

U.S. Department of Housing and Urban Development
Office of Public and Indian Housing

PHA Plans for the Hickory Public Housing Authority

5 Year Plan for Fiscal Years 2000 - 2004
Annual Plan for Fiscal Year 2004

Version 03

**NOTE: THIS PHA PLANS TEMPLATE (HUD 50075) IS TO BE COMPLETED IN
ACCORDANCE WITH INSTRUCTIONS LOCATED IN APPLICABLE PIH NOTICES**

**PHA Plan
Agency Identification**

PHA Name: Hickory Public Housing Authority

PHA Number: NC056

PHA Fiscal Year Beginning: (mm/yyyy) 10/2004

Public Access to Information

Information regarding any activities outlined in this plan can be obtained by contacting: (select all that apply)

- Main administrative office of the PHA
- PHA development management offices
- PHA local offices

Display Locations For PHA Plans and Supporting Documents

The PHA Plans (including attachments) are available for public inspection at: (select all that apply)

- Main administrative office of the PHA
- PHA development management offices
- PHA local offices
- Main administrative office of the local government
- Main administrative office of the County government
- Main administrative office of the State government
- Public library
- PHA website
- Other (list below)

PHA Plan Supporting Documents are available for inspection at: (select all that apply)

- Main business office of the PHA
- PHA development management offices
- Other (list below)

5-YEAR PLAN
PHA FISCAL YEARS 2000 - 2004
[24 CFR Part 903.5]

A. Mission

State the PHA's mission for serving the needs of low-income, very low income, and extremely low-income families in the PHA's jurisdiction. (select one of the choices below)

- The mission of the PHA is the same as that of the Department of Housing and Urban Development: To promote adequate and affordable housing, economic opportunity and a suitable living environment free from discrimination.

Progress Statement: The PHA has and is meeting its mission. This is evident by increased occupancy and resident satisfaction.

- The PHA's mission is: (state mission here)

B. Goals

The goals and objectives listed below are derived from HUD's strategic Goals and Objectives and those emphasized in recent legislation. PHAs may select any of these goals and objectives as their own, or identify other goals and/or objectives. Whether selecting the HUD-suggested objectives or their own, **PHAS ARE STRONGLY ENCOURAGED TO IDENTIFY QUANTIFIABLE MEASURES OF SUCCESS IN REACHING THEIR OBJECTIVES OVER THE COURSE OF THE 5 YEARS.** (Quantifiable measures would include targets such as: numbers of families served or PHAS scores achieved.) PHAs should identify these measures in the spaces to the right of or below the stated objectives.

HUD Strategic Goal: Increase the availability of decent, safe, and affordable housing.

- PHA Goal: Expand the supply of assisted housing
Objectives:
- Apply for additional rental vouchers:
 - Reduce public housing vacancies:
 - Leverage private or other public funds to create additional housing opportunities:
 - Acquire or build units or developments
 - Other (list below)

Progress Statement: For FYE 9/30/03, the PHA leased an average of 449 of the 449 vouchers managed. The PHA plans to maintain a 100% occupancy rate for FYE 9/04.

- PHA Goal: Improve the quality of assisted housing
Objectives:
- Improve public housing management: (PHAS score)
 - Improve voucher management: (SEMAP score)
 - Increase customer satisfaction:
 - Concentrate on efforts to improve specific management functions: (list; e.g., public housing finance; voucher unit inspections)

- Renovate or modernize public housing units:
- Demolish or dispose of obsolete public housing:
- Provide replacement public housing:
- Provide replacement vouchers:
- Other: (list below)

Progress Statement: During 2003, the PHA has been able to successfully modernize one-third of its public housing stock with new cabinets, floor tile and new stoves and refrigerators and handicap ramps. In addition the PHA has undertaken a major landscaping initiative. The PHA has continued in its efforts to strive to achieve a high performer PHAS score and a passing SEMAP score. The PHA has continued to conduct regular resident meetings, publish and distribute a monthly news brief, establishing a relationship with the newly developed a resident counsel, implemented new policies and modernized units as needed. The PHA continued to research the possibility for plans to demolish obsolete public housing units and providing replacement vouchers.

- PHA Goal: Increase assisted housing choices
 - Objectives:
 - Provide voucher mobility counseling:
 - Conduct outreach efforts to potential voucher landlords
 - Increase voucher payment standards
 - Implement voucher homeownership program:
 - Implement public housing or other homeownership programs:
 - Implement public housing site-based waiting lists:
 - Convert public housing to vouchers:
 - Other: (list below)

Progress Statement: For FYE 9/30/03 the PHA administered the Section 8 Homeownership Program and successfully placed eleven (11) Section 8 residents in homeownership.

HUD Strategic Goal: Improve community quality of life and economic vitality

- PHA Goal: Provide an improved living environment
 - Objectives:
 - Implement measures to deconcentrate poverty by bringing higher income public housing households into lower income developments:
 - Implement measures to promote income mixing in public housing by assuring access for lower income families into higher income developments:
 - Implement public housing security improvements:
 - Designate developments or buildings for particular resident groups (elderly, persons with disabilities)
 - Other: (list below)

Progress Statement: During 2003, the PHA successfully met the objectives in this section through the implementation of its Tenant Selection Policy and will continue to do so. The

PHA increased police patrols at the Ridgecrest Housing and Hillside Gardens communities.

HUD Strategic Goal: Promote self-sufficiency and asset development of families and individuals

PHA Goal: Promote self-sufficiency and asset development of assisted households

Objectives:

- Increase the number and percentage of employed persons in assisted families:
- Provide or attract supportive services to improve assistance recipients' employability:
- Provide or attract supportive services to increase independence for the elderly or families with disabilities.
- Other: (list below)

Progress Statement: During 2003, the PHA has continued meeting the objectives in this section and will continue on an on-going basis.

HUD Strategic Goal: Ensure Equal Opportunity in Housing for all Americans

PHA Goal: Ensure equal opportunity and affirmatively further fair housing

Objectives:

- Undertake affirmative measures to ensure access to assisted housing regardless of race, color, religion national origin, sex, familial status, and disability:
- Undertake affirmative measures to provide a suitable living environment for families living in assisted housing, regardless of race, color, religion national origin, sex, familial status, and disability:
- Undertake affirmative measures to ensure accessible housing to persons with all varieties of disabilities regardless of unit size required:
- Other: (list below)

Progress Statement: During 2003, the PHA has continued in meeting the objectives in this section and will continue on an on-going basis.

Other PHA Goals and Objectives: (list below)

Annual PHA Plan
PHA Fiscal Year 2004
[24 CFR Part 903.7]

i. Annual Plan Type:

Select which type of Annual Plan the PHA will submit.

Standard Plan

Streamlined Plan:

- High Performing PHA**
- Small Agency (<250 Public Housing Units)**
- Administering Section 8 Only**

Troubled Agency Plan

ii. Executive Summary of the Annual PHA Plan

[24 CFR Part 903.7 9 (r)]

Provide a brief overview of the information in the Annual Plan, including highlights of major initiatives and discretionary policies the PHA has included in the Annual Plan.

The Housing Authority of the City of Hickory has prepared this Annual Plan in compliance with Section 511 of the Quality Housing and Work Responsibility Act of 1998 and the ensuing HUD requirements.

The purpose of the Annual Plan is to provide a framework for local accountability and an easily identifiable source by which public housing residents, participants in the tenant-based assistance program and other members of the public may locate basic PHA policies, rules and requirements related to the operations, programs and services of the agency.

The Mission Statement and the Goals and Objectives were based on information contained in our jurisdiction's Consolidated Plan and will assure that our residents will receive the best customer service.

Excellent customer service and fulfillment of the Mission Statement and Goals and Objectives is ensured by implementation of a series of policies that are on display with this Plan. The Admissions and Occupancy Policy and Section 8 Administrative Plan are the two primary policies on display. These important documents cover the public housing tenant selection and assignment plan, outreach services, PHA's responsibility to Section 8 owners/landlords, grievance procedures, etc.

The most important challenges to be met by the Housing Authority of the City of Hickory during FY 2004 include:

- *Preserve and improve the public housing stock through the Capital Funds Activities;*
- *Involve the public housing residents and the Section 8 participants through the Annual Plan Resident Advisory Board; and*
- *Train staff and commissioners to fully understand and take advantage of opportunities in the new law and regulations to better serve our residents and the community;*
- *Identify, develop and leverage services to enable low-income families to become self-sufficiency and economic empowerment activities for residents;*
- *Provide self-sufficiency and economic empowerment activities for resident*
- *Increase affordable housing through the implementation of the Section 8 Housing Choice Voucher Program.*

In closing, this Annual Plan exemplifies the commitment of the Housing Authority of the City of Hickory to meet the housing needs of the full range of low-income residents. The Housing Authority of the City of Hickory, in partnership with agencies from all levels of government, the business community, non-profit community groups, and residents will use this plan as a road map to reach the “higher quality of life” destination for the City of Hickory.

iii. Annual Plan Table of Contents

[24 CFR Part 903.7 9 (r)]

Provide a table of contents for the Annual Plan, including attachments, and a list of supporting documents available for public inspection.

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Attachments

Indicate which attachments are provided by selecting all that apply. Provide the attachment's name (A, B, etc.) in the space to the left of the name of the attachment. Note: If the attachment is provided as a **SEPARATE** file submission from the PHA Plans file, provide the file name in parentheses in the space to the right of the title.

Required Attachments:

- Admissions Policy for Deconcentration (*nc056a03*)
- FY 2004 Capital Fund Program Annual Statement (*nc056b03*)
- Most recent board-approved operating budget (Required Attachment for PHAs that are troubled or at risk of being designated troubled ONLY)
- Other (List below, providing each attachment name)
 - Deconcentration and Income Mixing Analysis Results (nc056d03)*
 - Section 8 Project Based Voucher Program (nc056e03)*
 - Substantial Deviation and Significant Amendment or Modification (nc056f03)*
 - Initial Voluntary Conversion Assessment (nc056g03)*

Pet Ownership Policy (nc056h03)
Resident Membership on PHA Board of Governing Body (nc056i03)
Membership of Resident Advisory Board (nc056j03)
Progress Statement (nc056k03)
Summary of Policy or Program Changes for the Upcoming Year (nc056l03)
Resident Satisfaction Survey Agency Follow-up Plan (nc056m03)
Section 8 Homeownership Capacity Statement (nc056n03)
Community Service Program (nc056o03)
Special Needs Program (nc056p03)
Wings Family Self-Sufficiency Action Plan (nc056q03)

Optional Attachments:

- PHA Management Organizational Chart (*nc056r03*)
- FY 2004 Capital Fund Program 5 Year Action Plan (*nc056c03*)
- Public Housing Drug Elimination Program (PHDEP) Plan
- Comments of Resident Advisory Board or Boards (must be attached if not included in PHA Plan text)
- Other (List below, providing each attachment name)
 - 2003 Capital Funds Performance and Evaluation Report (nc056s03)*
 - 2003 Supplemental Capital Funds Performance and Evaluation Report (nc056t03)*

Supporting Documents Available for Review

Indicate which documents are available for public review by placing a mark in the “Applicable & On Display” column in the appropriate rows. All listed documents must be on display if applicable to the program activities conducted by the PHA.

List of Supporting Documents Available for Review		
Applicable & On Display	Supporting Document	Applicable Plan Component
X	PHA Plan Certifications of Compliance with the PHA Plans and Related Regulations	5 Year and Annual Plans
X	State/Local Government Certification of Consistency with the Consolidated Plan	5 Year and Annual Plans
X	Fair Housing Documentation: Records reflecting that the PHA has examined its programs or proposed programs, identified any impediments to fair housing choice in those programs, addressed or is addressing those impediments in a reasonable fashion in view of the resources available, and worked or is working with local jurisdictions to implement any of the jurisdictions’ initiatives to affirmatively further fair housing that require the PHA’s involvement.	5 Year and Annual Plans
X	Consolidated Plan for the jurisdiction/s in which the PHA is located (which includes the Analysis of Impediments to Fair Housing Choice (AI)) and any additional backup data to support statement of housing needs in the jurisdiction	Annual Plan: Housing Needs
X	Most recent board-approved operating budget for the public housing program	Annual Plan: Financial Resources;
X	Public Housing Admissions and (Continued) Occupancy Policy (A&O), which includes the Tenant Selection and Assignment Plan [TSAP]	Annual Plan: Eligibility, Selection, and Admissions Policies
X	Section 8 Administrative Plan	Annual Plan: Eligibility, Selection, and Admissions Policies
X	Public Housing Deconcentration and Income Mixing Documentation: 1. PHA board certifications of compliance with deconcentration requirements (section 16(a) of the US Housing Act of 1937, as implemented in the 2/18/99 <i>Quality Housing and Work Responsibility Act Initial Guidance; Notice</i> and any further HUD guidance) and 2. Documentation of the required deconcentration and income mixing analysis	Annual Plan: Eligibility, Selection, and Admissions Policies
X	Public housing rent determination policies, including the methodology for setting public housing flat rents <input checked="" type="checkbox"/> check here if included in the public housing A & O Policy	Annual Plan: Rent Determination
X	Schedule of flat rents offered at each public housing development <input type="checkbox"/> check here if included in the public housing A & O Policy	Annual Plan: Rent Determination
X	Section 8 rent determination (payment standard) policies	Annual Plan: Rent

List of Supporting Documents Available for Review		
Applicable & On Display	Supporting Document	Applicable Plan Component
	<input type="checkbox"/> check here if included in Section 8 Administrative Plan	Determination
X	Public housing management and maintenance policy documents, including policies for the prevention or eradication of pest infestation (including cockroach infestation)	Annual Plan: Operations and Maintenance
X	Public housing grievance procedures <input type="checkbox"/> check here if included in the public housing A & O Policy	Annual Plan: Grievance Procedures
X	Section 8 informal review and hearing procedures <input type="checkbox"/> check here if included in Section 8 Administrative Plan	Annual Plan: Grievance Procedures
X	The HUD-approved Capital Fund/Comprehensive Grant Program Annual Statement (HUD 52837) for the active grant year	Annual Plan: Capital Needs
N/A	Most recent CIAP Budget/Progress Report (HUD 52825) for any active CIAP grant	Annual Plan: Capital Needs
X	Most recent, approved 5 Year Action Plan for the Capital Fund/Comprehensive Grant Program, if not included as an attachment (provided at PHA option)	Annual Plan: Capital Needs
N/A	Approved HOPE VI applications or, if more recent, approved or submitted HOPE VI Revitalization Plans or any other approved proposal for development of public housing	Annual Plan: Capital Needs
N/A	Approved or submitted applications for demolition and/or disposition of public housing	Annual Plan: Demolition and Disposition
N/A	Approved or submitted applications for designation of public housing (Designated Housing Plans)	Annual Plan: Designation of Public Housing
N/A	Approved or submitted assessments of reasonable revitalization of public housing and approved or submitted conversion plans prepared pursuant to section 202 of the 1996 HUD Appropriations Act	Annual Plan: Conversion of Public Housing
N/A	Approved or submitted public housing homeownership programs/plans	Annual Plan: Homeownership
X	Policies governing any Section 8 Homeownership program <input checked="" type="checkbox"/> check here if included in the Section 8 Administrative Plan	Annual Plan: Homeownership
X	Any cooperative agreement between the PHA and the TANF agency	Annual Plan: Community Service & Self-Sufficiency
X	FSS Action Plan/s for public housing and/or Section 8	Annual Plan: Community Service & Self-Sufficiency
X	Most recent self-sufficiency (ED/SS, TOP or ROSS or other resident services grant) grant program reports	Annual Plan: Community Service & Self-Sufficiency
N/A	The most recent Public Housing Drug Elimination Program (PHDEP) semi-annual performance report for any open grant and most recently submitted PHDEP application (PHDEP Plan)	Annual Plan: Safety and Crime Prevention
X	The most recent fiscal year audit of the PHA conducted under section 5(h)(2) of the U.S. Housing Act of 1937 (42 U.	Annual Plan: Annual Audit

List of Supporting Documents Available for Review		
Applicable & On Display	Supporting Document	Applicable Plan Component
	S.C. 1437c(h)), the results of that audit and the PHA's response to any findings	
N/A	Troubled PHAs: MOA/Recovery Plan	Troubled PHAs
N/A	Other supporting documents (optional) (list individually; use as many lines as necessary)	(specify as needed)

1. Statement of Housing Needs

[24 CFR Part 903.7 9 (a)]

A. Housing Needs of Families in the Jurisdiction/s Served by the PHA

Based upon the information contained in the Consolidated Plan/s applicable to the jurisdiction, and/or other data available to the PHA, provide a statement of the housing needs in the jurisdiction by completing the following table. In the "Overall" Needs column, provide the estimated number of renter families that have housing needs. For the remaining characteristics, rate the impact of that factor on the housing needs for each family type, from 1 to 5, with 1 being "no impact" and 5 being "severe impact." Use N/A to indicate that no information is available upon which the PHA can make this assessment.

Housing Needs of Families in the Jurisdiction by Family Type							
Family Type	Overall	Afford-ability	Supply	Quality	Access-ibility	Size	Loca-tion
Income <= 30% of AMI	2202	4	4	3	5	3	5
Income >30% but <=50% of AMI	2238	2	3	5	5	3	5
Income >50% but <80% of AMI	3458	2	2	5	5	4	5
Elderly	2108	1	4	2	4	2	5
Families with Disabilities	*	*	*	*	*	*	*
White	11291	2	2	5	4	4	5
Black	2006	2	2	5	4	4	5
Other	2039	4	5	5	4	5	5

* No data available

What sources of information did the PHA use to conduct this analysis? (Check all that apply; all materials must be made available for public inspection.)

- Consolidated Plan of the Jurisdiction/s
Indicate year:
- U.S. Census data: the Comprehensive Housing Affordability Strategy ("CHAS") dataset
- American Housing Survey data
Indicate year:
- Other housing market study
Indicate year:
- Other sources: (list and indicate year of information)

B. Housing Needs of Families on the Public Housing and Section 8 Tenant- Based Assistance Waiting Lists

State the housing needs of the families on the PHA's waiting list/s. **Complete one table for each type of PHA-wide waiting list administered by the PHA.** PHAs may provide separate tables for site-based or sub-jurisdictional public housing waiting lists at their option.

Housing Needs of Families on the Waiting List			
Waiting list type: (select one)			
<input type="checkbox"/> Section 8 tenant-based assistance			
<input checked="" type="checkbox"/> Public Housing			
<input type="checkbox"/> Combined Section 8 and Public Housing			
<input type="checkbox"/> Public Housing Site-Based or sub-jurisdictional waiting list (optional)			
If used, identify which development/subjurisdiction:			
	# of families	% of total families	Annual Turnover
Waiting list total	97		100
Extremely low income <=30% AMI	85	88%	
Very low income (>30% but <=50% AMI)	8	8%	
Low income (>50% but <80% AMI)	4	4%	
Families with children	59	61%	
Elderly families	54	56%	
Families with Disabilities	12	12%	
<i>Caucasian</i>	34	35%	
<i>African American</i>	59	61%	
<i>Other</i>	4	4%	
Characteristics by Bedroom Size (Public Housing Only)			
1BR	23	24%	
2 BR	56	58%	
3 BR	18	18%	
4 BR	0		
5 BR	0		
5+ BR	0		
Is the waiting list closed (select one)? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes			
If yes:			
How long has it been closed (# of months)?			
Does the PHA expect to reopen the list in the PHA Plan year? <input type="checkbox"/> No <input type="checkbox"/> Yes			
Does the PHA permit specific categories of families onto the waiting list, even if generally closed?			
<input type="checkbox"/> No <input type="checkbox"/> Yes			

Housing Needs of Families on the Waiting List

Housing Needs of Families on the Waiting List			
Waiting list type: (select one)			
<input checked="" type="checkbox"/> Section 8 tenant-based assistance			
<input type="checkbox"/> Public Housing			
<input type="checkbox"/> Combined Section 8 and Public Housing			
<input type="checkbox"/> Public Housing Site-Based or sub-jurisdictional waiting list (optional)			
If used, identify which development/subjurisdiction:			
	# of families	% of total families	Annual Turnover
Waiting list total	96		
Extremely low income <=30% AMI	83	86%	
Very low income (>30% but <=50% AMI)	12	13%	
Low income (>50% but <80% AMI)	1	1%	
Families with children	84	66%	
Elderly families	3	3%	
Families with Disabilities	9	9%	
<i>Caucasian</i>	48	50%	
<i>African American</i>	47	49%	
<i>Other</i>	1	1%	
Characteristics by Bedroom Size (Public Housing Only)			
1BR	N/A	N/A	N/A
2 BR	N/A	N/A	N/A
3 BR	N/A	N/A	N/A
4 BR	N/A	N/A	N/A
5 BR	N/A	N/A	N/A
5+ BR	N/A	N/A	N/A
Is the waiting list closed (select one)? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes			
If yes:			
How long has it been closed (# of months)?			
Does the PHA expect to reopen the list in the PHA Plan year? <input type="checkbox"/> No <input type="checkbox"/> Yes			
Does the PHA permit specific categories of families onto the waiting list, even if generally closed? <input type="checkbox"/> No <input type="checkbox"/> Yes			

C. Strategy for Addressing Needs

Provide a brief description of the PHA's strategy for addressing the housing needs of families in the jurisdiction and on the waiting list **IN THE UPCOMING YEAR**, and the Agency's reasons for choosing this strategy.

