PHA Plans

Streamlined 5-Year/Annual Version

U.S. Department of Housing and Urban Development

Office of Public and Indian Housing

OMB No. 2577-0226 (exp 05/31/2006)

This information collection is authorized by Section 511 of the Quality Housing and Work Responsibility Act, which added a new section 5A to the U.S. Housing Act of 1937 that introduced 5-year and annual PHA Plans. The full PHA plan provides a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission and strategies for serving the needs of low-income and very low-income families. This form allows eligible PHAs to make a streamlined annual Plan submission to HUD consistent with HUD's efforts to provide regulatory relief to certain PHAs. Public reporting burden for this information collection is estimated to average 11.7 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. HUD may not collect this information and respondents are not required to complete this form, unless it displays a currently valid OMB Control Number.

Privacy Act Notice. The United States Department of Housing and Urban Development, Federal Housing Administration, is authorized to solicit the information requested in this form by virtue of Title 12, U.S. Code, Section 1701 et seq., and regulations promulgated thereunder at Title 12, Code of Federal Regulations. Information in PHA plans is publicly available.

Streamlined 5-Year Plan for Fiscal Years 2004 – 2009

Streamlined Annual Plan for Fiscal Year 2004

NOTE: This PHA Plan template (HUD-50075-SA) is to be completed in accordance with instructions contained in previous Notices PIH 99-33 (HA), 99-51 (HA), 2000-22 (HA), 2000-36 (HA), 2000-43 (HA), 2001-4 (HA), 2001-26 (HA), 2003-7 (HA), and any related notices HUD may subsequently issue. Full reporting for each component listed in the streamlined Annual Plan submitted with the 5-year plan is required.

Annual Plan for FY 2004

HA Code: NC151

Streamlined Five-Year PHA Plan Agency Identification

| PHA Name: Twin Rivers Opportunities, Inc. | | ities, Inc. | PHA Number: NC151 | | |
|--|---|--|--|----------------------------|--|
| PHA Fiscal Year Beginnin | ng: 10/20 | 004 | | | |
| PHA Programs Administe Public Housing and Section 8 Number of public housing units: Number of S8 units: PHA Consortia: (check be | Se Numbe | er of S8 units:880 Number | ublic Housing Only er of public housing units an and complete ta | : | |
| Participating PHAs | PHA Code | Program(s) Included in the Consortium | Programs Not in the Consortium | # of Units Each Program | |
| Participating PHA 1: | | | | | |
| Participating PHA 2: | | | | | |
| Participating PHA 3: | | | | | |
| Public Access to Informat Information regarding any activ all that apply) Main administrative office of PHA development manager PHA local offices | ities outlin of the PHA | - | e obtained by conta | cting: (select | |
| Display Locations For PH The PHA Plans and attachments (if | any) are a of the PHA ment office of the local of the Country | vailable for public insperses es government aty government | | at apply) | |
| PHA Plan Supporting Documents a | re availabl | e for inspection at: (sele | ct all that apply) | | |

| PHA Name: Twin Rivers Opportunities, Inc 5-Year Plan for Fiscal Years: 2004 - 2009 | |
|---|-----|
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| Main business office of the PHA | |
| PHA development management offices | |
| Other (list below) | |
| | |
| Streamlined Five-Year PHA Plan | |
| PHA FISCAL YEARS 2004 - 2009 | |
| [24 CFR Part 903.12] | |
| | |
| A. Mission | |
| State the PHA's mission for serving the needs of low-income, very low income, and extremely low-income families the PHA's jurisdiction. (select one of the choices below) | in |
| | |
| The mission of the PHA is the same as that of the Department of Housing and Urban | |
| Development: To promote adequate and affordable housing, economic opportunity and a | |
| suitable living environment free from discrimination. | |
| The PHA's mission is: (state mission here) To expand the agency's service to the optim | um |
| provision of Housing Assistance and Homeownership opportunities to very low and lower | |
| income families residing in Craven, Jones and Pamlico counties. | |
| D. Carlo | |
| B. Goals The goals and objectives listed below are derived from HUD's strategic Goals and Objectives and those emphasize | zed |
| in recent legislation. PHAs may select any of these goals and objectives as their own, or identify other goals and | /or |
| objectives. Whether selecting the HUD-suggested objectives or their own, PHAs ARE STRONGLY ENCOURAGE TO IDENTIFY QUANTIFIABLE MEASURES OF SUCCESS IN REACHING THEIR OBJECTIVES OVER THE | GED |
| COURSE OF THE 5 YEARS. (Quantifiable measures would include targets such as: numbers of families served or | r |
| PHAS scores achieved.) PHAs should identify these measures in the spaces to the right of or below the stated objectives. | |
| objectives. | |
| HUD Strategic Goal: Increase the availability of decent, safe, and affordable housing. | |
| PHA Goal: Expand the supply of assisted housing | |
| Objectives: | |
| Apply for additional rental vouchers: | |
| Reduce public housing vacancies: | |
| Leverage private or other public funds to create additional housing opportunities: Acquire or build units or developments | |
| Other (list below) | |
| | |
| PHA Goal: Improve the quality of assisted housing | |
| Objectives: | |
| ☐ Improve public housing management: (PHAS score)☐ Improve voucher management: (SEMAP score) | |
| Ly improve reaction manuscritem, (obtain it become) | |

| PHA Nar | ne: Twin Riv | vers Opportunities, Inc 5-Year Plan for Fiscal Years: 2004 - 2009 Annual Plan for FY 2004 |
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| HA Code | : NC151 | Allinual Plain 101 F 1 2004 |
| | ⊠ I | ncrease customer satisfaction: |
| | | Concentrate on efforts to improve specific management functions: |
| | | list; e.g., public housing finance; voucher unit inspections) |
| | | Renovate or modernize public housing units: |
| | _ | Demolish or dispose of obsolete public housing: |
| | | Provide replacement public housing: |
| | | Provide replacement vouchers: |
| | | Other: (list below) |
| \boxtimes | PHA Go | al: Increase assisted housing choices |
| | Objective | |
| | □ F | Provide voucher mobility counseling: |
| | | Conduct outreach efforts to potential voucher landlords |
| | ∑ I | ncrease voucher payment standards |
| | ∑ I | mplement voucher homeownership program: |
| | ∑ I | implement voucher or other homeownership programs: |
| | $\overline{}$ | implement public housing site-based waiting lists: |
| | = | Convert public housing to vouchers: |
| | | Other: (list below) |
| HUD S | Strategic | Goal: Improve community quality of life and economic vitality |
| | PHA Go | al: Provide an improved living environment |
| | Objective | es: |
| | | implement measures to deconcentrate poverty by bringing higher income public housing households into lower income developments: |
| | | mplement measures to promote income mixing in public housing by assuring access for |
| | | ower income families into higher income developments: |
| | | implement public housing security improvements: |
| | | Designate developments or buildings for particular resident groups (elderly, persons |
| | | vith disabilities) Other: (list below) |
| | | Salet (list celet) |
| HIID 9 | Strategic | Goal: Promote self-sufficiency and asset development of families and |
| individ | _ | Goal. I follote sen-sufficiency and asset development of families and |
| \boxtimes | | al: Promote self-sufficiency of assisted households |
| | Objective | |
| | _ | increase the number and percentage of employed persons in assisted families: |
| | | Provide or attract supportive services to improve assistance recipients' employability: |
| | | Provide or attract supportive services to increase independence for the elderly or |

| vin Rivers Opportunities, Inc 5-Year Plan for Fiscal Years: 2004 - 2009 Annual Plan for FY 2004 | |
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| families with disabilities. | |
| Other: (list below) | |
| egic Goal: Ensure Equal Opportunity in Housing for all Americans | |
| A Goal: Ensure equal opportunity and affirmatively further fair housing | |
| ectives: | |
| Undertake affirmative measures to ensure access to assisted housing regardless of rac | e. |
| color, religion national origin, sex, familial status, and disability: | |
| Undertake affirmative measures to provide a suitable living environment for families | |
| living in assisted housing, regardless of race, color, religion national origin, sex, familial | |
| status, and disability: | |
| Undertake affirmative measures to ensure accessible housing to persons with all | |
| 5 1 | |
| Other: (list below) | |
| | families with disabilities. Other: (list below) egic Goal: Ensure Equal Opportunity in Housing for all Americans A Goal: Ensure equal opportunity and affirmatively further fair housing ectives: Undertake affirmative measures to ensure access to assisted housing regardless of rac color, religion national origin, sex, familial status, and disability: Undertake affirmative measures to provide a suitable living environment for families living in assisted housing, regardless of race, color, religion national origin, sex, familial status, and disability: Undertake affirmative measures to ensure accessible housing to persons with all varieties of disabilities regardless of unit size required: |

Other PHA Goals and Objectives: (list below)

- 1. To assist the local economy by increasing the occupancy rate and the amount of money flowing into the community.
- 2. To encourage self-sufficiency of participant families and assist in the expansion of family opportunities which address educational, socio-economic, recreational and other human services needs.
- 3. To create positive public awareness and expand the level of family, owner, and community support in accomplishing the PHA's mission.
- 4. To attain and maintain a high level of standards and professionalism in our day-to-day management of all program components.
- 5. To administer an efficient, high-performing agency through continuous improvement of the PHA's support systems and commitment to our employees and their development,
- 6. To provide decent, safe and sanitary housing for very low income families while maintaining their rent payments at an affordable level.
- 7. To ensure that all units meet Housing Quality Standards and families pay fair and reasonable rents.
- 8. To promote fair housing and the opportunity for very low-income families of all ethnic backgrounds to experience freedom of housing choice.
- 9. To promote a housing program which maintains quality service and integrity while providing an incentive to private property owners to rent to very low income families.
- 10. To promote a market-driven housing program that will help qualified low-income families be successful in obtaining affordable housing and increase the supply of housing choices for such families.

