 of the Controlled Substances Act (21 USC 802), or the use or possession (other than with the intent to manufacture or distribute) of a controlled substance.
- B. Any violent criminal activity defined as any criminal activity that has as one of its elements the use, or threatened use, of physical force against the person or property of another.
- C. Any arrest or convictions resulting from such activities outlined in 8.4 Section F.
- D. The term and conditions of any sentence or conviction related thereto setting forth the name and address of the incarcerating agency and the name and address of each of the applicant's past probation officers.
- E. Any history of alcohol abuse in such a way that it interfered with the health, safety or right to peaceful enjoyment of the premises by other residents.
- F. Any rehabilitation or treatment program in which the applicant has been enrolled, the name and address of the agency administering said program, the dates of attendance, the nature of the treatment, and whether the applicant successfully completed the program, including any evidence thereof.
- G. A pledge that the applicant will not engage in any drug-related criminal activity or violent criminal activity and/or alcohol abuse, for so long as he/she is a participant in a publicly-assisted housing program.

# 9.0 MANAGING THE WAITING LIST

## 9.1 OPENING AND CLOSING THE WAITING LIST

The Lakewood Housing Authority will maintain one combined waiting list for the Public Housing, and Section 8 programs. Opening of the waiting list will be announced with a public notice stating that applications for the Lakewood Housing Authority's combined waiting list will be accepted. The public notice will state where, when, and how to apply. The notice will be published in a local newspaper of general circulation and also by any available minority media. The public notice will state any limitations to who may apply. The notice will include the Fair Housing logo and slogan and will be in compliance with Fair Housing requirements.

Closing of the waiting list will also be announced with a public notice. The public notice will state the date

the waiting list will be closed and for what bedroom sizes. The public notice will be published in a local newspaper of general circulation and also by any available minority media.

#### 9.2 ORGANIZATION OF THE WAITING LIST

The waiting list will be maintained in accordance with the following guidelines:

- A. The application will be a permanent file;
- B. All applications will be maintained in order of bedroom size, preference, and then in order of date and time of application; and
- C. Any significant contact between the Lakewood Housing Authority and the applicant will be documented in the applicant file.

### 9.3 FAMILIES NEARING THE TOP OF THE WAITING LIST

When a family appears to be nearing the top of the waiting list, the family will be invited to an interview and the verification process will begin. It is at this point in time that the family's waiting list preference will be verified. If the family no longer qualifies to be near the top of the list, the family's name will be returned to the appropriate spot on the waiting list. The Lakewood Housing Authority must notify the family in writing of this determination and give the family the opportunity for an informal review.

Once the preference has been verified, the family will complete a full application, present Social Security number information, citizenship/eligible immigrant information, and sign the Consent for Release of Information forms.

#### 9.4 RIGHT OF REFUSAL

If the family refuses two (2) available forms of assistance, either managed housing (a Public Housing unit or Section 8 tenant-based assistance, the family will be removed from the waiting list and will be required to reapply for housing assistance when the Lakewood Housing Authority is accepting applications.

If a family refuses one (1) offer of managed housing, a Public Housing unit, the family will no longer be considered for managed housing. The family may remain on the waiting list for Section 8 tenant-based assistance. To be considered again for managed housing, the family will be required to reapply for housing assistance when the Authority is accepting applications.

If an Applicant presents the Authority with clear evidence that acceptance of the offer of a suitable vacancy or other housing assistance will result in undue hardship not related to considerations of race, color, creed, age, sex, religion, handicap or national origin, refusal of the offer will not count as one of the two (2) to which the Applicant is entitled.

An Applicant will **<u>NOT</u>** be considered to have been offered a unit under the following circumstances:

- A. The unit is not the proper size and type, and residency would only be temporary (e.g., a speciallydesignated unit awaiting a handicapped tenant).
- B. The Applicant is unable to move at the time of the offer and presents clear evidence, which substantiates this situation to the Housing Authority's satisfaction. Examples include:

- 1. A medical verification that the Applicant has just undergone major surgery and needs a period to recuperate.
- 2. A court verification that the Applicant is serving on a jury which has been sequestered.
- 3. Accepting the offer would create an undue hardship for the family for reasons of employment, day care for medical facilities.
- 4. Verification that the Applicant is in an existing contract (lease) and the landlord refuses to sign a Mutual Rescission of Lease.

The Housing Authority will verify that the Applicant-claimed circumstances exist.

## 9.5 PURGING THE WAITING LIST

The Lakewood Housing Authority will update and purge its waiting list at least annually to ensure that the pool of applicants reasonably represents the interested families for whom the Lakewood Housing Authority has current information, i.e., applicant's address, family composition, income category, and preferences.

## 9.6 REMOVAL OF APPLICANTS FROM THE WAITING LIST

The Lakewood Housing Authority will not remove an applicant's name from the waiting list unless:

- A. The applicant requests in writing that the name be removed; or
- B. The applicant fails to respond to a written request for information or a request to declare their continued interest in the program; or
- C. The applicant does not meet either the eligibility or suitability criteria for the program; or
- D. The applicant refuses two (2) available forms of assistance, a Public Housing unit or a Section 8 Housing Choice Voucher;
- E. The applicant is housed. Once an applicant accepts an offer of assistance, their application will be removed from the waiting list.

Applicants will be offered the right to an informal review before being removed from the waiting list.

## 9.7 MISSED APPOINTMENTS

All applicants who fail to keep a scheduled appointment with the Lakewood Housing Authority will be sent a notice of termination of the process for eligibility.

The Lakewood Housing Authority will allow the family to reschedule for good cause. Generally, no more than one opportunity will be given to reschedule without good cause, and no more than two opportunities will be given for good cause. When good cause exists for missing an appointment, the Lakewood Housing Authority will work closely with the family to find a more suitable time.

## 9.8 NOTIFICATION OF NEGATIVE ACTIONS

17 Revised

Any applicant whose name is being removed from the waiting list will be notified by the Lakewood Housing Authority, in writing, that they have **10 calendar days** from the date of the written correspondence to present mitigating circumstances or request in writing an informal review. The letter will also indicate that their name will be removed from the waiting list if they fail to respond within the timeframe specified. The Lakewood Housing Authority system of removing applicant names from the waiting list will not violate the rights of persons with disabilities. If an applicant claims that their failure to respond to a request for information or updates was caused by a disability, the Lakewood Housing Authority will verify that there is in fact a disability and the disability caused the failure to respond, and will provide a reasonable accommodation. An example of a reasonable accommodation would be to reinstate the applicant on the waiting list based on the date and time of the original application.

# **10.0 TENANT SELECTION AND ASSIGNMENT PLAN**

#### 10.1 PREFERENCES

The Lakewood Housing Authority will select families based on the following preferences within each bedroom size category based on our local housing needs and priorities:

- A. Displaced person(s): Individuals or families displaced by government action or whose dwelling has been extensively damaged or destroyed as a result of a disaster declared or otherwise formally recognized pursuant to Federal Disaster Relief Laws. This category includes applicants displaced by Lakewood Housing Authority as a result of acquisition or rehabilitation.
- B. Applicants with an adult family member enrolled in an employment training program, currently working at least 20 hours per week, or attending school on a full-time basis. This preference is also extended equally to all elderly families and all families whose head or spouse is receiving income based on their inability to work.
- C. Applicants with an adult family member who either lives or works or has been hired to work in the City of Lakewood. The residency preference will not have the purpose or effect of delaying or otherwise denying admission to the program based on the

race, color, ethnic origin, gender, religion, disability, or age of any member of an applicant family.

D. All other applicants who do not meet the definitions in the other preference categories.

Based on the above preferences, all families in preference A will be offered housing before any families in preference B, preference B families will be offered housing before any families in preference C, and preference C families will be offered housing before any families in preference D. (See Chart)

#### Lakewood Housing Authority Combined Waiting List Ranking Preferences

Priority	Points						
	Displaced by Government/ LHA Displaced	Education-Training Program/Participant Employed/Elderly/Disabled	Lakewood Live or Work	Total Points			
А	4			4			
В		2	1	3			
С		2		2			
D			1	1			
E				0			

The date and time of application will be noted and utilized to determine the sequence within the above prescribed preferences.

Not withstanding the above, families who are elderly, disabled, or displaced will be offered housing before other single persons.

**Buildings Designed for the Elderly and Disabled (Mixed Population Developments):** Preference will be given to elderly and disabled families. If there are no elderly or disabled families on the list, preference will then be given to near-elderly families. If there are no near-elderly families on the waiting list, units will be offered to families who qualify for the appropriate bedroom size using these priorities. All such families will be selected from the waiting list using the preferences as outlined above.

**Buildings Designated as Elderly Only Housing:** The (**None**) has been approved by HUD as being designated for elderly only. In filling vacancies in this development, first priority will be given to elderly families. If there are no elderly families on the list, next priority will be given to the near-elderly. Using these priorities, families will be selected from the waiting list using the preferences as outlined above.

**Buildings Designated for Disabled Only Housing:** The (**None**) has been approved by HUD as being designated for persons with disabilities only. In filling vacancies in this development, first priority will be given to disabled families. If there are no disabled families on the list, next priority will be given to families who qualify for the appropriate bedroom size. Using these priorities, families will be selected from the

waiting list using the preferences as outlined above.

Accessible Units: Accessible units will be first offered to families who may benefit from the accessible features. Applicants for these units will be selected utilizing the same preference system as outlined above. If there are no applicants who would benefit from the accessible features, the units will be offered to other applicants in the order that their names come to the top of the waiting list. Such applicants, however, must sign a release form stating they will accept a transfer (at their own expense) if, at a future time, a family requiring an accessible feature applies or requires a transfer from a non-accessible unit. Any family required to transfer will be given a **30 calendar day** notice.

## 10.2 ASSIGNMENT OF BEDROOM SIZES

The following guidelines will determine each family's unit size without overcrowding or over-housing:

Number of Bedrooms	Number of Persons		
	Minimum	Maximum	
0	1	1	
1	1	2	
2	2	4	
3	3	6	
4	4	8	
5	5	10	

These standards are based on the assumption that each bedroom will accommodate no more than two (2) persons. Zero bedroom units will only be assigned to one-person families. Two adults will share a bedroom unless related by blood.

In determining bedroom size, the Lakewood Housing Authority will include the presence of children to be born to a pregnant woman, children who are in the process of being adopted, children whose custody is being obtained, children currently under a 50% or more joint custody decree, children who are temporarily away at school, or children who are temporarily in foster care.

In addition, the following considerations may be taken in determining bedroom size:

- A. Children of the same sex will share a bedroom.
- B. Children of the opposite sex, both under the age of **6**, will share a bedroom.
- C. Adults and children will not be required to share a bedroom.
- D. Foster adults and/or foster children will not be required to share a bedroom with family members.
- E. Live-in aides will get a separate bedroom.

Exceptions to normal bedroom size standards include the following:

- A. Units smaller than assigned through the above guidelines. A family may request a smaller unit size than the guidelines allow. The Lakewood Housing Authority will allow the smaller size unit so long as generally no more than two (2) people per bedroom are assigned. In such situations, the family will sign a certification stating they understand they will be ineligible for a larger size unit for **three (3)** years or until the family size changes, whichever may occur first.
- B. Units larger than assigned through the above guidelines. A family may request a larger unit size than the guidelines allow. The Lakewood Housing Authority will allow the larger size unit if the family provides a verified medical or disability related need that the family be housed in a larger unit.
- C. If there are no families on the waiting list for a larger size, smaller families may be housed if they sign a release form stating they will transfer (at the family's own expense) to the appropriate size unit when an eligible family needing the larger unit applies. The family transferring will be given a **30 calendar day** notice before being required to move.
- D. Larger units may be offered in order to improve the marketing of a development suffering a high vacancy rate.
- E. In no event will a single person who is not an elderly person or a displaced person, or a person with disabilities be provided with a unit that is larger than one-bedroom.

## 10.3 SELECTION FROM THE WAITING LIST

The Lakewood Housing Authority shall follow the statutory requirement that at least 40% of newly admitted families in any fiscal year be families whose annual income is at or below 30% of the area median income. To ensure this requirement is met we shall quarterly monitor the incomes of newly admitted families and the incomes of the families on the waiting list. If it appears that the requirement to house extremely low-income families will not be met, we will skip higher income families on the waiting list to reach extremely low-income families.

If admissions of extremely low-income families to the Lakewood Housing Authority's voucher program during a fiscal year exceed the 75% minimum targeting requirement for the Lakewood Housing Authority's voucher program, such excess shall be credited (subject to the limitations in this paragraph) against the Lakewood Housing Authority's basic targeting requirement for the same fiscal year.

The fiscal year credit for voucher program admissions that exceeds the minimum voucher program targeting requirement shall not exceed the lower of:

- A. Ten % of public housing waiting list admissions during the Lakewood Housing Authority fiscal year;
- B. Ten % of waiting list admissions to the Lakewood Housing Authority's Section 8 tenant-based assistance program during the PHA fiscal year; or
- C. The number of qualifying low-income families who commence occupancy during the fiscal year of Lakewood Housing Authority public housing units located in census tracts with a poverty rate of 30 % or more. For this purpose, qualifying low-income family means a low-income family other than an extremely low-income family.

If there are not enough extremely low-income families on the waiting list we will conduct outreach on a non-discriminatory basis to attract extremely low-income families to reach the statutory requirement.

## 10.4 DECONCENTRATION POLICY

It is the Lakewood Housing Authority's policy to provide for deconcentration of poverty and encourage income mixing by bringing higher income families into lower income developments and lower income families into higher income developments. Toward this end, we will skip families on the waiting list to reach other families with a lower or higher income. We will accomplish this in a uniform and non-discriminating manner.

The Lakewood Housing Authority will affirmatively market our housing to all eligible income groups. Lower income residents will not be steered toward lower income developments and higher income people will not be steered toward higher income developments.

Prior to the beginning of each fiscal year, we will analyze the income levels of families residing in each of our developments and the income levels of the families on the waiting list. Based on this analysis, we will determine the level of marketing strategies and deconcentration incentives to implement.

## 10.5 DECONCENTRATION INCENTIVES

The Lakewood Housing Authority may offer one or more incentives to encourage applicant families whose income classification would help to meet the deconcentration goals of a particular development.

Various incentives may be used at different times, or under different conditions, but will always be provided in a consistent and nondiscriminatory manner.

#### 10.6 OFFER OF A UNIT

When the Lakewood Housing Authority discovers that a unit will become available, we will contact the first family on the waiting list who has the highest priority for this type of unit or development and whose income category would help to meet the deconcentration goal and/or the income targeting goal.

The Lakewood Housing Authority will contact the family first by telephone to make the unit offer. If the family cannot be reached by telephone, the family will be notified of a unit offer via first class mail. The family will be given **five (5) calendar days** from the date the family was contacted by telephone or from the date the letter was mailed to contact the Lakewood Housing Authority regarding the offer.

The family will be offered the opportunity to view the unit. The family will have **one** (1) **calendar day** to view and accept or reject the unit. This verbal offer and the family's decision must be documented in the tenant file. If the family rejects the offer of the unit, the Lakewood Housing Authority will send the family a letter documenting the offer and the rejection.

#### 10.7 REJECTION OF UNIT

If in making the offer to the family the Lakewood Housing Authority skipped over other families on the waiting list in order to meet their deconcentration goal or offered the family any other deconcentration incentive and the family rejects the unit, the family will not lose their place on the waiting list and will not be otherwise penalized.

If the Lakewood Housing Authority did not skip over other families on the waiting list to reach this family, did not offer any other deconcentration incentive, and the family rejects the unit without good cause, the family will forfeit their application's date and time. The family will keep their preferences, but the date and time of application will be changed to the date and time the unit was rejected.

If the family rejects with good cause any unit offered, they will not lose their place on the waiting list. Good cause includes, among other things, reasons related to health, proximity to work, school, and childcare (for those working or going to school). The family will be offered the right to an informal review of the decision to alter their application status.

### 10.8 ACCEPTANCE OF UNIT

The family will be required to sign a lease that will become effective no later than three (3) calendar days after the date of acceptance or the business day after the day the unit becomes available, whichever is later.

Prior to signing the lease, all families (head of household) and other adult family members will be required to attend the Lease and Occupancy Orientation when they are initially accepted for occupancy. The family will not be housed if they have not attended the orientation. Applicants who provide prior notice of an inability to attend the orientation will be rescheduled. Failure of an applicant to attend the orientation, without good cause, may result in the cancellation of the occupancy process.

The applicant will be provided a copy of the lease, the grievance procedure, utility allowances, utility charges, the current schedule of routine maintenance charges, and a request for reasonable accommodation form. These documents will be explained in detail. The applicant will sign a certification that they have received these documents and that they have reviewed them with Housing Authority personnel. The certification will be filed in the tenant's file.

The signing of the lease and the review of financial information are to be privately handled. The head of household and all adult family members will be required to execute the lease prior to admission. One executed copy of the lease will be furnished to the head of household and the Lakewood Housing Authority will retain the original executed lease in the tenant's file. A copy of the grievance procedure will be attached to the resident's copy of the lease.

The family will pay a security deposit at the time of lease signing. The security deposit will be equal to:

#### The Total Tenant Payment or \$300.00 whichever is greater

In exceptional situations, the Lakewood Housing Authority reserves the right to allow a new resident to pay their security deposit in up to three (3) payments. One third shall be paid in advance, one third with their second rent payment, and one third with their third rent payment. This shall be at the sole discretion of the Housing Authority.

In the case of a move within public housing, the security deposit for the first unit will be transferred to the second unit. Additionally, if the security deposit for the second unit is greater than that for the first, the difference will be collected from the family. Conversely, if the security deposit is less, the difference will be refunded to the family.

In the event there are costs attributable to the family for bringing the first unit into condition for re-renting, the family shall be billed for these charges.

# 11.0 INCOME, EXCLUSIONS, AND DEDUCTIONS FROM INCOME

To determine annual income, the Lakewood Housing Authority adds the income of all family members, excluding the types and sources of income that are specifically excluded. Once the annual income is determined, the Lakewood Housing Authority subtracts all allowable deductions (allowances) to determine the Total Tenant Payment.

## 11.1 INCOME

Annual income means all amounts, monetary or not, that:

- A. Go to (or on behalf of) the family head or spouse (even if temporarily absent) or to any other family member; or
- B. Are anticipated to be received from a source outside the family during the 12-month period following admission or annual reexamination effective date; and
- C. Are not specifically excluded from annual income.

If it is not feasible to anticipate a level of income over a 12-month period (e.g. seasonal or cyclic income), or the Lakewood Housing Authority believes that past income is the best available indicator of expected future income, the Lakewood Housing Authority may annualize the income anticipated for a shorter period, subject to a redetermination at the end of the shorter period.

Annual income includes, but is not limited to, the amounts specified in the federal regulations currently found in 24 CFR 5.609:

- A. The full amount, before any payroll deductions, of wages and salaries, overtime pay, commissions, fees, tips and bonuses, and other compensation for personal services.
- B. The net income from the operation of a business or profession. Expenditures for business expansion or amortization of capital indebtedness are not used as deductions in determining net income. An allowance for depreciation of assets used in a business or profession may be deducted, based on straight-line depreciation, as provided in Internal Revenue Service regulations. Any withdrawal of cash or assets from the operation of a business or profession is included in income, except to the extent the withdrawal is a reimbursement of cash or assets invested in the operation by the family.
- C. Interest, dividends, and other net income of any kind from real or personal property. Expenditures for amortization of capital indebtedness are not used as deductions in determining net income. An allowance for depreciation of assets used in a business or profession may be deducted, based on straight-line depreciation, as provided in Internal Revenue Service regulations. Any withdrawal of cash or assets from an investment is included in income, except to the extent the withdrawal is reimbursement of cash or assets invested by the family. Where the family has net family assets in excess of \$5,000, annual income includes the greater of the actual income derived from all net family assets or a percentage of the value of such assets based on the current passbook savings rate, as determined by HUD. Income that could have been derived from assets worth more than \$1000 that were disposed of for less than fair market value within the past two years will be

counted as income.

- D. The full amount of periodic amounts received from Social Security, annuities, insurance policies, retirement funds, pensions, disability or death benefits, and other similar types of periodic receipts, including a lump-sum amount or prospective monthly amounts for the delayed start of a periodic amount. (However, deferred periodic amounts from supplemental security income and Social Security benefits that are received in a lump sum amount or in prospective monthly amounts are excluded.)
- E. Payments in lieu of earnings, such as unemployment and disability compensation, worker's compensation, and severance pay. (However, lump sum additions such as insurance payments from worker's compensation are excluded.)
- F. Welfare assistance
  - 1. Welfare assistance payments
    - a. Welfare assistance payments made under the Temporary Assistance for Needy Families (TANF) program are included in annual income only to the extent such payments:
      - i. Qualify as assistance under the TANF program definition at 45 CFR 260.31; and
      - ii. Are not otherwise excluded under paragraph Section 11.2 of this Policy.
    - b. If the welfare assistance payment includes an amount specifically designated for shelter and utilities that is subject to adjustment by the welfare assistance agency in accordance with the actual cost of shelter and utilities, the amount of welfare assistance income to be included as income consists of:
      - i. The amount of the allowance or grant exclusive of the amount specifically designated for shelter or utilities; plus
      - ii. The maximum amount that the welfare assistance agency could in fact allow the family for shelter and utilities. If the family's welfare assistance is ratably reduced from the standard of need by applying a percentage, the amount calculated under this requirement is the amount resulting from one application of the percentage.
  - 2. Imputed welfare income

A family's annual income includes the amount of imputed welfare income (because of specified welfare benefits reductions resulting from either welfare fraud or the failure to comply with economic self-sufficiency requirements, as specified in notice to the Lakewood Housing Authority by the welfare agency) plus the total amount of other annual income.

At the request of the Lakewood Housing Authority, the welfare agency will inform the Lakewood Housing Authority in writing of the amount and term of any specified welfare

benefit reduction for a family member, and the reason for such reduction, and will also inform the Lakewood Housing Authority of any subsequent changes in the term or amount of such specified welfare benefit reduction. The Lakewood Housing Authority will use this information to determine the amount of imputed welfare income for a family.

A family's annual income includes imputed welfare income in family annual income, as determined at an interim or regular reexamination of family income and composition during the term of the welfare benefits reduction (as specified in information provided to the Lakewood Housing Authority by the welfare agency).

The amount of the imputed welfare income is offset by the amount of additional income a family receives that commences after the time the sanction was imposed. When such additional income from other sources is at least equal to the imputed welfare income, the imputed welfare income is reduced to zero.

The Lakewood Housing Authority will not include imputed welfare income in annual income if the family was not an assisted resident at the time of the sanction.

If a resident is not satisfied that the Lakewood Housing Authority has calculated the amount of imputed welfare income in accordance with HUD requirements, and if the Lakewood Housing Authority denies the family's request to modify such amount, then the Lakewood Housing Authority shall give the resident written notice of such denial, with a brief explanation of the basis for the Lakewood Housing Authority's determination of the amount of imputed welfare income. The Lakewood Housing Authority's notice shall also state that if the resident does not agree with the determination, the resident may grieve the decision in accordance with our grievance policy. The resident is not required to pay an escrow deposit for the portion of the resident's rent attributable to the imputed welfare income in order to obtain a grievance hearing.

- 3. Relations with welfare agencies
  - a. The Lakewood Housing Authority will ask welfare agencies to inform it of any specified welfare benefits reduction for a family member, the reason for such reduction, the term of any such reduction, and any subsequent welfare agency determination affecting the amount or term of a specified welfare benefits reduction. If the welfare agency determines a specified welfare benefits reduction for a family member, and gives the Lakewood Housing Authority written notice of such reduction, the family's annual incomes shall include the imputed welfare income because of the specified welfare benefits reduction.
  - b. The Lakewood Housing Authority is responsible for determining the amount of imputed welfare income that is included in the family's annual income as a result of a specified welfare benefits reduction as determined by the welfare agency and specified in the notice by the welfare agency to the housing authority. However, the Lakewood Housing Authority is not responsible for determining whether a reduction of welfare benefits by the welfare agency was correctly determined by the welfare agency in accordance with welfare program requirements and procedures, nor for providing the opportunity for review or hearing on such welfare agency determinations.

- c. Such welfare agency determinations are the responsibility of the welfare agency, and the family may seek appeal of such determinations through the welfare agency's normal due process procedures. The Lakewood Housing Authority shall rely on the welfare agency notice to the Lakewood Housing Authority of the welfare agency's determination of a specified welfare benefits reduction.
- G. Periodic and determinable allowances, such as alimony, child support payments, and regular contributions or gifts received from organizations or from persons not residing in the dwelling.
- H. All regular pay, special pay, and allowances of a member of the Armed Forces. (Special pay to a member exposed to hostile fire is excluded.)

#### 11.2 ANNUAL INCOME

Annual income does not include the following amounts specified in the federal regulations currently found in 24 CFR 5.609:

- A. Income from employment of children (including foster children) under the age of 18 years;
- B. Payments received for the care of foster children or foster adults (usually persons with disabilities, unrelated to the tenant family, who are unable to live alone);
- C. Lump-sum additions to family assets, such as inheritances, insurance payments (including payments under health and accident insurance and worker's compensation), capital gains, and settlement for personal or property losses;
- D. Amounts received by the family that are specifically for, or in reimbursement of, the cost of medical expenses for any family member;
- E. Income of a live-in aide;
- F. The full amount of student financial assistance paid directly to the student or to the educational institution;
- G. The special pay to a family member serving in the Armed Forces who is exposed to hostile fire;
- H. The amounts received from the following programs:
  - 1. Amounts received under training programs funded by HUD;
  - 2. Amounts received by a person with a disability that are disregarded for a limited time for purposes of Supplemental Security Income eligibility and benefits because they are set aside for use under a Plan to Attain Self-Sufficiency (PASS);
  - 3. Amounts received by a participant in other publicly assisted programs that are specifically for or in reimbursement of out-of-pocket expenses incurred (special equipment, clothing, transportation, childcare, etc.) and that are made solely to allow participation in a specific program;
  - 4. Amounts received under a resident service stipend. A resident service stipend is a modest amount (not to exceed \$200 per month) received by a resident for performing a service

for the Housing Authority or owner, on a part-time basis, that enhances the quality of life in the development. Such services may include, but are not limited to, fire patrol, hall monitoring, lawn maintenance, resident initiatives coordination, and serving as a member of the Lakewood Housing Authority governing board. No resident may receive more than one such stipend during the same period of time;

- 5. Incremental earnings and benefits resulting to any family member from participation in qualifying State or local employment training programs (including training programs not affiliated with a local government) and training of a family member as resident management staff. Amounts excluded by this provision must be received under employment training programs with clearly defined goals and objectives and are excluded only for the period during which the family member participates in the employment training program;
- 6. Temporary, nonrecurring or sporadic income (including gifts);
- 7. Reparation payments paid by a foreign government pursuant to claims filed under the laws of that government by persons who were persecuted during the Nazi era;
- 8. Earnings in excess of \$480 for each full-time student 18 years old or older (excluding the head of household and spouse);
- 9. Adoption assistance payments in excess of \$480 per adopted child;
- 10. The incremental earnings due to employment during a cumulative 12-month period following date of the initial hire shall be excluded. This exclusion (paragraph 11) will not apply for any family who concurrently is eligible for exclusion #10. Additionally, this exclusion is only available to the following families:
  - a. Families whose income increases as a result of employment of a family member who was previously unemployed for one or more years.
  - b. Families whose income increases during the participation of a family member in any economic self-sufficiency or other job training program.

Families who are or were, within 6 months, assisted under a State TANF or Welfare-to-Work program.

During the second cumulative 12-month period after the date of initial hire, 50% of the increased income shall be excluded from income.

The disallowance of increased income of an individual family member is limited to a lifetime 48-month period. It only applies for 12 months of the 100% exclusion and 12 months of the 50% exclusion.

(While HUD regulations allow for the housing authority to offer an escrow account in lieu of having a portion of their income excluded under this paragraph, it is the policy of this housing authority to provide the exclusion in all cases.)

11. Deferred periodic amounts from supplemental security income and Social Security benefits that are received in a lump sum amount or in prospective monthly amounts;

- 12. Amounts received by the family in the form of refunds or rebates under State or local law for property taxes paid on the dwelling unit;
- 13. Amounts paid by a State agency to a family with a member who has a developmental disability and is living at home to offset the cost of services and equipment needed to keep the developmentally disabled family member at home; or
- 14. Amounts specifically excluded by any other Federal statute from consideration as income for purposes of determining eligibility or benefits. These exclusions include:
  - a. The value of the allotment provided to an eligible household under the Food Stamp Act of 1977 (7 U.S.C. 2017(b));
  - b. Payments to Volunteers under the domestic Volunteer Services Act of 1973 (42 U.S.C. 5044(g), 5058);
  - c. Payments received under the Alaska Native Claims Settlement Act (43 U.S.C. 1626(c));
  - d. Income derived from certain submarginal land of the United States that is held in trust for certain Indian tribes (25 U.S.C. 459e);
  - e. Payments or allowances made under the Department of Health and Human Services' Low-Income Home Energy Assistance Program (42 U.S.C. 8624(f));
  - f. Payments received under programs funded in whole or in part under the Job Training Partnership Act (29 U.S.C. 1552(b); (effective July 1, 2000, references to Job Training Partnership Act shall be deemed to refer to the corresponding provision of the Workforce Investment Act of 1998 (29 U.S.C. 2931);
  - g. Income derived from the disposition of funds to the Grand River Band of Ottawa Indians (Pub. L. 94–540, 90 Stat. 2503–04);
  - h. The first \$2000 of per capita shares received from judgment funds awarded by the Indian Claims Commission or the U.S. Claims Court, the interests of individual Indians in trust or restricted lands, including the first \$2000 per year of income received by individual Indians from funds derived from interests held in such trust or restricted lands (25 U.S.C. 1407–1408);
  - i. Amounts of scholarships funded under title IV of the Higher Education Act of 1965, including awards under Federal work-study program or under the Bureau of Indian Affairs student assistance programs (20 U.S.C. 1087uu);
  - j. Payments received from programs funded under Title V of the Older Americans Act of 1985 (42 U.S.C. 3056(f));
  - k. Payments received on or after January 1, 1989, from the Agent Orange Settlement Fund or any other fund established pursuant to the settlement in *In Re Agent*-product liability litigation, M.D.L. No. 381 (E.D.N.Y.);

- Payments received under the Maine Indian Claims Settlement Act of 1980 (25 U.S.C. 1721);
- m. The value of any child care provided or arranged (or any amount received as payment for such care or reimbursement for costs incurred for such care) under the Child Care and Development Block Grant Act of 1990 (42 U.S.C. 9858q);
- n. Earned income tax credit (EITC) refund payments received on or after January 1, 1991 (26 U.S.C. 32(j));
- Payments by the Indian Claims Commission to the Confederated Tribes and Bands of Yakima Indian Nation or the Apache Tribe of Mescalero Reservation (Pub. L. 95–433);
- p. Allowances, earnings and payments to AmeriCorps participants under the National and Community Service Act of 1990 (42 U.S.C. 12637(d));
- q. Any allowance paid under the provisions of 38 U.S.C. 1805 to a child suffering from spina bifida who is the child of a Vietnam veteran (38 U.S.C. 1805);
- r. Any amount of crime victim compensation (under the Victims of Crime Act) received through crime victim assistance (or payment or reimbursement of the cost of such assistance) as determined under the Victims of Crime Act because of the commission of a crime against the applicant under the Victims of Crime Act (42 U.S.C. 10602); and
- s. Allowances, earnings and payments to individuals participating in programs under the Workforce Investment Act of 1998 (29 U.S.C. 2931).
- 15. The \$600.00 transitional assistance subsidy, for applicants and tenants, enrolled in the Medicare transitional assistance program, effective the date of

receiving the benefits and any negotiated drug discounts received pursuant to the Medicare prescription drug discount card.

The Lakewood Housing Authority will not provide exclusions from income in addition to those already provided for by HUD.

#### 11.3 DEDUCTIONS FROM ANNUAL INCOME

The following deductions will be made from annual income:

- A. \$480 for each dependent;
- B. \$400 for any elderly family or disabled family;
- C. The sum of the following, to the extent the sum exceeds three percent of annual income:
  - 1. Unreimbursed medical expenses of any elderly family or disabled family; and

- 2. Unreimbursed reasonable attendant care and auxiliary apparatus expenses for each member of the family who is a person with disabilities, to the extent necessary to enable any member of the family (including the member who is a person with disabilities) to be employed, but this allowance may not exceed the earned income received by family members who are 18 years of age or older who are able to work because of such attendant care or auxiliary apparatus.
- 3. The Medicare assistance provided for the cost of drugs pursuant to prescription drug discount cards, negotiated drug price, or transitional assistance subsidies.
- D. Reasonable childcare expenses for children 12 and younger necessary to enable a member of the family to be employed or to further his or her education. This deduction shall not exceed the amount of employment income that is included in annual income.

### 11.4 RECEIPT OF A LETTER OR NOTICE FROM HUD CONCERNING INCOME

- A. If a public housing resident receives a letter or notice from HUD concerning the amount or verification of family income, the letter shall be brought to the person responsible for income verification within **thirty (30) calendar days** of receipt by the resident.
- B. The **Assisted Housing Specialist** shall reconcile any difference between the amount reported by the resident and the amount listed in the HUD communication. This shall be done as promptly as possible.
- C. After the reconciliation is complete, the Lakewood Housing Authority shall, if appropriate, adjust the resident's rent beginning at the start of the next month. If the reconciliation is completed during the final **five (5) calendar days** of the month, the new rent shall take effect on the first day of the second month following the end of the current month. In addition, if the resident had not previously reported the proper income, the Lakewood Housing Authority shall do one of the following:
  - 1. Immediately collect the back rent due to the agency;
  - 2. Establish a repayment plan for the resident to pay the sum due to the agency;
  - 3. Terminate the lease and evict for failure to report income; or
  - 4. Terminate the lease, evict for failure to report income, and collect the back rent due to the agency.

#### 11.5 COOPERATING WITH WELFARE AGENCIES

The Lakewood Housing Authority will make its best efforts to enter into cooperation agreements with local welfare agencies under which the welfare agencies will agree:

- A. To target assistance, benefits and services to families receiving assistance in the public housing and Section 8 tenant-based assistance program to achieve self-sufficiency; and
- B. To provide written verification to the Lakewood Housing Authority concerning welfare benefits

for families applying for or receiving assistance in our housing assistance programs.

#### 11.6 COOPERATING WITH LAW ENFORCEMENT AGENCIES

The Lakewood Housing Authority will comply, on a case-by case basis, with information requests from Federal, State or local law enforcement officers regarding possible fugitive felons and/or parole or probation violators. The Lakewood Housing Authority will supply upon legitimate request (1) the current address, (2) Social Security number and (3) photograph (if available) of any recipient of assistance.

The Federal, State or local enforcement officer must submit a request that is (1) written, (2) on law enforcement agency letterhead, and (3) is signed by the requesting officer and his or her immediate supervisor. The request information must provide the name of the fugitive felon and/or parole or probation violator being sought, and may include other personal information used for identification. The request should also comply with the following requirements:

- A. The law enforcement agency shall notify the Lakewood Housing Authority that the fugitive felon and/or parole or probation violator (i) is fleeing to avoid prosecution, custody or confinement after conviction, under the laws of the place from which the individual flees, for crime, or attempt to commit a crime, which is a felony under the laws of the place from which the individual flees, or which, in the case of the State of New Jersey, is a high misdemeanor; or (ii) is violating a condition of probation or parole imposed under Federal or State law; or (iii) has information that necessary for the officer to conduct his/her official duties;
- B. The location or apprehension of the recipient is within the Lakewood Housing Authority's official duties; and,
- C. The request is made in the proper exercise of the law enforcement agency's official duties.

## **12.0 VERIFICATION**

The Lakewood Housing Authority will verify information related to waiting list preferences, eligibility, admission, and level of benefits prior to admission. Periodically during occupancy, items related to eligibility and rent determination shall also be reviewed and verified. Income, assets, and expenses will be verified, as well as disability status, need for a live-in aide and other reasonable accommodations; full-time student status of family members 18 years of age and older; Social Security numbers; and citizenship/eligible non-citizen status. Age and relationship will only be verified in those instances where needed to make a determination of level of assistance.

## 12.1 ACCEPTABLE METHODS OF VERIFICATION

Age, relationship, U.S. citizenship, and Social Security numbers will generally be verified with documentation provided by the family. For citizenship, the family's certification will be accepted. (Or, for citizenship, documentation such as listed below will be required.) Verification of these items will include photocopies of the Social Security cards and other documents presented by the family, the INS SAVE approval code, and forms signed by the family.

Other information will be verified by the following five (5) verification methods acceptable to HUD, in the order of preference indicated:

#### 1. Up-front Income Verification (UIV)

UIV is the verification of income through an independent source that systematically maintains income information in computerized form for a large number of individuals.

Current UIV resources include the following:

- **a. Tenant Assessment Subsystem (TASS)** HUD's online system for Social Security (SS) and Supplemental Security Income (SSI) information.
- b. State Wage Information Collection Agencies (SWICAs)
- c. State systems for the Temporary Assistance for Needy Families (TANF) program
- d. Credit Bureau Information (CBA) credit reports
- e. Internal Revenue Service (IRS) Letter 1722
- f. Private sector database (e.g., The Work Number)

It is important to note that UIV data will only be used to verify an applicant or resident's eligibility for participation in a rental assistance program and to determine the level of assistance the resident is entitled to receive and only by properly trained persons whose duties require access to this information. Any other use, unless approved by the HUD Headquarters UIV Security System Administrator is specifically prohibited and will not occur.

No adverse action can be taken against a resident until the Lakewood Housing Authority has independently verified the UIV information and the resident has been granted an opportunity contest any adverse findings through the established grievance procedure.

Furthermore, the information the Lakewood Housing Authority derives from the UIV system will be protected to ensure that it is utilized solely for official purposes and not disclosed in any way that would violate the privacy of the affected individuals.

Once the data has served its purpose, it shall be destroyed by either burning or shredding the data.

The Lakewood Housing Authority will use additional UIV resources as they become available.

#### 2. Third-Party Written Verifications

This type of verification includes written documentation, with forms sent directly to and received directly from a source, not passed through the hands of the family. It may also be a report generated automatically by another government agency, i.e., Department of Welfare, Veterans Administration, etc.

Third-party written verifications may also be used to supplement Up-front Income Verifications.

Third party verification of SS and SSI benefits shall be obtained from HUD's on-line system (Tenant Assessment Subsystem - TASS). If TASS is not available or not current, then verification shall be obtained directly from the SSA. If either of these forms is not obtainable, then the file shall be documented as to why third party verification was not used.

The Lakewood Housing Authority will allow **two (2) weeks** for the return of third party written verifications prior to continuing on to the next type of verification.

#### 3. Third-Party Oral Verifications

This type of verification includes direct contact with the source, in person or by telephone. When this method is sued, staff members will be required to document in writing with whom they spoke, the date of the conversation the facts obtained.

The Lakewood Housing Authority will allow **five (5) calendar days** for the return of third party oral verifications prior to continuing on to the next type of verification.

#### 4. Review of Documents

When UIV, written and oral third party verifications are not available within the **two (2) week** and **five (5) calendar days** period allowed in paragraphs 2 and 3 above, the Housing Authority will use the information received by the family, provided that the documents provide complete information. Photocopies of the documents, excluding government checks, provided by the family will be maintained in the file. In cases in which documents are viewed and cannot be photocopied, staff reviewing the documents will complete a written statement as to the contents of the document(s).

#### 5. Self-Certification and Self-Declaration

When UIV, written and oral third party verifications are not available within the **two (2) week** and **five** (5) calendar days period allowed in paragraphs 2 and 3 above, and hand-carried verification cannot be obtained, the Housing Authority will accept a statement detailing information needed, signed by the head, spouse, co-head or other adult family member.

Verification forms and reports received will be contained in the applicant/tenant file. Oral third party documentation will include the same information as if the documentation had been written, i.e., name, date of contact, amount received, etc.

When any verification method other than Up-front Income Verification is utilized, the Lakewood Housing Authority will document the reason for the choice of the verification methodology in the applicant/resident's file.

## 12.2 TYPES OF VERIFICATION

The chart below outlines the factors that may be verified and gives common examples of the verification that will be sought. To obtain written third party verification, the Lakewood Housing Authority will send a request form to the source along with a release form signed by the applicant/tenant via first class mail.

Verification Requirements for Individual Items				
Item to Be Verified	3 <sup>rd</sup> party verification	Hand-carried verification		
General Eligibility Items				
Social Security Number	Letter from Social Security, electronic reports	Social Security card or a third party document stating the Social Security Number		
Citizenship	N/A	Signed certification, voter's registration card, birth certificate, etc.		
Eligible immigration status	INS SAVE confirmation #	INS card		
Disability	Letter from medical professional, SSI, etc	Proof of SSI or Social Security disability payments		
Full time student status (if >18)	Letter from school	For high school and/or college students, any document evidencing enrollment		
Need for a live-in aide	Letter from doctor or other professional knowledgeable of condition	N/A		
Childcare costs	Letter from care provider	Bills and receipts		
Disability assistance expenses	Letters from suppliers, care givers, etc.	Bills and records of payment		
Medical expenses	Letters from providers, prescription record from pharmacy, medical professional's letter stating assistance or a companion animal is needed	Bills, receipts, records of payment, dates of trips, mileage log, receipts for fares and tolls		
Value of and Income from Assets				
Savings, checking accounts	Letter from institution	Passbook, most current statements		
CDS, bonds, etc	Letter from institution	Tax return, information brochure from institution, the CD, the bond		

Stocks	Letter from broker or holding company	Stock or most current statement, price in newspaper or through Internet
Real property	Letter from tax office, assessment, etc.	Property tax statement (for current value), assessment, records or income and expenses, tax return
Personal property held as an investment	Assessment, bluebook, etc	Receipt for purchase, other evidence of worth
Cash value of whole life insurance policies	Letter from insurance company	Current statement
Assets disposed of for less than fair market value	N/A	Original receipt and receipt at disposition, other evidence of worth
	Income	
Earned income	Letter from employer	Multiple pay stubs
Self-employed	N/A	Tax return from prior year, books of accounts
Regular gifts and contributions	Letter from source, letter from organization receiving gift (i.e., if grandmother pays day care provider, the day care provider could so state)	Bank deposits, other similar evidence
Alimony/child support	Court order, letter from source, letter from Human Services	Record of deposits, divorce decree
Periodic payments (i.e., social security, welfare, pensions, workers compensation, unemployment)	Letter or electronic reports from the source	Award letter, letter announcing change in amount of future payments

Training program participation	Letter from program provider indicating - whether enrolled or completed - whether training is HUD-funded - whether Federal, State, local govt., or local program - whether it is employment training - whether it has clearly defined goals and objectives - whether program has supportive services - whether payments are for out-of-pocket	N/A
	expenses incurred in order to participate in a program - date of first job after program completion	Evidence of job start

## 12.3 VERIFICATION OF CITIZENSHIP OR ELIGIBLE NONCITIZEN STATUS

The citizenship/eligible non-citizen status of each family member regardless of age must be determined.

Prior to being admitted, or at the first reexamination, all citizens and nationals will be required to sign a declaration under penalty of perjury. They will be required to show proof of their status by such means as a birth certificate, military ID, or military DD 214 Form.

Prior to being admitted or at the first reexamination, all eligible non-citizens who are 62 years of age or older will be required to sign a declaration under penalty of perjury. They will also be required to show proof of age.

Prior to being admitted or at the first reexamination, all eligible non-citizens must sign a declaration of their status and a verification consent form and provide their original INS documentation. The Lakewood Housing Authority will make a copy of the individual's INS documentation and place the copy in the file. The Lakewood Housing Authority will also verify their status through the INS SAVE system. If the INS SAVE system cannot confirm eligibility, the Lakewood Housing Authority will mail information to the INS in order that a manual check can be made of INS records.

Family members who do not claim to be citizens, nationals, or eligible non-citizens must be listed on a statement of non-eligible members and the list must be signed by the head of the household.

Non-citizen students on student visas, though in the country legally, are not eligible to be admitted to public housing. If they are members of families that include citizens, the rent must be pro-rated.

Any family member who does not choose to declare their status must be listed on the statement of noneligible members.

If no family member is determined to be eligible under this section, the family's eligibility will be denied.

The family's assistance will not be denied, delayed, reduced, or terminated because of a delay in the process of determining eligible status under this section, except to the extent that the delay is caused by the family.

If the Lakewood Housing Authority determines that a family member has knowingly permitted an

ineligible non-citizen (other than any ineligible non-citizens listed on the lease) to permanently reside in their public housing unit, the family will be evicted. Such family will not be eligible to be readmitted to public housing for a period of 24 months from the date of eviction or termination.

#### 12.4 VERIFICATION OF SOCIAL SECURITY NUMBERS

Prior to admission, each family member must provide verification of their Social Security number. New family members must provide this verification prior to being added to the lease.

The best verification of the Social Security number is the original Social Security card. If the card is not available, the Lakewood Housing Authority will accept letters from the Social Security Agency that establishes and states the number. Documentation from other governmental agencies will also be accepted that establishes and states the number. Driver's licenses, military IDs, passports, or other official documents that establish and state the number are also acceptable.

If a non-citizen applicant states that they do not have a Social Security number, they will be required to sign a statement to this effect. The Lakewood Housing Authority will not require any individual who does not have a Social Security number to obtain a Social Security number.

If a member of an applicant family indicates they have a Social Security number, but cannot readily verify it, the family cannot be housed until verification is provided.

If a member of a tenant family indicates they have a Social Security number, but cannot readily verify it, they shall be asked to certify to this fact and shall have up to **sixty (60) calendar days** to provide the verification. If the individual is at least 62 years of age, they will be given **one hundred and twenty (120) calendar days** to provide the verification. If the individual fails to provide the verification within the time allowed, the family will be evicted.

#### 12.5 TIMING OF VERIFICATION

Verification information must be dated within **ninety (90) calendar days** of certification or reexamination. If the verification is older than this, the source will be contacted and asked to provide information regarding any changes.

When an interim reexamination is conducted, the Housing Authority will verify and update only those elements reported to have changed.

## 12.6 FREQUENCY OF OBTAINING VERIFICATION

Household composition will be verified annually. The frequency that household income will be verified depends on the type of rent method chosen by the family.

For each family member, citizenship/eligible non-citizen status will be verified only once unless the family member is an eligible immigrant in a transitional stage of admission. In this situation, their status must be updated until they are admitted for permanent residency. This verification will be obtained prior to admission. If the status of any family member was not determined prior to admission, verification of their status will be obtained at the next regular reexamination. Prior to a new member joining the family, their citizenship/eligible non-citizen status will be verified.

For each family member verification of Social Security number will be obtained only once. This verification will be accomplished prior to admission. When a family member who did not have a Social

Security number at admission receives a Social Security number, that number will be verified at the next regular reexamination.

# 13.0 DETERMINATION OF TOTAL TENANT PAYMENT AND TENANT RENT

## 13.1 FAMILY CHOICE

At admission and each year in preparation for their annual reexamination, each family is given the choice of having their rent determined under the income method or having their rent set at the flat rent amount.

- A. Families who opt for the flat rent will be required to go through the income reexamination process every three years, rather than the annual review they would otherwise undergo. Their family composition must still be reviewed annually.
- B. Families who opt for the flat rent may request to have a reexamination and return to the income based method at any time for any of the following reasons:
  - 1. The family's income has decreased.
  - 2. The family's circumstances have changed increasing their expenses for childcare, medical care, etc.
  - 3. Other circumstances creating a hardship on the family such that the income method would be more financially feasible for the family.
- C. Families have only one choice per year except for financial hardship cases. In order for families to make informed choices about their rent options, the Lakewood Housing Authority will provide them with the following information whenever they have to make rent decisions:
  - 1. The Lakewood Housing Authority's policies on switching types of rent in case of a financial hardship; and
  - 2. The dollar amount of tenant rent for the family under each option. If the family chose a flat rent for the previous year, the Lakewood Housing Authority will provide the amount of income-based rent for the subsequent year only the year the Lakewood Housing Authority conducts an income reexamination or if the family specifically requests it and submits updated income information.

## 13.2 THE INCOME METHOD

The total tenant payment is equal to the highest of:

- A. 10% of the family's monthly income;
- B. 30% of the family's adjusted monthly income; or

- C. If the family is receiving payments for welfare assistance from a public agency and a part of those payments, adjusted in accordance with the family's actual housing costs, is specifically designated by such agency to meet the family's housing costs, the portion of those payments which is so designated. If the family's welfare assistance is ratably reduced from the standard of need by applying a percentage, the amount calculated under this provision is the amount resulting from one application of the percentage; or
- D. The minimum rent of \$0.00.

### 13.3 MINIMUM RENT

The Lakewood Housing Authority has set the minimum rent at **\$0.00**. If the family requests a hardship exemption, however, the Lakewood Housing Authority will suspend the minimum rent beginning the month following the family's request until the Housing Authority can determine whether the hardship exists and whether the hardship is of a temporary or long-term nature.

- A. A hardship exists in the following circumstances:
  - 1. When the family has lost eligibility for or is waiting an eligibility determination for a Federal, State, or local assistance program, including a family that includes a member who is a non-citizen lawfully admitted for permanent residence under the Immigration and Nationality Act who would be entitled to public benefits but for title IV of the Personal Responsibility and Work Opportunity Act of 1996;
  - 2. When the family would be evicted because it is unable to pay the minimum rent;
  - 3. When the income of the family has decreased because of changed circumstances, including loss of employment; and
  - 4. When a death has occurred in the family.
  - 5. No hardship. If the Housing Authority determines there is no qualifying hardship, the minimum rent will be reinstated, including requiring back payment of minimum rent for the time of suspension.
  - 6. Temporary hardship. If the Housing Authority reasonably determines that there is a qualifying hardship but that it is of a temporary nature, the minimum rent will be not be imposed for a period of 90 calendar days from the beginning of the suspension of the minimum rent. At the end of the 90-day period, the minimum rent will be imposed retroactively to the time of suspension. The Housing Authority will offer a repayment agreement in accordance with Section 19 of this policy for any rent not paid during the period of suspension. During the suspension period the Housing Authority will not evict the family for nonpayment of the amount of tenant rent owed for the suspension period.
  - 7. Long-term hardship. If the Housing Authority determines there is a long-term hardship, the family will be exempt from the minimum rent requirement until the hardship no longer exists.
  - 8. Appeals. The family may use the grievance procedure to appeal the Housing Authority's determination regarding the hardship. No escrow deposit will be required in order to

#### access the grievance procedure.

### 13.4 THE FLAT RENT

The Lakewood Housing Authority has set a flat rent for each public housing unit. In doing so, it considered the size and type of the unit, as well as its age, condition, amenities, services, and neighborhood. The Lakewood Housing Authority determined the market value of the unit and set the rent at the market value. The amount of the flat rent will be reevaluated annually and adjustments applied. Affected families will be given a **30-day notice** of any rent change. Adjustments are applied at the end of the annual lease (for more information on flat rents, see Section 15.3).

The Lakewood Housing Authority will post the flat rents at each of the developments and at the central office. Flat rents are incorporated in this policy upon approval by the Board of Commissioners.

There is no utility allowance for families paying a flat rent because the Lakewood Housing Authority has already factored who pays for the utilities into the flat rent calculation..

## 13.5 CEILING RENT

N/A

## 13.6 RENT FOR FAMILIES UNDER THE NONCITIZEN RULE

A mixed family will receive full continuation of assistance if all of the following conditions are met:

- A. The family was receiving assistance on June 19, 1995;
- B. The family was granted continuation of assistance before November 29, 1996;
- C. The family's head or spouse has eligible immigration status; and
- D. The family does not include any person who does not have eligible status other than the head of household, the spouse of the head of household, any parent of the head or spouse, or any child (under the age of 18) of the head or spouse.

The family's assistance is prorated in the following manner:

- A. Determine the 95<sup>th</sup> percentile of gross rents (tenant rent plus utility allowance) for the Lakewood Housing Authority. The 95<sup>th</sup> percentile is called the maximum rent.
- B. Subtract the family's total tenant payment from the maximum rent. The resulting number is called the maximum subsidy.
- C. Divide the maximum subsidy by the number of family members and multiply the result times the number of eligible family members. This yields the prorated subsidy.
- D. Subtract the prorated subsidy from the maximum rent to find the prorated total tenant payment. From this amount subtract the full utility allowance to obtain the prorated tenant rent.

### 13.7 UTILITY ALLOWANCE

The Lakewood Housing Authority shall establish a utility allowance for all check-metered utilities and for all tenant-paid utilities. The allowance will be based on a reasonable consumption of utilities by an energy-conservative household of modest circumstances consistent with the requirements of a safe, sanitary, and healthful environment. In setting the allowance, the Lakewood Housing Authority will review the actual consumption of tenant families as well as changes made or anticipated due to modernization (weatherization efforts, installation of energy-efficient appliances, etc). Allowances will be evaluated at least annually as well as any time utility rate changes by 10% or more since the last revision to the allowances.

The utility allowance will be subtracted from the family's income-based rent to determine the amount of the Tenant Rent. The Tenant Rent is the amount the family owes each month to the Lakewood Housing Authority. The amount of the utility allowance is then still available to the family to pay the cost of their utilities. Any utility cost above the allowance is the responsibility of the tenant. Any savings resulting from utility costs below the amount of the allowance belongs to the tenant.

For Lakewood Housing Authority paid utilities, the Lakewood Housing Authority will monitor the utility consumption of each household. Any consumption in excess of the allowance established by the Lakewood Housing Authority will be billed to the tenant monthly.

Utility allowance revisions based on rate changes shall be effective retroactively to the first day of the month following the month in which the last rate change took place. Revisions based on changes in consumption or other reasons shall become effective at each family's next annual reexamination.

Families with high utility costs are encouraged to contact the Lakewood Housing Authority for an energy analysis. The analysis may identify problems with the dwelling unit that once corrected will reduce energy costs. The analysis can also assist the family in identifying ways they can reduce their costs.

Requests for relief from surcharges for excess consumption of Lakewood Housing Authority purchased utilities or from payment of utility supplier billings in excess of the utility allowance for tenant-paid utility costs may be granted by the Lakewood Housing Authority on reasonable grounds. Requests shall be granted to families that include an elderly member or a member with disabilities. Requests by the family shall be submitted under the Reasonable Accommodation

Policy. Families shall be advised of their right to individual relief at admission to public housing and at time of utility allowance changes.

### 13.8 PAYING RENT

Rent and other charges are due and payable on the first day of the month. All rents should be paid at the Lakewood Housing Authority's main office at 480 South Allison Parkway, Lakewood, Colorado 80226-3127. Reasonable accommodations for this requirement will be made for persons with disabilities. As a safety measure, no cash shall be accepted as a rent payment.

If the rent is not paid by the  $5^{\text{th}}$  of the month, a Notice to Vacate will be issued to the tenant. In addition, a \$25.00 late charge will be assessed to the tenant. If rent is paid by a personal check and the check is returned for insufficient funds, this shall be considered a non-payment of rent and will incur the late charge plus an additional charge of \$10.00 for bank charges and/or processing costs.

# **14.0 COMMUNITY SERVICE**

## 14.1 GENERAL

In order to be eligible for continued occupancy, each adult family member must either (1) contribute eight hours per month of community service (not including political activities), or (2) participate in an economic self-sufficiency program, or (3) perform eight hours per month of combined activities as previously described unless they are exempt from this requirement.

#### 14.2 EXEMPTIONS

The following adult family members of tenant families are exempt from this requirement:

- A. Family members who are 62 or older.
- B. Family members who are blind or disabled as defined under 216(I)(1) or 1614 of the Social Security Act (42 U.S.C. 416(I)(1) and who certifies that because of this disability she or he is unable to comply with the community service requirements.
- C. Family members who are the primary care giver for someone who is blind or disabled as set forth in Paragraph B above.
- D. Family members engaged in work activity (minimum of 30 hours per week) as defined in section 407(d) of the Social Security Act, specified below.
  - 1. Unsubsidized employment;
  - 2. Subsidized private-sector employment;
  - 3. Subsidized public-sector employment;
  - 4. Work experience (including work associated with the refurbishing of publicly assisted housing) if sufficient private sector employment is not available;

- 5. On-the-job-training;
- 6. Job-search and job-readiness assistance;
- 7. Community service programs;
- 8. Vocational educational training (not to exceed 12 months with respect to any individual);
- 9. Job-skills training directly related to employment;
- 10. Education directly related to employment in the case of a recipient who has not received a high school diploma or a certificate of high school equivalency;
- 11. Satisfactory attendance at secondary school or in a course of study leading to a certificate of general equivalence, in the case of a recipient who has not completed secondary school or received such a certificate; and
- 12. The provision of childcare services to an individual who is participating in a community service program.
- E. Family members who are or would be exempt from work activity under part A title IV of the Social Security Act or under any other State welfare program, including the welfare-to-work program.
- F. Family members receiving assistance, benefits or services under a State program funded under part A title IV of the Social Security Act or under any other State welfare program, including welfare-to-work and who are in compliance with that program.

## 14.3 NOTIFICATION OF THE REQUIREMENT

The Lakewood Housing Authority shall identify all adult family members who are apparently not exempt from the community service requirement.