(1) Strategies

Need: Shortage of affordable housing for all eligible populations

Strategy 1. Maximize the number of affordable units available to the PHA within its current resources by:

Select all that apply

- Employ effective maintenance and management policies to minimize the number of public housing units off-line
- Reduce turnover time for vacated public housing units
- Reduce time to renovate public housing units
- Seek replacement of public housing units lost to the inventory through mixed finance development
- Seek replacement of public housing units lost to the inventory through section 8 replacement housing resources
- Maintain or increase section 8 lease-up rates by establishing payment standards that will enable families to rent throughout the jurisdiction
- Undertake measures to ensure access to affordable housing among families assisted by the PHA, regardless of unit size required
- Maintain or increase section 8 lease-up rates by marketing the program to owners, particularly those outside of areas of minority and poverty concentration
- Maintain or increase section 8 lease-up rates by effectively screening Section 8 applicants to increase owner acceptance of program
- Participate in the Consolidated Plan development process to ensure coordination with broader community strategies
- Other (list below)

Strategy 2: Increase the number of affordable housing units by:

Select all that apply

- Apply for additional section 8 units should they become available
- Leverage affordable housing resources in the community through the creation of mixed - finance housing
- Pursue housing resources other than public housing or Section 8 tenant-based assistance.
- Other: (list below)
 - *Working with a non-profit corporation, the PHA plans to utilize approximately 50 vouchers under the Section 8 Project Based Certificate/Voucher program to a tax credit development (pending application approval) to help ensure affordability.*

Need: Specific Family Types: Families at or below 30% of median

Strategy 1: Target available assistance to families at or below 30 % of AMI

Select all that apply

- Exceed HUD federal targeting requirements for families at or below 30% of AMI in public housing
- Exceed HUD federal targeting requirements for families at or below 30% of AMI in tenant-based section 8 assistance
- Employ admissions preferences aimed at families with economic hardships
- Adopt rent policies to support and encourage work
- Other: (list below)

Need: Specific Family Types: Families at or below 50% of median

Strategy 1: Target available assistance to families at or below 50% of AMI

Select all that apply

- Employ admissions preferences aimed at families who are working
- Adopt rent policies to support and encourage work
- Other: (list below)

Need: Specific Family Types: The Elderly

Strategy 1: Target available assistance to the elderly:

Select all that apply

- Seek designation of public housing for the elderly
- Apply for special-purpose vouchers targeted to the elderly, should they become available
- Other: (list below)

Need: Specific Family Types: Families with Disabilities

Strategy 1: Target available assistance to Families with Disabilities:

Select all that apply

- Seek designation of public housing for families with disabilities
- Carry out the modifications needed in public housing based on the section 504 Needs Assessment for Public Housing
- Apply for special-purpose vouchers targeted to families with disabilities, should they become available
- Affirmatively market to local non-profit agencies that assist families with disabilities

Other: (list below)

Need: Specific Family Types: Races or ethnicities with disproportionate housing needs

Strategy 1: Increase awareness of PHA resources among families of races and ethnicities with disproportionate needs:

Select if applicable

Not Applicable

- Affirmatively market to races/ethnicities shown to have disproportionate housing needs
- Other: (list below)

Strategy 2: Conduct activities to affirmatively further fair housing

Select all that apply

- Counsel section 8 tenants as to location of units outside of areas of poverty or minority concentration and assist them to locate those units
- Market the section 8 program to owners outside of areas of poverty /minority concentrations
- Other: (list below)

Other Housing Needs & Strategies: (list needs and strategies below)

(2) Reasons for Selecting Strategies

Of the factors listed below, select all that influenced the PHA's selection of the strategies it will pursue:

- Funding constraints
- Staffing constraints
- Limited availability of sites for assisted housing
- Extent to which particular housing needs are met by other organizations in the community
- Evidence of housing needs as demonstrated in the Consolidated Plan and other information available to the PHA
- Influence of the housing market on PHA programs
- Community priorities regarding housing assistance
- Results of consultation with local or state government
- Results of consultation with residents and the Resident Advisory Board
- Results of consultation with advocacy groups
- Other: (list below)

2. Statement of Financial Resources

[24 CFR Part 903.7 9 (b)]

List the financial resources that are anticipated to be available to the PHA for the support of Federal public housing and tenant-based Section 8 assistance programs administered by the PHA during the Plan year. Note: the table assumes that Federal public housing or tenant based Section 8 assistance grant funds are expended on eligible purposes; therefore, uses of these funds need not be stated. For other funds, indicate the use for those funds as one of the following categories: public housing operations, public housing capital improvements, public housing safety/security, public housing supportive services, Section 8 tenant-based assistance, Section 8 supportive services or other.

Financial Resources: Planned Sources and Uses		
Sources	Planned \$	Planned Uses
1. Federal Grants (FY 2004 grants)		
a) Public Housing Operating Fund	1,050,137.00	
b) Public Housing Capital Fund	449,299.00	
c) HOPE VI Revitalization		
d) HOPE VI Demolition		
e) Annual Contributions for Section 8 Tenant-Based Assistance	2,209,285.00	
f) Public Housing Drug Elimination Program (including any Technical Assistance funds)		
g) Resident Opportunity and Self- Sufficiency Grants		
h) Community Development Block Grant		
i) HOME		
Other Federal Grants (list below)		
<i>PHA-Owned Property – W. Hickory</i>	248,340.00	
2. Prior Year Federal Grants (unobligated funds only) (list below)		
3. Public Housing Dwelling Rental Income	472,807.00	
4. Other income (list below)	72,252.00	
<i>Interest/General Fund Investments</i> 676.00		
<i>Other income: Legal fees, maintenance, excess utilities charges to tenants, late fees</i> 71,176.00		
<i>NSF check charges, etc.</i> 400.00		
5. Non-federal sources (list below)		
Total resources	4,502,120.00	

3. PHA Policies Governing Eligibility, Selection, and Admissions

[24 CFR Part 903.7 9 (c)]

A. Public Housing

Exemptions: PHAs that do not administer public housing are not required to complete subcomponent 3A.

(1) Eligibility

a. When does the PHA verify eligibility for admission to public housing? (select all that apply)

- When families are within a certain number of being offered a unit: (state number)
- When families are within a certain time of being offered a unit: (state time)
- Other: (describe)
 - *Upon application and at time of offer.*

b. Which non-income (screening) factors does the PHA use to establish eligibility for admission to public housing (select all that apply)?

- Criminal or Drug-related activity
- Rental history
- Housekeeping
- Other (describe) *Credit Check*

c. Yes No: Does the PHA request criminal records from local law enforcement agencies for screening purposes?

d. Yes No: Does the PHA request criminal records from State law enforcement agencies for screening purposes?

e. Yes No: Does the PHA access FBI criminal records from the FBI for screening purposes? (either directly or through an NCIC-authorized source)

(2)Waiting List Organization

a. Which methods does the PHA plan to use to organize its public housing waiting list (select all that apply)

- Community-wide list
- Sub-jurisdictional lists
- Site-based waiting lists
- Other (describe)

b. Where may interested persons apply for admission to public housing?

- PHA main administrative office
- PHA development site management office
- Other (list below)

c. If the PHA plans to operate one or more site-based waiting lists in the coming year, answer each of the following questions; if not, skip to subsection **(3) Assignment**
Not applicable - The PHA does not operate site-based waiting lists

1. How many site-based waiting lists will the PHA operate in the coming year?
None

2. Yes No: Are any or all of the PHA's site-based waiting lists new for the upcoming year (that is, they are not part of a previously-HUD-approved site based waiting list plan)? *N/A*
If yes, how many lists?

3. Yes No: May families be on more than one list simultaneously?
If yes, how many lists? *N/A*

4. Where can interested persons obtain more information about and sign up to be on the site-based waiting lists (select all that apply)? *N/A*

- PHA main administrative office
- All PHA development management offices
- Management offices at developments with site-based waiting lists
- At the development to which they would like to apply
- Other (list below)

(3) Assignment

a. How many vacant unit choices are applicants ordinarily given before they fall to the bottom of or are removed from the waiting list? (select one)

- One
- Two
- Three or More

b. Yes No: Is this policy consistent across all waiting list types?

c. If answer to b is no, list variations for any other than the primary public housing waiting list/s for the PHA: *N/A*

(4) Admissions Preferences

a. Income targeting:

- Yes No: Does the PHA plan to exceed the federal targeting requirements by targeting more than 40% of all new admissions to public housing to families at or below 30% of median area income?

b. Transfer policies:

In what circumstances will transfers take precedence over new admissions? (list below)

- Emergencies
- Overhoused
- Underhoused
- Medical justification
- Administrative reasons determined by the PHA (e.g., to permit modernization work)
- Resident choice: (state circumstances below)
 - *Pending on other transfers waiting and unit is available*
- Other: (list below)

c. Preferences

1. Yes No: Has the PHA established preferences for admission to public housing (other than date and time of application)? (If “no” is selected, skip to subsection **(5) Occupancy**)

2. Which of the following admission preferences does the PHA plan to employ in the coming year? (select all that apply from either former Federal preferences or other preferences)

Former Federal preferences: *None*

- Involuntary Displacement (Disaster, Government Action, Action of Housing Owner, Inaccessibility, Property Disposition)
- Victims of domestic violence
- Substandard housing
- Homelessness
- High rent burden (rent is > 50 percent of income)

Other preferences: (select below)

- Working families and those unable to work because of age or disability
- Veterans and veterans’ families
- Residents who live and/or work in the jurisdiction
- Those enrolled currently in educational, training, or upward mobility programs
- Households that contribute to meeting income goals (broad range of incomes)
- Households that contribute to meeting income requirements (targeting)
- Those previously enrolled in educational, training, or upward mobility programs
- Victims of reprisals or hate crimes
- Other preference(s) (list below)

3. If the PHA will employ admissions preferences, please prioritize by placing a “1” in the space that represents your first priority, a “2” in the box representing your second

priority, and so on. If you give equal weight to one or more of these choices (either through an absolute hierarchy or through a point system), place the same number next to each. That means you can use "1" more than once, "2" more than once, etc.

2 Date and Time

Former Federal preferences: *None*

Involuntary Displacement (Disaster, Government Action, Action of Housing Owner, Inaccessibility, Property Disposition)

Victims of domestic violence

Substandard housing

Homelessness

High rent burden

Other preferences (select all that apply)

- 1 Working families and those unable to work because of age or disability
- Veterans and veterans' families
- Residents who live and/or work in the jurisdiction
- Those enrolled currently in educational, training, or upward mobility programs
- 1 Households that contribute to meeting income goals (broad range of incomes)
- 1 Households that contribute to meeting income requirements (targeting)
- Those previously enrolled in educational, training, or upward mobility programs
- Victims of reprisals or hate crimes
- Other preference(s) (list below)

4. Relationship of preferences to income targeting requirements:

- The PHA applies preferences within income tiers
- Not applicable: the pool of applicant families ensures that the PHA will meet income targeting requirements

(5) Occupancy

a. What reference materials can applicants and residents use to obtain information about the rules of occupancy of public housing (select all that apply)

- The PHA-resident lease
- The PHA's Admissions and (Continued) Occupancy policy
- PHA briefing seminars or written materials
- Other source (list)

b. How often must residents notify the PHA of changes in family composition? (select all that apply)

- At an annual reexamination and lease renewal
- Any time family composition changes
- At family request for revision
- Other (list)

(6) Deconcentration and Income Mixing

a. Yes No: Did the PHA's analysis of its family (general occupancy) developments to determine concentrations of poverty indicate the need for measures to promote deconcentration of poverty or income mixing?

b. Yes No: Did the PHA adopt any changes to its **admissions policies** based on the results of the required analysis of the need to promote deconcentration of poverty or to assure income mixing?

c. If the answer to b was yes, what changes were adopted? (select all that apply) *N/A*

Adoption of site based waiting lists
If selected, list targeted developments below:

Employing waiting list "skipping" to achieve deconcentration of poverty or income mixing goals at targeted developments
If selected, list targeted developments below:

Employing new admission preferences at targeted developments
If selected, list targeted developments below:

Other (list policies and developments targeted below)

d. Yes No: Did the PHA adopt any changes to **other** policies based on the results of the required analysis of the need for deconcentration of poverty and income mixing?

e. If the answer to d was yes, how would you describe these changes? (select all that apply) *N/A*

- Additional affirmative marketing
- Actions to improve the marketability of certain developments
- Adoption or adjustment of ceiling rents for certain developments
- Adoption of rent incentives to encourage deconcentration of poverty and income-mixing
- Other (list below)

f. Based on the results of the required analysis, in which developments will the PHA make special efforts to attract or retain higher-income families? (select all that apply)

- Not applicable: results of analysis did not indicate a need for such efforts
- List (any applicable) developments below:
- NC056-01
 - NC056-02

g. Based on the results of the required analysis, in which developments will the PHA make special efforts to assure access for lower-income families? (select all that apply)

- Not applicable: results of analysis did not indicate a need for such efforts
- List (any applicable) developments below:

B. Section 8

Exemptions: PHAs that do not administer section 8 are not required to complete sub-component 3B. **Unless otherwise specified, all questions in this section apply only to the tenant-based section 8 assistance program (vouchers, and until completely merged into the voucher program, certificates).**

(1) Eligibility

a. What is the extent of screening conducted by the PHA? (select all that apply)

- Criminal or drug-related activity only to the extent required by law or regulation
- Criminal and drug-related activity, more extensively than required by law or regulation
- More general screening than criminal and drug-related activity (list factors below)
- Other (list below)

b. Yes No: Does the PHA request criminal records from local law enforcement agencies for screening purposes?

c. Yes No: Does the PHA request criminal records from State law enforcement agencies for screening purposes?

d. Yes No: Does the PHA access FBI criminal records from the FBI for screening purposes? (either directly or through an NCIC-authorized source)

e. Indicate what kinds of information you share with prospective landlords? (select all that apply)

- Criminal or drug-related activity
- Other (describe below)

- *Participant last known mailing address*
- *Landlords name and mailing address*

(2) Waiting List Organization

a. With which of the following program waiting lists is the section 8 tenant-based assistance waiting list merged? (select all that apply)

- None
- Federal public housing
- Federal moderate rehabilitation
- Federal project-based certificate program
- Other federal or local program (list below)

b. Where may interested persons apply for admission to section 8 tenant-based assistance? (select all that apply)

- PHA main administrative office
- Other (list below)

(3) Search Time

a. Yes No: Does the PHA give extensions on standard 60-day period to search for a unit?

If yes, state circumstances below:

- *Special situations beyond applicant control*
- *Any just cause if supported by documentation and verifiable*

(4) Admissions Preferences

a. Income targeting

Yes No: Does the PHA plan to exceed the federal targeting requirements by targeting more than 75% of all new admissions to the section 8 program to families at or below 30% of median area income?

b. Preferences

1. Yes No: Has the PHA established preferences for admission to section 8 tenant-based assistance? (other than date and time of application) (if no, skip to subcomponent **(5) Special purpose section 8 assistance programs**)

2. Which of the following admission preferences does the PHA plan to employ in the coming year? (select all that apply from either former Federal preferences or other preferences)

Former Federal preferences *None*

- Involuntary Displacement (Disaster, Government Action, Action of Housing Owner, Inaccessibility, Property Disposition)
- Victims of domestic violence
- Substandard housing
- Homelessness
- High rent burden (rent is > 50 percent of income)

Other preferences (select all that apply)

- Working families and those unable to work because of age or disability
- Veterans and veterans' families
- Residents who live and/or work in your jurisdiction
- Those enrolled currently in educational, training, or upward mobility programs
- Households that contribute to meeting income goals (broad range of incomes)
- Households that contribute to meeting income requirements (targeting)
- Those previously enrolled in educational, training, or upward mobility programs
- Victims of reprisals or hate crimes
- Other preference(s) (list below)

3. If the PHA will employ admissions preferences, please prioritize by placing a "1" in the space that represents your first priority, a "2" in the box representing your second priority, and so on. If you give equal weight to one or more of these choices (either through an absolute hierarchy or through a point system), place the same number next to each. That means you can use "1" more than once, "2" more than once, etc.

2 Date and Time

Former Federal preferences *None*

- Involuntary Displacement (Disaster, Government Action, Action of Housing Owner, Inaccessibility, Property Disposition)
- Victims of domestic violence
- Substandard housing
- Homelessness
- High rent burden

Other preferences (select all that apply)

- 1 Working families and those unable to work because of age or disability
- Veterans and veterans' families
- Residents who live and/or work in your jurisdiction
- Those enrolled currently in educational, training, or upward mobility programs
- 1 Households that contribute to meeting income goals (broad range of incomes)
- 1 Households that contribute to meeting income requirements (targeting)

- Those previously enrolled in educational, training, or upward mobility programs
- Victims of reprisals or hate crimes
- Other preference(s) (list below)

4. Among applicants on the waiting list with equal preference status, how are applicants selected? (select one)

- Date and time of application
- Drawing (lottery) or other random choice technique

5. If the PHA plans to employ preferences for “residents who live and/or work in the jurisdiction” (select one)

- This preference has previously been reviewed and approved by HUD
- The PHA requests approval for this preference through this PHA Plan

6. Relationship of preferences to income targeting requirements: (select one)

- The PHA applies preferences within income tiers
- Not applicable: the pool of applicant families ensures that the PHA will meet income targeting requirements

(5) Special Purpose Section 8 Assistance Programs

a. In which documents or other reference materials are the policies governing eligibility, selection, and admissions to any special-purpose section 8 program administered by the PHA contained? (select all that apply)

- The Section 8 Administrative Plan
- Briefing sessions and written materials
- Other (list below)

b. How does the PHA announce the availability of any special-purpose section 8 programs to the public?

- Through published notices
- Other (list below)

4. PHA Rent Determination Policies

[24 CFR Part 903.7 9 (d)]

A. Public Housing

Exemptions: PHAs that do not administer public housing are not required to complete sub component 4A.

(1) Income Based Rent Policies

Describe the PHA's income based rent setting policy/ies for public housing using, including discretionary (that is, not required by statute or regulation) income disregards and exclusions, in the appropriate spaces below.

a. Use of discretionary policies: (select one)

- The PHA will not employ any discretionary rent-setting policies for income based rent in public housing. Income-based rents are set at the higher of 30% of adjusted monthly income, 10% of unadjusted monthly income, the welfare rent, or minimum rent (less HUD mandatory deductions and exclusions). (If selected, skip to sub-component (2))

---or---

- The PHA employs discretionary policies for determining income based rent (If selected, continue to question b.)

b. Minimum Rent

1. What amount best reflects the PHA's minimum rent? (select one)

- \$0
 \$1-\$25
 \$26-\$50

2. Yes No: Has the PHA adopted any discretionary minimum rent hardship exemption policies?

3. If yes to question 2, list these policies below:

- *Verified medical hardship*
- *Death of family member who was provider of family*

c. Rents set at less than 30% than adjusted income

1. Yes No: Does the PHA plan to charge rents at a fixed amount or percentage less than 30% of adjusted income?

2. If yes to above, list the amounts or percentages charged and the circumstances under which these will be used below: **N/A**
- d. Which of the discretionary (optional) deductions and/or exclusions policies does the PHA plan to employ (select all that apply) **N/A**
- For the earned income of a previously unemployed household member
 - For increases in earned income
 - Fixed amount (other than general rent-setting policy)
If yes, state amount/s and circumstances below:

 - Fixed percentage (other than general rent-setting policy)
If yes, state percentage/s and circumstances below:

 - For household heads
 - For other family members
 - For transportation expenses
 - For the non-reimbursed medical expenses of non-disabled or non-elderly families
 - Other (describe below)

e. Ceiling rents

1. Do you have ceiling rents? (rents set at a level lower than 30% of adjusted income) (select one)
- Yes for all developments
 - Yes but only for some developments
 - No

2. For which kinds of developments are ceiling rents in place? (select all that apply) **N/A**
- For all developments
 - For all general occupancy developments (not elderly or disabled or elderly only)
 - For specified general occupancy developments
 - For certain parts of developments; e.g., the high-rise portion
 - For certain size units; e.g., larger bedroom sizes
 - Other (list below)

3. Select the space or spaces that best describe how you arrive at ceiling rents (select all that apply) **N/A**
- Market comparability study
 - Fair market rents (FMR)
 - 95th percentile rents
 - 75 percent of operating costs

- 100 percent of operating costs for general occupancy (family) developments
- Operating costs plus debt service
- The "rental value" of the unit
- Other (list below)

f. Rent re-determinations:

1. Between income reexaminations, how often must tenants report changes in income or family composition to the PHA such that the changes result in an adjustment to rent? (select all that apply)
- Never
 - At family option
 - Any time the family experiences an income increase
 - Any time a family experiences an income increase above a threshold amount or percentage: (if selected, specify threshold)_____
 - Other (list below)

- g. Yes No: Does the PHA plan to implement individual savings accounts for residents (ISAs) as an alternative to the required 12 month disallowance of earned income and phasing in of rent increases in the next year?

