PHAPlans5YearPlanforFiscalYears2000-2004AnnualPlanforFiscalYear2003

NOTE:THISPHAPLANSTEMPLATE(HUD50075)ISTOBE COMPLETEDIN ACCORDANCEWITHINSTRUCTIONSLOCATEDINAPPLICABLEPIHNOTICES

> HUD50075 OMBApprovalNo:2577 -0226 Expires:03/31/2002

PHAPlan AgencyIdentification

PHAName: HousingAuthorityoftheCityofGrandForks,NorthDakota

PHANumber: ND012

PHAFiscalYearBeginning:(mm/yyyy) 10/2003

PublicAcc esstoInformation

Informationregardinganyactivitiesoutlinedinthisplancanbeobtainedby <u>contacting:(selectallthatapply)</u>

- MainadministrativeofficeofthePHA
- PHAdevelopmentmanagementoffices
 - PHAlocaloffices

DisplayLocationsForPHAPlansandSupportingDocuments

ThePHAPlans(includingattachments)areavailableforpublicinspectionat:(selectall thatapply)

- MainadministrativeofficeofthePHA
 -] PHAdevelopmentmanagementoffices
 - PHAlocaloffices
 - Mainadministrativeofficeofthelocalgovernment
 - MainadministrativeofficeoftheCountygovernment
 - Mainadministrativeoffice of the Stategovernment
 - Publiclibrary
 - PHAwebsite
 - Other(listbelow)

WebSiteofLocalGovernment(<u>www.grandforksgov.com</u>) HUDWebsite

PHAPlanSupportin gDocumentsareavailableforinspectionat:(selectallthatapply)

- MainbusinessofficeofthePHA
 - PHAdevelopmentmanagementoffices
 - Other(listbelow)

5-YEAR PLAN PHAF ISCAL YEARS 2000 - 2004

[24 CFRPart903.5]

A.Mission

StatethePHA's mission for serving the needs of low -income, verylowincome, and extremely low -income familiesinthePHA'sjurisdiction.(selectoneofthechoicesbelow)

ThemissionofthePHAisthesam easthatoftheDepartmentofHousingand UrbanDevelopment:Topromoteadequateandaffordablehousing,economic opportunity and a suitable living environment free from discrimination.

 \boxtimes ThePHA'smissionis:(statemissionhere) Toim provethequalityoflifeforGrandForksresidentsthroughthedevelopment and implementation of projects and programs which address the physical, social and economic needs of the community and which make Grand Forks as a fe, decentanddesirableplaceto live.

B.Goals

The goals and objectives listed below are derived from HUD's strategic Goals and Objectives and those the strategic objective shows the strategic objectivemphasizedinrecentlegislation.PHAsmayselectanyofthesegoalsandobjectivesastheirown,or identifyothergoalsand/orobjec tives.WhetherselectingtheHUD -suggestedobjectivesortheirown, PHASARESTRONGLYEN COURAGEDTOIDENTIFY OUANTIFIABLEMEASUR ESOF SUCCESSINREACHING THEIROBJECTIVESOVE RTHECOURSEOFTHE **5YEARS**. (Quantifiablemeasureswouldincludetargetssucha s:numbersoffamiliesservedorPHASscores achieved.)PHAsshouldidentifythesemeasuresinthespacestotherightoforbelowthestatedobjectives.

HUDStrategicGoal:Increasetheavailabilityofdecent,safe,andaffordable housing.

	Applyforadditionalrentalvouchers: Reducepublichousingvacancies: Leverageprivateorotherpublicfundstocreateadditional	housing
	1 0	housing
	everageprivateorotherpublicfundstocreateadditional	housing
		nousing
	opportunities:	
=	Acquireorbuildunitsordevelopments	
	Other(listbelow)	

Objectives:

Improvepublichousingmanagement: (PHASscore)

5YearPlanPage 1

- Improvevouchermanagement:(SEMAPscore)
 - Retainscore of 90+
- Increasecustomersatisfaction:
 - CustomerSatisfactionFormsAnalysis
- Concentrateoneffortstoimprovespecificmanagementfunctio ns: (list;e.g.,publichousingfinance;voucherunitinspections) Retainfullutilizationofallvouchersavailable ShortenWaitingListtominimum
- Renovateormodernizepublichousingunits:
- Demolishordisposeofobsoletepublichousing:
- Providereplacementpublichousing:
- Providereplacementvouchers:
 - Whennecessaryandavailable
- Other:(listbelow) Continuetoshortentimefromapplicationtoassistance.
- PHAGoal:Increaseassistedhousingchoices

Objectives:

- Providevouchermobilitycounseling:
- Conductoutreache ffortstopotentialvoucherlandlords
- Increasevoucherpaymentstandards
- Implementvoucherhomeownershipprogram:
- Implementpublichousingorotherhomeownershipprograms:
- Implementpublichousingsite -basedwaitinglists:
- Convertpublichousingtovouchers:
 - Other:(listbelow)

${\bf HUDStrategicGoal:} Improve community quality of life and economic vitality$

PHAG	oal:Providean improvedlivingenvironment
 Object	ives:
	Implementmeasurestodeconcentratepovertybybringinghigherincome
	publichousinghouseholdsintolowerincomedevelopments:
	Implementmeasurestopromoteincomemixinginpubl ichousingby
	assuringaccessforlowerincomefamiliesintohigherincome
	developments:
	Implementpublichousingsecurityimprovements:
\boxtimes	Designatedevelopmentsorbuildingsforparticularresidentgroups
	(elderly, person swithdisabilities)
\boxtimes	Other:(listbelow)
	ContinuetoworkwithRABtodevelopnewservicestobeprovided

HUDStrategicGoal:Promoteself -sufficiencyandassetdevelopmentoffamilies and individuals

\boxtimes	PHAGoal:Pro	moteself -sufficiencyandassetdevelopmentofassisted
househ	olds	

Objectives:

- Increase the number and percentage of employed persons in assisted families:
- Provideorattractsupportiveservicestoimproveassistancere cipients' employability:
- Provideorattractsupportiveservicestoincreaseindependenceforthe elderlyorfamilieswithdisabilities.
- Other:(listbelow)

HUDStrategicGoal:EnsureEqualOpportunityinHousingfora llAmericans

\square	PHAGoal: Ensure equal opport unity and affirmatively further fairhousing
	Objectives:

Undertakeaffirmativemeasurestoensureaccesst	oassistedhousing
regardlessofrace,color,religionnationalorigin	,sex,familialstatus,and
disability:	

- Undertakeaffirmativemeasurestoprovideasuitablelivingenvironment forfamilieslivinginassistedhousing,regardlessofrace,color,religion nationalorigin,sex,familialstatus,anddisabi lity:
- Undertakeaffirmativemeasurestoensureaccessiblehousingtopersons withallvarietiesofdisabilitiesregardlessofunitsizerequired:
 - Other:(listbelow)

OtherPHAGoalsandObjectives:(listbelow)

Toad equatelystafftheHousingAuthoritysoastoprovidethemostefficientandclient responsiveorganizationreasonablypossiblewiththeresourcesavailable.