The Lakewood Housing Authority shall notify all such family members of the community service requirement and of the categories of individuals who are exempt from the requirement. The notification will provide the opportunity for family members to claim and explain an exempt status. The Lakewood Housing Authority shall verify such claims.

The notification will advise families that their community service obligation will begin upon the effective date of their first annual reexamination on or after **January 1, 2001**. For families paying a flat rent, the obligation begins on the date their annual reexamination would have been effective had an annual reexamination taken place. It will also advise them that failure to comply with the community service requirement will result in ineligibility for continued occupancy at the time of any subsequent annual reexamination.

## 14.4 VOLUNTEER OPPORTUNITIES

Community service includes performing work or duties in the public benefit that serve to improve the quality of life and/or enhance resident self-sufficiency, and/or increase the self-responsibility of the resident

within the community.

An economic self-sufficiency program is one that is designed to encourage, assist, train or facilitate the economic independence of participants and their families or to provide work for participants. These programs may include programs for job training, work placement, basic skills training, education, English proficiency, work fare, financial or household management, apprenticeship, and any program necessary to ready a participant to work (such as substance abuse or mental health treatment).

The Lakewood Housing Authority will coordinate with social service agencies, local schools, and the Human Resources Office in identifying a list of volunteer community service positions.

Together with the resident advisory councils, the Lakewood Housing Authority may create volunteer positions such as hall monitoring, litter patrols, and supervising and record keeping for volunteers.

### 14.5 THE PROCESS

Upon admission or at the first annual reexamination on or after **January 1**, 2001, and each annual reexamination thereafter, the Lakewood Housing Authority will do the following:

- A. Provide a list of volunteer opportunities to the family members.
- B. Provide information about obtaining suitable volunteer positions.
- C. Provide a volunteer time sheet to the family member. Instructions for the time sheet require the individual to complete the form and have a supervisor date and sign for each period of work.
- D. Assign family members to a volunteer coordinator who will assist the family members in identifying appropriate volunteer positions and in meeting their responsibilities. The volunteer coordinator will track the family member's progress monthly and will meet with the family member as needed to best encourage compliance.
- E. At least **thirty (30) calendar days** before the family's next lease anniversary date, the volunteer coordinator will advise the Lakewood Housing Authority whether each applicable adult family member is in compliance with the community service requirement.

## 14.6 NOTIFICATION OF NON-COMPLIANCE WITH COMMUNITY SERVICE REQUIREMENT

The Lakewood Housing Authority will notify any family found to be in noncompliance of the following:

- A. The family member(s) has been determined to be in noncompliance;
- B. That the determination is subject to the grievance procedure; and
- C. That, unless the family member(s) enter into an agreement to comply, the lease will not be renewed or will be terminated;

## 14.7 OPPORTUNITY FOR CURE

The Lakewood Housing Authority will offer the family member(s) the opportunity to enter into an agreement prior to the anniversary of the lease. The agreement shall state that the family member(s) agrees

to enter into an economic self-sufficiency program or agrees to contribute to community service for as many hours as needed to comply with the requirement over the past 12-month period. It will state the number of hours that the family member is deficient. The cure shall occur over the 12-month period beginning with the date of the agreement and the resident shall at the same time stay current with that year's community service requirement. The first hours a resident earns go toward the current commitment until the current year's commitment is made.

The volunteer coordinator will assist the family member in identifying volunteer opportunities and will track compliance on a monthly basis.

If any applicable family member does not accept the terms of the agreement, does not fulfill their obligation to participate in an economic self-sufficiency program, or falls behind in their obligation under the agreement to perform community service, the Lakewood Housing Authority shall take action to terminate the lease unless the noncompliant family member no longer lives in the unit.

### 14.8 PROHIBITION AGAINST REPLACEMENT OF AGENCY EMPLOYEES

In implementing the service requirement, the Lakewood Housing Authority may not substitute community service or self-sufficiency activities performed by residents for work ordinarily performed by its employees or replace a job at any location where residents perform activities to satisfy the service requirement.

## **15.0 RECERTIFICATIONS**

At least annually, the Lakewood Housing Authority will conduct a reexamination of family income and circumstances. The results of the reexamination determine (1) the rent the family will pay, and (2) whether the family is housed in the correct unit size.

## 15.1 GENERAL

The Lakewood Housing Authority will send a notification letter to the family letting them know that it is time for their annual reexamination, giving them the option of selecting either the flat rent or income method, and scheduling an appointment if they are currently paying an income rent. If the family thinks they may want to switch from a flat rent to an income rent, they should request an appointment. At the appointment, the family can make their final decision regarding which rent method they will choose. The letter also includes, for those families paying the income method, forms for the family to complete in preparation for the interview. The letter includes instructions permitting the family to reschedule the interview if necessary. The letter tells families who may need to make alternate arrangements due to a disability that they may contact staff to request an accommodation of their needs.

During the appointment, the Lakewood Housing Authority will determine whether family composition may require a transfer to a different bedroom size unit, and if so, the family's name will be placed on the transfer list.

#### 15.2 MISSED APPOINTMENTS

If the family fails to respond to the letter and fails to attend the interview, a second letter will be mailed. The second letter will advise of a new time and date for the interview, allowing for the same considerations for rescheduling and accommodation as above. The letter will also advise that failure by the family to attend the second scheduled interview will result in the Lakewood Housing Authority taking eviction actions against the family.

## 15.3 FLAT RENTS

The annual letter to flat rent payers regarding the reexamination process will state the following:

- A. Each year at the time of the annual reexamination, the family has the option of selecting a flat rent amount in lieu of completing the reexamination process and having their rent based on the income amount.
- B. The amount of the flat rent.
- C. A fact sheet about income rents that explains the types of income counted, the most common types of income excluded, and the categories of allowances that can be deducted from income.
- D. Families who opt for the flat rent will be required to go through the income reexamination process every three years, rather than the annual review they otherwise would undergo.
- E. Families who opt for the flat rent may request to have a reexamination and return to the income based method at any time for any of the following reasons:
  - 1. The family's income has decreased.
  - 2. The family's circumstances have changed increasing their expenses for childcare, medical care, etc.
  - 3. Other circumstances creating a hardship on the family such that the income method would be more financially feasible for the family.

Once a family returns to the income based method during their "lease year" they cannot go back to a flat rent until their next regular annual reexamination.

- F. The dates upon which the Lakewood Housing Authority expects to review the amount of the flat rent, the approximate rent increase the family could expect, and the approximate date upon which a future rent increase could become effective.
- G. The name and phone number of an individual to call to get additional information or counseling concerning flat rents.
- H. A certification for the family to sign accepting or declining the flat rent.

Each year prior to their anniversary date, Lakewood Housing Authority will send a reexamination letter to the family offering the choice between a flat rent or an income rent. The opportunity to select the flat rent is available only at this time. At the appointment, the Lakewood Housing Authority may assist the family in identifying the rent method that would be most advantageous for the family. If the family wishes to select the flat rent method without meeting with the Lakewood Housing Authority representative, they may make the selection on the form and return the form to the Lakewood Housing Authority. In such case,

the Lakewood Housing Authority will cancel the appointment and solely verify the family size and whether it is in an appropriate size unit.

#### 15.4 THE INCOME METHOD

During the interview, the family will provide all information regarding income, assets, deductions (eligible expenses), and other information necessary to determine the family's share of rent. The family will sign the HUD consent form and other consent forms that later will be mailed to the sources that will verify the family circumstances.

Upon receipt of verification, the Lakewood Housing Authority will determine the family's annual income and will calculate their rent as follows.

The total tenant payment is equal to the highest of:

- A. 10% of the family's monthly income;
- B. 30% of the family's adjusted monthly income;
- C. The welfare rent; or
- D. The minimum rent.

The family shall be informed of the results of the rent calculation under both the Income Method and the Flat Rent and given their choice of which rent to pay.

## 15.5 EFFECTIVE DATE OF RENT CHANGES FOR ANNUAL REEXAMINATIONS

The new rent will generally be effective upon the anniversary date with **thirty (30) calendar days** notice of any rent increase to the family.

If the rent determination is delayed due to a reason beyond the control of the family, then any rent increase will be effective the first of the month after the month in which the family receives a 30-day notice of the amount. If the new rent is a reduction and the delay is beyond the control of the family, the reduction will be effective as scheduled on the anniversary date.

If the family caused the delay, then any increase will be effective on the anniversary date. Any reduction will be effective the first of the month after the rent amount is determined.

## 15.6 INTERIM REEXAMINATIONS

During an interim reexamination, only the information affected by the changes being reported will be reviewed and verified. Families will be required to report any increase in income or decreases in allowable expenses between annual reexaminations.

Families are required to report the following changes to the Lakewood Housing Authority between regular reexaminations. If the family's rent is being determined under the income method, these changes will trigger an interim reexamination. The family shall report these changes in writing within **ten (10) calendar days** of their occurrence.

A. A member has been added to the family through birth or adoption or court-awarded custody.

- B. The family was previously on zero income or the tenant rent amount was equal to zero or a negative number or the family is receiving a utility allowance check from the Housing Authority.
- C. Families who are seasonally employed, which includes, but not limited to school employees, construction workers, etc. returning to work regardless if it is the same employer.
- D. A household member is leaving or has left the family unit or the death of the head of household.

Rent adjustments are not required if the increase in gross household income is less than \$200.00 per month. Rent adjustments will be processed for increases in gross family income of \$200.00 or more per month. Participants are still required to report any changes in household composition, income, assets, allowances and deductions in writing to the Lakewood Housing Authority **within ten (10) calendar days** of their occurrence. Unreported changes will result in an immediate rent adjustment and the tenant will be responsible for any back rent due.

In order to add a household member other than through birth, adoption, or court-awarded custody, the family must request that the new member be added to the lease. Before adding the new member to the lease, the individual must complete an application form stating their income, assets, and all other information required of an applicant. The individual must provide their Social Security number if they have one and must verify their citizenship/eligible immigrant status. (Their housing will not be delayed due to delays in verifying eligible immigrant status other than delays caused by the family.) The new family member will go through the screening process similar to the process for applicants. The Lakewood Housing Authority will determine the eligibility of the individual before adding them to the lease. If the individual is found to be ineligible or does not pass the screening criteria, they will be advised in writing and given the opportunity for an informal review. If they are found to be eligible and do pass the screening criteria, their name will be added to the lease. At the same time, if the family's rent is being determined under the income method, the family's annual income will be recalculated taking into account the circumstances of the new family member. The effective date of the new rent will be in accordance with Section 15.8.

A resident requesting a live-in-aide will be required to provide verification of the need for a live-in-aide. In addition, before approval of the live-in-aide, the individual (live-in-aide) must complete an application form for purposes of determining citizenship/eligible immigrant status and the live-in-aide will go through the screening process similar to the process for applicants. The Lakewood Housing Authority will determine the eligibility of the live-in-aide before approval can be granted. If the individual is found to be ineligible or does not pass the screening criteria, the resident will be advised in writing and given the opportunity for an informal review. Under no circumstances will the live-in-aide be added to the lease or be considered the last remaining member of a tenant family.

Families are not required to, but may at any time, request an interim reexamination based on a decrease in income which will last at least three (3) consecutive weeks, an increase in allowable expenses, or other changes in family circumstances. Upon such request, the Lakewood Housing Authority will take timely action to process the interim reexamination and recalculate the tenant's rent.

#### 15.7 SPECIAL REEXAMINATIONS

If a family's income is too unstable to project for twelve (12) months, including families that temporarily have no income (0 renters) or have a temporary decrease in income, the Lakewood Housing Authority may schedule special reexaminations every **thirty (30) calendar days** until the income stabilizes and an annual income can be determined.

#### 15.8 EFFECTIVE DATE OF RENT CHANGES DUE TO INTERIM OR SPECIAL REEXAMINATIONS

Unless there is a delay in reexamination processing caused by the family, any rent increase will be effective the first of the second month after the month in which the family receives notice of the new rent amount. If the family causes a delay, then the rent increase will be effective on the date it would have been effective had the process not been delayed (even if this means a retroactive increase).

If the new rent is a reduction and any delay is beyond the control of the family, the reduction will be effective the first of the month after the interim reexamination should have been completed.

If the new rent is a reduction and the family caused the delay or did not report the change in a timely manner, the change will be effective the first of the month after the rent amount is determined.

## 15.9 HOUSING AUTHORITY MISTAKES IN CALCULATING RENT

If the Lakewood Housing Authority makes a mistake in calculating a resident's rent contribution and overcharges the resident, the resident shall receive a refund for the amount of the mistake going back a maximum of **twelve (12) months**. The refund shall be given to the resident as soon as practical or credited to the resident's account, whichever the resident desires unless the resident owes the Housing Authority money in which case the debt shall offset to the degree possible before the resident chooses between the two refund methods.

## **16.0 UNIT TRANSFERS**

### 16.1 OBJECTIVES OF THE TRANSFER POLICY

The objectives of the Transfer Policy include the following:

- A. To address emergency situations.
- B. To fully utilize available housing resources while avoiding overcrowding by ensuring that each family occupies the appropriate size unit.
- C. To facilitate a relocation when required for modernization or other management purposes.
- D. To facilitate relocation of families with inadequate housing accommodations.

- E. To provide an incentive for families to assist in meeting the Lakewood Housing Authority's deconcentration goal, if appropriate.
- F. To eliminate vacancy loss and other expenses due to unnecessary transfers.

#### 16.2 CATEGORIES OF TRANSFERS

Category A: Emergency transfers. These transfers are necessary when conditions pose an immediate threat to the life, health, or safety of a family or one of its members. Such situations may involve defects of the unit or the building in which it is located, the health condition of a family member, a hate crime, the safety of witnesses to a crime, or a law enforcement matter particular to the neighborhood.

Category B: Immediate administrative transfers. These transfers are necessary in order to permit a family needing accessible features to move to a unit with such a feature or to enable modernization, revitalization, disposition or demolition work to proceed.

Category C: Regular administrative transfers. These transfers are made to offer incentives to families willing to help meet certain Lakewood Housing Authority occupancy goals, to correct occupancy standards where the unit size is inappropriate for the size and composition of the family, to allow for non-emergency but medically advisable transfers, and other transfers approved by the Lakewood Housing Authority when a transfer is the only or best way of solving a serious problem.

#### 16.3 DOCUMENTATION

When the transfer is at the request of the family, the family may be required to provide third party verification of the need for the transfer.

### 16.4 INCENTIVE TRANSFERS

Transfer requests will be encouraged and approved for families who live in a development where their income category (below or above 30% of area median) predominates and wish to move to a development where their income category does not predominate.

Families living in multifamily developments have the opportunity to transfer to scattered-site housing. Families approved for such transfers will meet the following eligibility criteria:

- A. Have been a tenant for three years;
- B. For a minimum of one year, at least one adult family member is enrolled in an economic selfsufficiency program or is working at least thirty-five (35) hours per week, the adult family members are 62 years of age or older or are disabled or are the primary care givers to others with disabilities;
- C. Adult members who are required to perform community service have been current in these responsibilities since the inception of the requirement or for one year whichever is less;
- D. The family is current in the payment of all charges owed to the Lakewood Housing Authority and has not paid late rent for at least one year;
- E. The family passes a current housekeeping inspection and does not have any record of housekeeping problems during the last year;
- F. The family has not materially violated the lease over the past two years by disturbing the peaceful enjoyment of their neighbors, by engaging in criminal or drug-related activity, or by threatening the health or safety of tenants or Housing Authority staff;

G. Participates in a series of classes conducted by the Lakewood Housing Authority on basic home and yard care.

#### 16.5 PROCESSING TRANSFERS

Transfers on the waiting list will be sorted by the above categories and within each category by date and time.

Transfers in category A and B will be housed ahead of any other families, including those on the applicant waiting list. Transfers in category A will be housed ahead of transfers in category B.

Transfers in category C will be housed along with applicants for admission at a ratio of one (1) transfer for every **seven** (7) admissions.

Upon offer and acceptance of a unit, the family will execute all lease up documents and pay any rent and/or security deposit within two (2) business days of being informed the unit is ready to rent. The family will be allowed seven (7) calendar days to complete a transfer. The family will be responsible for paying rent at the old unit as well as the new unit for any period of time they have possession of both. The prorated rent and other charges (key deposit and any additional security deposit owing) must be paid at the time of lease execution.

The following is the policy for the rejection of an offer to transfer:

- A. If the family rejects with good cause any unit offered, they will not lose their place on the transfer waiting list.
- B. If the transfer is being made at the request of the Lakewood Housing Authority and the family rejects two offers without good cause, the Lakewood Housing Authority will take action to terminate their tenancy. If the reason for the transfer is that the current unit is too small to meet the Lakewood Housing Authority's optimum occupancy standards, the family may request in writing to stay in the unit without being transferred so long as their occupancy will not exceed two people per living/sleeping room.
- C. If the transfer is being made at the family's request and the rejected offer provides deconcentration incentives, the family will maintain their place on the transfer list and will not otherwise be penalized.
- D. If the transfer is being made at the family's request, the family may, without good cause and without penalty, turn down one offer that does not include deconcentration incentives. After turning down a second such offer without good cause, the family's name will be removed from the transfer list.

## 16.6 COST OF THE FAMILY'S MOVE

The cost of the transfer generally will be borne by the family in the following circumstances:

- A. When the transfer is made at the request of the family or by others on behalf of the family (i.e., by the police);
- B. When the transfer is needed to move the family to an appropriately sized unit, either larger or smaller;

- C. When the transfer is necessitated because a family with disabilities needs the accessible unit into which the transferring family moved (The family without disabilities signed a statement to this effect prior to accepting the accessible unit); or
- D. When the transfer is needed because action or inaction by the family caused the unit to be unsafe or uninhabitable.

The cost of the transfer will be borne by the Lakewood Housing Authority in the following circumstances:

- A. When the transfer is needed in order to carry out modernization, disposition or demolition activities; or
- B. When action or inaction by the Lakewood Housing Authority has caused the unit to be unsafe or inhabitable.

The responsibility for moving costs in other circumstances will be determined on a case by case basis.

## 16.7 TENANTS IN GOOD STANDING

When the transfer is at the request of the family, it will not be approved unless the family is in good standing with the Lakewood Housing Authority. This means the family must be in compliance with their lease, current in all payments to the Housing Authority, and must pass a housekeeping inspection.

#### 16.8 TRANSFER REQUESTS

A tenant may request a transfer at any time by completing a transfer request form. In considering the request, the Lakewood Housing Authority may request a meeting with the tenant to better understand the need for transfer and to explore possible alternatives. The Lakewood Housing Authority will review the request in a timely manner and if a meeting is desired, it shall contact the tenant within **ten (10) calendar days** of receipt of the request to schedule a meeting.

The Lakewood Housing Authority will grant or deny the transfer request in writing within ten (10) calendar days of receiving the request or holding the meeting, whichever is later.

If the transfer is approved, the family's name will be added to the transfer waiting list.

If the transfer is denied, the denial letter will advise the family of their right to utilize the grievance procedure.

#### 16.9 RIGHT OF THE LAKEWOOD HOUSING AUTHORITY IN TRANSFER POLICY

The provisions listed above are to be used as a guide to ensure fair and impartial means of assigning units for transfers. It is not intended that this policy will create a property right or any other type of right for a tenant to transfer or refuse to transfer.

## **17.0 INSPECTIONS**

An authorized representative of the Lakewood Housing Authority and an adult family member will inspect

the premises prior to commencement of occupancy. A written statement of the condition of the premises will be made, all equipment will be provided, and the statement will be signed by both parties with a copy retained in the Lakewood Housing Authority file and a copy given to the family member. An authorized Lakewood Housing Authority representative will inspect the premises at the time the resident vacates and will furnish a statement of any charges to be made provided the resident turns in the proper notice under State law. The resident's security deposit can be used to offset against any Lakewood Housing Authority damages to the unit.

#### 17.1 MOVE-IN INSPECTIONS

The Lakewood Housing Authority and an adult member of the family will inspect the unit prior to signing the lease. Both parties will sign a written statement of the condition of the unit. A copy of the signed inspection will be given to the family and the original will be placed in the tenant file.

### 17.2 ANNUAL INSPECTIONS

The Lakewood Housing Authority will inspect each public housing unit annually to ensure that each unit meets the Lakewood Housing Authority's housing standards. Work orders will be submitted and completed to correct any deficiencies.

## 17.3 PREVENTATIVE MAINTENANCE INSPECTIONS

This is generally conducted along with the annual inspection. This inspection is intended to keep items in good repair. It checks weatherization; checks the condition of the smoke detectors, water heaters, furnaces, automatic thermostats and water temperatures; checks for leaks; and provides an opportunity to change furnace filters and provide other minor servicing that extends the life of the unit and its equipment.

#### 17.4 SPECIAL INSPECTIONS

A special inspection may be scheduled to enable HUD or others to inspect a sample of the housing stock maintained by the Lakewood Housing Authority.

## 17.5 HOUSEKEEPING INSPECTIONS

Generally, at the time of annual reexamination, or at other times as necessary, the Lakewood Housing Authority will conduct a housekeeping inspection to ensure the family is maintaining the unit in a safe and sanitary condition.

#### 17.6 NOTICE OF INSPECTION

For inspections defined as annual inspections, preventative maintenance inspections, special inspections, and housekeeping inspections, the Lakewood Housing Authority will give the tenant at least two (2) calendar days written notice.

#### 17.7 EMERGENCY INSPECTIONS

If any employee and/or agent of the Lakewood Housing Authority has reason to believe that an emergency exists within the housing unit, the unit can be entered without notice. The person(s) that enters the unit will leave a written notice to the resident that indicates the date and time the unit was entered and the reason

why it was necessary to enter the unit.

#### 17.8 PRE-MOVE-OUT INSPECTIONS

When a tenant gives notice that they intend to move, the Lakewood Housing Authority will offer to schedule a pre-move-out inspection with the family. The inspection allows the Lakewood Housing Authority to help the family identify any problems which, if left uncorrected, could lead to vacate charges. This inspection is a courtesy to the family and has been found to be helpful both in reducing costs to the family and in enabling the Lakewood Housing Authority to ready units more quickly for the future occupants.

#### 17.9 MOVE-OUT INSPECTIONS

The Lakewood Housing Authority conducts the move-out inspection after the tenant vacates to assess the condition of the unit and determine responsibility for any needed repairs. When possible, the tenant is notified of the inspection and is encouraged to be present. This inspection becomes the basis for any claims that may be assessed against the security deposit.

## **18.0 PET POLICY**

## 18.1 EXCLUSIONS

This policy does not apply to animals that are used to assist persons with disabilities. Assistive animals are allowed in all public housing facilities with no restrictions other than those imposed on all tenants to maintain their units and associated facilities in a decent, safe, and sanitary manner and to refrain from disturbing their neighbors.

#### 18.2 PETS IN PUBLIC HOUSING

The Lakewood Housing Authority allows for pet ownership in its developments with the written preapproval of the Housing Authority. Residents are responsible for any damage caused by their pets, including the cost of fumigating or cleaning their units. In exchange for this right, resident assumes full responsibility and liability for the pet and agrees to hold the Lakewood Housing Authority harmless from any claims caused by an action or inaction of the pet.

#### 18.3 APPROVAL

Residents must have the prior written approval of the Housing Authority before moving a pet into their unit. Residents must request approval on the Authorization for Pet Ownership Form that must be fully completed before the Housing Authority will approve the request. Residents must give the Housing Authority a picture of the pet so it can be identified if it is running loose.

#### 18.4 TYPES AND NUMBER OF PETS

The Lakewood Housing Authority will allow only common household pets. This means only domesticated animals such as a dog, cat, bird, rodent (including a rabbit), fish in aquariums or a turtle will be allowed in units. Common household pets do not include reptiles (except turtles). If this definition conflicts with a state or local law or regulation, the state or local law or regulation shall govern.

All dogs and cats must be spayed or neutered before they become six months old. A licensed veterinarian must verify this fact.

Only one (1) common household pet per unit will be allowed according to this schedule.

- A. One dog; or
- B. One cat; or
- C. One bowl or tank of fish (maximum tank size twenty (20) gallons; or
- D. Two caged birds (parakeets or canaries only); or
- E. One small caged animal such as a guinea pig, hamster or gerbil

The following lists the types of pets that are prohibited:

- A. Vicious or dangerous pets such as, but not limited to: Pit Bulls, Doberman Pinchers, German Shepards, Huskies, Rotweillers, Chow Chows, reptiles (except turtles) and arachnoids
- B. Pets over the weight and height limits
- C. Farm animals, fowl or other animals

If this definition conflicts with a state or local law or regulation, the state or local law or regulation shall govern

Any animal deemed to be potentially harmful to the health or safety of others, including attack or fight trained dogs, will not be allowed.

No animal may exceed twenty (20) pounds in weight projected to full adult size.

#### 18.5 INOCULATIONS

In order to be registered, pets must be appropriately inoculated against rabies, distemper and other conditions prescribed by state and/or local ordinances. They must comply with all other state and local public health, animal control, and anti-cruelty laws including any licensing requirements. A certification signed by a licensed veterinarian or state or local official shall be annually filed with the Lakewood Housing Authority to attest to the inoculations.

#### 18.6 PET DEPOSIT

A pet deposit of **\$300.00 for dogs and cats; \$100.00 for all other types of pets** is required at the time of registering a pet. The deposit is refundable when the pet or the family vacates the unit, less any amounts owed due to damage beyond normal wear and tear.

All residents registering a pet for the first time must pay a one time non-refundable Pet Registration Charge of \$15.00.

Pet owners must pay an **annual non-refundable pet fee of \$40.00** at the time of their Annual Income Verification to cover operating costs associated with pets.

Pet owners who do not pick up after their pets will be fined a waste removal charge of approximately \$15.50 per occurrence. In cases where extensive waste removal is necessary the resident will be charged the actual cost of any clean-up required.

## 18.7 FINANCIAL OBLIGATION OF RESIDENTS

Any resident who owns or keeps a pet in their dwelling unit will be required to pay for any damages caused by the pet. Also, any pet-related insect infestation in the pet owner's unit will be the financial responsibility of the pet owner and the Lakewood Housing Authority reserves the right to exterminate and charge the resident.

## 18.8 NUISANCE OR THREAT TO HEALTH OR SAFETY

The pet and its living quarters must be maintained in a manner to prevent odors and any other unsanitary conditions in the owner's unit and surrounding areas.

<u>Repeated substantiated complaints by neighbors or Lakewood Housing Authority personnel regarding pets</u> disturbing the peace of neighbors through noise, odor, animal waste, or other nuisance may result in the owner having to remove the pet or move him/herself.

Pets who make noise continuously and/or incessantly for a period of 10 minutes or intermittently for one half hour or more to the disturbance of any person at any time of day or night shall be considered a nuisance.

The Authority may enter and inspect the unit and premises, after reasonable notice, during reasonable hours for compliance with the Pet Policy or other lease violations.

The Authority may also enter and inspect the unit if a written complaint is received alleging that the conduct or condition of the pet in the unit constitutes a nuisance or threat to the health and safety of the other occupants or persons in the community.

## 18.9 DESIGNATION OF PET AREAS

Pets must be kept in the owner's apartment or on a leash at all times when outside the unit (no outdoor cages may be constructed). Pets will be allowed only in designated areas on the grounds of the property if the Lakewood Housing Authority designates a pet area for the particular site. Pet owners must clean up after their pets and are responsible for disposing of pet waste.

With the exception of assistive animals no pets shall be allowed in the community room, community room kitchen, laundry rooms, public bathrooms, lobby, beauty shop, hallways or office in any of our sites.

To accommodate residents who have medically certified allergic or phobic reactions to dogs, cats, or other pets, those pets may be barred from certain wings (or floors) in our development(s)/building(s). This shall be implemented based on demand for this service.

## 18.10 MISCELLANEOUS RULES

Pets may not be left unattended in a dwelling unit for over **14** hours. If the pet is left unattended and no arrangements have been made for its care, the HA will have the right to enter the premises and take the uncared for pet to be boarded at a local animal care facility at the total expense of the resident.

Pet bedding shall not be washed in any common laundry facilities.

Residents must take appropriate actions to protect their pets from fleas and ticks.

All dogs must wear a tag bearing the resident's name and phone number and the date of the latest rabies inoculation.

Pets cannot be kept, bred or used for any commercial purpose.

Residents owning cats shall maintain waterproof litter boxes for cat waste. Refuse from litter boxes shall not accumulate or become unsightly or unsanitary. Litter shall be disposed of in an appropriate manner.

A pet owner shall physically control or confine his/her pet during the times when Housing Authority employees, agents of the Housing Authority or others must enter the pet owner's apartment to conduct business, provide services, enforce lease terms, etc.

If a pet causes harm to any person, the pet's owner shall be required to permanently remove the pet from the Housing Authority's property within 24 hours of written notice from the Housing Authority. The pet owner may also be subject to termination of his/her dwelling lease.

No pet under any circumstances shall be left chained, leashed or tied to Housing Authority property outside the unit regardless of whether resident/pet owner is present.

All leashes shall not exceed six (6) feet in length.

<u>A pet owner who violates any other conditions of this policy may be required to remove his/her pet from</u> the development within **10 calendar days** of written notice from the Housing Authority. The pet owner may also be subject to termination of his/her dwelling lease.

The Housing Authority's grievance procedures shall be applicable to all individual grievances or disputes arising out of violations or alleged violations of this policy.

## 18.11 VISITING PETS

Guests may not bring their pets onto the Housing Authority property at any time. Pets not owned or registered by the resident with the Authority shall not be kept by the resident for any length of time or under any circumstance.

Residents are prohibited from feeding or harboring stray animals. The feeding or harboring of stray animals shall constitute having a pet without written permission by the Authority and deemed a violation of the lease.

## 18.12 REMOVAL OF PETS

The Lakewood Housing Authority, or an appropriate community authority, shall require the removal of any

pet from a project if the pet's conduct or condition is determined to be a nuisance or threat to the health or safety of other occupants of the project or of other persons in the community where the project is located.

In the event of illness or death of pet owner, or in the case of an emergency which would prevent the pet owner from properly caring for the pet, the Lakewood Housing Authority has permission to call the emergency caregiver designated by the resident or the local Pet Law Enforcement Agency to take the pet and care for it until family or friends would claim the pet and assume responsibility for it. Any expenses incurred will by the responsibility of the pet owner.

# **19.0 REPAYMENT AGREEMENTS**

When a resident owes the Lakewood Housing Authority back charges and is unable to pay the balance by the due date, the resident may request that the Lakewood Housing Authority allow them to enter into a Repayment Agreement. The Lakewood Housing Authority has the sole discretion of whether to accept such an agreement. All Repayment Agreements must assure that the full payment is made within a period **not to exceed six (6) months**. All Repayment Agreement terms may subject the resident to eviction procedures.

# **20.0 TERMINATION**

#### 20.1 TERMINATION BY TENANT

The tenant may terminate the lease at any time upon submitting a **30-day written notice that must be** received by the Lakewood Housing Authority on the first day of the month. If the tenant vacates prior to the end of the thirty (30) calendar days, they will be responsible for rent through the end of the notice period or until the unit is re-rented or the expiration of lease, whichever occurs first.

#### 20.2 TERMINATION BY THE HOUSING AUTHORITY

Twelve months after the Lakewood Housing Authority has implemented the mandated Community Service Requirement, it will not renew the lease of any non-exempt family that is not in compliance with the Community Service Requirement or approved Agreement to Cure. If they do not voluntarily leave the property, eviction proceedings will begin.

The Lakewood Housing Authority will terminate the lease for serious or repeated violations of material lease terms. Such violations include, but are not limited to, the following:

- A. Nonpayment of rent or other charges;
- B. A history of late rental payments (four [4] notices within a year);
- C. Failure to provide timely and accurate information regarding family composition, income circumstances, or other information related to eligibility or rent;
- D. Failure to allow inspection of the unit;
- E. Failure to maintain the unit in a safe and sanitary manner;

- F. Assignment or subletting of the premises;
- <u>G.</u> Use of the premises for purposes other than as a dwelling unit (other than for housing authority approved resident businesses);
- H. Destruction of property;
- I. Acts of destruction, defacement, or removal of any part of the premises or failure to cause guests to refrain from such acts;
- J. Any violent or drug-related criminal activity on or off the premises, not just on or near the premises. This includes any tenant, member of the tenant's household or guest, and any such activity engaged in on the premises by any other person under the tenant's control. This includes but is not limited to the manufacture of methamphetamine on the premises of the Lakewood Housing Authority or on the premises of any other federally assisted housing;
- K. Non-compliance with Non-Citizen Rule requirements;
- L. Permitting persons not on the lease to reside in the unit more than **fourteen** (14) **calendar days** each year without the prior written approval of the Housing Authority;
- M. Any activity that threatens the health, safety, or right to peaceful enjoyment of the premises by other residents or employees of the Authority by the resident, household members, or guests of the resident or threatens the health, safety, or right to peaceful enjoyment of their residences by persons residing in the immediate vicinity of the premises is grounds for termination of tenancy;
- N. Alcohol abuse that the Lakewood Housing Authority determines interferes with the health, safety, or right to peaceful enjoyment of the premises by other residents;
- O. Failure to perform required community service or be exempted therefrom;
- P. The Lakewood Housing Authority will take immediate action to evict any household that includes an individual who is subject to a lifetime registration requirement under a State sex offender registration program;
- Q. Determination that a household member is illegally using a drug or when the Lakewood Housing Authority determines that a pattern of illegal use of a drug interferes with the health, safety, or right to peaceful enjoyment of the premises by other residents;
- R. Criminal activity as shown by a criminal record. In such cases the Lakewood Housing Authority will notify the household of the proposed action to be based on the information and will provide the subject of the record and the tenant with a copy of the criminal record before the Lakewood Housing Authority grievance hearing or court trial concerning the termination of tenancy or eviction. The tenant will be given an opportunity to dispute the accuracy and relevance of that record in the grievance hearing or court trial; and
- S. Other good cause.

If an individual or family's lease is terminated for criminal activity, the Lakewood Housing Authority will notify the local post office serving the development that the individual or family no longer lives there.

In deciding to terminate a tenancy for criminal activity or alcohol abuse, the Lakewood Housing Authority will consider circumstances relevant to the particular case such as the seriousness of the offending action, the extent of participation by the leaseholder in the offending action, the effects that the eviction would have on family members not involved in the offending activity, and the extent to which the leaseholder has shown personal responsibility and has taken all reasonable steps to prevent or mitigate the offending action.

#### 20.3 TERMINATIONS FOR CRIMINAL ACTIVITY

- A. The term "due process determination" means a determination by HUD that law covering the Lakewood Housing Authority's jurisdiction requires that residents must be given the opportunity for a hearing in court which provides the basic elements of due process before eviction from the dwelling unit.
- B. HUD has issued a due process determination that the law of this State requires that residents be given the opportunity for a hearing in a court that provides the basic elements of due process before eviction from a dwelling unit. The Lakewood Housing Authority has therefore determined that this Grievance Procedure shall not be applicable to any termination of tenancy or eviction for:
- 1.
   Any criminal activity that threatens the health, safety, or right to peaceful enjoyment of the Lakewood Housing Authority's public housing premises by other residents or employees of the Housing Authority;
  - 2. Any violent or drug-related criminal activity on or off such premises; or
    - 3. Any activity resulting in a felony conviction.

#### 20.4 ABANDONMENT

The Lakewood Housing Authority will consider a unit to be abandoned when a resident has both fallen behind in rent **AND** has clearly indicated by words or actions an intention not to continue living in the unit.

The Housing Authority will not be liable for any property left in an abandoned unit. When a unit has been abandoned, an Lakewood Housing Authority representative may enter the unit and remove any abandoned property which will be disposed of immediately.

#### 20.5 RETURN OF SECURITY DEPOSIT

After a family moves out, the Lakewood Housing Authority will return the security deposit within **60 calendar days** or give the family a written statement of why all or part of the security deposit is being kept. The rental unit must be restored to the same conditions as when the family moved in, except for normal wear and tear. Deposits will not be used to cover normal wear and tear or damage that existed when the family moved in.

The Lakewood Housing Authority will be considered in compliance with the above if the required payment, statement, or both, are deposited in the U.S. mail with first class postage paid within **60 calendar days**.

# **21.0 SUPPORT FOR OUR ARMED FORCES**

A major and important component of our armed forces are the part-time military personnel that serve in various Reserve and National Guard units. The Lakewood Housing Authority is very supportive of these men and women. An unfortunate fact of service in both the Reserves and National Guard is that from time to time their personnel are activated to full-time status and asked to serve our country in a variety of ways and circumstances. Whenever the Federal Government activates Reserve and/or National Guard personnel, the Lakewood Housing Authority wants to support these brave warriors in the following manners:

- A. If a family finds it necessary for another adult to temporarily move into a unit solely to serve as a temporary guardian for children residing in the unit, the income received by the temporary guardian will not be counted in determining family income.
- B. Although typically a criminal background check is required before anyone can move into a public housing unit, this requirement will be waived for a temporary guardian. Instead, the background check will occur after the person moves in. If the results of the check dictate that the person is ineligible for public housing, the family shall be given a reasonable time to find a replacement temporary guardian.
- C. Recognizing that activation in the Reserves or National Guard can be very disruptive to a family's income, the Lakewood Housing Authority will expeditiously re-evaluate a resident's rent if requested to do so and will exercise reasonable restraint if the activated resident has trouble paying their rent.
- D. Typically a unit cannot be held by a family that is not residing in it as their primary residence. If all members of a military family are temporarily absent from the unit because a member of the family has been called to active duty, the family can retain control of the unit by paying the required rent and returning to the unit within 30 calendar days of the conclusion of the active duty service.

# 22.0 ANTI-FRAUD POLICY

The Lakewood Housing Authority is fully committed to combating fraud in its public housing program. It defines fraud as a single act or pattern of actions that include false statements, the omission of information, or the concealment of a substantive fact made with the intention of deceiving or misleading the Lakewood Housing Authority. It results in the inappropriate expenditure of public housing funds and/or a violation of public housing requirements.

Although there are numerous different types of fraud that may be committed, the two most common are the failure to fully report all sources of income and the failure to accurately report who is residing in the residence. The Lakewood Housing Authority shall aggressively attempt to prevent all cases of fraud.

When a fraudulent action is discovered, the Lakewood Housing Authority shall take action. It shall do one or more of the following things depending on circumstances and what it determines appropriate:

- A. Require the resident to immediately repay the amount in question;
- B. Require the resident to enter into a satisfactory repayment agreement as set forth in a previous section of this Policy;

- <u>C.</u> Terminate the resident's tenancy;
- D. Refer the case for criminal prosecution; or
- E. Take such other action as the Lakewood Housing Authority deems appropriate.

## 23.0 PUBLIC HOUSING GRIEVANCE PROCEDURE

#### 23.1 RIGHT TO A HEARING

Upon the filing of a written request as provided in these procedures, a resident shall be entitled to a hearing before a Hearing Officer.

#### 23.2 DEFINITIONS

For the purpose of this Grievance Procedure, the following definitions are applicable:

- A. "Grievance" shall mean any dispute which a resident may have with respect to the Lakewood Housing Authority's action or failure to act in accordance with the individual resident's lease or Authority regulations which adversely affect the individual resident's rights, duties, welfare or status. Grievance does not include any dispute a resident may have with the Authority concerning a termination of tenancy or eviction that involves any criminal activity that threatens the health, safety or right of peaceful enjoyment of the Authority's public housing premises by other residents or employees of the Authority; or any violent or drug-related criminal activity on or off such premises, or any activity resulting in a felony conviction. Nor shall this process apply to disputes between residents not involving the Lakewood Housing Authority or to class grievances.
- B. "Complainant" shall mean any resident whose grievance is presented to the Lakewood Housing Authority or at the development management office in accordance with Sections 3.0 and 4.0 of this procedure.
- C. **"Elements of Due Process"** shall mean an eviction action or a termination of tenancy in a State or local court in which the following procedural safeguards are required:
  - 1. Adequate notice to the resident of the grounds for terminating the tenancy and for eviction;
  - 2. Right of the resident to be represented by counsel;
  - 3. Opportunity for the resident to refute the evidence presented by the Authority including the right to confront and cross examine witnesses and to present any affirmative legal or equitable defense which the resident may have; and
  - 4. A decision on the merits.
- D. **"Hearing Officer"** shall mean a person selected in accordance with Section 4.0 of these procedures to hear grievances and render a decision with respect thereto.
- E. **"Resident"** shall mean the adult person (or persons) other than a live-in aide:

- 1. Who resides in the unit and who executed the lease with the Lakewood Housing Authority as lessee of the premises, or, if not such person now resides in the premises,
- 2. Who resides in the unit and who is the remaining head of household of the resident family residing in the unit.
- F. "Resident Organization" includes a resident management corporation.
- <u>G.</u> "**Promptly**" (as used in Section 3.0 and 4.0(D)) shall mean with the time period indicated in a notice from the Lakewood Housing Authority of a proposed action which would

provide the basis for a grievance if the resident has received a notice of proposed action from the agency.

#### 23.3 PROCEDURES PRIOR TO A HEARING

Any grievance shall be promptly and personally presented, either orally or in writing, to the Lakewood Housing Authority office or to the office of the development in which the resident resides so that the grievance may be discussed informally and settled without a hearing. A summary of such discussion shall be prepared within **fourteen (14) calendar days** and one copy shall be given to the resident and one retained in the Authority's resident file. The summary shall specify the names of the participants, the dates of the meeting, the nature of the proposed disposition of the complaint and the specific reasons therefor, and shall specify the procedures by which a hearing under these procedures may be obtained if the resident is not satisfied.

### 23.4 PROCEDURES TO OBTAIN A HEARING

#### 23.4.1 REQUEST FOR HEARING

The resident shall submit a written request for a hearing to the Authority or the development office within ten (10) calendar days from the date of the mailing of the summary of the discussion pursuant to section 3.0. The written request shall specify:

A. The reasons for the grievance; and

B. The action or relief sought.

### 23.4.2 SELECTION OF A HEARING OFFICER

A grievance hearing shall be conducted by an impartial person appointed by the Lakewood Housing Authority other than a person who made or approved the action under review or a subordinate of such person.

The Lakewood Housing Authority shall annually submit a list of prospective hearing officers. This list shall be provided to any existing resident organization(s) for such organization's comments or recommendations. The Lakewood Housing Authority shall consider any comments or recommendations by a resident organization.

From this list, a hearing officer shall be selected.

## 23.4.3 FAILURE TO REQUEST A HEARING

If the resident does not request a hearing in accordance with this section, then the Lakewood Housing Authority's disposition of the grievance under section 3.0 shall become final. However, failure to request a hearing does not constitute a waiver by the resident of the right thereafter to contest the Lakewood Housing Authority's action in disposing of the complaint in an appropriate judicial proceeding.

## 23.4.4 HEARING PREREQUISITE

All grievances shall be promptly presented in person, either orally or in writing, pursuant to the informal procedure prescribed in section 3.0 as a condition precedent to a hearing under this Section. However, if the resident can show good cause why there was failure to proceed in accordance with section 3.0 to the Hearing Officer, the provisions of this subsection may be waived by the Hearing Officer.

## 23.4.5 ESCROW DEPOSIT

Before a hearing is scheduled in any grievance involving the amount of rent as defined in the lease which the Lakewood Housing Authority claims is due, the resident shall pay to the Lakewood Housing Authority an amount equal to the amount of the rent due and payable as of the first of the month preceding the month in which the act or failure to act took place. The resident shall thereafter deposit monthly the same amount of the monthly rent in an escrow account held by the Lakewood Housing Authority until the complaint is resolved by decision of the Hearing Officer. Amounts deposited into the escrow account shall not be considered as acceptance of money for rent during the period in which the grievance is pending. In extenuating circumstances, the Lakewood Housing Authority may waive these requirements. Unless so waived, the failure to make such payments shall result in a termination of the grievance procedure. However, failure to make payment shall not constitute a waiver of any right the resident may have to contest the Lakewood Housing Authority's disposition of his grievance in any appropriate judicial proceeding.

## 23.4.6 SCHEDULING OF HEARINGS

Upon the resident's compliance with this section the Hearing Officer shall promptly schedule a hearing for a time and place reasonably convenient to both the resident and the Lakewood Housing Authority. A written notification specifying the time, place and the procedures governing the hearing shall be delivered to the resident and the appropriate agency official.

## 23.5 PROCEDURES GOVERNING THE HEARING

The resident shall be afforded a fair hearing, which shall include:

- A. The opportunity to examine before the grievance hearing any Authority documents, including records and regulations that are directly relevant to the hearing. The resident shall be provided a copy of any such document at the resident's expense. If the Lakewood Housing Authority does not make the document available for examination upon request by the resident, the Lakewood Housing Authority may not rely on such document at the grievance hearing.
- B. The right to be represented by counsel or other person chosen as the resident's representative and to have such person make statements on the resident's behalf;

- C. The right to a private hearing unless the resident requests a public hearing;
- D. The right to present evidence and arguments in support of the resident's complaint, to controvert evidence relied on by the Authority or development management, and to confront and cross examine all witnesses upon whose testimony or information the Lakewood Housing Authority or development management relies; and
- E. A decision based solely and exclusively upon the facts presented at the hearing.

The Hearing Officer may render a decision without holding a hearing if the Hearing Officer determines that the issue has been previously decided at another hearing.

If either the resident or Authority fails to appear at a scheduled hearing, the Hearing Officer may postpone the hearing for up to five business days or determine that the missing party has waived their right to a hearing. Both the Lakewood Housing Authority and the resident shall be notified of the Hearing Officer's decision. This decision shall not waive a resident's right to contest the disposition of the grievance in an appropriate judicial proceeding.

The following accommodation will be made for persons with disabilities:

- A. The Lakewood Housing Authority shall provide reasonable accommodations for persons with disabilities to participate in the hearing. Reasonable accommodations may include qualified sign language interpreters, readers, accessible locations, or attendants.
- B. If the resident is visually impaired, any notice to the resident that is required by these procedures must be in an accessible format.

## 23.6 INFORMAL HEARING PROCEDURES FOR DENIAL OF ASSISTANCE ON THE BASIS OF INELIGIBLE IMMIGRATION STATUS

The participant family may request that the Lakewood Housing Authority provide for an informal hearing after the family has notification of the INS decision on appeal, or in lieu of request of appeal to the INS. The participant family must make this request within 30 days of receipt of the Notice of Denial or Termination of Assistance, or within 30 days of receipt of the INS appeal decision.

### 23.7 DECISION OF THE HEARING OFFICER

The Hearing Officer shall prepare a written decision, together with the reasons therefor, within **fourteen** (14) calendar days after the hearing. A copy of the decision shall be sent to the resident and the Lakewood Housing Authority. The Authority shall retain a copy of the decision in the resident's folder. A copy of such decision with all names and identifying references deleted shall also be maintained on file by the Lakewood Housing Authority and made available for inspection by a prospective complainant, his or her representative, or the Hearing Officer.

The decision of the Hearing Officer shall be binding on the Lakewood Housing Authority who shall take all actions, or refrain from any actions, necessary to carry out the decision unless the Lakewood Housing

Authority's Board of Commissioners determines within reasonable time, and promptly notifies the complainant of its determination, that:

- A. The grievance does not concern Lakewood Housing Authority action or failure to act in accordance with or involving the resident's lease or Authority regulations, which adversely affect the resident's rights, duties, welfare or status;
- B. The decision of the Hearing Officer is contrary to applicable Federal, State, or local law, Authority regulations, or requirements of the Annual Contributions Contract between the Authority and the U.S. Department of Housing and Urban Development.

A decision by the Hearing Officer or Board of Commissioners in favor of the Lakewood Housing Authority or which denies the relief requested by the resident in whole or in part shall not constitute a waiver of, nor affect in any manner whatsoever, any rights the resident may have to a trial do novo or judicial review in any judicial proceedings, which may thereafter be brought in the matter.

## 24.0 CONDUCTING BUSINESS IN ACCORDANCE WITH CORE VALUES AND ETHICAL STANDARDS

#### 24.1 PURPOSE

This Code of Conduct establishes standards for employee and Commissioner conduct that will assure the highest level of public service. Recognizing that compliance with any ethical standards rests primarily on personal integrity and specifically in this situation with the integrity of the employees and Commissioners of the Lakewood Housing Authority, this Section sets forth those acts or omissions of acts that could be deemed injurious to the general mission of the Authority.

This Code of Conduct is not intended, nor should it be construed, as an attempt to unreasonably intrude upon the individual employee or Commissioner's right to privacy and the right to participate freely in a democratic society and economy.

### 24.2 CONFLICT OF INTEREST

In accordance with 24 CFR 982.161, neither the Lakewood Housing Authority nor any of its contractors or subcontractors may enter into any contract or arrangement in connection with the tenant-based programs in which any of the following classes of persons has any interest, direct or indirect, during his or her tenure with the Lakewood Housing Authority or for one year thereafter:

- <u>A.</u> Any present or former member or officer of the Housing Authority (except a participant commissioner);
- B.
   Any employee of the Housing Authority or any contractor, subcontractor or agent of the Housing

   Authority who formulates policy or who influences decisions with respect to the programs;
- C. Any public official, member of a governing body, or State or local legislator who exercises functions or responsibilities with respect to the Lakewood Housing Authority's programs; or
  - D. Any member of the Congress of the United States.

Any member of the classes described in A, B, C, or D, must disclose their interest or prospective interest to the Housing Authority and HUD.

<u>The Conflict of Interest prohibition under this section (24.2) may be waived by the HUD Field Office</u> upon the request of the Lakewood Housing Authority for good cause.

### 24.3 PROHIBITION OF SOLICITATION OR ACCEPTANCE OF GIFTS

No Commissioner or Authority employee shall solicit any gift or consideration of any kind, nor shall any Authority employee accept or receive a gift having value in **excess of \$25.00** regardless of the form of the gift, from any person who has an interest in any matter proposed or pending before the Authority.

## 24.4 HOUSING AUTHORITY ADMINISTRATIVE AND DISCIPLINARY REMEDIES FOR VIOLATION OF THE HOUSING AUTHORITY CODE OF <u>CONDUCT</u>

Violations of this Code of Conduct Policy will result in disciplinary action as outlined in the City of Lakewood Personnel Policy or as determined by action of the Board of Commissioners.

## **GLOSSARY**

**50058 Form:** The HUD form that housing authorities are required to complete for each assisted household in public housing to record information used in the certification and re-certification process and, at the option of the housing authority, for interim reexaminations.

1937 Housing Act: The United States Housing Act of 1937 (42 U.S.C. 1437 et seq.) (24 CFR 5.100)

Adjusted Annual Income: The amount of household income, after deductions for specified allowances, on which tenant rent is based. (24 CFR 5.611)

Adult: A household member who is 18 years or older or who is the head of the household, or spouse, or co-head. An emancipated minor is also considered an adult. In the anti-drug portions of this policy, it also refers to a minor who has been convicted of a crime as an adult under any Federal, State or tribal law.

Allowances: Amounts deducted from the household's annual income in determining adjusted annual income (the income amount used in the rent calculation). Allowances are given for elderly families, dependents, medical expenses for elderly and disabled families, disability expenses, and childcare expenses for children under 13 years of age. Other allowance can be given at the discretion of the housing authority.

Annual Contributions Contract (ACC): The written contract between HUD and a housing authority under which HUD agrees to provide funding for a program under the 1937 Act, and the housing authority agrees to comply with HUD requirements for the program. (24 CFR 5.403)

Annual Income: All amounts, monetary or not, that:

- <u>A.</u> Go to (or on behalf of) the family head or spouse (even if temporarily absent) or to any other <u>family member; or</u>
- <u>B.</u> Are anticipated to be received from a source outside the family during the 12-month period following admission or annual reexamination effective date; and
- <u>*C.*</u> *Are not specifically excluded from annual income.*

<u>Annual Income also includes amounts derived (during the 12-month period) from assets to which any member of the</u> family has access. (1937 Housing Act; 24 CFR 5.609)

Applicant (applicant family): A person or family that has applied for admission to a program but is not yet a participant in the program. (24 CFR 5.403)

As-Paid States: States where the welfare agency adjusts the shelter and utility component of the welfare grant in accordance with actual housing costs. Currently, the four as-paid States are New Hampshire, New York, Oregon, and Vermont.

Assets: The value of equity in savings, checking, IRA and Keogh accounts, real property, stocks, bonds, and other forms of capital investment. The value of necessary items of personal property such as furniture and automobiles are not counted as assets. (Also see "net family assets.")

Asset Income: Income received from assets held by family members. If assets total more than \$5,000, income from

the assets is "imputed" and the greater of actual asset income and imputed asset income is counted in annual income. (See "imputed asset income" below.)

Assistance applicant: A family or individual that seeks admission to the public housing program.

Business Days: Days the housing authority is open for business.

*Ceiling Rent:* Maximum rent allowed for some units in public housing developments under the income method of calculating rent.

*Certification:* The examination of a household's income, expenses, and family composition to determine the family's eligibility for program participation and to calculate the family's share of rent.

*Child:* For purposes of citizenship regulations, a member of the family other than the family head or spouse who is under 18 years of age. (24 CFR 5.504(b))

**Childcare Expenses:** Amounts anticipated to be paid by the family for the care of children under 13 years of age during the period for which annual income is computed, but only where such care is necessary to enable a family member to actively seek employment, be gainfully employed, or to further his or her education and only to the extent such amounts are not reimbursed. The amount deducted shall reflect reasonable charges for childcare. In the case of childcare necessary to permit employment, the amount deducted shall not exceed the amount of employment income that is included in annual income. (24 CFR 5.603(d))

Citizen: A citizen or national of the United States. (24 CFR 5.504(b))

**Community service:** The performance of voluntary work or duties that are a public benefit and that serve to improve the quality of life, enhance resident self-sufficiency, or increase resident self-responsibility in the community. Community service is not employment and may not include political activities.

**Consent Form:** Any consent form approved by HUD to be signed by assistance applicants and participants for the purpose of obtaining income information from employers and SWICAs, return information from the Social Security Administration, and return information for unearned income from the Internal Revenue Service. The consent forms may authorize the collection of other information from assistance applicants or participant to determine eligibility or level of benefits. (24 CFR 5.214)

**Covered Families:** Families who receive welfare assistance or other public assistance benefits ("welfare benefits") from a State or other public agency ("welfare agency") under a program for which Federal, State, or local law requires that a member of the family must participate in an economic self-sufficiency program as a condition for such assistance.

*Covered Person:* For purposes of the anti-drug provisions of this policy, a covered person is a tenant, any member of the tenant's household, a guest or another person under the tenant's control.

*Currently engaging in:* With respect to behavior such as illegal use of a drug, other drug-related criminal activity, or other criminal activity, currently engaging in means that the individual has engaged in the behavior recently enough to justify a reasonable belief that the individual's behavior is current.

**Decent, Safe, and Sanitary:** Housing is decent, safe, and sanitary if it satisfies the applicable housing quality standards.

Department: The Department of Housing and Urban Development. (24 CFR 5.100)

**Dependent:** A member of the family (except foster children and foster adults), other than the family head or spouse, who is under 18 years of age or is a person with a disability or is a full-time student. (24 CFR 5.603(d))

**Dependent Allowance:** An amount, equal to \$480 multiplied by the number of dependents, that is deducted from the household's annual income in determining adjusted annual income.

**Disability Assistance Expenses:** Reasonable expenses that are anticipated, during the period for which annual income is computed, for attendant care and auxiliary apparatus for a disabled family member and that are necessary to enable a family member (including the disabled member) to be employed, provided that the expenses are neither paid to a member of the family nor reimbursed by an outside source. (24 CFR 5.603(d))

**Disability** Assistance Expense Allowance: In determining adjusted annual income, the amount of disability assistance expenses deducted from annual income for families with a disabled household member.

**Disabled Family:** A family whose head, spouse, or sole member is a person with disabilities; two or more persons with disabilities living together; or one or more persons with disabilities living with one or more live-in aides. (24 CFR 5.403(b)) (Also see "person with disabilities.")

Disabled Person: See "person with disabilities."

**Displaced Family:** A family in which each member, or whose sole member, is a person displaced by governmental action (such as urban renewal), or a person whose dwelling has been extensively damaged or destroyed as a result of a disaster declared or otherwise formally recognized pursuant to Federal disaster relief laws. (24 CFR 5.403(b))

**Displaced Person:** A person displaced by governmental action or a person whose dwelling has been extensively damaged or destroyed as a result of a disaster declared or otherwise formally recognized pursuant to Federal disaster relief laws. [1937 Act]

Drug: means a controlled substance as defined in section 102 of the Controlled Substances Act (21 U.S.C. 802).

**Drug-Related Criminal Activity**: The illegal manufacture, sale, distribution, or use of a drug, or the possession of a drug with intent to manufacture, sell, distribute or use the drug.

**Economic self-sufficiency program:** Any program designed to encourage, assist, train or facilitate the economic independence of HUD-assisted families or to provide work for such families. These programs include programs for job training, employment counseling, work placement, basic skills training, education, English proficiency, workfare, financial or household management, apprenticeship, and any program necessary to ready a participant for work (including a substance abuse or mental health treatment program), or other work activities.