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Streamlined Annual PHA Plan PHA Fiscal Year 2004

[24 CFR Part 903.12(b)]

Table of Contents

Provide the following table of contents for the streamlined Annual Plan submitted with the Five-Year Plan, including all streamlined plan components, and additional requirements, together with the list of supporting documents available for public inspection.

A. ANNUAL STREAMLINED PHA PLAN COMPONENTS

| \boxtimes | 1. Housing Needs |
|-------------|--|
| \boxtimes | 2. Financial Resources |
| | 3. Policies on Eligibility, Selection and Admissions |
| \boxtimes | 4. Rent Determination Policies |
| | 5. Capital Improvements Needs |
| | 6. Demolition and Disposition |
| \boxtimes | 7. Homeownership |
| | 8. Civil Rights Certifications (included with PHA Certifications of Compliance) |
| \boxtimes | 9. Additional Information |
| | a. PHA Progress on Meeting 5-Year Mission and Goals |
| | b. Criteria for Substantial Deviations and Significant Amendments |
| | c. Other Information Requested by HUD |
| | Resident Advisory Board Membership and Consultation Process |
| | ii. Resident Membership on the PHA Governing Board |
| | iii. PHA Statement of Consistency with Consolidated Plan |
| | iv. (Reserved) |
| | 10. Project-Based Voucher Program |
| Ä | 11. Supporting Documents Available for Review |
| | 12. FY 20_ Capital Fund Program and Capital Fund Program Replacement Housing Factor, |
| | Annual Statement/Performance and Evaluation Report |
| H | 13. Capital Fund Program 5-Year Action Plan |
| Ш | 14. Other (List below, providing name for each item) |
| В. | SEPARATE HARD COPY SUBMISSIONS TO LOCAL HUD FIELD OFFICE |

Form HUD-50077, <u>PHA Certifications of Compliance with the PHA Plans and Related</u>
<u>Regulations: Board Resolution to Accompany the Standard Annual, Standard Five-Year, and Streamlined Five-Year/Annual Plans;</u>

Certification by State or Local Official of PHA Plan Consistency with Consolidated Plan.

For PHAs APPLYING FOR CAPITAL FUND PROGRAM (CFP) GRANTS:

Form HUD-50070, *Certification for a Drug-Free Workplace*;

Form HUD-50071, Certification of Payments to Influence Federal Transactions;

Form SF-LLL & SF-LLLa, <u>Disclosure of Lobbying Activities</u>.

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Executive Summary (optional)

[903.7(r)]. If desired, provide a brief overview of the contents of the streamlined 5-Year/Annual Plan.

Twin Rivers Opportunities, Inc. administrates the Section 8 Housing Choice Voucher program in Craven, Jones and Pamlico counties. In addition to the administration of the HCV program, the Office provides comprehensive counseling services through its Family Self Sufficiency program for 50 tenants. We will continue to use the local preference-involuntary displacement (fire and natural disasters) for those living and or working in Craven, Jones and Pamlico counties. We have organized our waiting list on this basis. Although not included in last year's plan as received, the agency was awarded a Section 8 Homeownership Grant by HUD for Housing Choice Voucher participants to consider homeownership options for using their voucher .

1. Statement of Housing Needs [24 CFR Part 903.12 (b), 903.7(a)]

A. Housing Needs of Families on the Public Housing and Section 8 Tenant- Based Assistance Waiting Lists

State the housing needs of the families on the PHA's waiting list/s. Complete one table for each type of PHA-wide waiting list administered by the PHA. PHAs may provide separate tables for site-based or sub-jurisdictional public housing waiting lists at their option.

| Housing Needs of Families on the PHA's Waiting Lists | | | |
|--|--------------------------|----------------------------|-----------------|
| Waiting list type: (select one) | | | |
| Section 8 tenant-based assistance | | | |
| Public Housing | | | |
| Combined Section 8 and | d Public Housing | | |
| Public Housing Site-Bas | sed or sub-jurisdictions | al waiting list (optional) | |
| If used, identify which | ch development/subjur | isdiction: | |
| | # of families | % of total families | Annual Turnover |
| Waiting list total | 656 | | 79 |
| Extremely low income <=30% AMI | 575 | 88% | |
| Very low income (>30% but <=50% AMI) | 75 | 11% | |
| Low income (>50% but <80% AMI) | 6 | 1% | |
| Families with children | 592 | 90% | |
| Elderly families | 28 | 4% | |
| Families with Disabilities | 112 | 17% | |
| Race/ethnicity-Hispanic | 1 | 0% | |
| Race/ethnicity-White-non- Hispanic | 103 | 16% | |
| Race/ethnicity-Black-non Hispanic | 554 | 84% | |
| Race/ethnicity | | | |
| | | | |
| Characteristics by Bedroom | | | |
| Size (Public Housing Only) | | | |
| 1BR | 191 | 30% | |

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| Housing Needs of Families on the PHA's Waiting Lists | | | | |
|--|----------------------|---------|--|--|
| 2 BR | 288 | 44% | | |
| 3 BR | 159 | 24% | | |
| 4 BR | 16 | 2% | | |
| 5 BR | 2 | .00304% | | |
| 5+ BR | 0 | 0% | | |
| Is the waiting list closed (sel | lect one)? 🛛 No 🔲 Yo | es | | |
| If yes: | | | | |
| How long has it been closed (# of months)? | | | | |
| Does the PHA expect to reopen the list in the PHA Plan year? \(\subseteq \) No \(\subseteq \) Yes | | | | |
| Does the PHA permit specific categories of families onto the waiting list, even if generally closed? | | | | |
| □ No □ Yes | | | | |

B. Strategy for Addressing Needs

Provide a brief description of the PHA's strategy for addressing the housing needs of families on the PHA's public housing and Section 8 waiting lists **IN THE UPCOMING YEAR**, and the Agency's reasons for choosing this strategy.

To address housing needs, we will continue to utilize any additional vouchers awarded to our agency, maintain 100% lease up and apply for special purpose vouchers.

(1) Strategies

Need: Shortage of affordable housing for all eligible populations

Strategy 1. Maximize the number of affordable units available to the PHA within its current resources by: Select all that apply

| Select al | п шас арргу |
|-------------|--|
| | |
| | Employ effective maintenance and management policies to minimize the number of public |
| | housing units off-line |
| | Reduce turnover time for vacated public housing units |
| | Reduce time to renovate public housing units |
| | Seek replacement of public housing units lost to the inventory through mixed finance |
| | development |
| | Seek replacement of public housing units lost to the inventory through section 8 replacement |
| | housing resources |
| \boxtimes | Maintain or increase section 8 lease-up rates by establishing payment standards that will enable |
| | families to rent throughout the jurisdiction |
| | Undertake measures to ensure access to affordable housing among families assisted by the |
| | PHA, regardless of unit size required |
| | Maintain or increase section 8 lease-up rates by marketing the program to owners, particularly |
| | those outside of areas of minority and poverty concentration |
| \boxtimes | Maintain or increase section 8 lease-up rates by effectively screening Section 8 applicants to |
| | increase owner acceptance of program |
| | Participate in the Consolidated Plan development process to ensure coordination with broader |
| | community strategies |

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| | Other (list below) |
| C44 | 2. In anno 4 h a march an af affernil alla bassaire anni 4 a bassaire |
| | gy 2: Increase the number of affordable housing units by: 1 that apply |
| housing | Apply for additional section 8 units should they become available Leverage affordable housing resources in the community through the creation of mixed - finance |
| | Pursue housing resources other than public housing or Section 8 tenant-based assistance. Other: (list below) |
| Need: | Specific Family Types: Families at or below 30% of median |
| | gy 1: Target available assistance to families at or below 30 % of AMI |
| Select al | l that apply |
| | Exceed HUD federal targeting requirements for families at or below 30% of AMI in public housing |
| | Exceed HUD federal targeting requirements for families at or below 30% of AMI in tenant-based section 8 assistance |
| | Employ admissions preferences aimed at families with economic hardships |
| | Adopt rent policies to support and encourage work Other: (list below) |
| Need: | Specific Family Types: Families at or below 50% of median |
| | gy 1: Target available assistance to families at or below 50% of AMI that apply |
| | Employ admissions preferences aimed at families who are working Adopt rent policies to support and encourage work Other: (list below) |
| Target | 75% of families who are extremely low income. |
| Need: | Specific Family Types: The Elderly |
| | gy 1: Target available assistance to the elderly: l that apply |
| | Seek designation of public housing for the elderly Apply for special-purpose vouchers targeted to the elderly, should they become available |