To continue to provide affordable housing for our clients, either throughour own activities or a ctivities in partnership with other agencies, public or private.

AnnualPHAPlan

PHAFiscalYear2000

[24CFRPart903.7]

i. <u>AnnualPlanType:</u>

SelectwhichtypeofAnnualPlanthePHAwillsubmit.

StandardPlan

StreamlinedPlan:

- \boxtimes
 - HighPerformingPHA
 - SmallAgency(<250PublicHousingUnits)
 - AdministeringSection8Only

TroubledAgencyPlan

ii. ExecutiveSummaryoftheAnnualPHAPlan

[24CFRPart903.79(r)]

Provide a brief overview of the information in the Annual Plan, including highlights of majorinitiatives and discretionary policies the PHA has included in the Annual Plan.

Notarequiredcomponent.

iii. AnnualPlanTableofContents

[24CFRPart903.79(r)]

ProvideatableofcontentsfortheAnnualPlan ,includingattachments,andalistofsupportingdocuments availableforpublicinspection .

TableofContents

		Page#
Ar	nnualPlan	
i.	ExecutiveSummary	1
ii.	TableofContents	1
	1. HousingNeeds	4
	2. FinancialResources	10
	3. PoliciesonEligibility,SelectionandAdmissions	11
	4. RentDeterminationPolicies	15
	5. OperationsandManagementPolicies	16
	6. GrievanceProcedures	17
	7. CapitalImprovementNeeds	17
	8. DemolitionandDispo sition	17
	9. DesignationofHousing	17
	10. ConversionsofPublicHousing	17
	11. Homeownership	17
	12. CommunityServicePrograms	17
	13. CrimeandSafety	18

14. Pets(InactiveforJanuary1PHAs)	18
15. CivilRightsCertifications(included withPHAPlanCertifications)	18
16. Audit	18
17. AssetManagement	18
18. OtherInformation	18
19. Attachment1:ResidentMembershipofthePHA'sGoverningBoard	23
20. Attachment2:ListofResidentAdvisoryBoardMembers	23
21. Attachment3:Section8 HomeOwnershipCapacityStatement	24
22. Attachment4: Progress in Meeting the Five Year Plan Mission and Goals	24
Attachments	
Indicate which attachments are provided by selecting all that apply. Provide the attachment's name (A, B, B, B, B) and B) and B) are selected by the selecting all that apply a selecting a selecting all that apply a selecting a	

etc.)inthespacetothe leftofthenameoftheattachment.Note:Iftheattachmentisprovidedasa **SEPARATE**filesubmissionfromthePHAPlansfile,providethefilenameinparenthesesinthespaceto therightofthetitle.

RequiredAttachments:

- AdmissionsPolicyforDeconcentration
- FY2000CapitalFundProgramAnnualStatement
- $Most recent board \ -approved operating budget (Required Attachment for PHAs$
 - that are troubled or a trisk of being design at ed troubled ONLY)

OptionalAttachments:

- **PHAManagementOrganizationalChart**
- FY2000CapitalFundProgram5YearActionPlan
- **PublicHousingDrugEliminationProgram(PHDEP)Plan**
- CommentsofResidentA dvisoryBoardorBoards(mustbeattachedifnot
 - includedinPHAPlantext) IncludedinPlantext.
- Other(Listbelow, providing each attachment name)

SupportingDocumentsAvailableforReview

Indicatewhichdocumentsareavailableforpu blicreviewbyplacingamarkinthe"Applicable&On Display"columnintheappropriaterows.Alllisteddocumentsmustbeondisplayifapplicabletothe programactivitiesconductedbythePHA.

ListofSupportingDocumentsAvailableforReview					
Applicable & OnDisplay	SupportingDocument	ApplicablePlan Component			
XX	PHAPlanCertificationsofCompliancewiththePHAPlans andRelatedRegulations	5YearandAnnualPlans			
XX	State/LocalGovernmentCertificationofConsistencywith theConsolidatedPla n	5YearandAnnualPlans			
XX	FairHousingDocumentation: RecordsreflectingthatthePHAhasexamineditsprograms orproposedprograms,identifiedanyimpedimentstofair housingchoiceinthoseprograms,addressedorisaddressing thoseimpediment sinareasonablefashioninviewofthe resourcesavailable,andworkedorisworkingwithlocal jurisdictionstoimplementanyofthejurisdictions'initiatives	5YearandAnnual Plans			

Applicable	ListofSupportingDocumentsAvailableforR SupportingDocument	ApplicablePlan
&	FF	Component
OnDisplay		
	to affirmatively further fairhousing that require the PHA's	
	involvement.	
XX	ConsolidatedPlanforthejurisdiction/sinwhichthePHAis	AnnualPlan:
	located(whichincludestheAnalysisofImpedimentstoFair	HousingNeeds
	HousingChoice(AI)))andanyadditionalbackupdatato	
	supportstatementofhousingneedsinthejurisdiction Mostrecentboard -approvedoperatingbudgetforthepublic	AnnualPlan:
	housingprogram	FinancialResources;
	nousingprogram	T maneralitesources,
	PublicHousingAdmissionsand(Continued)Occupancy	AnnualPlan:Eligibility,
	Policy(A&O), which includes the Tenant Selection and	Selection, and Admissions
	AssignmentPlan[TS AP]	Policies
XX	Section8AdministrativePlan	AnnualPlan:Eligibility,
		Selection, and Admissions
		Policies
	PublicHousingDeconcentrationandIncomeMixing Documentation:	AnnualPlan:Eligibility, Selection,andAdmissions
		Policies
	1. PHAboardcertification sofcompliancewith deconcentrationrequirements(section16(a)oftheUS	Folicies
	HousingActof1937,asimplementedinthe2/18/ 99	
	QualityHousingandWorkResponsibilityActInitial	
	<i>Guidance;Notice</i> andanyfurtherHUDguidance)and	
	2. Documentationoftherequi reddeconcentrationand	
	incomemixinganalysis	
	Publichousingrentdeterminationpolicies, including the	AnnualPlan:Rent
	methodologyforsettingpublichousingflatrents	Determination
	checkhereifincl udedinthepublichousing	
	A&OPolicy	
	Scheduleofflatrentsofferedateachpublichousing	AnnualPlan:Rent
	development	Determination
	checkhereifincludedinthepublichousing	
	A&OPolicy	
XX	Section8rentdetermination(paymentstandard)policies	AnnualPlan:Rent
	CheckhereifincludedinSection8	Determination
	AdministrativePlan	
	Publichousingmanagementandmaintenancepolicy	AnnualPlan:Operations
	documents,includingpoliciesforthep reventionor	andMaintenance
	eradicationofpestinfestation(includingcockroach	
	infestation)	AnnualPlan:Grievan ce
	Publichousinggrievanceprocedures	AnnualPlan:Grievan ce Procedures
	checkhereifincludedinthepublichousing	TIOCEUMIES
vv	A&OPolicy Soction@informalroviouandhaaringnroooduras	AnnualPlan:Grievance
XX	Section8informalreviewandhearingprocedures	AnnualPlan:Grievance Procedures
	CheckhereifincludedinSection8	riocedules
	AdministrativePlan	
	TheHUD -approvedCapitalFund/ComprehensiveGrant	AnnualPlan:CapitalNeeds