*Elderly Family:* A family whose head, spouse, or sole member is a person who is at least 62 years of age; two or more persons who are at least 62 years of age living together; or one or more persons who are at least 62 years of age living with one or more live-in aides. (24 CFR 5.403)

*Elderly/Disabled Family Allowance:* For elderly families, an allowance of \$400 is deducted from the household's annual income in determining adjusted annual income.

Elderly Person: A person who is at least 62 years of age. (1937 Housing Act)

*Employment: Employment for admission preference purposes is defined as:* 

*Enrollment in an employment training program or currently working a minimum of* **20 hours** *per week or attending school on a full-time basis for the Adult family member claiming the preference.* 

The amount of earned income shall not be a factor in granting this preference.

The employment part of this preference is also extended equally to (1) a family if the head, spouse, or sole member is 62 years of age or older or who is receiving social security or Supplemental Security Income disability benefits or any other payments based on the individual's inability to work and, (2) any family whose head, spouse, co-head or unrelated partner of head of household is currently a full time student or enrolled in an employment training program.

**Extremely low-income families:** Those families whose incomes do not exceed 30% of the median income for the area, as determined by HUD with adjustments for smaller and larger families, except that HUD may establish income ceilings higher or lower than 30% of the median income for the area if HUD finds that such variations are necessary because of unusually high or low family incomes.

*Fair Housing Act: Title VIII of the Civil Rights Act of 1968, as amended by the Fair Housing Amendments Act of 1988 (42 U.S.C. 3601 et seq.). (24 CFR 5.100)* 

Family includes but is not limited to:

- A. A family with or without children;
- B. An elderly family;
- C. A near-elderly family;
- D. A disabled family;
- E. A displaced family;
- *F. The remaining member of a tenant family; and*
- <u>G.</u> A single person who is not an elderly or displaced person, a person with disabilities, or the remaining member of a tenant family. (24 CFR 5.403)

**Family Members:** All members of the household other than live-in aides, foster children, and foster adults. All family members permanently reside in the unit, though they may be temporarily absent. All family members are listed on the lease.

*Family Self-Sufficiency Program (FSS Program):* The program established by a housing authority to promote selfsufficiency among participating families, including the coordination of supportive services. (24 CFR 984.103(b))

*Flat Rent:* A rent amount the family may choose to pay in lieu of having their rent determined under the income method. The flat rent is established by the housing authority set at the lesser of the market value for the unit or the cost to operate the unit. Families selecting the flat rent option have their income evaluated once every three years, rather than annually.

**Full-Time Student:** A person who is attending school or vocational training on a full-time basis as defined by the *institution*.

**Guest:** Means a person temporarily staying in the unit with the consent of a tenant or other member of the household who has express or implied authority to so consent on behalf of the tenant.

*Head of Household:* The adult member of the family who is the head of the household for purposes of determining *income eligibility and rent.* (24 CFR 5.504(b))

**Household Members**: All members of the household including members of the family, live-in aides, foster children, and foster adults. All household members are listed on the lease, and no one other than household members are listed on the lease.

*Housing Assistance Plan:* A housing plan that is submitted by a unit of general local government and approved by *HUD as being acceptable under the standards of 24 CFR 570.* 

**Imputed Income**: For households with net family assets of more than \$5,000, the amount calculated by multiplying net family assets by a HUD-specified percentage. If imputed income is more than actual income from assets, the imputed amount is used as income from assets in determining annual income.

**Imputed welfare income:** The amount of annual income not actually received by a family, as a result of a welfare benefit reduction for welfare fraud or the failure to comply with economic self-sufficiency requirements, that is nonetheless included in the family's annual income for purposes of determining rent.

**In-Kind Payments:** Contributions other than cash made to the family or to a family member in exchange for services provided or for the general support of the family (e.g., groceries provided on a weekly basis, baby sitting provided on a regular basis).

**Income Method:** A means of calculating a family's rent based on the greater of 10% of their monthly income, 30% of their adjusted monthly income, the welfare rent, or the minimum rent. Under the income method, rents may be capped by a ceiling rent. Under this method, the family's income is evaluated at least annually.

*Interim (examination):* A reexamination of a family income, expenses, and household composition conducted between the regular annual recertifications when a change in a household's circumstances warrants such a reexamination.

*Law enforcement agency: The National Crime Information Center (NCIC), police departments and other law enforcement agencies that hold criminal conviction records.* 

*Live-In Aide:* A person who resides with one or more elderly persons, near-elderly persons, or persons with *disabilities and who:* 

- A. Is determined to be essential to the care and well-being of the persons;
- B. Is not obligated for the support of the persons; and
- <u>C.</u> Would not be living in the unit except to provide the necessary supportive services. (24 CFR <u>5.403(b))</u>

A live-in aide is not a party to the lease.

Low-Income Families: Those families whose incomes do not exceed 80% of the median income for the area, as determined by HUD with adjustments for smaller and larger families, except that HUD may establish income

ceilings higher or lower than 80% of the median for the area on the basis of HUD's findings that such variations are necessary because of unusually high or low family incomes.

**Medical Expenses:** Medical expenses (of all family members of an elderly or disabled family), including medical insurance premiums, that are anticipated during the period for which annual income is computed and that are not covered by insurance. (24 CFR 5.603(d)). These expenses include, but are not limited to, prescription and non-prescription drugs, costs for doctors, dentists, therapists, medical facilities, care for a service animals, transportation for medical purposes.

*Mixed Family:* A family whose members include those with citizenship or eligible immigration status and those without citizenship or eligible immigration status. (24 CFR 5.504(b))

**Mixed population development:** A public housing development, or portion of a development, that was reserved for elderly and disabled families at its inception (and has retained that character). If the development was not so reserved at its inception, the PHA has obtained HUD approval to give preference in tenant selection for all units in the development (or portion of development) to elderly families and disabled families. These developments were formerly known as elderly projects.

Monthly Adjusted Income: One twelfth of adjusted income. (24 CFR 5.603(d))

#### Monthly Income: One twelfth of annual income. (24 CFR 5.603(d))

National: A person who owes permanent allegiance to the United States, for example, as a result of birth in a United States territory or possession. (24 CFR 5.504(b))

**Near-Elderly Family:** A family whose head, spouse, or sole member is a person who is at least 50 years of age but below the age of 62; two or more persons, who are at least 50 years of age but below the age of 62, living together; or one or more persons who are at least 50 years of age but below the age of 62 living with one or more live-in aides. (24 CFR 5.403(b))

#### Net Family Assets:

- A. Net cash value after deducting reasonable costs that would be incurred in disposing of real property, savings, stocks, bonds, and other forms of capital investment, excluding interests in Indian trust land and excluding equity accounts in HUD homeownership programs. The value of necessary items of personal property such as furniture and automobiles shall be excluded.
- B. In cases where a trust fund has been established and the trust is not revocable by, or under the control of, any member of the family or household, the value of the trust fund will not be considered an asset so long as the fund continues to be held in trust. Any income distributed from the trust fund shall be counted when determining annual income.
- C. In determining net family assets, housing authorities or owners, as applicable, shall include the value of any business or family assets disposed of by an applicant or tenant for less than fair market value (including a disposition in trust, but not in a foreclosure or bankruptcy sale) during the two years preceding the date of application for the program or reexamination, as applicable, in excess of the consideration received therefor. In the case of a disposition as part of a separation or divorce settlement, the disposition will not be considered to be for less than fair market value if the applicant or tenant receives important consideration not measurable in dollar terms. (24 CFR 5.603(d))

Non-Citizen: A person who is neither a citizen nor national of the United States. (24 CFR 5.504(b))

**Occupancy Standards:** The standards that a housing authority establishes for determining the appropriate number of bedrooms needed to house families of different sizes or composition.

**Other person under the tenant's control:** For the purposes of the definition of covered person it means the person, although not staying as a guest (as defined in this section) in the unit, is, or was at the time of the activity in question, on the premises (as premises is defined in this section) because of an invitation from the tenant or other member of the household who has express or implied authority to so consent on behalf of the tenant. Absent evidence to the contrary, a person temporarily and infrequently on the premises solely for legitimate commercial purposes is not under the tenant's control.

**Participant:** A family or individual that is assisted by the public housing program.

**Permanently absent:** A person or persons not actually residing in the unit who once lived there and does not intend to return. One becomes permanently absent when one vacates the unit.

Person with Disabilities: A person who:

- A. Has a disability as defined in 42 U.S.C. 423
- B. Is determined, pursuant to HUD regulations, to have a physical, mental, or emotional impairment that:
  - 1. Is expected to be of long-continued and indefinite duration;
  - 2. Substantially impedes his or her ability to live independently; and

3. Is of such a nature that the ability to live independently could be improved by more suitable housing conditions.

C. Has a developmental disability as defined in 42 U.S.C. 6001.

This definition does not exclude persons who have the disease of acquired immunodeficiency syndrome or any conditions arising from the etiologic agent for acquired immunodeficiency syndrome.

For purposes of qualifying for low-income housing, it does not include a person whose disability is based solely on any drug or alcohol dependence.

**Premises:** for purposes of the anti-drug provisions of this policy it means the building or complex or development in which the public or assisted housing dwelling unit is located, including common areas and grounds.

**Previously unemployed**: This includes a person who has earned, in the 12 months previous to employment, no more than would be received for 10 hours of work per week for 50 weeks at the established minimum wage.

**Processing Entity:** The person or entity that is responsible for making eligibility and related determinations and an income reexamination. In the Section 8 and public housing programs, the processing entity is the responsibility entity.

**Proration of Assistance:** The reduction in a family's housing assistance payment to reflect the proportion of family members in a mixed family who are eligible for assistance. (24 CFR5.520)

**Public Housing:** Housing assisted under the 1937 Act, other than under Section 8. Public housing includes dwelling units in a mixed-finance project that are assisted by a PHA with capital or operating funds.

**Public Housing Agency (PHA):** Any State, county, municipality, or other governmental entity or public body (or agency or instrumentality thereof) which is authorized to engage in or assist in the development or operation of low-income housing under the 1937 Housing Act. (24 CFR 5.100)

**Recertification:** The annual reexamination of a family's income, expenses, and composition to determine the family's rent.

**Remaining Member of a Tenant Family:** A member of the family listed on the lease who continues to live in the public housing dwelling after all other family members have left. (Handbook 7565.1 REV-2, 3-5b.)

#### **Responsible Entity:**

- <u>A.</u> For the public housing program, the Section 8 tenant-based assistance program 24 CFR 982), and the Section 8 project-based certificate or voucher program (24 CFR 983), and the Section 8 moderate rehabilitation program (24 CFR 882), responsible entity means the PHA administering the program under an ACC with HUD;
- B. For all other Section 8 programs, responsible entity means the Section 8 project owner.

**Self-Declaration:** A type of verification statement by the tenant as to the amount and source of income, expenses, or family composition. Self-declaration is acceptable verification only when third-party verification or documentation cannot be obtained.

*Shelter Allowance:* That portion of a welfare benefit (e.g., TANF) that the welfare agency designates to be used for *rent and utilities.* 

Single Person: Someone living alone or intending to live alone who does not qualify as an elderly family, a person with disabilities, a displaced person, or the remaining member of a tenant family. (Public Housing: Handbook 7465.1 REV-2, 3-5)

#### Specified Welfare Benefit Reduction:

A. A reduction of welfare benefits by the welfare agency, in whole or in part, for a family member, as determined by the welfare agency, because of fraud by a family member in connection wit the welfare program; or because of welfare agency sanction against a family member for noncompliance with a welfare agency requirement to participate in an economic self-sufficiency program.

"Specified welfare benefit reduction" does not include a reduction or termination of welfare benefits by the welfare agency:

- *1. at the expiration of a lifetime or other time limit on the payment of welfare benefits;*
- 2. because a family member is not able to obtain employment, even though the family member has complied with welfare agency economic self-sufficiency or work activities requirements; or
- 3. because a family member has not complied with other welfare agency requirements.

78

State Wage Information Collection Agency (SWICA): The State agency receiving quarterly wage reports from employers in the State or an alternative system that has been determined by the Secretary of Labor to be as effective and timely in providing employment-related income and eligibility information. (24 CFR 5.214)

*Temporarily absent:* A person of persons not actually residing in a unit for a period of time while still maintaining control of the unit. If the absence exceeds **30** calendar days, the Housing Authority must agree to the absence.

**Temporary Assistance to Needy Families (TANF):** The program that replaced the Assistance to Families with Dependent Children (AFDC) that provides financial assistance to needy families who meet program eligibility criteria. Benefits are limited to a specified time period.

**Tenant:** The person or family renting or occupying an assisted dwelling unit. (24 CFR 5.504(b))

**Tenant Rent:** The amount payable monthly by the family as rent to the housing authority. Where all utilities (except telephone) and other essential housing services are supplied by the housing authority or owner, tenant rent equals total tenant payment. Where some or all utilities (except telephone) and other essential housing services are supplied by the housing authority and the cost thereof is not included in the amount paid as rent, tenant rent equals total tenant payment less the utility allowance. (24 CFR 5.603(d))

*Third-Party (verification):* Written or oral confirmation of a family's income, expenses, or household composition provided by a source outside the household.

#### Total Tenant Payment (TTP):

- A. Total tenant payment for families whose initial lease is effective on or after August 1, 1982:
- 1. Total tenant payment is the amount calculated under Section 3(a)(1) of the 1937 Act which is the higher of :
  - a. 30% of the family's monthly adjusted income;
  - b. 10% of the family's monthly income; or
  - c. If the family is receiving payments for welfare assistance from a public agency and a part of such payments, adjusted in accordance with the family's actual housing costs, is specifically designated by such agency to meet the family's housing costs, the portion of such payments which is so designated.

If the family's welfare assistance is ratably reduced from the standard of need by applying a percentage, the amount calculated under section 3(a)(1) shall be the amount resulting from one application of the percentage.

- 2. Total tenant payment for families residing in public housing does not include charges for excess utility consumption or other miscellaneous charges.
- B. Total tenant payment for families residing in public housing whose initial lease was effective before August 1, 1982: Paragraphs (b) and (c) of 24 CFR 913.107, as it existed immediately before November 18, 1996), will continue to govern the total tenant payment of families, under a

79

#### public housing program, whose initial lease was effective before August 1, 1982.

**Utility Allowance:** If the cost of utilities (except telephone) and other housing services for an assisted unit is not included in the tenant rent but is the responsibility of the family occupying the unit, an amount equal to the estimate made by a housing authority of the monthly cost of a reasonable consumption of such utilities and other services for the unit by an energy-conservative household of modest circumstances consistent with the requirements of a safe, sanitary, and healthful living environment. (24 CFR 5.603)

*Utility Reimbursement:* The amount, if any, by which the utility allowance for the unit, if applicable, exceeds the total tenant payment for the family occupying the unit. (24 CFR 5.603)

Very Low-Income Families: Families whose incomes do not exceed 50% of the median family income for the area, as determined by HUD with adjustments for smaller and larger families, except that HUD may establish income ceilings higher or lower than 50% of the median for the area if HUD finds that such variations are necessary because of unusually high or low family incomes.

Violent criminal activity: means any criminal activity that has as one of its elements the use, attempted use, or threatened use of physical force substantial enough to cause, or be reasonably likely to cause, serious bodily injury or property damage.

**Welfare Assistance:** Welfare or other payments to families or individuals, based on need, that are made under programs funded, separately or jointly, by Federal, State or local governments (including assistance provided under the Temporary Assistance for Needy Families (TANF) program, as that term is defined under the implementing regulations issued by the Department of Health and Human Services at 45 CFR 260.31).

<u>45 CFR 260.31 defines the term "assistance" to include cash, payments, vouchers, and other forms of benefits</u> <u>designed to meet a family's ongoing basic needs (i.e., for food, clothing, shelter, utilities, household goods, personal</u> <u>care items, and general incidental expenses).</u>

It includes such benefits even when they are:

- <u>A.</u> Provided in the form of payments by a TANF agency, or other agency on its behalf, to individual <u>recipients; and</u>
- <u>B.</u> Conditioned on participation in work experience or community service (or any other work activity under 45 CFR 261.30).

*Except where excluded later in this definition, it also includes supportive services such as transportation and childcare provided to families who are not employed.* 

The term "assistance" excludes:

- A. Nonrecurrent, short-term benefits that:
  - 1. Are designed to deal with a specific crisis situation or episode of need;

2. Are not intended to meet recurrent or ongoing needs; and

3. Will not extend beyond four months.

B. Work subsidies (i.e., payments to employers or third parties to help cover the costs of employee

wages, benefits, supervision, and training);

- <u>*C.*</u> Supportive services such as child care and transportation provided to families who are employed;
- D. Refundable earned income tax credits;
- *E. Contributions to, and distributions from, Individual Development Accounts;*
- F.Services such as counseling, case management, peer support, childcare information and referral,<br/>transitional services, job retention, job advancement, and other employment-related services that<br/>do not provide basic income support; and
- *G.* Transportation benefits provided under a Job Access or Reverse Commute project, pursuant to section 404(k) of the Act, to an individual who is not otherwise receiving assistance.

Welfare Rent: In "as-paid" welfare programs, the amount of the welfare benefit designated for shelter and utilities.

*Written notification:* All written notifications required in this policy shall be hand delivered with a signed receipt or mailed via first class mail unless specified otherwise.

## **ACRONYMS**

ACC Annual Contributions Contract

CFR Code of Federal Regulations

FSS Family Self Sufficiency (program)

HCDA Housing and Community Development Act

HQS Housing Quality Standards

HUD Department of Housing and Urban Development

INS (U.S.) Immigration and Naturalization Service

NAHA (Cranston-Gonzalez) National Affordable Housing Act

NOFA Notice of Funding Availability

OMB (U.S.) Office of Management and Budget

PHA Public Housing Agency

QHWRA Quality Housing and Work Responsibility Act of 1998

SSA Social Security Administration

**TTPTotal Tenant Payment** 

# SECTION 8 ADMINISTRATIVE PLAN TABLE OF CONTENTS

1.0	EQUAL OPPORTUNITY	1
$1.1 \\ 1.2 \\ 1.3 \\ 1.4 \\ 1.5 \\ 1.6 \\ 1.7 \\ 1.8$	FAIR HOUSING REASONABLE ACCOMMODATION COMMUNICATION QUESTIONS TO ASK IN GRANTING THE ACCOMMODATION SERVICES FOR NON-ENGLISH SPEAKING PERSONS AND PARTICIPANTS FAMILY/OWNER OUTREACH RIGHT TO PRIVACY REQUIRED POSTINGS	1 1 2 2 3 3 4 5
2.0 FAMI	LAKEWOOD HOUSING AUTHORITY/OWNER RESPONSIBILITY/ OBLIGATION OF THE LY	5
2.1 2.2 2.3	LAKEWOOD HOUSING AUTHORITY RESPONSIBILITIES OWNER RESPONSIBILITY OBLIGATIONS OF THE PARTICIPANT	5 7 8
3.0	ELIGIBILITY FOR ADMISSION	12
3.1 3.2	INTRODUCTION ELIGIBILITY CRITERIA	12 12
4.0	MANAGING THE WAITING LIST	17
$\begin{array}{c} 4.1 \\ 4.2 \\ 4.3 \\ 4.4 \\ 4.5 \\ 4.6 \\ 4.7 \\ 4.8 \\ 4.9 \\ 4.10 \\ 4.11 \end{array}$	OPENING AND CLOSING THE WAITING LIST TAKING APPLICATIONS ORGANIZATION OF THE WAITING LIST FAMILIES NEARING THE TOP OF THE WAITING LIST RIGHT OF REFUSAL MISSED APPOINTMENTS PURGING THE WAITING LIST REMOVAL OF APPLICANTS FROM THE WAITING LIST GROUNDS FOR DENIAL NOTIFICATION OF NEGATIVE ACTIONS INFORMAL REVIEW	17 18 19 20 20 21 21 21 21 22 26 26 26
5.0	SELECTING FAMILIES FROM THE WAITING LIST	26
5.1 5.2 5.3	WAITING LIST ADMISSIONS AND SPECIAL ADMISSIONS PREFERENCES SELECTION FROM THE WAITING LIST	26 27 28
6.0	ASSIGNMENT OF BEDROOM SIZES (SUBSIDY STANDARDS)	28
<ul> <li>6.1</li> <li>6.2</li> <li>6.3</li> <li>6.4</li> <li>6.5</li> <li>6.6</li> <li>6.7</li> <li>6.8</li> </ul>	BRIEFING PACKET ISSUANCE OF VOUCHER; REQUEST FOR APPROVAL OF TENANCY TERM OF THE HOUSING CHOICE VOUCHER APPROVAL TO LEASE A UNIT LAKEWOOD HOUSING AUTHORITY DISAPPROVAL OF OWNER INELIGIBLE/ELIGIBLE HOUSING SECURITY DEPOSIT	30 31 32 33 34 35 37 38
7.0	MOVES WITH CONTINUED ASSISTANCE	39
7.1 7.2	WHEN A FAMILY MAY MOVE PROCEDURES REGARDING FAMILY MOVES	39 39
8.0	PORTABILITY	40

8.1	GENERAL POLICIES OF THE LAKEWOOD HOUSING AUTHORITY	40
8.2 8.3	INCOME ELIGIBILITY PORTABILITY: ADMINISTRATION BY RECEIVING HOUSING AUTHORITY	41 41
8.4	PORTABILITY PROCEDURES	42
9.0	DETERMINATION OF FAMILY INCOME	45
9.1	INCOME, EXCLUSIONS AND DEDUCTIONS FROM INCOME	45
9.2	INCOME	46
9.3	EXCLUSIONS FROM INCOME	50
9.4	DEDUCTIONS FROM ANNUAL INCOME	54
9.5	RECEIPT OF A LETTER OR NOTICE FROM HUD CONCERNING INCOME	55
9.6 9.7	COOPERATING WITH WELFARE AGENCIES COOPERATING WITH LAW ENFORCEMENT AGENCIES	56 56
9.7 10.0	VERIFICATION	57
10.1	ACCEPTABLE METHODS OF VERIFICATION TYPES OF VERIFICATION	57 60
10.2 10.3	VERIFICATION OF CITIZENSHIP OR ELIGIBLE NONCITIZEN STATUS	60 62
10.3		64
10.1	TIMING OF VERIFICATION	64
10.6	FREQUENCY OF OBTAINING VERIFICATION	64
11.0	RENT AND HOUSING ASSISTANCE PAYMENT	65
11.1	GENERAL	65
11.2	RENT REASONABLENESS	65
11.3		65
11.4		66
11.4.1		66
11.4.2 11.4.3		67 68
11.4.3		68
11.5		72
11.7		73
11.8	CHANGE OF OWNERSHIP	74
12.0	INSPECTION POLICIES, HOUSING QUALITY STANDARDS, AND DAMAGE CLAIMS	74
12.1	TYPES OF INSPECTIONS	75
12.2	OWNER AND FAMILY RESPONSIBILITY	75
12.3	HOUSING QUALITY STANDARDS (HQS) 24 CFR 982.401	77
12.4	LEAD-BASED PAINT REQUIREMENTS AND RESPONSIBILITIES	84
12.5		92
12.6 12.7		92 94
12.7	ABATEMENT	94
13.0	RESERVED	95
14.0	RECERTIFICATION	95
	1 CHANGES IN LEASE OR RENT	95
14.0. 14.1	ANNUAL REEXAMINATION	95 96
14.1		96
14.1.		97
14.2		97
14.2.1	1 SPECIAL REEXAMINATIONS	99
	2 EFFECTIVE DATE OF RENT CHANGES DUE TO INTERIM OR SPECIAL REEXAMINATIONS HOUSING AUTHORITY MISTAKES IN CALCULATING RENT	99 99

14.4	REPAYMENT AGREEMENT	99
15.0 AUTHO	TERMINATION OF ASSISTANCE TO THE FAMILY BY THE LAKEWOOD HOUSING DRITY	100
16.0	COMPLAINTS, INFORMAL REVIEWS FOR APPLICANTS, INFORMAL HEARINGS FOR	
PARTIC	CIPANTS	103
16.1 16.2 16.3	COMPLAINTS INFORMAL REVIEW FOR THE APPLICANT INFORMAL HEARINGS FOR PARTICIPANTS	103 103 105
17.0	TERMINATION OF THE LEASE AND CONTRACT	110
18.0	CHARGES AGAINST THE SECTION 8 ADMINISTRATIVE FEE RESERVE	116
19.0	INTELLECTUAL PROPERTY RIGHTS	116
20.0	LAKEWOOD HOUSING AUTHORITY OWNED HOUSING	116
21.0 QU	JALITY CONTROL OF SECTION 8 PROGRAM	117
22.0 [RI	ESERVED]	118
23.0	HOMEOWNERSHIP OPTION	118
23.1	PURPOSE	118
23.2	FAMILY PARTICIPATION REQUIREMENTS	118
23.3	FAMILY ELIGIBILITY REQUIREMENTS	119
23.4	ELIGIBLE UNITS	121
23.5	SEARCHING FOR A NEW HOME	121
23.6	HOMEOWNERSHIP COUNSELING	122
23.7	HOME INSPECTIONS	123
23.8	CONTRACT OF SALE	124
23.9	FINANCING THE PURCHASE OF THE HOME	124
23.10		125
23.11	MAX IMUM TERM OF HOMEOWNERSHIP ASSISTANCE	127
23.12	AMOUNT AND DISTRIBUTION OF HOMEOWNERSHIP ASSISTANCE	128
23.13		130
23.14	MOVING WITH CONTINUED TENANT-BASED ASSISTANCE	131
23.15	DENIAL OR TERMINATION OF ASSISTANCE FOR FAMILIES	132
24.0	CONDUCTING BUSINESS IN ACCORDANCE WITH CORE VALUES AND ETHICAL	
STAND		133
24.1	PURPOSE	133
24.2	CONFLICT OF INTEREST	133
24.3	PROHIBITION OF SOLICITATION OR ACCEPTANCE OF GIFTS	134
24.4	HOUSING AUTHORITY ADMINISTRATIVE AND DISCIPLINARY REMEDIES FOR	124
VIOL	ATION OF THE HOUSING AUTHORITY CODE OF CONDUCT	134
25.0	SUPPORT FOR OUR ARMED FORCES	134
26.0	ANTI-FRAUD POLICY	135
27.0	PROJECT-BASING HOUSING VOUCHERS	136
27.1 27.2	SELECTION OF PROPERTIES TO PROJECT-BASE OPERATION OF PROJECT-BASED PROPERTIES	136 136

28.0	.0 HOUSING CONVERSION ACTIONS (ENHANCED AND REGULAR HOUSING CHOIC		
VOUCHERS)			
28.1	TENANT-BASED ISSUES FOR HOUSING CONVERISON ACTIONS	147	
28.2	PRESERVATION PREPAYMENTS	151	
28.3	OWNER OPT-OUTS	163	
28.4	HUD ENFORCEMENT ACTIONS	174	
28.5	HUD PROPERTY DISPOSITION	175	
GLOSSARY			

## **SECTION 8 ADMINISTRATIVE PLAN**

## **1.0 EQUAL OPPORTUNITY**

#### 1.1 FAIR HOUSING

It is the policy of the Lakewood Housing Authority to comply fully with all Federal, State, and local nondiscrimination laws; the Americans With Disabilities Act; and the U. S. Department of Housing and Urban Development regulations governing Fair Housing and Equal Opportunity.

No person shall, on the grounds of race, color, sex, religion, national or ethnic origin, familial status, or disability be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under the Lakewood Housing Authority housing programs.

To further its commitment to full compliance with applicable Civil Rights laws, the Lakewood Housing Authority will provide Federal/State/local information to applicants for and participants in the Section 8 Housing Choice Voucher Program regarding discrimination and any recourse available to them if they believe they may be victims of discrimination. Such information will be made available with the application, and all applicable Fair Housing Information and Discrimination Complaint Forms will be made available at the Lakewood Housing Authority office. In addition, all appropriate written information and advertisements will contain the appropriate Equal Opportunity language and logo.

The Lakewood Housing Authority will assist any family that believes they have suffered illegal discrimination by providing them copies of the housing discrimination form. The Lakewood Housing Authority will also assist them in completing the form, if requested, and will provide them with the address of the nearest HUD Office of Fair Housing and Equal Opportunity.

#### 1.2 REASONABLE ACCOMMODATION

Sometimes people with disabilities may need a reasonable accommodation in order to take full advantage of the Lakewood Housing Authority housing programs and related services. When such accommodations are granted they do not confer special treatment or advantage for the person with a disability; rather, they make the program fully accessible to them in a way that would otherwise not be possible due to their disability. This policy clarifies how people can request accommodations and the guidelines the Lakewood Housing Authority will follow in determining whether it is reasonable to provide a requested accommodation. Because disabilities are not always apparent, the Lakewood Housing Authority will ensure that all applicants/participants are aware of the opportunity to request reasonable accommodations.

#### 1.3 COMMUNICATION

Anyone requesting an application will also receive a Request for Reasonable Accommodation Form.

Notifications of reexamination, inspection, appointment, or termination of assistance will include information about requesting a reasonable accommodation. Any notification requesting action by the participant will include information about requesting a reasonable accommodation.

All decisions granting or denying requests will be in writing.

#### 1.4 QUESTIONS TO ASK IN GRANTING THE ACCOMMODATION

A. Is the requestor a person with disabilities? For this purpose the definition of disabilities is different than the definition used for admission. The Fair Housing definition used for this purpose is:

A person with a physical or mental impairment that substantially limits one or

more major life activities, has a record of such impairment, or is regarded as having such an impairment. (The disability may not be apparent to others, i.e., a heart condition).

If the disability is apparent or already documented, the answer to this question is yes. It is possible that the disability for which the accommodation is being requested is a disability other than the apparent disability. If the disability is not apparent or documented, the Lakewood Housing Authority will obtain verification that the person requesting the accommodation is a person with a disability.

- B. Is the requested accommodation related to the disability? If it is apparent that the request is related to the apparent or documented disability, the answer to this question is yes. If it is not apparent, the Lakewood Housing Authority will obtain documentation that the requested accommodation is needed due to the disability. The Lakewood Housing Authority will not inquire as to the nature of the disability.
- C. Is the requested accommodation reasonable? In order to be determined reasonable, the accommodation must meet two criteria:
  - 1. Would the accommodation constitute a fundamental alteration? The Lakewood Housing Authority's business is housing. If the request would alter the fundamental business that the Lakewood Housing Authority conducts, that would not be reasonable. For instance, the Lakewood Housing Authority would deny a request to have the Lakewood Housing Authority do grocery shopping for the person with disabilities.
  - 2. Would the requested accommodation create an undue financial hardship or administrative burden? Frequently the requested accommodation costs little or nothing. If the cost would be an undue burden, the Lakewood Housing Authority may request a meeting with the individual to investigate and consider equally effective alternatives.

Generally the individual knows best what they need; however, the Lakewood Housing Authority retains the right to be shown how the requested accommodation enables the individual to access or use the Lakewood Housing Authority's programs or services.

If more than one accommodation is equally effective in providing access to the Lakewood Housing Authority's programs and services, the Lakewood Housing Authority retains the right to select the most efficient or economic choice.

If the participant requests, as a reasonable accommodation, that he or she be permitted to make physical modifications to their dwelling unit, at their own expense, the request should be made to the property owner/manager. The Housing Authority does not have responsibility for the owner's unit and does not have responsibility to make the unit accessible. The Housing Authority may, however, grant a higher payment standard for units where property owners make physical modifications for persons with disabilities so long as the payment standard does not exceed 110% of FMRs.

Any request for an accommodation that would enable a participant to materially violate family obligations will not be approved.

#### 1.5 SERVICES FOR NON-ENGLISH SPEAKING PERSONS AND PARTICIPANTS

All applicants that appear to be experiencing difficulties communicating in English will be asked if they need to communicate in a language other than English (including sign language or Braille). Their needs will be accommodated as much as possible. If another family member or a friend can translate, this option Revised 10/2004

will be utilized to the maximum degree possible. The Lakewood Housing Authority will endeavor to have bilingual staff or access to people who speak languages other than English.

#### 1.6 FAMILY/OWNER OUTREACH

The Lakewood Housing Authority will publicize the availability and nature of the Section 8 Program for extremely low-income and very low-income families in a newspaper of general circulation, minority media, and by other suitable means.

To reach persons who cannot or do not read newspapers the Lakewood Housing Authority will utilize a telephone "Housing Hotline" which contains information about the availability and nature of the Section 8 Program. The Lakewood Housing Authority will also try to utilize public service announcements.

The Lakewood Housing Authority will communicate the status of program availability to other service providers in the community and advise them of housing eligibility factors and guidelines so that they can make proper referral of their clients to the program.

The objective of this effort is to develop a waiting list that is representative of our low-income community. A particular emphasis will be placed on attracting eligible individuals and families least likely to apply for the Housing Choice Voucher Program.

The Lakewood Housing Authority will brief owners who participate in or who are seeking information about the Section 8 Program. The briefings are intended to:

- A. Explain how the program works;
- B. Explain how the program benefits owners;
- C. Explain owners' responsibilities (including lead-based paint) under the program. Emphasis is placed on quality screening and ways the Lakewood Housing Authority helps owners do better screening; and
- D. Provide an opportunity for owners to ask questions, obtain written materials, and meet Lakewood Housing Authority staff.

The Lakewood Housing Authority will particularly encourage owners of suitable units located outside of low-income or minority concentration and owners of accessible units to attend. Targeted mailing lists will be developed and announcements mailed.

#### 1.7 RIGHT TO PRIVACY

All adult members of both applicant and participant households are required to annually sign HUD Form 9886, *Authorization for Release of Information and Privacy Act Notice*. The *Authorization for Release of Information and Privacy Act Notice* states how family information will be released and includes the *Federal Privacy Act Statement*.

Any request for applicant or participant information will not be released unless there is a signed release of information request from the applicant or participant.

#### 1.8 **REQUIRED POSTINGS**

The Lakewood Housing Authority will post, in each of its offices in a conspicuous place and at a height easily read by all persons including persons with mobility disabilities, the following information:

Revised 10/2004

- A. The Section 8 Administrative Plan
- B. Notice of the status of the waiting list (opened or closed)
- C. Address of all Lakewood Housing Authority offices, office hours, telephone numbers, TDD numbers, and hours of operation
- D. Income Limits for Admission
- E. Informal Review and Informal Hearing Procedures
- F. Fair Housing Poster
- G. Equal Opportunity in Employment Poster

# 2.0 LAKEWOOD HOUSING AUTHORITY/OWNER RESPONSIBILITY/ OBLIGATION OF THE FAMILY

This Section outlines the responsibilities and obligations of the Lakewood Housing Authority, the Section 8 Owners/Landlords, and the participating families.

#### 2.1 LAKEWOOD HOUSING AUTHORITY RESPONSIBILITIES

- A. The Lakewood Housing Authority will comply with the consolidated ACC, the application the Lakewood Housing Authority submitted to HUD to get the specific vouchers, HUD regulations and other requirements, and this Section 8 Administrative Plan.
- B. In administering the program, the Lakewood Housing Authority will:
  - 1. Publish and disseminate information about the availability and nature of housing assistance under the program;
  - 2. Explain the program to owners and families;
  - 3. Seek expanded opportunities for assisted families to locate housing outside areas of poverty or racial concentration;
  - 4. Encourage owners to make units available for leasing in the program, including owners of suitable units located outside areas of poverty or racial concentration;
  - 5. Affirmatively further fair housing goals and comply with equal opportunity requirements;
  - 6. Make efforts to help people with disabilities find satisfactory housing;
  - 7. Receive applications from families, determine eligibility, maintain the waiting list, select applicants, issue a housing choice voucher to each selected family, and provide housing information to families selected;
  - 8. Determine who can live in the assisted unit at admission and during the family's participation in the program;

- 9. Obtain and verify evidence of citizenship and eligible immigration status in accordance with 24 CFR part 5;
- 10. Review the family's request for approval of the tenancy and the owner/landlord lease, including the HUD prescribed tenancy addendum;
- 11. Inspect the unit before the assisted occupancy begins and at least annually during the assisted tenancy;
- 12. Determine the amount of the housing assistance payment for a family;
- 13. Determine the maximum rent to the owner and whether the rent is reasonable;
- 14. Make timely housing assistance payments to an owner in accordance with the HAP contract;
- 15. Examine family income, size and composition at admission and at least annually during the family's participation in the program. The examination includes verification of income and other family information;
- 16. Establish and adjust the Lakewood Housing Authority utility allowance;
- 17. Administer and enforce the housing assistance payments contract with an owner, including taking appropriate action as determined by the Lakewood Housing Authority, if the owner defaults (e.g., HQS violation);
- 18. Determine whether to terminate assistance to a participant family for violation of family obligations;
- 19. Conduct informal reviews of certain Lakewood Housing Authority decisions concerning applicants for participation in the program;
- 20. Conduct informal hearings on certain Lakewood Housing Authority decisions concerning participant families;
- 21. Provide sound financial management of the program, including engaging an independent public accountant to conduct audits; and
- 22. Administer an FSS program (if applicable).

#### 2.2 OWNER RESPONSIBILITY

- A. The owner is responsible for performing all of the owner's obligations under the HAP contract and the lease.
- B. The owner is responsible for:
  - 1. Performing all management and rental functions for the assisted unit, including selecting a voucher holder to lease the unit, and deciding if the family is suitable for tenancy of the unit (screening the tenant).
  - 2. Maintaining the unit in accordance with HQS, including performance of ordinary and Revised 10/2004

extraordinary maintenance.

- 3. Complying with equal opportunity requirements.
- 4. Complying with the Housing Assistance Program contract (HAP).
- 5. Preparing and furnishing to the Lakewood Housing Authority information required under the HAP contract.
- 6. Collecting from the family:
- a. Any security deposit required under the lease.
- b. The tenant contribution (the part of rent to owner not covered by the housing assistance payment).
  - c. Any charges for unit damage by the family.
  - 7. Entering into a lease and enforcing tenant obligations under the lease.
  - 8. Including in the lease a clause that provides that engaging in drug-related criminal activity on or near the premises by the tenant, household member, guest, or any other person under the tenant's control is grounds for the owner to terminate tenancy. In addition, the lease must also provide that the owner may evict a family when the owner determines that a household member is illegally using a drug or when the owner determines that a pattern of illegal use of a drug interferes with the health, safety or right to peaceful enjoyment of the premises by other residents.
  - 9. Paying for utilities and services (unless paid by the family under the lease).

For provisions on modifications to a dwelling unit occupied or to be occupied by a person with disabilities see 24 CFR 100.203.

The owner is responsible for notifying the Lakewood Housing Authority **60 calendar days** prior to any rent increase.

#### 2.3 OBLIGATIONS OF THE PARTICIPANT

This section states the obligations of a participant family under the program.

- A. Supplying required information
  - 1. The family must supply any information that the Lakewood Housing Authority or HUD determines is necessary in the administration of the program, including submission of required evidence of citizenship or eligible immigration status. Information includes any requested certification, release or other documentation.
  - 2. The family must supply any information requested by the Lakewood Housing Authority or HUD for use in a regularly scheduled reexamination or interim reexamination of family income and composition in accordance with HUD requirements.
- 3. The family must disclose and verify Social Security Numbers and must sign and submit consent forms for obtaining information.

- 4. All information supplied by the family must be true and complete.
- B. HQS breach caused by the Family

The family is responsible for any HQS breach caused by the family or its guests.

C. Allowing Lakewood Housing Authority Inspection

The family must allow the Lakewood Housing Authority to inspect the unit at reasonable times and after at least **two (2) calendar days** notice according to state law.

D. Violation of Lease

The family may not commit any serious or repeated violation of the lease.

E. Family Notice of Move or Lease Termination

The family must notify the Lakewood Housing Authority and the owner before the family moves out of the unit or terminates the lease by a notice to the owner.

F. Owner Eviction Notice

The family must promptly give the Lakewood Housing Authority a copy of any owner eviction notice it receives.

- G. Use and Occupancy of the Unit
  - 1. The family must use the assisted unit for a residence by the family. The unit must be the family's only residence.
  - 2. The Lakewood Housing Authority must approve the composition of the assisted family residing in the unit. The family must inform the Lakewood Housing Authority within **ten calendar days, in writing,** of the birth, adoption or court-awarded custody of a child. The family must request approval from the Lakewood Housing Authority to add any other family member as an occupant of the unit. No other person (i.e., no one but members of the assisted family) may reside in the unit (except for a foster child/foster adult or live-in aide as provided in paragraph (4) of this Section). Families must obtain prior written approval from the Housing Authority before permitting persons not on the lease to reside in the unit more than **14 calendar days** each year.
  - 3. The family must notify the Lakewood Housing Authority within **ten calendar days**, in writing, if any family member no longer resides in the unit.
  - 4. If the Lakewood Housing Authority has given approval, a foster child/foster adult or a live-in aide may reside in the unit. The Lakewood Housing Authority has the discretion to adopt reasonable policies concerning residence by a foster child/foster adult or a live-in aide and defining when the Lakewood Housing Authority consent may be given or denied.
  - 5. Members of the household may engage in legal profit making activities in the unit, but only if such activities are incidental to primary use of the unit for residence by members of the family. Any business uses of the unit must comply with the lease, zoning requirements, and the affected household member must obtain all appropriate licenses.

Revised 10/2004

- 6. The family must not sublease or let the unit.
- 7. The family must not assign the lease or transfer the unit.
- H. Absence from the Unit

The family must supply any information or certification requested by the Lakewood Housing Authority to verify that the family is living in the unit, or relating to family absence from the unit, including any Lakewood Housing Authority requested information or certification on the purposes of family absences. The family must cooperate with the Lakewood Housing Authority for this purpose. The family must promptly notify the Lakewood Housing Authority of its absence from the unit.

Absence means that no member of the family is residing in the unit. The family may be absent from the unit for up to **30 calendar days**. The family must request permission from the Lakewood Housing Authority for absences exceeding **30 calendar days**. The Lakewood Housing Authority will make a determination within **five (5) calendar days** of the request. An authorized absence may not exceed **180 calendar days**. Any family absent for more than **30 calendar days** without authorization will be terminated from the program.

Authorized absences may include, but are not limited to:

- 1. Prolonged hospitalization
- 2. Absences beyond the control of the family (i.e., death in the family, other family member illness)
- 3. Other absences that are deemed necessary by the Lakewood Housing Authority
- I. Interest in the Unit

The family may not own or have any interest in the unit (except for owners of manufactured housing renting the manufactured home space or people using a housing choice voucher to purchase a home).

J. Fraud and Other Program Violation

The members of the family must not commit fraud, bribery, or any other corrupt or criminal act in connection with the program.

K. Crime by Household Members

The members of the household may not engage in drug-related criminal activity or other violent criminal activity or other criminal activity that threatens the health safety or right to peaceful enjoyment of other residents and persons residing in the immediate vicinity of the premises.

L. Other Housing Assistance

An assisted family, or members of the family, may not receive Section 8 tenant-based assistance while receiving another housing subsidy, for the same unit or for a different unit, under any duplicative (as determined by HUD or in accordance with HUD requirements) Federal, State or local housing assistance program.

M. Alcohol and/or Drug Abuse By Household Members

The members of the household must not abuse alcohol and/or drugs in a way that threatens the health, safety or right to peaceful enjoyment of other residents and/or persons residing in the immediate vicinity of the premises.

N. Engage or Threaten Abusive or Violent Behavior

The family including each family member must not engage in or threaten abusive or violent behavior towards any Lakewood Housing Authority staff member or resident.

## 3.0 ELIGIBILITY FOR ADMISSION

#### 3.1 INTRODUCTION

There are five eligibility requirements for admission to Section 8 -- qualifies as a family, has an income within the income limits, meets citizenship/eligible immigrant criteria, provides documentation of Social Security Numbers, and signs consent authorization documents. In addition to the eligibility criteria, families must also meet the Lakewood Housing Authority screening criteria in order to be admitted to the Section 8 Program.

#### 3.2 ELIGIBILITY CRITERIA

- A. Family status.
  - 1. A **family with or without children**. Such a family is defined as a group of people related by blood, marriage, adoption or affinity that lives together in a stable family relationship.
    - a. Children temporarily absent from the home due to placement in foster care are considered family members.
    - b. Unborn children and children in the process of being adopted are considered family members for purposes of determining bedroom size, but are not considered family members for determining income limit.
  - 2. An **elderly family**, which is:
    - a. A family whose head, spouse, or sole member is a person who is at least 62 years of age;
    - b. Two or more persons who are at least 62 years of age living together; or
    - c. One or more persons who are at least 62 years of age living with one or more live-in aides.
  - 3. A **near-elderly family**, which is:
    - a. A family whose head, spouse, or sole member is a person who is at least 50 years of age but below the age of 62;

Revised 10/2004

- b. Two or more persons who are at least 50 years of age but below the age of 62 living together; or
- c. One or more persons who are at least 50 years of age but below the age of 62 living with one or more live-in aides.
- 4. A **disabled family**, which is:
  - a. A family whose head, spouse, or sole member is a person with disabilities;
  - b. Two or more persons with disabilities living together; or
  - c. One or more persons with disabilities living with one or more live-in aides.
  - d For purposes of qualifying for low-income housing, does not include a person whose disability is based solely on any drug or alcohol dependence.
- 5. A **displaced family** is a family in which each member, or whose sole member, has been displaced by governmental action, or whose dwelling has been extensively damaged or destroyed as a result of a disaster declared or otherwise formally recognized pursuant to Federal disaster relief laws.
- 6. A **remaining member of a tenant family** is a family member of an assisted family who remains in the unit when other family members have left the unit.
- 7. A **single person** who is not an elderly or displaced person, or a person with disabilities, or the remaining member of a tenant family.
- B. Income eligibility
  - 1. To be eligible to receive assistance a family shall, at the time the family initially receives assistance under the Section 8 program shall be a family that is:
    - a. An extremely low-income or a very low-income family;
    - b. A low-income family continuously assisted under the 1937 Housing Act, including families relocated from public housing for the convenience of the agency (continuously assisted families are not counted against the income targeting requirements);
    - c. A low-income family that meets additional eligibility criteria specified by the Housing Authority specified in this Administrative Plan and that is consistent with the agency's Annual Plan and its jurisdiction's Consolidated Plan;
    - d. A low-income family that is a nonpurchasing resident in a HOPE 1 or HOPE 2 project or a property subject to a resident homeownership program under 24 CFR 248.173;
    - e. A low-income family or moderate-income family that is displaced as a result of the prepayment of the mortgage or voluntary termination of an insurance contract on eligible low-income housing.

- 2. Income limits apply only at admission and are not applicable for continued occupancy; however, as income rises the assistance will decrease.
- 3. The applicable income limit for issuance of a housing choice voucher is the highest income limit for the family size for areas within the housing authority's jurisdiction. The applicable income limit for admission to the program is the income limit for the area in which the family is initially assisted in the program. The family may only use the voucher to rent a unit in an area where the family is income eligible at admission to the program.
- 4. Families who are moving into the Lakewood Housing Authority's jurisdiction under portability and have the status of applicant rather than of participant at their initial housing authority must meet the income limit for the area where they are initially assisted under the program.
- 5. Families who are moving into the Lakewood Housing Authority's jurisdiction under portability and are already program participants at their initial housing authority do not have to meet the income eligibility requirement for the Lakewood Housing Authority program.
- 6. Income limit restrictions do not apply to families transferring units within the Lakewood Housing Authority Section 8 Program.
- C. Citizenship/Eligible Immigrant status

To be eligible for a housing choice voucher at least one member of the family must be a citizen, national, or a noncitizen who has eligible immigration status under one of the categories set forth in Section 214 of the Housing and Community Development Act of 1980 (see 42 U.S.C. 1436a(a)) or a citizen of the Republic of Marshall Islands, the Federated States of Micronesia, or the Republic of Palau. However, people in the last category are not entitled to housing assistance in preference to any United States citizen or national resident within Guam.

Family eligibility for assistance.

- 1. A family shall not be eligible for assistance unless at least one member of the family residing in the unit is determined to have eligible status, with the exception noted below.
- 2. Despite the ineligibility of one or more family members, a mixed family may be eligible for one of three types of assistance (See Section 11.5(F) for calculating rents under the noncitizen rule).
- 3. A family without any eligible members and receiving assistance on June 19, 1995, may be eligible for temporary deferral of termination of assistance.
- D. Social Security Number Documentation

To be eligible, all family members 6 years of age and older must provide a Social Security Number or certify that they do not have one. Adults must certify for minors.

E. Signing Consent Forms

In order to be eligible each member of the family who is at least 18 years of age, and each family head and spouse regardless of age, shall sign one or more consent forms.

- 2. The consent form must contain, at a minimum, the following:
  - a. A provision authorizing HUD and the Lakewood Housing Authority to obtain from State Wage Information Collection Agencies (SWICAs) any information or materials necessary to complete or verify the application for participation or for eligibility for continued occupancy;
  - b. A provision authorizing HUD or the Lakewood Housing Authority to verify with previous or current employers or other sources of income information pertinent to the family's eligibility for or level of assistance;
  - c. A provision authorizing HUD to request income information from the IRS and the SSA for the sole purpose of verifying income information pertinent to the family's eligibility or level of benefits;
  - d. A statement allowing the Lakewood Housing Authority permission to access the applicant's criminal record with any and all police and/or law enforcement agencies; and
  - e. A statement that the authorization to release the information requested by the consent form expires 15 months after the date the consent form is signed.

### F. Suitability for tenancy

The Lakewood Housing Authority determines eligibility for participation and will also conduct criminal background checks on all adult household members, including live-in aides. The Lakewood Housing Authority will deny assistance to a family because of drug-related criminal activity or violent criminal activity by family members. This check will be made through state or local law enforcement or court records in those cases where the household member has lived in the local jurisdiction for the last three years. If the individual has lived outside the local area, the Lakewood Housing Authority may contact law enforcement agencies where the individual had lived or request a check through the FBI's National Crime Information Center (NCIC). This criminal background check will proceed after each adult household member has signed a consent form designed by the Lakewood Housing Authority. The information received as a result of the criminal background check shall be used solely for screening purposes. The information shall be maintained confidentially, not misused or improperly disseminated, and destroyed once the purpose(s) for which it was requested has been accomplished and the period for filing a challenge to the Lakewood Housing Authority's action has expired without a challenge or final disposition of any litigation has occurred.

The Lakewood Housing Authority will check with the State sex offender registration program and will ban for life any individual who is registered as a lifetime sex offender. The Lakewood Housing Authority will check with our state registry and if the applicant has resided in another State(s), with that State(s)'s list.

If an applicant is about to be denied housing based on either the criminal check or the sex offender registration program, the applicant will be informed of this fact and given an opportunity to dispute the accuracy of the information before the denial or eviction occurs.

Additional screening is the responsibility of the owner. Upon the written request of a prospective owner, the Lakewood Housing Authority will provide to the owner the name, address, and phone number of the applicant's current landlord and any previous landlords that are known to the housing authority.

In addition, if an owner submits a request to the Lakewood Housing Authority for criminal records concerning an adult member of an applicant or resident household, signed consent forms, and the owner's standards for prohibiting admission, the Lakewood Housing Authority must request the criminal conviction records from the appropriate law enforcement agency or agencies, as determined by the Housing Authority. If the Lakewood Housing Authority receives criminal conviction records requested by an owner, the Lakewood Housing Authority must determine whether criminal action by a household member, as shown by such criminal conviction records, may be a basis for applicant screening, lease enforcement or eviction, as applicable in accordance with HUD regulations and the owner's criteria. The Lakewood Housing Authority must notify the owner whether the Housing Authority has received criminal conviction records may be a basis for applicant screening, lease enforcement or eviction records concerning the household member, and of its determination whether such criminal conviction records may be a basis for applicant screening, lease enforcement or eviction. However, the PHA must not disclose the household member's criminal conviction record to the owner, but merely the fact of whether or not they comply with HUD regulations and the owner's criteria. The Lakewood Housing Authority to the owner's criteria. The Lakewood Housing Authority must not disclose the household member's criminal conviction record or the content of that record to the owner, but merely the fact of whether or not they comply with HUD regulations and the owner's criteria. The Lakewood Housing Authority will charge owners a fee of **\$50.00** for this service.

The same service shall be available to owners of federally assisted housing in their attempt to determine if an applicant is on the state sex offender list upon the request of the owner. Once again, the information itself will not be disclosed to the owner; the Lakewood Housing Authority will merely apply the criteria the owner establishes. The fee for this service shall be **\$50.00**.

### 4.0 MANAGING THE WAITING LIST

### 4.1 OPENING AND CLOSING THE WAITING LIST

The Lakewood Housing Authority will maintain one combined waiting list for the Section 8 and Public Housing Programs. The Opening of the waiting list will be announced via public notice that applications for Lakewood Housing Authority's combined waiting list will be accepted. The public notice will state where, when, and how to apply. The notice will be published in a local newspaper of general circulation, and also by any available minority media. The public notice will state any limitations to who may apply. The notice will include the Fair Housing logo and slogan and otherwise be in compliance with Fair Housing requirements.

Closing of the waiting list will be announced via public notice. The public notice will state the date the waiting list will be closed. The public notice will be published in a local newspaper of general circulation, and also by any available minority media.

### 4.2 TAKING APPLICATIONS

Families wishing to apply for housing assistance programs will be required to complete an application for housing assistance. Applications will be accepted during regular business hours at the main office of the Lakewood Housing Authority located at 480 S. Allison Parkway, Lakewood, Colorado 80226-3127.

Applications are taken to compile a waiting list. Due to the demand for housing assistance in the Lakewood Housing Authority jurisdiction, the Lakewood Housing Authority may take applications on an open enrollment basis, depending on the length of the waiting list. When the waiting list is open, completed applications will be accepted from all applicants. The Lakewood Housing Authority will later verify the information in the applications relevant to the applicant's eligibility, admission, and level of benefit.

Applications may be made in person on the days and times specified in the announcement. Applications will be mailed to interested families upon request.

The completed application will be dated and time stamped upon its return to the Lakewood Housing Authority.

Applicants will be advised that they will be placed on the Housing Authority's combined waiting list. This waiting list serves tenant-based Section 8 and Public Housing Programs and applicants will be offered the first form of assistance that becomes available, a Section 8 Housing Choice Voucher or a Public Housing unit. Once an applicant accepts an offer of assistance, a Section 8 Housing Choice Voucher or a Public Housing unit, their application will be removed from the waiting list.

Persons with disabilities who require a reasonable accommodation in completing an application may call the Lakewood Housing Authority to make special arrangements to complete their application. A Telecommunication Device for the Deaf (TDD) is available for the deaf. The TDD telephone number is **303-987-7599**.

The application process will involve two phases. The first phase is the initial application for housing assistance or the pre-application. The pre-application requires the family to provide limited basic information including name, address, phone number, family composition and family unit size, racial or ethnic designation of the head of household, income category, and information establishing any preferences to which they may be entitled. This first phase results in the family's placement on the waiting list if deemed apparently eligible.

Upon receipt of the family's pre-application, the Lakewood Housing Authority will make a preliminary determination of eligibility. If the Lakewood Housing Authority determines the family to be ineligible, the notice of ineligibility will be mailed to the family and will state the reasons therefore and offer the family the opportunity of an informal review of this determination.

An applicant is encouraged to report changes in their applicant status including changes in family composition, address, income, or preference factors by completing an update to the application. The Lakewood Housing Authority will update their place on the waiting list. A receipt will be given to the family as verification that the application was updated.

The second phase is the final determination of eligibility, referred to as the full application. The full application takes place when the family approaches the top of the waiting list. The Lakewood Housing Authority will ensure that verification of all preferences, eligibility, suitability selection factors are current in order to determine the family's final eligibility for admission into the Section 8 Program.

### 4.3 ORGANIZATION OF THE WAITING LIST

The waiting list will be maintained in accordance with the following guidelines:

- A. The application will be a permanent file;
- B. All applications will be maintained in order of preference and then in order of date and time of application;
- C. Any significant contact between the Lakewood Housing Authority and the applicant will be documented in the applicant file.

All files (applicant or participant) shall be retained for three years from the date the file is closed, whether this is due to the surrender of a housing choice voucher or the removal of a person from the waiting list, whichever is later.

Note: The waiting list cannot be maintained by bedroom size under current HUD regulations.

### 4.4 FAMILIES NEARING THE TOP OF THE WAITING LIST

When a family nears the top of the waiting list, the family will be invited to an interview and the verification process will begin. It is at this point in time that the family's waiting list preference will be verified. Annual income must be verified within **60 calendar days** of the issuance of a housing choice voucher. If the family no longer qualifies to be near the top of the list, the family's name will be returned to the appropriate spot on the waiting list. The Lakewood Housing Authority must notify the family in writing of this determination and give the family the opportunity for an informal review.

Once the preference has been verified the family will complete a full application, present Social Security Number information, citizenship/eligible immigrant information, and sign the Consent for Release of Information forms.

### 4.5 RIGHT OF REFUSAL

If the family refuses two (2) available forms of assistance, either a Public Housing unit or Section 8 tenantbased assistance, the family will be removed from the waiting list and will be required to reapply for housing assistance when the Lakewood Housing Authority is accepting applications.

If a family refuses one (1) offer of a Public Housing unit, the family will no longer be considered for Public Housing. The family may remain on the waiting list for Section 8 tenant-based assistance. To be considered again for Public Housing, the family will be required to reapply for housing assistance when the Authority is accepting applications.