| PHA Nai | me: Twin Rivers Opportunities, Inc 5-Year Plan for Fiscal Years: 2004 - 2009 Annual Plan for FY 2004 |
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| | Other: (list below) |
| | |
| Need: | Specific Family Types: Families with Disabilities |
| | gy 1: Target available assistance to Families with Disabilities: Il that apply |
| | Seek designation of public housing for families with disabilities Carry out the modifications needed in public housing based on the section 504 Needs Assessment for Public Housing |
| | Apply for special-purpose vouchers targeted to families with disabilities, should they become available |
| | Affirmatively market to local non-profit agencies that assist families with disabilities Other: (list below) |
| Need: | Specific Family Types: Races or ethnicities with disproportionate housing needs |
| | gy 1: Increase awareness of PHA resources among families of races and ethnicities with disproportionate needs: |
| Select if | f applicable |
| | Affirmatively market to races/ethnicities shown to have disproportionate housing needs Other: (list below) |
| Strate | gy 2: Conduct activities to affirmatively further fair housing |
| Select a | Il that apply |
| \boxtimes | Counsel section 8 tenants as to location of units outside of areas of poverty or minority concentration and assist them to locate those units |
| | Market the section 8 program to owners outside of areas of poverty /minority concentrations Other: (list below) |
| Other | Housing Needs & Strategies: (list needs and strategies below) |
| | easons for Selecting Strategies factors listed below, select all that influenced the PHA's selection of the strategies it will pursue: |
| | Funding constraints Staffing constraints Limited availability of sites for assisted housing |

| PHA Name: Twin Rivers Opportunit Annua | ries, Inc 5-Year Plan for Fiscal Years: 2004 - 2009 Il Plan for FY 2004 |
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| available to the PHA | <u> </u> |
| Influence of the hou | sing market on PHA programs |
| Community prioritie | s regarding housing assistance |
| Results of consultation | on with local or state government |
| Results of consultati | on with residents and the Resident Advisory Board |
| Results of consultati | on with advocacy groups |
| Other: (list below) | |

2. Statement of Financial Resources

[24 CFR Part 903.12 (b), 903.7 (c)]

List on the following table the financial resources that are anticipated to be available to the PHA for the support of Federal public housing and tenant-based Section 8 assistance programs administered by the PHA during the Plan year. Note: the table assumes that Federal public housing or tenant based Section 8 assistance grant funds are expended on eligible purposes; therefore, uses of these funds need not be stated. For other funds, indicate the use for those funds as one of the following categories: public housing operations, public housing capital improvements, public housing safety/security, public housing supportive services, Section 8 tenant-based assistance, Section 8 supportive services or other.

| Financial Resources: Planned Sources and Uses | | | |
|--|-------------|-------|--|
| Sources Planned \$ Planned Uses | | | |
| 1. Federal Grants (FY 20grants) | | | |
| a) Public Housing Operating Fund | | | |
| a) Public Housing Capital Fund | | | |
| a) HOPE VI Revitalization | | | |
| a) HOPE VI Demolition | | | |
| b) Annual Contributions for Section 8 Tenant- Based Assistance | \$4,033,920 | | |
| c) Resident Opportunity and Self-Sufficiency Grants | \$41,792 | | |
| d) Community Development Block Grant | | | |
| e) HOME | | | |
| Other Federal Grants (list below) | | | |
| Section 8 Homeownership Grant | | | |
| 2. Prior Year Federal Grants (unobligated funds only) (list below) | | | |
| <i>y</i> /(************************************ | | | |
| | | | |
| | | | |
| 3. Public Housing Dwelling Rental Income | | | |
| | | | |
| 4. Other income (list below) | | | |
| . , | | | |
| 4. Non-federal sources (list below) | | | |
| Weatherization | \$231,288 | Other | |
| HARRP | \$51,375 | Other | |

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| Financial Resources: Planned Sources and Uses | | |
|---|-------------|--------------|
| Sources | Planned \$ | Planned Uses |
| Total resources | \$4,358,375 | |
| Total resources | \$4,536,575 | |

3. PHA Policies Governing Eligibility, Selection, and Admissions

[24 CFR Part 903.12 (b), 903.7 (b)]

| A. Public Housing |
|---|
| Exemptions: PHAs that do not administer public housing are not required to complete subcomponent 3A. |
| (1) Eligibility |
| a. When does the PHA verify eligibility for admission to public housing? (select all that apply) When families are within a certain number of being offered a unit: (state number) When families are within a certain time of being offered a unit: (state time) Other: (describe) |
| b. Which non-income (screening) factors does the PHA use to establish eligibility for admission to public housing (select all that apply)? Criminal or Drug-related activity Rental history Housekeeping Other (describe) |
| c. Yes No: Does the PHA request criminal records from local law enforcement agencies for screening purposes? d. Yes No: Does the PHA request criminal records from State law enforcement agencies for |
| screening purposes? e. Yes No: Does the PHA access FBI criminal records from the FBI for screening purposes? (either directly or through an NCIC-authorized source) |
| (2)Waiting List Organization |
| a. Which methods does the PHA plan to use to organize its public housing waiting list (select all that apply) Community-wide list |
| Sub-jurisdictional lists Site-based waiting lists |

| | PHA Name: Twin Rivers Op | portunities, Inc Annual Plan for FY | 5-Year Plan for Fiscal Y 2004 | Years: 2004 - 2009 | |
|----|---|---|--|--|---|
| | HA Code: NC151 Other (describ | ne) | | | |
| | Outer (descrite | | | | |
| | | ninistrative office ment site manage | e | lic housing? | |
| | c. Site-Based Waiting | g Lists-Previous | Year | | |
| | | operated one o | | ing lists in the previous y | year? If yes, |
| | | | Site-Based Waiting L | ists | |
| - | Development Information : (Name, number, location) | Date Initiated | Initial mix of Racial, Ethnic or Disability Demographics | Current mix of Racial, Ethnic or Disability Demographics since Initiation of SBWL | Percent change between initial and current mix of Racial, Ethnic, or Disability demographics |
| - | | | | | |
| | | | | | |
| | | | | | |
| | time? | | - | ments to which families refore being removed from | |
| | waiting list? | it offers may am | applicant turn down be | note being temoved from | if the site-based |
| | court order or settl | lement agreement of a site-based v | nt? If yes, describe the | ling fair housing complaint or contact agreement or contact attempts or be inconsistent with | mplaint and |
| d. | Site-Based Waiting L | ists – Coming Y | l'ear | | |
| | • | - | ore site-based waiting osection (3) Assignme | lists in the coming year, nt | answer each of the |
| | 1. How many site- | based waiting lis | sts will the PHA operat | te in the coming year? | |
| | 2. Yes N | lo: Are any or al | ll of the PHA's site-ba | sed waiting lists new for | the upcoming year |

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| (that is, they are not part of a previously-HUD-approved site based plan)? If yes, how many lists? | waiting list |
| 3. Yes No: May families be on more than one list simultaneously If yes, how many lists? | |
| 4. Where can interested persons obtain more information about and sign up to be on the waiting lists (select all that apply)? PHA main administrative office All PHA development management offices Management offices at developments with site-based waiting lists At the development to which they would like to apply Other (list below) (3) Assignment | site-based |
| a. How many vacant unit choices are applicants ordinarily given before they fall to the bottom removed from the waiting list? (select one) One Two Three or More | om of or are |
| b. Yes No: Is this policy consistent across all waiting list types? | |
| c. If answer to b is no, list variations for any other than the primary public housing waiting li PHA: | st/s for the |
| (4) Admissions Preferences | |
| a. Income targeting: Yes No: Does the PHA plan to exceed the federal targeting requirements by targethan 40% of all new admissions to public housing to families at or belowed median area income? | • |
| b. Transfer policies: In what circumstances will transfers take precedence over new admissions? (list below) Emergencies Over-housed Under-housed Medical justification Administrative reasons determined by the PHA (e.g., to permit modernization work Resident choice: (state circumstances below) Other: (list below) | () |

| НА Со | de: NC151 | Annual Plan for FY 2004 |
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| c. P | references Yes No: | Has the PHA established preferences for admission to public housing (other than date and time of application)? (If "no" is selected, skip to subsection (5) Occupancy) |
| | | wing admission preferences does the PHA plan to employ in the coming year? by from either former Federal preferences or other preferences) |
| Form | Owner, Inacce Victims of don Substandard he Homelessness | splacement (Disaster, Government Action, Action of Housing essibility, Property Disposition) nestic violence |
| Other | Veterans and v Residents who Those enrolled Households tha Households tha Those previous Victims of repr | lect below) les and those unable to work because of age or disability reterans' families live and/or work in the jurisdiction currently in educational, training, or upward mobility programs at contribute to meeting income goals (broad range of incomes) at contribute to meeting income requirements (targeting) sly enrolled in educational, training, or upward mobility programs risals or hate crimes ce(s) (list below) |
| repre equal system | sents your first pri weight to one or | ploy admissions preferences, please prioritize by placing a "1" in the space that iority, a "2" in the box representing your second priority, and so on. If you give more of these choices (either through an absolute hierarchy or through a point e number next to each. That means you can use "1" more than once, "2" more |
| | Date and Time | |
| Form | • | splacement (Disaster, Government Action, Action of Housing ssibility, Property Disposition) nestic violence ousing |