(2) Flat Rents

1. In setting the market-based flat rents, what sources of information did the PHA use to establish comparability? (select all that apply.)
- The section 8 rent reasonableness study of comparable housing
 - Survey of rents listed in local newspaper
 - Survey of similar unassisted units in the neighborhood
 - Other (list/describe below)

B. Section 8 Tenant-Based Assistance

Exemptions: PHAs that do not administer Section 8 tenant-based assistance are not required to complete sub-component 4B. **Unless otherwise specified, all questions in this section apply only to the tenant-based section 8 assistance program (vouchers, and until completely merged into the voucher program, certificates).**

(1) Payment Standards

Describe the voucher payment standards and policies.

- a. What is the PHA's payment standard? (select the category that best describes your standard)
- At or above 90% but below 100% of FMR
 - 100% of FMR

- Above 100% but at or below 110% of FMR
- Above 110% of FMR (if HUD approved; describe circumstances below)

b. If the payment standard is lower than FMR, why has the PHA selected this standard? (select all that apply) *N/A*

- FMRs are adequate to ensure success among assisted families in the PHA's segment of the FMR area
- The PHA has chosen to serve additional families by lowering the payment standard
- Reflects market or submarket
- Other (list below)

c. If the payment standard is higher than FMR, why has the PHA chosen this level? (select all that apply)

- FMRs are not adequate to ensure success among assisted families in the PHA's segment of the FMR area
- Reflects market or submarket
- To increase housing options for families
- Other (list below)

d. How often are payment standards reevaluated for adequacy? (select one)

- Annually
- Other (list below)

e. What factors will the PHA consider in its assessment of the adequacy of its payment standard? (select all that apply)

- Success rates of assisted families
- Rent burdens of assisted families
- Other (list below)
 - *To increase lease-up*

(2) Minimum Rent

a. What amount best reflects the PHA's minimum rent? (select one)

- \$0
- \$1-\$25
- \$26-\$50

b. Yes No: Has the PHA adopted any discretionary minimum rent hardship exemption policies? (if yes, list below)

5. Operations and Management

[24 CFR Part 903.7 9 (e)]

Exemptions from Component 5: High performing and small PHAs are not required to complete this section. Section 8 only PHAs must complete parts A, B, and C(2)

A. PHA Management Structure

Describe the PHA's management structure and organization.

(select one)

- An organization chart showing the PHA's management structure and organization is attached. *nc056q03*
- A brief description of the management structure and organization of the PHA follows:

B. HUD Programs Under PHA Management

List Federal programs administered by the PHA, number of families served at the beginning of the upcoming fiscal year, and expected turnover in each. (Use "NA" to indicate that the PHA does not operate any of the programs listed below.)

Program Name	Units or Families Served at Year Beginning	Expected Turnover
Public Housing	308	20%
Section 8 Vouchers	374	23%
Section 8 Certificates	N/A	N/A
Section 8 Mod Rehab	0	0
Special Purpose Section 8 Certificates/Vouchers (list individually)	<i>FSI</i> <i>FUP</i>	21% 22%
Public Housing Drug Elimination Program (PHDEP)	N/A	N/A
Other Federal Programs(list individually)	N/A	N/A

C. Management and Maintenance Policies

List the PHA's public housing management and maintenance policy documents, manuals and handbooks that contain the Agency's rules, standards, and policies that govern maintenance and management of public housing, including a description of any measures necessary for the prevention or eradication of pest infestation (which includes cockroach infestation) and the policies governing Section 8 management.

(1) Public Housing Maintenance and Management: (list below)

- *Work Order System*
- *Pest Eradication Policy*
- *Maintenance Plan*
- *Uniform Inspection System*
- *Admissions and Occupancy Policy*
- *Admissions and Occupancy Procedures Manual (added)*
- *Community Service Policy*
- *FSS Action Plan (added)*
- *Fair Housing Policy*
- *Grievance Procedures*
- *Tenant Selection and Assignment Plan*
- *Handicapped Policy*
- *Termination and Eviction*
- *Transfer and Transfer Waiting List*
- *Resident Initiative*
- *Section 3 Plan*
- *Pet Policy for Families*
- *Pet Policy for Elderly*
- *Procurement Policy and Procedures*
- *Personnel Policy*

(2) Section 8 Management: (list below)

- *Section 8 Administrative Plan*
- *Section 8 HCV and SEMAP Procedures Manual (added)*
- *Section 8 Homeownership Plan*
- *Section HCV Family Self-Sufficiency Action Plan*

6. PHA Grievance Procedures

[24 CFR Part 903.7 9 (f)]

Exemptions from component 6: High performing PHAs are not required to complete component 6. Section 8-Only PHAs are exempt from sub-component 6A.

A. Public Housing

1. Yes No: Has the PHA established any written grievance procedures in addition to federal requirements found at 24 CFR Part 966, Subpart B, for residents of public housing?

If yes, list additions to federal requirements below: *N/A*

2. Which PHA office should residents or applicants to public housing contact to initiate the PHA grievance process? (select all that apply)

- PHA main administrative office
 PHA development management offices
 Other (list below)

B. Section 8 Tenant-Based Assistance

1. Yes No: Has the PHA established informal review procedures for applicants to the Section 8 tenant-based assistance program and informal hearing procedures for families assisted by the Section 8 tenant-based assistance program in addition to federal requirements found at 24 CFR 982?

If yes, list additions to federal requirements below:

2. Which PHA office should applicants or assisted families contact to initiate the informal review and informal hearing processes? (select all that apply)

- PHA main administrative office
 Other (list below)

7. Capital Improvement Needs

[24 CFR Part 903.7 9 (g)]

Exemptions from Component 7: Section 8 only PHAs are not required to complete this component and may skip to Component 8.

A. Capital Fund Activities

Exemptions from sub-component 7A: PHAs that will not participate in the Capital Fund Program may skip to component 7B. All other PHAs must complete 7A as instructed.

(1) Capital Fund Program Annual Statement

Using parts I, II, and III of the Annual Statement for the Capital Fund Program (CFP), identify capital activities the PHA is proposing for the upcoming year to ensure long-term physical and social viability of its public housing developments. This statement can be completed by using the CFP Annual Statement tables provided in the table library at the end of the PHA Plan template **OR**, at the PHA's option, by completing and attaching a properly updated HUD-52837.

Select one:

The Capital Fund Program Annual Statement is provided as an attachment to the PHA Plan at Attachment (state name) *nc056b03*

-or-

The Capital Fund Program Annual Statement is provided below: (if selected, copy the CFP Annual Statement from the Table Library and insert here)

(2) Optional 5-Year Action Plan

Agencies are encouraged to include a 5-Year Action Plan covering capital work items. This statement can be completed by using the 5 Year Action Plan table provided in the table library at the end of the PHA Plan template **OR** by completing and attaching a properly updated HUD-52834.

a. Yes No: Is the PHA providing an optional 5-Year Action Plan for the Capital Fund? (if no, skip to sub-component 7B)

b. If yes to question a, select one:

The Capital Fund Program 5-Year Action Plan is provided as an attachment to the PHA Plan at Attachment (state name) *nc056c03*

-or-

The Capital Fund Program 5-Year Action Plan is provided below: (if selected, copy the CFP optional 5 Year Action Plan from the Table Library and insert here)

B. HOPE VI and Public Housing Development and Replacement Activities (Non-Capital Fund)

Applicability of sub-component 7B: All PHAs administering public housing. Identify any approved HOPE VI and/or public housing development or replacement activities not described in the Capital Fund Program Annual Statement.

Yes No: a) Has the PHA received a HOPE VI revitalization grant? (if no, skip to question c; if yes, provide responses to question b for each grant, copying and completing as many times as necessary)

b) Status of HOPE VI revitalization grant (complete one set of questions for each grant)

1. Development name: *N/A*

2. Development (project) number: *N/A*

3. Status of grant: (select the statement that best describes the current status) *N/A*

Revitalization Plan under development

Revitalization Plan submitted, pending approval

Revitalization Plan approved

Activities pursuant to an approved Revitalization Plan underway

Yes No: c) Does the PHA plan to apply for a HOPE VI Revitalization grant in the Plan year?

If yes, list development name/s below:

Yes No: d) Will the PHA be engaging in any mixed-finance development activities for public housing in the Plan year?

If yes, list developments or activities below:

Yes No: e) Will the PHA be conducting any other public housing development or replacement activities not discussed in the Capital Fund Program Annual Statement?

If yes, list developments or activities below:

8. Demolition and Disposition

[24 CFR Part 903.7 9 (h)]

Applicability of component 8: Section 8 only PHAs are not required to complete this section.

1. Yes No: Does the PHA plan to conduct any demolition or disposition activities (pursuant to section 18 of the U.S. Housing Act of 1937 (42 U.S.C. 1437p)) in the plan Fiscal Year? (If “No”, skip to component 9; if “yes”, complete one activity description for each development.)

2. Activity Description *N/A*

- Yes No: Has the PHA provided the activities description information in the **optional** Public Housing Asset Management Table? (If “yes”, skip to component 9. If “No”, complete the Activity Description table below.)

Demolition/Disposition Activity Description
1a. Development name: 1b. Development (project) number:
2. Activity type: Demolition <input type="checkbox"/> Disposition <input type="checkbox"/>
3. Application status (select one) Approved <input type="checkbox"/> Submitted, pending approval <input type="checkbox"/> Planned application <input type="checkbox"/>
4. Date application approved, submitted, or planned for submission: <u>(DD/MM/YY)</u>
5. Number of units affected: 6. Coverage of action (select one) <input type="checkbox"/> Part of the development <input type="checkbox"/> Total development
7. Timeline for activity: a. Actual or projected start date of activity: b. Projected end date of activity:

9. Designation of Public Housing for Occupancy by Elderly Families or Families with Disabilities or Elderly Families and Families with Disabilities

[24 CFR Part 903.7 9 (i)]

Exemptions from Component 9; Section 8 only PHAs are not required to complete this section.

1. Yes No: Has the PHA designated or applied for approval to designate or does the PHA plan to apply to designate any public housing for occupancy only by the elderly families or only by families with disabilities, or by elderly families and families with disabilities or will apply for designation for occupancy by only elderly families or only families with disabilities, or by elderly families and families with disabilities as provided by section 7 of the U.S. Housing Act of 1937 (42 U.S.C. 1437e) in the upcoming fiscal year? (If “No”, skip to component 10. If “yes”, complete one activity description for each development, unless the PHA is eligible to complete a streamlined submission; PHAs completing streamlined submissions may skip to component 10.)

2. Activity Description *N/A*
 Yes No: Has the PHA provided all required activity description information for this component in the **optional** Public Housing Asset Management Table? If “yes”, skip to component 10. If “No”, complete the Activity Description table below.

Designation of Public Housing Activity Description
1a. Development name: 1b. Development (project) number:
2. Designation type: Occupancy by only the elderly <input type="checkbox"/> Occupancy by families with disabilities <input type="checkbox"/> Occupancy by only elderly families and families with disabilities <input type="checkbox"/>
3. Application status (select one) Approved; included in the PHA’s Designation Plan <input type="checkbox"/> Submitted, pending approval <input type="checkbox"/> Planned application <input type="checkbox"/>
4. Date this designation approved, submitted, or planned for submission: <u>(DD/MM/YY)</u>
5. If approved, will this designation constitute a (select one) <input type="checkbox"/> New Designation Plan <input type="checkbox"/> Revision of a previously-approved Designation Plan?
6. Number of units affected: 7. Coverage of action (select one) <input type="checkbox"/> Part of the development

Total development

10. Conversion of Public Housing to Tenant-Based Assistance

[24 CFR Part 903.7 9 (j)]

Exemptions from Component 10; Section 8 only PHAs are not required to complete this section.

A. Assessments of Reasonable Revitalization Pursuant to section 202 of the HUD FY 1996 HUD Appropriations Act

1. Yes No: Have any of the PHA's developments or portions of developments been identified by HUD or the PHA as covered under section 202 of the HUD FY 1996 HUD Appropriations Act? (If "No", skip to component 11; if "yes", complete one activity description for each identified development, unless eligible to complete a streamlined submission. PHAs completing streamlined submissions may skip to component 11.)

2. Activity Description *N/A*
 Yes No: Has the PHA provided all required activity description information for this component in the **optional** Public Housing Asset Management Table? If "yes", skip to component 11. If "No", complete the Activity Description table below.

Conversion of Public Housing Activity Description	
1a. Development name:	
1b. Development (project) number:	
2. What is the status of the required assessment?	<input type="checkbox"/> Assessment underway <input type="checkbox"/> Assessment results submitted to HUD <input type="checkbox"/> Assessment results approved by HUD (if marked, proceed to next question) <input type="checkbox"/> Other (explain below)
3. <input type="checkbox"/> Yes <input type="checkbox"/> No: Is a Conversion Plan required? (If yes, go to block 4; if no, go to block 5.)	
4. Status of Conversion Plan (select the statement that best describes the current status)	<input type="checkbox"/> Conversion Plan in development <input type="checkbox"/> Conversion Plan submitted to HUD on: (DD/MM/YYYY) <input type="checkbox"/> Conversion Plan approved by HUD on: (DD/MM/YYYY) <input type="checkbox"/> Activities pursuant to HUD-approved Conversion Plan underway
5. Description of how requirements of Section 202 are being satisfied by means other than conversion (select one)	<input type="checkbox"/> Units addressed in a pending or approved demolition application (date submitted or approved:

- Units addressed in a pending or approved HOPE VI demolition application
(date submitted or approved:)
- Units addressed in a pending or approved HOPE VI Revitalization Plan
(date submitted or approved:)
- Requirements no longer applicable: vacancy rates are less than 10 percent
- Requirements no longer applicable: site now has less than 300 units
- Other: (describe below)

B. Reserved for Conversions pursuant to Section 22 of the U.S. Housing Act of 1937

Voluntary Conversion Required Initial Assessment – Attachment nc056g03

C. Reserved for Conversions pursuant to Section 33 of the U.S. Housing Act of 1937

11. Homeownership Programs Administered by the PHA

[24 CFR Part 903.7 9 (k)]

A. Public Housing

Exemptions from Component 11A: Section 8 only PHAs are not required to complete 11A.

1. Yes No: Does the PHA administer any homeownership programs administered by the PHA under an approved section 5(h) homeownership program (42 U.S.C. 1437c(h)), or an approved HOPE I program (42 U.S.C. 1437aaa) or has the PHA applied or plan to apply to administer any homeownership programs under section 5(h), the HOPE I program, or section 32 of the U.S. Housing Act of 1937 (42 U.S.C. 1437z-4). (If “No”, skip to component 11B; if “yes”, complete one activity description for each applicable program/plan, unless eligible to complete a streamlined submission due to **small PHA** or **high performing PHA** status. PHAs completing streamlined submissions may skip to component 11B.)

2. Activity Description *N/A*

- Yes No: Has the PHA provided all required activity description information for this component in the **optional** Public Housing Asset Management Table? (If “yes”, skip to component 12. If “No”, complete the Activity Description table below.)

Public Housing Homeownership Activity Description (Complete one for each development affected)
1a. Development name: 1b. Development (project) number:
2. Federal Program authority: <input type="checkbox"/> HOPE I <input type="checkbox"/> 5(h) <input type="checkbox"/> Turnkey III <input type="checkbox"/> Section 32 of the USHA of 1937 (effective 10/1/99)
3. Application status: (select one) <input type="checkbox"/> Approved; included in the PHA’s Homeownership Plan/Program <input type="checkbox"/> Submitted, pending approval <input type="checkbox"/> Planned application
4. Date Homeownership Plan/Program approved, submitted, or planned for submission: (DD/MM/YYYY)
5. Number of units affected: 6. Coverage of action: (select one) <input type="checkbox"/> Part of the development <input type="checkbox"/> Total development

B. Section 8 Tenant Based Assistance

1. Yes No: Does the PHA plan to administer a Section 8 Homeownership program pursuant to Section 8(y) of the U.S.H.A. of 1937, as implemented by 24 CFR part 982 ? (If “No”, skip to component 12; if “yes”, describe each program using the table below (copy and complete questions for each program identified), unless the PHA is eligible to complete a streamlined submission due to high performer status. **High performing PHAs** may skip to component 12.)

2. Program Description:

a. Size of Program

- Yes No: Will the PHA limit the number of families participating in the section 8 homeownership option?

If the answer to the question above was yes, which statement best describes the number of participants? (select one)

- 25 or fewer participants
 26 - 50 participants
 51 to 100 participants
 more than 100 participants

b. PHA-established eligibility criteria

- Yes No: Will the PHA’s program have eligibility criteria for participation in its Section 8 Homeownership Option program in addition to HUD criteria?

If yes, list criteria below:

12. PHA Community Service and Self-sufficiency Programs

[24 CFR Part 903.7 9 (1)]

Exemptions from Component 12: High performing and small PHAs are not required to complete this component. Section 8-Only PHAs are not required to complete sub-component C.

A. PHA Coordination with the Welfare (TANF) Agency

1. Cooperative agreements:

- Yes No: Has the PHA has entered into a cooperative agreement with the TANF Agency, to share information and/or target supportive services (as contemplated by section 12(d)(7) of the Housing Act of 1937)?

If yes, what was the date that agreement was signed? 02/07/98

2. Other coordination efforts between the PHA and TANF agency (select all that apply)

- Client referrals
 Information sharing regarding mutual clients (for rent determinations and otherwise)
 Coordinate the provision of specific social and self-sufficiency services and programs to eligible families
 Jointly administer programs
 Partner to administer a HUD Welfare-to-Work voucher program
 Joint administration of other demonstration program
 Other (describe)

B. Services and programs offered to residents and participants

(1) General

a. Self-Sufficiency Policies

Which, if any of the following discretionary policies will the PHA employ to enhance the economic and social self-sufficiency of assisted families in the following areas? (select all that apply)

- Public housing rent determination policies
 Public housing admissions policies
 Section 8 admissions policies
 Preference in admission to section 8 for certain public housing families
 Preferences for families working or engaging in training or education programs for non-housing programs operated or coordinated by the PHA
 Preference/eligibility for public housing homeownership option participation
 Preference/eligibility for section 8 homeownership option participation
 Other policies (list below)

b. Economic and Social self-sufficiency programs

Yes No: Does the PHA coordinate, promote or provide any programs to enhance the economic and social self-sufficiency of residents? (If “yes”, complete the following table; if “no” skip to sub-component 2, Family Self Sufficiency Programs. The position of the table may be altered to facilitate its use.)

Services and Programs				
Program Name & Description (including location, if appropriate)	Estimated Size	Allocation Method (waiting list/random selection/specific criteria/other)	Access (development office/ PHA main office/ other provider name)	Eligibility (public housing or section 8 participants or both)
Stop Program (2 days/week) Students Trying Out Peace – targeting social skills, bullying prevention, personal safety, and problem solving.	121	Residents of PHA		PHA/Section 8
Cub Scouts (1 st , 2 nd and 3 rd graders)	10	Residents of PHA		PHA/Section 8
Brownies and Daisies (Girl Scouts) (Kindergarten, 1 st , 2 nd , and 3 rd graders)	7	Residents of PHA		PHA/Section 8
Cadet and Junior Girl Scouts (ages 9 and above)	8	Residents of PHA		PHA/Section 8
“Teen Up” – for teens 9-14 Teaching the basic fundamentals of life, while having fun at the same time.	8	Residents of PHA		PHA/Section 8
“Stepping Up” – mentoring for male youth (adolescent)	5	Residents of PHA		PHA/Section 8
After School Program – study time	6	Residents of PHA		PHA/Section 8
After School Program – study time	4	Residents of PHA		PHA/Section 8
“Images and Wise Guys” (Council on Adolescents) – focusing on personal health, self-esteem, peer pressure and life skills, ages 10-13	12	Residents of PHA		PHA/Section 8
Active Parenting – parenting skills for adults in English and Spanish	12 English 6 Spanish	Residents of PHA		PHA/Section 8
Housekeeping	12	Residents of PHA		PHA/Section 8
Movie and Game days – show movie or plan games once a week to Elderly/Disables	10	Residents of PHA		PHA/Section 8
Scholarships	4			PHA/Section 8
Summer Camp	65	Residents of PHA and neighborhood youth		PHA/Section 8

(2) Family Self Sufficiency program/s

a. Participation Description

Family Self Sufficiency (FSS) Participation		
Program	Required Number of Participants (start of FY 2004 Estimate)	Actual Number of Participants (As of: 10/01/04)
Public Housing	0	10
Section 8	25	0

b. Yes No: If the PHA is not maintaining the minimum program size required by HUD, does the most recent FSS Action Plan address the steps the PHA plans to take to achieve at least the minimum program size?