If an Applicant presents the Authority with clear evidence that acceptance of the offer of a suitable vacancy or other housing assistance will result in undue hardship not related to considerations of race, color, creed, age, sex, religion, handicap or national origin, refusal of the offer will

not count as one of the two (2) to which the Applicant is entitled.

An Applicant will **NOT** be considered to have been offered a unit under the following circumstances:

- A. The unit is not the proper size and type, and residency would only be temporary (e.g., a specially-designated unit awaiting a handicapped tenant).
- B. The Applicant is unable to move at the time of the offer and presents clear evidence, which substantiates this situation to the Housing Authority's satisfaction. Examples include:
  - 1. A medical verification that the Applicant has just undergone major surgery and needs a period to recuperate.
  - 2. A court verification that the Applicant is serving on a jury which has been sequestered.
  - 3. Accepting the offer would create an undue hardship for the family for reasons of employment, day care for medical facilities.
  - 4. Verification that the Applicant is in an existing contract (lease) and the landlord refuses to sign a Mutual Rescission of Lease.

The Housing Authority will verify that the Applicant-claimed circumstances exist.

### 4.6 MISSED APPOINTMENTS

All applicants who fail to keep a scheduled appointment in accordance with the paragraph below will be sent a notice of denial.

The Lakewood Housing Authority will allow the family to reschedule appointments for good cause. Generally, no more than one opportunity will be given to reschedule without good cause, and no more than two opportunities for good cause. When a good cause exists, the Lakewood Housing Authority will work closely with the family to find a more suitable time. Applicants will be offered the right to an informal review before being removed from the waiting list.

### 4.7 PURGING THE WAITING LIST

The Lakewood Housing Authority will update and purge its waiting list at least annually to ensure that the pool of applicants reasonably represents interested families. Purging also enables the Housing Authority to update the information regarding address, family composition, income category and preferences.

The purge shall consist of the Lakewood Housing Authority mailing via first class mail a form to be completed by the person on the waiting list and returned to the housing authority within a specified number of calendar days. If the envelope is returned as undeliverable or if no response is received from the applicant within the specified time frame, the applicant shall be stricken from the waiting list. If the envelope is returned with a forwarding address on it, the housing authority shall mail the form to the new address, with a new deadline for response.

### 4.8 REMOVAL OF APPLICANTS FROM THE WAITING LIST

The Lakewood Housing Authority will not remove an applicant's name from the waiting list unless:

- A. The applicant requests that the name be removed;
- B. The applicant fails to respond to a written request for information or a request to declare their continued interest in the program or misses scheduled appointments;
- C. The applicant does not meet either the eligibility or screening criteria for the program;
- D. The applicant has been issued a Housing Choice Voucher;
- E. The applicant refuses two (2) available forms of assistance, a Section 8 Housing Choice Voucher or Public Housing unit; or
- F. Once an applicant accepts an offer of assistance, their application will be removed from the waiting list.

The reason for all removals from the waiting list shall be carefully documented in the applicant's file and retained for three years from the date the file is closed.

#### 4.9 GROUNDS FOR DENIAL

The Lakewood Housing Authority is not required or obligated to assist families where applicants or members of the applicant's household:

A. Do not meet any one or more of the eligibility criteria;

- B. Do not supply information or documentation required by the application process;
- C. Have failed to respond to a written request for information or a request to declare their continued interest in the program;
- D. Have a history of not meeting financial obligations, especially rent;
- E. Do not have the ability to maintain (with assistance) their housing in a decent and safe condition where such habits could adversely affect the health, safety, or welfare of other tenants;
- F. Have a history of criminal activity by any household member involving crimes of physical violence against persons or property and any other criminal activity including drug-related criminal activity that would adversely affect the health, safety, or well being of other tenants or staff or cause damage to the property. A household member having a history of criminal activity must meet the following criteria for their eligibility for assistance to be considered:
  - 1. A person who has engaged in violent criminal activity is not eligible for the Section 8 housing program until five (5) years from the date he/she has successfully completed his/her sentence and/or probationary term.
    - a. A person who has been convicted of violent criminal activity but who has successfully completed his/her sentence and/or probation **more than five (5) years** prior to the date of application for the Public Housing program may be considered for a Section 8 Housing Choice voucher through the screening process.
    - b. A person may also be denied for the Section 8 Housing program if he/she has engaged in violent criminal activity even if he/she has not been convicted or prosecuted for said conduct.
  - 2. A person who has engaged in drug-related criminal activity or alcohol abuse is not eligible for the Section 8 Housing program until **five (5) years** from the date that the person has successfully completed an approved and certified drug or alcohol rehabilitation program and has successfully completed any sentence or probationary period resulting from said drug-related criminal activity at least **five (5) years** prior to date of his/her application for the Section 8 Housing program.
    - a. A person who has engaged in drug-related criminal activity but who has successfully completed an approved and certified drug or alcohol rehabilitation program and has successfully completed his/her sentence and/or probation (if applicable) more than **five (5) years** prior to the date of application for the Section 8 Housing program may be considered through the screening process.
    - b. A person whose drug-related criminal activity was limited to illegal use or possession for personal use of a controlled substance, and such activity was more than **one** (1) **year** prior to the date of application for the Section 8 Housing program, may be considered through the screening process with the completion of a successful drug rehabilitation program.
  - 3. A person who has been evicted from housing assistance under the U.S. Housing Act because of drug-related criminal activity is not eligible for the Section 8 Housing program for **five (5) years** from the date of the eviction.

- 4. A person who has a felony/misdemeanor charge(s) or conviction(s) that does not involve crimes of physical violence against persons or property or drug-related criminal activity, may be considered for Section 8 Housing assistance through the screening process on a case-by-case basis.
- G. Have a history of disturbing neighbors or destruction of property;
- H. Currently owes rent or other amounts to any housing authority in connection with their public housing or Section 8 programs;
- I. Have committed fraud, bribery or any other corruption in connection with any Federal housing assistance program, including the intentional misrepresentation of information related to their housing application or benefits derived there from;
- J. Were evicted from federally assisted housing within the past **five (5) years** because of drug-related criminal activity. The **five (5) year** limit is based on the date of such eviction, not the date the crime was committed.

However, the Lakewood Housing Authority may admit the household if the PHA determines:

- 1. The evicted household member who engaged in drug-related criminal activity has successfully completed a supervised drug rehabilitation program approved by the Lakewood Housing Authority; or
- 2. The circumstances leading to the eviction no longer exist (for example, the criminal household member is imprisoned or has died).
- K. Are currently engaging in the illegal use of a controlled substance. For purposes of this section, a member is "currently engaged in" the criminal activity if the person has engaged in this behavior recently enough to justify a reasonable belief that the behavior is current;
- L. The Lakewood Housing Authority determines that it has reasonable cause to believe that a household member's illegal use or pattern of illegal use of a drug may threaten the health, safety, or right to peaceful enjoyment of the premises by other residents;
- M. The Lakewood Housing Authority determines that it has reasonable cause to believe that a household member's abuse or pattern of abuse of alcohol may threaten the health, safety, or right to peaceful enjoyment of the premises by other residents;

With respect to criminal activity described in paragraphs J, K, L, and M of this Section, Lakewood Housing Authority may require an applicant to exclude a household member in order to be admitted to public housing where that household member has participated in or been culpable for actions described in paragraphs J, K, L, and M that warrants denial.

- N. Have engaged in or threatened abusive or violent behavior towards any Lakewood Housing Authority staff member or resident;
- O. Fugitive felons, parole violators, and persons fleeing to avoid prosecution or custody or confinement after conviction for a crime, or attempt to commit a crime, that is a felony under the laws of the place from which the individual flees;
- P. **Denied for Life:** If any family member has been convicted of manufacturing or producing methamphetamine (speed) in a public housing development, in a Section 8 assisted property, or on Revised 10/2004

the premises of other federally assisted housing;

- Q. **Denied for Life:** Has a lifetime registration under a State sex offender registration program.
- R. **Denied for Life:** Applicant who have a history of criminal activity involving crimes such as arson, murder, attempted murder, homicide, criminally negligent homicide, kidnaping, manslaughter, rape, sexual assault, sexual abuse or felony crimes against children.

In determining whether to deny admission for illegal drug use by a household member who is no longer engaging in such abuse, or for abuse or a pattern of abuse of alcohol by a household member who is no longer engaging in such abuse, the Lakewood Housing Authority may consider whether such household member:

- 1. Is participating in a supervised drug or alcohol rehabilitation program;
- 2. Has successfully completed a supervised drug or alcohol rehabilitation program; or
- 3. Has otherwise been successfully rehabilitated.

For this purpose, Lakewood Housing Authority will require the applicant to submit evidence of the household member's current participation in, or successful completion of, a supervised drug or alcohol rehabilitation program or evidence of otherwise having been rehabilitated successfully.

Before the Lakewood Housing Authority denies admission to the Lakewood Housing Authority's Section 8 Housing program on the basis of a criminal record, the Lakewood Housing Authority must notify the household of the proposed action and must provide the person with the criminal record (i.e., a child) and the applicant (head of household) with a copy of the criminal record and an opportunity to dispute the accuracy and relevance of that record. The applicant will have **ten** (10) **calendar days** to dispute the accuracy and relevance of the record in writing. If the Lakewood Housing Authority does not receive the dispute within the allotted time, the applicant will be denied.

### 4.10 NOTIFICATION OF NEGATIVE ACTIONS

Any applicant whose name is being removed from the waiting list will be notified by the Lakewood Housing Authority, in writing, that they have **ten (10) calendar days**, from the date of the written correspondence, to present mitigating circumstances or request an informal review in writing. The letter will also indicate that their name will be removed from the waiting list if they fail to respond within the timeframe specified. The Lakewood Housing Authority's system of removing applicants' names from the waiting list will not violate the rights of persons with disabilities. If an applicant's failure to respond to a request for information or updates was caused by the applicant's disability, the Lakewood Housing Authority will verify that there is in fact a disability and that the accommodation they are requesting is necessary based on the disability. An example of a reasonable accommodation would be to reinstate the applicant on the waiting list based on the date and time of the original application.

### 4.11 INFORMAL REVIEW

If the Lakewood Housing Authority determines that an applicant does not meet the criteria for receiving Section 8 assistance, the Lakewood Housing Authority will promptly provide the applicant with written notice of the determination. The notice must contain a brief statement of the reason(s) for the decision, and state that the applicant may request an informal review of the decision within **ten (10) calendar days** of the denial. The Lakewood Housing Authority will describe how to obtain the informal review. The informal review process is described in Section 16.2 of this Plan.

### 5.0 SELECTING FAMILIES FROM THE WAITING LIST

### 5.1 WAITING LIST ADMISSIONS AND SPECIAL ADMISSIONS

The Housing Authority may admit an applicant for participation in the program either as a special admission or as a waiting list admission.

If HUD awards funding that is targeted for families with specific characteristics or families living in specific units, the Lakewood Housing Authority will use the assistance for those families. If this occurs, the Lakewood Housing Authority will maintain records demonstrating that these targeted housing choice vouchers were used appropriately. When one of these targeted vouchers turns over, the voucher shall be issued to applicants with the same specific characteristic as the targeted program describes.

### 5.2 **PREFERENCES**

Consistent with the Lakewood Housing Authority Agency Plan, the Lakewood Housing Authority will select families based on the following preferences based on local housing needs and priorities. They are consistent with the Lakewood Housing Authority's Agency Plan and the Consolidated Plan that covers our jurisdiction.

- A. Applicants with an adult family member who either lives or works or has been hired to work in the City of Lakewood.
- B. Displaced person(s): Individuals or families displaced by government action or whose dwelling has been extensively damaged or destroyed as a result of a disaster declared or otherwise formally recognized pursuant to Federal disaster relief laws.
- C. Residents in the Lakewood Housing Authority Public Housing Program who are required to move and who cannot be placed in another public housing unit.
- D. Applicants with an adult family member enrolled in an employment training program or currently working at least 20 hours a week, or attending school on a full-time basis. This preference is also extended equally to all elderly families and all families whose head or spouse is receiving income based on their inability to work.
- E. All other applicants who do not meet the definitions in the other preference categories. See the following chart.

### LAKEWOOD HOUSING AUTHORITY COMBINED WAITING LIST RANKING PREFERENCES

Priority

Points

	Displaced by Government/LHA	Education-Training Program Participant/Employed/Elderly/ Disabled	Lakewood Live or Work	Total Points
A	4			4
В		2	1	3
C		2		2
D			1	1
E				0

## Wheelchair accessible units will be offered to those needing this design prior to being offered to those not needing a wheelchair accessible unit.

The Lakewood Housing Authority will not deny a local preference, nor otherwise exclude or penalize a family in admission to the program, solely because the family resides in public housing.

### 5.3 SELECTION FROM THE WAITING LIST

Based on the above preferences, all families in preference A will be offered housing before any families in preference B, and preference B families will be offered housing before any families in preference C, and so forth.

The date and time of application will be utilized to determine the sequence within the above-prescribed preferences.

Not withstanding the above, if necessary to meet the statutory requirement that 75% of newly admitted families in any fiscal year be families who are extremely low-income (unless a different target is agreed to by HUD), the Lakewood Housing Authority retains the right to skip higher income families on the waiting list to reach extremely low-income families. This measure will only be taken if it appears the goal will not otherwise be met. To ensure this goal is met, the Housing Authority will monitor incomes of newly admitted families and the income of the families on the waiting list.

If there are not enough extremely low-income families on the waiting list, we will conduct outreach on a non-discriminatory basis to attract extremely low-income families to reach the statutory requirement.

# 6.0 ASSIGNMENT OF BEDROOM SIZES (SUBSIDY STANDARDS)

The Lakewood Housing Authority will issue a housing choice voucher for a particular bedroom size – the bedroom size is a factor in determining the family's level of assistance. The following guidelines will determine each family's unit size without overcrowding or over-housing:

Number of Bedrooms	Number of Persons	
	Minimum	Maximumm
0	1	1

1	1	2
2	2	4
3	3	6
4	4	8
5	5	10

These standards are based on the assumption that each bedroom will accommodate no more than two (2) persons. Two adults will share a bedroom unless related by blood.

In determining bedroom size, the Lakewood Housing Authority will include the presence of children to be born to a pregnant woman, children who are in the process of being adopted, children whose custody is being obtained, children currently under a 50% or more joint custody decree, children who are temporarily away at school or temporarily in foster-care.

Bedroom size will also be determined using the following guidelines:

- A. Children of the same sex **will** share a bedroom.
- B. Children of the opposite sex, both under the age of six (6), will share a bedroom.
- C. Foster adults and children will not be required to share a bedroom with family members.
- D. Live-in aides will get a separate bedroom.

The Lakewood Housing Authority will grant exceptions to normal occupancy standards when a family requests a larger size than the guidelines allow and documents a disability or a medical reason why the larger size is necessary.

The family unit size will be determined by the Lakewood Housing Authority in accordance with the above guidelines and will determine the maximum rent subsidy for the family; however, the family may select a unit that may be larger or smaller than the family unit size. If the family selects a smaller unit, the payment standard for the smaller size will be used to calculate the subsidy. If the family selects a larger size, the payment standard for the family unit size will determine the maximum subsidy.

### 6.1 BRIEFING

When the Lakewood Housing Authority selects a family from the waiting list, the family will be invited to attend a briefing explaining how the program works. In order to receive a housing choice voucher all of the adult members of the family are required to attend the briefing. If they cannot attend the originally scheduled briefing, they may attend a later session. If the family fails to attend two briefings without good cause, they will be denied admission.

If an applicant with a disability requires auxiliary aids to gain full benefit from the briefing, the Housing Authority will furnish such aids where doing so would not result in a fundamental alteration of the nature of the program or in an undue financial or administrative burden. In determining the most suitable auxiliary aid, the Housing Authority will give primary consideration to the requests of the applicant. Families unable to attend a briefing due to a disability may request a reasonable accommodation such as having the briefing presented at an alternate location.

The briefing will cover at least the following subjects:

- A. A description of how the program works;
- B. Family and owner responsibilities;
- C. Where the family may rent a unit, including inside and outside the Housing Authority's jurisdiction;
- D. Types of eligible housing;
- E. For families qualified to lease a unit outside the Housing Authority's jurisdiction under portability, an explanation of how portability works;

F. An explanation of the advantages of living in an area that does not have a high concentration of poor families, including maps that show locations of housing opportunities outside areas of poverty or minority concentration, both within and outside its jurisdiction and neighboring its jurisdiction; has assembled information about job opportunities, schools, transportation, and other services in these areas;

- G. An explanation that the family share of rent may not exceed 40% of the family's monthly adjusted income if the gross rent exceeds the applicable payment standard when the family initially rents a unit and the fact that the family may have to pay a security deposit from its own funds;
- H. A description of the homeownership program if one exists; and
- I.

An explanation of information contained in the Housing Choice Voucher packet.

### 6.2 PACKET

During the briefing, the Housing Authority will give the family a packet covering at least the following subjects:

- A. The term of the housing choice voucher and the Housing Authority's policy on extensions and suspensions of the term. The packet will include information on how to request an extension;
- B. How the Housing Authority determines the housing assistance payment and total tenant payment for the family;
- C. Information on the payment standard, exception payment standard rent areas, and the utility allowance schedule;
- D. How the Housing Authority determines the maximum rent for an assisted unit;
- E. Where the family may lease a unit. For families qualified to lease outside the Housing Authority's jurisdiction, the packet includes an explanation of how portability works and a list of names, addresses and phone numbers of contact persons at neighboring housing authorities;
- F. The HUD-required tenancy addendum that provides the language that must be included in any assisted lease, and a sample contract;
- G. The request for approval of the tenancy form and an explanation of how to request Housing Authority approval of a unit;

- H. A statement of the Housing Authority's policy on providing information to prospective owners. This policy requires applicants to sign disclosure statements allowing the Housing Authority to provide prospective owners with the family's current and prior addresses and the names and addresses of the landlords for those addresses;
- I. The Housing Authority's subsidy standards, including when the Housing Authority will consider granting exceptions to the standards such as a reasonable accommodation to a person with a disability;
- J. The HUD brochure on how to select a unit ("A Good Place to Live");
- K. The HUD-required lead-based paint brochure;
- L. Information on Federal, State, and local equal opportunity laws; the brochure "Fair Housing: It's Your Right;" and a copy of the housing discrimination complaint form;
- M. A list of landlords or other parties known to the Lakewood Housing Authority who may be willing to lease a unit to the family or help the family find a unit, including owners with properties located outside areas of poverty or minority concentration;
- N. Notice that if the family includes a person with disabilities, the family may request a current list of accessible units known to the Lakewood Housing Authority that may be available;
- O. The family's obligations under the program;
- P. The grounds upon which the Housing Authority may terminate assistance because of the family's action or inaction;
- Q. Lakewood Housing Authority informal hearing procedures, including when the Housing Authority is required to provide the opportunity for an informal hearing, and information on how to request a hearing;
- R. The Lakewood Housing Authority owner information brochure. This brochure can be given by the applicant to a prospective owner to help explain the program; and
- S. A listing or map that delineates areas of poverty or minority concentration in the jurisdiction. Also, applicants shall be given information about job opportunities, schools, and other services in non-concentrated neighborhoods.

#### 6.3 ISSUANCE OF VOUCHER; REQUEST FOR APPROVAL OF TENANCY

Once all family information has been verified, their eligibility determined, their subsidy calculated, and they have attended the family briefing, the Lakewood Housing Authority will issue the housing choice voucher. At this point the family begins their search for a unit.

When the family finds a unit that the owner is willing to lease under the program, the family and the owner will complete and sign a proposed lease, the HUD required tenancy addendum and the request for approval of the tenancy form. The terms of the HUD tenancy addendum shall prevail over any conflicting provisions of the lease. The family will submit the proposed lease and the request form to the Housing Authority during the term of the housing choice voucher. The Housing Authority will review the request, the lease, and the HUD required tenancy addendum and make an initial determination of approval of tenancy. The Housing Authority may assist the family in negotiating changes that may be required for the tenancy to be

approved. Once it appears the tenancy may be approved, the Housing Authority will schedule an appointment to inspect the unit within **15 calendar days** after the receipt of inspection request from the family and owner. The 15-day period is suspended during any period the unit is unavailable for inspection. The Housing Authority will promptly notify the owner and the family whether the unit and tenancy are approved.

During the initial stage of qualifying the unit, the Housing Authority will provide the prospective owner with information regarding the program. Information will include Housing Authority and owner responsibilities for screening and other essential program elements. The Housing Authority will provide the owner with the family's current and prior address as shown in the Housing Authority records along with the name and address (if known) of the landlords for those addresses.

Additional screening is the responsibility of the owner.

### 6.4 TERM OF THE HOUSING CHOICE VOUCHER

The initial term of the voucher will be 60 calendar days and will be stated on the Housing Choice Voucher.

The Housing Authority may grant one or more extensions of the term, but the initial term plus any extensions will not exceed **120 calendar days** from the initial date of issuance without an extraordinary reason. To obtain an extension, the family must make a request in writing prior to the expiration date. A statement of the efforts the family has made to find a unit must accompany the request. A sample extension request form and a form for recording their search efforts will be included in the family's briefing packet. If the family documents their efforts and additional time can reasonably be expected to result in success, the Housing Authority will grant the length of request sought by the family or **60 calendar days**, whichever is less.

If the family includes a person with disabilities and the family requires an extension due to the disability, the Housing Authority will grant an extension allowing the family the full **120 calendar days** search time. If the Housing Authority determines that additional search time would be a reasonable accommodation, it will grant the additional search time.

Upon submittal of a completed request for approval of tenancy form, the Lakewood Housing Authority will suspend the term of the housing choice voucher. The term will be in suspension until the date the Housing Authority provides notice that the request has been approved or denied. This policy allows families the full term **60 calendar days, or more with extensions** to find a unit, not penalizing them for the period during which the Housing Authority is taking action on their request. A family may submit a second request for approval of tenancy before the Housing Authority finalizes action on the first request. In this case the suspension will last from the date of the first submittal through the Housing Authority's action on the second submittal. No more than two requests will be concurrently considered.

If a family's voucher expires, the family is no longer eligible for housing assistance. They are free to reapply to the Housing Choice Voucher program and start over again at the bottom of the waiting list. If the waiting list is closed, they must wait unit the Lakewood Housing Authority is once again accepting applicants for the Section 8 program. They will be treated exactly like all other new applicants for the program.

### 6.5 APPROVAL TO LEASE A UNIT

The Lakewood Housing Authority will approve a lease if all of the following conditions are met:

A. The unit is eligible;

- B. The unit is inspected by the Housing Authority and passes HQS;
- C. The lease is approved and includes the following:

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1. The names of the owner and the resident;
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- 2. The address of the unit rented;
- 3. The term of the lease (initial term and any provisions for renewal);
- 4. The amount of the monthly rent to owner;
  - 5. A specification of what utilities and appliances are to be supplied by the owner, and what utilities and appliances are to be supplied by the family; and
  - The required HUD tenancy addendum.
    - D. The rent to owner is reasonable;

6.

- E. The family's share of rent does not exceed 40% of their monthly adjusted income if the gross rent exceeds the applicable payment standard;
- F. The owner certifies that he or she is not in a conflict of interest situation with the resident.
- G. The owner has not been found to be debarred, suspended, or subject to a limited denial of participation by HUD or the Housing Authority; and
- H. The family continues to meet all eligibility and screening criteria.

If tenancy approval is denied, the Housing Authority will advise the owner and the family and advise them also of any actions they could take that would enable the Housing Authority to approve the tenancy.

The lease term may begin only after all of the following conditions are met:

- A. The unit passes the Housing Authority HQS inspection;
- B. The family's share of rent does not exceed 40% of their monthly adjusted income if the gross rent exceeds the applicable payment standard;
- C. The landlord and resident sign the lease to include the HUD required addendum; and
- D. The Housing Authority approves the leasing of the unit.

The Housing Authority will prepare the contract when the unit is approved for tenancy. Generally, the landlord, simultaneously with the signing of the lease and the HUD required tenancy addendum, will execute the contract. Upon receipt of the executed lease and the signed contract by the landlord, the Housing Authority will execute the contract. The Housing Authority will not pay any housing assistance to the owner until the contract is executed.

In no case will the contract be executed later than 60 calendar days after the beginning of the lease term.

Any contract executed after the **60-day period** will be void and the Housing Authority will not pay housing Revised 10/2004 assistance to the owner.

G.

#### 6.6 LAKEWOOD HOUSING AUTHORITY DISAPPROVAL OF OWNER

The Housing Authority will deny participation by an owner at the direction of HUD (one who has been debarred, suspended, or is subject to a limited denial of participation). The Housing Authority will also deny the owner's participation for any of the following reasons:

- A. The owner has violated any obligations under a Section 8 Housing Assistance Payments Contract;
- B. The owner has committed fraud, bribery, or any other corrupt or criminal act in connection with any Federal housing program;
- C. The owner has engaged in drug-related criminal activity or any violent criminal activity;
- D. The owner has a history or practice of non-compliance with HQS for units leased under Section 8 or with applicable housing standards for units leased with project-based Section 8 assistance or leased under any other Federal housing program;
- E. The owner has a history or practice of renting units that fail to meet State or local codes;
- F. The owner has not paid State or local real estate taxes, fines, or assessments;
  - The owner refuses (or has a history of refusing) to evict families for drug-related or violent criminal activity, or for activity that threatens the health, safety or right of peaceful enjoyment of the:
    - 5. premises by residents, Lakewood Housing Authority employees or owner employees; or
    - 2. residences by neighbors;
- H. If the owner is the parent, child, grandparent, grandchild, sister, or brother or any member of the family of an applicant seeking the initial use of a housing choice voucher (currently shopping) unless the Lakewood Housing Authority determines that approving the unit would provide reasonable accommodation for a family member who is a person with disabilities;
- I. The Housing Authority has been informed by HUD that the federal government has instituted an administrative or judicial action against the owner for a violation of the Fair Housing Act or other federal equal opportunity requirements and such action is pending or a court or administrative agency has determined that the owner violated the Fair Housing Act or other federal equal opportunity requirements; or
- J. Other conflicts of interest under Federal, State, or local law.

### 6.7 INELIGIBLE/ELIGIBLE HOUSING

The following types of housing cannot be assisted under the Section 8 Tenant-Based Program:

- A. A public housing or Indian housing unit;
- B. A unit receiving project-based assistance under a Section 8 Program;

- C. Nursing homes, board and care homes, or facilities providing continual psychiatric, medical or nursing services;
- D. College or other school dormitories;
- E. Units on the grounds of penal, reformatory, medical, mental, and similar public or private institutions;
- F. A unit occupied by its owner. This restriction does not apply to cooperatives or to assistance on behalf of a manufactured home owner leasing a manufactured home space or units being purchased under a Section 8 Homeownership Program; and
- G. A unit receiving any duplicative Federal, State, or local housing subsidy. This does not prohibit renting a unit that has a reduced rent because of a tax credit.

The Lakewood Housing Authority does not allow a family to enter into a lease-purchase agreement unless they are participating in the Section 8 Homeownership Program.

In determining whether the rent to owner for a unit subject to a lease-purchase agreement is a reasonable amount in accordance with 24 CFR 982.503, any homeownership premium paid by the family to the owner must be excluded when the Lakewood Housing Authority determines rent reasonableness.

The Lakewood Housing Authority will not approve a lease for any of the following special housing types, except as a reasonable accommodation for a family with disabilities:

- A. Congregate housing
- B. Group homes
- C. Shared housing
- D. Cooperative housing
- E. Single room occupancy housing

The Lakewood Housing Authority will approve leases for the following housing types:

- A. Single family dwellings
- B. Apartments
- C. Manufactured housing
- D. Manufactured home space rentals

If a property has both HUD issued project-based assisted units and market rate units, housing choice vouchers can be utilized in the market rate units, but not the project-based units. In this situation, rent reasonableness will dictate that the rent for the housing choice voucher unit will equal the HUD-approved rent (the basic rent) for the project-based units as long as it is within the Lakewood Housing Authority's payment standard. Also, the Lakewood Housing Authority's utility schedule will be utilized in setting the rent, not the property's utility schedule. Finally, the Lakewood Housing Authority will re-certify everyone living in a property utilizing tenant-based housing choice vouchers and the landlord will be responsible for

the re-certification of those residing in the property using project-based vouchers.

### 6.8 SECURITY DEPOSIT

The owner may collect a security deposit from the participant in an amount not in excess of amounts charged in private market practice and not in excess of amounts charged by the owner to unassisted residents in the same complex.

When the resident moves out of the dwelling unit, the owner, subject to State or local law, may use the security deposit, including any interest on the deposit, in accordance with the lease, as reimbursement for any unpaid rent payable by the participant, damages to the unit or for other amounts the family owes under the lease.

The owner must give the participant a written list of all items charged against the security deposit and the amount of each item. After deducting the amount, if any, used to reimburse the owner, the owner must refund promptly the full amount of the unused balance to the resident in compliance with State law.

If the security deposit is not sufficient to cover amounts the tenant owes under the lease, the owner may seek to collect the balance from the tenant.

### 7.0 MOVES WITH CONTINUED ASSISTANCE

Participating families are allowed to move to another unit after the initial lease has expired, if the landlord and the participant have mutually agreed to terminate the lease, or if the Housing Authority has terminated the HAP contract. The Lakewood Housing Authority will issue the family a new housing choice voucher if the family does not owe the Lakewood Housing Authority or any other Housing Authority money, has not violated a Family Obligation, has not moved or been issued a housing choice voucher **within the last 12 months**, and if the Lakewood Housing Authority has sufficient funding for continued assistance. If the move is necessitated for a reason other than family choice, the 12-month requirement will be waived.

### 7.1 WHEN A FAMILY MAY MOVE

For families already participating in the Housing Choice Voucher Program, the Lakewood Housing Authority will allow the family to move to a new unit if:

- A. The assisted lease for the old unit has terminated;
- B. The owner has given the resident a notice to vacate, has commenced an action to evict the family, or has obtained a court judgment or other process allowing the owner to evict the participant; or
- C. The participant has given notice of lease termination (if the participant has a right to terminate the lease on notice to the owner).

### 7.2 **PROCEDURES REGARDING FAMILY MOVES**

Families considering transferring to a new unit will be scheduled to attend a mover's briefing. All families who are moving, including any families moving into or out of the Lakewood Housing Authority's jurisdiction, will be required to attend a mover's briefing prior to the Lakewood Housing Authority entering a new HAP contract on their behalf.

This briefing is intended to provide the following:

- A. A refresher on program requirements and the family's responsibilities. Emphasis will be on giving proper notice and meeting all lease requirements such as leaving the unit in good condition;
- B. Information about finding suitable housing and the advantages of moving to an area that does not have a high concentration of poor families;
- C. Payment standards, exception payment standard rent areas, and the utility allowance schedule;
- D. An explanation that the family share of rent may not exceed 40% of the family's monthly adjusted income if the gross rent exceeds the applicable payment standard when initially renting a unit;
- E. Portability requirements and opportunities;
- F. The need to have a reexamination conducted within 120 calendar days prior to the move; and
- G. An explanation and copies of the forms required to initiate and complete the move;

Families are required to give proper written notice of their intent to terminate the lease. In accordance with HUD regulations, no notice requirement may exceed **60 calendar days**. During the initial term, families may not end the lease unless they and the owner mutually agree to end the lease. If the family moves from the unit before the initial term of the lease ends without the owner's and the Lakewood Housing Authority's approval, it will be considered a serious lease violation and subject the family to termination from the program.

The family is required to give the Lakewood Housing Authority a copy of the notice to terminate the lease at the same time as it gives the notice to the landlord. A family's failure to provide a copy of the lease termination notice to the Lakewood Housing Authority will be considered a violation of Family Obligations and may cause the family to be terminated from the program.

Failure to follow the above procedures may subject the family to termination from the program.

### 8.0 PORTABILITY

### 8.1 GENERAL POLICIES OF THE LAKEWOOD HOUSING AUTHORITY

A family whose head or spouse has a domicile (legal residence) in the jurisdiction of the Lakewood Housing Authority at the time the family first submits its application for participation in the program to the Lakewood Housing Authority may lease a unit anywhere in the jurisdiction of the Lakewood Housing Authority or outside the Lakewood Housing Authority jurisdiction as long as there is another entity operating a tenant-based Housing Choice Voucher program covering the location of the proposed unit. However, a family can be denied portability if moving to an area with a higher payment standard or per unit cost than that of the Lakewood Housing Authority.

If the head or spouse of the assisted family does not have a legal residence in the jurisdiction of the Lakewood Housing Authority at the time of its application, the family will not have any right to lease a unit outside of the Lakewood Housing Authority jurisdiction for a 12-month period beginning when the family is first admitted to the program. During this period, the family may only lease a unit located in the jurisdiction of the Lakewood Housing Authority.

Families participating in the Housing Choice Voucher Program will not be allowed to move more than once in any 12-month period and under no circumstances will the Lakewood Housing Authority allow a participant to improperly break a lease. Under extraordinary circumstances the Lakewood Housing Revised 10/2004

Authority may consider allowing more than one move in a 12-month period.

Families may only move to a jurisdiction where a Housing Choice Voucher Program is being administered.

For income targeting purposes, the family will count towards the initial housing authority's goals unless the receiving housing authority absorbs the family. If absorbed, the admission will count towards the receiving housing authority's goals.

If a family has moved out of their assisted unit in violation of the lease, the Lakewood Housing Authority will not issue a voucher and will terminate assistance in compliance with Section 17.0, Termination of the Lease and Contract.

### 8.2 INCOME ELIGIBILITY

- A. A family must be income-eligible in the area where the family first leases a unit with assistance in the Housing Choice Voucher Program.
- B. If a portable family is already a participant in the Initial Housing Authority's Housing Choice Voucher Program, income eligibility is not re-determined.

### 8.3 PORTABILITY: ADMINISTRATION BY RECEIVING HOUSING AUTHORITY

- A. When a family utilizes portability to move to an area outside the Initial Housing Authority jurisdiction, another Housing Authority (the Receiving Housing Authority) must administer assistance for the family if that Housing Authority has a tenant-based program covering the area where the unit is located.
- B. A Housing Authority with jurisdiction in the area where the family wants to lease a unit must issue the family a housing choice voucher. If there is more than one such housing authority, the Initial Housing Authority may choose which housing authority shall become the Receiving Housing Authority.

### 8.4 **PORTABILITY PROCEDURES**

- A. When the Lakewood Housing Authority is the Initial Housing Authority:
  - 1. The Lakewood Housing Authority will brief the family on the process that must take place to exercise portability. The family will be required to attend an applicant or mover's briefing.
- 2. The Lakewood Housing Authority will determine whether the family is income-eligible in the area where the family wants to lease a unit if the family is not already a program participant.
- 3. The Lakewood Housing Authority will advise the family how to contact and request assistance from the Receiving Housing Authority by giving them the name and telephone number of the person responsible for working with incoming portability families and any procedures related to getting an appointment for the issuance of a voucher.
- 4. The Lakewood Housing Authority will, within **ten (10) calendar days**, notify the Receiving Housing Authority to expect the family via telephone, fax, or email.
  - 5. The Lakewood Housing Authority will immediately mail or fax the Receiving Housing Authority a completed Part 1 of HUD form 52665, the most recent HUD Form 50058 Revised 10/2004

(Family Report) for the family, and related verification information. If the family is an applicant and not a participant, the Lakewood Housing Authority will provide the Receiving Housing authority with the family information and income information in a format similar to the utilized by the 50058.

- B. When the Lakewood Housing Authority is the Receiving Housing Authority:
- 1. When the portable family requests assistance from the Lakewood Housing Authority, the Lakewood Housing Authority will within **fourteen (14) calendar days** of HAP contract execution (not its effective date) inform the Initial Housing Authority that it will absorb the family into its program or notify the Initial Housing Authority within the time limit set forth in Part I of the 52665 that it will bill the Initial Housing Authority for assistance on behalf of the portable family. Completing Part II of HUD Form 52665 in a timely manner will accomplish this. If the family is absorbed, the Lakewood Housing Authority will also send the Initial Housing Authority a new HUD Form 50058.
  - The Lakewood Housing Authority will issue a voucher to the family within fourteen (14) 2. calendar days as long as the initial voucher has not expired (if it has expired, the family shall be referred back to the Initial Housing Authority). The term of the Lakewood Housing Authority's voucher will not expire before the expiration date of any Initial Housing Authority's housing choice voucher. The Lakewood Housing Authority will determine whether to extend the housing choice voucher term. The decision to extend will take into account the Lakewood Housing Authority's existing absorption policy and the billing deadline date provided by the Initial Housing Authority in the 52665. If an extension is granted, the Initial Housing Authority will be informed of this decision. The family must submit a request for tenancy approval to the Lakewood Housing Authority during the term of the Lakewood Housing Authority's housing choice voucher. If the Lakewood Housing Authority has decided to bill the Initial Housing Authority, the request or tenancy approval must be processed in enough time or the Initial Housing Authority to process a Request for Lease Approval and execute a HAP contract before the billing deadline date.

3. The Lakewood Housing Authority will determine the family unit size for the portable family. The family unit size is determined in accordance with the Lakewood Housing Authority's subsidy standards.

- 4. The Lakewood Housing Authority will notify the Initial Housing Authority if the family has leased an eligible unit under the program, or if the family fails to submit a request for tenancy approval for an eligible unit within the term of the housing choice voucher. In any event the Lakewood Housing Authority will notify the Initial Housing Authority of what is occurring before the expiration of the deadline established in the HUD Form 52665. If the family has leased a unit, the Lakewood Housing Authority will notify the Initial Housing Authority the Initial Housing Authority of this fact in enough time for the Initial Housing Authority to process a Request for Lease Approval and execute a HAP contract if the Lakewood Housing Authority intends to bell the Initial Housing Authority.
- 5. In order to provide tenant-based assistance for portable families, the Lakewood Housing Authority will perform all Housing Authority program functions, such as reexaminations of family income and composition. At any time, either the Initial Housing Authority or the Lakewood Housing Authority may make a determination to deny or terminate assistance to the family. If assistance is denied or terminated, the family shall have a right to an informal hearing.

- 6. The Lakewood Housing Authority may deny or terminate assistance for family action or inaction in accordance with 24 CFR 982.552 and 24 CFR 982.553.
- C. Absorption by the Lakewood Housing Authority

If funding is available under the consolidated ACC for the Lakewood Housing Authority's Housing Choice Voucher Program when the portable family is received, the Lakewood Housing Authority may absorb the family into its Housing Choice Voucher Program. The decision to absorb or not will be made on a case-by-case basis and will solely be the decision of the Lakewood Housing Authority. If absorbed, the family is assisted with funds available under the consolidated ACC for the Lakewood Housing Authority's Tenant-Based Program.

D. Portability Billing

To cover assistance for a portable family, the Receiving Housing Authority may bill the Initial Housing Authority for housing assistance payments and administrative fees as long as all HUD required deadlines have been complied with. The billing procedure will be as follows:

- 1. As the Initial Housing Authority, the Lakewood Housing Authority will within 30 calendar days of receipt of the completed Part II of the HUD Form 52665 reimburse the Receiving Housing Authority for the full amount of the housing assistance payments made by the Receiving Housing Authority for the portable family in a form and manner the Receiving Housing Authority is able and willing to accept. Payments made after the first payment shall be sent in time for the Receiving Housing Authority to receive the payment no later than the fifth working day of the month. The amount of the housing assistance payment for a portable family in the Receiving Housing Authority's program is determined in the same manner as for other families in the Receiving Housing Authority's program.
- 2. The Initial Housing Authority will promptly reimburse the Receiving Housing Authority for 80% of the Initial Housing Authority's on-going administrative fee for each unit month that the family receives assistance under the tenant-based programs and is assisted by the Receiving Housing Authority.
- E. When a Portable Family Moves

When a portable family moves out of the tenant-based program of a Receiving Housing Authority that has not absorbed the family, the Housing Authority in the new jurisdiction to which the family moves becomes the Receiving Housing Authority, and the first Receiving Housing Authority is no longer required to provide assistance for the family.

F. On-going Responsibilities as a Receiving Housing Authority

When the Lakewood Housing Authority is a receiving agency it will:

- 1. Send the Initial Housing Authority an updated HUD Form 50058 at each annual recertification so the Initial Housing Authority can reconcile it with its records.
- 2. Send the Initial Housing Authority a copy of any new HUD Forms 52665s and 50058s to report any change in the billing amount with ten (10) working days of the effective date of any change in the billing amount.
- 3. If the Lakewood Housing Authority decides to absorb a family it had previously been billing Revised 10/2004

for, it shall notify the Initial Housing Authority within ten (10) working days following the effective date of the termination of the billing arrangement.

4. If the family decides it wants to move to yet another jurisdiction, the Initial Housing Authority shall be promptly notified and requested to send a new HUD Form 52665 and supporting documentation to the new Receiving Housing Authority.

### 9.0 DETERMINATION OF FAMILY INCOME

### 9.1 INCOME, EXCLUSIONS AND DEDUCTIONS FROM INCOME

To determine annual income, the Lakewood Housing Authority counts the income of all family members, excluding the types and sources of income that are specifically excluded. Once the annual income is determined, the Lakewood Housing Authority subtracts all allowable deductions (allowances) as the next step in determining the Total Tenant Payment.

### 9.2 INCOME

- A. Annual income means all amounts, monetary or not, that:
  - 1. Go to (or on behalf of) the family head or spouse (even if temporarily absent) or to any other family member, or
  - 2. Are anticipated to be received from a source outside the family during the 12-month period following admission or annual reexamination effective date; and
  - 3. Are not specifically excluded from annual income.

If it is not feasible to anticipate a level of income over a 12-month period (e.g. seasonal or cyclic income), or the Lakewood Housing Authority believes that past income is the best available indicator of expected future income, the Lakewood Housing Authority may annualize the income anticipated for a shorter period, subject to a redetermination at the end of the shorter period.

- B. Annual income includes, but is not limited to the amounts specified in the federal regulations currently found in 24 CFR 5.609:
  - 1. The full amount, before any payroll deductions, of wages and salaries, overtime pay, commissions, fees, tips and bonuses, and other compensation for personal services.
  - 2. The net income from the operation of a business or profession. Expenditures for business expansion or amortization of capital indebtedness are not used as deductions in determining net income. An allowance for depreciation of assets used in a business or profession may be deducted, based on straight-line depreciation, as provided in Internal Revenue Service regulations. Any withdrawal of cash or assets from the operation of a business or profession is included in income, except to the extent the withdrawal is reimbursement of cash or assets invested in the operation by the family.
  - 3. Interest, dividends, and other net income of any kind from real or personal property. Expenditures for amortization of capital indebtedness are not used as deductions in determining net income. An allowance for depreciation of assets used in a business or profession may be deducted, based on straight-line depreciation, as provided in Internal Revenue Service regulations. Any withdrawal of cash or assets from an investment is Revised 10/2004

included in income, except to the extent the withdrawal is reimbursement of cash or assets invested by the family. Where the family has net family assets in excess of \$5,000, annual income includes the greater of the actual income derived from all net family assets or a percentage of the value of such assets based on the current passbook savings rate, as determined by HUD. Income that could have been derived from assets worth more than \$1000 that were disposed of for less than fair market value within the past two years will be counted as income.

- 4. The full amount of periodic amounts received from Social Security, annuities, insurance policies, retirement funds, pensions, disability or death benefits, and other similar types of periodic receipts, including a lump-sum amount or prospective monthly amounts for the delayed start of a periodic amount. (However, deferred periodic amounts from supplemental security income and Social Security benefits that are received in a lump sum amount or in prospective monthly amounts are excluded.)
- 5. Payments in lieu of earnings, such as unemployment and disability compensation, worker's compensation and severance pay. (However, lump sum additions such as insurance payments from worker's compensation are excluded.)
- 6. Welfare assistance.
  - a. Welfare assistance payments
    - i.. Welfare assistance payments made under the Temporary Assistance for Needy Families (TANF) program are included in annual income only to the extent such payments:
      - (1). Qualify as assistance under the TANF program definition at 45 CFR 260.31; and
      - (2). Are not otherwise excluded under paragraph Section 9.3 of this Plan.
    - ii. If the welfare assistance payment includes an amount specifically designated for shelter and utilities that is subject to adjustment by the welfare assistance agency in accordance with the actual cost of shelter and utilities, the amount of welfare assistance income to be included as income consists of:
      - (1). The amount of the allowance or grant exclusive of the amount specifically designated for shelter or utilities; plus
      - (2). The maximum amount that the welfare assistance agency could in fact allow the family for shelter and utilities. If the family's welfare assistance is ratably reduced from the standard of need by applying a percentage, the amount calculated under this requirement is the amount resulting from one application of the percentage.
  - b. Imputed welfare income.
    - A family's annual income includes the amount of imputed welfare income (because of welfare benefits reductions resulting from either Revised 10/2004

welfare fraud or the failure to comply with economic self-sufficiency requirements, as specified in notice to the Lakewood Housing Authority by the welfare agency), plus the total amount of other annual income.

- 2). At the request of the Lakewood Housing Authority, the welfare agency will inform the Lakewood Housing Authority in writing of the amount and term of any specified welfare benefit reduction for a family member, and the reason for such reduction, and will also inform the Lakewood Housing Authority of any subsequent changes in the term or amount of such specified welfare benefit reduction. The Lakewood Housing Authority will use this information to determine the amount of imputed welfare income for a family.
- 3). A family's annual income includes imputed welfare income in family annual income, as determined at an interim or regular reexamination of family income and composition, during the term of the welfare benefits reduction (as specified in information provided to the Lakewood Housing Authority by the welfare agency).
- 4). The amount of the imputed welfare income is offset by the amount of additional income a family receives that commences after the time the sanction was imposed. When such additional income from other sources is at least equal to the imputed welfare income, the imputed welfare income is reduced to zero.
- 5). The Lakewood Housing Authority will not include imputed welfare income in annual income if the family was not an assisted resident at the time of the sanction.
- 6). If a participant is not satisfied that the Lakewood Housing Authority has calculated the amount of imputed welfare income in accordance with HUD requirements, and if the Lakewood Housing Authority denies the family's request to modify such amount, then the Lakewood Housing Authority shall give the resident written notice of such denial, with a brief explanation of the basis for the Lakewood Housing Authority's determination of the amount of imputed welfare income. The Lakewood Housing Authority's notice shall also state that if the resident does not agree with the determination, the resident may contest the decision in accordance with our informal review policy.
- 7). Relations with welfare agencies
  - a). The Lakewood Housing Authority will ask welfare agencies to inform it of any specified welfare benefits reduction for a family member, the reason for such reduction, the term of any such reduction, and any subsequent welfare agency determination affecting the amount or term of a specified welfare benefits reduction. If the welfare agency determines a specified welfare benefits reduction for a family member, and gives the Lakewood Housing Authority written notice of such reduction, the family's annual incomes shall include the imputed welfare income because of the specified welfare Revised 10/2004

benefits reduction.

- b). The Lakewood Housing Authority is responsible for determining the amount of imputed welfare income that is included in the family's annual income as a result of a specified welfare benefits reduction as determined by the welfare agency, and specified in the notice by the welfare agency to the agency. However, the Lakewood Housing Authority is not responsible for determining whether a reduction of welfare benefits by the welfare agency was correctly determined by the welfare agency in accordance with welfare program requirements and procedures, nor for providing the opportunity for review or hearing on such welfare agency determinations.
- c). Such welfare agency determinations are the responsibility of the welfare agency, and the family may seek appeal of such determinations through the welfare agency's normal due process procedures. The Lakewood Housing Authority shall rely on the welfare agency notice to the Lakewood Housing Authority of the welfare agency's determination of a specified welfare benefits reduction.
- 7. Periodic and determinable allowances, such as alimony and child support payments, and regular contributions or gifts received from organizations or from persons not residing in the dwelling.
- 8. All regular pay, special pay, and allowances of a member of the Armed Forces. (Special pay to a member exposed to hostile fire is excluded.)

### 9.3 EXCLUSIONS FROM INCOME

Annual income does not include the following amounts specified in the federal regulations currently found in 24 CFR 5.609:

- A. Income from employment of children (including foster children) under the age of 18 years;
- B. Payments received for the care of foster children or foster adults (usually persons with disabilities, unrelated to the participant family, who are unable to live alone);
- C. Lump-sum additions to family assets, such as inheritances, insurance payments (including payments under health and accident insurance and worker's compensation), capital gains and settlement for personal or property losses;
- D. Amounts received by the family that are specifically for, or in reimbursement of, the cost of medical expenses for any family member;
- E. Income of a live-in aide;
- F. The full amount of student financial assistance paid directly to the student or to the educational institution;
- G. The special pay to a family member serving in the Armed Forces who is exposed to hostile fire; Revised 10/2004

- H. The amounts received from the following programs:
  - 1. Amounts received under training programs funded by HUD;
  - 2. Amounts received by a person with a disability that are disregarded for a limited time for purposes of Supplemental Security Income eligibility and benefits because they are set aside for use under a Plan to Attain Self-Sufficiency (PASS);
  - 3. Amounts received by a participant in other publicly assisted programs that are specifically for or in reimbursement of out-of-pocket expenses incurred (special equipment, clothing, transportation, child care, etc.) and that are made solely to allow participation in a specific program;
  - 4. Amounts received under a resident service stipend. A resident service stipend is a modest amount (not to exceed \$200 per month) received by a resident for performing a service for the Housing Authority or owner, on a part-time basis, that enhances the quality of life in the development. Such services may include, but are not limited to, fire patrol, hall monitoring, lawn maintenance, resident initiative coordination, and serving as a member of the Lakewood Housing Authority's governing board. No resident may receive more than one such stipend during the same period of time;
    - 5. Incremental earnings and benefits resulting to any family member from participation in qualifying State or local employment training programs (including training programs not affiliated with a local government) and training of a family member as resident management staff. Amounts excluded by this provision must be received under employment training programs with clearly defined goals and objectives and are excluded only for the period during which the family member participates in the employment training program;
    - 6. Temporary, nonrecurring, or sporadic income (including gifts);
    - 7. Reparation payments paid by a foreign government pursuant to claims filed under the laws of that government by persons who were persecuted during the Nazi era;
    - 8. Earnings in excess of \$480 for each full-time student 18 years old or older (excluding the head of household and spouse);
    - 9. Adoption assistance payments in excess of \$480 per adopted child;
    - 10. Deferred periodic amounts from Supplemental Security Income and Social Security benefits that are received in a lump sum amount or in prospective monthly amounts;
    - 11. Amounts received by the family in the form of refunds or rebates under State or local law for property taxes paid on the dwelling unit;
    - 12. Amounts paid by a State agency to a family with a member who has a developmental disability and is living at home to offset the cost of services and equipment needed to keep the developmentally disabled family member at home; or
    - 13. Amounts specifically excluded by any other Federal statute from consideration as income for purposes of determining eligibility or benefits.

These exclusions include:

- a. The value of the allotment provided to an eligible household under the Food Stamp Act of 1977 (7 U.S.C. 2017(b));
- b. Payments to Volunteers under the domestic Volunteer Services Act of 1973 (42 U.S.C. 5044(g), 5058);
- c. Payments received under the Alaska Native Claims Settlement Act (43 U.S.C. 1626(c));
- d. Income derived from certain submarginal land of the United States that is held in trust for certain Indian tribes (25 U.S.C. 459e);
- e. Payments or allowances made under the Department of Health and Human Services' Low-Income Home Energy Assistance Program (42 U.S.C. 8624(f));
- f. Payments received under programs funded in whole or in part under the Job Training Partnership Act (29 U.S.C. 1552(b); (effective July 1, 2000, references to Job Training Partnership Act shall be deemed to refer to the corresponding provision of the Workforce Investment Act of 1998 (29 U.S.C. 2931);
- g. Income derived from the disposition of funds to the Grand River Band of Ottawa Indians (Pub. L. 94–540, 90 Stat. 2503–04);
- h. The first \$2000 of per capita shares received from judgment funds awarded by the Indian Claims Commission or the U.S. Claims Court, the interests of individual Indians in trust or restricted lands, including the first \$2000 per year of income received by individual Indians from funds derived from interests held in such trust or restricted lands (25 U.S.C. 1407–1408);
- i. Amounts of scholarships funded under title IV of the Higher Education Act of 1965, including awards under Federal work-study program or under the Bureau of Indian Affairs student assistance programs (20 U.S.C. 1087uu);
- j. Payments received from programs funded under Title V of the Older Americans Act of 1985 (42 U.S.C. 3056(f));
- k. Payments received on or after January 1, 1989, from the Agent Orange Settlement Fund or any other fund established pursuant to the settlement in *In Re Agent*-product liability litigation, M.D.L. No. 381 (E.D.N.Y.);
- 1. Payments received under the Maine Indian Claims Settlement Act of 1980 (25 U.S.C. 1721);
- m. The value of any child care provided or arranged (or any amount received as payment for such care or reimbursement for costs incurred for such care) under the Child Care and Development Block Grant Act of 1990 (42 U.S.C. 9858q);
- n. Earned income tax credit (EITC) refund payments received on or after January 1, 1991 (26 U.S.C. 32(j));
- Payments by the Indian Claims Commission to the Confederated Tribes and Revised 10/2004

Bands of Yakima Indian Nation or the Apache Tribe of Mescalero Reservation (Pub. L. 95–433);

- p. Allowances, earnings and payments to AmeriCorps participants under the National and Community Service Act of 1990 (42 U.S.C. 12637(d));
- q. Any allowance paid under the provisions of 38 U.S.C. 1805 to a child suffering from spina bifida who is the child of a Vietnam veteran (38 U.S.C. 1805);
- r. Any amount of crime victim compensation (under the Victims of Crime Act) received through crime victim assistance (or payment or reimbursement of the cost of such assistance) as determined under the Victims of Crime Act because of the commission of a crime against the applicant under the Victims of Crime Act (42 U.S.C. 10602); and
- s. Allowances, earnings and payments to individuals participating in programs under the Workforce Investment Act of 1998 (29 U.S.C. 2931).
- t. The \$600 transitional assistance subsidy, for applicants and tenants enrolled in the Medicare transitional assistance program, effective the date of receiving the benefits and any negotiated drug discounts received pursuant to the Medicare prescription drug discount card.

### 9.4 DEDUCTIONS FROM ANNUAL INCOME

The following deductions will be made from annual income:

- A. \$480 for each dependent
- B. \$400 for any elderly family or disabled family

C. The sum of the following, to the extent the sum exceeds three percent

- of annual income:
  - 1. Unreimbursed medical expenses of any elderly family or disabled family; and
    - 2. Unreimbursed reasonable attendant care and auxiliary apparatus expenses for each member of the family who is a person with disabilities, to the extent necessary to enable any member of the family (including the member who is a person with disabilities) to be employed, but this allowance may not exceed the earned income received by family members who are 18 years of age or older who are able to work because of such attendant care or auxiliary apparatus.
      - 3. The Medicare assistance provided for the cost of drugs pursuant to prescription drug discount cards, negotiated drug price, or transitional assistance subsidies.
- D. Reasonable child care expenses for children 12 and younger necessary to enable a member of the family to be employed or to further his or her education. This deduction shall not exceed the amount of employment income that is included in annual income.
- E. For persons with disabilities already participating in the program, the incremental earnings due to employment during a cumulative 12-month period following the date of the initial hire shall be excluded. This exclusion is only available to the following families:

- 1. Families whose income increases as a result of employment of a disabled family member who was previously unemployed (defined as working less than 10 hours a week at the established minimum wage) for one or more years.
- 2. Families whose income increases during the participation of a disabled family member in any economic self-sufficiency or other job training program.
- 3. Persons with disabilities who are or were, within 6 months, assisted under a State TANF or Welfare-to-Work program for at least \$500.

During the second cumulative 12-month period after the date of initial hire, 50% of the increased income shall be excluded from income.

The disallowance of increased income of an individual family member is limited to a lifetime 48month period. It only applies for 12 months of the 100% exclusion and 12 months of the 50% exclusion.

### 9.5 RECEIPT OF A LETTER OR NOTICE FROM HUD CONCERNING INCOME

- A. If a Section 8 participant receives a letter or notice from HUD concerning the amount or verification of family income, the letter shall be brought to the person responsible for income verification within **30 calendar days** of receipt by the participant.
- B. The Assisted Housing Specialist shall reconcile any difference between the amount reported by the participant and the amount listed in the HUD communication. This shall be done as promptly as possible.
- C. After the reconciliation is complete, the Lakewood Housing Authority shall, if appropriate, adjust the participant's rental contribution beginning at the start of the next month. If the reconciliation is completed during the final **five (5) calendar days** of the month, the new rent shall take effect on the first day of the second month following the end of the current month. In addition, if the participant had not previously reported the proper income, the Lakewood Housing Authority shall do one of the following:
  - I Immediately collect the back over paid assistance paid by the agency;

Establish a repayment plan for the resident to pay the sum due to the agency;

Terminate the participant from the program for failure to report income; or

Terminate the participant from the program for failure to report income and collect the back over paid assistance paid by the agency.

### 9.6 COOPERATING WITH WELFARE AGENCIES

1.

3.

The Lakewood Housing Authority will make its best efforts to enter into cooperation agreements with local welfare agencies under which the welfare agencies will agree:

To target assistance, benefits and services to families receiving assistance in the public housing and Section 8 tenant-based assistance program to achieve self-sufficiency.