5-Year Plan for Fiscal Years: 2004 - 2009

PHA Name: Twin Rivers Opportunities, Inc

HA Code: NC151 Other preferences (select all that apply) Working families and those unable to work because of age or disability Veterans and veterans' families Residents who live and/or work in the jurisdiction Those enrolled currently in educational, training, or upward mobility programs Households that contribute to meeting income goals (broad range of incomes) Households that contribute to meeting income requirements (targeting) Those previously enrolled in educational, training, or upward mobility programs Victims of reprisals or hate crimes Other preference(s) (list below) 4. Relationship of preferences to income targeting requirements: The PHA applies preferences within income tiers Not applicable: the pool of applicant families ensures that the PHA will meet income targeting requirements (5) Occupancy a. What reference materials can applicants and residents use to obtain information about the rules of occupancy of public housing (select all that apply) The PHA-resident lease The PHA's Admissions and (Continued) Occupancy policy PHA briefing seminars or written materials Other source (list) b. How often must residents notify the PHA of changes in family composition? (select all that apply) At an annual reexamination and lease renewal Any time family composition changes At family request for revision Other (list) (6) Deconcentration and Income Mixing a. Yes No: Does the PHA have any general occupancy (family) public housing developments covered by the deconcentration rule? If no, this section is complete. If yes, continue to the next question. b. Yes No: Do any of these covered developments have average incomes above or below 85% to 115% of the average incomes of all such developments? If no, this section is complete. If yes, list these developments on the following table: **Deconcentration Policy for Covered Developments**

5-Year Plan for Fiscal Years: 2004 - 2009

PHA Name: Twin Rivers Opportunities, Inc

Annual Plan for FY 2004

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| Development Name | Number of Units | Explanation (if any) [see step 4 at §903.2(c)(1)(iv)] | Deconcentration policy (if no explanation) [see step 5 at §903.2(c)(1)(v)] |
|------------------|--------------------|---|--|
| | | | |
| | | | |
| | | | |

B. Section 8

Exemptions: PHAs that do not administer section 8 are not required to complete sub-component 3B. Unless otherwise specified, all questions in this section apply only to the tenant-based section 8 assistance program (vouchers, and until completely merged into the voucher program, certificates).

(1) Eligibility

| a. Wh | at is the extent of screening conducted by the PHA? (select all that apply) Criminal or drug-related activity only to the extent required by law or regulation Criminal and drug-related activity, more extensively than required by law or regulation More general screening than criminal and drug-related activity (list factors): Other (list below) |
|------------|--|
| b. 🔀 | Yes No: Does the PHA request criminal records from local law enforcement agencies for screening purposes? |
| c. 🗌 | Yes No: Does the PHA request criminal records from State law enforcement agencies for screening purposes? |
| d. 🗌 | Yes No: Does the PHA access FBI criminal records from the FBI for screening purposes? (either directly or through an NCIC-authorized source) |
| e. Ind | icate what kinds of information you share with prospective landlords? (select all that apply) Criminal or drug-related activity Other (describe below) |
| a) | The PHA will provide documented information regarding tenancy history for the past 3 years to prospective landlords upon written request from the landlord. |
| b) | The information will be provided for the last 3 years. |
| c) | The information will be provided in writing upon written request. |
| d) | Only the Deputy Executive Director or Executive Director may provide this |

(2) Waiting List Organization

information.

a. With which of the following program waiting lists is the section 8 tenant-based assistance waiting list

| PHA Nai | Annual Plan for FY 2004 Annual Plan for FY 2004 |
|-------------|--|
| HA Code | |
| | rged? (select all that apply) |
| | None |
| | Federal public housing |
| H | Federal moderate rehabilitation |
| H | Federal project-based certificate program Other federal or local program (list below) |
| | outer rederation focus program (list below) |
| b. Wh | ere may interested persons apply for admission to section 8 tenant-based assistance? (select all |
| | t apply) |
| | PHA main administrative office |
| \boxtimes | Other (list below) |
| All nor | sons who wish to apply for any of the PHA's programs must submit a pre-application in |
| _ | g to the PHA. |
| ,,,, | , ··· |
| (3) Sea | arch Time |
| . 🖂 | Yes No: Does the PHA give extensions on standard 60-day period to search for a unit? |
| | state circumstances below: |
| n yes, | state energingualizes below. |
| a) | The PHA may extend the term up to 30 days from the beginning of the initial term if |
| | the family needs and request an extension as a reasonable accommodation to make |
| | the program accessible to and usable by a family member with a disability. |
| b) | If the family needs an extension in excess of 30 days, the PHA may extend the |
| D) | voucher term for the amount of time reasonably required for said reasonable |
| | accommodation. |
| | |
| c) | A family may request a written request for an extension of the voucher time period. |
| d) | All requests for extensions must be received prior to the expiration date of the |
| u) | voucher. |
| | |
| e) | Approval beyond 120 days can only be approved by the Executive Director. |
| P | A 64 41 6 6 6-41 |
| f) | After the first 60 days of the search, the family is required to maintain a search record and report to the PHA every 30 days. |
| | and report to the rain every 50 days. |
| | |
| (4) Ad | missions Preferences |
| т | |
| a. Inco | ome targeting |

| PHA Name: Twin Rivers Opportunities, Inc 5-Year Plan for Fiscal Years: 2004 - 2009 Annual Plan for FY 2004 |
|---|
| HA Code: NC151 |
| Yes No: Does the PHA plan to exceed the federal targeting requirements by targeting more than 75% of all new admissions to the section 8 program to families at or below 30% of median area income? |
| b. Preferences 1. Yes No: Has the PHA established preferences for admission to section 8 tenant-based assistance? (other than date and time of application) (if no, skip to subcomponent (5) Special purpose section 8 assistance programs) |
| 2. Which of the following admission preferences does the PHA plan to employ in the coming year? (select all that apply from either former Federal preferences or other preferences) |
| Former Federal preferences Involuntary Displacement (Disaster, Government Action, Action of Housing Owner, Inaccessibility, Property Disposition) Victims of domestic violence Substandard housing Homelessness High rent burden (rent is > 50 percent of income) |
| Other preferences (select all that apply) Working families and those unable to work because of age or disability Veterans and veterans' families Residents who live and/or work in your jurisdiction Those enrolled currently in educational, training, or upward mobility programs Households that contribute to meeting income goals (broad range of incomes) Households that contribute to meeting income requirements (targeting) Those previously enrolled in educational, training, or upward mobility programs Victims of reprisals or hate crimes Other preference(s) (list below) |
| a) Families are considered to be involuntarily displaced if they are required to vacate housing as a result of: |
| ?? A disaster (fire, flood, earthquake, etc.) that has caused the unit to be uninhabitable. |
| 3. If the PHA will employ admissions preferences, please prioritize by placing a "1" in the space that represents your first priority, a "2" in the box representing your second priority, and so on. If you give equal weight to one or more of these choices (either through an absolute hierarchy or through a point system), place the same number next to each. That means you can use "1" more than once, "2" more than once, etc. |
| 1 Date and Time |

Annual Plan for FY 2004 HA Code: NC151 Former Federal preferences: Involuntary Displacement (Disaster, Government Action, Action of Housing Owner, Inaccessibility, Property Disposition) Victims of domestic violence Substandard housing Homelessness High rent burden Other preferences (select all that apply) Working families and those unable to work because of age or disability Veterans and veterans' families Residents who live and/or work in your jurisdiction Those enrolled currently in educational, training, or upward mobility programs Households that contribute to meeting income goals (broad range of incomes) Households that contribute to meeting income requirements (targeting) Those previously enrolled in educational, training, or upward mobility programs Victims of reprisals or hate crimes Other preference(s) (list below) a) Families are considered to be involuntarily displaced if they are required to vacate housing as a result of: ?? A disaster (fire, flood, earthquake, etc.) that has caused the unit to be uninhabitable. 4. Among applicants on the waiting list with equal preference status, how are applicants selected? (select one) Date and time of application Drawing (lottery) or other random choice technique 5. If the PHA plans to employ preferences for "residents who live and/or work in the jurisdiction" (select one) This preference has previously been reviewed and approved by HUD The PHA requests approval for this preference through this PHA Plan 6. Relationship of preferences to income targeting requirements: (select one) The PHA applies preferences within income tiers Not applicable: the pool of applicant families ensures that the PHA will meet income targeting requirements (5) Special Purpose Section 8 Assistance Programs