Applicable & OnDisplay	SupportingDocument	view ApplicablePlan Component	
	year		
	MostrecentCIAPBudget/ProgressReport(HUD52825)for anyactiveCIAPgrant	AnnualPlan:CapitalNeeds	
	Mostrecent,approved5YearActionPlanfortheCapital Fund/ComprehensiveGrant Program,ifnotincludedasan attachment(providedatPHAoption)	AnnualPlan:CapitalNeeds	
	ApprovedHOPEVIapplicationsor, if more recent, approvedors ubmittedHOPEVIRevitalizationPlansorany other approved proposal for development of public housing	AnnualPlan:CapitalNeeds	
	Approvedorsubmittedapplicationsfordemolitionand/or dispositionofpublichousing	AnnualPlan:Demolition andDisposition	
	Approvedorsubmittedapplicationsfordesignationofpublic housing(DesignatedHousi ngPlans)	AnnualPlan:Designationof PublicHousing	
	Approvedorsubmittedassessmentsofreasonable revitalizationofpublichousingandapprovedorsubmitted conversionplanspreparedpursuanttosection2020fthe 1996HUDAppropriationsAct	AnnualP lan:Conversionof PublicHousing	
XX	Approvedorsubmittedpublichousinghomeownership programs/plans	AnnualPlan: Homeownership	
XX	PoliciesgoverninganySection8Homeownershipprogram	AnnualPlan: Homeownership	
	AnycooperativeagreementbetweenthePHAandtheTANF agency	AnnualPlan:Community Service&Self -Sufficiency	
XX	FSSActionPlan/sforpublichousingand/orSection8	AnnualPlan:Community Service&Se lf-Sufficiency	
XX	Mostrecentself -sufficiency(ED/SS,TOPorROSSorother residentservicesgrant)grantprogramreports ThemostrecentPublicHousingDrugEliminationProgram	AnnualPlan:Community Service&Self -Sufficiency AnnualPlan:Safetyand	
	(PHEDEP)semi -annualp erformancereportforanyopen grantandmostrecentlysubmittedPHDEPapplication (PHDEPPlan)	CrimePrevention	
XX	ThemostrecentfiscalyearauditofthePHAconductedundersection5(h)(2)oftheU.S.HousingActof1937(42U.S.C.1437c(h)),theresultsofthatauditandthePHA'sresponsetoanyfindings	AnnualPlan:AnnualAudit	
	TroubledPHAs:MOA/RecoveryPlan	TroubledPHAs	
	Othersupportingdocuments(optional) (listindividually;useasmanylinesasnecessary)	(specifyasneeded)	

<u>1.StatementofHousingNeeds</u> [24CFRPart903.79(a)]

A.HousingNeedsofFamiliesintheJurisdiction/sServedbythePHA

BasedupontheinformationcontainedintheConsolidatedPlan/sapplicabletothejurisdiction,and/or dataavailabletothePHA,provideastatementofthehousingneedsinthejurisdictionbycompletingthe followingtable.Inthe"Overall"Needscolumn,providetheestimatednumberofrenterfamiliesthathave housingneeds.Fortheremainingch aracteristics,ratetheimpactofthatfactoronthehousingneedsfor eachfamilytype,from1to5,with1being"noimpact"and5being"severeimpact."UseN/Atoindicate thatnoinformationisavailableuponwhichthePHAcanmakethisassessment.

other

HousingNeedsofFamiliesintheJurisdiction byFamilyType							
FamilyType	Overall	Afford- ability	Supply	Quality	Access- ibility	Size	Loca- tion
Income<=30% ofAMI	2,416	5	2	4	NA	2	NA
Income>30%but <=50%ofAMI	2,281	5	2	4	NA	2	NA
Income>50%but <80%ofAMI	3,254	5	2	3	NA	1	NA
Elderly	1,693	5	2	3	NA	1	NA
Familieswith Disabilities	1,982	5	2	3	4	2	NA
Race/Ethnicity, White	12,834	4	2	3	NA	NA	NA
Race/Ethnicity, Black	236	4	2	3	NA	NA	NA
Race/Ethnicity, Hispanic	169	4	2	3	NA	NA	NA
Race/Ethnicity, AmericanIndian	311	4	2	3	NA	NA	NA
Race/Ethnicity, Asian	135	4	2	3	NA	NA	NA
Race/Ethnicity, Other	31	4	2	3	NA	NA	NA

WhatsourcesofinformationdidthePHAusetoconductthisanalysis?(Checkallthat apply;allmaterialsmustbemad eavailableforpublicinspection.)

ConsolidatedPlanoftheJurisdiction/s Indicateyear:2000 U.S.Censusdata:theComprehensiveHousingAffordabilityStrategy("CHAS") dataset:2002Projectiondata AmericanHousingSurveydata Indicateyear:

Otherhousingmarketstudy: Indicateyear:1998

 \square

 \square

 \square

Othersources:(listandindicateyearofinformation) UnitedWayNeedsAssessment1993and1998 2000CensusData

B. HousingNeedsofFamiliesonthePublicHousi ngandSection8 Tenant-BasedAssistanceWaitingLists

StatethehousingneedsofthefamiliesonthePHA'swaitinglist/s .Completeonetableforeachtypeof PHA-widewaitinglistadministeredbythePHA. PHAsmayprovideseparatetablesforsite -basedor sub-jurisdictionalpublichousingwaitinglistsattheiroption.