To provide written verification to the Lakewood Housing Authority concerning welfare benefits for Revised 10/2004 families applying for or receiving assistance in our housing assistance programs.

### 9.7 COOPERATING WITH LAW ENFORCEMENT AGENCIES

The Lakewood Housing Authority will comply, on a case-by-case basis, with information requests from Federal, State or local law enforcement officers regarding possible fugitive felons and/or a parole or probation violators. The Lakewood Housing Authority will supply upon legitimate request (1) the current address, (2) Social Security number and (3) photograph (if available) of any recipient of assistance.

The Federal, State or local enforcement officer must submit a request that is (1) written, (2) on law enforcement agency letterhead, and (3) is signed by the requesting officer and his or her immediate supervisor. The request for information must provide the name of the fugitive felon and/or parole or probation violator being sought, and may include other personal information used for identification. The request should also comply with the following requirements:

- A. The law enforcement agency shall notify Lakewood Housing Authority that the fugitive felon and/or parole or probation violator (i) is fleeing to avoid prosecution, custody or confinement after conviction, under the laws of the place from which the individual flees, for a crime, or attempt to commit a crime, which is a felony under the laws of the place from which the individual flees, or which, in the case of the State of New Jersey, is a high misdemeanor; or (ii) is violating a condition of probation or parole imposed under Federal or State law; or (iii) has information that is necessary for the officer to conduct his/her official duties;
- B. The location or apprehension of the recipient is within the Lakewood Housing Authority's official duties; and,
- <u>C.</u> <u>The request is made in the proper exercise of the law enforcement agency's</u> <u>official duties.</u>

### **10.0 VERIFICATION**

The Lakewood Housing Authority will verify information related to waiting list preferences, eligibility, admission and level of benefits prior to admission. Periodically during occupancy, items related to eligibility and rent determination shall also be reviewed and verified. Income, assets, and expenses will be verified, as well as disability status, need for a live-in aide and other reasonable accommodations, full-time student status of family members 18 years of age and older, Social Security Numbers, citizenship/eligible noncitizen status. Age and relationship will only be verified in those instances where needed to make a determination of level of assistance.

### 10.1 ACCEPTABLE METHODS OF VERIFICATION

Age, relationship, U.S. citizenship, and Social Security numbers will generally be verified with documentation provided by the family. For citizenship, the family's certification will be accepted. (Or, for citizenship, documentation such as listed below will be required.) Verification of these items will include photocopies of the Social Security cards and other documents presented by the family, the INS SAVE Revised 10/2004

approval code, and forms signed by the family.

Other information will be verified by the following five verification methods acceptable to HUD, in the order of preference indicated:

### <u>1.</u> <u>Up-front Income Verifications (UIV)</u>

<u>UIV</u> is the verification of income through an independent source that systematically maintains income information in computerized form for a large number of individuals.

Current UIV resources include the following:

- <u>a.</u> <u>Tenant Assessment Subsystem (TASS) HUD's online system for Social</u> Security (SS) and Supplemental Security Income (SSI) information.
- b. <u>State Wage Information Collection Agencies (SWICAs)</u>

<u>c. State systems for the Temporary Assistance for</u> <u>Needy Families (TANF) program</u>

- d. Credit Bureau Information (CBA) credit reports
- e. Internal Revenue Service (IRS) Letter 1722
- f. Private sector databases (e.g. The Work Number)

The Lakewood Housing Authority will use additional UIV resources as they become available.

It is important to note that UIV data will only be used to verify an applicant or participant's eligibility for participation in a rental assistance program and to determine the level of assistance the participant is entitled to receive and only by properly trained persons whose duties require access to this information. Any other use, unless approved by the HUD Headquarters UIV Security System Administrator, is specifically prohibited and will not occur.

<u>No adverse action can be taken against a participant until the Lakewood Housing</u> <u>Authority has independently verified the UIV information and the participant has been</u> <u>granted an opportunity to contest any adverse findings through the established grievance</u> <u>procedure.</u>

Furthermore, the information the Lakewood Housing Authority derives from the UIV system will be protected to ensure that it is utilized solely for official purposes and not disclosed in any way that would violate the privacy of the affected individuals.

Once the data has served its purpose, it shall be destroyed by either burning or shredding the data.

It is important to note that UIV data will only be used to verify an applicant or participant

2. <u>Third –Party Written Verifications</u>

This type of verification includes written documentation, with forms sent directly to and Revised 10/2004 received directly from a source, not passed through the hands of the family. It may also be a report generated automatically by another government agency, i.e., Department of Welfare, Veterans Administration, etc.

<u>Third-party written verifications may also be used to supplement Up-front Income</u> <u>Verifications.</u>

<u>Third party verification of SS and SSI benefits shall be obtained from HUD's on-line system (Tenant Assessment Subsystem –TASS). If TASS is not available or not current, then verification shall be obtained directly from the SSA. If either of these forms is not obtainable, then the file shall be documented as to why third party verification was not used.</u>

The Lakewood Housing Authority will allow two (2) weeks for the return of third party written verifications prior to continuing on to the next type of verification.

### 3. Third-Party Oral Verifications

<u>This type of verification includes direct contact with the source, in person or by telephone.</u> When this method is used, staff members will be required to document in writing with whom they spoke, the date of the conversation and the facts obtained.

The Lakewood Housing Authority will allow five (5) calendar days for the return of third party oral verifications prior to continuing on to the next type of verification.

### 4. <u>Review of Documents</u>

When UIV, written and oral third party verifications are not available within the two (2) weeks and five (5) calendar days period allowed in paragraphs 2 and 3 above, the Housing Authority will use the information received by the family, provided that the documents provide complete information. Photocopies of the documents, excluding government checks, provided by the family will be maintained in the file. In cases in which documents are viewed and cannot be photocopied, staff reviewing the documents will complete a written statement as to the contents of the document(s).

#### 5. <u>Self-Certification and Self-Declaration</u>

When UIV, written and oral third party verifications are not available within the two (2) week and five (5) calendar days period allowed in paragraphs 2 and 3 above, and hand-carried verification cannot be obtained, the Housing Authority will accept a statement detailing information needed, signed by the head, spouse, co-head, or other adult family member.

<u>Verification forms and reports received will be contained in the applicant/tenant file. Oral third party</u> documentation will include the same information as if the documentation had been written, i.e. name, date of contact, amount received, etc.

When any verification method other than Up-Front Income Verification is utilized, the Lakewood Housing Authority will document the reason for the choice of the verification methodology in the applicant/resident's file.

### 10.2 TYPES OF VERIFICATION

The chart below outlines the factors that may be verified and gives common examples of the verification that will be sought. To obtain written third party verification, the Lakewood Housing Authority will send a request form to the source along with a release form signed by the applicant/participant via first class mail.

Verification Requirements for Individual Items						
Item to Be Verified	<u>3<sup>rd</sup> party verification</u>	Hand-carried verification				
General Eligibility Items						
Social Security Number	Letter from Social Security, electronic reports	Social Security card or a third party document stating the Social Security Number				
Citizenship	<u>N/A</u>	Signed certification, voter's registration card, birth certificate, etc.				
Eligible immigration status	INS SAVE confirmation #	INS card				
<u>Disability</u>	Letter from medical professional, SSI, etc	Proof of SSI or Social Security disability payments				
<u>Full time student status (if &gt;18)</u>	Letter from school	For high school and/or college students, any document evidencing enrollment				
<u>Need for a live-in aide</u>	Letter from doctor or other professional knowledgeable of condition	<u>N/A</u>				
Child care costs	Letter from care provider	Bills and receipts				
Disability assistance expenses	Letters from suppliers, care givers, etc.	Bills and records of payment				
Medical expenses	Letters from providers, prescription record from pharmacy, medical professional's letter stating assistance or a companion animal is needed	Bills, receipts, records of payment, dates of trips, mileage log, receipts for fares and tolls				
Value of and Income from Assets						
Savings, checking accounts	Letter from institution	Passbook, most current statements				
CDs, bonds, etc	Letter from institution	<u>Tax return, information brochure</u> from institution, the CD, the bond				

<u>Stocks</u>	Letter from broker or holding company	Stock or most current statement, price in newspaper or through Internet			
Real property	Letter from tax office, assessment, etc.	Property tax statement (for current value), assessment, records or income and expenses, tax return			
Personal property held as an investment	Assessment, bluebook, etc	Receipt for purchase, other evidence of worth			
Cash value of whole life insurance policies	Letter from insurance company	Current statement			
<u>Assets disposed of for less than</u> <u>fair market value</u>	<u>N/A</u>	<u>Original receipt and receipt at</u> <u>disposition, other evidence of worth</u>			
Income					
Earned income	Letter from employer	<u>Multiple pay stubs</u>			
Self-employed	<u>N/A</u>	<u>Tax return from prior year, books of accounts</u>			
Regular gifts and contributions	Letter from source, letter from organization receiving gift (i.e., if grandmother pays day care provider, the day care provider could so state)	Bank deposits, other similar evidence			
Alimony/child support	<u>Court order, letter from source, letter from</u> <u>Human Services</u>	Record of deposits, divorce decree			
Periodic payments (i.e., social security, welfare, pensions, workers' comp, unemployment)	Letter or electronic reports from the source	<u>Award letter, letter announcing</u> <u>change in amount of future payments</u>			
Training program participation	Letter from program provider indicating <u>whether enrolled</u> <u>whether training is HUD-funded</u> <u>whether State or local program</u> <u>whether it is employment training</u> <u>whether payments are for out- of-pocket</u> <u>expenses incurred in order to participate in a</u> <u>program</u>	<u>N/A</u>			

### 10.3 VERIFICATION OF CITIZENSHIP OR ELIGIBLE NONCITIZEN STATUS

The citizenship/eligible noncitizen status of each family member regardless of age must be determined.

<u>Prior to being admitted, or at the first reexamination, all citizens and nationals will be required to sign a declaration under penalty of perjury. (They will be required to show proof of their status by such means as birth certificate, military ID or military DD 214 Form.)</u>

<u>Prior to being admitted or at the first reexamination, all eligible noncitizens who are 62 years of age or older will be required to sign a declaration under penalty of perjury. They will also be required to show proof of age.</u>

Prior to being admitted or at the first reexamination, all eligible noncitizens must sign a declaration of their status and a verification consent form and provide their original INS documentation. The Lakewood Housing Authority will make a copy of the individual's INS documentation and place the copy in the file. The Lakewood Housing Authority also will verify their status through the INS SAVE system. If the INS SAVE system cannot confirm eligibility, the Lakewood Housing Authority will mail information to the INS so a manual check can be made of INS records.

Family members who do not claim to be citizens, nationals or eligible noncitizens, or whose status cannot be confirmed, must be listed on a statement of non-eligible members and the list must be signed by the head of the household.

<u>Noncitizen students on student visas, though in the country legally, are not eligible to be admitted to the Section 8 Program. If they are members of families that include citizens, the rent must be pro-rated.</u>

Any family member who does not choose to declare their status must be listed on the statement of noneligible members.

If no family member is determined to be eligible under this Section, the family's admission will be denied.

The family's assistance will not be denied, delayed, reduced or terminated because of a delay in the process of determining eligible status under this Section, except to the extent that the delay is caused by the family.

If the Lakewood Housing Authority determines that a family member has knowingly permitted an ineligible noncitizen (other than any ineligible noncitizens listed on the lease) to permanently reside in their Section 8 unit, the family's assistance will be terminated. Such family will not be eligible to be readmitted to Section 8 for a period of 24 months from the date of termination.

# 10.4 VERIFICATION OF SOCIAL SECURITY NUMBERS

Prior to admission, each family member who has a Social Security Number must provide verification of his or her Social Security Number. New family members must provide this verification prior to being added to the lease.

The best verification of the Social Security Number is the original Social Security card. If the card is not available, the Lakewood Housing Authority will accept letters from Social Security that establish and state the number. Documentation from other governmental agencies will also be accepted that establish and state the number. Driver's license, military ID, passports, or other official documents that establish and state the number are also acceptable.

If individuals state that they do not have a Social Security Number they will be required to sign a statement to this effect. An adult must sign for minor children. The Lakewood Housing Authority will not require any individual who does not have a Social Security Number to obtain a Social Security Number.

If a member of an applicant family indicates they have a Social Security Number, but cannot readily verify it, the family cannot be assisted until verification is provided.

If a member of a participating family indicates they have a Social Security Number, but cannot readily verify it, they shall be asked to certify to this fact and will be given up to **60 calendar days** to provide the verification. If the individual is at least 62 years of age, they will be given **120 calendar days** to provide the verification. If the individual fails to provide the verification within the time allowed, the family will be denied assistance or will have their assistance terminated.

# 10.5 TIMING OF VERIFICATION

<u>Verification must be dated within 60 calendar days of certification or reexamination. If the verification is older than this, the source will be contacted and asked to provide information regarding any changes.</u>

When an interim reexamination is conducted, the Housing Authority will verify and update only those elements reported to have changed.

# 10.6 FREQUENCY OF OBTAINING VERIFICATION

Household income and composition will be verified at least annually.

For each family member, citizenship/eligible noncitizen status will be verified only once unless the family member is an eligible immigrant in a transitional stage of admission. In this situation, their status must be updated until they are admitted for permanent residency. This verification will be obtained prior to admission. If the status of any family member was not determined prior to admission, verification of their status will be obtained at the next regular reexamination. Prior to a new member joining the family, their status will be verified.

For each family member, verification of Social Security Number will be obtained only once. This verification will be accomplished prior to admission. When a family member who did not have a Social Security Number at admission receives a Social Security Number, that number will be verified at the next regular reexamination.

# **<u>11.0 RENT AND HOUSING ASSISTANCE PAYMENT</u>**

# <u>11.1</u> <u>GENERAL</u>

[Reserved]

# 11.2 <u>RENT REASONABLENESS</u>

The Housing Authority will not approve an initial rent or a rent increase in any of the tenant-based programs without determining that the rent amount is reasonable. Reasonableness is determined prior to the initial lease and at the following times:

- A. Before any increase in rent to owner is approved;
- B. If <u>60 calendar days</u> before the contract anniversary date there is a 5% decrease in the published FMR as compared to the previous FMR; and
- <u>C.</u> <u>If the Housing Authority or HUD directs that reasonableness be re-determined.</u>

# <u>11.3</u> <u>COMPARABILITY</u>

In making a rent reasonableness determination, the Housing Authority will compare the rent for the unit to the rent of comparable units in the same or comparable neighborhoods. The Housing Authority will consider the location, type, quality, size, number of bedrooms, age, amenities, housing services, maintenance and utilities of the unit and the comparable units. The results of this determination shall be documented in the participant's file.

The Housing Authority will maintain current survey information on rental units in the jurisdiction. The Housing Authority will also obtain from landlord associations and management firms the value of the array of amenities.

The Housing Authority will establish minimum base rent amounts for each unit type and bedroom size. To the base the Housing Authority will be able to add or subtract the dollar value for each characteristic and amenity of a proposed unit.

Owners are invited to submit information to the survey at any time. Owners may review the determination made on their unit and may submit additional information or make improvements to the unit that will enable the Housing Authority to establish a higher value.

The owner must certify the rents charged for other units. By accepting the housing assistance payment each month the owner is certifying that the rent to owner is not more than the rent charged by the owner for comparable unassisted units in the premises.

# <u>11.4</u> <u>MAXIMUM SUBSIDY</u>

The payment standard adopted by the Lakewood Housing Authority or one over 110% of the Fair Market Rent that has been approved by HUD determines the maximum subsidy for a family.

For the Housing Choice Voucher Program, the minimum payment standard will be 90% of the FMR and the maximum payment standard will be 110% of the FMR without prior approval from HUD, or the exception payment standard approved by HUD.

For a voucher tenancy in an insured or noninsured 236 project, a 515 project of the Rural Development Administration, or a Section 221(d)(3) below market interest rate project the maximum subsidy may not exceed the basic rent charged including the cost of tenant-paid utilities.

For manufactured home space rental, the maximum subsidy under any form of assistance is the Fair Market Rent for the space as outlined in 24 CFR 982.888.

# <u>11.4.1 Setting the Payment Standard</u>

The Statute requires that the payment standard be set by the Housing Authority at between 90 and 110% of the FMR without HUD's prior approval. The Lakewood Housing Authority will review its determination of the payment standard annually after publication of the FMRs. The Lakewood Housing Authority will consider vacancy rates and rents in the market area, size and quality of units leased under the program, rents for units leased under the program, success rates of housing choice voucher holders in finding units, and the percentage of annual income families are paying for rent under the Voucher Program. If it is determined that success rates will suffer or that families are having to rent low quality units located only in poverty-impacted neighborhoods, or pay over 40% of income for rent, the payment standard may be raised to the level judged necessary to alleviate these hardships. The objective is to allow families a reasonable selection of modest, decent, and safe housing in a range of neighborhoods.

The Lakewood Housing Authority may establish a higher payment standard (although still within 110% of Revised 10/2004 the published fair market rent) as a reasonable accommodation for a family that includes people with disabilities. With approval of the HUD Field Office, the payment standard can go to 120%.

Payment standards will not be raised solely to allow the renting of luxury quality units.

If success levels are projected to be extremely high and rents are projected to be at or below 30% of income, the Housing Authority will reduce the payment standard. Payment standards for each bedroom size are evaluated separately so that the payment standard for one bedroom size may increase or decrease while another remains unchanged. The Lakewood Housing Authority may consider adjusting payment standards at times other than the annual review when circumstances warrant.

Before increasing any payment standard, the Housing Authority will conduct a financial feasibility test to ensure that in using the higher standard, adequate funds will continue to be available to assist families in the program.

# 11.4.2 Selecting the Correct Payment Standard for a Family

- A. For the housing choice voucher tenancy, the payment standard for a family is the lower of:
  - <u>1.</u> <u>The payment standard for the family unit size; or</u>
  - 2. The payment standard for the unit size rented by the family.
- B. If the unit rented by a family is located in an exception rent area, the Housing Authority will use the appropriate payment standard for the exception rent area.
- C. During the HAP contract term for a unit, the amount of the payment standard for a family is the higher of:
  - 1. The initial payment standard (at the beginning of the lease term) minus any amount by which the initial rent to owner exceeds the current rent to owner; or
  - 2. The payment standard as determined at the most recent regular reexamination of family income and composition effective after the beginning of the HAP contract term.
- D. <u>At the next annual reexamination following a change in family size or composition dring</u> the <u>HAP contract term and for any reexamination thereafter, paragraph C above does not apply.</u>
- E. If there is a change in family unit size resulting from a change in family size or composition, the new family unit size will be considered when determining the payment standard at the next annual reexamination.

#### 11.4.3 AREA EXCEPTION RENTS

In order to help families find housing outside areas of high poverty or when housing choice voucher holders are having trouble finding housing for lease under the program, the Housing Authority may request that HUD approve an exception payment standard rent for certain areas within its jurisdiction. The areas may be of any size, though generally not smaller than a census tract. The Housing Authority may request one such exception payment standard area or many. Exception payment standard rent authority may be requested for all or some unit sizes, or for all or some unit types. The exception payment standard area(s) may not contain more than 50% of the population of the FMR area.

When an exception payment standard rent has been approved and the FMR increases, the exception rent Revised 10/2004 remains unchanged until such time as the Housing Authority requests and HUD approves a higher exception payment standard rent. If the FMR decreases, the exception payment standard rent authority automatically expires.

#### 11.5 ASSISTANCE AND RENT FORMULAS

<u>A.</u> <u>Total Tenant Payment</u>

The total tenant payment is equal to the highest of:

- 1. 10% of the family's monthly income
- 2. 30% of the family's adjusted monthly income
- 3. The Minimum rent

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4. If the family is receiving payments for welfare assistance from a public agency and a part of those payments, adjusted in accordance with the family's actual housing costs, is specifically designated by such agency to meet the family's housing costs, the portion of those payments which is so designated. If the family's welfare assistance is ratably reduced from the standard of need by applying a percentage, the amount calculated under this provision is the amount resulting from one application of the percentage.

Plus any rent above the payment standard.

Minimum Rent.

The Lakewood Housing Authority has set the minimum rent as \$ **50.00**. However, if the family requests a hardship exemption, the Lakewood Housing Authority will suspend the minimum rent for the family beginning the month following the family's hardship request. The suspension will continue until the Housing Authority can determine whether hardship exists and whether the hardship is of a temporary or long-term nature. During suspension, the family will not be required to pay a minimum rent and the Housing Assistance Payment will be increased accordingly.

- 5. <u>A hardship exists in the following circumstances:</u>
- a. When the family has lost eligibility for or is awaiting an eligibility determination for a Federal, State or local assistance program including a family that includes a member who is a noncitizen lawfully admitted for permanent residence under the Immigration and Nationality Act who would be entitled to public benefits but for title IV of the Personal Responsibility and Work Opportunity Act of 1996;
  - b. When the family would be evicted because it is unable to pay the minimum rent;

<u>When the income of the</u> <u>family has decreased because of changed circumstances, including loss of</u> <u>employment; and</u>

<u>d.</u> <u>When a death has occurred in the family.</u>

No hardship. If the Housing Authority

determines there is no qualifying hardship, the minimum rent will be reinstated, including requiring back payment of minimum rent to the Housing Authority for the time of suspension.

2.			Temporary hardship. If the Housing
	<u>nature,</u> <u>month</u> <u>minimu</u> Author	the minin following im rent w ity will o nt paid by	nines that there is a qualifying hardship but that it is of a temporary num rent will not be imposed for a period of <b>90 calendar days</b> from the the date of the family's request. At the end of the <b>90-day period</b> , the vill be imposed retroactively to the time of suspension. The Housing ffer a reasonable repayment agreement for any minimum rent back the Housing Authority on the family's behalf during the period of
2.			<u>Long-term hardship. If the Housing</u> nines there is a long-term hardship, the family will be exempt from the equirement until the hardship no longer exists.
	-	<u>p. No esc</u>	<u>Appeals. The family may use the informal</u> re to appeal the Housing Authority's determination regarding the crow deposit will be required in order to access the informal hearing
<u>C.</u> <u>Sectior</u>	<u>1 8 Preser</u>	vation Vo	ouchers
			Payment Standard
<u>a.</u>	The par	yment sta	ndard is the lower of:
		<u>i.</u>	The payment standard amount for the appropriate family unit size; or
		<u>ii.</u>	The payment standard amount for the size of the dwelling unit actually rented by the family.
	<u>b.</u>		welling unit is located in an exception area, the Lakewood Housing ity will use the appropriate payment standard for the exception area.
	<u>c.</u>	<u>During</u> of :	the HAP contract term, the payment standard for the family is the higher
	<u>i.</u>		The initial payment standard (at the beginning of the HAP contract term), as determined in accordance with paragraph (1)(a) or (1)(b) of this section, minus any amount by which the initial rent to the owner exceeds the current rent to the owner; or
(1)(a) or (1)(b) of this sec composition effective aft			The payment standard as determined in accordance with paragraph d at the most recent regular reexamination of family income and f the HAP contract term.
	<u>d.</u>	causes	next regular reexamination following a change in family composition that a change in family unit size during the HAP contract term, and for any ation thereafter during the term:
<u>i.</u>			Paragraph (c)(i) of this section does not apply; and
		<u>ii.</u>	<u>The new family unit size must be used to determine the payment</u> standard.

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2	2.		<u>The Lakewood Housing Authority will pay a monthly housing</u> assistance payment on behalf of the family that equals the lesser of:			
		<u>a.</u>	The payment standard minus the total tenant payment; or			
			b. The gross rent minus the total tenant payment.			
		<u>D.</u>	Manufactured Home Space Rental: Section 8 Vouchers			
1	l.		<u>The payment standard for a participant renting a manufactured home</u> <u>space is the published FMR for rental of a manufactured home space.</u>			
			2. The space rent is the sum of the following as determined by the Housing Authority:			
			a. <u>Rent to the owner for the manufactured home space;</u>			
			Owner maintenance and management charges for the space; and			
			<u>Utility allowance for participant paid</u> <u>utilities.</u>			
			<u>3.</u> <u>The participant pays the rent to owner less the HAP.</u>			
			4. HAP equals the lesser of:			
			a. The payment standard minus the total tenant payment; or			
			b. The rent paid for rental of the real property on which the manufactured home owned by the family is located.			
E. <u>Rent for Families under the Noncitizen Rul</u>			Rent for Families under the Noncitizen Rule			
			<u>A mixed family will receive full continuation of assistance if all of the following conditions are met:</u>			
			1. The family was receiving assistance on June 19, 1995;			
			2. The family was granted continuation of assistance before November 29,1996;			
			3. The family's head or spouse has eligible immigration status; and			
			4. The family does not include any person who does not have eligible status other than the head of household, the spouse of the head of household, any parent of the head or spouse, or any child (under the age of 18) of the head or spouse.			
			The family's assistance is prorated in the following manner:			
			1. Find the prorated housing assistance payment (HAP) by dividing the HAP by the total number of family members, and then multiplying the result by the number of eligible family members.			

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- 2. <u>Obtain the prorated family share by subtracting the prorated HAP from the gross rent</u> (contract rent plus utility allowance).
- 3. The prorated resident rent equals the prorated family share minus the full utility allowance.

# <u>11.6</u> <u>UTILITY ALLOWANCE</u>

The Housing Authority maintains a utility allowance schedule for all tenant-paid utilities (except telephone and cable television), for cost of tenant-supplied refrigerators and ranges, and for other tenant-paid housing services (e.g., trash collection (disposal of waste and refuse)).

The utility allowance schedule is determined based on the typical cost of utilities and services paid by energy-conservative households that occupy housing of similar size and type in the same locality. In developing the schedule, the Housing Authority uses normal patterns of consumption for the community as a whole and current utility rates.

The Housing Authority reviews the utility allowance schedule annually and revises any allowance for a utility category if there has been a change of 10% or more in the utility rate since the last time the utility allowance schedule was revised. The Housing Authority maintains information supporting the annual review of utility allowances and any revisions made in its utility allowance schedule. Participants may review this information at any time by making an appointment with the Lakewood Housing Authority.

The Housing Authority uses the appropriate utility allowance for the size of dwelling unit actually leased by the family (rather than the family unit size as determined under the Housing Authority subsidy standards).

At each reexamination, the Housing Authority applies the utility allowance from the most current utility allowance schedule.

The Housing Authority will approve a request for a utility allowance that is higher than the applicable amount on the utility albwance schedule if a higher utility allowance is needed as a reasonable accommodation to make the program accessible to and usable by the family member with a disability.

The utility allowance will be subtracted from the family's share to determine the amount of the Tenant Rent. The Tenant Rent is the amount the family owes each month to the owner. The amount of the utility allowance is then still available to the family to pay the cost of their utilities. Any utility cost above the allowance is the responsibility of the participant. Any savings resulting from utility costs below the amount of the allowance belong to the participant. Utility allowance checks will be jointly paid in the name of the resident and Xcel Service Company.

# 11.7 DISTRIBUTION OF HOUSING ASSISTANCE PAYMENT

The Housing Authority pays the owner the lesser of the housing assistance payment or the rent to owner. If payments are not made within **30 calendar days** of when due after the first two months of the HAP contract term, the owner may charge the Lakewood Housing Authority a late payment, agreed to in the Contract and in accordance with generally accepted practices in the Lakewood jurisdiction if the following conditions apply:

- A. It is the owner's practice to charge such penalties for assisted and unassisted residents; and
- B. The owner also charges such penalties against the resident for late payment of family rent to the owner.

Late charges will not be paid when the reason for the lateness is attributable to factors beyond the control of the Lakewood Housing Authority.

A housing assistance payment is considered made upon being mailed by the Lakewood Housing Authority.

<u>Unless otherwise terminated, the housing assistance payment contract shall end</u> **180 calendar days** after the last housing assistance payment is made.

#### <u>11.8</u> <u>CHANGE OF OWNERSHIP</u>

<u>The Lakewood Housing Authority requires a written request by the owner who executed the HAP contract</u> in order to make changes regarding who is to receive the Lakewood Housing Authority's rent payment or the address as to where the rent payment should be sent.

In addition, the Lakewood Housing Authority requires a written request from the new owner to process a change of ownership. The following documents must accompany the written request:

- A. Deed of Trust showing the transfer of title; and
- B. <u>Tax Identification Number or Social Security Number.</u>

<u>New owners will be required to execute IRS form W-9. The Lakewood Housing Authority may withhold the rent payment until the taxpayer identification number is received.</u>

# 12.0INSPECTIONPOLICIES,HOUSINGQUALITYSTANDARDS,ANDDAMAGECLAIMS

The Lakewood Housing Authority will inspect all units to ensure that they meet Housing Quality Standards (HQS). No unit will be initially placed on the Section 8 Existing Program unless the HQS is met. Units will be inspected at least annually, and at other times as needed, to determine if the units meet HQS.

The Lakewood Housing Authority must be allowed to inspect the dwelling unit at reasonable times with reasonable notice. The family and owner will be notified of the inspection appointment. If the family cannot be at home for the scheduled inspection appointment, the family must call and reschedule the inspection or make arrangements to enable the Housing Authority to enter the uit and complete the inspection.

If the family misses the scheduled inspection and fails to reschedule the inspection, the Lakewood Housing Authority will only schedule one more inspection. If the family misses two inspections, the Lakewood Housing Authority will consider the family to have violated a Family Obligation and their assistance will be terminated.

#### <u>12.1 TYPES OF INSPECTIONS</u>

There are seven types of inspections the Lakewood Housing Authority will perform:

- A. Initial Inspection An inspection that must take place to ensure that the unit passes HQS before assistance can begin.
- B. <u>Annual Inspection An inspection to determine that the unit continues to meet HQS.</u>

- C. Complaint Inspection An inspection caused by the Authority receiving a complaint on the unit by anyone.
- D. Special Inspection An inspection caused by a third party, i.e., HUD, needing to view the unit.
- E. Emergency An inspection that takes place in the event of a perceived emergency. These will take precedence over all other inspections.
- F. Move Out Inspection (if applicable) An inspection required for units in service before October 2, 1995, and optional after that date. These inspections document the condition of the unit at the time of the move-out.
- <u>G.</u> <u>Quality Control Inspection Supervisory inspections based on at least the minimum number</u> required by the Section 8 Management Assessment Program (SEMAP).

#### 12.2 OWNER AND FAMILY RESPONSIBILITY

- A. Owner Responsibility for HQS
  - <u>1.</u> <u>The owner must maintain the unit in accordance with HQS.</u>
  - 2. If the owner fails to maintain the dwelling unit in accordance with HQS, the Lakewood Housing Authority will take prompt and vigorous action to enforce the owner obligations. The Lakewood Housing Authority's remedies for such breach of the HQS include termination, suspension or reduction of housing assistance payments and termination of the HAP contract.
  - 3. The Lakewood Housing Authority will not make any housing assistance payments for a dwelling unit that fails to meet the HQS, unless the owner corrects the defect within the period specified by the Lakewood Housing Authority and the Lakewood Housing Authority verifies the correction. If a defect is life threatening, the owner must correct the defect within no more than 24 hours. For other defects the owner must correct the defect within no more than 30 calendar days (or any Lakewood Housing Authority approved extension). If the required repair is not made in a timely manner, the rent shall be abated beginning with the next rent check. If two (2) consecutive checks are abated, the assistance shall be canceled.
  - 4. The owner is not responsible for a breach of the HQS that is not caused by the owner, and for which the family is responsible. Furthermore, the Lakewood Housing Authority may terminate assistance to a family because of the HQS breach caused by the family.
- B. Family Responsibility for HQS
  - 1. The family is responsible for a breach of the HQS that is caused by any of the following:
    - a. The family fails to pay for any utilities that the owner is not required to pay for, but which are to be paid by the resident;
    - b. The family fails to provide and maintain any appliances that the owner is not required to provide, but which are to be provided by the participant; or
    - c. <u>Any member of the household or a guest damages the dwelling unit or premises</u> Revised 10/2004

#### (damage beyond ordinary wear and tear).

- 2. If an HQS breach caused by the family is life threatening, the family must correct the defect within no more than 24 hours. For other family-caused defects, the family must correct the defect within no more than **30 calendar days** (or any Lakewood Housing Authority approved extension).
- 3. If the family has caused a breach of the HQS, the Lakewood Housing Authority will take prompt and vigorous action to enforce the family obligations. The Lakewood Housing Authority may terminate assistance for the family in accordance with 24 CFR 982.552.

## 12.3 HOUSING QUALITY STANDARDS (HQS) 24 CFR 982.401

This Section states performance and acceptability criteria for these key aspects of the following housing quality standards:

- <u>A.</u> <u>Sanitary Facilities</u>
  - <u>1.</u> <u>Performance Requirement</u>

<u>The dwelling unit must include sanitary facilities located in the unit. The sanitary facilities must be in proper operating condition and adequate for personal cleanliness and the disposal of human waste. The sanitary facilities must be usable in privacy.</u>

- 2. <u>Acceptability Criteria</u>
  - a. The bathroom must be located in a separate private room and have a flush toilet in proper operating condition.
  - b. The dwelling unit must have a fixed basin in proper operating condition, with a sink trap and hot and cold running water.
  - c. The dwelling unit must have a shower or a tub in proper operating condition with hot and cold running water.
  - <u>d.</u> <u>The facilities must utilize an approvable public or private disposal system</u> (including a locally approvable septic system).
- B. Food Preparation and Refuse Disposal
  - <u>1.</u> <u>Performance Requirements</u>
    - a. The dwelling unit must have suitable space and equipment to store, prepare, and serve foods in a sanitary manner.
    - b. There must be adequate facilities and services for the sanitary disposal of food wastes and refuse, including facilities for temporary storage where necessary (e.g., garbage cans).
  - 2. <u>Acceptability Criteria</u>
    - a. <u>The dwelling unit must have an oven, a stove or range, and a refrigerator of</u> appropriate size for the family. All of the equipment must be in proper operating Revised 10/2004

condition. Either the owner or the family may supply the equipment. A microwave oven may be substituted for a tenant-supplied oven and stove or range. A microwave oven may be substituted for an owner-supplied oven and stove or range if the resident agrees and microwave ovens are furnished instead of an oven and stove or range to both subsidized and unsubsidized tenants in the building or premises.

- b. The dwelling unit must have a kitchen sink in proper operating condition, with a sink trap and hot and cold running water. The sink must drain into an approvable public or private system.
- c. The dwelling unit must have space for the storage, preparation, and serving of food.
- <u>d.</u> <u>There must be facilities and services for the sanitary disposal of food waste and refuse, including temporary storage facilities where necessary (e.g., garbage cans).</u>
- C. Space and Security
  - 1. Performance Requirement

The dwelling unit must provide adequate space and security for the family.

- 2. <u>Acceptability Criteria</u>
  - a. <u>At a minimum, the dwelling unit must have a living room, a kitchen area, and a bathroom.</u>
  - b. The dwelling unit must have at least one bedroom or living/ sleeping room for each two persons. Children of opposite sex, other than very young children, may not be required to occupy the same bedroom or living/sleeping room.
  - c. Dwelling unit windows that are accessible from the outside, such as basement, first floor, and fire escape windows, must be lockable (such as window units with sash pins or sash locks, and combination windows with latches). Windows that are nailed shut are acceptable only if these windows are not needed for ventilation or as an alternate exit in case of fire.
  - <u>d.</u> <u>The exterior doors of the dwelling unit must be lockable. Exterior doors are doors by which someone can enter or exit the dwelling unit.</u>
- D. Thermal Environment
  - <u>1.</u> <u>Performance Requirement</u>

The dwelling unit must have and be capable of maintaining a thermal environment healthy for the human body.

- 2. <u>Acceptability Criteria</u>
  - a. <u>There must be a safe system for heating the dwelling unit (and a safe cooling system, where present). The system must be in proper operating condition. The</u> Revised 10/2004

system must be able to provide adequate heat (and cooling, if applicable), either directly or indirectly, to each room, in order to assure a healthy living environment appropriate to the climate.

- b. The dwelling unit must not contain unvented room heaters that burn gas, oil, or kerosene. Electric heaters are acceptable.
- E. Illumination and Electricity
  - <u>1.</u> <u>Performance Requirement</u>

Each room must have adequate natural or artificial illumination to permit normal indoor activities and to support the health and safety of occupants. The dwelling unit must have sufficient electrical sources so occupants can use essential electrical appliances. The electrical fixtures and wiring must ensure safety from fire.

- 2. <u>Acceptability Criteria</u>
  - a. There must be at least one window in the living room and in each sleeping room.
  - b. The kitchen area and the bathroom must have a permanent ceiling or wall light fixture in proper operating condition. The kitchen area must also have at least one electrical outlet in proper operating condition.
  - c. The living room and each bedroom must have at least two electrical outlets in proper operating condition. Permanent overhead or wall-mounted light fixtures may count as one of the required electrical outlets.
- F. Structure and Materials
  - <u>1.</u> <u>Performance Requirement</u>

The dwelling unit must be structurally sound. The structure must not present any threat to the health and safety of the occupants and must protect the occupants from the environment.

- 2. Acceptability Criteria
  - a. <u>Ceilings, walls, and floors must not have any serious defects such as severe</u> bulging or leaning, large holes, loose surface materials, severe buckling, missing parts, or other serious damage.
  - b. The roof must be structurally sound and weather tight.
  - c. The exterior wall structure and surface must not have any serious defects such as serious leaning, buckling, sagging, large holes, or defects that may result in air infiltration or vermin infestation.
  - <u>d.</u> <u>The condition and equipment of interior and exterior stairs, halls, porches,</u> <u>walkways, etc., must not present a danger of tripping and falling. For example,</u> <u>broken or missing steps or loose boards are unacceptable.</u>
  - e. <u>Elevators must be working and safe.</u>

# G. Interior Air Quality

#### <u>1.</u> <u>Performance Requirement</u>

The dwelling unit must be free of pollutants in the air at levels that threaten the health of the occupants.

# 2. <u>Acceptability Criteria</u>

- a. The dwelling unit must be free from dangerous levels of air pollution from carbon monoxide, sewer gas, fuel gas, dust, and other harmful pollutants.
- b. There must be adequate air circulation in the dwelling unit.
- c. Bathroom areas must have one window that can be opened or other adequate exhaust ventilation.
- <u>d.</u> <u>Any room used for sleeping must have at least one window. If the window is designed to be opened, the window must work.</u>

#### H. Water Supply

1. Performance Requirement

The water supply must be free from contamination.

2. Acceptability Criteria

The dwelling unit must be served by an approvable public or private water supply that is sanitary and free from contamination.

#### I. Lead-based Paint

<u>1.</u> <u>Performance Requirement</u>

<u>The Lead-Based Paint Poisoning Prevention Act, the Residential Lead-Based Paint</u> <u>Hazard Reduction Act of 1992, and implementing regulations at part 35, subparts A, B,</u> <u>M, and R of this title apply to units assisted under this part.</u>

2. <u>Acceptability Criteria</u>

The requirements apply to dwelling units built prior to 1978 that are occupied or can be occupied by families with children under six years of age, excluding zero bedroom dwellings.

During initial and annual inspections of pre-1978 units that are occupied or will be occupied by families with children under 6 years of age, the inspector must conduct a visual assessment for deteriorated paint surfaces and the owner must stabilize deteriorated surfaces. Applicable areas include painted surfaces within the dwelling unit, exterior painted surfaces associated with the dwelling unit, and common areas of the building through which residents must pass to gain access to the unit and areas frequented by resident children under six years of age, including play areas and child care facilities. For units occupied by environmental intervention blood lead level (lead poisoned) children under six years of age, a risk assessment must be conducted (paid for by the PHA), and the owner must complete hazard reduction activities if lead hazards are identified during the risk assessment.

- <u>J.</u> <u>Access</u>
  - <u>1.</u> <u>Performance Requirement</u>

The dwelling unit must be able to be used and maintained without unauthorized use of other private properties. The building must provide an alternate means of exit in case of fire (such as fire stairs or egress through windows).

- K. Site and Neighborhood
  - 1. <u>Performance Requirement</u>

The site and neighborhood must be reasonably free from disturbing noises and reverberations and other dangers to the health, safety, and general welfare of the occupants.

2. <u>Acceptability Criteria</u>

<u>The site and neighborhood may not be subject to serious adverse environmental</u> <u>conditions, natural or manmade, such as dangerous walks or steps; instability; flooding,</u> <u>poor drainage, septic tank back-ups or sewage hazards; mudslides; abnormal air</u> <u>pollution, smoke or dust; excessive noise, vibration or vehicular traffic; excessive</u> <u>accumulations of trash; vermin or rodent infestation; or fire hazards.</u>

#### L. Sanitary Condition

<u>1.</u> <u>Performance Requirement</u>

The dwelling unit and its equipment must be in sanitary condition.

2. Acceptability Criteria

The dwelling unit and its equipment must be free of vermin and rodent infestation.

#### M. <u>Smoke Detectors</u>

- <u>1.</u> <u>Performance Requirements</u>
  - a. Except as provided in paragraph b below of this Section, each dwelling unit must have at least one battery-operated or hard-wired smoke detector, in proper operating condition, on each level of the dwelling unit, including basements but excepting crawl spaces and unfinished attics. Smoke detectors must be installed in accordance with and meet the requirements of the National Fire Protection Association Standard (NFPA) 74 (or its successor standards). If the dwelling unit is occupied by any hearing-impaired person, smoke detectors must have an alarm system, designed for hearing-impaired persons as specified in NFPA 74 (or successor standards).

<u>b.</u> For units assisted prior to April 24, 1993, owners who installed battery-operated or hard-wired smoke detectors prior to April 24, 1993, in compliance with HUD's smoke detector requirements, including the regulations published on July 30, 1992 (57 FR 33846), will not be required subsequently to comply with any additional requirements mandated by NFPA 74 (i.e., the owner would not be required to install a smoke detector in a basement not used for living purposes, nor would the owner be required to change the location of the smoke detectors that have already been installed on the other floors of the unit).

# 12.4 LEAD-BASED PAINT REQUIREMENTS AND RESPONSIBILITIES

# <u>A.</u> Exempt Units

The following units are exempt from this policy as it relates to lead-based paint requirements:

- <u>1.</u> <u>Units built after December 31, 1977;</u>
- 2. Zero (0) bedroom and Single Room Occupancy (SRO) units;
- 3. Housing built for the elderly or persons with disabilities, unless a child of under age six (6) resides or is expected to reside in such housing:
  - 4. Properties for which a paint inspection was completed in accordance with the new regulations that became effective on September 15, 2000, and are certified to have no lead-based paint;
- 5. Properties in which all lead-based paint was identified, was removed, and that received clearance in accordance with the new regulations which became effective on September 15, 2000.
- B. Non-Exempt or Covered Units

For dwellings built before January 1, 1978, and occupied or to be occupied by assisted families with one or more children under age six (6), lead-based paint requirements apply to:

- 1. The unit interior and exterior paint surfaces associated with the assisted unit: and
  - 2. The common areas servicing the unit, including those areas through which residents must pass to gain access to the unit, and other areas frequented by resident children less than six (6) such as play areas, and child care facilities. Common areas also include garages and fences on the assisted property.
- <u>C.</u> <u>Responsibilities of the Lakewood Housing Authority and the Owner</u>

The Lakewood Housing Authority is responsible for the following activities:

- 1. The visual assessment for deteriorated paint (i.e., peeling, chipping, flaking) surfaces at initial and annual inspections;
  - 2. <u>Assuring that clearance examinations are conducted when required;</u>
  - 3. Carrying out special requirements for children under age six who have environmental intervention blood lead levels as verified by a medical health care provider;

- 4. Collecting data from the local health department on program participants under age six who have identified environmental intervention blood lead levels; and
  - 5. <u>Record keeping.</u>

Owners of units to be or that are assisted have the responsibility to:

- 1. Disclose known lead-based paint hazards to all potential residents prior to execution of a lease;
  - 2. Provide all prospective families with a copy of Protect Your Family From Lead in Your Home or other EPA approved document;
- 3. When necessary, perform paint stabilization to correct deteriorated paint;
  - 4. Each time paint stabilization is performed, notify the resident about the conduct of lead hazard reduction activities and clearance (if required);
- 5. Conduct lead hazard reduction activities when required by the Lakewood Housing Authority;
  - <u>6.</u> <u>Perform all work in accordance with HUD prescribed safe work practices and conduct clearance activities when required; and</u>
- 7. Perform ongoing maintenance. As part of ongoing maintenance, the owner must provide written notice to each assisted family asking the occupants to report deteriorated paint. The notice must include the name, address, and phone number of the person responsible for accepting the occupant's complaint.

Before the execution of the lease the owner is required to disclose any knowledge of lead-based paint or lead-based paint hazards in housing built prior to 1978 to all prospective residents. The Lakewood Housing Authority will keep a copy of the disclosure notice executed by the owner and resident in the participant's file. The owner will keep the original disclosure notice and forward a copy of the notice to the Lakewood Housing Authority.

D. Qualified Inspector

<u>An HQS inspector may conduct the inspection or other party designated by the Lakewood</u> <u>Housing Authority. All inspectors must have been trained in visual assessment in accordance with</u> <u>procedures established by HUD.</u>

E. Visual Assessment for Deteriorated Paint

The Lakewood Housing Authority during the conduct of initial, annual and any special inspections of pre-1978 units that are occupied or will be occupied by families with children under 6 years of age. The Lakewood Housing Authority will conduct a visual inspection for deteriorated paint surfaces at these locations:

- 1. <u>All unit interior and exterior painted surfaces associated with the assisted unit; and</u>
  - 2. Common areas such as common hallways, access and egress areas, playgrounds, childcare facilities, or other areas including fences and garages frequented by children under age six.

<u>F.</u> <u>Stabilization of Deteriorated Paint Surfaces</u>

When the HQS Inspector or other designated party identifies deteriorated paint surfaces (defined as interior or exterior paint or other coating that is peeling, chipping, flaking, cracking, is otherwise damaged or has separated from the substrate of the surface or fixture), the Lakewood Housing Authority will notify and require the owner to perform stabilization of the surfaces within **30 calendar days** of the notification by the Lakewood Housing Authority's inspection for occupied units and before commencement of any assisted tenancy.

Owner requirements for compliance with the Lakewood Housing Authority's paint stabilization differ, depending upon the amount of deteriorated paint surface to be corrected. The use of lead-safe work practices during paint stabilization activities are differentiated characterized as above or below de minimis levels.

De minimis deteriorated paint surfaces are exceeded when one of the following occurs:

- 1. <u>20 square feet on exterior surfaces;</u>
  - 2. <u>2 square feet on an interior surface in a single room or interior space; or</u>
- 3. <u>10 percent of individual small components (e.g., windowsills) on the interior or exterior.</u>

Owners must perform paint stabilization on all deteriorated paint surfaces. Paint stabilization is defined as:

- 1. Repair of any physical defect in the substrate of the painted surface or building component. Examples of defective substrate conditions include dry-rot, rust, moisturerelated defects, crumbling plaster, missing siding, or other components not securely fastened;
- 2. <u>Removal of all loose paint and other loose material from the surface being treated; and</u>
  - 3. <u>Application of a new protective coat of paint to the stabilized surface.</u>

In no instance may an owner employ any paint stabilization methods that are strictly prohibited by federal, state, or local law such as:

- 1. Open flame burning and torching;
  - 2. <u>Machine-sanding or grinding without a high-efficiency particulate air (HEPA) local</u> <u>exhaust control;</u>
- 3. <u>Heat guns operating above 1,100 degrees Fahrenheit;</u>
  - 4. <u>Abrasive blasting or sandblasting with HEPA exhaust control;</u>
- 5. Dry sanding and scraping except limited conditions stated above for limited areas; and
  - 6. Paint stripping in poorly ventilated space using a volatile stripper or a hazardous chemical as defined by Occupational Safety and Health Administration (OSHA).

Failure to comply with paint stabilization requirements, regardless of the amount of deteriorated surface, will results in the disapproval of the tenancy, abatement of payment to the owner, and/or termination of the Revised 10/2004

#### HAP contract.

In addition, in order to be in compliance with HUD lead-based paint requirements if the deteriorated paint surface exceeds the de minimis level, the owner **must**:

- <u>1.</u> <u>Conduct all stabilization activities with trained staff;</u>
- 2. Employ acceptable methods for preparing the surface to be treated, including wet scraping, wet sanding, and power sanding performed in conjunction with a HEPA filtered local exhaust attachment operated according to manufacturer's instruction;
- 3. Not dry sand or dry scrape within one (1) square foot of electrical outlets;
- 4. Protect the occupants and their belongings from contamination;
- 5. Notify the occupants within 15 calendar days of stabilization activity and provide the results of the clearance examination.

Clearance Activities:

The Lakewood Housing Authority will be responsible for clearance activities. All clearance activities will be performed by persons who have EPA or state-approved training and are licensed or certified to perform clearance examinations.

The Lakewood Housing Authority will pay for the costs of the first clearance examination. If further clearance examinations are required, the owner is responsible to cover the costs of subsequent tests.

The owner **must** provide the Lakewood Housing Authority with an executed copy of the Lead-Based Paint Owner's Certification for the HQS violation for paint stabilization to be considered closed.

Below de minimis deteriorated paint surfaces:

If the amount of deteriorated paint is below the de minimis level, owners will not be required to perform lead-safe work practices and clearance, but owners **must** perform paint stabilization as follows:

- 1. Repair of any physical defect in the substrate of the painted surface or building component. Examples of defective substrate conditions include dry-rot, rust, moisturerelated defects, crumbling plaster, missing siding, or other components not securely fastened;
- 2. <u>Removal of all loose paint and other loose material from the surface being treated; and</u>
  - 3. <u>Application of a new protective coat of paint to the stabilized surface.</u>

In no instance may an owner employ any paint stabilization methods that are strictly prohibited by federal, state, or local law such as:

- <u>1.</u> <u>Open flame burning and torching;</u>
  - 2. <u>Machine-sanding or grinding without a high-efficiency particulate air (HEPA) local</u> <u>exhaust control;</u>
- 3. <u>Heat guns operating above 1,100 degrees Fahrenheit;</u>

- 4. <u>Abrasive blasting or sandblasting with HEPA exhaust control;</u>
- 5. Dry sanding and scraping except limited conditions stated above for limited areas; and
  - 6. Paint stripping in poorly ventilated space using a volatile stripper or a hazardous chemical as defined by Occupational Safety and Health Administration (OSHA).

Failure to comply with paint stabilization requirements, regardless of the amount of deteriorated surface, results in disapproval of the tenancy, abatement of payment to the owner, and/or termination of the HAP contract.

#### Clearance Activities:

The owner **must** provide the Lakewood Housing Authority with an executed copy of the Lead-Based Paint Owner's Certification for the HQS violation for paint stabilization to be considered closed.

G. Requirements for Children with Environmental Intervention Blood Lead Level

Should the Lakewood Housing Authority receive information regarding an environmental intervention blood lead level child under age six from the family, owner, or other sources not associated with the medical health community, the Lakewood Housing Authority will immediately verify the information with a public health department or other medical health care provider.

If either the public health department or private medical health agency provides verification that the child has an environmental intervention blood lead level, the Lakewood Housing Authority will proceed to complete a risk assessment of the unit, common areas and exterior surfaces as outlined in Subsection H below. This requirement does not apply if the public health department has already conducted an evaluation between the date the child's blood was last sampled and the receipt of notification of the child's condition.

If the Lakewood Housing Authority receives a report of an environmental intervention blood lead level child from any source other than the public health department, the Lakewood Housing Authority will notify the public health department with **five (5) working days**.

HUD has defined environmental intervention blood lead level as a confirmed concentration of lead in whole blood equal or greater than 20 ug/dL (micrograms of lead per deciliter) for a single test or 15-19 ug/dL in two tests taken at least three (3) months apart in children under age six.

#### H. <u>Risk</u> Assessment

Within **15 calendar days** of the notification to the Lakewood Housing Authority by a public health department or medical health care provider, the Lakewood Housing Authority will complete a risk assessment of the dwelling unit, including common areas servicing the dwelling unit, if the child lived in the unit at the time the child's blood was sampled. If the public health department has already conducted an evaluation between the date the child's blood was last sample and the receipt of notification of the child's condition, the risk assessment by the Lakewood Housing Authority is not required.

<u>The Lakewood Housing Authority will only utilize persons trained and certified by an EPA or state-approved agency to perform risk assessments. The risk assessment will identify the appropriate method of correction if correction is required.</u>

The risk assessment will involve an on-site investigation to determine the existence, nature,

severity, and location of lead-based paint hazards. The investigation will include dust and soil sampling, visual evaluation, and may include paint inspections (tests for lead in paint). The assessor will issue a report to the housing authority explaining the results of the investigation, as well as option and requirements for reducing lead-based paint hazards. Upon receipt of the risk assessment, the Lakewood Housing Authority shall immediately notify the owner of its results.

The owner must notify the building residents of the results of the risk assessment within 15 calendar days of receipt of the risk assessment results from the Lakewood Housing Authority.

#### I. Hazard Reduction

The owner must complete reduction of identified lead-based paint hazards as identified in the risk assessment as outlined in Subsection H of this Section within 30 calendar days (or date specified by the Lakewood Housing Authority if an extension is granted for exterior surfaces).

<u>Hazard reduction activities may include paint stabilization, abatement, interim controls, or dust</u> and soil contamination control. The appropriate method of correction will be identified in the risk assessment.

<u>Hazard reduction will be considered complete by the Lakewood Housing Authority when a</u> <u>clearance examination has been completed and the report indicates that all identified hazards have</u> <u>been treated and clearance has been achieved, or when the public health department certifies that</u> <u>the hazard reduction is complete.</u>

The owner **must** notify all building residents of any hazard reduction activities within <u>15 calendar</u> <u>days</u> of completion of activities.

Like paint stabilization compliance, when the Lakewood Housing Authority receives the owner's certification, this will signal compliance with lead hazard reduction activities.

Failure by the owner to complete hazard reduction activities (including clearance) within 30 calendar days (or later if the Lakewood Housing Authority grants an extension for exterior surfaces) of notification constitutes a violation of HQS, and appropriate action against the owner will be taken if a program family occupies the unit. If the unit is vacant when the Lakewood Housing Authority notifies the owner, the unit may not be reoccupied by another assisted family, regardless of the ages of children in the family, until compliance with the lead-based paint requirement is completed.

J. Lakewood Housing Authority Data Collection and Record Keeping

Quarterly, the Lakewood Housing Authority will attempt to obtain from the public health department having jurisdiction in the same area as the Lakewood Housing Authority, the names and addresses of children under age six with an identified environmental intervention blood lead level.

The Lakewood Housing Authority will match information received from the health department with information about program families. If a match occurs, the Lakewood Housing Authority will follow all procedures for notifying owners and conducting risk assessments as stated above.

Quarterly, the Lakewood Housing Authority will report a list of addresses of units occupied by children under age six, receiving assistance to the public health department, unless the health department indicates in writing that such a report is not necessary.

The Lakewood Housing Authority will inform owners of lead-based paint regulations especially those related to prohibited and safe work practices, resident protection during lead-based paint activities, and notification requirements. This will be accomplished through written material provided by the Lakewood Housing Authority.

The Lakewood Housing Authority is responsible for issuing and maintaining in the file the notification to the owner of any needed corrections and appropriate methods to correct lead hazards, and of the deadline for completing the corrections.

# 12.5 EXCEPTIONS TO THE HQS ACCEPTABILITY CRITERIA

The Lakewood Housing Authority will utilize the acceptability criteria as outlined above with applicable State and local codes. Additionally, the Lakewood Housing Authority has received HUD approval to require the following additional criteria:

- A. In each room, there will be at least one exterior window that can be opened and that contains a screen.
- B. Adequate heat shall be considered to be 68 degrees.
- C. <u>A <sup>3</sup>/4" overflow pipe must be present on the hot water heater safety valves and installed down to within 6 inches of the floor.</u>

# 12.6 <u>TIME FRAMES AND CORRECTIONS OF HQS FAIL ITEMS</u>

<u>A.</u> <u>Correcting Initial HQS Fail Items</u>

The Lakewood Housing Authority will schedule a timely inspection of the unit on the date the owner indicates that the unit will be ready for inspection, or as soon as possible thereafter (within 5 working days) upon receipt of a Request for Tenancy Approval. The owner and participant will be notified in writing of the results of the inspection. If the unit fails HQS, the owner and the participant will be advised to notify the Lakewood Housing Authority to reschedule a re-inspection when the repairs have been properly completed.

On an initial inspection, the owner will be given up to <u>30 calendar days</u> to correct the items noted as failed, depending on the extent of the repairs that are required to be made. No unit will be placed in the program until the unit meets the HQS requirements.

B. HQS Fail Items for Units under Contract

The owner or participant will be given time to correct the failed items cited on the inspection report for a unit already under contract. If the failed items endanger the family's health or safety (using the emergency item in Section 12.7), the owner or participant will be given 24 hours to correct the violations. For less serious failures, the owner or participant will be given up to 30 calendar days to correct the failed item(s).

If the owner fails to correct the HQS failed items after proper notification has been given, the Lakewood Housing Authority will abate payment and terminate the contract in accordance with Sections 12.8 and 17.0.