5-Year Plan for Fiscal Years: 2004 - 2009

PHA Name: Twin Rivers Opportunities, Inc

| PHA Name: Twin Rivers Opportunities, Inc 5-Year Plan for Fiscal Years: 2004 - 2009 Annual Plan for FY 2004 HA Code: NC151 |
|---|
| a. In which documents or other reference materials are the policies governing eligibility, selection, and admissions to any special-purpose section 8 program administered by the PHA contained? (select all that apply) The Section 8 Administrative Plan Briefing sessions and written materials Other (list below) |
| b. How does the PHA announce the availability of any special-purpose section 8 programs to the public? Through published notices Other (list below) |
| 4. PHA Rent Determination Policies [24 CFR Part 903.12(b), 903.7(d)] |
| A. Public Housing |
| Exemptions: PHAs that do not administer public housing are not required to complete sub-component 4A. |
| (1) Income Based Rent Policies Describe the PHA's income based rent setting policy/ies for public housing using, including discretionary (that is, not required by statute or regulation) income disregards and exclusions, in the appropriate spaces below. |
| a. Use of discretionary policies: (select one of the following two) |
| The PHA will not employ any discretionary rent-setting policies for income-based rent in public housing. Income-based rents are set at the higher of 30% of adjusted monthly income, 10% of unadjusted monthly income, the welfare rent, or minimum rent (less HUD mandatory deductions and exclusions). (If selected, skip to sub-component (2)) The PHA employs discretionary policies for determining income-based rent (If selected, |
| continue to question b.) b. Minimum Rent |
| 1. What amount best reflects the PHA's minimum rent? (select one) \$0 \$1-\$25 \$26-\$50 |
| 2. Yes No: Has the PHA adopted any discretionary minimum rent hardship exemption policies? |
| 3. If yes to question 2, list these policies below: |

| PHA Name: Twin Rivers Opportunities, Inc 5-Year Plan for Fiscal Years: 2004 - 2009 Annual Plan for FY 2004 HA Code: NC151 |
|---|
| c. Rents set at less than 30% of adjusted income |
| 1. Yes No: Does the PHA plan to charge rents at a fixed amount or percentage less than 30% of adjusted income? |
| 2. If yes to above, list the amounts or percentages charged and the circumstances under which these will be used below: |
| d. Which of the discretionary (optional) deductions and/or exclusions policies does the PHA plan to employ (select all that apply) For the earned income of a previously unemployed household member For increases in earned income Fixed amount (other than general rent-setting policy) If yes, state amount/s and circumstances below: |
| Fixed percentage (other than general rent-setting policy) If yes, state percentage/s and circumstances below: |
| For household heads For other family members For transportation expenses For the non-reimbursed medical expenses of non-disabled or non-elderly families Other (describe below) |
| e. Ceiling rents |
| 1. Do you have ceiling rents? (rents set at a level lower than 30% of adjusted income) (select one) |
| Yes for all developments Yes but only for some developments No |
| 2. For which kinds of developments are ceiling rents in place? (select all that apply) |
| For all developments For all general occupancy developments (not elderly or disabled or elderly only) For specified general occupancy developments For certain parts of developments; e.g., the high-rise portion For certain size units; e.g., larger bedroom sizes Other (list below) |

| PHA Name: Twin Rivers Opportunities, Inc 5-Year Plan for Fiscal Years: 2004 - 2009 Annual Plan for FY 2004 HA Code: NC151 |
|--|
| 3. Select the space or spaces that best describe how you arrive at ceiling rents (select all that apply) |
| Market comparability study Fair market rents (FMR) 95 th percentile rents 75 percent of operating costs 100 percent of operating costs for general occupancy (family) developments Operating costs plus debt service The "rental value" of the unit Other (list below) |
| f. Rent re-determinations: |
| 1. Between income reexaminations, how often must tenants report changes in income or family composition to the PHA such that the changes result in an adjustment to rent? (select all that apply) |
| Never At family option Any time the family experiences an income increase Any time a family experiences an income increase above a threshold amount or percentage: (if selected, specify threshold) Other (list below) |
| g. Yes No: Does the PHA plan to implement individual savings accounts for residents (ISAs) as an alternative to the required 12 month disallowance of earned income and phasing in of rent increases in the next year? |
| (2) Flat Rents |
| a. In setting the market-based flat rents, what sources of information did the PHA use to establish comparability? (select all that apply.) The section 8 rent reasonableness study of comparable housing Survey of rents listed in local newspaper Survey of similar unassisted units in the neighborhood Other (list/describe below) |
| B. Section 8 Tenant-Based Assistance |
| Exemptions: PHAs that do not administer Section 8 tenant-based assistance are not required to complete sub-component 4B. Unless otherwise specified, all questions in this section apply only to the tenant-based section 8 assistance program (vouchers, and until completely merged into the voucher program, certificates). |
| (1) Payment Standards |
| Describe the voucher payment standards and policies. |
| |

| HA Code | NC151 |
|------------------|--|
| a. Wha | t is the PHA's payment standard? (select the category that best describes your standard) At or above 90% but below100% of FMR 100% of FMR Above 100% but at or below 110% of FMR Above 110% of FMR (if HUD approved; describe circumstances below) |
| b. If th appl | e payment standard is lower than FMR, why has the PHA selected this standard? (select all that v) |
| | FMRs are adequate to ensure success among assisted families in the PHA's segment of the FMR area |
| | The PHA has chosen to serve additional families by lowering the payment standard Reflects market or submarket Other (list below) |
| c. If th appl | e payment standard is higher than FMR, why has the PHA chosen this level? (select all that y) |
| | FMRs are not adequate to ensure success among assisted families in the PHA's segment of the FMR area |
| | Reflects market or submarket |
| \boxtimes | To increase housing options for families |
| | Other (list below) |
| d. Hov | v often are payment standards reevaluated for adequacy? (select one) Annually Other (list below) |
| | at factors will the PHA consider in its assessment of the adequacy of its payment standard? |
| | ct all that apply) Success rates of assisted families |
| | Rent burdens of assisted families |
| | Other (list below) |
| (2) Mi | nimum Rent |
| a. Wha | at amount best reflects the PHA's minimum rent? (select one) \$0 \$1-\$25 \$26-\$50 |
| b. 🗌 | Yes No: Has the PHA adopted any discretionary minimum rent hardship exemption policies? (if yes, list below) |

5-Year Plan for Fiscal Years: 2004 - 2009

PHA Name: Twin Rivers Opportunities, Inc 5
Annual Plan for FY 2004

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5. Capital Improvement Needs

[24 CFR Part 903.12(b), 903.7 (g)]

Exemptions from Component 5: Section 8 only PHAs are not required to complete this component and may skip to Component 6.

A. Capital Fund Activities

Exemptions from sub-component 5A: PHAs that will not participate in the Capital Fund Program may skip to component 5B. All other PHAs must complete 5A as instructed.

| (1) Capital Fund P | |
|--------------------------------|---|
| (1) Capital Fund P | |
| (1) Suprum 1 uma 1 | rogram |
| a. Yes No | Does the PHA plan to participate in the Capital Fund Program in the upcoming year? If yes, complete items 12 and 13 of this template (Capital Fund Program tables). If no, skip to B. |
| b. Yes No | Does the PHA propose to use any portion of its CFP funds to repay debt incurred to finance capital improvements? If so, the PHA must identify in its annual and 5-year capital plans the development(s) where such improvements will be made and show both how the proceeds of the financing will be used and the amount of the annual payments required to service the debt. (Note that separate HUD approval is required for such financing activities.). |
| B. HOPE VI a (Non-Capital F | nd Public Housing Development and Replacement Activities and) |
| | |
| | omponent 5B: All PHAs administering public housing. Identify any approved HOPE VI and/or oment or replacement activities not described in the Capital Fund Program Annual Statement. |
| | oment or replacement activities not described in the Capital Fund Program Annual Statement. |
| public housing develop | oment or replacement activities not described in the Capital Fund Program Annual Statement. Calization |

| PHA Name: Twin Rivers Opp | oortunities, Inc 5-Year Plan for Fiscal Years: 2004 - 2009 Annual Plan for FY 2004 | | | | |
|--|---|--|--|--|--|
| HA Code: NC151 | 7 maa 7 m 7 | | | | |
| | Activities pursuant to an approved Revitalization Plan underway | | | | |
| c. Yes No: | Does the PHA plan to apply for a HOPE VI Revitalization grant in the Plan year? If yes, list development name/s below: | | | | |
| d. Yes No: | Will the PHA be engaging in any mixed-finance development activities for public housing in the Plan year? If yes, list developments or activities below: | | | | |
| e. Yes No: | Will the PHA be conducting any other public housing development or replacement activities not discussed in the Capital Fund Program Annual Statement? If yes, list developments or activities below: | | | | |
| 6. Demolition and | d Disposition_ | | | | |
| [24 CFR Part 903.12(b), 903 | | | | | |
| Applicability of compone | nt 6: Section 8 only PHAs are not required to complete this section. | | | | |
| a. Yes No: | Does the PHA plan to conduct any demolition or disposition activities (pursuant to section 18 or 24 (Hope VI)of the U.S. Housing Act of 1937 (42 U.S.C. 1437p) or Section 202/Section 33 (Mandatory Conversion) in the plan Fiscal Year? (If "No", skip to component 7; if "yes", complete one activity description for each development on the following chart.) | | | | |
| | Demolition/Disposition Activity Description | | | | |
| 1a. Development name | | | | | |
| 1b. Development (proje | | | | | |
| 2. Activity type: Demol | | | | | |
| Disposition Status (see | | | | | |
| Approved | siect one) | | | | |
| | ding approval | | | | |
| Planned applica | ition | | | | |
| ** | roved, submitted, or planned for submission: (DD/MM/YY) | | | | |
| 5. Number of units affe | | | | | |
| 6. Coverage of action (select one) | | | | | |
| Part of the development Total development | | | | | |
| 7. Timeline for activity: | | | | | |
| a. Actual or projected start date of activity: | | | | | |
| b. Projected end date of activity: | | | | | |
| 7. Section 8 Tenant Based AssistanceSection 8(y) Homeownership Program [24 CFR Part 903.12(b), 903.7(k)(1)(i)] | | | | | |