If no, list steps the PHA will take below:

C. Welfare Benefit Reductions

1. The PHA is complying with the statutory requirements of section 12(d) of the U.S. Housing Act of 1937 (relating to the treatment of income changes resulting from welfare program requirements) by: (select all that apply)

- Adopting appropriate changes to the PHA's public housing rent determination policies and train staff to carry out those policies
- Informing residents of new policy on admission and reexamination
- Actively notifying residents of new policy at times in addition to admission and reexamination.
- Establishing or pursuing a cooperative agreement with all appropriate TANF agencies regarding the exchange of information and coordination of services
- Establishing a protocol for exchange of information with all appropriate TANF agencies
- Other: (list below)

D. Reserved for Community Service Requirement pursuant to section 12(c) of the U.S. Housing Act of 1937

The PHA has reinstated the Community Service Plan. In addition the residents were notified as required.

13. PHA Safety and Crime Prevention Measures

[24 CFR Part 903.7 9 (m)]

Exemptions from Component 13: High performing and small PHAs not participating in PHDEP and Section 8 Only PHAs may skip to component 15. High Performing and small PHAs that are participating in PHDEP and are submitting a PHDEP Plan with this PHA Plan may skip to sub-component D.

A. Need for measures to ensure the safety of public housing residents

1. Describe the need for measures to ensure the safety of public housing residents

(select all that apply)

- High incidence of violent and/or drug-related crime in some or all of the PHA's developments
- High incidence of violent and/or drug-related crime in the areas surrounding or adjacent to the PHA's developments
- Residents fearful for their safety and/or the safety of their children
- Observed lower-level crime, vandalism and/or graffiti
- People on waiting list unwilling to move into one or more developments due to perceived and/or actual levels of violent and/or drug-related crime
- Other (describe below)

2. What information or data did the PHA used to determine the need for PHA actions to improve safety of residents (select all that apply).

- Safety and security survey of residents
- Analysis of crime statistics over time for crimes committed "in and around" public housing authority
- Analysis of cost trends over time for repair of vandalism and removal of graffiti
- Resident reports
- PHA employee reports
- Police reports
- Demonstrable, quantifiable success with previous or ongoing anticrime/anti drug programs
- Other (describe below)

3. Which developments are most affected? (list below)

Ridgecrest and Hillside Gardens

B. Crime and Drug Prevention activities the PHA has undertaken or plans to undertake in the next PHA fiscal year

1. List the crime prevention activities the PHA has undertaken or plans to undertake:

(select all that apply)

- Contracting with outside and/or resident organizations for the provision of crime- and/or drug-prevention activities

- Crime Prevention through Environmental Design
- Activities targeted to at-risk youth, adults, or seniors
- Volunteer Resident Patrol/Block Watchers Program
- Other (describe below)

2. Which developments are most affected? (list below)

C. Coordination between PHA and the police

1. Describe the coordination between the PHA and the appropriate police precincts for carrying out crime prevention measures and activities: (select all that apply)

- Police involvement in development, implementation, and/or ongoing evaluation of drug-elimination plan
- Police provide crime data to housing authority staff for analysis and action
- Police have established a physical presence on housing authority property (e.g., community policing office, officer in residence)
- Police regularly testify in and otherwise support eviction cases
- Police regularly meet with the PHA management and residents
- Agreement between PHA and local law enforcement agency for provision of above-baseline law enforcement services
- Other activities (list below)

2. Which developments are most affected? (list below)

D. Additional information as required by PHDEP/PHDEP Plan *Not Required*

PHAs eligible for FY 2000 PHDEP funds must provide a PHDEP Plan meeting specified requirements prior to receipt of PHDEP funds.

- Yes No: Is the PHA eligible to participate in the PHDEP in the fiscal year covered by this PHA Plan?
- Yes No: Has the PHA included the PHDEP Plan for FY 2000 in this PHA Plan?
- Yes No: This PHDEP Plan is an Attachment. (Attachment Filename: ____)

14. RESERVED FOR PET POLICY

[24 CFR Part 903.7 9 (n)]

Pet Ownership Policy – attachment nc056h03

15. Civil Rights Certifications

[24 CFR Part 903.7 9 (o)]

Civil rights certifications are included in the PHA Plan Certifications of Compliance with the PHA Plans and Related Regulations.

16. Fiscal Audit

[24 CFR Part 903.7 9 (p)]

1. Yes No: Is the PHA required to have an audit conducted under section 5(h)(2) of the U.S. Housing Act of 1937 (42 U.S.C. 1437c(h))?
(If no, skip to component 17.)
2. Yes No: Was the most recent fiscal audit submitted to HUD?
3. Yes No: Were there any findings as the result of that audit?
4. Yes No: If there were any findings, do any remain unresolved? *N/A*
If yes, how many unresolved findings remain? _____
5. Yes No: Have responses to any unresolved findings been submitted to HUD? *N/A*
If not, when are they due (state below)?

17. PHA Asset Management

[24 CFR Part 903.7 9 (q)]

Exemptions from component 17: Section 8 Only PHAs are not required to complete this component. High performing and small PHAs are not required to complete this component.

1. Yes No: Is the PHA engaging in any activities that will contribute to the long-term asset management of its public housing stock , including how the Agency will plan for long-term operating, capital investment, rehabilitation, modernization, disposition, and other needs that have **not** been addressed elsewhere in this PHA Plan?
2. What types of asset management activities will the PHA undertake? (select all that apply)
 - Not applicable
 - Private management
 - Development-based accounting
 - Comprehensive stock assessment
 - Other: (list below)
3. Yes No: Has the PHA included descriptions of asset management activities in the **optional** Public Housing Asset Management Table?

18. Other Information

[24 CFR Part 903.7 9 (r)]

A. Resident Advisory Board Recommendations

1. Yes No: Did the PHA receive any comments on the PHA Plan from the Resident Advisory Board/s?

2. If yes, the comments are: (if comments were received, the PHA **MUST** select one) N/A
 - Attached at Attachment (File name)
 - Provided below:

3. In what manner did the PHA address those comments? (select all that apply) N/A
 - Considered comments, but determined that no changes to the PHA Plan were necessary.
 - The PHA changed portions of the PHA Plan in response to comments
List changes below:
 - Other: (list below)

B. Description of Election process for Residents on the PHA Board

1. Yes No: Does the PHA meet the exemption criteria provided section 2(b)(2) of the U.S. Housing Act of 1937? (If no, continue to question 2; if yes, skip to sub-component C.)

2. Yes No: Was the resident who serves on the PHA Board elected by the residents? (If yes, continue to question 3; if no, skip to sub-component C.)

3. Description of Resident Election Process *N/A*
 - a. Nomination of candidates for place on the ballot: (select all that apply)
 - Candidates were nominated by resident and assisted family organizations
 - Candidates could be nominated by any adult recipient of PHA assistance
 - Self-nomination: Candidates registered with the PHA and requested a place on ballot
 - Other: (describe)

 - b. Eligible candidates: (select one)
 - Any recipient of PHA assistance
 - Any head of household receiving PHA assistance
 - Any adult recipient of PHA assistance

- Any adult member of a resident or assisted family organization
- Other (list)

c. Eligible voters: (select all that apply)

- All adult recipients of PHA assistance (public housing and section 8 tenant-based assistance)
- Representatives of all PHA resident and assisted family organizations
- Other (list)

C. Statement of Consistency with the Consolidated Plan

For each applicable Consolidated Plan, make the following statement (copy questions as many times as necessary).

1. Consolidated Plan jurisdiction: (provide name here) *City of Hickory*
2. The PHA has taken the following steps to ensure consistency of this PHA Plan with the Consolidated Plan for the jurisdiction: (select all that apply)

- The PHA has based its statement of needs of families in the jurisdiction on the needs expressed in the Consolidated Plan/s.
- The PHA has participated in any consultation process organized and offered by the Consolidated Plan agency in the development of the Consolidated Plan.
- The PHA has consulted with the Consolidated Plan agency during the development of this PHA Plan.
- Activities to be undertaken by the PHA in the coming year are consistent with the initiatives contained in the Consolidated Plan. (list below)
 - *Preserve existing housing stock*
- Other: (list below)

4. The Consolidated Plan of the jurisdiction supports the PHA Plan with the following actions and commitments: (describe below)

- *Certified compliance with the City of Hickory Consolidated Plan. The City of Hickory, North Carolina has committed to the enhancement of the quality of life in our area by implementing programs to diversify economic development, improve community streets and public transportation, development of supportive housing, increase comprehensive planning, improve safety in neighborhoods, and construct more recreational facilities for youth and elderly.*

D. Other Information Required by HUD

Use this section to provide any additional information requested by HUD.

Attachments

Use this section to provide any additional attachments referenced in the Plans.

PHA Plan Table Library

Component 7 Capital Fund Program Annual Statement Parts I, II, and II

Annual Statement *See attachment nc056b03*
Capital Fund Program (CFP) Part I: Summary

Capital Fund Grant Number FFY of Grant Approval: (MM/YYYY)

Original Annual Statement

Line No.	Summary by Development Account	Total Estimated Cost
1	Total Non-CGP Funds	
2	1406 Operations	
3	1408 Management Improvements	
4	1410 Administration	
5	1411 Audit	
6	1415 Liquidated Damages	
7	1430 Fees and Costs	
8	1440 Site Acquisition	
9	1450 Site Improvement	
10	1460 Dwelling Structures	
11	1465.1 Dwelling Equipment-Nonexpendable	
12	1470 Nondwelling Structures	
13	1475 Nondwelling Equipment	
14	1485 Demolition	
15	1490 Replacement Reserve	
16	1492 Moving to Work Demonstration	
17	1495.1 Relocation Costs	
18	1498 Mod Used for Development	
19	1502 Contingency	
20	Amount of Annual Grant (Sum of lines 2-19)	
21	Amount of line 20 Related to LBP Activities	
22	Amount of line 20 Related to Section 504 Compliance	
23	Amount of line 20 Related to Security	
24	Amount of line 20 Related to Energy Conservation Measures	

Annual Statement *See attachment nc056b03*
Capital Fund Program (CFP) Part II: Supporting Table

Development Number/Name HA-Wide Activities	General Description of Major Work Categories	Development Account Number	Total Estimated Cost

Annual Statement *See attachment nc056b03*
Capital Fund Program (CFP) Part III: Implementation Schedule

Development Number/Name HA-Wide Activities	All Funds Obligated (Quarter Ending Date)	All Funds Expended (Quarter Ending Date)

Optional Table for 5-Year Action Plan for Capital Fund (Component 7)

See attachment nc056c03

Complete one table for each development in which work is planned in the next 5 PHA fiscal years. Complete a table for any PHA-wide physical or management improvements planned in the next 5 PHA fiscal year. Copy this table as many times as necessary. Note: PHAs need not include information from Year One of the 5-Year cycle, because this information is included in the Capital Fund Program Annual Statement.

Optional 5-Year Action Plan Tables				
Development Number	Development Name (or indicate PHA wide)	Number Vacant Units	% Vacancies in Development	
Description of Needed Physical Improvements or Management Improvements			Estimated Cost	Planned Start Date (HA Fiscal Year)
Total estimated cost over next 5 years				

Attachment: nc056a03
DECONCENTRATION AND INCOME TARGETING POLICY
FOR THE
HOUSING AUTHORITY OF THE CITY OF
HICKORY, NC

DECONCENTRATION AND INCOME TARGETING POLICY
(of the Public Housing Admissions and Occupancy Policy)

Sub-Title A, Section 513 of the Quality Housing and Work Responsibility Act of 1998 (QHWRA), establishes two interrelated requirements for implementation by Public Housing Authorities: (1) Economic Deconcentration of public housing developments and (2) Income Targeting to assure that families in the “extremely low” income category are proportionately represented in public housing and that pockets of poverty are reduced or eliminated. In order to implement these new requirements the PHA must promote these provisions as policies and revise their Admission and Occupancy policies and procedures to comply.

Therefore, the Housing Authority of the City of Hickory (PHA) hereby affirms its commitment to implementation of the two requirements by adopting the following policies:

A. Economic Deconcentration:

Admission and Occupancy policies are revised to include the PHA’s policy of promoting economic deconcentration. Implementation of this program will require the PHA to determine the median income of residents in each development, determine the average income of residents in all developments, compute the Established Income Range (EIR), determine developments outside the EIR, and provide adequate explanations and/or policies as needed to promote economic deconcentration.

Implementation may include one or more of the following options:

- Skipping families on the waiting list based on income;
- Establishing preferences for working families;
- Establish preferences for families in job training programs;
- Establish preferences for families in education or training programs;
- Marketing campaign geared toward targeting income groups for specific developments;
- Additional supportive services;
- Additional amenities for all units;
- Flat rents for developments and unit sizes;
- Different tenant rent percentages per development;
- Different tenant rent percentages per bedroom size;
- Saturday and evening office hours;
- Security Deposit waivers;
- Revised transfer policies;

- Site-based waiting lists;
- Mass Media advertising/Public service announcements; and
- Giveaways.

B. Income Targeting

As public housing dwelling units become available for occupancy, responsible PHA employees will offer units to applicants on the waiting list. In accordance with the Quality Housing and Work Responsibility Act of 1998, the PHA encourages occupancy of its developments by a broad range of families with incomes up to eighty percent (80%) of the median income for the jurisdiction in which the PHA operates. Depending on the availability of applicants with proper demographics, at a minimum, 40% of all new admissions to public housing **on an annual basis** may be families with incomes at or below thirty percent (30%) (extremely low-income) of the area median income. The offer of assistance will be made without discrimination because of race, color, religion, sex, national origin, age, handicap or familial status.

In order to implement the income targeting program, the following policy is adopted:

- ▶ The PHA may select, based on date and time of application and preferences, two (2) families in the extremely low-income category and two (2) families from the lower/very low-income category alternately until the forty percent (40%) admission requirement of extremely low-income families is achieved (2 plus 2 policy).
- ▶ After the minimum level is reached, all selections may be made based solely on date, time and preferences. Any applicants passed over as a result of implementing this 2 plus 2 policy will retain their place on the waiting list and will be offered a unit in order of their placement on the waiting list.
- ▶ To the maximum extent possible, the offers will also be made to effect the PHA's policy of economic deconcentration.
- ▶ The PHA reserves the option, at any time, to reduce the targeting requirement for public housing by no more than ten percent (10%), if it increases the target figure for its Section 8 program from the required level of seventy-five percent (75%) of annual new admissions to no more than eighty-five percent (85%) of its annual new admissions. (Optional for PHAs with both Section 8 and Public Housing programs)

CAPITAL FUND PROGRAM TABLES START HERE

Attachment: nc056b03

Annual Statement /Performance and Evaluation Report Capital Funds Program and Capital Fund Program Replacement Housing Factor (CFP/CFPRHF) Part 1: Summary

PHA Name: <p style="text-align: center;">Hickory Public Housing Authority</p>	Grant Type and Number: Capital Fund Program No: NC19P05650104 Replacement Housing Factor Grant No:	Federal FY of Grant: 2004
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Original Annual Statement
 Reserved for Disasters/Emergencies
 Revised Annual Statement/Revision Number _____
 Performance and Evaluation Report for Program Year Ending _____
 Final Performance and Evaluation Report for Program Year Ending _____

Line No.	Summary by Development Account	Total Estimated Cost		Total Actual Cost	
		Original	Revised	Obligated	Expended
1	Total Non-Capital Funds				
2	1406 Operating Expenses	30,000.00			
3	1408 Management Improvements	71,000.00			
4	1410 Administration	46,505.00			
5	1411 Audit				
6	1415 Liquidated Damages				
7	1430 Fees and Costs	29,000.00			
8	1440 Site Acquisition				
9	1450 Site Improvement	21,000.00			
10	1460 Dwelling Structures	257,547.00			
11	1465.1 Dwelling Equipment-Nonexpendable	5,000.00			
12	1470 Nondwelling Structures				
13	1475 Nondwelling Equipment	5,000.00			
14	1485 Demolition				
15	1490 Replacement Reserve				
16	1492 Moving to Work Demonstration				
17	1495.1 Relocation Costs				
18	1499 Development Activities				
19	1501 Collateralization or Debt Service				
20	1502 Contingency				
21	Amount of Annual Grant (sums of lines 2-20)	\$465,052.00			
22	Amount of line 21 Related to LBP Activities				
23	Amount of Line 21 Related to Section 504 Compliance				
24	Amount of Line 21 Related to Security - Soft Costs				
25	Amount of Line 21 Related to Security - Hard Costs				
26	Amount of Line 21 Related to Energy Conservation Measures				

Annual Statement/Performance and Evaluation Report and Evaluation Report
Capital Fund Program and Capital Fund Program Replacement Housing Factor (CFP/CFPRHF)
Part II: Supporting Pages

PHA Name: Hickory Public Housing Authority		Grant Type and Number: Capital Fund Program No: NC19PO5650104 Replacement Housing Factor Grant No:				Federal FY of Grant: 2004		
Development Number Name/HA-Wide Activities HA-Wide	General Description of Major Work Categories	Dev. Acct No.	Quantity	Total Estimated Cost		Total Actual Cost		Status of Work
				Original	Revised	Funds Obligated	Funds Expended	
	Operations:	1406		30,000.00				
	Management Improvements:							
	Executive Director - Salary	1408		12,000.00				
	Employee training	1408		4,000.00				
	Resident Services	1408		40,000.00				
	Police patrol (1) x 15hr. wk x 52	1408		15,000.00				
	Total 1408			71,000.00				
	Administration: (limited to 10% of grant)							
	Director of Technical Services - Salary	1410		46,505.00				
	Total 1410			46,505.00				
	Fees & Costs:							
	Hire Consultant for Needs Assessment	1430		4,000.00				
	A/E	1430		25,000.00				
	Total 1430			29,000.00				
	Site Improvements:	1450						
NC 56-1 Sunny Valley	Site Improvements			8,000.00				
Hillside	Site Improvements			6,900.00				
	Rework dumpster screen pads, benches, loose siding, additional handrails at steps, clean out ditches, sidewalks, landscaping, tree removal (and going thru fence) misc. paint of columns & doors, etc - fence repair							
NC 56-2 Ridgecrest	Site Improvements			6,100.00				
	Total 1450			21,000.00				

Annual Statement/Performance and Evaluation Report
Capital Fund Program and Capital Fund Program Replacement Housing Factor (CFP/CFPRHF)
Part II: Supporting Pages

PHA Name: Hickory Public Housing Authority		Grant Type and Number: Capital Fund Program No: NC19P05650104 Replacement Housing Factor Grant No:				Federal FY of Grant: 2004		
Development Number Name/HA-Wide Activities	General Description of Major Work Categories	Dev. Acct No.	Quantity	Total Estimated Cost		Total Actual Cost		Status of Work
				Original	Revised	Funds Obligated	Funds Expended	
	Dwelling Structures:	1460						This will be completed with bonds which HA is applying for in 2005
NC 56-2 Ridgecrest	Begin heating system replacement and add A/C 89 units total approx \$3989 each		40 units	160,000.00				
HA Wide	Recycle units at turnover			77,547.00				
	Water heaters			10,000.00				
	Replace screen doors as needed			10,000.00				
	Total 1460			257,547.00				
HA Wide	Dwelling Equipment:	1465						
	Replace Stoves		LS	2,500.00				
	Replace Refrigerators		LS	2,500.00				
	Total 1465			5,000.00				
HA Wide	Non-Dwelling Equipment:	1475						
	Upgrade Computer Equipment			5,000.00				
	Total 1475			5,000.00				

Capital Fund Program Five-Year Action Plan

Part I: Summary

HA Name: City of Hickory Public Housing Authority						<input checked="" type="checkbox"/> Original	<input type="checkbox"/> Revision No. _____
Development Number/Name/HA-Wide	Year 1 2004	Work Statement for Year 2	Work Statement for Year 3	Work Statement for Year 4	Work Statement for Year 5		
		FFY Grant: 2005 PHA FY: 2005	FFY Grant: 2006 PHA FY: 2006	FFY Grant: 2007 PHA FY: 2007	FFY Grant: 2008 PHA FY: 2008		
HA Wide	Annual	231,395.00	240,802.00	242,002.00	243,202.00		
NC 56-1A Sunny Valley	Statement	0.00	0.00	0.00	0.00		
NC 56-1B Hillside Gardens		112,724.00	0.00	0.00	0.00		
NC 56-1C Blue Ridge		0.00	103,317.00	34,000.00	0.00		
NC 56-1D Terrace Hills		0.00	0.00	68,117.00	20,000.00		
NC 56-2 Ridgecrest		0.00	0.00	0.00	80,917.00		
Collateralization or Debt Service		120,933.00	120,933.00	120,933.00	120,933.00		
Totals		465,052.00	465,052.00	465,052.00	465,052.00		
Physical Improvements		172,614.00	167,614.00	170,614.00	172,614.00		
Management Improvements		71,000.00	71,000.00	71,000.00	71,000.00		
HA Wide Non-Dwelling Structures & Equipment		0.00	5,000.00	0.00	0.00		
Administration		46,505.00	46,505.00	46,505.00	46,505.00		
Other		24,000.00	24,000.00	26,000.00	24,000.00		
Operations		30,000.00	30,000.00	30,000.00	30,000.00		
Collateralization or Debt Service		120,933.00	120,933.00	120,933.00	120,933.00		
CFP Funds Listed for		\$465,052.00	\$465,052.00	\$465,052.00	\$465,052.00		
5-Year planning							
Replacement Housing							
Factor Funds							