If the participant fails to correct the HQS failed items that are family-caused after proper notification has been given, the Lakewood Housing Authority will terminate assistance for the family in accordance with Sections 12.2(B) and 17.0.

#### <u>C.</u> <u>Time Frames for Corrections</u>

- 1. Emergency repair items must be abated within 24 hours.
- 2. <u>Repair of refrigerators, range and oven, or a major plumbing fixture supplied by the owner must be abated within 72 hours.</u>
- 3. Non-emergency items must be completed within <u>10 calendar days</u> of the initial inspection.
- 4. For major repairs, the owner will have up to <u>30 calendar days</u> to complete.
- D. Extensions

At the sole discretion of the Lakewood Housing Authority, extensions of up to **30 calendar days** may be granted to permit an owner to complete repairs if the owner has made a good faith effort to initiate repairs. If repairs are not completed within **60 calendar days** after the initial inspection date, the Lakewood Housing Authority will abate the rent and cancel the HAP contract for owner noncompliance. Appropriate extensions will be granted if a severe weather condition exists for such items as exterior painting and outside concrete work for porches, steps, and sidewalks.

# <u>12.7</u> <u>EMERGENCY FAIL ITEMS</u>

The following items are to be considered examples of emergency items that need to be abated within 24 hours:

- <u>A.</u> <u>No hot or cold water</u>
- <u>B.</u> <u>No electricity</u>
- <u>C.</u> <u>Inability to maintain adequate heat</u>
- D. <u>Major plumbing leak</u>
- E. Natural gas, propane, or LP gas leak
- F. Broken lock(s) on first floor doors or windows
- G. Broken windows that unduly allow weather elements into the unit
- H. Electrical outlet smoking or sparking
- I. Exposed electrical wires which could result in shock or fire
- J. Unusable toilet when only one toilet is present in the unit
- K. Security risks such as broken doors or windows that would allow intrusion
- L. Other conditions which pose an immediate threat to health or safety

# <u>12.8</u> <u>ABATEMENT</u>

When a unit fails to meet HQS and the owner has been given an opportunity to correct the deficiencies, but Revised 10/2004 has failed to do so within the required timeframe, the rent for the dwelling unit will be abated as of the first day of the next month.

If the corrections of deficiencies are not made the abatement will continue until the HAP contract is terminated. When the deficiencies are corrected, the Lakewood Housing Authority will end the abatement the day the unit passes inspection. Rent will resume the day the unit passes inspection and be paid the first day of the next month.

For participant caused HQS deficiencies, the owner will not be held accountable and the rent will not be abated. The participant is held to the same standard and timeframes for correction of deficiencies as owners. If repairs are not completed by the deadline, the Lakewood Housing Authority will send a notice of termination to both the participant and the owner. The participant will be given the opportunity to request an informal hearing.

<u>HAP contracts will be terminated after giving the owner 30 calendar days notice from the first day of a</u> month. It will be sent with the Notice of Abatement. Termination will end any abatement action.

# 13.0 RESERVED

A.

# 14.0 RECERTIFICATION

# 14.0.1 CHANGES IN LEASE OR RENT

If the participant and owner agree to any changes in the lease, all changes must be in writing, and the owner must immediately give the Lakewood Housing Authority a copy of the changes. The lease, including any changes, must be in accordance with this Administrative Plan.

Owners must notify the Lakewood Housing Authority of any changes in the amount of the rent at least 60 calendar days before the changes go into effect. Any such changes are subject to the Lakewood Housing Authority determining them to be reasonable.

<u>Assistance shall not be continued unless the Lakewood Housing Authority has approved a new tenancy in accordance with program requirements and has executed a new HAP contract with the owner if any of the following changes are made:</u>

- . <u>Requirements governing participant or owner responsibilities for utilities or</u> <u>appliances;</u>
  - B. In the lease terms reducing the length of the lease;
  - <u>C</u> If the participant moves to a new unit, even if the unit is in the same building or complex.

The approval of the Lakewood Housing Authority is not required for changes other than those specified in <u>A</u>, <u>B</u>, or <u>C</u> above.

However, owners wishing to change ownership must receive the written permission of the Housing Authority prior to assigning a HAP contract. The owner shall inform the Lakewood Housing Authority of the impending change and give the Authority ten (10) calendar days to review the prospective owner to make sure they are appropriate. The new owner shall meet the same criteria as the existing owner. Approval shall not be unreasonably withheld.

# 14.1 ANNUAL REEXAMINATION

<u>At least annually (within 365 calendar days of the anniversary date of the HAP contract) the Lakewood</u> <u>Housing Authority will conduct a reexamination of family income and circumstances. The results of the</u> <u>reexamination determine (1) the rent the family will pay, and (2) whether the family subsidy is correct based</u> <u>on the family unit size.</u>

The Lakewood Housing Authority will send a notification letter to the family letting them know that it is time for their annual reexamination and scheduling an appointment. The letter includes forms for the family to complete in preparation for their annual reexamination. The letter includes instructions permitting the family to reschedule the interview if necessary. The letter tells families who may need to make alternate arrangements due to a disability that they may contact staff to request an accommodation of their needs.

During the reexamination process, the family will provide all information regarding income, assets, deductions (eligible expenses), and other information necessary to determine the family's share of rent. The family will sign the HUD consent form and other consent forms that may be mailed to the sources and may be used to verify the family circumstances.

Upon receipt of verification, the Lakewood Housing Authority will determine the family's annual income and will calculate their family share.

# 14.1.1 EFFECTIVE DATE OF RENT CHANGES FOR ANNUAL REEXAMINATIONS

The new family share will generally be effective upon the anniversary date with <u>30 calendar days</u> notice of any rent increase to the family.

If the rent determination is delayed due to a reason beyond the control of the family, then any rent increase will be effective the first of the month after the month in which the family receives a **30-day notice** of the amount. If the new rent is a reduction and the delay is beyond the control of the family, the reduction will be effective as scheduled on the anniversary date.

If the family caused the delay, then any increase will be effective on the anniversary date. Any reduction will be effective the first of the month after the rent amount is determined.

# 14.1.2 MISSED APPOINTMENTS

If the family fails to respond to the letter, a second letter will be mailed. The second letter will advise of a new deadline for submitting the annual reexamination paperwork. The letter will also advise that failure by the family to attend the second scheduled interview will result in the Lakewood Housing Authority taking action to terminate the family's assistance. If there is no response to the second letter, a termination notice will be issued to both the family and the owner. The termination notice will inform the family of its right to request an informal hearing.

# 14.2 INTERIM REEXAMINATIONS

During an interim reexamination only the information affected by the changes being reported will be reviewed and verified.

<u>Families will be required to report any increase in income or decreases in allowable expenses between annual reexaminations within ten (10) calendar days.</u>

<u>Families are required to report the following changes to the Lakewood Housing Authority within ten (10)</u> <u>calendar days between regular reexaminations. These changes will trigger an interim reexamination.</u>

- A. <u>A member has been added to the family through birth or adoption or court-awarded custody.</u>
- B. <u>A household member is leaving or has left the family unit.</u>
- C. Family break-up

In circumstances of a family break-up or the death of the head of the household, the Lakewood Housing Authority will make a determination of which family member will retain the housing choice voucher, taking into consideration the following factors:

- <u>1.</u> <u>To whom the housing choice voucher was issued.</u>
- 2. The interest of minor children or of ill, elderly, or disabled family members.
- 3. Whether the assistance should remain with the family members remaining in the unit.
- 4. Whether family members were forced to leave the unit as a result of actual or threatened physical violence by a spouse or other member(s) of the household.

If a court determines the disposition of property between members of the assisted family in a divorce or separation under a settlement of judicial decree, the Lakewood Housing Authority will be bound by the court's determination of which family members continue to receive assistance in the program.

<u>Because of the number of possible different circumstances in which a determination will have to be made,</u> the Lakewood Housing Authority will make determinations on a case by case basis.

The Lakewood Housing Authority will issue a determination within ten (10) calendar days of the request for a determination. The family member requesting the determination may request an informal hearing in compliance with the informal hearings in Section 16.2.

In order to add a household member other than through birth, adoption, or court-awarded custody (including a live-in aide) the family must request, in writing, that the new member be added to the lease. Before adding the new member to the lease, the individual must complete an application form stating their income, assets, and all other information required of an applicant. The individual must provide their Social Security Number if they have one, and must verify their citizenship/eligible immigrant status (Their housing will not be delayed due to delays in verifying eligible immigrant status other than delays caused by the family). The new family member will go through the screening process similar to the process for applicants. The Lakewood Housing Authority will determine the eligibility of the individual before allowing them to be added to the lease. If the individual is found to be ineligible or does not pass the screening criteria, they will be advised in writing and given the opportunity for an informal review. If they are found to be eligible and do pass the screening criteria, the Lakewood Housing Authority will grant approval to add their name to the lease. At the same time, the family's annual income will be recalculated taking into account the income and circumstances of the new family member. The effective date of the new rent will be in accordance with paragraph below 14.2.2.

Families are not required to, but may at any time request, in writing, an interim reexamination based on a decrease in income that will last at least three (3) consecutive weeks, an increase in allowable expenses, or other changes in family circumstances. Upon such request, the Lakewood Housing Authority will take timely action to process the interim reexamination and recalculate the family share.

# 14.2.1 SPECIAL REEXAMINATIONS

If a family's income is too unstable to project for 12 months, including families that temporarily have no income or have a temporary decrease in income, the Lakewood Housing Authority may schedule special reexaminations every **120 calendar days** until the income stabilizes and an annual income can be determined.

# 14.2.2 <u>EFFECTIVE DATE OF RENT CHANGES DUE TO INTERIM OR SPECIAL REEXAMINATIONS</u>

<u>Unless there is a delay in reexamination processing caused by the family, any rent increase will be effective at least 30 days from the date the change occurred. If the family causes a delay, then the rent increase will be effective on the date it would have been effective had the process not been delayed (even if this means a retroactive increase).</u>

If the new rent is a reduction and any delay is beyond the control of the family, the reduction will be effective the first of the month after the interim reexamination should have been completed.

If the new rent is a reduction and the family caused the delay or did not report the change in writing and in a timely manner, the change will be effective the first of the month after the rent amount is determined.

# 14.3 HOUSING AUTHORITY MISTAKES IN CALCULATING RENT

If the Lakewood Housing Authority makes a mistake in calculating a resident's rent contribution and overcharges the resident, the resident shall receive a refund for the amount of the mistake going back a maximum of 12 months. The refund shall be given to the resident as soon as practical or credited to the resident's account, whichever the resident desires unless the resident owes the Housing Authority money in which case the debt shall be offset to the degree possible before the resident chooses between the two refund methods.

## 14.4 <u>REPAYMENT AGREEMENTS</u>

When a tenant owes the Lakewood Housing Authority for over paid rental assistance and is unable to pay the balance in full, the tenant may request that the Lakewood Housing Authority allow them to enter into a Repayment Agreement. The Lakewood Housing Authority has the sole discretion of whether to accept such an agreement. All Repayment Agreements must assure that the full payment is made within a period not to exceed six (6) months. All Repayment Agreements must be in writing and signed by both parties. Failure to comply with the Repayment Agreement terms is sufficient reason for the termination of assistance under the Housing Choice Voucher program. In addition, no new voucher will be issued unless the Repayment Agreement has been paid in full.

# 15.0 <u>TERMINATION OF ASSISTANCE TO THE FAMILY BY</u> <u>THE LAKEWOOD HOUSING AUTHORITY</u>

<u>The Lakewood Housing Authority may at any time terminate program assistance for a participant because of any of the following actions or inactions by the household:</u>

- <u>A.</u> <u>If the family violates any family obligations under the program;</u>
- B. If the family was evicted from housing assisted under the Section 8 program for serious violations of the lease;

- <u>C.</u> <u>If a family member fails to sign and submit consent forms;</u>
- D. If a family fails to establish citizenship or eligible immigrant status and is not eligible for or does not elect continuation of assistance, pro-ration of assistance, or temporary deferral of assistance. If the Lakewood Housing Authority determines that a family member has knowingly permitted an ineligible noncitizen (other than any ineligible noncitizens listed on the lease) to permanently reside in their Section 8 unit, the family's assistance will be terminated. Such family will not be eligible to be readmitted to Section 8 for a period of 24 months from the date of termination;
- E. <u>Have a household member who is currently engaging in illegal use of a drug;</u>
- <u>F.</u> <u>Have a household member whose pattern of illegal drug use interferes with the health, safety, or right to peaceful enjoyment of the premises by other residents;</u>
- <u>G.</u> <u>Have a household member who has ever been convicted of drug-related criminal activity for the manufacture or production of methamphetamine on the premises of federally assisted housing:</u>
- <u>H.</u> <u>Have a household member who is subject to a lifetime registration requirement under a State sex</u> offender registration program;
- <u>I.</u> <u>If any member of the family commits drug-related or violent criminal activity in violation of Section 2.3 of this Administrative Plan and 24 CFR 982.551;</u>
- <u>J.</u> <u>Have a household member whose abuse or pattern of abuse of alcohol may threaten the health,</u> safety, or right to peaceful enjoyment of the premises by other residents;
- K. <u>Have a household member who is a fugitive felon, parole violator or person fleeing to avoid</u> prosecution, or custody or confinement after conviction, for a crime, or attempt to commit a crime, that is a felony under the laws of the place from which the individual flees;
- L. <u>Have a family member who violates any family obligations under the program;</u>
- M. <u>Have a family member who has been evicted from federally assisted housing in the last five years;</u>
- N. Have a family member that Lakewood Housing Authority has ever terminated assistance for under the program;
- O. Have a family member that has committed fraud, bribery, or any other corrupt or criminal act in connection with any Federal housing program;
- P. Currently owes rent or other amounts to the Lakewood Housing Authority or to another Housing Authority in connection with Section 8 or public housing assistance under the 1937 Act;
- <u>Q.</u> <u>Have not reimbursed any Housing Authority for amounts paid to an owner under a HAP contract</u> for rent, damages to the unit, or other amounts owed by the family under the lease;
- R. <u>Have breached an agreement with Lakewood Housing Authority to pay amounts owed to a</u> <u>Housing Authority, or amounts paid to an owner by a Housing Authority;</u>
- S. If a family participating in the Family Self-Sufficiency Program fails to comply, without good cause, with the family's FSS Contract of Participation;
- T. Have engaged in or threatened abusive or violent behavior towards any Lakewood Housing Revised 10/2004

Authority staff member or resident;

- <u>U.</u> <u>If a welfare-to-work (WTW) family fails, willfully and persistently, to fulfill its obligations under the welfare-to-work voucher program;</u>
- <u>V.</u> Permitting persons not on the lease to reside in the unit more than**14 calendar days** each year without the prior written approval of the Housing Authority.

For purposes of this section, the Lakewood Housing Authority may terminate assistance for criminal activity by a household member as authorized in this section if the Lakewood Housing Authority determines, based on a preponderance of the evidence, that the household member has engaged in the activity, regardless of whether the household member has been arrested or convicted of such activity.

If the Lakewood Housing Authority proposes to terminate assistance for criminal activity as shown by a criminal record, the Lakewood Housing Authority will notify the household of the proposed action to be based on the information and must provide the person with the criminal record (i.e., the family member) and the head of household with a copy of the criminal record and an opportunity to dispute the accuracy and relevance of that record, in accordance with the procedures established for the Informal Hearing for Participants. The household will have **ten (10) calendar days** to dispute the accuracy and relevance of the record in writing.

Any family absent from the assisted unit for more than <u>30 consecutive calendar days</u> (180 is the maximum) must be terminated from the program.

In circumstances of a family break-up, the Lakewood Housing Authority will make a determination of which family member will retain the housing choice voucher, taking into consideration the following factors:

- <u>A.</u> <u>To whom the housing choice voucher was issued.</u>
- B. The interest of minor children or of ill, elderly, or disabled family members.
- <u>C.</u> <u>Whether the assistance should remain with the family members remaining in the unit.</u>
- D. Whether family members were forced to leave the unit as a result of actual or threatened physical violence by a spouse or other member(s) of the household.

If a court determines the disposition of property between members of the assisted family in a divorce or separation under a settlement of judicial decree, the Lakewood Housing Authority will be bound by the court's determination of which family members continue to receive assistance in the program.

# 16.0 <u>COMPLAINTS, INFORMAL REVIEWS FOR APPLICANTS,</u> <u>INFORMAL HEARINGS FOR PARTICIPANTS</u>

# 16.1 COMPLAINTS

The Lakewood Housing Authority will investigate and respond to complaints by participant families, owners, and the general public. The Lakewood Housing Authority may require that complaints other than HQS violations be put in writing. Anonymous complaints are investigated whenever possible.

# 16.2 INFORMAL REVIEW FOR THE APPLICANT

# <u>A.</u> <u>Informal Review for the Applicant</u>

The Lakewood Housing Authority will give an applicant for participation in the Section 8 Existing Program prompt notice of a decision denying assistance to the applicant. The notice will contain a brief statement of the reasons for the Lakewood Housing Authority decision. The notice will state that the applicant may request an informal review within **10 calendar days** of the denial and will describe how to obtain the informal review.

B. When an Informal Review is not Required

The Lakewood Housing Authority will not provide the applicant an opportunity for an informal review for any of the following reasons:

- 1. <u>A determination of the family unit size under the Lakewood Housing Authority subsidy</u> standards.
- 2. <u>A Lakewood Housing Authority determination not to approve an extension or suspension</u> of a housing choice voucher term.
- 3. <u>A Lakewood Housing Authority determination not to grant approval to lease a unit under</u> the program or to approve a proposed lease.
- 4. <u>A Lakewood Housing Authority determination that a unit selected by the applicant is not in compliance with HQS.</u>
- 5. <u>A Lakewood Housing Authority determination that the unit is not in accordance with HQS because of family size or composition.</u>
- <u>6.</u> <u>General policy issues or class grievances.</u>
- 7. Discretionary administrative determinations by the Lakewood Housing Authority.
- C. Informal Review Process

<u>The Lakewood Housing Authority will give an applicant an opportunity for an informal review of the Lakewood Housing Authority decision denying assistance to the applicant. The procedure is as follows:</u>

- 1. The review will be conducted by any person or persons designated by the Lakewood Housing Authority other than the person who made or approved the decision under review or a subordinate of this person.
- 2. The applicant will be given an opportunity to present written or oral objections to the Lakewood Housing Authority decision.
- 3. The Lakewood Housing Authority will notify the applicant of the Lakewood Housing Authority decision after the informal review within **14 calendar days**. The notification will include a brief statement of the reasons for the final decision.
- D. Considering Circumstances

In deciding whether to deny assistance to an applicant because of action or inaction by members of the family, the Housing Authority may consider all of the circumstances in each case, including the seriousness of the case, the extent of participation or culpability of individual family members, and the effects of denial of assistance on other family members who were not involved in the action or failure.

The Housing Authority may impose, as a condition of assistance for other family members, a requirement that family members who participated in or were culpable for the action or failure will not reside in the unit. The Housing Authority may permit the other members of a participant family to receive assistance.

If the Housing Authority seeks to deny assistance because of illegal use, or possession for personal use, of a controlled substance, or pattern of abuse of alcohol, such use or possession or pattern of abuse must have occurred within one year before the date that the Housing Authority provides notice to the family of the Housing Authority determination to deny assistance. In determining whether to deny assistance for these reasons the Lakewood Housing Authority will consider evidence of whether the household member:

- 1. <u>Has successfully completed a supervised drug or alcohol rehabilitation program (as applicable) and is no longer engaging in the illegal use of a controlled substance or abuse of alcohol;</u>
- 2. <u>Has otherwise been rehabilitated successfully and is no longer engaging in the illegal use</u> of a controlled substance or abuse of alcohol; or
- 3. Is participating in a supervised drug or alcohol rehabilitation program and is no longer engaging in the illegal use of a controlled substance or abuse of alcohol.
- E. Informal Review Procedures for Denial of Assistance on the Basis of Ineligible Immigration Status

The applicant family may request that the Lakewood Housing Authority provide for an informal review after the family has notification of the INS decision on appeal, or in lieu of request of appeal to the INS. The applicant family must make this request within **30 calendar days** of receipt of the *Notice of Denial or Termination of Assistance*, or within **30 calendar days** of receipt of the INS appeal decision.

For applicant families, the Informal Review Process above will be utilized with the exception that the applicant family will have up to **30 calendar days** of receipt of the *Notice of Denial or Termination of Assistance*, or of the INS appeal decision to request the review.

# 16.3 INFORMAL HEARINGS FOR PARTICIPANTS

- A. When a Hearing is Required
  - 1. The Lakewood Housing Authority will give a participant family an opportunity for an informal hearing to consider whether the following Lakewood Housing Authority decisions relating to the individual circumstances of a participant family are in accordance with the law, HUD regulations, and Lakewood Housing Authority policies:
    - <u>a.</u> <u>A determination of the family's annual or adjusted income, and the use of such income to compute the housing assistance payment.</u>

- b. <u>A determination of the appropriate utility allowance (if any) for tenant-paid</u> <u>utilities from the Lakewood Housing Authority utility allowance schedule.</u>
- c. <u>A determination of the family unit size under the Lakewood Housing Authority</u> <u>subsidy standards.</u>
- <u>d.</u> <u>A determination to terminate assistance for a participant family because of the family's action or failure to act.</u>
- e. <u>A determination to terminate assistance because the participant family has been</u> <u>absent from the assisted unit for longer than the maximum period permitted</u> <u>under the Lakewood Housing Authority policy and HUD rules.</u>
- <u>f.</u> <u>Denial of a hardship exemption to the minimum rent requirement.</u>
- 2. In cases described in paragraphs 16.3(A)(1)(d), (e), and (f) of this Section, the Lakewood Housing Authority will give the opportunity for an informal hearing before the Lakewood Housing Authority terminates housing assistance payments for the family under an outstanding HAP contract.
- B. When a Hearing is not Required

<u>The Lakewood Housing Authority will not provide a participant family an opportunity for an informal hearing for any of the following reasons:</u>

- 1. Discretionary administrative determinations by the Lakewood Housing Authority.
- 2. <u>General policy issues or class grievances.</u>
- 3. Establishment of the Lakewood Housing Authority schedule of utility allowances for families in the program.
- 4. <u>A Lakewood Housing Authority determination not to approve an extension or suspension</u> of a housing choice voucher term.
- 5. <u>A Lakewood Housing Authority determination not to approve a unit or lease.</u>
- 6. <u>A Lakewood Housing Authority determination that an assisted unit is not in compliance</u> with HQS. (However, the Lakewood Housing Authority will provide the opportunity for an informal hearing for a decision to terminate assistance for a breach of the HQS caused by the family.)
- <u>7.</u> <u>A Lakewood Housing Authority determination that the unit is not in accordance with HQS because of the family size.</u>
- 8. <u>A determination by the Lakewood Housing Authority to exercise or not exercise any</u> right or remedy against the owner under a HAP contract.
- C. Notice to the Family
  - 1.
     In the cases described in paragraphs 16.3(A)(1)(a), (b), and (c) of this Section, the Lakewood Housing Authority will notify the family that the family may ask for an explanation of the basis of the Lakewood Housing Authority's determination, and that if Revised 10/2004

the family does not agree with the determination, the family may request an informal hearing on the decision.

- <u>In the cases described in paragraphs 16.3(A)(1)(d), (e), and (f) of this Section, the</u>
   <u>Lakewood Housing Authority will give the family prompt written notice that the family</u>
   <u>may request a hearing within 10 calendar days of the notification. The notice will:</u>
  - a. Contain a brief statement of the reasons for the decision; and
  - b. State if the family does not agree with the decision, the family may request an informal hearing on the decision within **10 calendar days** of the notification.

# D. Hearing Procedures

The Lakewood Housing Authority and participants will adhere to the following procedures:

- <u>1.</u> Discovery
  - a. The family will be given the opportunity to examine before the hearing any Lakewood Housing Authority documents that are directly relevant to the hearing. The family will be allowed to copy any such document at the family's expense. If the Lakewood Housing Authority does not make the document(s) available for examination on request of the family, the Lakewood Housing Authority may not rely on the document at the hearing.
  - b. The Lakewood Housing Authority will be given the opportunity to examine, at the Lakewood Housing Authority's offices before the hearing, any family documents that are directly relevant to the hearing. The Lakewood Housing Authority will be allowed to copy any such document at the Lakewood Housing Authority's expense. If the family does not make the document(s) available for examination on request of the Lakewood Housing Authority, the family may not rely on the document(s) at the hearing.

Note: The term document includes records and regulations.

2. <u>Representation of the Family</u>

At its own expense, a lawyer or other representative may represent the family.

- <u>3.</u> <u>Hearing Officer</u>
  - a. <u>The hearing will be conducted by any person or persons designated by the</u> <u>Lakewood Housing Authority, other than a person who made or approved the</u> <u>decision under review or a subordinate of this person.</u>
  - b. The person who conducts the hearing will regulate the conduct of the hearing in accordance with the Lakewood Housing Authority hearing procedures.
- <u>4.</u> Evidence

The Lakewood Housing Authority and the family must have the opportunity to present evidence and may question any witnesses. Evidence may be considered without regard to admissibility under the rules of evidence applicable to judicial proceedings.

5. Issuance of Decision

The person who conducts the hearing must issue a written decision within **14 calendar days** from the date of the hearing, stating briefly the reasons for the decision. Factual determinations relating to the individual circumstances of the family shall be based on a preponderance of the evidence presented at the hearing.

6. Effect of the Decision

The Lakewood Housing Authority is not bound by a hearing decision:

- a. <u>Concerning a matter for which the Lakewood Housing Authority is not required</u> to provide an opportunity for an informal hearing under this Section, or that otherwise exceeds the authority of the person conducting the hearing under the Lakewood Housing Authority hearing procedures.
- b. <u>Contrary to HUD regulations or requirements, or otherwise contrary to Federal,</u> <u>State, or local law.</u>
- c. If the Lakewood Housing Authority determines that it is not bound by a hearing decision, the Lakewood Housing Authority will notify the family within 14 calendar days of the determination, and of the reasons for the determination.
- E. Considering Circumstances

In deciding whether to terminate assistance because of action or inaction by members of the family, the Housing Authority may consider all of the circumstances in each case, including the seriousness of the case, the extent of participation or culpability of individual family members, and the effects of denial or termination of assistance on other family members who were not involved in the action or failure.

The Housing Authority may impose, as a condition of continued assistance for other family members, a requirement that family members who participated in or were culpable for the action or failure will not reside in the unit. The Housing Authority may permit the other members of a participant family to continue receiving assistance.

If the Housing Authority seeks to terminate assistance because of illegal use, or possession for personal use, of a controlled substance, or pattern of abuse of alcohol, such use or possession or pattern of abuse must have occurred within one year before the date that the Housing Authority provides notice to the family of the Housing Authority determination to deny or terminate assistance. In determining whether to terminate assistance for these reasons the Lakewood Housing Authority will consider evidence of whether the household member:

- 1. <u>Has successfully completed a supervised drug or alcohol rehabilitation program (as applicable) and is no longer engaging in the illegal use of a controlled substance or abuse of alcohol;</u>
- 2. <u>Has otherwise been rehabilitated successfully and is no longer engaging in the illegal use</u> of a controlled substance or abuse of alcohol; or
- 3. Is participating in a supervised drug or alcohol rehabilitation program and is no longer engaging in the illegal use of a controlled substance or abuse of alcohol.

F. Informal Hearing Procedures for Denial of Assistance on the Basis of Ineligible Immigration Status

The participant family may request that the Lakewood Housing Authority provide for an informal hearing after the family has notification of the INS decision on appeal, or in lieu of request of appeal to the INS. This request must be made by the participant family within <u>30 calendar days</u> of receipt of the *Notice of Denial or Termination of Assistance*, or within <u>30 calendar days</u> of receipt of the INS appeal decision.

For the participant families, the Informal Hearing Process above will be utilized with the exception that the participant family will have up to **30 calendar days** of receipt of the *Notice of Denial or Termination of Assistance*, or of the INS appeal decision.

# **17.0 TERMINATION OF THE LEASE AND CONTRACT**

The term of the lease and the term of the HAP contract are the same. They begin on the same date and they end on the same date. The lease may be terminated by the owner, by the participant, or by the mutual agreement of both. The owner may only terminate the contract by terminating the lease. The HAP contract may be terminated by the Lakewood Housing Authority. Under some circumstances the contract automatically terminates.

- <u>A.</u> <u>Termination of the Lease</u>
  - <u>1.</u> <u>By the family</u>

The family may terminate the lease without cause upon proper notice to the owner and to the Lakewood Housing Authority after the initial lease term. The length of the notice that is required is stated in the lease (generally 30 calendar days).

<u>2.</u> <u>By the owner</u>

The owner may terminate tenancy and evict by judicial action a family for criminal activity by a covered person in accordance with this section if the owner determines that the covered person has engaged in a criminal activity, regardless of whether the covered person has been arrested or convicted for such activity and without satisfying the standard of proof used for a criminal conviction.

If the law and regulation permit the owner to take an action but do not require action to be taken, the owner may take or not take the action in accordance with the owner's standards for eviction. The owner may consider all of the circumstances relevant to a particular eviction case, such as:

- <u>a.</u> <u>The seriousness of the offending action;</u>
- b. The effect on the community of denial or termination or the failure of the owner to take such action;
- <u>c.</u> <u>The extent of participation by the leaseholder in the offending action;</u>
- <u>d.</u> <u>The effect of denial of admission or termination of tenancy on household</u> <u>members not involved in the offending activity;</u>

- e. The demand for assisted housing by families who will adhere to lease responsibilities;
- <u>f.</u> The extent to which the leaseholder has shown personal responsibility and taken all reasonable steps to prevent or mitigate the offending action;
- g. The effect of the owner's action on the integrity of the program.

The owner may require a family to exclude a household member in order to continue to reside in the assisted unit, where that household member has participated in or been culpable for action or failure to act that warrants termination.

In determining whether to terminate tenancy for illegal use of drugs or alcohol abuse by a household member who is no longer engaged in such behavior, the owner may consider whether such household member is participating in or has successfully completed a supervised drug or alcohol rehabilitation program, or has otherwise been rehabilitated successfully. For this purpose, the owner may require the participant to submit evidence of the household member's current participation in, or successful completion of, a supervised drug or alcohol rehabilitation program or evidence of otherwise having been rehabilitated successfully.

The owner's termination of assistance actions must be consistent with the fair housing and equal opportunity provision of 24 CFR 5.105.

- a. The owner may terminate the lease during its term on the following grounds:
  - <u>i.</u> <u>Serious or repeated violations of the terms or conditions of the lease;</u>
  - ii. Violation of Federal, State, or local law that imposes obligations on the participant in connection with the occupancy or use of the unit and its premises;
  - iii. Criminal activity by the household, a guest, or another person under the control of the household that threatens the health, safety, or right to peaceful enjoyment of the premises by other persons (including property management staff) residing on the premises or in the immediate vicinity of the premises;
  - iv. Any drug-related or violent criminal activity engaged in on or near the premises by any resident, household member, or guest, or such activity engaged in on the premises by any other person under the tenant's control, is grounds for the owner to terminate tenancy;
  - <u>when the owner determines that a household member is illegally using</u>
     <u>a drug or when the owner determines that a pattern of illegal use of a</u>
     <u>drug interferes with the health, safety, or right to peaceful enjoyment of the premises by other residents.</u>
  - <u>vi.</u> If a participant is fleeing to avoid prosecution, or custody or <u>confinement after conviction, for a crime, or attempt to commit a</u> <u>crime, that is a felony under the laws of the place from which the</u> <u>individual flees, or that, in the case of the State of New Jersey, is a high</u> <u>misdemeanor; or violating a condition of probation or parole imposed</u> Revised 10/2004

#### under Federal or State law.

- <u>vii.</u> If the tenant is violating a condition of probation or parole imposed under Federal or State law.
- viii. Other good cause. Other good cause may include, but is not limited to:

Failure by the family to accept the offer of a new lease;

- (2) Family history of disturbances of neighbors or destruction of property, or living or housekeeping habits resulting in damage to the property or unit;
- (3) The owner's desire to utilize the unit for personal or family use or for a purpose other than use as a residential rental unit;
- (4) <u>A business or economic reason such as sale of the property,</u> renovation of the unit, desire to rent at a higher rental amount.

The owner may terminate tenancy and evict by judicial action a family for criminal activity by a covered person in accordance with this section if the owner determines that the covered person has engaged in the criminal activity, regardless of whether the covered person has been arrested or convicted for such activity and without satisfying the standard of proof used for a criminal conviction.

- b. During the first year the owner may not terminate tenancy for other good cause unless the reason is because of something the household did or failed to do.
- c. The owner may only evict the participant by instituting court action after or simultaneously providing written notice to the participant specifying the grounds for termination. The owner must give the Lakewood Housing Authority a copy of any owner eviction notice to the participant at the same time that the owner gives the notice to the participant.
- <u>d.</u> <u>The owner may terminate the contract at the end of the initial lease term or any extension of the lease term without cause by providing notice to the family that the lease term will not be renewed.</u>
- 3. By mutual agreement

The family and the owner may at any time mutually agree to terminate the lease.

- B. <u>Termination of the Contract</u>
  - <u>1.</u> <u>Automatic termination of the contract</u>
    - a. If the Lakewood Housing Authority terminates assistance to the family, the contract terminates automatically.
    - b. If the family moves out of the unit, the contract terminates automatically.
    - c. <u>180 calendar days after the last housing assistance payment to the owner.</u> Revised 10/2004

<u>2.</u> <u>Termination of the contract by the owner</u>

The owner may only terminate tenancy in accordance with the lease and State and local law.

3. <u>Termination of the HAP contract by the Lakewood Housing Authority</u>

The Housing Authority may terminate the HAP contract because:

- a. <u>The Housing Authority has terminated assistance to the family.</u>
- b. The unit does not meet HQS space standards because of an increase in family size or change in family composition.
- c. When the family breaks up and the Lakewood Housing Authority determines that the family members who move from the unit will continue to receive the assistance.
- <u>d.</u> <u>The Lakewood Housing Authority determines that there is insufficient funding</u> in their contract with HUD to support continued assistance for families in the program.
- e. The owner has breached the contract in any of the following ways:
  - i. If the owner has violated any obligation under the HAP contract for the dwelling unit, including the owner's obligation to maintain the unit in accordance with the HQS.
  - <u>ii.</u> <u>If the owner has violated any obligation under any other housing</u> <u>assistance payments contract under Section 8 of the 1937 Act.</u>
  - <u>iii.</u> If the owner has committed fraud, bribery, or any other corrupt or criminal act in connection with any Federal housing program.
  - iv. For projects with mortgages insured by HUD or loans made by HUD, if the owner has failed to comply with the regulations for the applicable mortgage insurance or loan program, with the mortgage or mortgage note, or with the regulatory agreement.
  - <u>v.</u> <u>If the owner has engaged in drug-related criminal activity or any</u> <u>violent criminal activity.</u>
- <u>f.</u> If a welfare-to-work family fails to fulfill its obligations under the welfare-towork voucher program.
- 4. Final HAP payment to owner

The HAP payment stops when the lease terminates. The owner may keep the payment for the month in which the family moves out. If the owner has begun eviction proceedings and the family continues to occupy the unit, the Housing Authority will continue to make payments until the owner obtains a judgment or the family moves out.

# 18.0 <u>CHARGES AGAINST THE SECTION 8 ADMINISTRATIVE</u> <u>FEE RESERVE</u>

<u>Occasionally, it is necessary for the Lakewood Housing Authority to spend money from its Section 8</u> <u>Administrative Fee Reserve to meet unseen or extraordinary expenditures or for its other housing related</u> <u>purposes consistent with federal and State law.</u>

The Lakewood Housing Authority Board of Commissioners authorizes the Executive Director to expend without prior Board approval up to **\$100,000** for authorized expenditures.

Any item(s) exceeding **\$100,000** will require prior Board of Commissioner approval before any charge is made against the Section 8 Administrative Fee Reserve.

# **19.0 INTELLECTUAL PROPERTY RIGHTS**

2.

2.

No program receipts may be used to indemnify contractors or subcontractors of the Lakewood Housing Authority against costs associated with any judgement of infringement of intellectual property rights.

# 20.0 LAKEWOOD HOUSING AUTHORITY OWNED HOUSING

<u>Units owned by the Lakewood Housing Authority and not receiving subsidy under any other program are eligible housing units for Housing Choice Voucher holders. In order to comply with Federal regulation, the Lakewood Housing Authority will do the following:</u>

- <u>A.</u> <u>The Lakewood Housing Authority will make available through the briefing process both orally</u> and in writing the availability of Lakewood Housing Authority owned units (notification will also include other properties owned/managed by the private sector available to Housing Choice Voucher holders).
- B. The Lakewood Housing Authority will obtain the services of an independent entity to perform the following Lakewood Housing Authority functions:
  - 1. Determine rent reasonableness for the unit. The independent entity will communicate the rent reasonableness determination to the family and the Lakewood Housing Authority.

To assist the family in negotiating the rent.

To inspect the unit for compliance with HQS.

- C. The Lakewood Housing Authority will gain HUD approval for the independent agency/agencies utilized to perform the above functions.
- D. The Lakewood Housing Authority will compensate the independent agency/agencies from our ongoing administrative fee income.
- E. The Lakewood Housing Authority, or the independent agency/agencies, will not charge the family any fee or charge for the services provided by the independent agency.

Revised 10/2004

# 21.0 QUALITY CONTROL OF SECTION 8 PROGRAM

In order to maintain the appropriate quality standards for the Section 8 program, the Lakewood Housing Authority will regularly (at least annually) review files and records to determine if the work documented in the files or records conforms to program requirements. This shall be accomplished by a supervisor or another qualified person other than the one originally responsible for the work or someone subordinate to that person. The number of files and/or records checked shall be at least equal to the number specified in the Section 8 Management Assessment Program (SEMAP) for our size housing authority.

Among the areas that shall have quality control reviews are the following:

- A. The proper people were selected from the waiting list and their selection criteria were actually met by the applicants.
- <u>B.</u> <u>The determination of rent reasonableness.</u>
- <u>C.</u> Participants are paying the appropriate rent and their income and expenses were properly verified both upon admission and re-certification.
- D. HQS inspections were properly made.
- <u>E.</u> <u>HQS</u> deficiencies were properly followed up on and appropriate repairs were made in a timely manner.

If significant errors are found during a quality control review, then appropriate training shall be immediately conducted for the person or persons who made the errors and that person shall correct all of his or her errors.

# 22.0 [reserved]

# 23.0 HOMEOWNERSHIP OPTION

# <u>23.1</u> <u>PURPOSE</u>

A.

The Lakewood Housing Authority's homeownership option is designed to promote and support homeownership by a "first-time" homeowner -- a family that meets the definition in this Plan. It allows one or more members of the family to purchase a home. Section 8 payments supplement the family's own income to facilitate the transition from rental to homeownership. The initial availability of these assistance payments helps the family pay the costs of homeownership, and may provide additional assurance for a lender, so that the family can finance purchase of the home.

<u>Section 8 homeownership assistance for a cooperative homeowner is specifically authorized for both families that are first time cooperative homeowners and families that owned its cooperative unit prior to receiving Section 8 assistance.</u>

# 23.2 FAMILY PARTICIPATION REQUIREMENTS

In order to assure a successful transition from rental to homeownership, this program shall be open only to those who have been assisted by the Lakewood Housing Authority's Section 8 rental assistance program or lived in Lakewood Housing Authority's public housing for at least

Revised 10/2004

<u>12 consecutive months.</u> During this period (the previous <u>12 months</u>), all program requirements will have been complied with.

- Only 2% of the Lakewood Housing Authority's housing choice vouchers shall be utilized at any one time.
  - <u>C.</u> <u>The family is qualified to participate as set forth in Section 23.3 of this policy.</u>
  - D. The unit to be purchased is eligible as set forth in Section 23.4 of this policy.
  - E. The family has satisfactorily completed the required pre-assistance homeownership counseling.
  - <u>F.</u> <u>If located in a special flood hazard area, the purchaser has obtained flood insurance on the home and agrees to maintain this insurance.</u>

### 23.3 FAMILY ELIGIBILITY REQUIREMENTS

A.

1.

- A. <u>The family has been participating in the Lakewood Housing Authority Housing Choice</u> <u>Voucher or Public Housing Program for a minimum period of **12 consecutive months** and desires to participate in the homeownership program.</u>
- A. <u>At the commencement of homeownership assistance the family must be one of the following:</u>
  - 1. <u>A "first-time homeowner" (defined at CFR 982.4). The assisted family</u> may not include any person who owned a "present ownership interest" in a residence of any family member during the three years before the commencement of homeownership assistance for the family. Such interest includes ownership of title or of cooperative membership shares, a single person or displaced homemaker who, while married, owned a home with his or her spouse, or resided in a home owned by his or her spouse;
    - A cooperative member (defined at CFR 982.4); or
  - 1. <u>A family of which a family member is a person with disabilities, and</u> the use of the homeownership option is needed as a reasonable accommodation so that the program is readily accessible to and usable by such person.
- C. At commencement of homeownership assistance for the family, the family must demonstrate that its total annual income (gross income), as determined by the Lakewood Housing Authority, of all the adult family members who will own the home at commencement of homeownership assistance is not less than two times the current payment standard used by the Lakewood Housing Authority. However, in the case of disabled families, the minimum income shall be equal to the monthly Federal Supplemental Security Income (SSI) for an individual living alone (or paying his or her share of food and housing costs) multiplied by twelve.

Except in the case of an elderly family or a disabled family, the Lakewood Housing Authority shall not count any welfare assistance received by the family in determining annual income under this section.

The disregard of welfare assistance income under the preceding paragraph only affects the determination of minimum annual income used to determine if a family initially qualifies for commencement of homeownership assistance in accordance with this section, but does not affect:

- 1. The determination of income-eligibility for admission to the housing choice voucher program;
- 2. <u>Calculation of the amount of the family's total tenant payment (gross family contribution); or</u>
- 3. <u>Calculation of the amount of homeownership assistance payments on behalf of the family.</u>

In the case of an elderly family or a disabled family, welfare assistance shall be counted in determining annual income.

- D. The family must demonstrate that one or more adult members of the family who will own the home at commencement of homeownership assistance:
  - 1. Is currently employed on a full-time basis (the term ``full-time employment" means not less than an average of 30 hours per week); and
    - 2. <u>Has been continuously so employed during the year before commencement of homeownership assistance for the family.</u>

This requirement shall be considered fulfilled if:

- 1. The family member is self-employed and earning a net income (income after business expenses have been deducted) that equals the federal minimum hourly wage multiplied by 2000 hours; or
- 2. Any employment interruptions either were not the fault of the family member or were for less than 30 calendar days and caused by an effort to improve the family's situation.

The employment requirement does not apply to an elderly family or a disabled family. Furthermore, if a family other than an elderly family or a disabled family, includes a person with disabilities, an exemption from the employment requirement shall be granted if the Lakewood Housing Authority determines that an exemption is needed as a reasonable accommodation so that the program is readily accessible to and usable by persons with disabilities.

- <u>E.</u> <u>The Lakewood Housing Authority shall not commence homeownership assistance for a family if any family member has previously received assistance under the homeownership option while an adult, and has defaulted on a mortgage securing debt incurred to purchase the home.</u>
- F. Except for cooperative members who have acquired cooperative membership shares prior to commencement of homeownership assistance, no family member has a present ownership interest in a residence at the commencement of homeownership assistance for the purchase\_of any home.
- <u>G.</u> Except for cooperative members who have acquired cooperative membership shares prior to the commencement of homeownership assistance, the family has entered a contract of sale.

### 23.4 ELIGIBLE UNITS

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- Any unit that is eligible under the Section 8 rental assistance program is eligible for this program. The types of units eligible are:
  - <u>1.</u> <u>Single family dwellings;</u>

- <u>2.</u> <u>Condominiums;</u>
- 3. <u>Cooperatives; and</u>
- 4. <u>Manufactured Housing (must have at least a permanent foundation and at least a 40-year lease if the family will not own fee title to the real property on which the home is located. {24 CFR 982.628(a)(b)}.</u>
- The unit must be either existing or under construction (the footers have been poured) at the time the family enters into the contract of sale.
  - B. <u>The unit must be either a one-unit property or a single dwelling unit in a cooperative or condominium.</u>
  - B. <u>The unit must satisfy the housing quality standards (HQS) and have been inspected by an independent inspector designated and paid for by the family.</u>
- <u>The seller cannot be someone who has been debarred, suspended, or is subject to a limited denial of participation by HUD.</u>

### 23.5 SEARCHING FOR A NEW HOME

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Because the financial health of the Lakewood Housing Authority's Section 8 program depends upon having units either under lease or being purchased, it is necessary for the Lakewood Housing Authority to limit the amount of time a family can take between the time a Housing Choice Voucher is issued to the family and the time a home is identified that the family wishes to purchase. Normally, families will have up to **120 calendar days** to locate an appropriate property and notify the housing authority. If extraordinary difficulties are encountered, the family can request up to **two** (2) **30 day** extensions that may be granted at the sole discretion of the Lakewood Housing Authority. If an extension is requested and granted, the family will orally report to the housing authority every two weeks to update the Lakewood Housing Authority on the progress of its search.

Once a suitable property has been identified and an agreement to purchase contract entered into, the Lakewood Housing Authority will determine a maximum time in which the closing must occur and the family to take occupancy of the property. This time frame will vary depending on market conditions.

If the family is unable to locate a suitable home to purchase, it can request that the Housing Choice Voucher be converted into a rental assistance voucher. This request must be made before the housing choice voucher expires. Approval of the request will be at the sole discretion of the Lakewood Housing Authority with the decision being based on the effort exerted by the family and the condition of the marketplace.

<u>Additional time will be granted to a disabled family as a reasonable accommodation if justified by the family's actions and/or marketplace conditions.</u>

# 23.6 HOMEOWNERSHIP COUNSELING

Before the commencement of homeownership assistance for a family, the family must attend and satisfactorily complete a pre-assistance homeownership and housing counseling program required by the Lakewood Housing Authority (pre-assistance counseling). If possible, the counseling will be conducted by a HUD-approved counseling agency. If this is not available, the housing authority shall make other arrangements for the pre-assistance counseling.

Among the topics to be covered in the PHA-required pre-assistance counseling program are:

- <u>A.</u> <u>Home maintenance (including care of the grounds);</u>
- B. Budgeting and money management;
- <u>C.</u> <u>Credit counseling;</u>
- <u>D.</u> <u>How to negotiate the purchase price of a home:</u>
- <u>E.</u> <u>How to obtain homeownership financing and loan preapprovals, including a description of types</u> of financing that may be available, and the pros and cons of different types of financing:
- <u>F.</u> <u>How to find a home, including information about homeownership opportunities, schools, and transportation in the PHA jurisdiction;</u>
- <u>G.</u> <u>Advantages of purchasing a home in an area that does not have a high concentration of low-income families and how to locate homes in such areas;</u>
- <u>H.</u> <u>Information on fair housing, including fair housing lending and local fair housing enforcement agencies; and</u>
- <u>I.</u> <u>Information about the Real Estate Settlement Procedures Act (RESPA), state and Federal truth-in-</u> lending laws, and how to identify and avoid loans with oppressive terms and conditions.

The Lakewood Housing Authority will also offer additional counseling after commencement of homeownership assistance (ongoing counseling). This counseling will be voluntary for all homeownership assistance recipients except those requesting their second, fourteenth and fifteenth years of assistance. The reason for this mandatory counseling is to make sure the families are either off to a good start or preparing for the termination of their assistance.

#### 23.7 HOME INSPECTIONS

The Lakewood Housing Authority will not commence homeownership assistance for a family until it has inspected the unit and has determined that the unit passes HQS.

The unit must also be inspected by an independent professional inspector selected by and paid by the family. The independent inspection must cover major building systems and components, including foundation and structure, housing interior and exterior, and the roofing, plumbing, electrical, and heating systems. The independent inspector must be qualified to report on property conditions, including major building systems and components. The Lakewood Housing Authority may not require the family to use an independent inspector selected by the housing authority. The independent inspector may not be a housing authority employee or contractor, or other person under control of the housing authority. The independent inspectors are accepted by three local lenders. It shall be the responsibility of the inspector to verify that the inspector meets this certification, and be the responsibility of the inspector to verify that the inspector meets this certification.

The independent inspector must provide a copy of the inspection report both to the family and to the Lakewood Housing Authority. The housing authority will not commence homeownership assistance for the family until it has reviewed the inspection report of the independent inspector. Even if the unit otherwise complies with the HQS (and may qualify for assistance under the Lakewood Housing Authority's tenant-based rental voucher program), the housing authority shall have discretion to disapprove the unit for Revised 10/2004

assistance under the homeownership option because of information in the inspection report.

### 23.8 CONTRACT OF SALE

<u>Before commencement of homeownership assistance, a member or members of the family must enter into a contract of sale with the seller of the unit to be acquired by the family. The family must give the Lakewood Housing Authority a copy of the contract of sale.</u>

The contract of sale must:

- A. Specify the price and other terms of sale by the seller to the purchaser.
- <u>B.</u> <u>Provide that the purchaser will arrange for a pre-purchase inspection of the dwelling unit by an independent inspector selected by the purchaser.</u>
- C. Provide that the purchaser is not obligated to purchase the unit unless the inspection is satisfactory to the purchaser.
- D. Provide that the purchaser is not obligated to pay for any necessary repairs.
- E. Contain a certification from the seller that the seller has not been debarred, suspended, or subject to a limited denial of participation.

### 23.9 FINANCING THE PURCHASE OF THE HOME

- <u>A.</u> <u>A purchasing family must invest at least three percent of the purchase price of the home they are buying in the property. This can take the form of either a down payment, closing costs, or a combination of the two. Of this sum, at least one percent of the purchase price must come from the family's personal resources.</u>
- B. The family must qualify for the mortgage loan under a lender's normal lending criteria taking into account the fact that this is by definition a low-income family.
- C. If the home is purchased using FHA mortgage insurance, it is subject to FHA mortgage insurance requirements.
  - D. If the loan is financed either by the seller or a non-traditional mortgage lending institution or individual, the loan shall be subject to the review of the Lakewood Housing Authority. The housing authority may verify that there are no unusual or onerous requirements in the loan documents and that the mortgage is affordable to the purchasing family. Also, the lender must require that an appraisal of the property is conducted and the appraiser must determine that the property is worth at least as much as the purchaser is paying.
  - <u>E.</u> <u>Unless the purchaser can convince the Lakewood Housing Authority of unusual circumstances, no balloon payment mortgages or variable rate mortgages shall be allowed in the program.</u>
  - F. All mortgage loans must close within the period of time established by the Lakewood Housing Authority at the time the purchaser and seller enter into their sale contract.

### 23.10 <u>REQUIREMENTS FOR CONTINUING ASSISTANCE</u>

Homeownership assistance will only be paid while the family is residing in the home. If the family moves out of the home, the Lakewood Housing Authority will not continue homeownership assistance after the Revised 10/2004 <u>month when the family moves out.</u> The family or lender is not required to refund to the PHA the homeownership assistance for the month when the family moves out.

The family must comply with the following obligations:

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<u>3.</u>

<u>4.</u>

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- <u>A.</u> The family must attend and complete ongoing homeownership and housing counseling before the end of the first, thirteenth and fourteenth years of assistance in order for assistance to continue.
- B.
   The family must comply with the terms of any mortgage securing debt incurred to the home (or any refinancing of such debt).
   purchase
  - <u>C.</u> <u>As long as the family is receiving homeownership assistance, use and occupancy of the home is subject to the following requirements:</u>
  - 1.
     The family must use the assisted unit for residence by the family. The unit must be the family's only residence.
    - The composition of the assisted family residing in the unit must be approved by the Lakewood Housing Authority. The family must promptly inform the housing authority of the birth, adoption or court-awarded custody of a child. The family must request housing authority approval to add any other family member as an occupant of the unit. No other person (i.e., nobody but members of the assisted family) may reside in the unit (except for a foster child or live-in aide).
      - <u>The family must promptly notify the Lakewood Housing Authority if any family</u> <u>member no longer resides in the unit.</u>
        - If the Lakewood Housing Authority has given approval, a foster child or a livein aide may reside in the unit.
      - <u>Members of the household may engage in legal profit-making activities in the</u> <u>unit, but only if such activities are incidental to primary use of the unit for residence by</u> <u>members of the family.</u>
      - 6. <u>The family must not sublease or let the unit.</u>
        - 7. The family must not assign the mortgage or convey, assign, and encumber, or otherwise transfer any interest in/or to the property.
          - The family must supply any information or certification requested by the housing authority to verify that the family is living in the unit, or relating to family absence from the unit, including any housing authority requested information or certification on the purposes of family absences. The family must cooperate with the housing authority for these purposes. The family must promptly notify the housing authority of their absence from the unit.
  - D. The family may grant a mortgage on the home for debt incurred to finance purchase of the home or any refinancing of such debt.
  - Upon death of a family member who holds, in whole or in part, title to the home or ownership of cooperative membership shares for the home, homeownership assistance may continue pending settlement of the decedent's estate, notwithstanding transfer of title by operation of law to the decedent's executor or legal representative, so long as the home is solely occupied by remaining Revised 10/2004

family members in accordance with Paragraph C above. In the case of a divorce or family separation, the assistance shall follow what a court decrees. In the event that the court decree is silent in this issue, the provisions of the Lakewood Housing Authority Admission Plan policy shall apply.

- F.The family shall supply the Lakewood Housing Authority with any required information requested<br/>by the housing authority. In particular this shall include information relating to the following:
  - <u>1.</u> <u>Citizenship or related immigration matters;</u>
  - 2. Family income and composition:
  - <u>3.</u> <u>Social security numbers;</u>
  - <u>4.</u> <u>Any mortgage or other debt placed on the property;</u>
  - 5. <u>Any sale or other transfer of any interest in the home; and</u>
    - <u>6.</u> <u>The family's homeownership expenses.</u>
- <u>G.</u> <u>The family must notify the housing authority before the family moves out of the home.</u>
- H. The family must notify the Lakewood Housing Authority if the family defaults on a mortgage securing any debt incurred to purchase the home.
- I.
   During the time the family receives homeownership assistance under this program, no family member may have any ownership interest in any other residential property.
- J. Before commencement of homeownership assistance, the family must execute a statement of family obligations in the form prescribed by HUD. In the statement, the family agrees to comply with all family obligations under the homeownership option.
- <u>K.</u> <u>The family must secure the written permission of the Lakewood Housing Authority before it</u> refinances any debt secured by the home or places any additional secured debt on the property.
- L. The family must assure the Lakewood Housing Authority that all real estate taxes were paid on a timely basis. If they are not paid, assistance shall be terminated.

#### 23.11 MAX IMUM TERM OF HOMEOWNERSHIP ASSISTANCE

- A. Except in the case of a family that qualifies as an elderly or disabled family, family members shall not receive homeownership assistance for more than **15 years** if the initial mortgage incurred to finance purchase of the home has a term of 20 years or longer; or ten years, in all other cases.
- B. The maximum term described in the proceeding paragraph applies to any member of the family who has an ownership interest in the unit during the time the homeownership payments are made or is the spouse of any member of the household who has an ownership interest during the time the homeownership payments are made.
  - C. As noted in Paragraph A of this Section, the maximum homeownership assistance term does not apply to elderly and disabled families. In the case of an elderly family, the exception only applies if the family qualifies as an elderly family at the start of homeownership assistance. In the case of a disabled family, the exception applies if at any time during receipt of homeownership assistance Revised 10/2004

the family qualifies as a disabled family. If, during the course of homeownership assistance, the family ceases to qualify as a disabled or elderly family, the maximum term becomes applicable from the date homeownership assistance commenced. However, such a family must be provided at least six (6) months of homeownership assistance after the maximum term becomes applicable (provided the family is otherwise eligible to receive homeownership assistance in accordance with this program).

<u>D.</u> If the family has received such assistance for different homes, or from different housing authorities, the total of such assistance terms is subject to the maximum term described in Paragraph A of this section.

#### AMOUNT AND DISTRIBUTION OF HOMEOWNERSHIP ASSISTANCE 23.12

- While the family is residing in the home, the Lakewood Housing Authority shall pay a monthly <u>A.</u> homeownership assistance payment on behalf of the family that is equal to the lower of:
- <u>1.</u> The payment standard minus the total tenant payment; or
  - 2. The family's monthly homeownership expenses minus the total tenant payment.
  - <u>B.</u> The payment standard for a family is the lower of:
    - The payment standard for the family size; or 1.
    - 2. The payment standard for the size of the home.

If the home is located in an exception payment standard area, the Lakewood Housing Authority will use the appropriate payment standard for the exception payment standard area.

The payment standard for a family is the greater of:

- The payment standard (as determined in accordance with Paragraph A of this section) at <u>1.</u> the commencement of homeownership assistance for occupancy of the home; or
- <u>2.</u> The payment standard (as determined in accordance with Paragraph A of this section) at the most recent regular reexamination of family income and composition since the commencement of homeownership assistance for occupancy of the home.

The Lakewood Housing Authority will use the same payment standard schedule, payment standard amounts, and subsidy standards for the homeownership option as for the rental housing choice voucher program.