HousingNeedsofFamiliesontheWaitingList								
Waitinglisttype:(selectone)								
Section8tenant -basedassistance								
PublicHousing								
CombinedSection8andPublicHousing								
PublicHousingSite -Basedorsub -jurisdictionalwaitinglist(optional)								
Ifused, identify which development/subjurisdiction:								
#offamilies %oftotalfamilies AnnualTurnover								
Waitinglisttotal	602							
Extremelylow	478	79%						
income<=30%AMI								
Verylowincome	112	19%						
(>30%but<=50%								
AMI)								
Lowincome	12	2%						
(>50%but<80%								
AMI)								
Familieswith	361	60%						
children								
Elderlyfamilies	12	2%						
Familieswith	72	12%						
Disabilities								
Race/ethnicity,	Notrecorded							
Whitenon -hispanic								
Race/ethnicity,	Notrecorded							
AmericanIndian								
Characteristicsby								
BedroomSize								

HousingNeedsofFamiliesontheWaitingList			
(PublicHousing			
Only)			
1BR			
2BR			
3BR			
4BR			
5BR			
5+BR			
Isthewaitinglistclosed(selectone) ? No Yes			
Ifyes:			
Howlonghasit	beenclosed(#ofmonths)	?	
DoesthePHAe	expecttoreopenthelistint	hePHAPlanyear?	No Yes
DoesthePHApermitspecificcategoriesoffamiliesontothewaitinglist, even if			
generallyclose	ed? No Yes		

C.StrategyforAddressingNeeds

ProvideabriefdescriptionofthePHA'sstrategyforaddressingthehousingneedsoffamiliesinthe jurisdictionandonthewaitinglist **INTHEUPCOMINGYEAR**, and the Agency's reasons for choosing this strategy.

(1)Strategies

Need:Shortageofaffordablehousingforalleligiblepopulations

Strategy 1. Maximize the number of affordable units available to the PHA within

itscurrentresourcesby:

Selectallthatapply

	Employeffectivemai ntenanceandmanagementpoliciestominimizethenumber
	ofpublichousingunitsoff -line
	Reduceturnovertimeforvacatedpublichousingunits
	Reducetimetorenovatepublichousingunits
	Seekreplacem entofpublichousingunitslosttotheinventorythroughmixed
	financedevelopment
	Seekreplacementofpublichousingunitslosttotheinventorythroughsection8
	replacementhousingresources
\ge	Maintainorincreasesec tion8lease -upratesbyestablishingpaymentstandards
	thatwillenablefamiliestorentthroughoutthejurisdiction
\boxtimes	Undertakemeasurestoensureaccesstoaffordablehousingamongfamilies
	assistedbythePHA, regardless of unitsizere quired
\ge	Maintainorincreasesection8lease -upratesbymarketingtheprogramtoowners,
	particularlythoseoutsideofareasofminorityandpovertyconcentration

\square	Maintainorincreasesection8lease	-upratesbyeffectiv	elyscreeningSection8
	applicantstoincreaseowneracceptar	nceofprogram	

 \square ParticipateintheConsolidatedPlandevelopmentprocesstoensurecoordination withbroadercommunitystrategies

Other(listbelow)

Strategy2: Increase the number of affordable housing units by:

Selectallthatapply

 \boxtimes

- Applyforadditionalsection8unitsshouldtheybecomeavailable
- Leverageaffordablehousingresourcesinthecommunitythroughthecreation ofmixed -financehousing
- \boxtimes PursuehousingresourcesotherthanpublichousingorSection8tenant -based assistance. \square
 - Other:(listbelow)

Retainaffordablehousingbyacquiringexistingassistedunitsthatotherwise wouldtogomarket.

Need:SpecificFamilyTypes:Familiesatorbelow30%ofmedian

Strategy1:Targetavailableassistancetofamiliesatorbelow30% of AMI Selectallthatapply

ExceedHUDfederaltargetingrequirementsforfamilie inpublichousing	satorbelow30%ofAMI

- \boxtimes Exceed HUD federal targeting requirements for families at or below 30% of AMIintenant -basedsection8assistance
 - Employadmissionspreferencesaimedatfamilieswitheconomic hardships: Exceeding50%
 - Adoptrentpoliciestosupportandencouragework

Other:(listbelow)

Need:SpecificFamilyTypes:Familiesatorbelow50%ofmedian

Strategy1:Targetavailableassistanceto familiesat orbelow50%ofAMI Selectallthatapply

Employadmissionspreferencesaimedatfamilieswhoareworking
Adoptrentpoliciestosupportandencouragework
Othern (lighted arr)

Other:(listbelow)

Need:SpecificFamily Types:TheElderly

Strategy1: Targetavailableassistancetotheelderly: Selectallthatapply



Seekdesignationofpublichousingfortheelderly

- Applyforspecial -purposevoucherstargetedtotheelderly, shouldt heybecome available Other:(listbelow)
- \boxtimes

Develop, with non -profit providers, additional services for the elderly.

Need:SpecificFamilyTypes:FamilieswithDisabilities

Strategy1:	TargetavailableassistancetoFamilieswithDisab	ilities:
Selectallthatap	ply	

	Seekdesignationofpublichousingforfamilieswithdisabilities
	Carryoutthemodificationsneededinpublichousingbasedonthesection504
	NeedsAssessmentforPublicHousing
\boxtimes	Applyforspecial -purposevoucherstargetedtofamilieswithdisabilities, should
	theybecomeavailable
\square	A firmatively market to local non profit a generies that assist families with

Affirmativelymarkettolocalnon -profitagenciesthatassistramilieswith Å disabilities

 \boxtimes Other:(listbel ow)**In2003GFHAappliedfor50MainstreamVouchers.

Need:SpecificFamilyTypes:Racesorethnicitieswithdisproportionatehousing needs

Strategy1:IncreaseawarenessofPHAresourcesamongfamiliesofracesand ethnicities with disproportionaten eeds:

Selectifapplicable

- \boxtimes Affirmativelymarkettoraces/ethnicitiesshowntohavedisproportionatehousing needs
 - Other:(listbelow)

Strategy2:Conductactivitiestoaffirmativelyfurtherfairhousing

Selectalltha tapply

- \square Counselsection8tenantsastolocationofunitsoutsideofareasofpovertyor minorityconcentrationandassistthemtolocatethoseunits
- \square Marketthesection8programtoownersoutsideofareasofpoverty/m inority concentrations
 - Other:(listbelow)

OtherHousingNeeds&Strategies:(listneedsandstrategiesbelow)

(2) Reasonsfor Selecting Strategies

s

Of the factors listed below, select all that influenced the PHA's selection of the st	rategie
itwillpursue:	

\boxtimes	Fundingconstraints
\boxtimes	Staffingconstraints
	Limitedavailabilityofsitesforassistedhousing
\boxtimes	Extenttowhichparticularhousingneedsaremetbyotherorganiza tionsinthe
	community
\boxtimes	EvidenceofhousingneedsasdemonstratedintheConsolidatedPlanandother
	informationavailabletothePHA
	InfluenceofthehousingmarketonPHAprograms
\boxtimes	Communitypriorities regardinghousingassistance
\boxtimes	Resultsofconsultationwithlocalorstategovernment
\boxtimes	ResultsofconsultationwithresidentsandtheResidentAdvisoryBoard
\boxtimes	Resultsofconsultationwithadvocacygroups
	Other:(listbelow)

2. <u>StatementofFinancialResources</u>

[24CFRPart903.79(b)]

ListthefinancialresourcesthatareanticipatedtobeavailabletothePHAforthesupportofFederalpublic housingandtenant -basedSection8assistance programsadministeredbythePHAduringthePlanyear. Note:thetableassumesthatFederalpublichousingortenantbasedSection8assistancegrantfundsare expendedoneligiblepurposes;therefore,usesofthesefundsneednotbestated.Forother funds,indicate theuseforthosefundsasoneofthefollowingcategories:publichousingoperations,publichousingcapital improvements,publichousingsafety/security,publichousingsupportiveservices,Section8tenant -based assistance,Section8sup portiveservicesorother.