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| PHA Name: Twin Rivers Opportunities, Inc 5-Year Plan for Fiscal Years: 2004 - 2009 Annual Plan for FY 2004 HA Code: NC151 | | | | | |
|--|---|--|--|--|--|
| (1) Yes No: | Does the PHA plan to administer a Section 8 Homeownership program pursuant to Section 8(y) of the U.S.H.A. of 1937, as implemented by 24 CFR part 982? (If "No", skip to the next component; if "yes", complete each program description below (copy and complete questions for each program identified.) | | | | |
| (2) Program Descript | ion | | | | |
| a. Size of Program Yes No: | Will the PHA limit the number of families participating in the Section 8 homeownership option? | | | | |
| b. PHA-established eli ☐ Yes ⊠ No: | If the answer to the question above was yes, what is the maximum number of participants this fiscal year? 44 gibility criteria Will the PHA's program have eligibility criteria for participation in its Section 8 Homeownership Option program in addition to HUD criteria? If yes, list criteria below: | | | | |
| Awarded the Developed a Received apply Recruited lend Marketing to | e PHA undertake to implement the program this year (list) Grant by HUD. Section 8 Homeownership Administrative Plan for the agency. proval of the Board of Directors for the Administrative Plan. Inders to provide mortgages. Section 8 tenants. e-purchasing sessions. | | | | |
| (3) Capacity of the P | HA to Administer a Section 8 Homeownership Program | | | | |
| The PHA has demonstrated its capacity to administer the program by (select all that apply): a. Establishing a minimum homeowner downpayment requirement of at least 3 percent of purchase price and requiring that at least 1 percent of the purchase price come from the family's resources. b. Requiring that financing for purchase of a home under its Section 8 homeownership will be provided, insured or guaranteed by the state or Federal government; comply with secondary mortgage market underwriting requirements; or comply with generally accepted private sector underwriting standards. c. Partnering with a qualified agency or agencies to administer the program (list name(s) and years of experience below). d. Demonstrating that it has other relevant experience (list experience below). | | | | | |
| | unselor is a staff person with 19 years of experience as a Housing Counselor. | | | | |

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2. She has a certification from the North Carolina Association of Housing Counselors.

3. She is a professional Housing Occupancy Specialist certified by the Southeastern Regional Section 8 Housing Association, Inc.

8. Civil Rights Certifications

[24 CFR Part 903.12 (b), 903.7 (o)]

Civil rights certifications are included in the *PHA Plan Certifications of Compliance with the PHA Plans and Related Regulations: Board Resolution to Accompany the Standard Annual, Standard Five-Year, and Streamlined Five-Year/Annual Plans,* which is submitted to the Field Office in hard copy—see Table of Contents.

9. Additional Information

[24 CFR Part 903.12 (b), 903.7 (r)]

A. PHA Progress in Meeting the Mission and Goals Described in the 5-Year Plan

(Provide a statement of the PHA's progress against the goals and objectives established in the previous 5-Year Plan for the period FY 2003 - 2007

Required Attachment A Progress in Meeting Mission Goals

- 1. Expand the supply of assisted housing objective:
 - a. Apply for additional vouchers: The agency did not apply for any additional vouchers due to management transitions. We will apply this fiscal year.
- 1. Improve the quality of assisted housing objectives:
 - a. Improve voucher management (SEMAP score): The agency received a SEMAP score of 96-High Performer. To improve the score we will ensure that 50058's are submitted timely. Annual re-examinations are started two to three months in advance along with the annual reexamination. 3 months in advance. Annual inspections are also currently being completed 2 to
 - b. Increase customer satisfaction: All of the agency's staff members were trained on Customer Service training over the course of several staff meeting by the Interim Executive Director. A Landlord Workshop was held in which staff members from the Greensboro Regional office, the Fair Housing office and Craven County Health Department lectured on various topics. A landlord manual was developed by the Interim Executive Director that was distributed to all landlords attending. All new landlords now receive this manual when they come on the program. Tenant calls to the Greensboro HUD office and the Fair Housing office are down since all of the above trainings.

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 Concentrate on efforts to improve specific management function: The Inspector and the Housing Specialist received national certification from NAHRO in Housing Quality Standards.

- 1. Increase assisted housing choices objectives:
 - a. Provide voucher mobility counseling. Staff members counseled participants during briefing and reexaminations.
 - b. Conduct outreach efforts to potential voucher landlords: A landlord workshop was held in October 2003 and a landlord manual was developed.
 - c. Increase voucher payment standards: The agency utilizes between 100% and 110% of the Fair Market Rents for the City of New Bern.
 - d. Implement voucher homeownership program: The agency applied and received a grant from HUD to implement this program. The Board of Directors has approved the Section 8 Administrative Plan. The agency is actively implementing the voucher homeownership program.
- 1. Promote self-sufficiency and asset development of assisted households objectives:
 - a. Increase or attract supportive services to improve assistance recipients' employability. The Housing Counselor is stationed at the local Employment Security Office (ESC) one day at week. ESC provides her with an office space and computer. The local ESC office serves the Craven, Jones and Pamlico, which is within the jurisdiction of the agency. In addition, she is the Family Self-Sufficiency staff person at the agency on a full-time basis.
- 1. Ensure equal opportunity and affirmatively further fair housing objectives:
 - a. Undertake affirmative measure to ensure access to assisted housing regardless of race, color, religion, nation origin, sex, familial status, and disability. The agency continued to follow its own and HUD policies on non-discrimination.
 - b. Undertake affirmative measures to provide a suitable living environment for families living in assisted housing, regardless of race, color, religion, national origin, sex, familial status, and disability. The agency continued to follow its own and HUD policies on non-discrimination in providing safe, decent and sanitary housing.
 - c. Undertake affirmative measures to ensure accessible housing to person with all varieties of disabilities regardless of unit size required. The agency continued to follow its own and HUD policies on non-discrimination with regard to unit size and disabilities.

B. Criteria for Substantial Deviations and Significant Amendments

(1) Amendment and Deviation Definitions

24 CFR Part 903.7(r)

PHAs are required to define and adopt their own standards of substantial deviation from the 5-year Plan and Significant Amendment to the Annual Plan. The definition of significant amendment is important because it defines when the PHA will subject a change to the policies or activities described in the Annual Plan to full public hearing and HUD review before implementation.

PHA Name: Twin Rivers Opportunities, Inc 5-Year Plan for Fiscal Years: 2004 - 2009 Annual Plan for FY 2004

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1. Substantial Deviation from the 5-Year Plan-Addressed below:

2. Significant Amendment or Modification to the Annual Plan- Addressed below:

Twin Rivers Opportunities, Inc.

Definition of "Substantial Deviation" and Significant Amendment or Modification"

Twin Rivers Opportunities, Inc., to meet the requirement of Final Rule 903.7® and PIH 99-51, pertaining to "Substantial Deviation" and Significant Amendment or Modification," offers the following:

- 1. A substantial deviation from its Five-Year Plan; and a significant amendment or modification to its Five-Year and Annual Plan. NA.
- 2. Changes to rent or admissions policies or organization of the waiting list. NA.
- 3. Any change with regard to demolition or disposition, homeownership programs or conversion programs. The agency applied and received a grant from HUD to implement the Section 8 homeownership program.

C. Other Information

[24 CFR Part 903.13, 903.15]

| (1) | Resident Advisory | v Board Recommenda | itions |
|-----|-------------------|-----------------------|--------|
| | | , Dould iteconinicina | |

| a. 🔛 | Yes No: Did the PHA receive any comments on the PHA Plan from the Resident |
|---------|--|
| | Advisory Board/s? |
| If yes, | provide the comments below: |
| | |
| b. In w | that manner did the PHA address those comments? (select all that apply) |
| | Considered comments, but determined that no changes to the PHA Plan were |
| | necessary. |
| | The PHA changed portions of the PHA Plan in response to comments |
| | List changes below: |
| | |
| | Other: (list below) |

(2) Resident Membership on PHA Governing Board

The governing board of each PHA is required to have at least one member who is directly assisted by the PHA, unless the PHA meets certain exemption criteria. Regulations governing the resident board member are found at 24 CFR Part 964, Subpart E.

PHA Name: Twin Rivers Opportunities, Inc 5-Year Plan for Fiscal Years: 2004 - 2009 Annual Plan for FY 2004

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| a. Does the PHA governing board include at least one member who is directly assisted by the PHA this year? |
|---|
| ☐ Yes ☒ No: |
| If yes, complete the following: |
| Name of Resident Member of the PHA Governing Board: |
| Method of Selection: Appointment The term of appointment is (include the date term expires): |
| Election by Residents (if checked, complete next sectionDescription of Resident Election Process) |
| Description of Resident Election Process Nomination of candidates for place on the ballot: (select all that apply) Candidates were nominated by resident and assisted family organizations Candidates could be nominated by any adult recipient of PHA assistance Self-nomination: Candidates registered with the PHA and requested a place on ballot Other: (describe) |
| Eligible candidates: (select one) Any recipient of PHA assistance Any head of household receiving PHA assistance Any adult recipient of PHA assistance Any adult member of a resident or assisted family organization Other (list) |
| Eligible voters: (select all that apply) All adult recipients of PHA assistance (public housing and section 8 tenant-based assistance) Representatives of all PHA resident and assisted family organizations Other (list) |
| b. If the PHA governing board does not have at least one member who is directly assisted by the PHA, why not? |
| The PHA is located in a State that requires the members of a governing board to be |