- <u>C.</u> A family's homeownership expenses shall include the following items:
  - Principal and interest on initial mortgage debt, any refinancing of such debt, and any 1. mortgage insurance premium incurred to finance purchase of the home;
  - <u>2.</u> <u>3.</u> Real estate taxes and public assessments on the home;
  - Home insurance;
  - <u>4.</u> Maintenance expenses of \$25.00 per month;
  - <u>5.</u> An allowance of \$25.00 per month for costs of major repairs and replacements;

Revised 10/2004

- 6. The Lakewood Housing Authority's utility allowance for the home; and
- 7. Principal and interest on mortgage debt incurred to finance costs for major repairs, replacements or improvements for the home. If a member of the family is a person with disabilities, such debt may include debt incurred by the family to finance costs needed to make the home accessible for such person, if the housing authority determines that allowance of such costs as homeownership expenses is needed as a reasonable accommodation so that the homeownership option is readily accessible to and usable by such person.
- D. Homeownership expenses for a cooperative member may only include amounts to cover:
  - 1. The cooperative charge under the cooperative occupancy agreement including payment for real estate taxes and public assessments on the home;
  - 2. <u>Principal and interest on initial debt incurred to finance purchase of cooperative</u> membership shares and any refinancing of such debt;
  - <u>3.</u><u>Home insurance;</u>
  - <u>4.</u> <u>The PHA allowance for maintenance expenses;</u>
  - 5. The PHA allowance for costs of major repairs and replacements;
  - 6. The PHA utility allowance for the home; and
  - 7. Principal and interest on debt incurred to finance major repairs, replacements or improvements for the home. If a member of the family is a person with disabilities, such debt may include debt incurred by the family to finance costs needed to make the home accessible for such person, if the housing authority determines that allowance of such costs as homeownership expenses is needed as a reasonable accommodation so that the homeownership option is readily accessible to and usable by such person.
- E. ....<u>If the home is a cooperative or condominium unit, homeownership expenses may also include cooperative</u> or condominium operating charges or maintenance fees assessed by the condominium or cooperative homeowner association.
- F .The Lakewood Housing Authority will pay homeownership assistance payments directly to the lender on behalf of the family unless the lender does not want the payment to be made directly to them. If there is any excess assistance, it will be paid to the family.
  - <u>G.</u> Homeownership assistance for a family terminates automatically **180 calendar days** after the last housing assistance payment on behalf of the family. However, the Lakewood Housing Authority retains the discretion to grant relief from this requirement in those cases where automatic termination would result in extreme hardship for the family.

### 23.13 HOMEOWNERSHIP PORTABILITY

<u>A.</u> <u>A family may qualify to move outside the initial Lakewood Housing Authority's jurisdiction with continued homeownership assistance under the housing choice voucher program. Families determined eligible for homeownership assistance by the Lakewood Housing Authority may purchase a unit outside our jurisdiction, if:</u>

#### They meet our normal requirements for portability under the rental program;

- 2. <u>The receiving housing authority is administering a housing choice voucher</u> <u>homeownership program and the family meets the receiving housing authority's</u> <u>eligibility requirements; and</u>
- 3. The receiving housing authority is accepting new homeownership families.
- <u>B</u> <u>Conversely, if the Lakewood Housing Authority has slots open in our homeownership program we will accept homeowners exercising portability from another program and absorb such families if possible.</u>
- C. In general, the portability procedures described previously in this Administrative Plan apply to the homeownership option. The administrative responsibilities of the initial and receiving housing authorities are not altered except that some administrative functions (e.g., issuance of a housing choice voucher or execution of a tenancy addendum) do not apply to the homeownership option.
- D. The family must attend the briefing and counseling sessions required by the receiving housing authority. The receiving housing authority will determine whether the financing for, and the physical condition of the unit, are acceptable. The receiving housing authority must promptly notify the initial housing authority if the family has purchased an eligible unit under the program, or if the family is unable to purchase a home within the maximum time established by the housing authority.
- E. Continued assistance under portability procedures is the next Section of this Administrative Plan.

### 23.14 MOVING WITH CONTINUED TENANT-BASED ASSISTANCE

- A. A family receiving homeownership assistance may move to a new unit with continued tenantbased assistance. The family may move either with voucher rental assistance (in accordance with rental assistance program requirements) or with voucher homeownership assistance (in accordance with homeownership option program requirements). The Lakewood Housing Authority will not commence continued tenant-based assistance for occupancy of the new unit so long as any family member owns any title or other interest in the prior home. No more than one move per year may occur in the program.
- B. The Lakewood Housing Authority must be able to determine that all initial requirements have been satisfied if a family that has received homeownership assistance wants to move to a new unit with continued homeownership assistance. However, the following requirements do not apply:
  - <u>1.</u> <u>The requirement for pre-assistance counseling is not applicable.</u>
  - 2. The requirement that a family must be a first-time homeowner is not applicable.
- C. The Lakewood Housing Authority may deny permission to move with continued assistance in the following circumstances:
  - 1. <u>The Lakewood Housing Authority may deny permission to move with continued rental or</u> <u>homeownership assistance if the housing authority determines that it does not have</u> <u>sufficient funding to provide continued assistance.</u>
  - 2. At any time, the Lakewood Housing Authority may deny permission to move with Revised 10/2004

<u>1.</u>

continued rental or homeownership assistance in accordance with the next Section.

#### 23.15 DENIAL OR TERMINATION OF ASSISTANCE FOR FAMILIES

- A. <u>At any time, the Lakewood Housing Authority may deny or terminate homeownership assistance</u> in accordance with the same rules at it utilizes for the rental program.
- B. The same restrictions on admission or continued assistance in regards to criminal activities shall apply to the homeownership program as the rental program.
- C. The Lakewood Housing Authority may deny or terminate assistance for violation of participant obligations as previously described for the rental program.
- D. The PHA shall terminate housing choice voucher homeownership assistance for any member of family receiving homeownership assistance that is dispossessed from the home pursuant to a judgment or order of foreclosure on any mortgage (whether FHA insured or non-FHA) securing debt incurred to purchase the home, or any refinancing of such debt. The Lakewood Housing Authority, in its discretion, may permit the family to move to a new unit with continued housing choice voucher rental assistance if the family can show that the default was for reasons beyond its control. However, the housing authority will deny such permission, if:
  - 1. The family defaulted on an FHA-insured mortgage; and
  - 2. <u>The family fails to demonstrate that:</u>
    - a. The family has conveyed title to the home, as required by HUD, to HUD or HUD's designee; and
    - b. The family has moved from the home within the period established or approved by HUD.

This Homeownership Option is regulated by federal regulations currently found at 24 CFR Part 982, Subpart M - Special Housing Types, Homeownership Option (982.625, et seq.). This program is subject to, among other things, continued federal authorization and funding. These regulations may serve as authority for any action by the Lakewood Housing Authority in furtherance of this Homeownership Option Program to the extent not inconsistent therewith.

# 24.0 <u>CONDUCTING BUSINESS IN ACCORDANCE WITH CORE</u> VALUES AND ETHICAL STANDARDS

### <u>24.1</u> <u>PURPOSE</u>

This Code of Conduct establishes standards for employee and Commissioner conduct that will assure the highest level of public service. Recognizing that compliance with any ethical standards rests primarily on personal integrity and specifically in this situation with the integrity of the employees and Commissioners of the Lakewood Housing Authority, this Section sets forth those acts or omissions of acts that could be deemed injurious to the general mission of the Authority.

This Code of Conduct is not intended, nor should it be construed, as an attempt to unreasonably intrude upon the individual employee or Commissioner's right to privacy and the right to participate freely in a

democratic society and economy.

#### 24.2 <u>CONFLICT OF INTEREST</u>

In accordance with 24 CFR 982.161, neither the Lakewood Housing Authority nor any of its contractors or subcontractors may enter into any contract or arrangement in connection with the tenant-based programs in which any of the following classes of persons has any interest, direct or indirect, during his or her tenure with the Lakewood Housing Authority or for one year thereafter:

- <u>A.</u> <u>Any present or former member or officer of the Housing Authority (except a participant commissioner);</u></u>
- B. Any employee of the Housing Authority or any contractor, subcontractor or agent of the Housing Authority who formulates policy or who influences decisions with respect to the programs;
- C. Any public official, member of a governing body, or State or local legislator who exercises functions or responsibilities with respect to the Lakewood Housing Authority's programs; or
- D. <u>Any member of the Congress of the United States.</u>

Any member of the classes described in A, B, C, or D, must disclose their interest or prospective interest to the Housing Authority and HUD.

The Conflict of Interest prohibition under this section (24.2) may be waived by the HUD Field Office upon the request of the Lakewood Housing Authority for good cause.

### 24.3 PROHIBITION OF SOLICITATION OR ACCEPTANCE OF GIFTS

<u>No Commissioner or Authority employee shall solicit any gift or consideration of any kind, nor shall any</u> <u>Authority employee accept or receive a gift having value in excess of **\$10.00** regardless of the form of the gift, from any person who has an interest in any matter proposed or pending before the Authority.</u>

#### 24.4 <u>HOUSING AUTHORITY ADMINISTRATIVE AND DISCIPLINARY REMEDIES FOR VIOLATION</u> <u>OF THE HOUSING AUTHORITY CODE OF CONDUCT</u>

<u>Violations of this Code of Conduct Policy will result in disciplinary action as outlined in the Lakewood</u> <u>Housing Authority's Personnel Policy or as determined by action of the Board of Commissioners.</u>

# **25.0** SUPPORT FOR OUR ARMED FORCES

A major and important component of our armed forces are the part-time military personnel that serve in various Reserve and National Guard units. The Lakewood Housing Authority is very supportive of these men and women. An unfortunate fact of service in both the Reserves and National Guard is that from time to time their personnel are activated to full-time status and asked to serve our country in a variety of ways and circumstances. Whenever the Federal Government activates Reserve and/or National Guard personnel, the Lakewood Housing Authority wants to support these brave warriors in the following manners:

A. If a family finds it necessary for another adult to temporarily move into a unit solely to serve as a temporary guardian for children residing in the unit, the income received by the temporary guardian will not be counted in determining family income. The presence of the temporary guardian will need to be approved by the landlord.

- B. Although typically a criminal background check is required before anyone can participate in the housing choice voucher program, this requirement will be waived for a temporary guardian. Instead, the background check will occur after the person moves into the assisted unit. If the results of the check dictate that the person in ineligible for the program, the family shall be given a reasonable time to find a replacement temporary guardian.
- <u>C.</u> <u>Recognizing that activation in the Reserves or National Guard can be very disruptive to a family's income, the Lakewood Housing Authority will expeditiously re-evaluate a resident's portion of the rent if requested to do so.</u>
- D. A unit cannot be held by a family that is not residing in it as their primary residence for more than 180 consecutive calendar days because of a specific federal regulation. If all members of a military family are temporarily absent from the unit because a member of the family has been called to active duty, the family can retain control of the unit by paying the required rent and returning to the unit within 30 calendar days of the conclusion of the active duty service. If the service extends beyond 180 calendar days, the Lakewood Housing Authority will seek a waiver of the 180 calendar day limit from HUD.

# 26.0 ANTI-FRAUD POLICY

The Lakewood Housing Authority is fully committed to combating fraud in its Section 8 housing program. It defines fraud as a single act or pattern of actions that include false statements, the omission of information, or the concealment of a substantive fact made with the intention of deceiving or misleading the Lakewood Housing Authority. It results in the inappropriate expenditure of public funds and/or a violation of Section 8 requirements.

<u>Although there are numerous different types of fraud that may be committed, the two most common are the failure to fully report all sources of income and the failure to accurately report who is residing in the residence. The Lakewood Housing Authority shall aggressively attempt to prevent all cases of fraud.</u>

When a fraudulent action is discovered, the Lakewood Housing Authority shall take action. It shall do one or more of the following things depending on circumstances and what it determines appropriate:

- A. <u>Require the resident to immediately repay the amount in question;</u>
- B. Require the resident to enter into a satisfactory repayment agreement;
- <u>C.</u> <u>Terminate the resident's rental assistance;</u>
- D. Refer the case for criminal prosecution; or
- E. Take such other action as the Lakewood Housing Authority deems appropriate.

# 27.0 PROJECT-BASING HOUSING VOUCHERS

# 27.1 <u>SELECTION OF PROPERTIES TO PROJECT-BASE</u>

The Lakewood Housing Authority has determined that project-basing some of its housing vouchers (not to exceed 20% of the inventory) is in the community interest. This effort is an appropriate option because it will deconcentrate poverty and expand housing and economic opportunity. The specifics of what the Housing Authority is seeking will be contained in an advertisement published in the manner prescribed by Revised 10/2004

<u>HUD</u> that varies depending upon whether the units to be brought into the program are new construction, rehabilitated, or existing units. The actual selection of the units to be project-based shall also be in full accordance with HUD requirements.

#### 27.2 OPERATION OF PROJECT-BASED PROPERTIES

Project-based vouchers shall operate the same as tenant-based vouchers with the following exceptions.

A. <u>Project-Based Waiting List</u>

The Lakewood Housing Authority shall use a separate waiting list for admission to the Project-Based Section 8 Assistance Program. All applicants will be maintained by bedroom size, then preference and date and time of application. If an applicant rejects an offer of assistance of the Project-Based Assistance Program, the rejection will not alter the applicant's position on the Section 8 Voucher Tenant Based Assistance Program.

<u>The waiting list for the Project-Based Section 8 Assistance Program will be maintained in accordance with the following guidelines:</u>

- <u>1.</u> <u>The application will be a permanent file.</u>
- 2. All applications will be maintained by bedroom size, preference and then in order of date and time of application.
- 3. Substantive contacts between the Lakewood Housing Authority and the applicant will be documented in the applicant file.
- <u>B.</u> <u>Admission Preferences</u>

Selection from the Waiting List

If an applicant is removed from the Project-Based Assistance Program waiting list because of the rejection of an offer of a unit, the rejection will not alter the applicants' position on the Section 8 Tenant Based Assistance Program waiting list. Likewise, if the owner rejects the available applicant, the rejection will not be counted against the one unit offer and the family will maintain their position on the Project-Based Section 8 Assistance Program. The owner must promptly notify the Lakewood Housing Authority in writing any rejected applicant of the grounds for any rejection.

Under this plan, the first qualified applicant in sequence on the Section 8 Project-Based Assistance Program waiting list will be made an offer of project-based assistance based on the unit size available. If the available unit being offered is specifically designed for persons with mobility, sight and/or hearing impairments (referred to as accessible units), the Lakewood Housing Authority will skip over families not requiring the accessible unit to reach a family who does require such accommodation. Non-mobility impaired families will be offered these units if no family on the waiting list requires these features. The applicant family will only have one chance to accept a unit offer. If the applicant family rejects the offer, his or her name will be removed from the waiting list and he or she would have to re-apply. The applicant family will be notified in writing of the reason they are being removed from the waiting list and their right to an informal review as described in Section 4.10.

If more than one unit of the appropriate type and size is available, the first unit to be offered will be the first unit that is ready for occupancy.

Revised 10/2004

The Lakewood Housing Authority will maintain a record of units offered, including location, date and circumstances of each offer, each acceptance or rejection, including the reason for the rejection.

<u>All Section 8 Tenant Based Assistance waiting list families who want project-based units will be</u> permitted to place their names on the Section 8 Project-Based Assistance Program waiting list.

Not withstanding the above, if necessary to meet the statutory requirement that 75% of newly admitted families in any fiscal year be families who are extremely low-income (unless a different target is agreed to by HUD), the Lakewood Housing Authority retains the right to skip higher income families on the waiting list to reach extremely low-income families. This measure will only be taken if it appears the goal will not otherwise be met. To ensure this goal is met, the Housing Authority will monitor incomes of newly admitted families and the income of the families on the waiting list.

D. Project-Based Briefing

When the Lakewood Housing Authority selects a family from the waiting list, the family will be invited to attend a briefing explaining how the project-based program works. In order to be eligible for a vacant unit, all adult family members are required to attend the briefing. If they cannot attend the originally scheduled briefing, they may attend a later session. If the family fails to attend two briefings without good cause, they will be denied admission.

If an applicant with a disability requires auxiliary aids to gain full benefit from the briefing, the Lakewood Housing Authority will furnish such aids where doing so would not result in a fundamental alteration of the nature of the program or in an undue financial or administrative burden. In determining the most suitable auxiliary aid, the Lakewood Housing Authority will give primary consideration to the requests of the applicant. Families unable to attend a briefing due to a disability may request a reasonable accommodation such as having the briefing presented at an alternate location.

The briefing will cover at least the following subjects:

- <u>1.</u> <u>A description of how the program works;</u>
- 2. Family and owner responsibilities;
- 3. The fact that the subsidy is tied to the unit. After the initial 12-month period, the family has the right to move and be issued a tenant-based voucher.

#### E. Project-Based Briefing Packet

During the briefing, the Housing Authority will give the family a packet covering at least the following subjects:

- 1. <u>How the Housing Authority determines the housing assistance payment and total tenant</u> payment for the family (including a copy of the utility allowances);
- 2. <u>A statement of the Housing Authority's policy on providing information to prospective</u> <u>owners.</u> This policy requires applicants to sign disclosure statements allowing the <u>Housing Authority to provide prospective owners with the family's current and prior</u> <u>addresses and the names and addresses of the landlords for those addresses;</u>

- <u>3.</u> <u>The HUD-required lead-based paint brochure;</u>
- 4. Information on Federal, State, and local equal opportunity laws; the brochure "Fair Housing: It's Your Right;" and a copy of the housing discrimination complaint form;
- 5. The family and owner responsibilities under the lease and HAP contract;
- 6. The grounds upon which the Housing Authority may terminate assistance because of the family's action or inaction; and
- 7. Lakewood Housing Authority informal hearing procedures, including when the Housing Authority is required to provide the opportunity for an informal hearing, and information on how to request a hearing.

#### <u>F.</u> <u>Moves with Continued Assistance</u>

Participant families that are assisted with project-based assistance may move from the assisted building, and retain federal housing assistance if the assisted family has occupied the dwelling unit with the project-based voucher assistance for **12 months** and has given the owner proper notice to vacate. The Lakewood Housing Authority must provide the family with a Housing Choice Voucher. If no such assistance is available at the time the family moves, the Lakewood Housing Authority will give the family priority to receive the next available tenant based voucher. Vouchers under funding allocations targeted by HUD for special purposes (e.g., Family Unification, Mainstream, Welfare-to-Work) are not available for this purpose, since they are required to be used only for the targeted purpose.

#### G. Rent Reasonableness/Comparability

The Lakewood Housing Authority will not enter an agreement to enter into a housing assistance payments contract until the Housing Authority determines that the initial rent to owner under the HAP contract is a reasonable rent.

In making a rent reasonableness determination, the Lakewood Housing Authority must determine whether the rent to owner is a reasonable rent in comparison to rent for other comparable unassisted units. To make this determination, the Housing Authority must consider:

- 1. The location, quality, size, unit type, and age of the contract unit; and
- 2. Any amenities, housing services, maintenance and utilities to be provided by the owner in accordance with the lease.
  - a. Initial Rent

<u>To determine that the initial rent to the owner is reasonable, the Housing</u> <u>Authority must use a qualified State certified appraiser who has no direct or</u> <u>indirect interest in the property or otherwise.</u>

For each unit type, the appraiser must submit a completed comparability analysis on Form HUD-92273 (Estimates of Market Rent by Comparison) for the Lakewood Housing Authority review and approval. The appraiser must use at least three comparable units from the private unassisted market.

For units that are not HUD-insured or Housing Authority owned, the Lakewood Housing Authority approves the initial rent to owner.

Revised 10/2004

For units that are insured or Housing Authority owned, HUD must approve the initial rents.

b. <u>Annual Adjustment of Rent to Owner</u>

The Lakewood Housing Authority at each annual anniversary date of the HAP contract will adjust the rent to owner in accordance with an owner's written request for a rent increase at least **120 calendar days** before the HAP contract anniversary that includes a comparability study to determine the amount of such increase and a determination by the Lakewood Housing Authority that the owner has complied with all requirements of the HAP contract, including compliance with the HQS for all contract units.

c. <u>Amount of Annual Adjustment</u>

The adjusted rent to owner (for AHAP's in existence prior to January 16, 2001) equals the lesser of:

- i. The pre-adjustment rent to owner multiplied by the applicable Section 8 annual adjustment factor published by HUD in the Federal Register;
- ii. The reasonable rent as determined by the Lakewood Housing Authority in accordance with 24 CFR 983.256 as follows:
  - <u>1.</u> <u>In determining the annual adjustment of rent to owner, the</u> <u>adjusted rent to owner must not exceed a reasonable rent as</u> <u>determined by the Lakewood Housing Authority</u> <u>"comparability study."</u>
  - 2. The comparability study is an analysis of rents charged for comparable units. The Housing Authority comparability study must determine the reasonable rent for the contract units as compared with rents for comparable unassisted units. The adjusted rent for a contract unit may not exceed the reasonable rent as shown by the comparability study.
  - 3. The comparability will include a completed comparability analysis for each unit type on Form HUD-92273 (Estimates of Market Rent by Comparison). The comparability study may be prepared by Housing Authority staff or by another qualified appraiser. The appraiser may not have any direct or indirect interest in the property or otherwise.
  - <u>4.</u> <u>The comparability study must show how the reasonable rent</u> <u>was determined, including major differences between the</u> <u>contract units and comparable unassisted units.</u>
  - 5. If the owner requests a rent increase by the 120-day deadline, the Housing Authority must submit a comparability study to the owner at least 60 calendar days before the HAP contract anniversary.

iii. <u>The rent requested by the owner.</u>

For a HAP contract under an Agreement executed on or after June 1, 1998, the applicable factor is the published annual adjustment factor in effect **60 calendar days** before the HAP contract anniversary. For a HAP contract under an Agreement executed before June 1, 1998, the applicable factor is the published annual adjustment factor in effect on the contract anniversary date.

In making the annual adjustment, the pre-adjustment rent to owner does not include any previously approved special adjustment.

The rent to owner may be adjusted up or down but will not be less than the initial rent to owner except as necessary to correct errors in establishing the initial rent in accordance with HUD requirements.

For Lakewood Housing Authority owned units, the Housing Authority must request HUD approval of the annual adjustment. The Housing Authority will not increase the rent at the annual anniversary until and unless HUD has reviewed the Housing Authority comparability study, and has approved the adjustment.

<u>The adjusted rent to owner (for AHAP's after January 16, 2001) is</u> solely equal to the reasonable rent as determined by the Lakewood Housing Authority in accordance with 24 CFR 983.256 as follows:

- <u>1.</u> In determining the annual adjustment of rent to owner, the adjusted rent to owner must not exceed a reasonable rent as determined by the Lakewood Housing Authority "comparability study."
- 2. The comparability study is an analysis of rents charged for comparable units. The Housing Authority comparability study must determine the reasonable rent for the contract units as compared with rents for comparable unassisted units. The adjusted rent for a contract unit may not exceed the reasonable rent as shown by the comparability study.
- 3. The comparability will include a completed comparability analysis for each unit type on Form <u>HUD-92273</u> (Estimates of Market Rent by Comparison). The comparability study may be prepared by Housing Authority staff or by another qualified appraiser. The appraiser may not have any direct or indirect interest in the property or otherwise.
- <u>4.</u> <u>The comparability study must show how the</u> <u>reasonable rent was determined, including major</u> <u>differences between the contract units and</u> <u>comparable unassisted units.</u>
- 5. If the owner requests a rent increase by the **120-day** Revised 10/2004

<u>deadline</u>, the <u>Housing Authority must submit a</u> comparability study to the owner at least 60 calendar days before the <u>HAP</u> contract anniversary.

<u>d.</u> <u>Special Adjustment of Rent to Owner (for AHAP's in existence prior to January 16, 2001)</u>

At HUD's sole discretion, HUD may approve a special adjustment of the rent to owner. The Lakewood Housing Authority may only make a special adjustment of the rent to owner if HUD has approved the adjustment. The owner does not have any right to receive a special adjustment.

<u>A special adjustment may only be approved to reflect increases in the actual and necessary costs of owning and maintaining the contract units because of substantial and general increases in:</u>

- <u>i.</u> <u>Real property taxes;</u>
- ii. Special governmental assessments;
- <u>iii.</u> <u>Utility rates; or</u>
- iv. Cost of utilities not covered by regulated rates.

A special adjustment may only be approved if and to the extent the owner demonstrates that cost increases are not adequately compensated by application of the published annual adjustment factor at the contract anniversary. The owner must demonstrate that the rent to owner is not sufficient for proper operation of the housing.

The adjusted rent may not exceed the reasonable rent as determined by a comparability study.

<u>The Housing Authority may withdraw or limit the term of any special</u> adjustment. If a special adjustment is approved to cover temporary or one-time costs, the special adjustment is only a temporary or one-time increase of the rent to owner.

H. <u>Maximum Subsidy</u>

For the project-based housing program, the maximum Total Tenant Payment shall not exceed 30% of the family's adjusted monthly income.

#### I. <u>Setting the Payment Standard</u>

The HAP contract shall establish gross rents (rent to owner plus the allowance for tenant-paid utilities) that do not exceed 110 percent of the established Fair Market Rent (FMR), or any HUD-approved "exception payment standard" (i.e., a payment standard amount that exceeds 110 percent of the published FMR) for the area where the housing is located.

If a unit has been allocated a low-income housing tax credit under the Internal Revenue Code of 1986 at 26 U.S.C. 42, but is not located in a "qualified census tract" as defined in the law, the rent to owner may be established at any level that does not exceed the rent charged for comparable Revised 10/2004

units in the same building that receive the tax credit but do not have additional rental assistance.

Within the limitations mentioned above, the initial rent to the owner may differ from payment standard amounts in the payment standard schedule adopted for the Lakewood Housing Authority 's tenant based voucher program. However, just as in the regular tenant based program, the initial and adjusted rent to owner must be reasonable in relation to rents charged in the private market for comparable unassisted units.

J. <u>Assistance and Rent Formulas</u>

The housing assistance payment is calculated in accordance with 24 CFR 983.260 as the gross rent minus the total tenant payment. The family share is calculated in accordance with 24 CFR 983.261 by subtracting the amount of the HAP from the gross rent.

K. Lead-Based Paint

Project-Based housing choice vouchers must comply with the typical HUD requirements for leadbased paint in housing units (24 CFR 35.700-730). In order for the Lakewood Housing Authority to issue the project-based vouchers, the owner must supply the Housing Authority with proof that all lead-based paint requirements have been complied with.

L. Police and Security Personnel

Section 8 Project-based assistance may be provided to police officers and security personnel who would otherwise not be eligible for housing assistance. Owners are required to apply to HUD (Field Office) for authorization to house over-income police officers and other security personnel in assisted units. The request must include:

- <u>1.</u> <u>A statement demonstrating the need for increased security at the development.</u>
- 2. The proposed gross rent by unit size.
- 3. <u>Any special conditions for occupancy.</u>

# 28.0 HOUSING CONVERSION ACTIONS (ENHANCED AND REGULAR HOUSING CHOICE VOUCHERS)

Housing conversion actions are:

- A. Owner decisions to opt-out of or not renew Section 8 project-based contracts (opt-outs);
- <u>B.</u> <u>Owner prepayments of the mortgage or the voluntary termination of the mortgage insurance of a preservation eligible property (preservation prepayments);</u>
- <u>C.</u> <u>HUD enforcement actions against owners (including the termination or non-renewal of a Section 8 project-based housing assistance payments (HAP) contract); and</u>
- D. <u>HUD property disposition activities.</u>

Depending on the type of Housing Conversion Action, eligible families receive either regular voucher assistance or enhanced voucher assistance. Enhanced voucher assistance under Section 8(t) of the United States Housing Act of 1937 differs from regular housing choice voucher assistance in two major respects if

Revised 10/2004

the participant remains in the effected property. First, it will establish a new "minimum rent" equal to the rent the family was paying at the time of the eligibility event, and second it may establish an enhanced payment standard that exceeds the Lakewood Housing Authority's normal payment standard.

Specifically, the following actions constitute "housing conversion actions":

<u>A.</u> <u>Preservation Prepayments</u>

When the owner prepays the mortgage or voluntarily terminates the mortgage insurance of preservation eligible properties (generally Section 236 and Section 221(d)(3) properties) certain residents are eligible for enhanced voucher assistance.

B. Project-based Opt-outs

When an owner chooses to end participation in certain programs by either opting-out of or not renewing certain expiring Section 8 contracts, eligible low-income residents assisted under the expiring Section 8 project-based contract are eligible for enhanced voucher assistance. The opt-out category includes cases where Section 8 contracts in restructured properties are converted to tenant-based assistance in accordance with section 515(c) of the Multifamily Assisted Housing Reform and Affordability Act of 1997. In the case of a 515(c) opt-out only, all families assisted under the expiring contract are income-eligible for enhanced voucher assistance.

Eligible low-income residents assisted under a rent supplement contract under Section 101 of the Housing and Urban Development Act of 1965 that ends at the expiration of a Section 8 HAP contract for units in the property are also eligible for enhanced voucher assistance. In a case where a rent supplement contract ends and there is not an expiring Section 8 project-based contract at the property, regular vouchers are provided to the eligible low-income families covered by the rent supplement contract, subject to availability of appropriations.

C. <u>HUD Enforcement Actions</u>

When there is a HUD-originated termination action, HUD is either terminating the Section 8 project-based HAP contract or not offering the owner the option to renew an expiring Section 8 project-based HAP contract due to an owner's failure to comply with the terms of the HAP contract. It includes suspensions and debarments.

HUD enforcement actions may also result from material adverse financial or managerial actions or omissions that lead to either owner default under a FHA-insured mortgage (monetary or technical) or a documented material violation of one or more of the obligations under the property's Regulatory Agreement.

<u>Eligible families are usually assisted with regular vouchers in these circumstances because</u> <u>families must move to receive housing choice voucher assistance.</u>

### D. HUD Property Disposition

A property disposition occurs when HUD is selling the property at a foreclosure sale, or is the mortgagee-in-possession or owner of the multifamily property due to an owner default on an FHA insured mortgage and is closing down the property or selling the property to a new owner. Regular vouchers are provided to assist eligible low-income families in these cases.

### 28.1 <u>TENANT-BASED ISSUES FOR HOUSING CONVERSION ACTIONS</u>

In general, housing choice voucher program rules, regulations, and requirements apply to special admission vouchers made available for families as the result of "housing conversion actions". Some actions will lead to the issuance of enhanced vouchers, which will be discussed in detail in this Section.

The following program guidance is applicable to all housing conversion actions, both regular and enhanced voucher assistance.

<u>A.</u> <u>Tenant-based Nature of the Assistance</u>

Housing choice vouchers (including enhanced vouchers) provided by HUD as the result of a housing conversion action are always tenant-based assistance. Families issued vouchers may elect to use the assistance in the same property and in all cases may choose to move from the property. Families may choose to exercise portability and move outside of the jurisdiction of the Lakewood Housing Authority. There is no guarantee to the owner than any housing choice voucher assistance will be utilized at the property for any period of time. The Lakewood Housing Authority will emphasize the tenant-based aspect of the assistance when briefing families, who may be unfamiliar with the concept of tenant-based assistance and the freedom of choice associated with a tenant-based subsidy.

B. Lakewood Housing Authrity Screening of Families

The Lakewood Housing Authority will utilize its normal screening procedures as part of the eligibility requirements.

The Lakewood Housing Authority will provide any family denied assistance with an opportunity for an informal review. The decision to deny assistance rests with the Lakewood Housing Authority.

<u>C.</u> <u>Use of Owner Certifications for Determining Tenant Income</u>

In order to reduce processing time, the Lakewood Housing Authority may exercise it's right to use the owner's most recent family income examination if:

- 1. the owner's current certification for the family is no more than six (6) months old; and
- 2. <u>the Lakewood Housing Authority determines that the owner certifications are acceptable after reviewing a small sample for accuracy.</u>

If the Lakewood Housing Authority chooses to use the owner's income certification, the Lakewood Housing Authority will compete the subsequent family reexamination within one year of the date of the owner certification, not the date the Lakewood Housing Authority accepted the owner certification in lieu of conducting its own determination.

D. Lakewood Housing Authority Subsidy Standards

The Lakewood Housing Authority will issue the housing choice voucher in accordance with its normal subsidy standards, not the actual size of the unit the family is currently occupying. There is a special rule for enhanced vouchers concerning families who reside in over-sized units and wish to remain at the property. This exception only applies to enhanced voucher assistance.

The Lakewood Housing Authority will utilize the subsidy standard to calculate the maximum rent subsidy for the family. The payment standard for the family shall be the lower of:

- 1. <u>the payment standard for the family unit size as determined by the Lakewood Housing</u> <u>Authority subsidy standards; or</u>
- 2. the payment standard for the actual size of the unit rented by the family.
- E. Search Time

Since these vouchers are targeted to specific families adversely affected by HUD or owner actions in HUD multifamily properties, the Lakewood Housing Authority will provide families with maximum search time that is reasonably required to locate housing.

F. Rent Reasonableness and Approval of Tenancy

<u>All regular program requirements regarding the reasonableness of rent apply, regardless of whether the vouchers are enhanced vouchers or regular vouchers.</u>

Reasonable rent is defined as a rent to owner that is not more than rent charged:

- 1. for comparable units in the private unassisted market; and
- <u>2.</u> <u>for comparable unassisted units in the premises.</u>

<u>The Lakewood Housing Authority will not approve a lease until the Lakewood Housing Authority</u> <u>determines that the initial rent to owner is a reasonable rent, regardless of whether the family</u> <u>chooses to remain in the family's current unit or move to a different unit.</u>

If the Lakewood Housing Authority determines the proposed rent is not reasonable, the owner must lower the rent or the family will have to find another unit in order to benefit from the voucher subsidy.

The initial lease term must be for at least one year unless the Lakewood Housing Authority determines that a shorter term would improve housing opportunities for the participant and such shorter term is the prevailing local market practice.

G. Housing Quality Standards Inspections

The Lakewood Housing Authority will inspect the unit to ensure that the unit meets the normal housing quality standards even if the family is residing in a unit that was previously assisted under a Section 8 project-based contract. Under no circumstances will the Lakewood Housing Authority make housing assistance payments for any period of time prior to the date that the Lakewood Housing Authority physically inspects the unit and determines that the unit meets the housing quality standards.

#### H. <u>Timing Issues Involving HAP Contract Execution and Effective Dates</u>

The funding process for vouchers that the Lakewood Housing Authority receives from HUD is intended to result in issuance of the voucher to the family at least 60 calendar days prior to the target date of the housing conversion action. The target date is the date that the family would be impacted by a rent increase or possible displacement as a result of the housing conversion action.

For opt-out or HUD enforcement actions, the target date is the date that the project-based HAP contract expires or is terminated. For a preservation property, the target date is the earliest date the owner may increase the rent (no earlier than 60 calendar days following the effective date of the Revised 10/2004

#### prepayment).

<u>Before the Lakewood Housing Authority approves a family to lease a dwelling unit with voucher</u> <u>assistance, the Lakewood Housing Authority shall determine that the following conditions are</u> <u>met:</u>

- <u>1.</u> <u>the unit is eligible;</u>
- 2. <u>the unit has been inspected and passes the housing quality standards;</u>
- 3. the lease includes the tenancy addendum;
- 4. the rent to owner is reasonable; and
- 5. <u>at the time a family initially receives tenant-based regular voucher assistance for</u> <u>occupancy of a dwelling unit and where the gross rent of the unit exceeds the applicable</u> <u>payment standard for the family, the family share (gross rent minus subsidy) must not</u> <u>exceed 40 percent of the family's adjusted monthly income. (The 40 percent restriction is</u> <u>not applicable in the case of a family assisted with enhanced voucher assistance.)</u>

Once these conditions are met, the Lakewood Housing Authority will approve the unit for leasing.

In establishing the effective date of tenant-based HAP contracts, it is very important to make a distinction between families who choose to stay in the property and families who choose to move. The Lakewood Housing Authority will not approve a tenancy (and execute a housing choice voucher HAP contract) on behalf of a stayer (family that stays in the property) for a lease term that is effective prior to the target date of the housing conversion action. For a family that is moving, the Lakewood Housing Authority may approve a tenancy that begins before the target date, since in strong rental markets potential landlords will not hold a unit vacant.

I. Initial and Subsequent Use of Vouchers

All housing choice vouchers (enhanced or non-enhanced) provided in connection with housing conversion actions are special admission vouchers. Special admission vouchers differ from regular vouchers in that HUD provides the assistance with a specific family in mind. The Lakewood Housing Authority will first use the allocation to assist the families targeted for assistance. The Lakewood Housing Authority will not consider whether the family is on the housing choice voucher waiting list or the family's position on the housing choice voucher waiting list.

If a voucher issued to a family as the result of a housing conversion action turns over for any reason, the Lakewood Housing Authority will retain the voucher for use as part of its regular housing choice voucher program. In cases where an enhanced voucher turns over following initial issuance, the voucher loses its special enhanced characteristics and is subject to all normal housing choice voucher program rules.

#### J. Inapplicability of the Lakewood Housing Authority Targeting Requirement

Families admitted to the Lakewood Housing Authority's tenant-based voucher program as a result of a housing conversion action are not subject to the income targeting requirements of the tenantbased program, and their admission will not be counted in determining whether the Lakewood Housing Authority complied with the income targeting requirement.

### 28.2 PRESERVATION PREPAYMENTS

When the owner prepays the mortgage or voluntarily terminates the mortgage insurance of preservation eligible properties (generally Section 236 and Section 221(d)(3) properties) certain residents are eligible for enhanced voucher assistance.

<u>A.</u> <u>Owner Prepays the Mortgage or Voluntarily Terminates the Mortgage Insurance (Preservation Prepayments)</u>

<u>Tenant-based assistance is offered to eligible residents of properties covered by the Emergency</u> <u>Low-Income Housing Preservation Act of 1987 (ELIHPA) and the Low-Income Housing</u> <u>Preservation and Resident Homeownership Act of 1990 (LIHPRHA). (HUD's Office of Housing is</u> <u>responsible for identifying property eligibility under these provisions)</u>

<u>1.</u> <u>Covered Prepayments</u>

To be considered an eligible property, the property must have reached its 20<sup>th</sup> year from final endorsement and meet one of the following criteria:

- a. <u>Section 221(d)(3)-market rate, limited distribution properties receiving Section 8</u> payments converted from Rent Supplement whose project number series is 35001-36599;
- b. <u>All Section 221(d)(3) below market interest rate properties whose project</u> <u>number series are 55001-55999 and 57501-57999, unless a Rent Supplement</u> <u>Contract remains in effect between HUD and the mortgagor;</u>
- c. <u>All Section 236 properties whose project number series are 44001-44799;</u> <u>44801-44899; 45001-45999; and 58501-58999, unless a Rent Supplement</u> <u>Contract remains in effect between HUD and the mortgagor;</u>
- <u>d.</u> <u>A purchase money mortgage formerly insured under Section 221(d)(3) or 236;</u>
- e. A mortgage held by a state agency as a result of a sale by HUD without insurance, which immediately before the sale would have been eligible lowincome housing under LIHPRHA; which mortgage (1) for LIHPRHA properties is, or is within 2 years of being, eligible for prepayment by contract or regulation in effect before February 5, 1988 without HUD's prior approval; or (2) for ELIHPA properties is, or is within 1 year of being, eligible for prepayment under regulation or contract in effect before February 5, 1988; or
- <u>f.</u> <u>All State-assisted properties that are eligible for preservation assistance under LIHPRHA or ELIHPA.</u>
- 2. Flexible Subsidy Properties

Section 536 of the Preserving Affordable Housing for Senior Citizens and Families into the 21<sup>st</sup> Century Act provides that any property that receives or has received assistance under Section 201 of the Housing and Community Development Amendments of 1978 (the flexible subsidy program, 12 U.S.C. 1715z-1a) which is the subject of a transaction under which the property is preserved as affordable housing (as determined by HUD) shall be considered eligible low-income housing under Section 229 of LIHPRHA for purposes of eligibility of residents for enhanced tenant-based assistance. (The Office of Revised 10/2004 Housing is responsible for determining on a case-by-case basis if a flexible subsidy property meets the requirements of Section 536 concerning the applicability of enhanced vouchers.)

B. Families Eligible for Enhanced Voucher Assistance in Preservation Eligible Properties

The resident family must be residing in the preservation eligible property on the effective date of prepayment or voluntary termination of mortgage insurance (or the effective date of the transaction in the case of covered flexible subsidy properties), and must be income-eligible on that effective date.

1. Income Eligibility

In order to be eligible for enhanced voucher assistance, the resident must be:

- a. <u>a low-income family (including a very low-income or extremely low income family);</u>
- b. <u>a moderate-income elderly or disabled family; or</u>
- <u>c.</u> <u>a moderate-income family residing in a low vacancy area (3 percent or less</u> <u>vacancy rate). (The HUD field office economist is responsible for determining</u> <u>whether the property where the owner is prepaying or voluntarily terminating</u> <u>the mortgage insurance is located in a low vacancy area).</u>

A resident family who does not fall into one of those categories on the effective date of the prepayment or voluntary termination is not eligible for a voucher, regardless of whether the family's situation subsequently changes after the effective date of the prepayment.

<u>A low-income family is a family whose annual income does not exceed 80 percent of the median income for the area as determined by HUD.</u>

<u>A moderate-income family is a family whose annual income is above 80 percent but does not exceed 95 percent of the area median income as determined by HUD.</u>

2. Unassisted and Assisted Families

Both previously unassisted and currently assisted residents may be eligible for enhanced voucher assistance as the result of a preservation prepayment.

<u>A voucher participant who is residing in the property at the time of the eligibility event</u> <u>shall receive enhanced voucher assistance if the family meets all of the following</u> <u>conditions:</u>

- a. the family must meet the income requirements on the date of the eligibility event;
- b. <u>any rent increase under the voucher program must be in accordance with the lease agreement and program regulations;</u>
- <u>c.</u> <u>the new gross rent must be reasonable; and</u>

### <u>d.</u> <u>the family must decide to stay in the unit instead of moving.</u>

<u>Under the voucher program, an owner may increase the rent as permitted by the terms of the existing lease and local and state law, so long as the new rent is reasonable. The owner is not required by the program regulations to terminate the existing lease and HAP contract for current voucher participants to receive the special enhanced subsidy.</u>

If the above conditions are met, the payment standard utilized by the Lakewood Housing Authority to calculate the housing assistance payment is the new gross rent of the family's unit. The enhanced voucher minimum rent requirement now applies to the family (see Enhanced Voucher Minimum Rent Requirement for Stayers below).

Any family receiving Section 8 project-based assistance on the effective date of the prepayment will continue to receive the project-based assistance until the project-based contract expires or terminates. Such families will receive enhanced voucher assistance at the time of the expiration and non-renewal of the Section 8 project-based contract.

#### 3. Eligibility Event and Existing Leases

Note that the eligibility event (e.g., the prepayment of the mortgage or the voluntary termination of a mortgage insurance contract for a preservation eligible property and the approval of the flexible subsidy transaction for flexible subsidy properties) does not in itself necessarily terminate or modify the existing leases between the owner and the current residents of the property. An owner may only legally increase the rent or terminate the lease as provided under the terms of the lease in accordance with state and local law. In addition, an owner may not increase the rent for at least 60 calendar days from the eligibility event in the case of a preservation prepayment or voluntary termination of the mortgage.

If an eligible family chooses to stay at the property, the Lakewood Housing Authority will not enter into a HAP contract that commences prior to the effective date of the rent increase.

In addition, a family that receives an enhanced voucher has the right to remain in the property as long as the units are used for rental housing and are otherwise eligible for housing choice voucher assistance. The owner may not terminate the tenancy of a family that exercises its right to remain except for a serious or repeated lease violation or other good cause. If an owner refuses to honor the family's right to remain, the family may exercise any judicial remedy that is available under state and/or local law.

4. Family Eligibility for Enhanced Voucher Assistance in Cases Where There Would be no Initial Housing Assistance Payment and the Family Wishes to Stay in the Property

If the Lakewood Housing Authority determines that the family is income-eligible for an enhanced voucher but that there is no HAP payment because the family's total tenant payment equals or is greater than the gross rent, the Lakewood Housing Authority will maintain a record of eligibility determination for that family. The Lakewood Housing Authority shall inform the family that should the family's income decrease or the family's rent increase within three years of the eligibility event, the family may contact the Lakewood Housing Authority. Should the Lakewood Housing Authority then determine that the change in income would result in a housing assistance payment, the Lakewood Housing Authority will execute a housing assistance payment contract on behalf of the family at such time (assuming the unit is approved for leasing in accordance with the Revised 10/2004

housing choice voucher program requirements). It is the family's responsibility to contact the Lakewood Housing Authority when there is a decrease in family income or an increase in the family rent.

C. Voluntary Termination of Mortgage Insurance or Prepayment of Mortgage on Section 236 Property's Where Section 236 Rent Rules Remain Applicable (decoupling actions)

Where an owner voluntarily terminates the mortgage insurance or prepays the Section 236 mortgage in a preservation eligible Section 236 property and the rent setting requirements of the Section 236 program are still applicable to the property, the enhanced voucher rent would be no greater than the Basic Rent established in accordance with HUD Notice H 2000-8. Since families must pay at least 30 percent of their monthly adjusted income under the voucher subsidy formula, only those low-income families required to pay the basic rent will receive any voucher subsidy in such instance, unless the family chooses to move.

<u>Regardless of the rents established under the rent formula for these properties, the rent reasonableness requirements of the housing choice voucher program must be met for the family to receive tenant-based assistance at the property. (The HUD Field Office is responsible for informing the Lakewood Housing Authority in cases where the rent setting requirements of the Section 236 program remain in effect).</u>

D. Enhanced Voucher Family Right to Remain

The FY 2001 Military Construction and FY 2000 Emergency Supplemental Appropriations laws amended Section 8(t) of the United States Housing Act. A family that receives an enhanced voucher has the right to remain in the property as long as the units are used for rental housing and are otherwise eligible for housing choice voucher assistance (e.g., the rent is reasonable, unit meets HQS, etc.) The owner may not terminate the tenancy of a family that exercises its right to remain except for a serious or repeated lease violation or other good cause. If an owner refuses to honor the family's right to remain, the family may exercise any judicial remedy that is available under State and/or local law.

- E. Characteristics of Enhanced Voucher Assistance
  - 1. Payment Standard Where the Family Chooses to Stay in the Same Property

For a family that stays in the property, the payment standard used to calculate the voucher housing assistance payment is the gross rent (rent to owner, plus the applicable Lakewood Housing Authority utility allowance for any tenant-supplied utilities) of the family's unit (provided the proposed gross rent is reasonable), regardless of whether the gross rent exceeds the Lakewood Housing Authority payment standard.

2. <u>Rent Reasonableness Documentation and Lease Requirements</u>

All regular housing choice voucher program requirements concerning the reasonableness of the rent and the provisions of the HUD prescribed lease addendum apply to enhanced vouchers. The Lakewood Housing Authority will determine whether the proposed rent for the family's unit is reasonable.

The Lakewood Housing Authority makes this determination by comparing the unit to other comparable unassisted units based on the current condition of the unit. If the Lakewood Housing Authority determines the owner's proposed new rent is not reasonable, the owner must either lower the rent, or the family will have to find another Revised 10/2004 unit in order to benefit from the voucher.

The special payment standard for enhanced tenant-based assistance for a family that stays in the unit sometimes results in the Lakewood Housing Authority approving a tenancy for a unit that otherwise would be ineligible or unaffordable to a family with regular tenantbased assistance. If the rent is reasonable in comparison to the rents of comparable unassisted units, there is nothing improper or incorrect in approving the owner's new rent even if the rent would not normally be affordable for a family with a regular housing choice voucher. The Lakewood Housing Authority will document the rent reasonableness of the owner's rent in the family's file by including the rents and addresses of the comparable units used to make the determination.

#### 3. Effect of Family Unit Size Limitation - Initial Issuance

The Lakewood Housing Authority will issue the family an enhanced voucher based on its Subsidy Standards, not on the actual size of the unit the family is currently occupying. However, if the family wishes to stay in the property, but is living in an oversized unit, the enhanced voucher family must move to an appropriate size unit in the property if one is available. To the extent there are more over-housed families than appropriate size units available at any time, the Lakewood Housing Authority will determine based on family circumstances (age, frailty, etc.) which families will be required to move.

If there is no appropriate size unit currently available in the property, the family must make a good faith attempt to find a unit outside the property. In order to determine if the family has made a good faith effort, the Lakewood Housing Authority will require the family to submit a list of potential units by address, the landlords name and telephone number.

If the family has not located an eligible unit at the end of the term of the voucher (including any extension granted by the Lakewood Housing Authority) despite making a good faith effort, the Lakewood Housing Authority will execute a housing assistance payment contract for the family's current unit, provided the unit complies with housing quality standards and the proposed rent is determined to be reasonable.

The effective date of the housing assistance payment contract for the oversized unit will not be earlier than the expiration date of the term of the family voucher. The family will be responsible for the full rent of the unit prior to the effective date of the housing assistance payment contract.

The payment standard is the gross rent of the oversized unit. The Lakewood Housing Authority will advise the family in writing that the enhanced subsidy based on the oversized unit's rent will only be paid for one year. During that year, the family may move to an appropriate size unit in the property if one becomes available and the owner agrees to mutually terminate the lease agreement for the oversized unit. The family will receive the special payment standard for the appropriate size unit if the family moves to the appropriate size unit under this circumstance.

After the initial year of assistance in the oversized unit, the Lakewood Housing Authority will apply the normal payment standard in determining the family's housing assistance payment. If the family wishes to remain in the unit and do so under regular housing choice voucher program rules, the family will have to pay the additional cost for the oversized unit out-of-pocket.

If the Lakewood Housing Authority determines that the unit of an enhanced voucher family is no longer decent, safe, and sanitary under the HQS requirements because an increase in family size causes the unit to be overcrowded, the family must move to an appropriate size unit in the property or move to another unit not located at the property to continue to receive housing choice voucher assistance. The Lakewood Housing Authority is required to assist the family in locating other standard housing in the Lakewood Housing Authority jurisdiction. The family and the Lakewood Housing Authority will try to find an acceptable unit as soon as possible. If the family rejects, without good cause, the offer of a unit that the Lakewood Housing Authority judges to be acceptable, the Lakewood Housing Authority will terminate the HAP contract.

If the family moves to an appropriate size unit in the property, the enhanced voucher subsidy rules would continue to apply to the family's voucher assistance. In the case of a family move from the property, the regular housing choice voucher program rules apply.

4. Family Move: Normal Payment Standard is Applicable

The Lakewood Housing Authority's normal payment standard is utilized to determine the family's maximum voucher subsidy when the family moves from the property. This includes cases where the proposed new rent for the family's current unit if it is not reasonable or the unit fails HQS, requiring the family to move in order to continue receiving tenant-based assistance.

5. Enhanced Voucher Minimum Rent Requirement for Stayers

Families assisted with enhanced housing choice voucher assistance have a special statutory minimum rent requirement. The law requires that a family receiving enhanced voucher assistance must pay for rent no less than the rent the family was paying on the date of the eligibility event (the effective date of the prepayment of the mortgage or voluntary termination of the mortgage insurance) regardless of what happens to the family's income.

The enhanced voucher minimum rent only applies if the family remains in the property. The enhanced voucher minimum rent does not apply if the family moves from the property.

A family who stays in the unit and receives enhanced voucher assistance must pay at least the enhanced voucher minimum rent. If the enhanced voucher minimum rent exceeds 40 percent of the family's monthly-adjusted income, a family must still pay at least the enhanced voucher minimum rent, and the normal restriction on the initial family contribution is not applicable.

a. <u>Previously Unassisted Residents Rent Requirement</u>

Previously unassisted residents must pay at least the dollar amount of the gross rent (enhanced voucher minimum rent) the family was paying on the date of prepayment or voluntary termination. The Lakewood Housing Authority's utility allowance will be used to calculate the gross rent at prepayment if all utilities were not included in the rent the family paid to the owner.

<u>A family who stays in the unit and receives enhanced voucher assistance must</u> pay the enhanced voucher minimum rent. If the enhanced voucher minimum rent exceeds 40 percent of the family's monthly-adjusted income, a family must Revised 10/2004 still pay at least the enhanced voucher minimum rent, and the restriction on the normal initial family contribution is not applicable.

b. <u>Previously assisted Section 8 Tenant-based Families Rent Requirement</u>

<u>Residents</u> assisted with Section 8 tenant-based vouchers at the time of a prepayment or voluntary termination by the owner will pay at least the family share (enhanced voucher minimum rent) that they were paying on eligibility event. The enhanced minimum rent provision only applies if the family chooses to remain in its present unit and receive the "enhanced" subsidy.

<u>A family who stays in the unit and receives enhanced voucher assistance must</u> pay the enhanced voucher minimum rent. If the enhanced voucher minimum rent exceeds 40 percent of the family's monthly-adjusted income, a family must still pay at least the enhanced voucher minimum rent, and the restriction on the normal initial family contribution is not applicable.

#### 6. Significant Decline in Family Income - Effect on Enhance Voucher Minimum Rent

If an enhanced voucher family suffers a significant decline in family income, the minimum family share required of the family shall be reduced below the enhanced minimum rent provision so that the percentage of income for rent does not exceed the greater of 30 percent or the percentage of monthly adjusted income actually paid by the family for rent (the rent to owner, plus tenant-paid utilities) on the effective date of the prepayment. A significant decline is defined as gross family income that is at least 15 percent less than the gross family income on the date of the eligibility event.

If the family suffers a significant decline in family income, the Lakewood Housing Authority will change the enhanced voucher minimum rent from an actual dollar amount to a specific percentage of income.

a. <u>Previously Unassisted Families</u>

For eligible families who were previously unassisted on the eligibility event, the family's new enhanced voucher minimum rent is the greater of:

- i. the percentage of the monthly adjusted income the family paid for gross ren\_on the effective date of the eligibility event; or
- ii. <u>30 percent of the family's current adjusted monthly income.</u>
- b. <u>Previously assisted Section 8 Tenant-based Families</u>

For families who were previously assisted under a project-based or tenant-based contract on day the eligibility event, the family's new enhanced voucher minimum rent is the greater of:

- i. the percentage of the monthly adjusted income the family paid for gross rent;
- ii. the Total Tenant Payment;
- iii. the family share represented on the effective date of the eligibility Revised 10/2004

event; or

iv. <u>30 percent of the family's current adjusted monthly income.</u>

The new enhanced voucher minimum rent for these families is a percentage of income as opposed to a specific dollar amount. Once this change in the enhanced voucher minimum rent becomes effective for a family, the enhanced voucher minimum rent for the family remains that specific percentage of income and will not revert to a specific dollar amount, even if the family income subsequently increases or decreases.

When a family reports a significant decrease in family income, the Lakewood Housing Authority will conduct an interim reexamination and verify the changes in income.

The minimum rent represents the lowest amount the family may pay as their family share for as long as the family remains in the property. A family may pay no less than the enhanced voucher minimum rent. Depending on the circumstances, the family may have to pay more than the enhanced voucher minimum rent at the time of eligibility event.

7. Calculating the HAP for Enhanced Voucher Assistance

<u>Regardless of whether the owner's new gross rent after the eligibility event exceeds or is</u> <u>less than the Lakewood Housing Authority's payment standard, the housing assistance</u> <u>payment for a family that stays in their present unit (or moves from an oversized unit to</u> <u>an appropriate size unit within the property) is the following:</u>

The gross rent for the unit minus the greatest of:

- a. <u>30 percent of the adjusted family income;</u>
  - ii. <u>10 percent of the family monthly income (gross monthly income);</u>
  - <u>iii.</u> <u>the welfare rent in as-paid states;</u>
  - iv. the enhanced voucher minimum rent; or
  - v. the Lakewood Housing Authority's minimum rent.
- 8. <u>Movers from the Property</u>

If a resident decides to move from the property with the voucher assistance, the payment standard is not enhanced and the special voucher minimum rent does not apply. This applies both to families who decide to move when the eligibility event takes place and to families who have resided at the property after the eligibility event and want to move with continued assistance. In either circumstance, the housing assistance payment and the family share at the new unit are calculated in accordance with the regular rules of the housing choice voucher program.

#### G. Administering Enhanced Voucher Assistance

The special conditions of enhanced voucher assistance (enhanced voucher minimum rent and the Revised 10/2004

special payment standard rules) are applicable for as long as the family receives voucher assistance in the property.

If an owner subsequently raises the rent for an enhanced voucher family in accordance with the lease, State and local law, and voucher program regulations (including rent reasonableness), the Lakewood Housing Authority will utilize the new gross rent to calculate the voucher HAP payment for the family.

The Lakewood Housing Authority shall identify an eligible family as an enhanced voucher family even if the gross rent of the family's unit does not currently exceed the normally applicable Lakewood Housing Authority payment standard. Since the enhanced payment standard rule also covers any subsequent rent increases, it is possible that the special payment standard may come into play later in the family's tenancy. An enhanced voucher family is also required by law to pay no less than the enhanced voucher minimum rent, regardless of whether the gross rent exceeds the normally applicable Lakewood Housing Authority payment standards.

1. Enhanced Voucher Minimum Rent

The enhanced voucher minimum rent requirement remains in effect for all families who receive enhanced voucher assistance for as long as they remain in the property.