Capital Funds Program Five Year Action Plan

Part II: Supporting Pages--Work Activities

Activities for Year 1	Activities for Year: 2 FFY Grant: 2005 PHA FY: 2005			Activities for Year: 2 FFY Grant: 2005 PHA FY: 2005	
2004	Development Name/Number	Major Work Categories	Estimated Cost	Development Name/Number	Major Work Categories
See	HA-Wide	Operations:			Dwelling Equipment:
		Total 1406	\$30,000.00		Replace Stoves
		Management Improvements:			Replace Refrigerators
		Executive Salary	12,000.00		Tc
		Employee Training	4,000.00		
Annual		Resident Services/Police Patrols	55,000.00		
		Total 1408	\$71,000.00		
		Administration:			Collateralization or Debt Service
		Director of Technical Services			The following work items will be comple
Statement		Total 1410	\$46,505.00		Fannie Mae Direct Loan Pool Funds
		Fees & Costs:			Expenses
		Consultant for Needs Assessment	4,000.00		A & E Fees
		A/E	20,000.00	NC 56-2	Complete Heating System Replacement :
		Total 1430	\$24,000.00	Ridgecrest	A/C 49 units x \$4000
		Site Improvements:			(began with 2004 CFP Funds
	HA Wide	Erosion Control, landscaping	\$2,000.00	NC 56-1	Heating System replacement and add AC
		Total 1460	2,000.00		222 units x \$4000
					Begin Reroofing of units 54 x \$2000
		Dwelling Structures:			
	HA Wide	Recycle units at turnover	\$32,890.00		56-1A Sunny Valley - 39 units
		Replace Water Heaters	10,000.00		56-1B Hillside Gardens - 15 units
		Replace screen doors as needed	10,000.00		
	NC 56-1	Continue Reroofing of units 56 x \$2000	112,724.00		
		56-1B Hillside Gardens 56 units			
		Total 1460	165,614.00		
					TOTAL ESTIMATED CFP COST - 2

Capital Funds Program Five Year Action Plan
Part II: Supporting Pages--Work Activities

Activities for Year 1	Activities for Year: 5 FFY Grant: 2008 PHA FY: 2008			Activities for Year: 5 FFY Grant: 2008 PHA FY: 2008	
2004	Development Name/Number	Major Work Categories	Estimated Cost	Development Name/Number	Major Work Categories
See	HA-Wide	Operations:			
		Total 1406	\$30,000.00		
		Management Improvements:			
		Executive Salary	12,000.00		
		Employee Training	4,000.00		
Annual		Resident Services/Police Patrols	55,000.00		
		Total 1408	\$71,000.00		
		Administration:			
		Director of Technical Services	46,505.00		
		Total 1410	\$46,505.00		Dwelling Equipment:
		Fees & Costs:			Replace stoves and refrigerators
Statement		Consultant for Needs Assessment	4,000.00		Tc
		A/E	20,000.00		
		Total 1430	\$24,000.00		
		Dwelling Structures:			
	HA Wide	Replace water heaters	10,000.00		
		Recycle units at turnover	\$41,697.00		
		Replace screen doors as needed	10,000.00		
					Collateralization or Debt Service
	NC 56-1	Complete Roofing 56-1D Terrace Hills 10 units	20,000.00		
	NC 56-2	Window Replacement Begin \$1200 x 67 units	80,917.00		
	Ridgecrest				
		SubTotal 1460	\$162,614.00		
		Continue window replacement in 2009			
		56-2 Complete Ridgecrest 22 units			
		56-1A Sunny Valley 39 units 56-1B Hillside Garden 71 units			
		56-1C Blue Ridge 68 units 56-1D Terrace Hills 44 units			TOTAL ESTIMATED CFP COST - 2

Attachment: nc056d03
Hickory Public Housing Authority

Component 3, (6) Deconcentration and Income Mixing

- a. Yes No: Does the PHA have any general occupancy (family) public housing developments covered by the deconcentration rule? If no, this section is complete. If yes, continue to the next question.
- b. Yes No: Do any of these covered developments have average incomes above or below 85% to 115% of the average incomes of all such developments? If no, this section is complete.

If yes, list these developments as follows:

Deconcentration Policy for Covered Developments			
Development Name:	Number of Units	Explanation (if any) [see step 4 at §903.2(c)(1)(iv)]	Deconcentration policy (if no explanation) [see step 5 at §903.2(c)(1)(v)]
Terrace Hills	44		E. Provide such other strategies as permitted by statute and determined by the PHA in consultation with the residents and the community, through the PHA Annual Plan process, to be responsive to the local context and the PHA's strategic objectives.
Ridgecrest	89		E. See above

Attachment: nc056e03
Hickory Public Housing Authority

Section 8 Project Based Voucher Program

Agencies utilizing the Section 8 Project Based Voucher Program, including certificate programs that were converted to vouchers or intending to utilize the Section 8 Project Based Voucher Program during the upcoming fiscal year are required to provide the following information.

Our agency is currently operating or intends to operate a Section 8 Project Based Voucher Based Program. Yes No

If yes:

Projected number of units: **46**

General location(s) (eligible census tracts or areas within eligible census tracts):

Census tract 107

How is this action consistent with the PHA Plans?

Project based vouchers are consistent with the agency's PHA Plans since one of the PHA goals is to increase assisted housing choices. Additionally, one of the plan strategies is to pursue housing resources other than public housing or Section 8 tenant-based assistance, for the purpose of increasing the number of affordable housing units. Adding project-based vouchers will enable property owners to add affordable units.

Include the reasons why project basing instead of tenant basing the same number of units is appropriate.

There is a shortage of affordable units that meet housing quality standards (HQS). Providing project based assistance enables property owners to upgrade and/or develop affordable units meeting HQS by leveraging the project based income.

Attachment: nc056f03
Hickory Public Housing Authority

A. Substantial Deviation from the 5-Year Plan:

- Any change to the Mission Statement;
- 50% deletion from or addition to the goals and objectives as a whole; and
- 50% or more decrease in the quantifiable measurement of any individual goal or objective.

B. Significant Amendment or Modification to the Annual Plan:

- Any increase or decrease over 50% in the funds projected in the Financial Resource Statement and/or the Capital Fund Program Annual Statement;
- Any *change being submitted* to HUD that requires a separate notification to residents, such as *changes in the* Hope VI, Public Housing Conversion, Demolition/Disposition, Designated Housing or *Public Housing* Homeownership programs; and
- Any change *in policy or operation that is* inconsistent with the *applicable* Consolidated Plan.

Attachment: nc056g03
Hickory Public Housing Authority

Agency Plan Component 10 (B) Voluntary Conversion Initial Assessments

- A. How many of the PHA's developments are subject to the Required Initial Assessments?

Four developments are subject to the required initial assessment:

*Hillside Gardens
Blue Ridge Heights
Terrace Hills
Ridgecrest*

- B. How many of the PHA's developments are not subject to the Required Initial Assessments based on exemptions (e.g., elderly and/or disabled developments not general occupancy projects)?

One development is not subject to the Required Initial Assessment based on exemption – not general occupancy:

Sunny Valley

- C. How many Assessments were conducted for the PHA's covered developments?

One assessment was conducted for the PHA covered developments addressing feasibility, marketing, operating cost, and modernization cost.

- D. Identify PHA developments that may be appropriate for conversion based on the Required Initial Assessments:

None of the developments would be appropriate for conversion at this time because funding does not adequately permit at this time.

- E. If the PHA has not completed the Required Initial Assessment, describe the status of these assessments.

Not applicable – required initial assessment completed.

Attachment: nc056h03
Hickory Public Housing Authority
Pet Policy

The Pet Policy set forth herein is reasonably related to the following legitimate interests of the Hickory Public Housing Authority (PHA), including but not limited to:

- (a) The PHA's interest in providing a decent, safe and sanitary living environment for existing and prospective Residents;
- (b) Protection and preserving the physical condition of the property of the PHA and the housing located thereon; and
- (c) The PHA's financial interests in the property administered by this Housing Authority.

Residents occupying units administered by the Hickory Public Housing Authority shall be allowed to house pets on either a temporary or permanent basis. In the case of a Resident with a handicap, the Resident must certify to the Housing Authority in writing, that he/she or a member of his/her family has a handicap the animal has been trained to assist persons with that specific handicap and the animal actually assists the individual with a handicap. The Applicant and any Resident must also provide certification from a licensed medical reference. Only after such certification has been received by this Housing Authority in writing, will a Resident be permitted to keep and maintain a pet. The rules set forth herein specify the procedure for obtaining the necessary approval to keep and maintain a pet on this Housing Authority premises and set forth the rules which govern the keeping of such pets. Residents requesting permission to have a pet will be permitted a limit of one (1) pet per household (Dwelling Unit).

(1) SELECTION CRITERIA

a. Management Approval: Prior to a pet being accepted for keeping in a Dwelling Unit the Resident and the Authority must enter into a Pet Agreement.

In addition to executing the "*Pet Agreement*" the Resident must submit to this Housing Authority documented proof of the proposed pet's health, suitability and acceptability in accordance with provisions outlined in "Standards" below. Pets must be registered with this Housing Authority before the pet is brought onto the premises and annually thereafter.

Registration includes:

1. Certificate signed by a licensed veterinarian or designated State or local authority or agent, stating that the pet has received all inoculations required by State or local law;

2. Statement signed by a licensed veterinarian that the animal is a good health, has no communicable diseases or pests, and in the case of dogs and cats, is spayed or neutered. Cats must be declawed;
3. Name, address, and phone number of one or more responsible parties to care for the pet if the owner dies, is incapacitated or unable to care for the pet;
4. Execution of a “*Pet Agreement*” stating that the Resident accepts complete responsibility for the care and cleaning of the pet and acknowledges the applicable rules;
5. Pet must be licensed in accordance with applicable State and local laws and regulations.

Registration will be coordinated with the annual reexamination date. Approval for the keeping of pets shall not be extended until the requirements specified above have been met and in no event will approval of other than the common household pets be extended.

b. Management Disapproval: This Housing Authority shall refuse to register the pet if:

1. The pet is not a common household pet identified more specifically in this policy’
2. Pet owner fails to provide complete pet registration information or fails annually to update the registration;
3. This Housing Authority reasonable determines based on the pet owner’s habits and practices that the pet owner will be unable to keep the pet in compliance with pet’s temperament may be considered as a factor in determining the prospective pet owner’s ability to comply with the pet rules and other Dwelling Lease obligations.

c. Standards: Common household pets as outlined below will be permitted under the following guidelines:

1. Dogs:

Maximum number – one (1);

Maximum adult weight – twenty (20) pounds, however, this may be increased to twenty-five (25) pounds in the case of the Resident already owning a dog weighing 20 to 25 pounds at time of move-in;

Must be housebroken;

Must be spayed or neutered;

Must have all required inoculations;

Must be licensed as specified now or in future by State and local ordinance.

2. Cats:

Maximum number – one (1);

Maximum adult weight – ten (10) pounds, however, this may be increased to fifteen (15) pounds in the case of Resident already owning a cat weighing between 10 and 15 pounds at time of move-in;
Must be declawed;
Must have all required inoculations;
Must be trained to use a liter box or other waste receptacle;
Must be licensed as specified now or in the future by State and local ordinance.

3. Birds:

Maximum number – two (2)
Must be enclosed in cage(s) at all times;
Must have certified from licensed veterinarian on a yearly basis that bird(s) Is/are free of diseases.

4. Fish:

Maximum aquarium size – 20 gallons;
Aquarium must be kept clean.

5. Rodents: (**ONLY** guinea pig, hamster, or gerbil)

Maximum number – four (4);
Must be enclosed in cage(s) at all times;
Cage(s) must be cleaned at least once weekly.

(2) Pet Deposit:

a. The Resident shall be required to pay to this Housing Authority a refundable deposit as defined below:

1. Dog or Cat: A deposit of \$100.00 (in addition to the required security deposit) will be made for the purpose of defraying any/all costs directly attributable to the presence of a dog or cat.
2. The deposit shall be paid in either a lump sum or an initial payment of \$50.00 on or prior to the date the pet is properly registered and brought into the Dwelling Unit, and the remaining \$50.00 on the immediate next rent payment date. Non compliance in payment of remaining \$50.00 will result in removal of pet and Resident

b. All other allowable pets:

1. A deposit of \$50.00 shall be made for the purpose of defraying all reasonable costs directly attributable to the presence of the pet;
2. The deposit shall be paid in full on or prior to the date the pet is properly registered and brought into the Dwelling Unit.

The Housing Authority reserves the right to change or increase the required deposit by amendment to this policy.

c. All reasonable expenses incurred by this Housing Authority as the result of damages directly attributable to the presence of the pet in the complex shall be the responsibility of the Resident.

1. Cost of repairs and replacement to Resident's Dwelling Unit.
2. Fumigation of Resident's Dwelling Unit. Such expense as a result of move out inspection shall be deducted from the Pet Deposit at move out and the Resident shall be billed for any balance due.

d. The remainder of the Pet Deposit shall be refused after the Resident moves out or when the Resident no longer keeps the pet whichever is earlier;

e. Resident's liability for damages caused by his/her pet is not the amount of the Pet Deposit; and while the Resident is in occupancy, he/she will be required to reimburse this Housing Authority for the total cost of any/all damages caused by his/her pet;

f. In the event that a Resident shall fail to promptly pay this Housing Authority for the cost of any/all damages caused by his/her pet after being furnished with an itemized invoice of said damages, the Resident shall pay all cost(s) and expenses, including court cost and reasonable attorney(s) fees in the event legal action is necessary to collect said damages.

(3) Pet Rules:

a. Pets must be maintained WITHIN the Resident's Dwelling Unit. When outside the Dwelling Unit dogs and cats MUST be kept on a leash or carried, and under the control of the Resident or other responsible individual AT ALL TIMES.

b. Dogs should be walked (always on a leash) and curbed away from the buildings, sidewalks, streets, and other common walking areas. Resident must carry a scoop and plastic bag when walking a pet and clean up after pet by placing waste in tied plastic bag and placing bag in Housing Authority trash container on the grounds of the complex. Under no circumstances will pet be allowed to go near the shrubbery and/or trees located on the property.

c. Litter Box requirements for Cats: Litter from litter boxes shall be disposed of in sealed plastic trash bags and placed on side of street for pick up on normal trash pickup days. Litter shall be changed at least once weekly and waste will be cleaned from box daily. Litter shall NOT be disposed of by being flushed down the toilet. Charges for

unclogging the toilet due to the improper disposal of pest waste shall be billed to the Resident. Litter boxes shall be kept **INSIDE** the Resident's Dwelling Unit at all times.

d. Resident shall assume sole responsibility for liability arising from person sustained by any person attributable to his/her pet.

e. Residents agrees to control the noise of his/her pet so that such noise does not constitute a nuisance to other Residents or interrupt their peaceful enjoyment of their Dwelling Units. Failure to control pet noise may result in the removal of the pet from the premises.

f. Any pet that causes bodily injury to any Resident, guest staff member, or other authorized person on the premises, shall be **IMMEDIATELY AND PERMANENTLY REMOVED FROM THE PREMISES WITHOUT PRIOR NOTIFICATION.**

g. Dogs shall never be left unattended in any unit for a period in excess of four (4) hours. Cats shall never be left unattended in any Dwelling Unit for a period in excess of twenty -four (24) hours.

h. All Residents shall be responsible for adequate care, nutrition, exercise and medical attention of his/her pet. Any animal not being cared for properly will be removed by Management.

i. Visiting pets, as well as pets of visitor/guests are strictly prohibited, with the exception of handicap assistance pets, which must also be certified permission of the Housing Authority.

m. Residents are prohibited from feeding or harboring stray animals. The feeding of stray animals shall constitute having a pet without the written permission of this Housing Authority.

n. The expense of disinfestations of fleas in the Resident's Dwelling Unit shall be the responsibility of the Resident.

o. Resident shall not alter his/her Dwelling Unit, patio, or common areas to create an enclosure for his/her pet.

Pet Agreement

1. Resident: _____
2. Dwelling Unit#: _____ Complex Name: _____
3. Date of Current Dwelling Lease: _____
4. Is your pet needed for assistance due to handicap of you or a member of your household? () YES () NO
If yes, describe handicap and attach statement from your physician describing the handicap and how the proposed pet has been trained to assist with that specific handicap: _____
5. Description of Pet: _____
Type of Pet: _____ Breed: _____ Color: _____
Weight: _____ Estimated weight & height at maturity: _____ / _____
Aquarium size (if applicable): _____, Type of fish (if applicable): _____
6. Name and address of veterinarian: _____
License number: _____
7. If dog or cat date of neutering or spaying: _____ If cat, date of declawing: _____
8. Has your pet lived in rental housing before? () YES () NO If yes, name and phone number of landlord: _____
9. Has your pet ever bitten or injured anyone? If so, describe the incident: _____

This application must be completed and returned when application is made for housing at this Housing Authority, along with two (2) affidavits of Pet Owner's Emergency Absence Agreement. Each must be signed and witnessed by two (2) separate people who are willing to immediately care, and be responsible for, your pet in the event of your absence. The signatures must be notarized.

A Veterinarian's Certificate must also be completed by a veterinarian and returned with this application.

THIS IS TO CERTIFY THAT ALL INFORMATION IS ACCURATE TO THE BEST OF MY KNOWLEDGE AND I HAVE READ THE PET POLICY CONTAINING RULES AND REGULATIONS AND FULLY UNDERSTAND THIS CONTRACT. I ACCEPT ALL FINANCIAL RESPONSIBILITY FOR MY PET INCLUDE IN THESE RULES AND REGULATIONS AND ANY/ALL DAMAGES/ INJURIES THAT MAY OCCUR BECAUSE OF MY PET.

RESIDENTS SIGNATURE: _____ DATE: _____

APPROVED BY : _____ DATE: _____
(Housing Authority Representative)

This Pet Agreement, when executed, becomes an attachment to the Dwelling Lease between _____ and the Hickory Housing Authority.

I, _____, certify that;

I have read and received an explanation and understand the Provisions of the Pet Policy and rules of the Hickory Housing Authority and agree to comply fully with stipulated provisions;

I understand that violation of these rules may constitute cause for the removal of my pet from the premises, and/or termination of my tenancy; and I accept complete responsibility for the care and cleaning of the pet and my Dwelling Unit# _____ (Resident's initials).

When required by the Hickory Housing Authority to remove my pet from the premises, for cause, I agree to accomplish this removal and understand that failure to do so may constitute cause for the initiation of an eviction proceeding.

In the event I want to substitute pets, or if the pet is removed from the unit, or if I add another pet, I realize I will have to reapply for approval of the new pet.

NAME OF RESIDENT (print): _____

ADDRESS (DWELLING UNIT #): _____

COMPLEX NAME: _____

SIGNATURE AND DATE: _____

THE ABOVE NAMED HAS READ, UNDERSTOOD, AND SIGNED THESE RULES IN MY PRESENCE:

WITNESS: NAME: _____

ADDRESS: _____

SIGNATURE: _____

DATE: _____

EXECUTIVE DIRECTOR OR DESIGNEE: _____

Adopted by the Board of Commissioners of the Housing Authority of the City of

Hickory, North Carolina on

_____ by Resolution Number _____.

Attachment: nc056i03
Hickory Public Housing Authority

Resident Member on the PHA Governing Board

1. Yes No: Does the PHA governing board include at least one member who is directly assisted by the PHA this year? (if no, skip to #2)

A. Name of resident member(s) on the governing board: *Walter Johnson*

B. How was the resident board member selected: (select one)?

- Elected
 Appointed

C. The term of appointment is (include the date term expires):

July 2004 or when ceases to be a resident.

2. A. If the PHA governing board does not have at least one member who is directly assisted by the PHA, why not? *n/a*

- the PHA is located in a State that requires the members of a governing board to be salaried and serve on a full time basis
 the PHA has less than 300 public housing units, has provided reasonable notice to the resident advisory board of the opportunity to serve on the governing board, and has not been notified by any resident of their interest to participate in the Board.
 Other (explain):

B. Date of next term expiration of a governing board member: *July, 2004*

C. Name and title of appointing official(s) for governing board (indicate appointing official for the next position): *Mayor Rudy Wright*

Attachment: nc056j03
Hickory PublicHousing Authority

Membership of the Resident Advisory Board or Boards

List members of the Resident Advisory Board or Boards: (If the list would be unreasonably long, list organizations represented or otherwise provide a description.)

Walter Johnson

Lester Clark

Cynthia Bunch

Nancy Flood

Betty Scott

Mija Mayfield

Attachment: nc056k03
Hickory Public Housing Authority

Statement of Progress

The Hickory Public Housing Authority (HPHA) has been successful in achieving its mission and goals in the fiscal year 2003-2004. Goals are either completed or on target for completion by the end of the fiscal year.