| PHA Name | e: Twin Rivers Opportunities, Inc 5-Year Plan for Fiscal Years: 2004 - 2009 Annual Plan for FY 2004 |
|----------|---|
| IA Code: | NC151 |
| [| salaried and serve on a full time basis The PHA has less than 300 public housing units, has provided reasonable notice to the resident advisory board of the opportunity to serve on the governing board, and has not been notified by any resident of their interest to participate in the Board. Other (explain): |
| | We are not required to have a resident on the Board of Directors. |
| 1 | Date of next term expiration of a governing board member: |
| | Name and title of appointing official(s) for governing board (indicate appointing official for the next available position): |
| | (3) PHA Statement of Consistency with the Consolidated Plan [24 CFR Part 903.15] |
| I | For each applicable Consolidated Plan, make the following statement (copy questions as many times as necessary). |
| | Consolidated Plan jurisdiction: (provide name here) State of North Carolina's Consolidated Plan. |
| | a. The PHA has taken the following steps to ensure consistency of this PHA Plan with the Consolidated Plan for the jurisdiction: (select all that apply): |
| | The PHA has based its statement of needs of families on its waiting list on the needs expressed in the Consolidated Plan/s. |
| [| The PHA has participated in any consultation process organized and offered by the Consolidated Plan agency in the development of the Consolidated Plan. |
| | The PHA has consulted with the Consolidated Plan agency during the development of this PHA Plan. |
| | Activities to be undertaken by the PHA in the coming year are consistent with the initiatives contained in the Consolidated Plan. (list below) |
| | Other: (list below) |
| | b. The Consolidated Plan of the jurisdiction supports the PHA Plan with the following actions |
| č | and commitments: (describe below) |
| (| (4) (Reserved) |
| Į | Use this section to provide any additional information requested by HUD. |

10. Project-Based Voucher Program

PHA Name: Twin Rivers Opportunities, Inc
Annual Plan for Fy 2004

Annua

c. Indicate the number of units and general location of units (e.g. eligible census tracts or smaller areas within eligible census tracts): 34 units, New Bern, NC

11. List of Supporting Documents Available for Review for Streamlined Five-Year/ Annual PHA Plans

PHAs are to indicate which documents are available for public review by placing a mark in the "Applicable & On Display" column in the appropriate rows. All listed documents must be on display if applicable to the program activities conducted by the PHA.

| List of Supporting Documents Available for Review | | | |
|---|---|--|--|
| Applicable & On | Supporting Document | Related Plan Component | |
| Display | DHA C 20 2 CO 12 21 1 DHA DI LID LO LO LO | C. 1 15 X | |
| X | PHA Certifications of Compliance with the PHA Plans and Related Regulations and Board Resolution to Accompany the Standard Annual, Standard Five-Year, and Streamlined Five-Year/Annual Plans. | Standard 5 Year and Annual Plans; streamlined 5 Year Plans | |
| X | State/Local Government Certification of Consistency with the Consolidated Plan. | 5 Year Plans | |
| | Fair Housing Documentation Supporting Fair Housing Certifications: Records reflecting that the PHA has examined its programs or proposed programs, identified any impediments to fair housing choice in those programs, addressed or is addressing those impediments in a reasonable fashion in view of the resources available, and worked or is working with local jurisdictions to implement any of the jurisdictions' initiatives to affirmatively further fair housing that require the PHA's involvement. | 5 Year and Annual Plans | |
| | Housing Needs Statement of the Consolidated Plan for the jurisdiction(s) in which the PHA is located and any additional backup data to support statement of housing needs for families on the PHA's public housing and Section 8 tenant-based waiting lists. | Annual Plan: Housing Needs | |
| | Most recent board-approved operating budget for the public housing program | Annual Plan: Financial Resources | |
| | Public Housing Admissions and (Continued) Occupancy Policy (A&O/ACOP), which includes the Tenant Selection and Assignment Plan [TSAP] and the Site-Based Waiting List Procedure. | Annual Plan: Eligibility, Selection, and Admissions Policies | |
| | Any policy governing occupancy of Police Officers and Over-Income Tenants in Public Housing. Check here if included in the public housing A&O Policy. | Annual Plan: Eligibility, Selection, and Admissions Policies | |

PHA Name: Twin Rivers Opportunities, Inc 5-Year Plan for Fiscal Years: 2004 - 2009 Annual Plan for FY 2004

HA Code: NC151

| List of Supporting Documents Available for Review | | | | |
|---|---|--|--|--|
| Applicable & | Supporting Document | Related Plan Component | | |
| On Display | | | | |
| X | Section 8 Administrative Plan | Annual Plan: Eligibility, Selection, and Admissions Policies | | |
| | Public housing rent determination policies, including the method for setting public housing flat rents. Check here if included in the public housing A & O Policy. | Annual Plan: Rent Determination | | |
| | Schedule of flat rents offered at each public housing development. Check here if included in the public housing A & O Policy. | Annual Plan: Rent Determination | | |
| X | Section 8 rent determination (payment standard) policies (if included in plan, not necessary as a supporting document) and written analysis of Section 8 payment standard policies. Check here if included in Section 8 Administrative Plan. | Annual Plan: Rent Determination | | |
| | Public housing management and maintenance policy documents, including policies for the prevention or eradication of pest infestation (including cockroach infestation). | Annual Plan: Operations and Maintenance | | |
| | Results of latest Public Housing Assessment System (PHAS) Assessment (or other applicable assessment). | Annual Plan: Management and Operations | | |
| | Follow-up Plan to Results of the PHAS Resident Satisfaction Survey (if necessary) | Annual Plan: Operations and Maintenance and Community Service & Self- Sufficiency | | |
| X | Results of latest Section 8 Management Assessment System (SEMAP) | Annual Plan: Management and Operations | | |
| X | Any policies governing any Section 8 special housing types Check here if included in Section 8 Administrative Plan | Annual Plan: Operations and Maintenance | | |
| | Consortium agreement(s). | Annual Plan: Agency Identification and Operations/ Management | | |
| | Public housing grievance procedures Check here if included in the public housing A & O Policy. | Annual Plan: Grievance Procedures | | |
| X | Section 8 informal review and hearing procedures. Check here if included in Section 8 Administrative Plan. | Annual Plan: Grievance Procedures | | |
| | The Capital Fund/Comprehensive Grant Program Annual Statement /Performance and Evaluation Report for any active grant year. | Annual Plan: Capital Needs | | |
| | Most recent CIAP Budget/Progress Report (HUD 52825) for any active CIAP grants. | Annual Plan: Capital Needs | | |
| | Approved HOPE VI applications or, if more recent, approved or submitted HOPE VI Revitalization Plans, or any other approved proposal for development of public housing. | Annual Plan: Capital Needs | | |
| | Self-evaluation, Needs Assessment and Transition Plan required by regulations implementing Section 504 of the Rehabilitation Act and the Americans with Disabilities Act. See PIH Notice 99-52 (HA). | Annual Plan: Capital Needs | | |
| | Approved or submitted applications for demolition and/or disposition of public housing. | Annual Plan: Demolition and Disposition | | |
| | Approved or submitted applications for designation of public housing (Designated Housing Plans). | Annual Plan: Designation of Public Housing | | |
| | Approved or submitted assessments of reasonable revitalization of public housing and approved or submitted conversion plans prepared pursuant to section 202 of | Annual Plan: Conversion of Public Housing | | |

PHA Name: Twin Rivers Opportunities, Inc 5-Year Plan for Fiscal Years: 2004 - 2009 Annual Plan for FY 2004

HA Code: NC151

| List of Supporting Documents Available for Review | | | | |
|---|--|----------------------------|--|--|
| Applicable | Related Plan Component | | | |
| & | | | | |
| On | | | | |
| Display | | | | |
| | the 1996 HUD Appropriations Act, Section 22 of the US Housing Act of 1937, or | | | |
| | Section 33 of the US Housing Act of 1937. | | | |
| | Documentation for required Initial Assessment and any additional information | Annual Plan: Voluntary | | |
| | required by HUD for Voluntary Conversion. | Conversion of Public | | |
| | | Housing | | |
| | Approved or submitted public housing homeownership programs/plans. | Annual Plan: | | |
| | | Homeownership | | |
| X | Policies governing any Section 8 Homeownership program | Annual Plan: | | |
| | (Chapter 20 of the Section 8 Administrative Plan) | Homeownership | | |
| | Public Housing Community Service Policy/Programs | Annual Plan: Community | | |
| | Check here if included in Public Housing A & O Policy | Service & Self-Sufficiency | | |
| | Cooperative agreement between the PHA and the TANF agency and between the | Annual Plan: Community | | |
| | PHA and local employment and training service agencies. | Service & Self-Sufficiency | | |
| X | FSS Action Plan(s) for public housing and/or Section 8. | Annual Plan: Community | | |
| | | Service & Self-Sufficiency | | |
| | Section 3 documentation required by 24 CFR Part 135, Subpart E for public | Annual Plan: Community | | |
| | housing. | Service & Self-Sufficiency | | |
| | Most recent self-sufficiency (ED/SS, TOP or ROSS or other resident services grant) | Annual Plan: Community | | |
| | grant program reports for public housing. | Service & Self-Sufficiency | | |
| | Policy on Ownership of Pets in Public Housing Family Developments (as required | Pet Policy | | |
| | by regulation at 24 CFR Part 960, Subpart G). | | | |
| | Check here if included in the public housing A & O Policy. | | | |
| X | The results of the most recent fiscal year audit of the PHA conducted under the | Annual Plan: Annual | | |
| | Single Audit Act as implemented by OMB Circular A-133, the results of that audit | Audit | | |
| | and the PHA's response to any findings. | | | |
| | Consortium agreement(s), if a consortium administers PHA programs. | Joint PHA Plan for | | |
| | | Consortia | | |
| | Consortia Joint PHA Plans ONLY: Certification that consortium agreement is in | Joint PHA Plan for | | |
| | compliance with 24 CFR Part 943 pursuant to an opinion of counsel on file and | Consortia | | |
| | available for inspection | | | |
| | Other supporting documents (optional). List individually. | (Specify as needed) | | |