FinancialResources: PlannedSourcesandUses		
1. FederalGrants(FY2000grants)		
a) PublicHousingOperatingFund	NA	
b) PublicHousingCapitalFund	NA	
c) HOPEVIRevitalization	NA	
d) HOPEVID emolition	NA	
e) AnnualContributionsforSection	4,603,184	
8Tenant -BasedAssistance		
f) PublicHousingDrugElimination	NA	
Program(includinganyTechnical		
Assistancefunds)		
g) ResidentOpportunityandSelf -	83,850	
SufficiencyGrants		
h) CommunityDevelopment Block		
Grant		
i) HOME		
OtherFederalGrants(listbelow)		

FinancialResources: PlannedSourcesandUses		
Sources	Planned\$	PlannedUses
2.PriorYearFederalGrants (unobligatedfundsonly)(list below)		
3.PublicHousingDwellingRental Income		
4.Otherincome (listbelow)		
PHAOperatingIncome		YouthServices
4.Non -federalsources (listbelow)		
Totalresources	4,687,034	

3.PHAPoliciesGoverningEligibility,Selection,andAdmissions [24CFRPart903.79(c)]

A.PublicHousing

Exemptions:PHAsthatdonot administerpublichousingarenotrequiredtocompletesubcomponent3A.

B.Section8

Exemptions:PHAsthatdonotadministersection8arenotrequiredtocompletesub -component3B. Unlessotherwisespecified, all questions in this section apply only t othetenant -basedsection8 assistance program (vouchers, and until completely merged into the voucher program, certificates).

(1)Eligibility

a.WhatistheextentofscreeningconductedbythePHA?(selectallthatapply) ΓΙ

Criminalo rdrug -relatedactivityonlytotheextentrequiredbylaworregulation

 Criminalanddrug -relatedactivity,moreextensivelythanrequiredbylawor regulation Moregeneralscreeningthancriminalanddrug -relatedacti vity(listfactorsbelow) Other(listbelow)
b. Yes No:DoesthePHArequestcriminalrecordsfromlocallawenforcement agenciesforscreeningpurposes?
c. Yes No:DoesthePHArequestcriminalrecordsfromStatelawenforcement agenciesforscreeningpurposes? OccasionallyUnavailable
d. Xes No:DoesthePHAaccessFBIcriminalrecordsfromtheFBIfor screeningpurp oses?(eitherdirectlyorthroughanNCIC - authorizedsource)
 e.Indicatewhatkindsofinformationyousharewithprospectivelandlords?(selectall thatapply) Criminalordrug -relatedactivity Other(describebelow)
(2)WaitingListOrganization
 a.Withwhichofthefollowingprogramwaitinglistsisthesection8tenant -based assistancewaitinglistmerged?(selectallthatapply) None Federalpublichousing Federalmoderaterehabilitation Federalproject -basedcertificateprogram Otherfederalorlocalprogram(listbelow)
 b.Wheremayinterestedpersonsapplyforadmissiontosection8tenant -based assistance?(selectall thatapply) PHAmainadministrativeoffice Other(listbelow)
(3)SearchTime
a. Xes No:DoesthePHAgiveextensionsonstandard60 -dayperiodtosearch foraunit?

Ifyes, statecircumstancesbelow:

Inabilitytolocateunitduetoextenuatingcircumstance.

(4)AdmissionsPreferences

a.Incometargeting

Yes No:DoesthePHAplantoexceedthefederaltargetingrequirementsby targetingmore than 75% of all new admissions to the section 8 programtofamiliesatorbelow30% of median area income? Currently75% below30% of median income.

b.Preferences

1. Yes No:HasthePHAestablishedp references for admission to section 8 tenant-basedassistance?(otherthandateandtimeofapplication) (ifno,skiptosubcomponent (5)Specialpurposesection8 assistanceprograms)

2. Which of the following admission preferences does the PHA planto employinthe comingyear?(selectallthatapplyfromeitherformerFederalpreferencesorother preferences)

FormerFederalpreferences

- InvoluntaryDisplacement(Disaster,GovernmentAction,ActionofHousing Owner, Inaccessibility, Property Disposition)
- Victimsofdomesticviolence
 - Substandardhousing
 - Homelessness
- Highrentburden(rentis>50percentofincome)

Otherpreferences(selectallthatapply)

- Workingfamiliesandthoseunabletoworkbecauseofageordisability Veteransandveterans' families Residentswholiveand/orworkinyourjurisdiction Those enrolled currently inedu cational, training, or upward mobility programs Householdsthatcontributetomeetingincomegoals(broadrangeofincomes) Householdsthatcontributetomeetingincomerequirements(targeting) Those previously enrolled ineducational, training, or upward mobility programs Victimsofreprisalsorhatecrimes Otherpreference(s)(listbelow)
 - 3. If the PHA will employ admission spreferences, please prioritize by p lacinga"1"in thespacethatrepresentsyourfirstpriority,a"2" in the box representing your secondpriority, and soon. If you give equal weight to one or more of these choices(eitherthroughanabsolutehierarchyorthroughapointsystem),pl acethe

samenumbernexttoeach. Thatmeansyoucanuse "1" more than once, "2" more than once, etc.

1 DateandTime

FormerFederalpreferences

InvoluntaryDisplacement(Disaster,GovernmentAction,ActionofHousing Owner,Inaccessibility,Property Disposition) Victimsofdomesticviolence Substandardhousing Homelessness Highrentburden

Otherpreferences(selectallthatapply)

- Workingfamiliesandthoseunabletoworkbecauseofageordisability
- Veteransandveterans' families
- Residentswholiveand/orworkinyourjurisdiction
- Those enrolled currently ineducational, training, or upward mobility programs
- Householdsthatcontributetom eetingincomegoals(broadrangeofincomes)
- Householdsthatcontributetomeetingincomerequirements(targeting)
- Thosepreviouslyenrolledineducational,training,orupwardmobility programs
- Victimsofreprisalsorhatecrimes
- Otherpreference(s)(listbelow)
- 4. Amongapplicantsonthewaitinglistwithequalpreferencestatus, howare applicantsselected? (selectone)
 - Dateandtimeofapplication

 \boxtimes

imes

- Drawing(lottery)orotherrandomchoicetechnique
- 5. If the PHA planstoem ploy preferences for "residents who live and/or work in the jurisdiction" (selectone)
 - This preference has previously been reviewed and approved by HUD
 - ThePHArequestsapprovalforthispreferencethroughthisPHAPlan

6.Relationshipofpreferencestoincometargetingrequirements:(selectone)

ThePHAappliespreferenceswithinincometiers

Not applicable: the pool of applicant families ensures that the PHA will meet income-targeting requirements

(5)SpecialPurposeSection8AssistancePrograms

a.Inwhichdocumentsorotherreferencematerialsarethepoliciesgoverningeligibility selection,andadmissionstoanyspecial -purposesection8programadministeredby thePHAcontained?(selectallthatapply)

- TheSection8AdministrativePlan
- Briefingsessionsandwrittenmaterials
 - Other(listbelow)
- b. HowdoesthePHAannouncetheavailabilityofanyspecial -purposesection8 programstothepublic?