2. The payment standard used to calculate the family subsidy will continue to be enhanced to match the gross rent for the unit if the gross rent exceeds the normally applicable payment standard and the Lakewood Housing Authority determines the rent is reasonable for as long as the enhanced voucher family continues to reside in the same property.

If the owner raises the rent for a family assisted with an enhanced voucher in accordance with the lease, State and local law, and voucher program regulations, the Lakewood Housing Authority will increase the enhanced payment standard to equal the new gross rent (rent to owner and the applicable Lakewood Housing Authority utility allowance for any tenant-supplied utilities) for the unit provided the Lakewood Housing Authority determines the rent is reasonable. The additional cost of the subsidy will be covered through the regular renewal process for the Lakewood Housing Authority's voucher program.

If a change in the Lakewood Housing Authority's utility allowance (either an increase or decrease) affects the gross rent for a family assisted with an enhanced voucher, the Lakewood Housing Authority will adjust the enhanced payment standard accordingly. The enhanced payment standard may never exceed the gross rent for the assisted family's unit.

## 28.3 OWNER OPT-OUTS

If an owner opts-out or elects not to renew an expiring contract for project-based assistance, HUD will make enhanced voucher authority available to the Lakewood Housing Authority for eligible families covered by the expiring contract.

### <u>A.</u> <u>Covered Opt-outs</u>

The property must be covered in whole or in part by a contract for project-based assistance, and consist of more than four dwelling units under one of the following programs:

1. The new construction or substantial rehabilitation program under Section 8(b)(2) of the Revised 10/2004 <u>United States Housing Act of 1937 (as in effect before October 1, 1983);</u>

- 2. The property disposition program under Section 8(b) of the United States Housing Act of 1937;
- <u>3.</u> The loan management assistance program under Section 8(b) of the United States Housing Act of 1937;
- 4. The rent supplement program under Section 101 of the Housing and Urban Development Act of 1965, provided that at the same time there is also a Section 8 project-based contract at the same property that is expiring or terminating and will not be renewed:
- 5. Section 8 of the United States Housing Act of 1937, following conversion from assistance under Section 101 of the Housing and Urban Development Act of 1965; or
- 6. The moderate rehabilitation program under Section 8(e)(2) of the United States Housing Act of 1937 (as in effect before October 1, 1991).

Note that an owner may not choose to opt-out of a rent supplement contract. Instead, the rent supplement assistance ends either at the end of the term of the contract (generally 40 years after the first rent supplement payment was made) or when the mortgage terminates, depending on which event occurs first.

In addition, although families affected by Section 8 moderate rehabilitation opt-outs are eligible for enhanced vouchers that are subject to enhanced vouchers rules, these opt-outs are not considered a housing conversion action because the expiring contract is between the owner and the Lakewood Housing Authority. The Housing Authority is not eligible to receive the special fee for extraordinary administrative costs and the specific funding process instructions do not apply to an owner's decision to not renew an expiring Section 8 moderate rehabilitation contract.

B. Family Eligibility for Enhanced Vouchers as a Result of an Owner Opt-out

In order to be eligible for enhanced voucher assistance, the resident must be:

- 1. <u>A low-income family (including a very low or extremely low income family); and</u>
- 2. Residing in a unit covered by the expiring Section 8 project-based contract on the date of expiration.

In the case of the expiration of a covered Section 8 contract under 515(c) of MAHRA only (markto-market restructuring where the Section 8 project-based assistance contract is converted to tenant-based assistance), all families assisted under the expiring contract are considered incomeeligible for enhanced voucher assistance.

<u>C.</u> <u>Special Income Eligibility Rules for Opt-out Families in Properties Where a Preservation</u> Prepayment Preceded the Owner Opt-out

If the owner opt-out of the Section 8 project-based contract occurs after the owner has prepaid the mortgage or voluntarily terminated the mortgage insurance of a preservation eligible property, families who do not meet the definition of a low-income family may still be eligible to receive an enhanced voucher. In order to be eligible, the family must:

<u>1.</u> <u>Reside in a unit covered by the expiring contract on the date of expiration;</u>

Revised 10/2004

- 2. <u>Have also resided in the property on the effective date of the prepayment; and</u>
- 3. <u>Meet the income requirements for enhanced voucher eligibility for residents affected by a</u> preservation prepayment described below.

To determine family eligibility in this circumstance, the Lakewood Housing Authority will first determine income eligibility of the family based on the normal eligibility rules for opt-outs. For a family that is found not to be low-income, the Lakewood Housing Authority will then make a determination of whether the family lived in the property on the date of the prepayment. If the family resided in the property on the date of prepayment, the Lakewood Housing Authority will then determine if the family is income-eligible under the preservation prepayment rules.

1. Income Requirements for Enhanced Voucher Eligibility for Residents Affected by a Preservation Prepayment

In order to be eligible for enhanced voucher assistance, the resident must be either:

- <u>i.</u> <u>A low-income family (including a very low or extremely low income family);</u>
- ii. <u>A moderate-income elderly or disabled family; or</u>
- <u>iii.</u> <u>A moderate-income family residing in a low vacancy area (3 percent or less vacancy rate). (The HUD field office economist is responsible for determining whether the property where the owner is prepaying or voluntarily terminating the mortgage insurance is located in a low vacancy area).</u>

<u>A low-income family is a family whose annual income does not exceed 80 percent of the median income for the area as determined by HUD.</u>

<u>A moderate-income family is a family whose annual income is above 80 percent but does not exceed 95 percent of the area median income as determined by HUD.</u>

If the family meets the preservation income requirement, the Lakewood Housing Authority will issue the family an enhanced voucher by virtue of the preservation prepayment out of the opt-out voucher allocation received from HUD.

<u>A resident family who does not fall into one of those categories on the effective date of the prepayment or voluntary termination is not eligible for an enhanced voucher, regardless of whether the family's situation subsequently changes after the effective date of the prepayment.</u>

D. Family Eligibility for Enhanced Voucher Assistance in Cases Where There Would be no Initial Housing Assistance Payment and the Family Wishes to Stay in the Property

If the Lakewood Housing Authority determines that the family is income-eligible for an enhanced voucher but that there is no HAP payment because the family's total tenant payment equals or is greater than the gross rent, the Lakewood Housing Authority will maintain a record of eligibility determination for that family. The Lakewood Housing Authority will inform the family that should the family's income decrease or the family's rent increase within three years of the eligibility event, the family may contact the Lakewood Housing Authority. Should the Lakewood Housing Authority then determine that the change in income would result in a housing assistance payment, the Lakewood Housing Authority will execute a housing assistance payment contract on behalf of the family at such time (assuming the unit is approved for leasing in accordance with the Revised 10/2004

housing choice voucher program requirements). It is the family's responsibility to contact the Lakewood Housing Authority when there is a decrease in family income or an increase in the family rent.

E. Enhanced Voucher Family Right to Remain

The FY 2001 Military Construction and FY 2000 Emergency Supplemental Appropriations laws amended Section 8(t) of the United States Housing Act. A family that receives an enhanced voucher has the right to remain in the property as long as the units are used for rental housing and are otherwise eligible for housing choice voucher assistance (e.g., the rent is reasonable, unit meet HQS, etc.). The owner may not terminate the tenancy of a family that exercises its right to remain except for a serious or repeated lease violation or other good cause. If an owner refuses to honor the family's right to remain, the family may exercise any judicial remedy that is available under State and/or local law.

- F. Characteristics of Enhanced Voucher Assistance
  - 1. Payment Standard Where the Family Chooses to Stay in the Same Property

For a family that stays in the property, the payment standard used to calculate the voucher housing assistance payment is the gross rent (rent to owner, plus the applicable Lakewood Housing Authority utility allowance for any tenant-supplied utilities) of the family's unit (provided the proposed gross rent is reasonable), regardless of whether the gross rent exceeds the Lakewood Housing Authority normal payment standard.

2. <u>Rent Reasonableness Documentation and Lease Requirements</u>

<u>All regular housing choice voucher program requirements concerning the reasonableness</u> of the rent and the provisions of the <u>HUD</u> prescribed lease addendum apply to enhanced vouchers. The <u>Lakewood Housing Authority will determine</u> whether the proposed rent for the family's unit is reasonable.

The Lakewood Housing Authority makes this determination by comparing the unit to other comparable unassisted units based on the current condition of the unit. If the Lakewood Housing Authority determines the owner's proposed new rent is not reasonable, the owner must either lower the rent, or the family will have to find another unit in order to benefit from the voucher.

The special payment standard for enhanced tenant-based assistance for a family that stays in the unit sometimes results in the Lakewood Housing Authority approving a tenancy for a unit that otherwise would be ineligible or unaffordable to a family with regular tenantbased assistance. If the rent is reasonable in comparison to the rents of comparable unassisted units, there is nothing improper or incorrect in approving the owner's new rent even if the rent would not normally be affordable for a family with a regular housing choice voucher. The Lakewood Housing Authority will document the rent reasonableness of the owner's rent in the family's file by including the rents and addresses of the comparable units used to make the determination.

3. Effect of Family Unit Size Limitation - Initial Issuance

The Lakewood Housing Authority will issue the family an enhanced voucher based on its Subsidy Standards, not on the actual size of the unit the family is currently occupying. However, if the family wishes to stay in the property, but is living in an oversized unit, Revised 10/2004 the enhanced voucher family must move to an appropriate size unit in the property if one is available. To the extent there are more over-housed families than appropriate size units available at any time, the Lakewood Housing Authority will determine based on family circumstances (age, frailty, etc.) which families will be required to move.

If there is no appropriate size unit currently available in the property, a family must make a good faith attempt to find a unit outside the property. In order to determine if the family has made a good faith effort, the Lakewood Housing Authority will require the family to submit a list of potential units by address, the landbrds name and telephone number.

If the family has not located an eligible unit at the end of the term of the voucher (including any extension granted by the Lakewood Housing Authority) despite making a good faith effort, the Lakewood Housing Authority will execute a housing assistance payment contract for the family's current unit, provided the unit complies with housing quality standards and the proposed rent is determined to be reasonable.

The effective date of the housing assistance payment contract for the oversized unit will not be earlier than the expiration date of the term of the family voucher. The family will be responsible for the full rent of the unit prior to the effective date of the housing assistance payment contract.

The payment standard is the gross rent of the oversized unit. The Lakewood Housing Authority will advise the family in writing that the enhanced subsidy based on the oversized unit's rent will only be paid for one year. During that year, the family may move to an appropriate size unit in the property if one becomes available and the owner agrees to mutually terminate the lease agreement for the oversized unit. The family would receive the special payment standard for the appropriate size unit if the family moves to the appropriate size unit under this circumstance.

After the initial year of assistance in the oversized unit, the Lakewood Housing Authority will apply the normal payment standard in determining the family's housing assistance payment. If the family wishes to remain in the unit and do so under regular housing choice voucher program rules, the family will have to pay the additional cost for the oversized unit out-of-pocket.

If the Lakewood Housing Authority determines that the unit of an enhanced voucher family is no longer decent, safe, and sanitary under the HQS requirements because of an increase in family size that causes the unit to be overcrowded, the family must move to an appropriate size unit in the property or move to another unit not located at the property to continue to receive housing choice voucher assistance. The Lakewood Housing Authority is required to assist the family in locating other standard housing in the Lakewood Housing Authority jurisdiction. The family and the Lakewood Housing Authority will try to find an acceptable unit as soon as possible. If the family rejects, without good cause, the offer of a unit that the Lakewood Housing Authority judges to be acceptable, the Lakewood Housing Authority will terminate the HAP contract.

If the family moves to an appropriate size unit in the property, the enhanced voucher subsidy rules would continue to apply to the family's voucher assistance. In the case of a family move from the property, the regular housing choice voucher program rules apply.

#### 4. Family Move: Normal Payment Standard is Applicable

The Lakewood Housing Authority's normal payment standard is utilized to determine the Revised 10/2004 family's maximum voucher subsidy when the family moves from the property. This includes cases where the proposed new rent for the family's current unit is not reasonable or the unit fails HQS, requiring the family to move in order to continue receiving tenant-based assistance.

5. Enhanced Voucher Minimum Rent Requirement for Stayers

Families assisted with enhanced housing choice voucher assistance have a special statutory minimum rent requirement. The law requires that a family receiving enhanced voucher assistance must pay for rent no less than the rent the family was paying on the date of the eligibility event (the effective date of the prepayment of the mortgage or voluntary termination of the mortgage insurance).

<u>The enhanced voucher minimum rent only applies if the family remains in the property.</u> <u>The enhanced voucher minimum rent does not apply if the family moves from the property.</u>

<u>A family who stays in the unit and receives enhanced voucher assistance must pay the enhanced voucher minimum rent. If the enhanced voucher minimum rent exceeds 40 percent of the family's monthly-adjusted income, a family must still pay at least the enhanced voucher minimum rent, and the restriction on the initial family contribution is not applicable.</u>

a. <u>Previously Unassisted Residents Rent Requirement</u>

Previously unassisted residents must pay at least the dollar amount of the gross rent (enhanced voucher minimum rent) the family was paying on the date of prepayment or voluntary termination. The Lakewood Housing Authority's utility allowance is used to calculate the gross rent at prepayment if all utilities were not included in the rent the family paid to the owner.

<u>A family who stays in the unit and receives enhanced voucher assistance must</u> pay the enhanced voucher minimum rent. If the enhanced voucher minimum rent exceeds 40 percent of the family's monthly-adjusted income, a family must still pay at least the enhanced voucher minimum rent, and the restriction on the initial family contribution is not applicable.

b. <u>Previously assisted Section 8 Tenant-based Families Rent Requirement</u>

<u>Residents</u> assisted with Section 8 tenant-based vouchers at the time of the prepayment or voluntary termination the family will pay at least the family share (enhanced voucher minimum rent) that they were paying on eligibility event. The enhanced minimum rent provision only applies if the family chooses to remain in its present unit and receive the "enhanced" subsidy.

A family who stays in the unit and receives enhanced voucher assistance must pay the enhanced voucher minimum rent. If the enhanced voucher minimum rent exceeds 40 percent of the family's monthly-adjusted income, a family must still pay at least the enhanced voucher minimum rent, and the restriction on the initial family contribution is not applicable.

6. Significant Decline in Family Income - Effect on Enhance Voucher Minimum Rent

If an enhanced voucher family suffers a significant decline in family income, the minimum family share required of the family shall be reduced so that the percentage of income for rent does not exceed the greater of 30 percent or the percentage of monthly adjusted income actually paid by the family for rent (the rent to owner, plus tenant-paid utilities) on the effective date of the prepayment. A significant decline is defined as gross family income decline of at least 15 percent from the gross family income on the date of the eligibility event.

If the family suffers a significant decline in family income, the Lakewood Housing Authority will change the enhanced voucher minimum rent from an actual dollar amount to a specific percentage of income.

a. <u>Previously Unassisted Families</u>

For families who were previously unassisted on the eligibility event, the family's new enhanced voucher minimum rent is the greater of:

- i. The percentage of the monthly adjusted income the family paid for gross rent on the effective date of the eligibility event; or
- ii. <u>30 percent of the family's current adjusted monthly income.</u>
- b. <u>Previously assisted Section 8 Tenant-based Families</u>

For families who were previously assisted under the Section 8 tenant-based voucher program on the eligibility event, the family's new enhanced voucher minimum rent is the greater of:

- i. The percentage of the monthly adjusted income the family paid for gross rent;
- ii. The Total Tenant Payment;
- iii. The family share represented on the effective date of the eligibility event; or
- iv. <u>30 percent of the family's current adjusted monthly income.</u>

The new enhanced voucher minimum rent for these families is a percentage of income as opposed to a specific dollar amount. Once this change in the enhanced voucher minimum rent becomes effective for a family, the enhanced voucher minimum rent for the family remains that specific percentage of income and will not revert to a specific dollar amount, even if the family income subsequently increases or decreases.

When a family reports a significant decrease in family income, the Lakewood Housing Authority will conduct an interim reexamination and verify the changes in income.

The minimum rent represents the lowest amount the family may pay as their family share for as long as the family remains in the property. A family may pay no less than the enhanced voucher minimum rent. Depending on the circumstances, the family may have to pay more than the enhanced voucher Revised 10/2004

### minimum rent at the time of eligibility event.

7. Calculating HAP for Enhanced Voucher Assistance

<u>Regardless of whether the owner's new gross rent after the eligibility event exceeds or is</u> <u>less than the Lakewood Housing Authority's payment standard, the housing assistance</u> <u>payment for a family that stays in their present unit (or moves from an oversized unit to</u> <u>an appropriate size unit within the property) is the following:</u>

The gross rent for the unit minus the greatest of:

- <u>a.</u> <u>30 percent of the adjusted family income;</u>
- b. <u>10 percent of the family monthly income (gross monthly income);</u>
- <u>c.</u> <u>The welfare rent in as-paid states;</u>
- <u>d.</u> <u>The enhanced voucher minimum rent; or</u>
- e. <u>The Lakewood Housing Authority's minimum rent.</u>
- 8. <u>Movers from the Property</u>

If a resident decides to move from the property with voucher assistance, the payment standard is not enhanced and the voucher minimum rent does not apply. This pertains to families who decide to move when the eligibility event takes place, and to families who have resided at the property after the eligibility event and want to move with continued assistance. In either circumstance, the housing assistance payment and the family share at the new unit are calculated in accordance with the regular rules of the housing choice voucher program.

### G. Administering Enhanced Voucher Assistance

The special conditions of enhanced voucher assistance (enhanced voucher minimum rent and the special payment standard rules) are applicable for as long as the family receives voucher assistance in the property.

If an owner subsequently raises the rent for an enhanced voucher family in accordance with the lease, State and local law, and voucher program regulations (including rent reasonableness), the Lakewood Housing Authority will utilize the new gross rent to calculate the voucher HAP payment for the family.

The Lakewood Housing Authority will identify an eligible family as an enhanced voucher family even if the gross rent of the family's unit does not currently exceed the normally applicable Lakewood Housing Authority payment standard. Since the enhanced payment standard rule also covers any subsequent rent increases, it is possible that the special payment standard may come into play later in the family's tenancy. An enhanced voucher family is also required by law to pay no less than the enhanced voucher minimum rent, regardless of whether the gross rent exceeds the normally applicable Lakewood Housing Authority payment standards.

### 1. Enhanced Voucher Minimum Rent

The enhanced voucher minimum rent requirement remains in effect for all families who Revised 10/2004 receive enhanced voucher assistance and remain at the property.

2. The payment standard used to calculate the family subsidy will continue to be enhanced to match the gross rent for the unit if the gross rent exceeds the normally applicable payment standard and the Lakewood Housing Authority determines the rent is reasonable for as long as the enhanced voucher family continues to reside in the same property.

If the owner raises the rent for a family assisted with an enhanced voucher in accordance with the lease, State and local law, and voucher program regulations, the Lakewood Housing Authority will increase the enhanced payment standard to equal the new gross rent (rent to owner and the applicable Lakewood Housing Authority utility allowance for any tenant-supplied utilities) for the unit provided the Lakewood Housing Authority determines the rent is reasonable. The additional cost of the subsidy will be covered through the regular renewal process for the Lakewood Housing Authority's voucher program.

If a change in the Lakewood Housing Authority's utility allowance (either an increase or decrease) affects the gross rent for a family assisted with an enhanced voucher, the Lakewood Housing Authority will adjust the enhanced payment standard accordingly. The enhanced payment standard may never exceed the gross rent for the assisted family's unit.

## 28.4 HUD ENFORCEMENT ACTIONS

<u>HUD</u> enforcement actions can take the form of either terminating a Section 8 project-based HAP contract or not offering the owner the option to renew an expiring Section 8 project-based HAP contract due to an owner's failure to comply with the terms of the HAP contract. It includes suspensions and debarments.

Additionally, HUD enforcement actions may also result from material adverse financial or managerial actions or omissions that lead to either an owner default under a FHA-insured mortgage (monetary or technical) or a documented material violation of one or more of the obligations under the property's Regulatory Agreement.

<u>Eligible families are usually assisted with regular vouchers that HUD issues to the Lakewood Housing</u> <u>Authority in the above circumstances because families must move to receive housing choice voucher</u> <u>assistance.</u>

The Lakewood Housing Authority will not approve an assisted tenancy at a property if HUD has informed the Lakewood Housing Authority that the owner is debarred, suspended, or subject to a limited denial of participation.

Furthermore, the Lakewood Housing Authority may disapprove owner participation in the housing choice voucher program for a number of other grounds described in the housing choice voucher program regulations and previously set forth in this Administrative Plan. HUD encourages the Lakewood Housing Authority to disapprove a tenancy for any of these grounds in a case where vouchers are provided because HUD is taking an enforcement action against an owner.

In a few situations, families assisted under a Section 8 project-based HAP contract that is being terminated may be able to remain at the property. For instance, if the property is in good physical condition and the owner decides to turn the property over to new ownership, it may be possible for the eligible families assisted under the terminating contract to receive housing choice voucher assistance at the property. In such a case, the project-based families would qualify for enhanced vouchers. (HUD will make the determination whether enhanced or regular voucher assistance is appropriate.)

### 28.5 HUD PROPERTY DISPOSITION

When HUD is selling the property at a foreclosure sale, or is the mortgagee-in-possession or owner of the multifamily property due to an owner default of an FHA-insured mortgage and closing down the property or selling property to a new owner, it will supply regular housing choice vouchers to assist eligible low-income families.

# **GLOSSARY**

1937 Housing Act: The United States Housing Act of 1937 [42 U.S.C. 1437 et seq.]

<u>Absorption:</u> In portability, the point at which a receiving housing authority stops billing the initial housing authority for assistance on behalf of a portable family. [24 CFR 982.4]

Adjusted Annual Income: The amount of household income, after deductions for specified allowances, on which a participant's rent is based.

Revised 10/2004

Administrative fee: Fee paid by HUD to the housing authority for the administration of the program.

Administrative Plan: The plan that describes housing authority policies for the administration of the tenant-based programs.

Admission: The point when the family becomes a participant in the program. In a tenant-based program, the date used for this purpose is the effective date of the first HAP Contract for a family (first day of initial lease term).

Adult: A household member who is 18 years or older or who is the head of the household, or spouse, or co-head. An emancipated minor is also considered an adult. An adult must have the legal capacity to enter a lease under State and local law. In the anti-drug portions of this policy, it also refers to a minor who has been convicted of a crime as an adult under any Federal, State or tribal law.

<u>Allowances:</u> Amounts deducted from the household's annual income in determining adjusted annual income (the income amount used in the rent calculation). Allowances are given for elderly families, dependents, medical expenses for elderly and disabled families, disability expenses, and child care expenses for children under 13 years of age. Other allowances can be given at the discretion of the housing authority.

Amortization Payment: In a manufactured home space rental: The monthly debt service payment by the family to amortize the purchase price of the manufactured home. If furniture was included in the purchase price, the debt service must be reduced by 15% to exclude the cost of the furniture. The amortization cost is the initial financing, not refinancing. Set-up charges may be included in the monthly amortization payment.

<u>Annual Contributions Contract (ACC):</u> The written contract between <u>HUD</u> and a housing authority under which <u>HUD</u> agrees to provide funding for a program under the 1937 Act, and the housing authority agrees to comply with <u>HUD</u> requirements for the program.

Annual Income: All amounts, monetary or not, that:

- a. <u>Go to (or on behalf of) the family head or spouse (even if temporarily absent) or to any other family</u> <u>member, or</u>
- b. Are anticipated to be received from a source outside the family during the 12-month period following admission or annual reexamination effective date; and
- c. Are not specifically excluded from Annual Income.
- d. <u>Annual Income also includes amounts derived (during the 12-month period) from assets to which any</u> member of the family has access.

<u>Applicant (applicant family):</u> A family that has applied for admission to a program but is not yet a participant in the program.

Assets: see net family assets.

<u>Asset Income:</u> Income received from assets held by household members. If assets total more than \$5,000, income from the assets is "imputed" and the greater of actual asset income and imputed asset income is counted in annual income.

<u>Assisted lease (lease):</u> A written agreement between an owner and a family for the leasing of a dwelling unit to the family. The lease establishes the conditions for occupancy of the dwelling unit by a family with housing assistance payments under a HAP contract between the owner and the housing authority.

Business Days: Days the housing authority is open for business.

<u>Certificate:</u> A document formerly issued by a housing authority to a family selected for admission to the Certificate Program. The certificate describes the program and the procedures for housing authority approval of a unit selected by the family. The certificate also states the obligations of the family under the program.

<u>Certification:</u> The examination of a household's income, expenses, and family composition to determine the household's eligibility for program participation and to calculate the household's rent for the following 12 months.

<u>Child:</u> For purposes of citizenship regulations, a member of the family other than the family head or spouse who is under 18 years of age.

**Child care expenses:** Amounts anticipated to be paid by the family for the care of children under 13 years of age during the period for which annual income is computed, but only where such care is necessary to enable a family member to actively seek employment, be gainfully employed, or to further his or her education and only to the extent such amounts are not reimbursed. The amount deducted shall reflect reasonable charges for child care. In the case of childcare necessary to permit employment, the amount deducted shall not exceed the amount of employment income that is included in annual income.

Citizen: A citizen or national of the United States.

Common space: In shared housing: Space available for use by the assisted family and other occupants of the unit.

Congregate housing: Housing for elderly or persons with disabilities that meets the HQS for congregate housing.

**Consent form:** Any consent form approved by HUD to be signed by assistance applicants and participants for the purpose of obtaining income information from employers and SWICAs, return information from the Social Security Administration, and return information for unearned income from the Internal Revenue Service. The consent forms may authorize the collection of other information from assistance applicants or participants to determine eligibility or level of benefits.

<u>Contiguous MSA:</u> In portability, an MSA that shares a common boundary with the MSA in which the jurisdiction of the initial housing authority is located.

<u>Continuously assisted:</u> An applicant is continuously assisted under the 1937 Housing Act if the family is already receiving assistance under any 1937 Housing Act program when the family is admitted to the Housing Choice Voucher Program or is temporarily residing in a shelter for a legitimate reason.

<u>Cooperative:</u> Housing owned by a corporation or association, and where a member of the corporation or association has the right to reside in a particular unit, and to participate in management of the housing.

Cooperative member: A family of which one or more members owns membership shares in a cooperative.

<u>Covered Families:</u> Families who receive welfare assistance or other public assistance benefits ("welfare benefits") from a State or other public agency ("welfare agency") under a program for which Federal. State, or local law requires that a member of the family must participate in an economic self-sufficiency program as a condition for such assistance.

<u>Covered Person:</u> For purposes of the anti-drug provisions of this policy, a covered person is a resident, any member of the resident's household, a guest or another person uder the resident's control.

Currently engaging in: With respect to behavior such as illegal use of a drug, other drug-related criminal activity, Revised 10/2004 or other criminal activity, currently engaging in means that the individual has engaged in the behavior recently enough to justify a reasonable belief that the individual's behavior is current.

Domicile: The legal residence of the household head or spouse as determined in accordance with State and local law.

Decent, safe, and sanitary: Housing is decent, safe, and sanitary if it satisfies the applicable housing quality standards.

Department: The Department of Housing and Urban Development.

**Dependent:** A member of the family (except foster children and foster adults) other than the family head or spouse, who is under 18 years of age, or is a person with a disability, or is a full-time student.

**Disability** assistance expenses: Reasonable expenses that are anticipated, during the period for which annual income is computed, for attendant care and auxiliary apparatus for a disabled family member and that are necessary to enable a family member (including the disabled member) to be employed, provided that the expenses are neither paid to a member of the family nor reimbursed by an outside source.

**Disabled family:** A family whose head, spouse, or sole member is a person with disabilities; or two or more persons with disabilities living together; or one or more persons with disabilities living with one or more live-in aides.

Disabled person: See "person with disabilities."

**Displaced family:** A family in which each member, or whose sole member, is a person displaced by governmental action (such as urban renewal), or a person whose dwelling has been extensively damaged or destroyed as a result of a disaster declared or otherwise formally recognized pursuant to Federal disaster relief laws.

**Displaced person:** A person displaced by governmental action (such as urban renewal), or a person whose dwelling has been extensively damaged or destroyed as a result of a disaster declared or otherwise formally recognized pursuant to Federal disaster relief laws.

Drug: means a controlled substance as defined in section 102 of the Controlled Substances Act (21 U.S.C. 802).

**Drug-related** criminal activity: The illegal manufacture, sale, distribution, or use of a drug, or the possession of a drug with intent to manufacture, sell, distribute or use the drug.

**Drug trafficking:** The illegal manufacture, sale, or distribution, or the possession with intent to manufacture, sell, or distribute, of a controlled substance.

**Economic self-sufficiency program:** Any program designed to encourage, assist, train or facilitate the economic independence of HUD-assisted families or to provide work for such families. These programs include programs for job training, employment counseling, work placement, basic skills training, education, English proficiency, workfare, financial or household management, apprenticeship, and any program necessary to ready a participant for work (including a substance abuse or mental health treatment program), or other work activities.

**Elderly family:** A family whose head, spouse, or sole member is a person who is at least 62 years of age; or two or more persons who are at least 62 years of age living together; or one or more persons who are at least 62 years of age living with one or more live-in aides.

Elderly person: A person who is at least 62 years of age.

**Employment:** Employment for admission preference purposes is defined as:

Enrollment in an employment training program or currently working a minimum of <u>20</u> hours per week or attending school on a full-time basis for the Adult family member claiming the preference.

The amount of earned income shall not be a factor in granting this preference.

The employment part of this preference is also extended equally to, (1) a family if the head, spouse, or sole member is 62 years of age or older or who is receiving social security or Supplemental Security Income disability benefits or any other payments based on the individual's inability to work and, (2) any family whose head, spouse, co-head or unrelated partner of head of household is currently a full time student or enrolled in an employment training program.

Evidence of citizenship or eligible status: The documents that must be submitted to evidence citizenship or eligible immigration status.

Exception rent: An amount that exceeds the published fair market rent.

**Extremely low-income families:** Those families whose incomes do not exceed 30% of the median income for the area, as determined by HUD with adjustments for smaller and larger families, except that HUD may establish income ceilings higher or lower than 30% of the median income for the area if HUD finds that such variations are necessary because of unusually high or low family incomes.

Fair Housing Act: Title VIII of the Civil Rights Act of 1968, as amended by the Fair Housing Amendments Act of 1988 (42 U.S.C. 3601 et seq.).

**Fair market rent (FMR):** The rent, including the cost of utilities (except telephone), as established by HUD for units of varying sizes (by number of bedrooms), that must be paid in the housing market area to rent privatelyowned existing, decent, safe and sanitary rental housing of modest (non-luxury) nature with suitable amenities. FMRs are published periodically in the Federal Register.

Family includes but is not limited to:

- a. <u>A family with or without children (the temporary absence of a child from the home due to placement in foster care shall not be considered in determining family composition and family size);</u>
- b. An elderly family;
- <u>c.</u> <u>A near-elderly family;</u>
- d. <u>A disabled family;</u>
- e. <u>A displaced family;</u>
- <u>f.</u> <u>The remaining member of a resident family; and</u>
- g. <u>A single person who is not an elderly or displaced person, or a person with disabilities, or the remaining member of a resident family.</u>

**Family members:** include all household members except live-in aides, foster children and foster adults. All family members permanently reside in the unit, though they may be temporarily absent. All family members are listed on the HUD-50058 form.

Family Rent to Owner: In the housing choice voucher program, the portion of rent to owner paid by the family.

**Family self-sufficiency program (FSS program):** The program established by a housing authority to promote self-sufficiency of assisted families, including the coordination of supportive services (42 U.S.C. 1437u).

Family share: The portion of rent and utilities paid by the family or the gross rent minus the amount of the housing Revised 10/2004 assistance payment.

**Family unit size:** The appropriate number of bedrooms for a family as determined by the housing authority under the housing authority's subsidy standards.

**First-time homeowner:** In the homeownership option, a family of which no member owned any present ownership interest in a residence of any family member during the three years before commencement of homeownership assistance for the family. The term ``first-time homeowner'' includes a single parent or displaced homemaker (as those terms are defined in 12 U.S.C. 12713) who, while married, owned a home with his or her spouse, or resided in a home owned by his or her spouse.

**50058** Form: The HUD form that housing authorities are required to complete for each assisted household in public housing to record information used in the certification and re-certification process, and, at the option of the housing authority, for interim reexaminations.

**FMR/exception rent limit:** The Section 8 existing housing fair market rent published by HUD headquarters, or any exception rent. For a tenancy in the Housing Choice Voucher Program, the housing authority may adopt a payment standard up to the FMR/exception rent limit.

**Full-time employment:** Employment that averages at least 30 hours per week. This can include self-employment as long as the employees earns at least the average of the federal minimum wage over a 30 hour period.

**Full-time** student: A person who is attending school or vocational training on a full-time basis as defined by the institution.

Gross rent: The sum of the rent to the owner plus any utilities.

**Group Home:** A dwelling unit that is licensed by a State as a group home for the exclusive residential use of two to twelve persons who are elderly or persons with disabilities (including any live-in aide).

<u>Guest:</u> Means a person temporarily staying in the unit with the consent of a resident or other member of the household who has express or implied authority to so consent on behalf of the resident.

Head of household: The adult member of the family who is the head of the household for purposes of determining income eligibility and rent.

Home: In the homeownership option: A dwelling unit for which the Lakewood Housing Authority pays homeownership assistance.

Homeowner: In the homeownership option, a family of which one or more members owns title to the home.

**Homeownership** assistance: In the homeownership option, monthly homeownership assistance payments by the Lakewood Housing Authority. Homeownership assistance payment may be paid to the family, or to a mortgage lender on behalf of the family.

Homeownership expenses: In the homeownership option, a family's allowable monthly expenses for the home, as determined by the Lakewood Housing Authority in accordance with HUD requirements.

Homeownership option: Assistance for a homeowner or cooperative member under Sec. 982.625 to Sec. 982.641. A special housing type.

Household members: include all individuals who reside or will reside in the unit and who are listed on the lease, including live-in aides, foster children and foster adults.

**Housing Assistance Payment (HAP):** The monthly assistance by a housing authority, which includes (1) a payment to the owner for rent to the owner under the family's lease, and (2) an additional payment to the family if the total assistance payment exceeds the rent to owner.

 Housing quality standards (HQS):
 The HUD minimum quality standards for housing assisted under the Section 8 program.

**Housing voucher:** A document issued by a housing authority to a family selected for admission to the Housing Choice Voucher Program. This document describes the program and the procedures for housing authority approval of a unit selected by the family. The housing choice voucher also states the obligations of the family under the program.

Housing choice voucher holder: A family that has an unexpired housing choice voucher.

**Imputed income:** For households with net family assets of more than \$5,000, the amount calculated by multiplying net family assets by a HUD-specified percentage. If imputed income is more than actual income from assets, the imputed amount is used in determining annual income.

**Imputed welfare income:** The amount of annual income not actually received by a family, as a result of a welfare benefit reduction for welfare fraud or the failure to comply with economic self-sufficiency requirements, that is nonetheless included in the family's annual income for purposes of determining rent.

Income category: Designates a family's income range. There are three categories: low income, very low income and extremely low-income.

**Incremental income:** The increased portion of income between the total amount of welfare and earnings of a family member prior to enrollment in a training program and welfare and earnings of the family member after enrollment in the training program. All other amounts, increases and decreases, are treated in the usual manner in determining annual income.

**Initial Housing Authority:** In portability, both: (1) a housing authority that originally selected a family that later decides to move out of the jurisdiction of the selecting housing authority; and (2) a housing authority that absorbed a family that later decides to move out of the jurisdiction of the absorbing housing authority.

Initial payment standard: The payment standard at the beginning of the HAP contract term.

Initial rent to owner: The rent to owner at the beginning of the initial lease term.

Interest in the home: In the homeownership option:

- a. In the case of assistance for a homeowner, "interest in the home" includes title to the home, any lease or other right to occupy the home, or any other present interest in the home.
- b. In the case of assistance for a cooperative member, "interest in the home" includes ownership of membership shares in the cooperative, any lease or other right to occupy the home, or any other present interest in the home.

**Interim** (examination): <u>A</u> reexamination of <u>a</u> household's income, expenses, and household status conducted between the annual recertifications when <u>a</u> change in <u>a</u> household's circumstances warrant such <u>a</u> reexamination.

Jurisdiction: The area in which the housing authority has authority under State and local law to administer the program.

Law enforcement agency: The National Crime Information Center (NCIC), police departments and other law Revised 10/2004 enforcement agencies that hold criminal conviction records.

**Lease:** A written agreement between an owner and participant for the leasing of a dwelling unit to the resident. The lease establishes the conditions for occupancy of the dwelling unit by a family with housing assistance payments under a HAP Contract between the owner and the housing authority.

Legal capacity: The participant is bound by the terms of the lease and may enforce the terms of the lease against the owner.

Live-in aide: A person who resides with one or more elderly persons, or near-elderly persons, or persons with disabilities, and who:

- a. Is determined to be essential to the care and well-being of the persons;
- b. Is not obligated for the support of the persons; and
- c. <u>Would not be living in the unit except to provide the necessary supportive services.</u>

<u>A live-in aide is not a party to the lease.</u>

**Low-income families:** Those families whose incomes do not exceed 80% of the median income for the area, as determined by HUD with adjustments for smaller and larger families, except that HUD may establish income ceilings higher or lower than 80% of the median for the area on the basis of HUD's findings that such variations are necessary because of unusually high or low family incomes.

<u>Manufactured</u> <u>home:</u> A manufactured structure that is built on a permanent chassis, is designed for use as a principal place of residence, and meets the HQS.

<u>Manufacture</u> home space: In manufactured home space rental: A space leased by an owner to a family. A manufactured home owned and occupied by the family is located on the space.

<u>Medical expenses:</u> <u>Medical expenses, including medical insurance premiums, that are anticipated during the period</u> for which annual income is computed, and that are not covered by insurance.

<u>Membership shares:</u> In the homeownership option, shares in a cooperative. By owning such cooperative shares, the share-owner has the right to reside in a particular unit in the cooperative, and the right to participate in management of the housing.

<u>Mixed family:</u> A family whose members include those with citizenship or eligible immigration status, and those without citizenship or eligible immigration status.

<u>Moderate</u> <u>rehabilitation</u>: Rehabilitation involving a minimum expenditure of \$1000 for a unit, including its prorated share of work to be accomplished on common areas or systems, to:

- a. upgrade to decent, safe and sanitary condition to comply with the Housing Quality Standards or other standards approved by HUD, from a condition below these standards (improvements being of a modest nature and other than routine maintenance); or
- b. repair or replace major building systems or components in danger of failure.

Monthly adjusted income: One twelfth of adjusted income.

Monthly income: One twelfth of annual income.

Mutual housing is included in the definition of "cooperative".

<u>National:</u> A person who owes permanent allegiance to the United States, for example, as a result of birth in a United States territory or possession.

<u>Near-elderly family:</u> A family whose head, spouse, or sole member is a person who is at least 50 years of age but below the age of 62; or two or more persons who are at least 50 years of age but below the age of 62 living together; or one or more persons who are at least 50 years of age but below the age of 62 living with one or more live-in aides.

## Net family assets:

- a. <u>Net cash value after deducting reasonable costs that would be incurred in disposal of real property, savings, stocks, bonds, and other forms of capital investment, excluding interests in Indian trust land and excluding equity accounts in HUD homeownership programs. The value of necessary items of personal property such as furniture and automobiles shall be excluded.</u>
- b. In cases where a trust fund has been established and the trust is not revocable by, or under the control of, any member of the family or household, the value of the trust fund will not be considered an asset so long as the fund continues to be held in trust. Any income distributed from the trust fund shall be counted when determining annual income.
- c. In determining net family assets, housing authorities or owners, as applicable, shall include the value of any business or family assets disposed of by an applicant or resident for less than fair market value (including a disposition in trust, but not in a foreclosure or bankruptcy sale) during the two years preceding the date of application for the program or reexamination, as applicable, in excess of the consideration received therefor. In the case of a disposition as part of a separation or divorce settlement, the disposition will not be considered to be for less than fair market value if the applicant or tenant receives important consideration not measurable in dollar terms.
- d. For purposes of determining annual income under Section 8 Homeownership, the term "net family assets" does not include the value of a home currently being purchased with assistance under the Section 8 Homeownership Program. This exclusion is limited to the first 10 years after the purchase date of the home.

Noncitizen: A person who is neither a citizen nor national of the United States.

<u>Notice Of Funding Availability (NOFA):</u> For budget authority that HUD distributes by competitive process, the Federal Register document that invites applications for funding. This document explains how to apply for assistance and the criteria for awarding the funding.

Occupancy standards: The standards that the housing authority establishes for determining the appropriate number of bedrooms needed to house families of different sizes or composition.

**Other person under the tenant's control:** For the purposes of the definition of covered person it means the person, although not staying as a guest (as defined in this section) in the unit, is, or was at the time of the activity in question, on the premises (as premises is defined in this section) because of an invitation from the tenant or other member of the household who has express or implied authority to so consent on behalf of the tenant. Absent evidence to the contrary, a person temporarily and infrequently on the premises solely for legitimate commercial purposes is not under the tenant's control.

<u>**Owner:**</u> Any person or entity, including a cooperative, having the legal right to lease or sublease existing housing. In the anti-drug related Areas of this policy, it means the owner of federally assisted housing.

<u>Participant</u> (participant family): A family that has been admitted to the housing authority's program and is currently assisted in the program. The family becomes a participant on the effective date of the first HAP contract executed by the housing authority for the family (first day of initial lease).

Payment standard: In a housing choice voucher tenancy, the maximum monthly assistance payment for a family Revised 10/2004 (before deducting the total tenant payment by family contribution). For a housing choice voucher tenancy, the housing authority sets a payment standard in the range from 90% to 110% of the current FMR.

**Permanently absent:** A person or persons not actually residing in the unit who once lived there and does not intend to return. One becomes permanently absent when one vacates the unit.

Person with disabilities: A person who:

- A. Has a disability as defined in 42 U.S.C. 423
- <u>B.</u> <u>Is determined, pursuant to HUD regulations, to have a physical, mental, or emotional impairment that:</u>
  - <u>1.</u> <u>Is expected to be of long-continued and indefinite duration:</u>
  - 2. Substantially impedes his or her ability to live independently; and
  - <u>3.</u> Is of such a nature that the ability to live independently could be improved by more suitable housing conditions; or
- <u>C.</u> <u>Has a developmental disability as defined in 42 U.S.C. 6001</u>

This definition does not exclude persons who have the disease of acquired immunodeficiency syndrome or any conditions arising from the etiologic agent for acquired immunodeficiency syndrome.

For purposes of qualifying for low-income housing, it does not include a person whose disability is based solely on any drug or alcohol dependence.

**Portability:** Renting a dwelling unit with Section 8 tenant-based assistance outside the jurisdiction of the initial housing authority.

**Premises:** The building or complex in which the dwelling unit is located, including common areas and grounds. For purposes of the anti-drug provisions of this policy it means the building or complex or development in which the public or assisted housing dwelling unit is located, including common areas and grounds.

**Present ownership interest:** In the homeownership option, "Present ownership option" in a residence includes title, in whole or in part, to a residence, or ownership, in whole or in part, of membership shares in a cooperative. "Present ownership interest" in a residence does not include the right to purchase title to the residence under a leasepurchase agreement.

**Preservation:** This program encourages owners of eligible multifamily housing projects to preserve low-income housing affordability and availability while reducing the long-term cost of providing rental assistance. The program offers several approaches to restructuring the debt of properties developed with project-based Section 8 assistance whose HAP contracts are about to expire.

**Private space:** In shared housing: The portion of a contract unit that is for the exclusive use of an assisted family.

**Processing Entity:** The person or entity who is responsible for making eligibility and related determinations and an income reexamination. In the Section 8 and public housing programs the processing entity is the responsibility entity.

Project-Based Assistance Program: A Section 8 program administered by an Housing Authority pursuant to 24 Revised 10/2004 <u>CFR part 983, as amended by HUD in the Federal Register, Vol. 66, No. 10 on January 16, 2001 Revisions to PHA</u> <u>Project-Based Assistance Program; Initial Guidance.</u>

**<u>Proration of assistance:</u>** The reduction in a family's housing assistance payment to reflect the proportion of family members in a mixed family who are eligible for assistance.

**Public Housing:** Housing assisted under the 1937 Act, other than under Section 8. Public housing includes dwelling units in a mixed finance project that are assisted by a PHA with capital or operating funds.

<u>Public Housing Agency:</u> A State, county, municipality or other governmental entity or public body (or agency or instrumentality thereof) authorized to engage in or assist in the development or operation of low-income housing.

**<u>Reasonable rent:</u>** A rent to owner that is not more than charged: (a) for comparable units in the private unassisted market; and (b) for a comparable unassisted unit in the premises.

**<u>Receiving Housing Authority:</u>** In portability, a housing authority that receives a family selected for participation in the tenant-based program of another housing authority. The receiving housing authority issues a housing choice voucher, and provides program assistance to the family.

**<u>Re-certification:</u>** A reexamination of a household's income, expenses, and family composition to determine the household's rent for the following 12 months.

**<u>Remaining member of a tenant family:</u>** A member of the family listed on the lease who continues to live in an assisted household after all other family members have left.

**<u>Rent</u> to owner:** The monthly rent payable to the owner under the lease. Rent to owner covers payment for any housing services, maintenance, and utilities that the owner is required to provide and pay for.

### **Responsible** Entity:

For the public housing program, the Section 8 tenant-based assistance program 24 CFR 982), and the Section 8 project-based voucher program (24 CFR 983), and the Section 8 moderate rehabilitation program (24 CFR 882), responsible entity means the PHA administering the program under an ACC with HUD;

For all other Section 8 programs, responsible entity means the Section 8 project owner.

**<u>Risk</u> assessment**: In the context of lead-based paint it means an on-site investigation to determine and report the existence, nature, severity, and location of lead-based paint hazards in residential dwellings, including:

- A. Information gathering regarding the age and history of the housing and occupancy by children under age 6;
- B. <u>Visual inspection;</u>
- <u>C.</u> <u>Limited wipe sampling or other environmental sampling techniques;</u>
- D. Other activity as may be appropriate; and
- <u>E.</u> <u>Provision of a report explaining the results of the investigation.</u>

<u>Set-up charges:</u> In a manufactured home space rental, charges payable by the family for assembly, skirting and anchoring the manufactured home.

Revised 10/2004

<u>Shared housing:</u> A unit occupied by two or more families. The unit consists of both common space for shared use by the occupants of the unit and separate private space for each assisted family.

Shelter allowance: That portion of a welfare benefit (e.g., TANF) that the welfare agency designates to be used for rent and utilities.

Single person: Someone living alone or intending to live alone who does not qualify as an elderly person, a person with disabilities, a displaced person, or the remaining member of a tenant family.

<u>Single room occupancy housing (SRO):</u> <u>A unit for occupancy by a single eligible individual capable of independent living that contains no sanitary facilities or food preparation facilities, or contains either, but not both, types of facilities.</u>

Special admission: Admission of an applicant that is not on the housing authority waiting list, or admission without considering the applicant's waiting list position.

<u>Special housing types:</u> Special housing types include: <u>SRO housing</u>, <u>congregate housing</u>, <u>group homes</u>, <u>shared housing</u>, <u>cooperatives (including mutual housing)</u>, <u>and manufactured homes (including manufactured home space rental)</u>.</u>

Specified welfare benefit reduction:

A reduction of welfare benefits by the welfare agency, in whole or in part, for a family member, as determined by the welfare agency, because of fraud by a family member in connection wit the welfare program; or because of welfare agency sanction against a family member for noncompliance with a welfare agency requirement to participate in an economic self-sufficiency program.

"Specified welfare benefit reduction" does not include a reduction or termination of welfare benefits by the welfare agency:

at the expiration of a lifetime or other time limit on the payment of welfare benefits;

because a family member is not able to obtain employment, even though the family member has complied with welfare agency economic self-sufficiency or work activities requirements; or

because a family member has not complied with other welfare agency requirements.

<u>State Wage Information Collection Agency (SWICA):</u> The State agency receiving quarterly wage reports from employers in the State, or an alternative system that has been determined by the Secretary of Labor to be as effective and timely in providing employment-related income and eligibility information.</u>

<u>Statement of family responsibility:</u> An agreement in the form prescribed by HUD, between the housing authority and a family to be assisted under the Moderate Rehabilitation Program, stating the obligations and responsibilities of the family.

<u>Statement of homeowner obligations:</u> In the homeownership option, the family's agreement to comply with program obligations.

<u>Subsidy standards:</u> Standards established by a housing authority to determine the appropriate number of bedrooms and amount of subsidy for families of different sizes and compositions.

Suspension: Stopping the clock on the term of a family's housing choice voucher, for such period as determined by Revised 10/2004 the housing authority, from the time when the family submits a request for housing authority approval to lease a unit, until the time when the housing authority approves or denies the request. Also referred to as tolling.

**Temporarily absent:** A person or persons not actually residing in a unit for a period of time while still maintaining control of the unit. If the absence exceeds **thirty (30) calendar days**, the Housing Authority must agree to the absence.

Tenant: The person or persons (other than a live-in aide) who executes the lease as lessee of the dwelling unit.

Third-party (verification): Oral or written confirmation of a household's income, expenses, or household composition provided by a source outside the household, such as an employer, doctor, school official, etc.

### Tolling: see suspension.

### Total tenant payment (TTP):

- (1) Total tenant payment is the amount calculated under Section 3(a)(1) of the 1937 Act which is the higher of :
  - a. <u>30% of the family's monthly adjusted income:</u>
  - b. <u>10% of the family's monthly income;</u>
  - c. Minimum rent; or
  - <u>d.</u> if the family is receiving payments for welfare assistance from a public agency and a part of such payments, adjusted in accordance with the family's actual housing costs, is specifically designated by such agency to meet the family's housing costs, the portion of such payments which is so designated.
- (2) If the family's welfare assistance is ratably reduced from the standard of need by applying a percentage, the amount calculated under Section 3(a)(1) shall be the amount resulting from one application of the percentage.

**Utility allowance:** If the cost of utilities (except telephone) and other housing services for an assisted unit is not included in the tenant rent but is the responsibility of the family occupying the unit, an amount equal to the estimate made or approved by a housing authority or HUD of the monthly cost of a reasonable consumption of such utilities and other services for the unit by an energy-conservative household of modest circumstances consistent with the requirements of a safe, sanitary, and healthful living environment.

<u>Utility hook up charge:</u> In a manufactured home space rental, costs payable by a family for connecting the manufactured home to utilities such as water, gas, electrical and sewer lines.

<u>Utility</u> reimbursement: The portion of the housing assistance payment that exceeds the amount of the rent to owner. It is only paid when the housing assistance payment exceeds the rent to owner. If the cost of utilities (except telephone) and other housing services for an assisted unit is not included in the tenant rent but is the responsibility of the family occupying the unit, an amount equal to the estimate made or approved by a PHA of the monthly cost of a reasonable consumption of such utilities and other services for the unit by an energy-conservative household of modest circumstances consistent with the requirements of a safe, sanitary, and healthful living environment.

### Verification:

a. The process of obtaining statements from individuals who can attest to the accuracy of the amounts of income, expenses, or household member status (e.g., employers, public assistance agency staff, doctors).

- b. The three types of verification are:
  - (1) Third-party verification, either written or oral, obtained from employers, public assistance agencies, schools, etc.
  - (2) Documentation such as a copy of a birth certificate or bank statement
  - (3) Family certification or declaration (only used when third-party or documentation verification is not available)

<u>Very low-income families:</u> Families whose incomes do not exceed 50% of the median family income for the area, as determined by HUD with adjustments for smaller and larger families, except that HUD may establish income ceilings higher or lower than 50% of the median for the area if HUD finds that such variations are necessary because of unusually high or low family incomes.

(INSERT IF YOU HAVE A DOMESTIC VIOLENCE ADMISSION PREFERENCE) Victims of Domestic Violence: Individuals or families who have been or are being subjected to or victimized by violence by a member of the family or household. The Lakewood Housing Authority will require evidence that the family has been displaced as result of fleeing violence in the home. Individuals and families are also eligible for this preference if there is proof that the individual or family is currently living in a situation where they are being subjected to or victimized by violence by violence or proof may include a Protection from Abuse Order, police report, or written verification that the individual or family is living in an emergency shelter because the individual or family has been subjected to or victimized by violence by a member of the family or household. The following criteria are used to establish an individual's or a family's eligibility for this preference:

- <u>A.</u> <u>Verified actual or threatened physical violence directed against the applicant or the applicant's family by a spouse or other household member who lives in the unit with the family or where the family has fled its housing to escape from an abuser.</u>
- B. The actual or threatened violence must have occurred within the past 30 calendar days or be of a continuing nature.

<u>An applicant who lives in a violent neighborhood or is fearful of other violence outside the household is not considered involuntarily displaced as a result of domestic violence.</u>

The applicant must certify that the abuser will not reside with the applicant unless the Housing Authority gives prior written approval.

The Housing Authority will approve the return of the abuser to the household under the following conditions:

- A. The Housing Authority verifies that the abuser has received therapy or counseling that appears to minimize the likelihood of the recurrence of violent behavior.
- <u>B.</u> <u>A counselor, therapist or other appropriate professional recommends in writing that the individual be allowed to reside with the family.</u>

If the abuser returns to the family without approval of the Housing Authority, the Housing Authority will deny or terminate assistance for breach of the certification.

If the family requests it, the Lakewood Housing Authority will try to ensure that the new location of the family is concealed.

<u>Violent criminal activity:</u> Means any criminal activity that has as one of its elements the use, attempted use, or threatened use of physical force substantial enough to cause, or be reasonably likely to cause, serious bodily injury or property damage.

**Voucher** (rental voucher): A document issued by a housing authority to a family selected for admission to the Housing Choice Voucher Program. This document describes the program and the procedures for housing authority approval of a unit selected by the family and states the obligations of the family under the program.

Voucher holder: A family holding a housing choice voucher with unexpired search time.

Waiting list admission: An admission from the housing authority waiting list. [24 CFR 982.4]

Welfare Assistance: Welfare or other payments to families or individuals, based on need, that are made under programs funded, separately or jointly, by Federal, State or local governments (including assistance provided under the Temporary Assistance for Needy Families (TANF) program, as that term is defined under the implementing regulations issued by the Department of Health and Human Services at 45 CFR 260.31).

<u>45 CFR 260.31 defines the term "assistance" to include cash, payments, vouchers, and other forms of benefits</u> <u>designed to meet a family's ongoing basic needs (i.e., for food, clothing, shelter, utilities, household goods, personal</u> <u>care items, and general incidental expenses).</u>

It includes such benefits even when they are:

- <u>A.</u> <u>Provided in the form of payments by a TANF agency, or other agency on its behalf, to individual recipients; and</u>
- B. Conditioned on participation in work experience or community service (or any other work activity under 45 CFR 261.30).

Except where excluded later in this definition, it also includes supportive services such as transportation and childcare provided to families who are not employed.

The term "assistance" excludes:

- <u>A.</u> <u>Nonrecurrent, short-term benefits that:</u>
  - <u>1.</u> <u>Are designed to deal with a specific crisis situation or episode of need;</u>
  - 2. Are not intended to meet recurrent or ongoing needs; and
  - <u>3.</u> <u>Will not extend beyond four months.</u>
- B. Work subsidies (i.e., payments to employers or third parties to help cover the costs of employee wages, benefits, supervision, and training);
- <u>C.</u> <u>Supportive services such as child care and transportation provided to families who are employed;</u>
- D. <u>Refundable earned income tax credits;</u>
- E. <u>Contributions to, and distributions from, Individual Development Accounts;</u>
- F. Services such as counseling, case management, peer support, childcare information and referral, transitional services, job retention, job advancement, and other employment-related services that Revised 10/2004

do not provide basic income support; and

<u>G.</u> <u>Transportation benefits provided under a Job Access or Reverse Commute project, pursuant to</u> section 404(k) of the Act, to an individual who is not otherwise receiving assistance.

Welfare rent: In "as-paid" welfare programs, the amount of the welfare benefit designated for shelter and utilities.

Welfare -to-Work (WTW) families: Families assisted with housing choice voucher funding awarded under the HUD welfare-to-work voucher program.

Written notification: All written notifications required in this policy shall be hand delivered with a signed receipt or mailed via first class mail unless specified otherwise.

## ACRONYMS

- ACC Annual Contributions Contract
- <u>CACC</u> <u>Consolidated Annual Contributions Contract</u>
- <u>CFR</u> <u>Code of Federal Regulations</u>
- FMR Fair Market Rent
- FSS Family Self Sufficiency (program)
- HA Housing Authority
- HAP Housing Assistance Payment
- HCDA Housing and Community Development Act
- HQS Housing Quality Standards
- HUD Department of Housing and Urban Development
- INS (U.S.) Immigration and Naturalization Service
- NAHA (Cranston-Gonzalez) National Affordable Housing Act
  - <u>NOFA</u> <u>Notice of Funding Availability</u>
  - OMB (U.S.) Office of Management and Budget
  - <u>PBC</u> <u>Project-Based Certificate (program)</u>
- QHWRA Quality Housing and Work Responsibility Act of 1998
  - <u>PHA</u> <u>Public Housing Agency</u>

TTPTotal Tenant Payment