12. Capital Fund Program and Capital Fund Program Replacement Housing Factor Annual Statement/Performance and Evaluation Report

| Annual Statement/Performance and Evaluation Report | | | | | | |
|--|---|---|---------|-----------|----------------------------|--|
| Capit | Capital Fund Program and Capital Fund Program Replacement Housing Factor (CFP/CFPRHF) Part I: Summary | | | | | |
| PHA Name: | | Grant Type and Number Capital Fund Program Grant No: Replacement Housing Factor Grant No: | | | Federal FY of Grant: | |
| ☐ Original Annual Statement ☐ Reserve for Disasters/ Emergencies ☐ Revised Annual Statement (revision no:) ☐ Performance and Evaluation Report for Period Ending: ☐ Final Performance and Evaluation Report | | | | | | |
| Line | Summary by Development Account | Total Estimated Cost Total Actual Co | | | ual Cost | |
| | | Original | Revised | Obligated | Expended | |
| 1 | Total non-CFP Funds | | | | | |
| 2 | 1406 Operations | | | | | |
| 3 | 1408 Management Improvements | | | | | |
| 4 | 1410 Administration | | | | | |
| 5 | 1411 Audit | | | | | |
| 6 | 1415 Liquidated Damages | | | | | |
| 7 | 1430 Fees and Costs | | | | | |
| 8 | 1440 Site Acquisition | | | | | |
| 9 | 1450 Site Improvement | | | | | |
| 10 | 1460 Dwelling Structures | | | | | |
| 11 | 1465.1 Dwelling Equipment—Nonexpendable | | | | | |
| 12 | 1470 Nondwelling Structures | | | | | |
| 13 | 1475 Nondwelling Equipment | | | | | |
| 14 | 1485 Demolition | | | | | |
| 15 | 1490 Replacement Reserve | | | | | |
| 16 | 1492 Moving to Work Demonstration | | | | | |
| 17 | 1495.1 Relocation Costs | | | | | |
| 18 | 1499 Development Activities | | | | | |
| 19 | 1501 Collaterization or Debt Service | | | | | |
| 20 | 1502 Contingency | | | | | |
| 21 | Amount of Annual Grant: (sum of lines 2 – 20) | | | | | |
| 22 | Amount of line 21 Related to LBP Activities | | | | | |
| 23 | Amount of line 21 Related to Section 504 compliance | | | | | |
| 24 | Amount of line 21 Related to Security – Soft Costs | | | | | |
| 25 | Amount of Line 21 Related to Security – Hard Costs | | | | | |

12. Capital Fund Program and Capital Fund Program Replacement Housing Factor Annual Statement/Performance and Evaluation Report

| Annual Statement/Performance and Evaluation Report | | | | | | | | | | |
|--|---|--------------------------|---------------------------|--|--|--|--|--|--|--|
| Capit | Capital Fund Program and Capital Fund Program Replacement Housing Factor (CFP/CFPRHF) Part I: Summary | | | | | | | | | |
| PHA Name: Grant Type and Number Fede | | | | | | | | | | |
| | Capital Fund Program Grant No: | | | | | | | | | |
| | Replacement Housing Factor Grant No: | | | | | | | | | |
| | | | | | | | | | | |
| Ori | ginal Annual Statement Reserve for Disasters/ Emer | gencies 🗌 Revised Annual | Statement (revision no:) | | | | | | | |
| ☐ Per | Performance and Evaluation Report for Period Ending: Final Performance and Evaluation Report | | | | | | | | | |
| Line Summary by Development Account Total Estimated Cost Total Actual Cost | | | | | | | | | | |
| | Original Revised Obligated Expendent | | | | | | | | | |
| 26 | Amount of line 21 Related to Energy Conservation Measures | | | | | | | | | |

| Annual Statement/Performance and Evaluation Report | | | | | | | | | | |
|--|-------------------------------|--------------------------------|----------|-----------------------|---------|--------------------|-------------------|----------------------|--|--|
| Capital Fund Progr | am and Capital Fund Program F | Replacement | Housing | Factor (C | FP/CFPR | CHF) | | | | |
| Part II: Supporting | g Pages | | | | | | | | | |
| PHA Name: | PHA Name: | | | Grant Type and Number | | | | Federal FY of Grant: | | |
| | | Capital Fund Program Grant No: | | | | | | | | |
| | | Replacement Dev. Acct | | | | | | T | | |
| Development Number Name/HA-Wide Activities | Name/HA-Wide Categories | | Quantity | Total Estimated Cost | | Total Actual Cost | | Status of Work | | |
| | | | | Original | Revised | Funds Obligated | Funds Expended | | | |
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12. Capital Fund Program and Capital Fund Program Replacement Housing Factor Annual Statement/Performance and Evaluation Report

| | Performance and Evaluation Rep | | Housing | Factor (C | ED/CEDD | | | |
|--|--|---|----------|-----------------------------|---------|----------------------|-------------------|-------------------|
| Part II: Supporting | am and Capital Fund Program F g Pages | керіасетіені | nousing. | ractor (C | rp/Crpr | anr) | | |
| PHA Name: | , , | Grant Type and Number Capital Fund Program Grant No: Replacement Housing Factor Grant No: | | | | Federal FY of Grant: | | |
| Development Number Name/HA-Wide Activities General Description of Major Work Categories | | Dev. Acct No. | Quantity | antity Total Estimated Cost | | Total Actual Cost | | Status of Work |
| | | | | Original | Revised | Funds Obligated | Funds Expended | |
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| Annual Statement/Performance and Evaluation Report Capital Fund Program and Capital Fund Program Replacement Housing Factor (CFP/CFPRHF) Part III: Implementation Schedule | | | | | | | | | | |
|--|---------------------------------------|--|---|--|--|---|--|--|--|--|
| | Capita | al Fund Program | n No: | | | Federal FY of Grant: | | | | |
| All Fund Obligated (Quarter Ending Date) | | | All Funds Expended (Quarter Ending Date) | | | Reasons for Revised Target Dates | | | | |
| Original | Revised | Actual | Original | Revised | Actual | | | | | |
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| | gram and entation S Ali (Qua | gram and Capital Fentation Schedule Grant Capital Repla All Fund Obligate (Quarter Ending Da | gram and Capital Fund Propertation Schedule Grant Type and Nun Capital Fund Progran Replacement Housin All Fund Obligated (Quarter Ending Date) | gram and Capital Fund Program Replaentation Schedule Grant Type and Number Capital Fund Program No: Replacement Housing Factor No: All Fund Obligated (Quarter Ending Date) (Q | gram and Capital Fund Program Replacement Housentation Schedule Grant Type and Number Capital Fund Program No: Replacement Housing Factor No: All Fund Obligated (Quarter Ending Date) All Funds Expended (Quarter Ending Date) | gram and Capital Fund Program Replacement Housing Factor entation Schedule Grant Type and Number Capital Fund Program No: Replacement Housing Factor No: All Fund Obligated (Quarter Ending Date) All Funds Expended (Quarter Ending Date) | | | | |

| Capital Fund Program Five-Year Action Plan | | | | | | | | |
|--|---------------------|---------|--|--|--|--|--|--|
| Part I: Summary | | | | | | | | |
| PHA Name | | | | ☐ Original 5-Year Plan☐ Revision No: | | | | |
| Development Number/Name/HA-Wide | | | Work Statement for Year 3 FFY Grant: PHA FY: | Work Statement for Year 4 FFY Grant: PHA FY: | Work Statement for Year 5 FFY Grant: PHA FY: | | | |
| | Annual Statement | PHA FY: | | | | | | |
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| CFP Funds Listed for 5-year planning | | | | | | | | |
| Replacement Housing Factor Funds | | | | | | | | |

| | l Fund Program Five-Yorting Pages—Work A | | | | | | | |
|-----------------------|--|--------------------------------------|-----------------------|--|--------------------------|-----------------------|--|--|
| Activities for Year 1 | | vities for Year : FFY Grant: PHA FY: | | Activities for Ye ar: FFY Grant: PHA FY: | | | | |
| | Development Name/Number | Major Work Categories | Estimated Cost | Development Name/Number | Major Work Categories | Estimated Cost | | |
| See | | | | | | | | |
| Annual | | | | | | | | |
| Statement | | | | | | | | |
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| | Total CFP Estimated | Cost | \$ | | | \$ | | |

| Capital Fund Program Five-Year Action Plan Part II: Supporting Pages—Work Activities | | | | | | | | | |
|--|-----------------------|----------------|--|------------|----|--|--|--|--|
| | vities for Year : | | Activities for Year: | | | | | | |
| | FFY Grant: | | | FFY Grant: | | | | | |
| | PHA FY: | T | | PHA FY: | | | | | |
| Development Name/Number | Major Work Categories | Estimated Cost | Development Name/Number Major Work Categories Estimate | | | | | | |
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| Total CFP Esti | mated Cost | \$ | | | \$ | | | | |