Throughpublishednotices

Other(listbelow)

4.PHARentDeterminationPolicies

[24CFRPart 903.79(d)]

A.PublicHousing

Exemptions:PHAsthatdonotadministerpublichousingarenotrequiredtocompletesub -component4A.

B.Section8Tenant -BasedAssistance

Exemptions:PHAsthatdonotadministerSection8tenant -basedassistancearen otrequiredtocomplete sub-component4B. Unlessotherwisespecified,allquestionsinthissectionapplyonlytothetenant basedsection8assistanceprogram(vouchers,anduntilcompletelymergedintothevoucher program,certificates).

(1)PaymentSt andards

Describethevoucherpaymentstandardsandpolicies

a. What is the PHA's payments tandard? (select the category that best describes your standard)

Atorabove90%butbelow100%ofFMR

100%ofFMR

Above100% butator below110% of FMR

Above110% of FMR (if HUD approved; describe circumstances below)

b.If the payments tandard is lower than FMR, why has the PHA selected this standard? (select all that apply)

FMRsareadequatetoensuresuccessamongassistedfamiliesinthePHA's segmentoftheFMRarea

ThePHAhaschosentoserveadditionalfamiliesbyloweringthepayment
standard

Reflectsmarketorsubmarket

Other(listbelow)

c. If the payment standard is higher than FMR, why has the PHA chosen this level?

(selectallthatapply)

FMRsarenotadequatetoensuresuccessamongassistedfamiliesinthePHA's segmentoftheFMRarea

Reflectsmarketorsubmarket

- Toincreasehousingoptionsforfamilies
- Other(listbelow)

d. How of ten are payments tandards reevaluated for a dequacy? (selectone)

Annually

Х

Other(listbelow)

- e.WhatfactorswillthePHAconsiderinitsassessmentoftheadequacyofitspayment standard?(selectallthatapply)
 - Successratesofassistedfamilies
 - Rentburdensofassistedfamili es

Other(listbelow)

(2)MinimumRent

a.WhatamountbestreflectsthePHA'sminimumrent?(selectone)

 \$0

 \$1-\$25

 \$26-\$50

b. Yes No:Hast hePHAadoptedanydiscretionaryminimumrenthardship exemptionpolicies?(ifyes,listbelow)

5.OperationsandManagement

[24CFRPart903.79(e)]

 $\label{eq:component} Exemptions from Component 5: High performing and small PHAs are not required to complete this section. Section 8 only PHA smust complete parts A, B, and C(2)$

6. <u>PHAGrievanceProcedures</u>

[24CFRPart903.79(f)]

Exemptionsfromcomponent6:HighperformingPHAsarenotrequiredtocompletecomponent6.Section 8-OnlyPHAsareexemptfromsub -component6 A.

7.CapitalImprovementNeeds

[24CFRPart903.79(g)] ExemptionsfromComponent7:Section8onlyPHAsarenotrequiredtocompletethiscomponentandmay skiptoComponent8.

8. DemolitionandDisposition

[24CFRPart903.79(h)] Applicabilityo fcomponent8:Section8onlyPHAsarenotrequiredtocompletethissection.

9. DesignationofPublicHousingforOccupancybyElderlyFamiliesor FamilieswithDisabilitiesorElderlyFamiliesandFamilieswith Disabilities

[24CFRPart903.79(i)]

Exemptions from Component 9; Section 8 only PHAs are not required to complete this section.

<u>10. ConversionofPublicHousingtoTenant</u> -BasedAssistance

[24CFRPart903.79(j)] ExemptionsfromComponent10;Section8onlyPHAsarenotrequiredtocompleteth issection.

11.HomeownershipProgramsAdministeredbythePHA

[24CFRPart903.79(k)]

A.PublicHousing

ExemptionsfromComponent11A:Section8onlyPHAsarenotrequiredtocomplete11A.

B.Section8TenantBasedAssistance

1. Yes No: DoesthePHAplantoadministeraSection8Homeownership programpursuanttoSection8(y)oftheU.S.H.A.of1937,as implementedby24CFRpart982?(If"No",skiptocomponent12; if"yes",describeeachprogramusingt hetablebelow(copyand completequestionsforeachprogramidentified),unlessthePHAis eligibletocompleteastreamlinedsubmissionduetohigh performerstatus. **HighperformingPHAs** mayskipto component12.)

<u>12. PHACommunityServiceandSelf</u> -sufficiencyPrograms

[24CFRPart903.79(l)]

ExemptionsfromComponent12:HighperformingandsmallPHAsarenotrequiredtocompletethis component.Section8 -OnlyPHAsarenotrequiredtocompletesub -componentC.

13.PHASafetyandCrimePreventionMe asures

[24CFRPart903.79(m)]

ExemptionsfromComponent13:HighperformingandsmallPHAsnotparticipatinginPHDEPand Section8OnlyPHAsmayskiptocomponent15.HighPerformingandsmallPHAsthatareparticipatingin PHDEPandaresubmitting aPHDEPPlanwiththisPHAPlanmayskiptosub -componentD. PHAseligibleforFY2000PHDEPfundsmustprovideaPHDEPPlanmeetingspecifiedrequirements priortoreceiptofPHDEPfunds.

14.RESERVEDFORPETPOLICY

[24CFRPart903.79(n)]

<u>15.Civi lRightsCertifications</u>

[24CFRPart903.79(o)]

Civilrightscertifications are included in the PHAP lan Certifications of Compliance with the PHAP lans and Related Regulations.

16.FiscalAudit

[24CFRPart903.79(p)]

1. Xes	No:IsthePHArequiredtohaveanauditconductedundersection			
	5(h)(2)oftheU.S.HousingActof1937(42US.C.1437c(h))?			
	(Ifno,s	kiptocomponent17.)		
2. Xes	No:Wa	sthemostrecentfis calauditsubmittedtoHUD?		
3. Yes	No:We	rethereanyfindingsastheresultofthataudit?		
4. Yes	No:	If there we reany findings, do any remain unresolved?		
		Ifyes, how many unres olved findings remain?		
5. Yes	No:	Haveresponsestoanyunresolvedfindingsbeensubmittedto		
		HUD?		
		Ifnot, when are they due (state below)?		