Concerning modernization approximately \$327,857 has either been spent or obligated. HPHA has done substantial renovation of the public housing units with the replacement of porch posts, water heaters, and refrigerators. In addition we have replaced screen doors at two developments,

Concerning self-sufficiency and crime and safety, PHA efforts reduced crime in the communities through increased police patrols, increased lighting and the removal of tree barriers.

Concerning improving the quality of life, PHA has expanded the Resident Services Department to include a part-time Special Needs Coordinator and a part-time Family Services Coordinator.

To ensure compliance with the Public Housing Reform Act of 1998 and the HUD Rental Housing Integrity Improvement Program (RHIP), every policy was reviewed and updated as needed. Most significant was the update to the Admissions and Occupancy Policy and the Section 8 Administrative Plan.

Concerning ensuring equal opportunity outreach efforts have been made by making renewed partnerships with community groups and medical facilities.

Attachment: nc056103
Hickory Public Housing Authority

Summary of Policy or Program Changes for the Upcoming Year

In this section, briefly describe changes in policies or programs discussed in last year's PHA Plan that are not covered in other sections of this Update.

5-Year Plan

No changes to Plan. Provided current progress statements.

Annual Plan

Component 3. PHA Policies Governing Eligibility, Selection, and Admissions

A(!) Eligibility

a. Added Other: Upon application and at time of offer

b. Changed from 'YES' to 'NO': Does the PHA access FBI criminal records for the FBI for screening purposes?

B((1) Eligibility

b. Changed from 'YES' to 'NO': Does the PHA access FBI criminal records for the FBI for screening purposes?

(4) Admissions Preferences

b. Added: Resident choice – Pending on other transfers waiting and unit is available

Component 5. Operations and Management

C.(1) added: Admissions and Occupancy Procedures Manual

Component 12. PHA Community Service and Self-sufficiency Programs

B. (1)b. Updated participant numbers to Services and Programs chart.

Component 13. PHA Safety and Crime Prevention Measures

B.1.Removed: Volunteer Resident Patrol/Block Watchers Program

Attachment nc056m03
Hickory Public Housing Authority
RASS FOLLOW-UP PLAN

MAINTENANCE AND REPAIR

AREA OF CONCERN: Poor Response to Repair Requests

The score for this section measures how adequately and quickly PHAs respond to maintenance requests from residents and how satisfied residents are with repairs. The following are strategic action items that will be implemented to bring about an improved response to resident repair requests.

ACTION ITEMS:

1. Establish Communication Linkages

The Agency will immediately develop and implement a schedule of regular group meetings with Residents, Resident Advisory Board, or meet individually with residents to discuss resident concerns and perceptions on this issue.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: monthly

2. Identify Problems, Solutions, Resources and Trends

The Agency will immediately conduct a comprehensive review of its Maintenance System to identify and determine long term solutions to maintenance problems, including funding sources (i.e., operating budgets, reserves, city, CIAP, etc.). The Agency will use its findings to ensure that it is identifying major recurring problems and trends.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: 01/04

3. Evaluate Work Order System

The Agency will immediately conduct an extensive evaluation of the system that accounts for and manages work orders. As part of this evaluation, the Agency will look at timeliness issues related to the preparation and issuance of work orders.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: 01/04

4. Recognize and Reward Performance

The Agency will immediately develop an agency-wide plan for recognizing and rewarding staff for meeting and/or exceeding performance levels relating to efficiency and quality of work order preparation and repairs. Information relating to what constitutes exceptional performance goals and levels of job performance must be clearly stated and realistically obtainable. Those staff members who excel are to be rewarded with recognition such as special parking spaces, public display of photographs of recognized staff, public recognition at meetings, pins, plaques, etc.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: 01/04

5. Clear Definitions of What Constitutes An Emergency and A Non-Emergency Work Order

The Agency will immediately prepare and distribute a clear, concise and comprehensive definition of what constitutes an Emergency and a Non-Emergency Work Order and require that this definition be posted in the appropriate place for reference use by all Maintenance Personnel.

For purposes of continuity and uniformity in understanding the differences in these two terms, the following definitions will be used as standards:

Emergency Work Order – issued to correct a condition that poses an immediate threat to life, health, safety or property, or related to fire safety. Examples include, but are not limited to, an unhealthy or undrinkable water supply, gas leak, broken/blocked sanitary sewer line, failed heating system, hazardous electrical system, uninhabitable unit as a result of a fire, and situations causing an exposure to asbestos, lead based paint, or other toxic materials.

Non-Emergency Work Order – issued to correct conditions that do not pose an immediate threat to life, health, safety or property, or are not related to fire safety.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: 01/04

6. Staff Training and Professional Development

The Agency will work with Maintenance Contractor establish and implement procedures for ensuring that all maintenance staff is adequately trained. These procedures will consist of, but are not limited to the following activities.

The Agency and Maintenance Contractor will ensure that training will include professional conduct standards for communication with residents, resident notification requirements

regarding maintenance entry and the manner in which conditions should be left once work is completed.

Start Date: 12/03 Target Date of Completion: ongoing

7. No Quick Fixes

Whenever a repair is requested, the maintenance staff person is to ensure that the problem is thoroughly investigated (including, of course, validating if emergency or non-emergency) and fixed correctly the first time.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: ongoing

8. Partner With And Learn From High Scoring PHAs

The Agency will immediately seek out and establish a partnership/mentoring relationship with a high scoring housing agency to evaluate that agency's approach, methodology and policies in order to learn and adopt its Best Practices.

The Agency will also seek out and obtain (from HUD Headquarters or Local Field Office) copies of high scoring agencies Maintenance Plans, etc.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: 01/04

COMMUNICATION

AREA OF CONCERN: Inability of Residents to Communicate With Management Regarding Problems and Issues

Clear communication of services, procedures, other neighborhood-related issues, and activities is a critical component in the success of a development. This section measures the level of that communication in the area of events, activities, and programs available to residents, and the ability of residents to communicate with management regarding problems and issues. The following are action items that will be implemented for making improvements in this area:

ACTION ITEMS:

1. Establish Communication Linkages

The Agency will immediately develop and implement a schedule of regular group meetings with Residents, Resident Advisory Board, or meet individually with residents to discuss resident concerns and perceptions on this issue. If situations which are identified as problems are improved, then it is believed that satisfaction with this service area should improve.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: monthly

2. Resident-Oriented Service Training

The Agency will immediately schedule a series of training sessions and seminars which will focus on Resident-Oriented Service Delivery by PHA Staff and Personnel. These workshops will train PHA staff and personnel to effectively communicate with residents. Coursework may include role-playing exercises which demonstrate the appropriate manner in which to interact with residents.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: ongoing

3. Improve Internal Communications

The Agency will immediately schedule a series of training sessions and seminars which will focus on Resident-Oriented Service Delivery by PHA Staff and Personnel. These workshops will train PHA staff and personnel to effectively communicate with residents. Coursework may include role-playing exercises which demonstrate the appropriate manner in which to interact with residents.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: 01/04

4. Ensure Written Policies and Procedures

The Agency will immediately conduct a review of its written policies and procedures to determine if all applicable policies and procedures have been documented. When necessary, the Agency will prepare additional documents. The Agency will also ensure that residents have copies of them, that the residents have input and that they are in agreement with them. Care will be taken to assure that the Agency management or staff does not dictate policies. Finally, residents will be encouraged to participate, as much as possible, in policy development.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: 01/04

5. Use Culturally Relevant Language

The Agency has began a practice of preparing its written materials including; applications, notices, bulletins, and circulars in a language that is culturally appropriate for the majority of its residents that do not speak or understand English.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: 01/04

6. Institute A Common Point Of Reference For Notices

The Agency has implemented an effective and easily accessible method of communicating with residents. Methods include, but are not limited to the following: flyers/letters sent with the rent bill, flyers/letters distributed to all apartments and displayed on community bulletin boards.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: ongoing

7. Encourage Resident Involvement

The Agency will immediately schedule a series of training sessions and seminars which will focus on Resident Involvement in Community Building. Suggested topics may include: Resident Leadership Training, Community Building, Volunteer Training, Entrepreneurship

Training, etc. These workshops will be part of the Agency's plan to assist and encourage residents to be part of the solution, to join or develop committees/organizations to help improve the community.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: 01/04

SAFETY

AREA OF CONCERN: Failure of Agency to Convince Residents That It Is Making Efforts to Provide Safe Living Conditions

The goal of this section is to capture how safe residents feel and to assess if the housing agency is making efforts to provide safe living conditions. The following are action items that will be used to make improvements in this area.

ACTION ITEMS:

1. Establish Communication Linkages

The Agency will immediately develop and implement a schedule of regular group meetings with Residents, Resident Advisory Board, or meet individually with residents to discuss resident concerns and perceptions on this issue. If situations which are identified as problems are improved, then it is believed that satisfaction with this service area should improve.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: monthly

2. Establish Working Relations With Police

The Agency has established a policy of establishing partnership relations with Police Departments in the community so as to have a variety of cooperative arrangements and agreements. Some of the following are activities being undertaken:

- Units deprogrammed for use as police substations.
- Periodic and regular meetings between the local police agency and PHA management.
- Provisions of access by the local police agency to vacant units in order to facilitate surveillance and pursuit.
- Provision of community space for police/community meetings.
- Gun and drug sweeps.
- Youth counseling.
- Youth recreational activities

- Security surveys.

Funding Source (if required) to be utilized: Capital Fund

Task Start Date: 12/03 Target Date of Completion: monthly

3. All Crimes Reported

The Agency has institute a policy of reporting all criminal activity to local police authorities. This policy are in place to establish a continuous line of communication between local police authorities and the Agency thereby creating a credible, working relationship between both groups.

Funding Source (if required) to be utilized: Capital Fund

Task Start Date: 12/03 Target Date of Completion: ongoing

4. Ensure Policies and Procedures In Place For Tracking Crime

The Agency will immediately conduct a review of its written policies and procedures to ascertain that applicable policies and procedures in place to track crime are effective. When necessary the Agency will prepare additional documents. The Agency will also ensure that these policies and procedures will be able to demonstrate that crime and crime-related problems are being traced by development.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: 01/04

5. Addition of More Lighting

The Agency will immediately schedule a plan for evaluating, planning and installing additional lighting in all common areas and to periodically check all lights to ensure that they are operating properly.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: ongoing

6. Check All Locks

The Agency will immediately begin a program of checking all locks and outside doors to assure that they are not in disrepair, and repair all locks that are damaged.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: 01/04

7. Provide More Recreational Areas

The Agency will work with local entities to plan and implement youth programs.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: 01/04

8. Teach Basic Resident Safety

The Agency will immediately seek to develop and implement a training program for residents on basic safety in the home and in the community. Topics to be presented will include, but not limited to: How Residents Can Better Protect Themselves, Their Families and Their Property and Working with Police Agencies to Create Safer Neighborhoods, etc.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: 01/04

9. Provide Preventative Drug Related Services

The Agency will collaborate with human service providers to develop and institute preventative drug related services such as Preventative Drug Education and Referral Sources for Drug Treatment Programs.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: 01/04

SERVICES

AREA OF CONCERN: Problems with Electricity or Water

An Agency is responsible for the development of services which include basic housing services such as electricity and water, and other services. Phase should also make an effort to have available for resident's additional services which deal with raising the quality of life in a community including, education, jobs and childcare. The following are action items to be implemented to bring about improvements in low scores in this area.

ACTION ITEMS:

1. Establish Communication Linkages

The Agency will develop and implement a schedule of regular group meetings with Residents, Resident Advisory Board, or meet individually with residents to discuss resident concerns and perceptions on this issue.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: monthly

2. Find Life Enhancement Program Partners

The Agency will immediately institute an initiative of searching for, identifying and partnering with local city programs that can bring about needed services to residents such as job training and placement. The agency will also work to ensure that any job training programs it becomes involved with will emphasize job acquisition and job retention skills.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/04 Target Date of Completion: ongoing

3. Provide Child Care Information To Residents

The Agency will immediately prepare and implement a comprehensive childcare information program to notify residents, either formally, informally or both, about which child care facilities or programs are available in the area (including phone numbers) and the criteria for enrolling their children.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/04 Target Date of Completion: ongoing

4. Improve Educational Opportunities For Residents

The Agency will immediately develop a program for improving educational opportunities for residents at all levels. This program will include, but will not be limited to the following activities:

- Working with local schools to start adult education programs such as GED training and computer classes.
- Partner with a local college or education agency to provide tutoring services for the academic or linguistic needs of residents.
- Provide programs that enhance and encourage school attendance and reward academic excellence, such as good report cards.
- Provide intergenerational programs such as groups of older residents advising younger residents on child rearing.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: ongoing

5. Provide Home Ownership Opportunities To Residents

The Agency will immediately develop and institute a program to provide information, support and counseling to resident seeking to own their own homes. As part of this process, the Agency will set up an on-going system to answer questions and inform residents about homeownership options which may include, but not be limited to, the following:

- Displaying posters and bulletin board presentations promoting homeownership.
- Providing counseling seminars for interested residents. Housing counseling referrals are provided by HUD via a toll free number, 1-800-569-4287.
- Developing financing arrangements with state and local housing finance agencies, private entities, etc.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/04 Target Date of Completion: ongoing

Neighborhood Appearances

AREA OF CONCERN: Dissatisfaction with Upkeep in Different Areas Of the Development

A poorly maintained development can lead to a number of problems. The appearance of the housing development should be neat and orderly. Ideally, the development should compliment the community and there should not be a clear line that defines the borders of the development due to perpetual problems such as litter, broken glass, and vandalism. Residents are encouraged to be part of the solution. There is an established process in place for residents to report problems. Management responds in a timely and professional manner to appearance problems in the community. The following are action items that the Agency will undertake to make improvements in this area.

ACTION ITEMS:

1. Establish Communication Linkages

The Agency will immediately develop and implement a schedule of regular group meetings with Residents, Resident Advisory Board, or meet individually with residents to discuss resident concerns and perceptions on this issue.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: monthly

2. Ensure Policies & Procedures are in Place

The Agency will immediately begin a review of vacancy policy valuate its effectiveness. If found to be inadequate, the Agency will revise and improve its systems to address this issue more rigorously.

Funding Source (if required) to be utilized: _____

Task Start Date: 12/03 Target Date of Completion: 01/04

3. Be Proactive About Improving the Appearance of Neighborhood.

The Agency will immediately develop and implement a program for improving the overall appearance of the neighborhood. This program will include, but will not be limited to the following activities:

- Management and Executive Staff conducting visual inspection of properties to identify areas which require additional work.

- Starting a neighborhood appearance council made up of residents. Awarding prizes or recognizing residents with the best kept yard, and recognizing that individual or family in a newsletter.

Funding Source (if required) to be utilized: Operations

Task Start Date: 12/03 Target Date of Completion: ongoing

Attachment: nc056n03
Hickory Public Housing Authority

Section 8 Homeownership Program Capacity Statement

The Housing Authority demonstrates its capacity to administer the Section 8 Homeownership program as the following policies are adopted:

1. A minimum down payment of 3% is required. At least 1% must come for the family's resources.
2. Financing for purchase of a home will be provided; insured or guaranteed by the state or Federal government; comply with secondary mortgage market underwriting requirements; or comply with generally accepted private sector underwriting standards.

Attachment: nc056o03

**HICKORY PUBLIC HOUSING AUTHORITY
COMMUNITY SERVICES PROGRAM**

Alanda K. Jackson
Executive Director

PROGRAM

- I. Program Goals and Objectives
- II. Family Demographics
- III. Number of Residents Required to Participate
- IV. Program Incentives
- V. Outreach Efforts and Orientation
- VI. Program Requirements
- VII. Scope of Activities and Supportive Services
- VIII. Identification of Support Needs
- IX. Program Termination and Grievance Procedures
- X. Assurance and Non-Interference
- XI. Implementation Timetable
- XII. Certification of Coordination

Program Goals/ Objectives:

Implement a **community service program** that will:

- Provide comprehensive information to the residents in Public Housing regarding this mandate and their obligations to participate or whether they have exemption status.
- Engage residents in meaningful community service and self-sufficiency activities that will improve their socio-economic.
- Promote a sense of community inclusion and cooperation between the residents and community at large.
- Establish interagency partnerships to ensure adequate and appropriate community service and training opportunities. This will involve securing commitments from public and private resources in the community.
- Provide homeownership options for residents.
- Develop a system of accountability and compliance of participants and community service providers to promote long-term success and effectiveness.
- Provide written documentation of annually resident compliance.
- Assess overall quality of program to identify ongoing and future program needs.
- Enhance the employability of program participants by offering opportunities geared towards job placement.
- Provide guidance and support to residents participating in the program to help overcome any identified barriers to participation.
- Establish cooperative working relationships with the local businesses in the community.

Resident Objectives:

- Achieve a greater level of self-motivation, self-esteem, self-discipline and self-sufficiency by engaging in rewarding activities that will allow them to be of service to others in the community.
- Enhance employment skills that may lead to long-term gainful employment and self-reliance.
- Utilize occupational training offered by CVCC Junior college
- Work in cooperation with Housing Authority staff to identify and address various barriers to success.

Family Demographics:

The Hickory Housing Authority’s Public Housing program currently consists of 311 units. Of the 311 units, residents occupy 308 units and 2 are designated sub-stations and one is a satellite office.

The Authority’s **Community Service Program** will identify those residents in public housing who are required to participate as outlined in the statute.

The demographics of the Public Housing population is outlined below:

Units:

Total Number of Public Housing Units	308
Total Number of Occupied Units	308
Blue Ridge Heights	68
Hillside Gardens	70
Ridgecrest	88
Terrace Hills	43
Sunny Valley	39

Families:

Total Number of Families	301
Total Number of Elderly Residents	40
Total Number of Handicapped/ Disabled Residents	64
Total Number of Female Head of Household	247
Total Number of Male Head of Household	54
Total Number of Single Parent Heads	152
Total Number of Residents	858

Age, Sex, and Race:

Number of Females	441
Number of Males	251
0-5 Years Old	138
6-12 Years Old	140
13-18 Years Old	87
18 Years and Older	692
African-American Residents	212
Caucasian Residents	57
Hispanic Residents	32

Income:

TANF	23
SSI	63
SS	73
VA Retirement	0
Wage Earners	78
Voluntary Child Support	29
Involuntary Child Support	29
Unemployment Benefits	6
Other	22
Other Non-Wage	7
No Income	72

Number of Residents Required to Participate

Based on the criteria of the statute and the recorded demographics, there are 85 (eighty-five) residents who are required to participate in the community service program.

Program Incentives

This is an unfunded, mandated program, so therefore participation is not optional. While there will be no tangible program incentives, the consequences of non-compliance and the intrinsic value of self-improvement and economic success will be highlighted in an effort to motivate the resident to take advantage of an opportunity towards self-sufficiency. In many instances, community/volunteer service can lead to gainful employment.

Outreach Efforts and Orientation

To keep all of our residents abreast of the laws that affect them, a written summary of this statute will be mailed to each of the 308 units. This summary will include a synopsis of the law, consequences for non-compliance and the individual participation status and responsibilities along with specific procedures to follow for the certification process.

Resident meetings will be held at each development to advise residents of the regulations, changes in regulations, etc.

Residents who qualify for the exemption status will be provided with detailed information regarding what documents, if any that are necessary for certification. It will be required that any change in resident exemption status be reported immediately to the HHA for the proper follow up and re-certification/verification process. The information will also include cut-off dates for compliance. Similarly, those residents who will be required to participate in the program will be provided the dates and times for the mandatory orientation meeting.

Additionally, a list of all the community service providers and the volunteer profile sheet will be included in the first mailing to allow the resident an opportunity to begin the process of choosing the program component(s) they wish to pursue.

To facilitate resident convenience, peer support and to ensure that each participant is appropriately and adequately informed about his or her responsibilities under this statute, a mandatory orientation meeting will be held at each site.

During the meeting, the following items will be addressed:

1. Individual Requirements under this statute.
2. The benefits of compliance.
3. The consequences of non-compliance.
4. Choosing a program component and community resource provider.
5. Liability
6. Certification of compliance.
7. Program Termination.
8. Grievance Procedure.

Program Requirements

It is the sole responsibility of the resident to secure appropriate placement and involvement with either the intense job skills training program, the community/volunteer service program or a combination of both. It is recommended that the resident choose a pre-approved provider from the list to avoid being placed in hazardous conditions or inappropriate (political activity) service activities.

HPHA will not assume any liability for any action arising out of the resident's involvement in this community service program. The resident's involvement with this program is not to be constructed as an employment relationship with the HPHA and/or the community service provider.

HPHA will provide to the resident a list of approved community service providers, a description of the service that they provide and the name and number of the resource contact.

The resident is responsible to ensure that their participation is accurately verified and submitted at the appropriate time. Any changes in program status are to report to the Family Self Sufficiency Coordinator for proper tracking. To further ensure proper tracking of resident compliance and to maintain a positive relation with the community service providers, the provider will be given a form to notify the HPHA of any problems, concerns or changes in participant status.