17.PHAAssetManagement

[24CFRPart903.79(q)]

 $\label{eq:component} Exemptions from component 17: Section 8 Only PHAs are not required to complete this component. High performing and small PHAs are not required to complete this component. \\$

18.OtherInformation

[24CFRPart903.79(r)]

A.ResidentAdvisoryBoardRecommendations

1. Yes No:DidthePHAreceiveanycommentsonthePHAPlanfromthe ResidentAdvisoryBoard/s?

2.Ifyes,thecommentsare:(ifcommentswerereceived,thePHA **MUST**selectone)

AttachedatAttachment(Filename)

- Providedbelow:

 $\overline{\mathbf{X}}$

- a. ThePHAshouldconsiderthetelephoneexpenseaspartoftheutility allowance
- b. ThePHAshouldnotpaycontractor'sinfulluntiltheworkorderis completeandtheirjobisinspected
- c. EnforceHousingQualityControlStandards
- d. HousingAuthorityconsidereducationalclasseswithlandlordand initiateHousingAuthorityandclientmeetings
- e. HousingAuthorityshouldreverttomonthtomonthlease
- f. TheRABsuggestedthattheGrandForksHousingAutho ritydevelop singlefamilyunitsforlowincometenants
- g. TheRABmember'ssuggestedadding'domesticviolence'asa preferenceontheWaitingList.
- h. ARABmembersuggestedassistingpersonswithacriminal background's
- i. RABmember'ssuggestedusingwelfareas asourceforpurchasinga house.Memberstatedwagesearnedfromemploymentshouldnotbe theonlysourceconsidered.

3.InwhatmannerdidthePHAaddressthosecomments?(selectallthatapply)

 \square Considered comments, but determined that no changes to the PHAP lanwere necessary.

ThePHAchangedportionsofthePHAPlaninresponsetocomments Listchangesbelow:

Other:(listbelow)

TheRABrecommendationswerepresentedtotheGrandForksHousi ng AuthorityBoardforconsideration. **Response:**Itwasdeterminedthatimmediate actionwasnotrequired, but recommendations would further be explored.

B.DescriptionofElectionprocessforResidentsonthePHABoard

1. \square Yes \square No: Does the PHA meet the exemption criteria provided section2(b)(2)oftheU.S.HousingActof1937?(Ifno,continueto question2; if yes, skiptosub -componentC.)

 $[\]square$

	Per24CFRPart964.425(b), TheGrandForksHousingAuthorityisno required to have a resident on the board, its policies meet the exception requirement. See Attachment 1 & 2.	t
2. Yes No:	WastheresidentwhoservesonthePHABoardelectedbythe residents?(Ifyes,continuetoq uestion3;ifno,skiptosub componentC.)	-
3.DescriptionofResiden	tElectionProcess	
Candidateswere Candidatescould	tesforplaceontheballot:(selectallthatapply) nominatedbyresidentandassistedfamilyorganization s lbenominatedbyanyadultrecipientofPHAassistance a:CandidatesregisteredwiththePHAandrequestedaplaceon	
Anyadultrecipie		
assistance)	allthatapply) atsofPHAassistance(publichousingandsection8tenant ofallPHAresidentand assistedfamilyorganizations	-based
	encywiththeConsolidatedPlan atedPlan,makethefollowingstatement(copyquestionsasmanytimesas	
•	risdiction:CityofGrandForks,ConsolidatedPlanfor2000	

through2004

2. The PHA hast a kenthe following steps to ensure consistency of this PHA Plan with the Consolidated Plan for the jurisdiction: (select all that apply)

- ThePH Ahasbaseditsstatementofneedsoffamiliesinthejurisdictiononthe needsexpressedintheConsolidatedPlan/s.
- ThePHAhasparticipatedinanyconsultationprocessorganizedandofferedby theConsolidatedPlanagencyinthedevelo pmentoftheConsolidatedPlan.

\boxtimes	

 \boxtimes

The PHA has consulted with the Consolidated Planagency during the development of this PHA Plan.

ActivitiestobeundertakenbythePHAinthecomingyearareconsistentwiththe initiativescontainedintheConsolidatedPlan.(listbelow)

Expansion of affordable housing units by continuing to support development. Increasing the number of HCV's available to are are sidents by continuing to apply for all units that be come available. Increases ervices to LMI families by the encouragement and support for facilities and increased services for elderly and handic apped citizens. Retention of affordable housing units by the acquisition of 198 units in three separate complexes.

Other:(listbelow)

ThePHAoperates <u>within</u>theCityofGrandForks'UrbanDevelopment Departmenttherebycontributingtoandparticipatinginthedevelopmentofthe consolidatedplan.

<u>3.</u> TheConsolidatedPlanofthejurisdictionsupportsthePHAPlanwi ththefollowing actionsandcommitments:(describebelow)

TheGrandForksConsolidatedPlanhasgivenahighprioritytothedevelopmentand retentionofaffordablehousingfortheresidentsoftheCity.Studiesshowthataffordable rentalandownership propertiesfortheLowIncomefamiliesisaconcernofnotjustthe GFHAbutofotheragenciesandindividualsaswell.TherelationshipbetweentheCity andtheGFHAprovidegreatopportunitiesforprovidingthehousingandrelatedservices totheLMIfam iliesofthecommunity.TheGrandForksConsolidatedPlanandthis PublicHousingAgencyPlanare,iffact,producedinthesamedepartmentofthecity. ThatbeingtheUrbanDevelopmentDepartment.Thisrelationshipassuresthatmost,if notall,housingr esourcesavailabletothecityaredirectedtomeetingtheseneedswithout duplicationofeffort.

The consolidated plan indicates that the number of Section 8 Vouchers available to area residents should be increased. The GFHA has increased the number of V ouchers Available and continues to apply a tevery opportunity .

The consolidated plan indicates that providing assistance for homeownership is given a high priority: **The GFHA has developed the Section 8 Voucher HomeOwnership Program and hashired acouns** elor for this program. The assistance for this program can be offered in one lump sum to be used to ward down -payment costs. The consolidated plangives the creation and retention of affordable units in Grand Forks begiven a high priority. **The GFHA hasa ssisted in the development of additional housing alternatives for two special population groups. Also, the GFHA is moving forward in the process of the acquisition of three multi projects for the purpose of retention of affordable housing.**

The consolidated plangives the provision of services to the LMI families of the community amoderate to high priority. **The GFHA continues to expand the services provided through its FSS and resident services programs.**

D.OtherInformationRequ iredbyHUD

Use this section to provide any additional information requested by HUD.

Attachments

Use this section to provide any additional attachments referenced in the Plans.

<u>Attachment1</u> <u>ResidentMembershipofthePHA'sGoverningBoard</u>

TheGrand ForksHousingAuthorityiseligibleforandexceptiontothis requirementper24CFRPart964.425(b).