For those individuals choosing the job skills training program, the number of hours spent in each session will count towards the eight-hour minimum per month. This will allow the resident some flexibility in continuing with an active job placement program if employment has not been obtained by the conclusion of the job skills training program. In the event employment has not been secured by the time accrued time has been expended, the resident will be required to complete the eight-hour monthly requirement of community/volunteer service.

At the point of the annual verification of participation, the resident is responsible for ensuring that the proper documentation of compliance is received and submitted to the HPHA. No self-certifications will be

allowed. Written documentation of the number of hours of participation must be received in writing form the certifying agency.

Scope of Activities and Supportive Services

Commitments of participation have been secured with the following agencies to provide the Intense Job Skills Training and the Community/ Volunteer Service Placements:

Job Skills Training & Placement

Centro Latino	Maria Daily	828-441-2493
Department of Social Services	Karen Hefner	828-695-3311
CVCC Resource Development	Donna Trado	828-327-7000,ext 4370
CVCC Job Link Center		828-327-7000
CVCC Displaced Homemakers		
CVCC College Curriculum		
Workforce Security Act		
Employment Security		
Experience Works		

Participants will work with the Family Self-Sufficiency Coordinator and Youth Workers who are employed by the HPHA.

The FSS Coordinator will:

- Follow-up to determine that all participants have been informed of their obligations and have been provided with the proper orientation materials and resources and referrals made.
- Determine the level of compliance of the resident sixty days prior to the expiration of the lease.
- Provide written notification at least thirty days prior to the expiration of the lease to any resident who has been verified to be non-compliant with this mandate.

Program Termination Procedure:

If the community service provider chooses to terminate the relationship with the resident, the resident will be responsible for securing a new and acceptable placement.

The following are reasons for termination of the Community Service Program/Placement:

- Failure to complete the required number of monthly work or self-sufficiency activities.
- Inappropriate or abusive behavior
- The resident's withdrawal from public housing.

Grievance Procedure

Grievances must be submitted to the HPHA in writing. The informal hearing procedures will be utilized per the Public Housing Grievance Procedure.

Assurance and Non-Interference

The Housing Authority assures that all residents will be duly informed of their responsibilities under this statute and that the proper documentation and follow-up will be made to accurately verify and report compliance.

Each community service provider will be given an opportunity to provide feedback of their experiences with the program inclusive of any recommendations in order that the HPHA can adequately assess the effectiveness of the program and to identify long-term and ongoing program needs.

Implementation Timetable

Outreach efforts and follow-up will be implemented upon approval of the proposed plan.

Certification of Coordination:

The Hickory Public Housing Authority will coordinate all services with the aid of the Public Housing Division to ensure implementation and to maintain the integrity of all data collected.

Hickory Public Housing Authority

Special Needs Program

Approved by the Board Of Commissioners
03/04/2004

Introduction

The elderly population is growing at a rate of 10.3 percent annually.

This has prompted a need to place greater emphasis on increased healthcare resources. In addition those with physical needs, mental, visual, or physical impairments are also in need of greater access to services and resources.

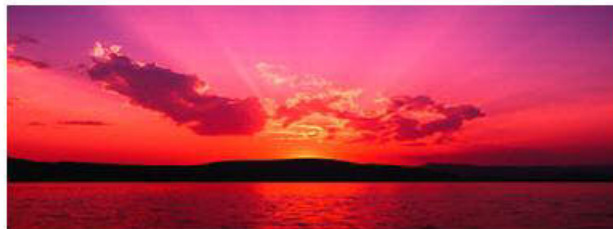
Residents of the HPHA are no different than the masses the need for improved healthcare resources. Due to high prevalence of diabetes hidden, psychological complication, and unforeseen health issues which continue to surface. To address issues on the local level, HPHA will implement a special needs program as part of its Residents Services Initiative.

Program Goals

- Increase awareness of resources
- Increase availability of resources
- Assist residents in the utilization of services
- Provide referral services
- Assist with prescription information
- Provide volunteer opportunities
- Assist family members by providing increased information and referral assistance

Program Benefits

- Residents of Public Housing will have access to qualified personnel to assist them with the many and varied questions they may have concerning their life styles and changing needs.



Program Benefits

- Staff will have greater insight into the problems faced by the elderly and disabled population. As a result staff will be better informed and can coordinate, plan and implement programs and services to address the complex issues facing the elderly and those with special needs.



Program Staff

The Elderly/ Disabled Program component of the Resident Services Department will be staffed by a part-time staff person, funded out of the Capital Fund. The staff person will be employed 24 hours per week. This staff person will work in conjunction with local government, human services providers, non profit agencies and other entities to coordinate services for Senior Citizens and Physically Challenged Individuals.

Transportation

The SNC will coordinate transportation to and from doctors appointments 3 days per week.

All appointments must be pre-arranged.

Program Partners

- Catawba County Adult Services
- Meals On Wheels
- In Home Services
- Community Alternatives Program For Disabled Adults
- Seniors Morning Out
- Total Care
- Catawba County Medical Center
- Catawba Seniority
- Council on Aging
- Mental Health
- VOC REHAB

Attachment: nc056q03

**Housing Authority
WINGS**

**Family Self-Sufficiency Program
Action Plan**



**Revised and Adopted
By Board of Commissioners
May 27, 2004**

Wings Family Self Sufficiency Table of Contents

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Introduction

This Action Plan introduces WINGS a Family Self-Sufficiency Program (FSS). The FSS Program is designed to provide Public Housing residents and Section 8 clients; an opportunity to secure training and develop the skills needed to obtain a good job, or if already employed, to develop a career path to a better job.

We realize that most program Participants have family responsibilities. Adding additional responsibilities to their lifestyles can be difficult. However, the FSS program case management staff will help to find solutions so that these difficulties can be overcome. The road to financial success is never easy. It requires hard work and sacrifice. This program will offer assistance in obtaining economic self-sufficiency.

Demographics, such as the number of participants, family size, racial and ethnic data, and supportive service needs shall be maintained. Participant selection, enrollment and retention information shall be maintained.

Demographics for public housing as outlined below:

Families:

Total Number of Families	301
Total Number of Elderly Residents	40
Total Number of Handicapped/Disabled Residents	64
Total Number of Female head of Household	247
Total Number of Male head of Household	54
Total Number of Single Parent Heads	152
Total Number of Residents	858

Age, Sex and Race:

Number of Females	441
Number of Males	251
0-5 Years Old	138
6-12 Years Old	140
13-18 Years Old	87

18 Years Old	692
African-American Residents	212
Caucasian Residents	57
Hispanic Residents	32

I. Eligibility/Outreach/Selection

Eligibility

Participants of the Public Housing Program and Section 8 Housing Choice Voucher Program (HCV) are eligible to participate in the WINGS. Participants porting into the jurisdiction are eligible to continue participation in the FSS Program or may begin participation. Participant from other FSS – type programs are not anticipated to switch to the WINGS FSS Program.

Note:

The Head of the Household for the FSS Contract must be the same as the Head of the Household on the Dwelling Lease Agreement.

Outreach to Potential FSS Participants

Outreach efforts to minority and non-minority participants by the FSS Coordinator may include direct mailouts, briefings of service providers, orientation sessions to potential participant families, and flyer circulation/distribution. As needed, bi-lingual information may be available. The WINGS FSS Program will also be explained at the Public Housing and Section 8 HCV Program briefings.

All new participants will be provided information concerning the program and an invitation to attend a scheduled orientation session.

Staff will make a direct appeal to current Participants of Public Housing and Section 8 HCV Programs to apply for the FSS Program. This appeal will take place at the time of their annual renewal and during the regular course of resident contact. Program Participants are invited to attend an FSS orientation session that explains the program. Direct mailing and flyers are a vital part of outreach efforts; however, the most effective method is direct personal contact.

Families who do not decide to participate in the WINGS FSS program will not be affected by their decision. They will retain all rights under the Public Housing program and the Section 8 HCV program.

Selection of Participants:

WINGS FSS staff recruits FSS Participants from current public housing and Section 8 families. All program participants are eligible to voluntarily participate in the FSS Program. Their enrollment and active participation in the FSS Program is highly encouraged. A paper verification of the offering and acceptance/non-acceptance and the selection process will be maintained to ensure families are selected without regard to race, color, religion, sex, handicap, family status, or national origin.

Potential participants shall be informed about the following incentives:

- Escrow Account
- Increased Independence
- Increased Income
- Education and Training
- Homeownership and Others

II. STEPS IN THE SELF-SUFFICIENCY PROCESS

All interested persons may contact the WINGS FSS Coordinator to obtain information on the FSS Program. The FSS Coordinator will schedule interested clients for an orientation.

Orientation Session:

The Head of the Household must attend the orientation session and all annual case review sessions held during the program. The orientation session will include presentations by FSS staff, and other community partner organizations. Structure for the orientation session may be as follows:

- A. Welcome - Attendance is taken at the door and "first name" tags are prepared. Guests are greeted on an informal basis.
- B. Program & FSS Staff Introduction - The staff will explain the main objective and process of the program.

- C. Self-Assessment & Goal Setting Exercise - Ever mindful that self-esteem of the participants is of the utmost importance, the WINGS FSS Coordinator shall facilitate an informal client self-assessment and goal setting exercise. Self exploration is critical in the quest for a self sufficiency plan. These exercises can help stimulate clients to formulate thought about a broader variety of possibilities, and introduce the participant to a broad vocabulary of terms to describe their skills and positive traits. The orientation will also foster a feeling of independence, interdependence and mutual support for individuals who might typically otherwise feel isolated and alienated from others.
- D. Program Briefing - The FSS Staff must be prepared to address the following types of questions:
1. (What is the WINGS FSS Program?) The FSS Program is a program to promote economic self-sufficiency among residents of federal assisted programs.
 2. (How does FSS work and how do you achieve success?) The staff may review the FSS Brochure/Information Sheet and discuss when a FSS participant is considered a success. The staff may explain the criteria for the definition of successful completion of the FSS Program.
 3. The staff will explain the Escrow Account as another incentive of the FSS Program.
- E. Question and Answer Session - The staff will allow for a question and answer session. The main objective of this session is to encourage the guests to ask questions to obtain clarifications.
- F. Application - The staff will allow approximately from ten to fifteen minutes to review the basic content areas in the application for the FSS Program. The staff will ask the guests to fill out the application if they feel they are interested in becoming FSS Participants.

Handouts recommended for the orientation session are as follows:

- FSS Information Sheet/Brochure
- FSS Application
- FSS Orientation Acknowledge Form

- FSS Pre-Enrollment Information
- FSS Personal Needs Assessment

After the family has expressed interest in participating by completing the application for the program, they will assign to an FSS Coordinator and issued a follow-up appointment.

- G. Assessment - The first case session will include an in-depth needs assessment which serves as the base line for determining what services will be needed in support of the prospective participant.
- H. Service Plan - The FSS Coordinator ensures that all needs of the family identified in the service plan (Individual Training and Services Plan) are addressed and coordinated with services. Resources in both public and private sectors are essential for the Housing Authority FSS Program. A network of service providers (focusing towards the participant's needs) is carefully identified and coordinated by the FSS Coordinator. The network of services not only allows for the exchange of timely information, but also provides the agency a system which prevents duplication of servicing activities. The participant's needs are matched and addressed with resources and documented in the case file.

The WINGS FSS Program may sponsor an FSS Fair. At this Fair representative from service agencies will set up booths to explain their services. WINGS participants can sign up for services needed in their Individual Training and Services Plan.

The nature of the program necessitates that the families establish their own educational and employment goals. To comply with the Contract of Participation, the interim goals must lead to an income which will be above the entitlement levels for government assistance by the end of the fourth year of the program.

- I. Contract of Participation - After the service plan is completed, a Contract of Participation is completed by the FSS Coordinator, signed and agreed to by the Head of the Household of the participating family. The five (5)-year period begins when the Contract of Participation is signed, obligating the family to follow the individualized service plan. Should the Contract of Participation be signed and dated other than the first of the month, the contract becomes effective the first of the following month.

Updates to the case status are processed by documenting to the Case Narrative Sheet in the case file. Changes should also be made to an automated system.

Extensions may be granted on a case by case basis and only with a supervisor's written approval.

IV. FSS Coordinator Reviews & Updates of Self-Sufficiency Plans

Even though a great amount of time and effort is invested during the application and assessment steps, a critical component is the trusting long-term relationship. Documentation of client progress will be completed monthly with each participant. The monthly review/update may be conducted in person, by mail, and/or over the telephone. However, an annual review must be conducted by the FSS Coordinator in person with the Head of the FSS family and all other family participants. The purpose of the review is to evaluate the progress made toward the goals set by each participant. Failure to meet goals, comply with the Dwelling Lease Agreement, and comply with the Housing Authority rules and regulations may result in termination of the FSS Contract of Participation, loss of FSS escrow, and in some cases housing assistance. Updates to the case status will be documented on the FSS Case Narrative and on the automated FSS system, if available.

Key elements in case coordination are as follows:

- Advocacy, re-assuring the effectiveness of the FSS Program
- Technical Assistance, providing guidance & resource information
- Supportive Counseling
- Monitoring progress and activities
- Re-evaluating, reviewing and possible revision of goals

V. Supportive Services

This section is a certification of coordination, as possible, with the JOBS, JTPA and other programs. Recognizing that the Housing Authority is funded primarily for housing assistance, community agencies are the primary source of supportive services to FSS clients. The Housing Authority's FSS Program Coordinator identifies and coordinates services for clients through a wide variety of agencies to address the needs of participants, to include education, job training, parenting, budgeting, homeownership, etc. The FSS Coordinator shall conduct briefings as needed to public and private agencies within the local

community, in an effort to develop/strengthen a network of supportive services for the FSS Program. Thus, continuing to improve and expand the network of resources amongst the community.

Child Care

The FSS Program does not offer any direct Child Care Assistance, but certain programs that the participant may be enrolled in do offer Child Care Assistance.

Transportation

Transportation assistance may be offered through the FSS Program on certain occasions, however the majority of transportation assistance would be provided through the specific program that the participant is enrolled in, depending on the program.

Remedial Education

There are various agencies in the community that do offer different remedial education such as English as a Second Language and GED. Each case would vary, depending upon the needs of the participant.

Education

Coordination geared toward completion of secondary and/or post secondary education is important for FSS families who identify this as being one of their goals.

Job Training, Preparation, and Counseling

FSS Participants are referred for employment and training services to various community agencies.

Money Management Training

Issues pertaining to personal finances are addressed at various levels within the program process. FSS Coordinators meet with each family to identify a potential need for financial counseling and make necessary referrals.

Home Ownership Counseling and HCV Program

Information is given to the FSS participants from different home ownership programs, such as the Fannie Mae Foundation and the Housing Authority's Section 8 HCV Homeownership Program. The PHA will also work with the Western Piedmont Council of Government and Habitat for Humanity to provide homeownership options for program participants. Currently classes are offered twice yearly for interested persons.

Family Violence

Referrals are made to various community agencies for counseling and support services for child, adolescent, and adult victims of family violence. Additionally, these agencies may provide temporary shelter, legal advocacy, financial referrals, and job training programs for victims of family violence. These resources are readily available to all FSS participants.

Substance Abuse Treatment and Counseling

FSS program participants needing substance abuse treatment and counseling may be serviced through various community agencies.

Homemaking & Parenting Skills Training

FSS participants are assisted through various community agencies. Follow-up on the participant's progress should be conducted by FSS staff. A strong network of services and/or servicing action should be established.

Adolescent Services

Images and Wise Guys

Teen-Up

Mental Health Services

Mental Health Services at Social Services

Mentoring

FSS staff should conduct the mentoring process. Also possible is to have previous FSS participants who have become self-sufficient speak at workshops.

Personal Growth Self-Esteem

FSS staff should develop workshops with speakers from various community agencies.

VI. Case Coordination

WINGS staff and/or partnering agencies provide the following types of services to FSS participants:

- A set of logical steps and a process of interaction is established, ensuring that FSS participants are informed of needed services in a supportive, efficient, and cost-effective manner.
- FSS staff may coordinate a range of resources, assuring accountability, and continuity of care, accessibility, and efficiency. Action is also taken to ensure that clients are kept informed of other pertinent services, treatment, care and other opportunities or services to which they may be entitled.
- The FSS Coordinator has responsibility for service planning and system coordination with the participant family, on an on-going basis to develop the following:
 - An appropriate service plan
 - Assure access to services
 - Monitor service delivery
 - Advocate for client needs
 - Evaluate service outcomes

VII. Completion/Termination from the FSS Program

Completion of the WINGS FSS Program

Completion of the WINGS FSS Program is when participants earn their wings and is achieved when the family has fulfilled all of it's responsibilities under the Contract of Participation, and the family income meets or exceeds the income level established by HUD for admission to the Housing Authority programs. The Participant provides written proof that no family members receive any form of

welfare assistance and has not received welfare assistance for the past 12 consecutive months (written verification from service providers is required), AND Thirty percent (30%) of the family's monthly income meets or exceeds the Fair Market Rent as established by HUD for the family's qualified bedroom size. When either of these conditions is present the family is relieved of all requirements of their FSS Contract of Participation. At this point, the participant is considered to have successfully completed the program requirements and may be graduated from the FSS Program.

Termination from the FSS Program

In addition to the Housing Authority procedures covering termination from the WINGS Program the following FSS Program guidelines may apply for families participating in the Housing Authority FSS Program:

Failure to Meet Goals

In the event that an FSS participant fails to meet educational and/or employment goals in the FSS Contract of Participation the following steps may be taken:

STEP 1 - The assigned case coordinator will conduct a personal interview with the Participant to determine the nature of the barrier. If the Coordinator determines that the barrier is beyond the participant's control; a revised service plan will be written with the goal remaining economic self-sufficiency. However, if in the opinion of the FSS Coordinator the barrier rests within the control of the Participant, the Participant's case along with an applicable written summary and recommendation may be referred to a supervisor for review. After approval by the Supervisor the files including the recommendation may be documented in the FSS file and appropriate changes made.

STEP 2 - The FSS Participant may request an informal hearing under the appeal process outlined in the Housing Authority's Grievance Procedure, if he/she disagrees with the recommendation.

VIII. WINGS FSS Program Coordinating Committee

Families who do not decide to participate in the WINGS FSS program will not be affected by their decision. They will retain all rights under the Public Housing Program and/or the Section 8 HCV program.

The WINGS FSS Program Coordinating Committee shall include representatives of agencies that may provide needed services, other resources, and at least one Participant. The purpose of the PCC is to provide advice regarding policies and procedures, and to assist with obtaining needed resources.

IX. Escrow Account

The general concept of the escrow account is that FSS families accrue funds and continue to pay rent in accordance with their income changes. For escrow to accrue, the current family TTP must be greater than the family TTP when the FSS Contract of Participation was executed due to an increase in earned income by the FSS participants. The amount of funds escrowed for the family will be affected by incremental increases in the family income.

Note: If the Head of Household gets married after the execution of the Contract of Participation, the spouse's earned income is counted when computing the escrow, regardless of whether they have an individual training and services plan.

Income and rent calculation

The family's annual income, earned income, and TTP is inserted into the contract of Participation at execution. These are the baseline figures for future escrow calculations.

The figures may be taken from the amounts on the last reexamination or interim determination before the family's initial participation in the FSS Program, unless more than 120 days will pass between the effective date of the reexamination and the effective date of the contract. The Housing Authority will conduct a new reexamination if it is more than 120 days.

If the family's earned income increases, the Housing Authority compares the TTP to the baseline TTP and, in most cases, the difference is escrowed.

Calculating the Escrow Credit

After the effective date of the Contract of Participation, an escrow credit calculation will be made on the Escrow Credit Worksheet. This will establish the "base" from which the family will begin. For every annual or interim reexamination the escrow will be calculated and the FSS Coordinator will record the information on the FSS CLIENT LIST SPREADSHEET, under the appropriate

columns. The completed spreadsheet will be forwarded to Finance Department on a monthly basis.

Impact of the Income Limits for Admission

- The monthly escrow credit will be different depending on whether the annual income for the family falls within the Housing Authority's adopted very-low-income limits for admission or low-income limits for admission.
- For housing program eligibility purposes, the gross annual income is compared to the income limit. For FSS escrow calculation purposes, the adjusted annual income is compared to the income limit.
- For very-low income families, the amount to be escrowed is the lesser of:
 - Difference between 30% of current monthly adjusted income and the family rent adjusted to exclude increases in earned income;
 - Difference between current TTP and the TTP on the effective date of the FSS Contract of Participation.
- When the adjusted income exceeds the very-low income limit, 30% of the amount by which the adjusted income exceeds the very-low income limit is deducted from the estimated credit. The remainder is the family's actual escrow credit.
- For families over the low-income limit, there will be no FSS credit.
- No additional credits will be made to the family's FSS account when the FSS family has completed the Contract of Participation or when the Contract of Participation is terminated or otherwise nullified.
- A lower percentage of the earned income may be credited to the escrow account if:
 - Adult family members are added to the household or if a child turns 18 after execution of the Contract of Participation;
 - The additional earned income increases the family's total income above the very low income limits.