TheGrandForksHousingAuthoritycurrentlydoesnothavearesident membersittingonitsBoardofCommissionersasnomemberparticipanthas formally indicatedaninterestinbeingappointed.RABmembersareadvised oftheopportunitytobeselectedforBoardmembershipinwriting.Thenext termexpirationthatwouldprovideanopportunitytoappointaresidentto theboardwillbeAugust2003.Appointm entstotheBoardof CommissionersaremadebyMichaelR.Brown,MayoroftheCityofGrand Forks,uponrecommendationofthecurrentlysittingBoardof Commissioners.Boardmembershipiscurrentlymadeupoffivemembers. Considerationisbeinggiventor equesttheNDLegislaturetochangethe Boardcompositionfromfivetosixmemberstoprovideforaresident memberatanytimeoneexpressesinterestinbeingamember.Thisaction willrequirearevisiontotheNDCenturyCode.

<u>Attachment2</u> <u>ListofResi dentAdvisoryBoardMembers</u>

TrishaStellon KarenBallweg AgnesBraddock NormanRoberts PamBeckstad TamiStaven HelenBecholog MarilynKimmel JoanFitzpatrick

<u>Attachment3</u> <u>Section8HomeOwnershipCapacityStatement</u>

This excerpt is from the GFHAS ecti on 8 Homeownership Plan. The criteria for financing reflects its capacity to administer this program.

Financingpackagesmustmeetthefollowingcriteria:

- 1. The family must provide a minimum down payment of no less than 3% of the selling price. No less than 1% of the selling price going towards the down payment minimum must come from the family's personal assets, the other 2% may come from other sources.
- 2. The financing must comply with secondary mortgage market under writing requirements, or comply with generally accepted private sector under writing standards. Loanterms must comply with the secondary market's community or affordable lending guidelines.

<u>Attachment4</u> ProgressinMeetingtheFive -YearPlanMissionandGoals

The Grand Forks Housing Authority continues to meetits mission of providing abetter place to live for all residents of the community. It has recently adopted a more general Mission Statement. The Housing Authority of the City of Grand Forks, North Dakota's Mission Statement is:

"Toimprov ethequalityoflifeforGrandForks'residentsthroughthedevelopmentand implementationofprojectsandprogramswhichaddressthephysical,socialandeconomicneedsof thecommunityandwhichmakeGrandForksasafe,decentanddesirableplacetoliv e."

Inobtainingitsgoals, the following accomplishments have been achieved:

Goal: Expand the supply of assisted housing.

In2003, theGFHA has applied for 50 Mainstream Vouchers for handic apped and disabled persons. TheGFHA is moving forward with the eacquisition of three projects (198 units) of Section 8 assisted 236 properties. This preservation acquisition is being pursued to keep the units affordable and available to LMI families. The GFHA supports and will manage a 60 unit family project for G and olf Group, a developer of tax credit properties. G and olf Group is considering developing single family units for low -income persons. The GFHA continues to support the development and completion by the Eastern Dakot a Housing Alliance of energy efficient duplexes for low to moderate -income families. The GFHA is presently under taking a 20 - a credevelopment of affordable housing. This development is also in the NW quadrant of Grand Forks and was constructed utilizing HOME, FNMA and other funds.

Goal:Improve thequalityofassistedhousing.

TheGFHAreceivedaSEMAPscoreof96forYE09/30/02.ThisscoreprovidedforGFHA tobeconsideredaHIGHPERFORMINGHA.

TheGFHA is utilizing a customers at is fact ion form to monitor our performance in providing superior service to our clients. The analysis of these forms will provide the GFHA with information about a reaswhere we can improve our services to our clients. GFHA staff is working diligently to improve processes to short enthewaiting list. The goalis

todevel opa"justasneeded,justasavailable"waitinglist.

Goal:Increaseassistedhousingchoices.

Againin2003,staffoftheGFHAhasheldconferenceswiththelocalapartmentassociation andsocialserviceorganizationstoeducateownersoftheprogra msavailablethroughthis agency.Wealsocontinuetohavemailingstothesesameorganizationsencouraging utilizationofourprograms.

Voucher payment standard shave been increased to reflect current Fair Market Rents. We still have some client sexperien cing difficulties if obtaining units and we are investigating rent trends to determine if this is becoming a problem for our community.

TheGFHA has approved the administration plan for the Housing Choice Voucher Homeownership Program. Mailings are going out opresent Housing Choice Voucher holders advising them of the availability of this program Banks and Fannie Maehavebeen approached to provide assistance in the development and implementation of this plan. With two or more banks expressing a willing stowork with the program. FNMA has been very supportive of this program and provides banks within formation as needed. In 2002 GFHA applied for and was successful in obtaining a Dept of HUD grant to fund a position for a FSS HOMEOwnership Counselor. This position was filled in February 2003 and has become very successful.

The GFHA remains in constant contact with the City of Grand Forks in relation to other HomeOwnershipprograms being provided by the City. The board is encouraging the City to pass through the sefunds (CDB Gand HOME) there by providing the GFHA the opport unity to be the "one stop" affordable housing provider of the community. The GFHA and the City are currently moving forward with a Joint Powers Agreement.

Goal:Provideanimprovedlivi ngenvironment.

The GFHA continues to develop its Resident Advisory Board. We recently under took a recruitment effort to increase the number on the board as many of the previous board had dropped membership. We presently are back to nine members.

TheGFH Acontinuestoimprovethelivingenvironmentfortheclientsweservice.Our FamilySelfSufficiencyprogramextendsitselfthroughoutourcommunity,providingthe servicesofmanyagenciestoourclients.

TheGFHA continues to encourage the development of Neighborhood Network Centers managed by the GFHA. A new center, Continental NNC, has opened, providing services not only to the residents of the adjacent assisted housing complex but to all of our clients.

Goal: Promoteself -sufficiency and asset devel opment of assisted households.

We continue to strive to increase this number. We have a very strong network of service providers. We have also utilized volunteers, students and grant -funded positions to increase services provided. Many of our services are provided through our resident service coordinators as well as the Neighborhood Network Centers that the GFHA supports. We continue to support the training of our FSS personnels othey have knowledge of the current trends and to ols available for our client 's benefit. Our coordinator recently saton the committee that planned the recent NNC conference in Miami Beach and he also was a panelist/presenter at the conference. This indicates our commitment to FSS.

Goal:Ensureequalopportunityinhousingforall Americans.

We continue to send staff to Fair Housing conferences and training and continue to support and sponsor localende avors. We also encourage our landlord stoparticipate is these training's.

TheGFHAcontinuestoprovidehandoutstoallofitscl ientsregardingfairhousing.Aswell, weassistanyindividualcontactingouragencywithconcernsinfindingtheanswersthey needtotheirquestions.ThisisusuallydonethroughdirectingthemeithertotheNDLabor DepartmentortoHUD.

GFHA staff has worked on a Tenant Training Program, which we will include information concerning tenant rights as well as landlord rights.