It is critical that the correct income limits (Low and Very Low) for the current family size is entered on the escrow worksheet.

Timing of the Credit Calculation

The base for the family is established by the FSS Coordinator at the time the family signs their Contract of Participation for the FSS Program. Staff must

calculate monthly escrow credit thereafter whenever there is or annual or interim reexaminations. If the family has one or more interim reexaminations during the year, the monthly escrow amount may change during the year. Otherwise, the monthly escrow credit will be the same for the entire period between reexaminations.

Procedures for reporting escrow balances/changes to Finance Staff

At the end of each month, after all changes have been made to the FSS Client List (to include changes to escrow accounts), the FSS Coordinator will inform a supervisor for approval, and copy the finance staff.

Finance staff will determine the changes by identifying in columns titled "Escrow Begin/Month/Year," (This column will have the month the escrow starts, or the month of the change), "Escrow End/Month/Year," (This column will have the month in which the escrow ends) "Total Number of Months," (This column would be the total number of months that is used to figure the amount of escrow) "Monthly Escrow," (This will show the amount of escrow per month that should be credited)"Sub-Total," (This should be the number of months (x) the monthly escrow amount) "Interest Payment," (To be figured by Finance Staff "Total" (This amount would be the Sub-Total plus any interest payment), Columns "O" (Account Withdrawal), "P" (Date Withdrawal) "G" (Reason for Withdrawal), will be used only when a participant has withdrawn money from their escrow account. Column "R," (Account Balance) will be the amount of the escrow balance, after any withdrawals have been made.

Escrow Fund Deposits and Investments

The Housing Authority is required to deposit the escrow funds calculated into a depository account to be held for the family. These funds will come from the reduced HAP amounts which are transferred to the escrow account.

Crediting the Escrow Account

The Housing Authority will deposit all escrowed funds into a single depository account for each FSS Program. This is so that the Internal Revenue Services (IRS) will not count the funds or interest on the funds in the escrow account as income for purposes of income tax, either before or when the family actually receives the escrow. The Housing Authority credits the account once annually. The FSS worksheet credit calculations are added for the twelve (12) month period and the Housing Authority then makes one (1) adjustment. If the

Housing Authority finds that a family did not report income they were required to report, the Housing Authority will not credit the family's escrow account with any portion of back rent.

Interest on the FSS Escrow Account

Before applying the interest, the Housing Authority must check to see if the family owes rent or other amounts due to the Housing Authority.

If the family owes any amount, the Housing Authority will reduce the balance in the account by the amount owed.

Reporting of the FSS Escrow Account

The Housing Authority will make a report on the status of the Escrow Account, a minimum of once per year.

The report will include the following:

- The balance at the beginning of the year
- The amount of the family's rent payment that was credited to the FSS Account
- Any deductions/disbursements made from the account
- The amount of interest earned on the account during the year
- The total in the account at the end of the reporting period

Disbursement of the FSS Escrow Account

The FSS Coordinator shall review the case and determine if the FSS participant has completed the FSS program. The FSS Coordinator shall prepare a recommendation for release of escrow account funds for each FSS participant that has successfully completed the FSS program.

Prior to disbursement of any FSS Escrow funds the FSS file and the tenant file will be sent to a supervisor for review and approval. The files should contain a written request from the family for the escrow funds, the required verifications of income, government assistance, a written recommendation by the FSS Coordinator and a completed FSS Escrow Account Status.

The family may use the final disbursement of escrow account funds for ANY reason. The amount in an FSS account, in excess of any amount owed to the

Housing Authority by the FSS family, is paid to the head of the FSS family when any of the following occur:

- Whenever 30% of the family's monthly adjusted income equals or exceeds the existing housing Fair Market Rent for the Certificate or Voucher size issued in Section 8 (even if the five year term of contract is not up);
- When the Contract of Participation has been completed, and the Head of the family certifies that, to the best of his/her knowledge and belief, NO FAMILY MEMBER has received federal or state governmental assistance for the past 12 consecutive months.

Interim Disbursements

The Housing Authority may at its sole option disburse a portion of the funds from the escrow account during the Contract of Participation period for CONTRACT RELATED EXPENSES if the family:

- Has fulfilled certain interim contract goals;
- Needs a portion of the FSS account funds for purposes consistent with the contract, such as school tuition, job training, business start up expenses, auto (when public transportation is unavailable or inaccessible to the family) or homeownership.

The Housing Authority will not release funds from the Escrow Account unless the funds are withdrawn to aid in the completion of an interim goal (interim disbursement). However, any interim disbursement paid to the family must be repaid to the Housing Authority if the payment was based on fraud or misinformation by the participating family.

Interim disbursements are requested in the same manner as final payments. The FSS file and tenant file must be sent to the Deputy Director for review with final review to be made by the Executive Director. The files should contain a written request from the family with verification from the vendor showing actual costs for interim disbursement along with a written recommendation from the FSS Coordinator and a current Escrow Account Status. If disbursement is approved the family must send the FSS Coordinator a receipt/receipts to verify payment was made

Change in Family Composition

If the Head of the FSS family no longer resides with other family members in the unit, the remaining adult members of the family will have the right to designate another adult family member who is on the lease agreement (and is also the Head of Household on the lease) to receive the funds. If the head of household marries, household income increases and the new Total Tenant Payment (TTP) equals or exceeds the Section 8 existing Fair Market Rent (FMR), the family is entitled to the escrow and is deemed a graduate of the FSS Program.

If the family with two adults separate and the Housing Authority determines that the escrow should be paid to the FSS family, it may be paid to the family member continuing to reside in the unit, retaining the certificate/voucher assistance. Also, if the family member was not designated as head of the FSS family, they must now designate himself/herself as head of the FSS family (Also on the lease agreement) in order to receive the escrow.

Forfeiting the Escrow Account

Amounts in the FSS account will be forfeited if any of the following occur:

- The Contract of Participation is terminated;
- The Contract of Participation is completed but the family is receiving welfare assistance when the contract expires, including extensions.

If the head of the family dies and the remaining members of the family choose not to continue participating in the program and the Contract obligations have not been met, the escrow funds would be forfeited. If the family does not pay their rent to the Public Housing program or the Section 8 owner or abide by the lease agreement or program regulations, the funds may be forfeited for any of the following:

- Failure to comply with the applicable lease or any of the family obligations or the Contract of Participation;
- Nonpayment of tenant rent is also grounds for terminating a family's FSS participation and forfeiture of the escrow account.

X. Procedures for Complaints/Hearings

- The FSS Participant will receive a written notice of the decision of adverse action within ten (10) calendar days from the date of decision.
- The notice shall contain a brief statement of the reason(s) for the decision. The notice also should contain procedures for filing complaint/appeal.
- The FSS Participant may submit a written request to the Housing Authority within fifteen (15) days from the date of the notice, requesting an informal hearing.
- The housing authority shall designate any person(s) as the review officer(s). The person(s) designated as the review officer(s) shall not be the person who made or approved the decision under review or a subordinate of such person.
- The proceedings of the review shall be informal and confined to factors relating to the Family Self-Sufficiency Program and to decide whether decision of adverse action is justified.
- The housing authority shall notify the participant of the date, the time, and the place of conducting the informal review at least one week prior to the date of the review.
- The participant shall have the right to present his/her objections either orally or in writing.

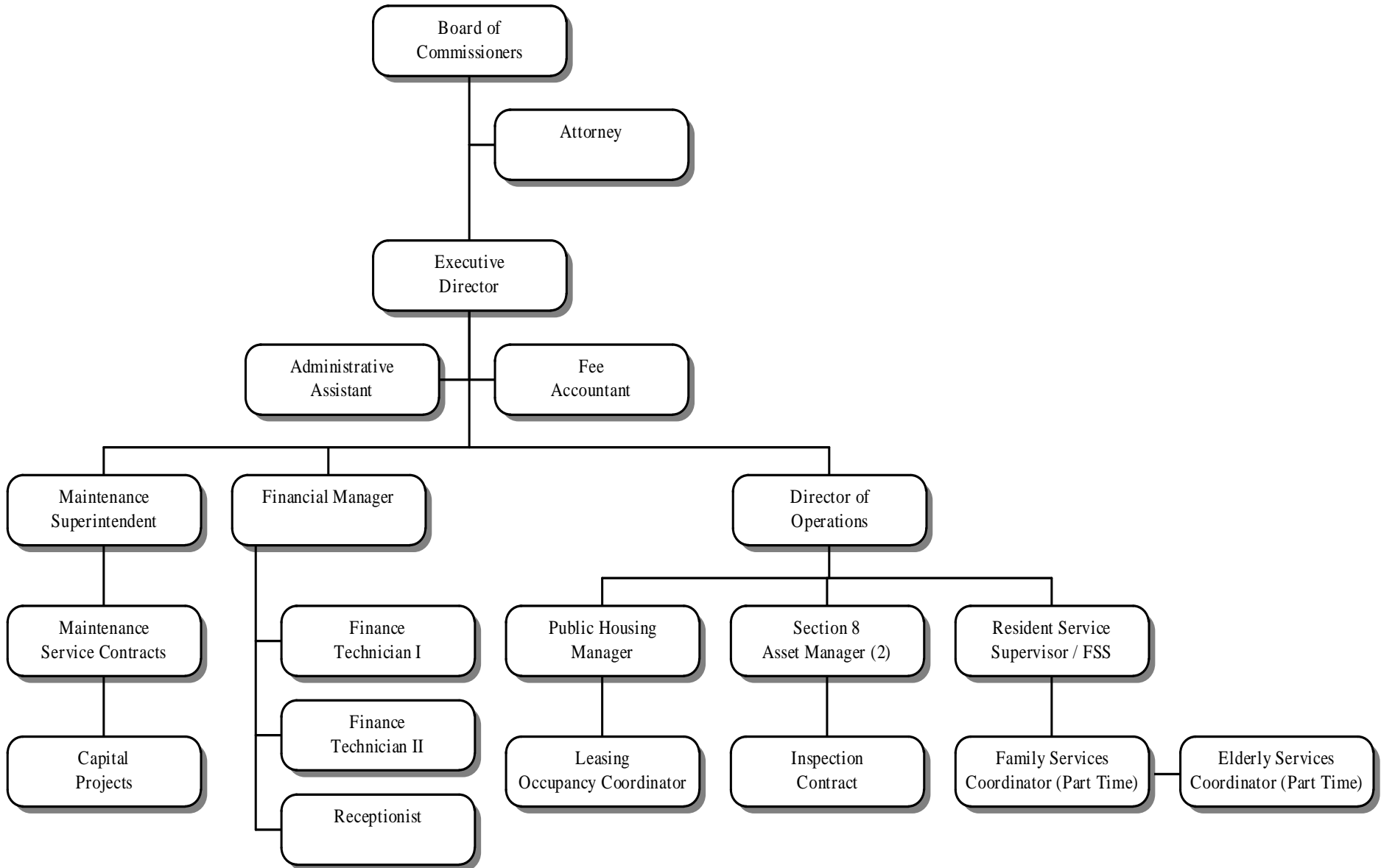
The Decision

1. The review officer(s) shall decide whether the decision of adverse action to the participant was justified and according to the Federal regulations and rules of the housing authority. This final decision shall be given within seven (7) calendar days from the date of review.
2. The housing authority shall promptly notify the participant in writing of the final decision, and a brief statement of the reasons for the final decision. In no case shall the decision take more than fourteen (14) calendar days.

APPENDIX

FORMS USED IN THE FAMILY SELF SUFFICIENCY PROGRAM

HICKORY PUBLIC HOUSING AUTHORITY
Organizational Chart
Attachment: nc056r03



Attachment C Capital Fund Program Five Year Action Plan

Part I: Summary

PHA Name : Flint Area Consolidated Housing Authority		<input checked="" type="checkbox"/> Original 5Year Plan <input type="checkbox"/> RevisorNo:			
Development Number/Name/H A-Wide	ear 1	Work Statement for ear 2 FF Grant: 2005 PHA F: 10/01/0 5	Work Statement for ear 3 FF Grant: 2006 PHA F: 10/01/0 6	Work Statement for ear 4 FF Grant: 2007 PHA F: 10/01/0 7	Work Statement for ear 5 FF Grant: 2008 PHA F: 10/01/0 8
	Annual Statement				
HA Wide		163,830	190,330	193,830	193,830
GA280-4					
GA280-7					
GA280-8					
GA280-9			360,000	420,000	180,000
GA280-10					240,000
GA280-11					
GA280-12					

Annual Statement/Performance and Evaluation Report
Capital Fund Program and Capital Fund Program Replacement Housing Factor (CFP/CFPRHF)
Part II: Supporting Pages

PHA Name: Hickory Public Housing Authority		Grant Type and Number: Capital Fund Program No: NC19PO5650103 Replacement Housing Factor Grant No:					Federal FY of Grant: 2003	
Development Number Name/HA-Wide Activities	General Description of Major Work Categories	Dev. Acct No.	Quantity	Total Estimated Cost		Total Actual Cost		Status of Work
				Original	Revised	Funds Obligated	Funds Expended	
HA-Wide								
	Operations:	1406		41,424.00	41,424.00	41,424.00	41,424.00	Complete
	Management Improvements:							
	Executive Director - Salary	1408		12,000.00	12,000.00	12,000.00	12,000.00	Complete
	Employee training	1408		4,000.00	4,000.00	4,000.00	3,229.45	Obligated
	Resident Services	1408		40,000.00	35,000.00	35,000.00	11,177.88	Obligated
	Police patrol (1) x 15hr. wk x 52	1408		15,000.00	15,000.00	15,000.00	5,550.00	Obligated
	Total 1408			71,000.00	66,000.00	66,000.00	31,957.33	
	Administration:							
	Director of Technical Services - Salary	1410		48,373.00	38,395.00	38,395.00	27,137.98	Obligated
	Total 1410			48,373.00	38,395.00	38,395.00	27,137.98	
	Fees & Costs:							
	Hire Consultant for Needs Assessment	1430		4,000.00	4,000.00	4,000.00	0.00	Obligated
	A/E	1430		5,000.00	5,000.00	5,000.00	780.00	Obligated
	Total 1430			9,000.00	9,000.00	9,000.00	780.00	
HA-Wide	Site Improvements:	1450						
	HA Wide Site Improvements		LS	13,836.00	47,936.00	47,936.00	30,406.82	Obligated
	Total 1450			13,836.00	47,936.00	47,936.00	30,406.82	
HA Wide	Dwelling Structures:	1460						
	Replace porch posts		186 units	13,500.00	526.26	526.26	526.26	Complete
	Replace Water Heaters		LS	2,500.00	4,174.06	4,174.06	4,174.06	Complete
	Recycle units at turnover		LS	30,097.00	51,567.81	51,567.81	38,748.99	Obligated
	Subtotal 1460			46,097.00	56,268.13	56,268.13	43,449.31	

Annual Statement/Performance and Evaluation Report
Capital Fund Program and Capital Fund Program Replacement Housing Factor (CFP/CFPRHF)
Part II: Supporting Pages

PHA Name:		Grant Type and Number:						Federal FY of Grant:
Hickory Public Housing Authority		NC19P05650103						2003
		Capital Fund Program No:						
		Replacement Housing Factor Grant No:						
Development Number Name/HA-Wide Activities	General Description of Major Work Categories	Dev. Acct No.	Quantity	Total Estimated Cost		Total Actual Cost		Status of Work
				Original	Revised	Funds Obligated	Funds Expended	
NC 56-1	Dwelling Structures:							
	Replace screen doors as needed	1460	LS	4,000.00	53,359.67	53,359.67	53,359.67	Complete
	Replace Kitchen Cabinets		LS	40,000.00	19,417.05	19,417.05	17,517.05	Obligated
	Replace Floor Tile		LS	57,000.00	7,643.69	7,643.69	704.76	Obligated
	Subtotal			101,000.00	80,420.41	80,420.41	71,581.48	
NC 56-2	Replace screen doors as needed		LS	2,500.00	2,739.00	2,739.00	2,739.00	Complete
	Replace Kitchen Cabinets		LS	20,227.00	16,727.00	16,727.00	14,049.60	Obligated
	Replace Floor Tile		LS	20,500.00	5,500.00	5,500.00	1,789.90	Obligated
	Subtotal			43,227.00	24,966.00	24,966.00	18,578.50	
	Total 1460			190,324.00	161,654.54	161,654.54	133,609.29	
HA Wide	Dwelling Equipment:	1465						
	Replace Stoves		LS	2,500.00	9,356.68	9,356.68	4,356.68	Obligated
	Replace Refrigerators		LS	2,500.00	5,968.93	5,968.93	5,968.93	Complete
	Total 1465			5,000.00	15,325.61	15,325.61	10,325.61	
HA Wide	Non-Dwelling Equipment:	1475						
	Upgrade Computer Equipment			5,000.00	4,221.85	4,221.85	4,221.85	Complete
	Total 1475			5,000.00	4,221.85	4,221.85	4,221.85	

CAPITAL FUND PROGRAM TABLES START HERE

Attachment: nc056t03

Annual Statement /Performance and Evaluation Report

Capital Funds Program and Capital Fund Program Replacement Housing Factor (CFP/CFPRHF) Part 1: Summary

PHA Name: <p style="text-align: center;">Hickory Public Housing Authority</p>	Grant Type and Number: Capital Fund Program No: NC19P05650203 Replacement Housing Factor Grant No:	Federal FY of Grant: <p style="text-align: center;">2003</p>
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- Original Annual Statement
 Reserved for Disasters/Emergencies
 Revised Annual Statement/Revision Number _____
 Performance and Evaluation Report for Program Year Ending 3/31/04
 Final Performance and Evaluation Report for Program Year Ending _____

Line No.	Summary by Development Account	Total Estimated Cost		Total Actual Cost	
		Original	Revised	Obligated	Expended
1	Total Non-Capital Funds				
2	1406 Operating Expenses				
3	1408 Management Improvements	5,000.00		0.00	0.00
4	1410 Administration				
5	1411 Audit				
6	1415 Liquidated Damages				
7	1430 Fees and Costs	2,000.00		2,000.00	0.00
8	1440 Site Acquisition				
9	1450 Site Improvement				
10	1460 Dwelling Structures	69,095.00		32,000.00	0.00
11	1465.1 Dwelling Equipment-Nonexpendable	5,000.00		5,000.00	0.00
12	1470 Nondwelling Structures				
13	1475 Nondwelling Equipment				
14	1485 Demolition				
15	1490 Replacement Reserve				
16	1492 Moving to Work Demonstration				
17	1495.1 Relocation Costs				
18	1499 Development Activities				
19	1501 Collateralization or Debt Service				
20	1502 Contingency				
21	Amount of Annual Grant (sums of lines 2-20)	\$81,095.00		\$39,000.00	\$0.00
22	Amount of line 21 Related to LBP Activities				
23	Amount of Line 21 Related to Section 504 Compliance				
24	Amount of Line 21 Related to Security - Soft Costs				
25	Amount of Line 21 Related to Security - Hard Costs				
26	Amount of Line 21 Related to Energy Conservation Measures				

Annual Statement/Performance and Evaluation Report
Capital Fund Program and Capital Fund Program Replacement Housing Factor (CFP/CFPRHF)
Part II: Supporting Pages

PHA Name: Hickory Public Housing Authority		Grant Type and Number: Capital Fund Program No: NC19PO5650203 Replacement Housing Factor Grant No:					Federal FY of Grant: 2003	
Development Number Name/HA-Wide Activities	General Description of Major Work Categories	Dev. Acct No.	Quantity	Total Estimated Cost		Total Actual Cost		Status of Work
				Original	Revised	Funds Obligated	Funds Expended	
HA Wide	Management Improvements:							
	Resident Services	1408		5,000.00		0.00	0.00	
	Total 1408			5,000.00		0.00	0.00	
	Fees & Costs:							
	A/E	1430		2,000.00		2,000.00	0.00	Obligated
	Total 1430			2,000.00		2,000.00	0.00	
NC 56-1	Dwelling Structures:							
	Replace screen doors as needed	1460	LS	2,000.00		0.00	0.00	
	Replace Kitchen Cabinets		LS	20,000.00		12,000.00	0.00	partially obligated
	Replace Floor Tile		LS	12,547.00		4,000.00	0.00	partially obligated
	Subtotal			34,547.00		16,000.00	0.00	
NC 56-2	Replace screen doors as needed		LS	2,000.00		0.00	0.00	
	Replace Kitchen Cabinets		LS	20,000.00		12,000.00	0.00	partially obligated
	Replace Floor Tile		LS	12,548.00		4,000.00	0.00	partially obligated
	Subtotal			34,548.00		16,000.00	0.00	
	Total 1460			69,095.00		32,000.00	0.00	
HA Wide	Dwelling Equipment:	1465						
	Replace Stoves		LS	2,500.00		2,500.00	0.00	Obligated
	Replace Refrigerators		LS	2,500.00		2,500.00	0.00	Obligated
	Total 1465			5,000.00		5,000.00	0.00	

